

	Area of Work	Action	Responsible	Priority	Timeline	Notes
Communication	Take Up – encourage those who are eligible to access supports	Bus passes; Free School Meals; Education Maintenance Allowance				
	Benefits	Benefit levels e.g. school clothing grant				Make it clearer as to what each offers as it is not always obvious based on title
	Council cost of Living Information Hub	Continue to update and maintain				
	Council Charges	Highlight current eligibility for concessions, discounts, services				Ensure criteria is clear and concise
	School Uniform Exchange	Ensure promoted				Promote Moray wide service and ASG (e.g. Xmas jumpers) – help remove stigma esp. in small communities
Charges	Libraries	Review who is charged and criteria for concession – Proposal to remove library charges				NoM: Library Charges and Fit Life - ECLS 02/11
	Fit Life Membership	Proposal to use Leisure Hardship fund to support				To manage budget consider setting timescale for applications so can consider best use of budget e.g. reduced cost rather than free if too many applications

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	Other charges (to be identified)	Review who is charged and criteria for concession				
	Debt Management	Overall approach e.g. hold when certain criteria met				What services are forgiving debt/waving charges – need to be clear as to what monies are covering this.
Service Issues	Breakfast Clubs	Gather information on existing provision Consider possible expanded offer				
	Holiday hunger	Consider options to support				
	Food distribution from leftover school meals	Investigate potential				
	Payroll Giving options – can this be targeted locally.	Check options				
Funding	Scottish Welfare Fund and Flexible Food Fund	Frequency of payment and potential top up of total funds				
	Food support funding to Moray Food Bank	Use of Moray Shared Trust to make donation				
	Fuel Support (taking account of “off grid” and fuel poverty in Moray)	Eligibility and criteria for Flexible Food Fund (off grid and collective charging arrangements)				

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Other	Assisting people with Mortgages (not rent)	Encourage take up of eligible benefits to release income (recognise limitations on council action)				
	Warm Places	Funding for venues e.g. community halls				Small grant to assist with opening once/twice per week – esp rural areas
	Volunteers	Offer council premises (e.g. libraries) as location for community volunteers to provide refreshments to support community work				