

Jubilee Cottages - Examples of patient stories

1. The client had a very positive experience in jubilee cottages. At the time of placement the elderly client was living with a family member. The relationship with this family member broke down and the family member wanted the client removed from family member's property as the family member could no longer cope. The family member claimed the client could not do anything for themselves. Due to age and vulnerability, going into homeless accommodation was not an option for the client. In order that their abilities could be properly assessed the client was placed in jubilee. The client got on well in jubilee and was found to be independent with all activities of daily living. The client was visited in jubilee by housing and social work/OT and permanent sheltered housing was found for the client, where the client remains independent.
2. Jubilee cottages utilised to facilitate re-ablement and discharge from Muirton ward. Own home was unsuitable to return to as uninhabitable. Prior to admission to Jubilee it was unsure exactly what level of support would be needed, as service user hadn't completed some tasks independently for years due to available facilities in their own house.

Within a week, the client was re-abled to manage most tasks independently, just kept care support in for medication. This was subsequently stopped following further re-ablement. The client successfully moved on to their own tenancy. Overall the client was very happy with the accommodation and these worked perfectly for the level of re-ablement they needed. The outcome of living as independently as possible in their own place was met

3. Client was in hospital for 5 weeks following an amputation. When they returned home their flat had been burgled and trashed. The impact of the burglary, the continuous pain and reduced physical ability had a detrimental impact upon the client's mental health leaving them feeling very low and having suicidal thoughts. The client moved into jubilee cottages till appropriate housing was sourced, this provided a safe, comfortable environment for them to start applying for housing, get their benefits sorted and access basic essentials for their new home. The client's confidence increased and they are now living comfortably and independently. The client feels that life has a much better outlook now.
4. The client went to Jubilee Cottages from hospital due to difficulties with accommodation. The client had previously lived in an annexe of a family member's house but due to deterioration in the client's health and in the family member's emotional well-being the client was not able to return there from hospital. The family member had been acting as the client's informal carer. The intention was to give the family time to see if, with the right support, the client would be able to return to living with this family member. However, this option was ruled out after a couple of weeks and the client is currently awaiting

housing. The client has made applications for sheltered, amenity, supported and very-supported accommodation. Initially the client had reablement support to help the client to manage their medication but they are now fully independent.

The client has told services that the cottage is ideal for them and if they could, they would pay to stay there permanently.

5. The client was staying with a family member who was also the main carer for the client. The client was moved into jubilee cottages as the carer had been taken to hospital vomiting blood. The house was very dirty and required deep clean which was completed and the carer was supported with their mental health and alcohol addiction. The client was supported to improve their nutritional intake and reduce their alcohol intake. The client returned home with a little support from the HFH team with their personal care which stopped after 2 months as the client became completely independent.