## Moray Retail Study 2021

Final Report
Appendix C:
NEMS Moray Household Survey Results

For Moray Council

February 2022

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## Final Report

# Appendix C: NEMS Moray Household Survey Results 

For Moray Council

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# Moray Household Survey for <br> Hargest Planning 

## August 2021

Job Ref: 010821

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## Introduction

### 1.1 Research Background \& Objectives

To conduct a survey amongst residents in and around the Moray Council area to assess shopping habits for main food and grocery, top-up food, non-food shopping and usage of a number of centres within Moray and further afield.

### 1.2 Research Methodology

A total of 1001 interviews were conducted between Monday $16^{\text {th }}$ August and Tuesday $7^{\text {th }}$ September 2021. Interviews were conducted using NEMS in-house CATI (Computer Assisted Telephone Interviewing) Unit and Face to Face interviewing to ensure the sample is as representative as possible. Respondents were contacted during the day and in the evening. All respondents were the main shopper in the household, determined using a preliminary filter question.

### 1.3 Sampling

### 1.3.1 Survey Area

The survey area was segmented into 8 zones defined by postcode sector. The zone details were:

| Zone | Postcode Sectors | Number of <br> Interviews |
| :---: | :--- | :---: |
| 1 | IV30 1, IV30 4, IV30 6 | 201 |
| 2 | IV30 5, IV30 8 | 150 |
| 3 | IV36 1, IV36 2, IV36 3 | 150 |
| 4 | IV31 6 | 100 |
| 5 | AB37 9, AB38 7, AB38 9 | 100 |
| 6 | AB55 5, AB55 6 | 101 |
| 7 | AB56 1, AB56 4, AB56 5 | 151 |
| 8 | IV32 7 | 50 |
| Total |  | 1003 |

### 1.3.2 Telephone Numbers

The landline numbers are generated through a process known as Random Digit Dialling (RDD), whereby we start with known 'seed' numbers and then generate all possible number combinations around these. Known business numbers are removed and the remaining numbers are randomly sorted to give each number the same and equal chance of being selected.
The benefit of using RDD numbers (as opposed to those generated from pre-existing lists such as telephone directories and Electoral Register entries) is that ex-directory numbers are also included in the survey sample. In practice, this means that the sample provided is in no way preselected, and that consumers who had opted-out of providing their telephone contact details to directory operators had the opportunity to take part in the research, thereby removing potential bias in the sample.
Mobile numbers were also included in the survey sample to further increase the inclusivity of the survey, given the increase in the number of mobile-only households amongst certain demographic groups (especially younger people and lower income households). These numbers are generated from a variety of commercial sources, where permission has been given to use such contact information for research and marketing purposes.
We don't screen against the TPS (Telephone Preference Service) database, again because the demographic profile of TPS registered numbers is slightly different to the rest of the population. In addition, there is no legal requirement to screen against TPS registered numbers; market research is not classified as unsolicited sales and marketing.

### 1.3.3 Time of Interviewing

Approximately two-thirds of all calls are made outside normal working hours.

### 1.3.4 Sample Profile

It should be noted that as per the survey's requirements, the profile of respondents is that of the main shopper / person responsible for most of the food shopping in the household. As such it will always differ from the demographic profile of all adults within the survey area. With any survey among the main shopper / person responsible for most of the food shopping in the household the profile is typically biased more towards females and older people. The age of the main shopper / person responsible for most of the food shopping in the household is becoming older due to the financial constraints on young people setting up home.
A number of measures are put in place to ensure the sample is representative of the profile of the person responsible for most of the food / shopping in the household.
First of all, interviewing is normally spread over a relatively long period of time, certainly longer than the theoretical minimum time it would take. This allows us time to call back people who weren't in when we made the first phone call. If we only interview people who are at home the first time we call, we over-represent people who stay at home the most; these people tend to be older / less economically active.
We also control the age profile of respondents; this is a two-stage process. First of all, we look at the age profile of the survey area according to the latest Census figures. Using a by-product from additional data we collect from a weekly telephone survey of a representative sample of all adults across the country we know the age profile of the main shopper in any given area. This information is from data based on in excess of 100,000 interviews and is regularly updated and is therefore probably the most accurate and up to date information of its kind.

Stratified random sampling helps ensure that the sample is as representative as possible. While the system dials the next randomly selected number for interviewers, all calls are made by interviewers; no automated call handling systems are used.

### 1.3.5 Monitoring of Calls

At least 5\% of telephone interviews are randomly and remotely monitored by Team Leaders to ensure the interviewing is conducted to the requisite standard. Both the dialogue and on-screen entries are monitored and evaluated. Interviewers are offered re-training should these standards not be met.

### 1.4 Weightings

To correct the small differences between the sample profile and population profile, the data was weighted. The population is of the main shopper in the household. Weightings have been applied to age bands based on an estimated age profile of main shoppers (see section 1.3.3 for details). The weighted totals differ occasionally from the adjusted population due to rounding error. Details of the age weightings are given in the table below:

| Age | Main Shopper <br> Profile (\%) | Interviews <br> Achieved | Age <br> Weightings |
| :---: | :---: | :---: | :---: |
| $18-34$ | $19.5 \%$ | 141 | 1.3898 |
| $35-44$ | $17.1 \%$ | 123 | 1.3936 |
| $45-54$ | $18.9 \%$ | 128 | 1.4819 |
| $55-64$ | $18.9 \%$ | 181 | 1.0455 |
| $65+$ | $25.6 \%$ | 430 | 0.5969 |
| Total |  | $\mathbf{1 0 0 3}$ |  |

Further weightings were then applied to the zone date, to adjust zone samples to be representative by population. Details of those weightings are given in the table below:

| Zone | Population <br> within <br> Moray <br> Council <br> area * | Interviews <br> Achieved | Interviews <br> Achieved <br> (Weighted <br> by Age) | Zone <br> Weightings |
| :---: | :---: | :---: | :---: | :---: |
| 1 | 23,128 | 201 | 237 | 1.1921 |
| 2 | 13,243 | 150 | 139 | 0.9317 |
| 3 | 16604 | 150 | 175 | 1.2029 |
| 4 | 7,835 | 100 | 82 | 0.7797 |
| 5 | 8,021 | 100 | 84 | 0.9232 |
| 6 | 6,964 | 101 | 73 | 0.7214 |
| 7 | 15,381 | 151 | 162 | 0.9875 |
| 8 | 4,686 | 50 | 49 | 1.0683 |
| Total | 95,282 | 1003 | 1003 |  |
| 2 |  |  |  |  |

[^0]
### 1.5 Statistical Accuracy

As with any data collection where a sample is being drawn to represent a population, there is potentially a difference between the response from the sample and the true situation in the population as a whole. Many steps have been taken to help minimise this difference (e.g. random sample selection, questionnaire construction etc) but there is always potentially a difference between the sample and population - this is known as the standard error.
The standard error can be estimated using statistical calculations based on the sample size, the population size and the level of response measured (as you would expect you can potentially get a larger error in a $50 \%$ response than say a $10 \%$ response simply because of the magnitude of the numbers).
To help understand the significance of this error, it is normally expressed as a confidence interval for the results. Clearly to have $100 \%$ accuracy of the results would require you to sample the entire population. The usual confidence interval used is $95 \%$ - this means that you can be confident that in 19 out of 20 instances the actual population behaviour will be within the confidence interval range.

For example, if 50\% of a sample of 1003 answers "Yes" to a question, we can be $95 \%$ sure that between $47.9 \%$ and $53.1 \%$ of the population holds the same opinion (i.e. +/- 3.1\%). The following is a guide showing confidence intervals attached to various sample sizes from the study:

| \%ge Response | $\mathbf{9 5 \%}$ confidence interval |
| :---: | :---: |
| $10 \%$ | $\pm 1.9 \%$ |
| $20 \%$ | $\pm 2.5 \%$ |
| $30 \%$ | $\pm 2.8 \%$ |
| $40 \%$ | $\pm 3.0 \%$ |
| $50 \%$ | $\pm 3.1 \%$ |

### 1.6 Data Tables

Tables are presented in question order with the question number analysed shown at the top of the table. Those questions where the respondent is prompted with a list of possible answers are indicated in the question text with a suffix of [PR].
The sample size for each question and corresponding column criteria is shown at the base of each table. A description of the criteria determining to whom the question applies is shown in italics directly below the question text; if there is no such text evident then the question base is the full study sample. If the tabulated data is weighted (indicated in the header of the tabulations), in addition to the sample base, the weighted base is also shown at the bottom of each table.
Unless indicated otherwise in the footer of the tabulations, all percentages are calculated down the column. Arithmetic rounding to whole numbers may mean that columns of percentages do not sum to exactly $100 \%$. Zero per cent denotes a percentage of less than 0.05\%.

Percentages are calculated on the number of respondents and not the number of responses. This means that where more than one answer can be given to a question the sum of percentages may exceed $100 \%$. All such multi-response questions are indicated in the tabulated by a suffix of [MR] on the question text.
Where appropriate to the question, means are shown at the bottom of response tables. These are calculated in one of two ways: if the data is captured to a coded response a weighted mean is calculated and the code weightings are shown as a prefix above the question text; if actual specific values were captured from respondents these individual numbers are used to calculate the mean.

## Appendix 1: <br> Data Tabulations

By Zone

## Total Zone $1 \quad$ Zone $2 \quad$ Zone 3

Zone 4
Zone 5
Zone 6
Zone 7
Zone 8

## Q01 Where do you undertake most of your household's main food and grocery shopping?

| Aldi, Trinity Place, Elgin IV30 1UL | 6.4\% | 64 | 10.4\% | 21 | 7.3\% | 11 | 2.7\% | 4 | 17.0\% | 17 | 3.0\% | 3 | 4.0\% | 4 | 1.3\% | 2 | 4.0\% | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Asda, Edgar Road, Elgin, IV30 6YQ | 20.7\% | 208 | 35.8\% | 72 | 25.3\% | 38 | 5.3\% | 8 | 26.0\% | 26 | 31.0\% | 31 | 5.0\% | 5 | 8.6\% | 13 | 30.0\% | 15 |
| Asda, Steven Raod, Huntly, AB54 8SX | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.7\% | 1 | 0.0\% | 0 |
| Co-op, Couldardbank Road, Faroes Court, Lossiemouth, IV31 6ED | 1.3\% | 13 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 12.0\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, East Church Street, Buckie, AB56 1AB | 0.9\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.0\% | 9 | 0.0\% | 0 |
| Co-op, Grant Street, Cullen, Buckie, AB56 4RS | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 2 | 0.0\% | 0 |
| Co-op, Grantown Road, Forres, IV36 2UG | 0.4\% | 4 | 0.5\% | 1 | 0.0\% | 0 | 2.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, High Street, Fochabers, IV32 7DX | 0.6\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.0\% | 4 |
| Co-op, High Street, Forres, IV36 1PF | 0.6\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 4.0\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Costcutter, Balvenie Street, Dufftown, Keith, AB55 4AS | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Costcutter, Harbour Street, Hopeman, Elgin, IV30 5SJ | 0.2\% | 2 | 0.0\% | 0 | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Farmfoods, High Street, Elgin, IV30 1EE | 0.2\% | 2 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Keystore Shop \& Post | 0.1\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | Office, St Andrew's Road, Lhanbryde, Elgin, IV30 8RZ

Lidl, East Cathcart Street, Buckie, AB56 1PJ
Lidl, Station Road, Elgin, IV30 1QW
Lidl, West Road, Greshop Industrial Estate, Forres, IV36 2GW
M\&S Foodhall, High Street, Elgin, IV30 1DJ McColl's, New Street, Rothes, Aberlour, AB38 7BQ
Morrisons, King Street, Aberdeen, AB24 5DA
Premier, Harbour Street, Hopeman, Elgin, IV30 5RU
Premier, Reidhaven Square, Keith, AB55 5AB
Scotmid, Brander Street, Burghead, Elgin, IV30 5XD
Spar, High Street, Forres, IV36 1QQ
Spar, Main Street,
Mosstodloch, Fochabers, IV32 7LH
Tesco Extra, Blackfriars Road, Elgin, IV30 1TY Tesco Extra, Eastfield Way, Inverness Business \& Retail Park, Inverness, IV2 7GD
Tesco Superstore, Deveron Way, Huntly, AB54 8TS
Tesco Superstore, High Street, Buckie, AB56 4AB
Tesco Superstore, Moss Street, Keith, AB55 5HB
Tesco Superstore, Nairn Road, Forres, IV36 2EY
The Food Warehouse

| $3.8 \%$ | 38 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.0 \%$ | 2 | $21.9 \%$ | 33 | $6.0 \%$ |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $4.9 \%$ | 49 | $8.0 \%$ | 16 | $10.7 \%$ | 16 | $2.0 \%$ | 3 | $4.0 \%$ | 4 | $6.0 \%$ | 6 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $6.0 \%$ |
| $2.3 \%$ | 23 | $0.0 \%$ | 0 | $1.3 \%$ | 2 | $13.3 \%$ | 20 | $0.0 \%$ | 0 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ |


| $0.3 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.7 \%$ | 1 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| $0.1 \%$ | 1 | $0.5 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.7 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| $0.2 \%$ | 2 | $0.0 \%$ | 0 | $1.3 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.7 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $0.2 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $4.0 \%$ | 2 |


| $20.0 \%$ | 201 | $37.8 \%$ | 76 | $39.3 \%$ | 59 | $7.3 \%$ | 11 | $24.0 \%$ | 24 | $18.0 \%$ | 18 | $0.0 \%$ | 0 | $2.6 \%$ | 4 | $18.0 \%$ | 9 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.7 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | ---: | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $8.1 \%$ | 81 | $0.0 \%$ | 0 | $0.7 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.0 \%$ | 1 | $2.0 \%$ | 2 | $47.0 \%$ | 71 | $12.0 \%$ | 6 |
| $7.5 \%$ | 75 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.0 \%$ | 2 | $70.3 \%$ | 71 | $1.3 \%$ | 2 | $0.0 \%$ | 0 |
| $7.4 \%$ | 74 | $0.0 \%$ | 0 | $0.7 \%$ | 1 | $48.7 \%$ | 73 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| $0.6 \%$ | 6 | $0.5 \%$ | 1 | $2.0 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.0 \%$ | 1 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |


|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (Iceland), Elgin Retail <br> Park, Elgin, IV30 6WQ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Internet / delivery | 9.2\% | 92 | 6.0\% | 12 | 8.0\% | 12 | 7.3\% | 11 | 8.0\% | 8 | 21.0\% | 21 | 8.9\% | 9 | 8.6\% | 13 | 12.0\% | 6 |
| Aldi, Santa Claus Drive, Aviemore, PH22 1AF | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.0\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, High Street, Aberlour, AB38 9QB | 0.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.0\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, Queen Street, Lossiemouth, IV31 6PN | 0.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.0\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Craigellachie Filling Station, Hill Street, Craigellachie, AB38 9TB | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local market, Findhorn Village Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Inverness City Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Keith Town Centre | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's Superstore, Forres Road, Nairn, IV12 5QF | 0.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 |
| The Deli Shop, Mid Street, Keith, AB55 5BJ | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Tomintoul Village Store, The Square, Tomintoul, AB37 9ET | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Base: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |

## Q02 Which retailer do you purchase your main food internet/ home delivery shopping from?

 Those that said 'Internet / delivery' at Q01| Amazon | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Asda | $42.4 \%$ | 39 | $41.7 \%$ | 5 | $33.3 \%$ | 4 | $54.5 \%$ |  | 6 | $50.0 \%$ | 4 | $38.1 \%$ | 8 | $22.2 \%$ | 2 | $46.2 \%$ | 6 | $66.7 \%$ | 4 |
| Iceland | $3.3 \%$ | 3 | $0.0 \%$ | 0 | $8.3 \%$ | 1 | $0.0 \%$ | 0 | $12.5 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $16.7 \%$ | 1 |  |
| Morrisons | $1.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $4.8 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |  |
| Ocado | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |  |
| Sainsbury's | $6.5 \%$ | 6 | $16.7 \%$ | 2 | $8.3 \%$ | 1 | $18.2 \%$ | 2 | $0.0 \%$ | 0 | $4.8 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |  |
| Tesco | $44.6 \%$ | 41 | $41.7 \%$ | 5 | $41.7 \%$ | 5 | $27.3 \%$ | 3 | $37.5 \%$ | 3 | $47.6 \%$ | 10 | $77.8 \%$ | 7 | $53.8 \%$ | 7 | $16.7 \%$ | 1 |  |
| Waitrose | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |  |
| Other | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |  |
| Tomintoul Village Store, The | $1.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $4.8 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |  |
| $\quad$ Square, Tomintoul |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| (Don't know / varies) | $1.1 \%$ | 1 | $0.0 \%$ | 0 | $8.3 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |  |
| Base: |  | 92 |  | 12 |  | 12 |  | 11 |  | 8 |  | 21 |  | 9 |  | 13 |  | 6 |  |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Q03 What would you say are your THREE most important reasons for shopping at (STORE MENTIONED AT Q01) for your main food and grocery shopping? [MR]

| Convenient to home | 35.7\% | 358 | 46.8\% | 94 | 22.0\% | 33 | 44.7\% | 67 | 28.0\% | 28 | 23.0\% | 23 | 45.5\% | 46 | 37.7\% | 57 | 20.0\% | 10 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Low prices / value for money | 28.5\% | 286 | 35.8\% | 72 | 30.7\% | 46 | 22.0\% | 33 | 33.0\% | 33 | 23.0\% | 23 | 14.9\% | 15 | 32.5\% | 49 | 30.0\% | 15 |
| Range of food goods available | 24.1\% | 242 | 24.4\% | 49 | 31.3\% | 47 | 20.0\% | 30 | 23.0\% | 23 | 23.0\% | 23 | 19.8\% | 20 | 25.2\% | 38 | 24.0\% | 12 |
| Quality of food goods available | 14.1\% | 141 | 15.4\% | 31 | 12.0\% | 18 | 12.7\% | 19 | 20.0\% | 20 | 7.0\% | 7 | 11.9\% | 12 | 15.9\% | 24 | 20.0\% | 10 |
| Habit / always used it | 10.1\% | 101 | 9.5\% | 19 | 14.0\% | 21 | 6.0\% | 9 | 9.0\% | 9 | 13.0\% | 13 | 10.9\% | 11 | 7.9\% | 12 | 14.0\% | 7 |
| Friendly / helpful staff | 6.2\% | 62 | 9.5\% | 19 | 4.0\% | 6 | 3.3\% | 5 | 3.0\% | 3 | 5.0\% | 5 | 9.9\% | 10 | 7.9\% | 12 | 4.0\% | 2 |
| Easy to get to by car | 4.9\% | 49 | 3.5\% | 7 | 6.0\% | 9 | 3.3\% | 5 | 7.0\% | 7 | 4.0\% | 4 | 6.9\% | 7 | 6.0\% | 9 | 2.0\% | 1 |
| Parking provision is good | 4.6\% | 46 | 2.0\% | 4 | 10.0\% | 15 | 3.3\% | 5 | 1.0\% | 1 | 1.0\% | 1 | 5.9\% | 6 | 6.0\% | 9 | 10.0\% | 5 |
| Online shopping is convenient | 4.1\% | 41 | 2.0\% | 4 | 3.3\% | 5 | 4.7\% | 7 | 3.0\% | 3 | 7.0\% | 7 | 5.9\% | 6 | 4.0\% | 6 | 6.0\% | 3 |
| Preference for retailer | 3.8\% | 38 | 5.5\% | 11 | 3.3\% | 5 | 3.3\% | 5 | 1.0\% | 1 | 3.0\% | 3 | 3.0\% | 3 | 5.3\% | 8 | 4.0\% | 2 |
| Delivery service | 3.8\% | 38 | 2.5\% | 5 | 2.7\% | 4 | 2.0\% | 3 | 4.0\% | 4 | 4.0\% | 4 | 5.0\% | 5 | 4.6\% | 7 | 12.0\% | 6 |
| Good layout / easy to get around | 3.6\% | 36 | 4.0\% | 8 | 3.3\% | 5 | 1.3\% | 2 | 3.0\% | 3 | 5.0\% | 5 | 2.0\% | 2 | 4.6\% | 7 | 8.0\% | 4 |
| Range of non-food goods available | 3.5\% | 35 | 4.0\% | 8 | 4.7\% | 7 | 4.0\% | 6 | 4.0\% | 4 | 0.0\% | 0 | 2.0\% | 2 | 3.3\% | 5 | 6.0\% | 3 |
| Loyalty scheme / reward points | 3.3\% | 33 | 5.0\% | 10 | 1.3\% | 2 | 2.7\% | 4 | 4.0\% | 4 | 1.0\% | 1 | 3.0\% | 3 | 4.0\% | 6 | 6.0\% | 3 |
| Only one in the area | 3.2\% | 32 | 0.5\% | 1 | 0.7\% | 1 | 4.7\% | 7 | 1.0\% | 1 | 5.0\% | 5 | 8.9\% | 9 | 5.3\% | 8 | 0.0\% | 0 |
| Staff discount / work there | 2.9\% | 29 | 5.5\% | 11 | 3.3\% | 5 | 4.0\% | 6 | 0.0\% | 0 | 2.0\% | 2 | 0.0\% | 0 | 3.3\% | 5 | 0.0\% | 0 |
| Large store | 2.7\% | 27 | 2.0\% | 4 | 0.7\% | 1 | 3.3\% | 5 | 6.0\% | 6 | 1.0\% | 1 | 1.0\% | 1 | 5.3\% | 8 | 2.0\% | 1 |
| Convenient to work | 2.5\% | 25 | 1.0\% | 2 | 4.0\% | 6 | 4.7\% | 7 | 2.0\% | 2 | 3.0\% | 3 | 1.0\% | 1 | 1.3\% | 2 | 4.0\% | 2 |
| Good offers | 2.4\% | 24 | 3.0\% | 6 | 2.0\% | 3 | 2.7\% | 4 | 2.0\% | 2 | 1.0\% | 1 | 0.0\% | 0 | 5.3\% | 8 | 0.0\% | 0 |
| Clean store | 2.1\% | 21 | 2.0\% | 4 | 0.7\% | 1 | 2.0\% | 3 | 5.0\% | 5 | 0.0\% | 0 | 4.0\% | 4 | 1.3\% | 2 | 4.0\% | 2 |
| Shop online due to covid / the pandemic | 1.6\% | 16 | 0.5\% | 1 | 1.3\% | 2 | 1.3\% | 2 | 0.0\% | 0 | 9.0\% | 9 | 0.0\% | 0 | 1.3\% | 2 | 0.0\% | 0 |
| Has a petrol station | 1.4\% | 14 | 0.5\% | 1 | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 3.0\% |  | 4.6\% | 7 | 0.0\% | 0 |
| Quality of non-food goods available | 1.4\% | 14 | 2.5\% | 5 | 0.7\% | 1 | 0.7\% | 1 | 3.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 6.0\% | 3 |
| Easy to get to by foot | 1.3\% | 13 | 2.0\% | 4 | 0.0\% | 0 | 2.0\% | 3 | 2.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 3 | 2.0\% | 1 |
| Small / quiet store | 1.3\% | 13 | 0.5\% | 1 | 2.7\% | 4 | 0.7\% | 1 | 3.0\% | 3 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 6.0\% | 3 |
| Parking is free | 1.2\% | 12 | 1.5\% | 3 | 0.7\% | 1 | 0.7\% | 1 | 1.0\% | 1 | 0.0\% | 0 | 2.0\% | 2 | 2.6\% | 4 | 0.0\% | 0 |
| Pleasant shopping environment | 1.2\% | 12 | 0.5\% | 1 | 0.7\% | 1 | 2.7\% | 4 | 3.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 2 | 2.0\% | 1 |
| Can get everything I want there | 1.1\% | 11 | 1.0\% | 2 | 1.3\% | 2 | 1.3\% | 2 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 3 | 2.0\% | 1 |
| Easy to get to by public transport | 1.0\% | 10 | 1.0\% | 2 | 3.3\% | 5 | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 |
| Like to support local business | 0.8\% | 8 | 0.0\% | 0 | 0.7\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 1.0\% | 1 | 4.0\% | 4 | 0.7\% | 1 | 0.0\% | 0 |
| Sells local produce | 0.6\% | 6 | 0.0\% | 0 | 0.7\% | 1 | 0.7\% | 1 | 1.0\% | 1 | 1.0\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 2.0\% | 1 |
| Close to family / friends | 0.5\% | 5 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 2 | 1.0\% | 1 | 0.7\% | 1 | 0.0\% | 0 |
| Long opening hours | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 2 | 1.0\% | 1 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Safe shopping environment | 0.4\% | 4 | 0.5\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 2.0\% | 1 |
| Parking prices are low | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 |
| Ethical policy | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 |
| Offers Click \& Collect | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 2.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Familiar / know where everything is | 0.3\% | 3 | 0.0\% | 0 | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Get a lift there | 0.2\% | 2 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Self-service checkouts | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.7\% | 1 | 0.0\% | 0 |
| Near to leisure activity | 0.2\% | 2 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Shop online as the nearest supermarket is too far away | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Shop online because I started due to the pandemic and have kept doing it | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Has an electric charging point | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 |
| Offers scan-as-you-shop service | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 |
| On school run | 0.1\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Offers electric carts for disabled people | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 |
| Shop online as it stops me impulse buying | 0.1\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Offers cash back | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Shop online due to age / ill | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |


|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| health / disability |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Has a cafe | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (No particular reason) | 2.1\% | 21 | 2.5\% | 5 | 1.3\% | 2 | 1.3\% | 2 | 2.0\% | 2 | 2.0\% | 2 | 3.0\% | 3 | 2.6\% | 4 | 2.0\% | 1 |
| (Don't know) | 0.8\% | 8 | 1.0\% | 2 | 0.0\% | 0 | 0.7\% | 1 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 3 | 2.0\% | 1 |
| Base: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |

## Meanscore: [Number of times per week]

Q04 How often do you normally do your main food shopping at (STORE MENTIONED AT Q01)?

| 7 times a week | 1.2\% | 12 | 0.5\% | 1 | 0.7\% | 1 | 1.3\% | 2 | 1.0\% | 1 | 2.0\% | 2 | 3.0\% | 3 | 1.3\% | 2 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5-6 times a week | 0.8\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 2 | 1.0\% | 1 | 0.0\% | 0 | 3.3\% | 5 | 0.0\% | 0 |
| 3-4 times a week | 4.2\% | 42 | 6.0\% | 12 | 6.0\% | 9 | 4.0\% | 6 | 1.0\% | 1 | 2.0\% | 2 | 5.0\% | 5 | 4.0\% | 6 | 2.0\% | 1 |
| Twice a week | 13.1\% | 131 | 15.4\% | 31 | 13.3\% | 20 | 14.7\% | 22 | 11.0\% | 11 | 6.0\% | 6 | 17.8\% | 18 | 13.9\% | 21 | 4.0\% | 2 |
| Once a week | 61.8\% | 620 | 62.2\% | 125 | 60.7\% | 91 | 64.0\% | 96 | 62.0\% | 62 | 56.0\% | 56 | 61.4\% | 62 | 62.3\% | 94 | 68.0\% | 34 |
| Every two weeks | 11.4\% | 114 | 10.4\% | 21 | 10.7\% | 16 | 8.0\% | 12 | 9.0\% | 9 | 25.0\% | 25 | 7.9\% | 8 | 7.3\% | 11 | 24.0\% | 12 |
| Every three weeks | 1.6\% | 16 | 0.0\% | 0 | 1.3\% | 2 | 2.0\% | 3 | 4.0\% | 4 | 2.0\% | 2 | 1.0\% | 1 | 2.6\% | 4 | 0.0\% | 0 |
| Monthly | 5.0\% | 50 | 4.5\% | 9 | 7.3\% | 11 | 4.0\% | 6 | 8.0\% | 8 | 5.0\% | 5 | 3.0\% | 3 | 4.6\% | 7 | 2.0\% | 1 |
| Once every two months | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Three-four times a year | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Twice a year | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Once a year | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Less often | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Varies) | 0.7\% | 7 | 1.0\% | 2 | 0.0\% | 0 | 1.3\% | 2 | 2.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 |
| Mean: |  | 1.24 |  | 1.25 |  | 1.21 |  | 1.24 |  | 1.16 |  | 1.09 |  | 1.40 |  | 1.38 |  | 0.96 |
| Base: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |

Q05 How do you normally travel to (STORE MENTIONED AT Q01)?
Not those that said 'Internet / delivery' at Q01

| Car / van (as driver) | $74.0 \%$ | 674 | $69.3 \%$ | 131 | $79.7 \%$ | 110 | $74.1 \%$ | 103 | $69.6 \%$ | 64 | $69.6 \%$ | 55 | $76.1 \%$ | 70 | $76.8 \%$ | 106 | $79.5 \%$ | 35 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Car / van (as passenger) | $12.7 \%$ | 116 | $17.5 \%$ | 33 | $11.6 \%$ | 16 | $7.2 \%$ | 10 | $16.3 \%$ | 15 | $17.7 \%$ | 14 | $8.7 \%$ | 8 | $9.4 \%$ | 13 | $15.9 \%$ | 7 |
| Bus, minibus or coach | $3.0 \%$ | 27 | $2.6 \%$ | 5 | $3.6 \%$ | 5 | $2.9 \%$ | 4 | $3.3 \%$ | 3 | $3.8 \%$ | 3 | $1.1 \%$ | 1 | $3.6 \%$ | 5 | $2.3 \%$ | 1 |
| Motorcycle, scooter or | $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.7 \%$ | 1 | $0.0 \%$ | 0 |
| $\quad$ moped |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Walk | $7.7 \%$ | 70 | $8.5 \%$ | 16 | $4.3 \%$ | 6 | $10.8 \%$ | 15 | $8.7 \%$ | 8 | $7.6 \%$ | 6 | $8.7 \%$ | 8 | $7.2 \%$ | 10 | $2.3 \%$ | 1 |
| Taxi | $1.0 \%$ | 9 | $1.1 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.1 \%$ | 1 | $0.0 \%$ | 0 | $4.3 \%$ | 4 | $1.4 \%$ | 2 | $0.0 \%$ | 0 |
| Train | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Bicycle | $0.5 \%$ | 5 | $0.5 \%$ | 1 | $0.7 \%$ | 1 | $2.2 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Mobility scooter / disability | $0.3 \%$ | 3 | $0.5 \%$ | 1 | $0.0 \%$ | 0 | $0.7 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| $\quad$ vehicle |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Other | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Don't know / varies) | $0.7 \%$ | 6 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.2 \%$ | 3 | $1.1 \%$ | 1 | $1.3 \%$ | 1 | $0.0 \%$ | 0 | $0.7 \%$ | 1 | $0.0 \%$ | 0 |
| Base: |  | 911 |  | 189 |  | 138 |  | 139 |  | 92 |  | 79 |  | 9 |  | 138 |  | 44 |

## Meanscore: [Time in minutes]

Q06 How long did your last journey to (STORE MENTIONED AT Q01) take? Not those that said 'Internet / delivery' at Q01

| 1-10 minutes | 62.7\% | 571 | 84.7\% | 160 | 46.4\% | 64 | 74.1\% | 103 | 60.9\% | 56 | 13.9\% | 11 | 72.8\% | 67 | 71.7\% | 99 | 25.0\% | 11 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 11-20 minutes | 26.3\% | 240 | 11.6\% | 22 | 49.3\% | 68 | 17.3\% | 24 | 29.3\% | 27 | 40.5\% | 32 | 20.7\% | 19 | 14.5\% | 20 | 63.6\% | 28 |
| 21-30 minutes | 6.7\% | 61 | 1.1\% | 2 | 3.6\% | 5 | 5.8\% | 8 | 5.4\% | 5 | 31.6\% | 25 | 5.4\% | 5 | 6.5\% | 9 | 4.5\% | 2 |
| 31-40 minutes | 1.5\% | 14 | 0.5\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 8.9\% | 7 | 1.1\% | 1 | 2.9\% | 4 | 0.0\% | 0 |
| 41-50 minutes | 0.9\% | 8 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.1\% | 4 | 0.0\% | 0 | 2.2\% | 3 | 0.0\% | 0 |
| 51-60 minutes | 0.7\% | 6 | 0.5\% | 1 | 0.7\% | 1 | 0.7\% | 1 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 2 | 0.0\% | 0 |
| 61-70 minutes | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 71-80 minutes | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 81-90 minutes | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Over 90 minutes | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / can't remember) | 1.0\% | 9 | 1.1\% | 2 | 0.0\% | 0 | 0.7\% | 1 | 2.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 6.8\% | 3 |
| (Refused) | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 11.92 |  | 8.18 |  | 13.02 |  | 9.82 |  | 12.64 |  | 22.20 |  | 9.86 |  | 11.97 |  | 15.37 |
| Base: |  | 911 |  | 189 |  | 138 |  | 139 |  | 92 |  | 79 |  | 92 |  | 138 |  | 44 |


|  | Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Meanscore: [£]

Q07 Approximately how much did you spend on your last main food shopping trip to (STORE MENTIONED AT Q01)?
£1-£5
$£ 6-£ 10$
$£ 11-£ 15$
$£ 16-£ 20$
$£ 21-£ 25$
$£ 26-£ 30$
$£ 31-£ 35$
$£ 36-£ 40$
$£ 41-£ 45$
$£ 46-£ 50$
$£ 51-£ 60$
$£ 61-£ 70$
$£ 71-£ 80$
$£ 81-£ 90$
$£ 91-£ 100$
$£ 101-£ 110$
$£ 111-£ 120$
$£ 121-£ 130$
$£ 131-£ 140$
$£ 141-£ 150$
$£ 151-£ 175$
$£ 176-£ 200$
$£ 201-£ 225$
$£ 226-£ 250$
$£ 251-£ 275$
$£ 276-£ 300$
$£ 301+$
(Don't know / varies)
(Refused)

Mean:
Base:

| 0.6\% | 6 | 1.0\% | 2 | 0.0\% | 0 | 1.3\% | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1.3\% | 13 | 1.0\% | 2 | 1.3\% | 2 | 0.7\% | 1 |
| 1.6\% | 16 | 2.0\% | 4 | 2.0\% | 3 | 2.7\% | 4 |
| 2.8\% | 28 | 2.0\% | 4 | 2.0\% | 3 | 3.3\% | 5 |
| 3.7\% | 37 | 4.0\% | 8 | 6.0\% | 9 | 4.0\% | 6 |
| 5.8\% | 58 | 6.5\% | 13 | 6.7\% | 10 | 7.3\% | 11 |
| 2.6\% | 26 | 3.0\% | 6 | 5.3\% | 8 | 0.7\% | 1 |
| 7.0\% | 70 | 7.5\% | 15 | 4.0\% | 6 | 10.0\% | 15 |
| 4.6\% | 46 | 5.5\% | 11 | 4.7\% | 7 | 5.3\% | 8 |
| 10.1\% | 101 | 11.4\% | 23 | 11.3\% | 17 | 12.7\% | 19 |
| 12.5\% | 125 | 11.9\% | 24 | 10.0\% | 15 | 11.3\% | 17 |
| 8.3\% | 83 | 9.0\% | 18 | 8.0\% | 12 | 5.3\% | 8 |
| 9.0\% | 90 | 8.0\% | 16 | 8.0\% | 12 | 12.0\% | 18 |
| 5.1\% | 51 | 6.0\% | 12 | 3.3\% | 5 | 4.7\% | 7 |
| 9.2\% | 92 | 9.5\% | 19 | 8.7\% | 13 | 6.0\% |  |
| 1.0\% | 10 | 0.0\% | 0 | 2.0\% | 3 | 0.7\% | 1 |
| 3.3\% | 33 | 3.0\% | 6 | 4.0\% | 6 | 1.3\% | 2 |
| 1.9\% | 19 | 1.0\% | 2 | 1.3\% | 2 | 2.0\% | 3 |
| 0.8\% | 8 | 1.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| 1.9\% | 19 | 2.5\% | 5 | 1.3\% | 2 | 0.0\% | 0 |
| 0.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 1.1\% | 11 | 0.0\% | 0 | 2.7\% | 4 | 0.0\% | 0 |
| 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 |
| 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 4.6\% | 46 | 3.0\% | 6 | 6.0\% | 9 | 8.0\% | 12 |
| 0.7\% | 7 | 1.0\% | 2 | 1.3\% | 2 | 0.0\% | 0 |
| 67.15 |  |  | 63.08 | 65.30 |  | 57.99 |  |
|  | 1003 |  | 201 |  | 150 |  | 150 |


| $1.0 \%$ | 1 |
| ---: | ---: |
| $1.0 \%$ | 1 |
| $2.0 \%$ | 2 |
| $2.0 \%$ | 2 |
| $2.0 \%$ | 2 |
| $3.0 \%$ | 3 |
| $3.0 \%$ | 3 |
| $7.0 \%$ | 7 |
| $1.0 \%$ | 1 |
| $7.0 \%$ | 7 |
| $14.0 \%$ | 14 |
| $11.0 \%$ | 11 |
| $10.0 \%$ | 10 |
| $8.0 \%$ | 8 |
| $11.0 \%$ | 11 |
| $1.0 \%$ | 1 |
| $4.0 \%$ | 4 |
| $3.0 \%$ | 3 |
| $1.0 \%$ | 1 |
| $1.0 \%$ | 1 |
| $0.0 \%$ | 0 |
| $1.0 \%$ | 1 |
| $0.0 \%$ | 0 |
| $0.0 \%$ | 0 |
| $0.0 \%$ | 0 |
| $0.0 \%$ | 0 |
| $0.0 \%$ | 0 |
| $6.0 \%$ | 6 |
| $0.0 \%$ | 0 |
|  | 70.35 |
|  | 100 |
|  |  |


| $0.0 \%$ | 0 |
| ---: | ---: |
| $4.0 \%$ | 4 |
| $0.0 \%$ | 0 |
| $2.0 \%$ | 2 |
| $3.0 \%$ | 3 |
| $6.0 \%$ | 6 |
| $1.0 \%$ | 1 |
| $7.0 \%$ | 7 |
| $4.0 \%$ | 4 |
| $10.0 \%$ | 10 |
| $9.0 \%$ | 9 |
| $9.0 \%$ | 9 |
| $7.0 \%$ | 7 |
| $5.0 \%$ | 5 |
| $10.0 \%$ | 10 |
| $2.0 \%$ | 2 |
| $3.0 \%$ | 3 |
| $4.0 \%$ | 4 |
| $0.0 \%$ | 0 |
| $5.0 \%$ | 5 |
| $4.0 \%$ | 4 |
| $0.0 \%$ | 0 |
| $0.0 \%$ | 0 |
| $0.0 \%$ | 0 |
| $0.0 \%$ | 0 |
| $0.0 \%$ | 0 |
| $2.0 \%$ | 2 |
| $3.0 \%$ | 3 |
| $0.0 \%$ | 0 |
|  | 83.35 |
|  | 100 |


| $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.0 \%$ | 1 |
| ---: | ---: | ---: | ---: | ---: | ---: |
| $1.0 \%$ | 1 | $1.3 \%$ | 2 | $0.0 \%$ | 0 |
| $1.0 \%$ | 1 | $0.7 \%$ | 1 | $2.0 \%$ | 1 |
| $5.0 \%$ | 5 | $4.0 \%$ | 6 | $2.0 \%$ | 1 |
| $5.0 \%$ | 5 | $2.0 \%$ | 3 | $2.0 \%$ | 1 |
| $5.0 \%$ | 5 | $6.6 \%$ | 10 | $0.0 \%$ | 0 |
| $2.0 \%$ | 2 | $2.0 \%$ | 3 | $4.0 \%$ | 2 |
| $5.0 \%$ | 5 | $6.6 \%$ | 10 | $10.0 \%$ | 5 |
| $7.9 \%$ | 8 | $3.3 \%$ | 5 | $4.0 \%$ | 2 |
| $8.9 \%$ | 9 | $8.6 \%$ | 13 | $6.0 \%$ | 3 |
| $13.9 \%$ | 14 | $15.9 \%$ | 24 | $16.0 \%$ | 8 |
| $5.9 \%$ | 6 | $7.3 \%$ | 11 | $16.0 \%$ | 8 |
| $8.9 \%$ | 9 | $10.6 \%$ | 16 | $4.0 \%$ | 2 |
| $6.9 \%$ | 7 | $2.6 \%$ | 4 | $6.0 \%$ | 3 |
| $9.9 \%$ | 10 | $11.9 \%$ | 18 | $4.0 \%$ | 2 |
| $0.0 \%$ | 0 | $1.3 \%$ | 2 | $2.0 \%$ | 1 |
| $5.0 \%$ | 5 | $3.3 \%$ | 5 | $4.0 \%$ | 2 |
| $0.0 \%$ | 0 | $1.3 \%$ | 2 | $6.0 \%$ | 3 |
| $2.0 \%$ | 2 | $0.0 \%$ | 0 | $4.0 \%$ | 2 |
| $2.0 \%$ | 2 | $2.0 \%$ | 3 | $2.0 \%$ | 1 |
| $0.0 \%$ | 0 | $0.7 \%$ | 1 | $0.0 \%$ | 0 |
| $2.0 \%$ | 2 | $2.0 \%$ | 3 | $2.0 \%$ | 1 |
| $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| $3.0 \%$ | 3 | $4.0 \%$ | 6 | $2.0 \%$ | 1 |
| $0.0 \%$ | 0 | $2.0 \%$ | 3 | $0.0 \%$ | 0 |
|  | 67.21 |  | 68.26 |  | 72.69 |
|  | 101 |  | 151 |  | 50 |
|  |  |  |  |  |  |

## Total Zone 1 Zone 2 Zone 3

## Zone 4

Zone 5
Zone 6
Zone 7
Zone 8

## Q08 Where do you use second most often for your household's main food and grocery shopping?

| Aldi, Trinity Place, Elgin IV30 1UL | 5.5\% | 55 | 9.5\% | 19 | 8.0\% | 12 | 1.3\% | 2 | 11.0\% | 11 | 3.0\% | 3 | 1.0\% | 1 | 3.3\% | 5 | 4.0\% | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Asda, Edgar Road, Elgin, IV30 6YQ | 11.7\% | 117 | 12.9\% | 26 | 16.7\% | 25 | 10.0\% | 15 | 9.0\% | 9 | 10.0\% | 10 | 8.9\% | 9 | 11.3\% | 17 | 12.0\% | 6 |
| Asda, Steven Raod, Huntly, AB54 8SX | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.0\% | 4 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, Couldardbank Road, Faroes Court, Lossiemouth, IV31 6ED | 1.0\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.0\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, East Church Street, Buckie, AB56 1AB | 0.6\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 4 | 4.0\% | 2 |
| Co-op, Fife Street, Dufftown, Keith, AB55 4AL | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, Grant Street, Cullen, Buckie, AB56 4RS | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.7\% | 1 | 0.0\% | 0 |
| Co-op, Grantown Road, Forres, IV36 2UG | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, High Street, Forres, IV36 1PF | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, Southfield Drive, Elgin, IV30 6GR | 0.2\% | 2 | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, St Andrew's Road, Lhanbryde, Elgin, IV30 8NZ | 0.2\% | 2 | 0.0\% | 0 | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Costcutter, Harbour Street, Hopeman, Elgin, IV30 5SJ | 0.1\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Farmfoods, High Street, Elgin, IV30 1EE | 0.5\% | 5 | 0.5\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 3 | 0.0\% | 0 |
| Keystore Shop \& Post <br> Office, St Andrew's Road, <br> Lhanbryde, Elgin, IV30 8RZ | 0.1\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lidl, East Cathcart Street, Buckie, AB56 1PJ | 3.7\% | 37 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 3 | 21.2\% | 32 | 4.0\% | 2 |
| Lidl, Station Road, Elgin, IV30 1QW | 4.7\% | 47 | 8.0\% | 16 | 8.0\% | 12 | 1.3\% | 2 | 1.0\% | 1 | 6.0\% | 6 | 4.0\% | 4 | 0.0\% | 0 | 12.0\% | 6 |
| Lidl, West Road, Greshop Industrial Estate, Forres, IV36 2GW | 2.2\% | 22 | 0.0\% | 0 | 0.7\% | 1 | 14.0\% | 21 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| M\&S Foodhall, High Street, Elgin, IV30 1DJ | 3.3\% | 33 | 5.0\% | 10 | 4.7\% | 7 | 2.7\% | 4 | 2.0\% | 2 | 5.0\% | 5 | 2.0\% | 2 | 1.3\% | 2 | 2.0\% | 1 |
| Morrisons, Millburn Road, Inverness, IV2 3PX | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Premier, Harbour Street, Hopeman, Elgin, IV30 5RU | 0.1\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Premier, Reidhaven Square, <br> Keith, AB55 5AB | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Scotmid, High Street, Fochabers, IV32 7EP | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 |
| Spar, Mid Street, Keith, AB55 5BL | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Spar, Regent Street, Keith, AB55 5DW | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| Spar, Station Road, Portgordon, Buckie, AB56 5RZ | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 |
| Tesco Extra, Blackfriars Road, Elgin, IV30 1TY | 9.8\% | 98 | 16.9\% | 34 | 10.7\% | 16 | 2.7\% | 4 | 23.0\% | 23 | 12.0\% | 12 | 2.0\% | 2 | 2.0\% | 3 | 8.0\% | 4 |
| Tesco Metro, Carmelite Street, Banff, AB45 1AF | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, High Street, Buckie, AB56 4AB | 2.0\% | 20 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 13.2\% | 20 | 0.0\% | 0 |
| Tesco Superstore, Moss Street, Keith, AB55 5HB | 1.2\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 2 | 5.9\% | 6 | 2.0\% | 3 | 2.0\% | 1 |
| Tesco Superstore, Nairn Road, Forres, IV36 2EY | 3.2\% | 32 | 0.0\% | 0 | 1.3\% | 2 | 19.3\% | 29 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| The Food Warehouse (Iceland), Elgin Retail Park, Elgin, IV30 6WQ | 1.1\% | 11 | 1.5\% | 3 | 2.7\% | 4 | 0.0\% | 0 | 1.0\% | 1 | 2.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 |
| Internet / delivery | 1.6\% | 16 | 0.5\% | 1 | 1.3\% | 2 | 1.3\% | 2 | 1.0\% | 1 | 3.0\% | 3 | 4.0\% | 4 | 2.0\% | 3 | 0.0\% | 0 |
| AJ Jamieson Butcher, Duke | 0.2\% | 2 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Street, Fochabers, IV32 7DN
Aldi, Santa Claus Drive Aviemore, PH22 1AF Allarburn Farm Shop, Edgar Road, Elgin, IV30 6XQ
Co-op, High Street, Aberlour, AB38 9QB
Co-op, Queen Street, Lossiemouth, IV31 6PN
Co-op, The Square, Grantown-on-Spey, PH26 3HG
Home Bargains, Edgar Road, Elgin, IV30 6WQ
Hopeman Stores, Harbour Street, Hopeman, IV30 5RU
JC Dawson, Batchen Street, Elgin, IV30 1BH
Local shops, Aberdeen City Centre
Local shops, Aberlour Town Centre
Local shops, Bishopmill Local Centre, Elgin
Local shops, Buckie Town Centre
Local shops, Burghead Town Centre
Local shops, Elgin City Centre
Local shops, Forres Town Centre
Macleod Organics, Kylerona Farm, Ardersier, Inverness, IV2 7QZ
Morrisons, Blackhall Road, Inverurie, AB51 4JP
Sainsbury's Superstore, Forres Road, Nairn, IV12 5QF
The Re:Store, Queen Street, Lossiemouth, IV31 6NU
The Rothers Butchers, High Street, Rothes, AB38 7AU
The Spey Larder, High Street, Charlestown, Aberlour, AB38 9QB
Tomintoul Village Store, The Square, Tomintoul, AB37 9ET
W Reid butchers, Harbour Street, Hopeman, Elgin, IV30 5SJ
$\begin{array}{llllllllllllllllllllllllllllll}\text { Waitrose, Burghmuir Retail } & 0.1 \% & 1 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 1.0 \% & 1 & 0.0 \% & 0 & 0.0 \% & 0\end{array}$ Park, Burghmuir Road, Stirling, FK7 7NZ
$\begin{array}{lllllllllllllllllllllllllllll}\text { Webster's Beef, Mid Street, } & 0.1 \% & 1 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 1.0 \% & 1 & 0.0 \% & 0 & 0.0 \% & 0\end{array}$ Keith, AB55 5BL
 Auldearn, Nairn, IV12 5QG
Woodside Farm Shop, B9089, Kinloss, IV36 3UA
(Don't know / varies)
(Nowhere else)
Base:

| $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.7 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| $0.4 \%$ | 4 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.7 \%$ | 1 | $2.0 \%$ | 2 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $40.1 \%$ | 402 | $40.8 \%$ | 82 | $38.0 \%$ | 57 | $36.7 \%$ | 55 | $36.0 \%$ | 36 | $42.0 \%$ | 42 | $52.5 \%$ | 53 | $35.8 \%$ | 54 | $46.0 \%$ | 23 |
|  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |

Q09 In addition to your main food shop, do you do top-up shopping for food and grocery items?

| Yes | $75.2 \%$ | 754 | $76.1 \%$ | 153 | $78.0 \%$ | 117 | $73.3 \%$ | 110 | $80.0 \%$ | 80 | $72.0 \%$ | 72 | $74.3 \%$ | 75 | $74.2 \%$ | 112 | $70.0 \%$ | 35 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| No | $24.8 \%$ | 249 | $23.9 \%$ | 48 | $22.0 \%$ | 33 | $26.7 \%$ | 40 | $20.0 \%$ | 20 | $28.0 \%$ | 28 | $25.7 \%$ | 26 | $25.8 \%$ | 39 | $30.0 \%$ | 15 |
| Base: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |

## Q10 Where do you do most of your household's small scale 'top-up' food shopping?

Those that do top-up shopping at Q09

| Aldi, Trinity Place, Elgin IV30 1UL | 5.3\% | 40 | 12.4\% | 19 | 6.8\% | 8 | 0.9\% | 1 | 12.5\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 2.9\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Asda, Edgar Road, Elgin, IV30 6YQ | 6.1\% | 46 | 17.0\% | 26 | 10.3\% | 12 | 0.9\% | 1 | 2.5\% | 2 | 4.2\% | 3 | 1.3\% | 1 | 0.0\% | 0 | 2.9\% | 1 |
| Co-op, Couldardbank Road, Faroes Court, Lossiemouth, IV31 6ED | 7.3\% | 55 | 0.7\% | 1 | 5.1\% | 6 | 0.9\% | 1 | 58.8\% | 47 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, East Church Street, Buckie, AB56 1AB | 4.8\% | 36 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 31.3\% | 35 | 0.0\% | 0 |
| Co-op, Fife Street, Dufftown, Keith, AB55 4AL | 0.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 2 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, Grant Street, Cullen, Buckie, AB56 4RS | 1.3\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 8.0\% | 9 | 0.0\% | 0 |
| Co-op, Grantown Road, Forres, IV36 2UG | 1.2\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 8.2\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, High Street, Fochabers, IV32 7DX | 2.8\% | 21 | 0.0\% | 0 | 0.9\% | 1 | 1.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 51.4\% | 18 |
| Co-op, High Street, Forres, IV36 1PF | 2.3\% | 17 | 0.0\% | 0 | 0.0\% | 0 | 15.5\% | 17 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, North Street, Bishopmill, Elgin, IV30 4EF | 0.7\% | 5 | 2.6\% | 4 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, Seafield Street, Portsoy, Banff, AB45 2QL | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 |
| Co-op, Southfield Drive, Elgin, IV30 6GR | 0.8\% | 6 | 3.9\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, St Andrew's Road, Lhanbryde, Elgin, IV30 8NZ | 1.2\% | 9 | 0.0\% | 0 | 6.0\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.7\% | 2 |
| Costcutter, Balvenie Street, Dufftown, Keith, AB55 4AS | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Costcutter, Harbour Street, Hopeman, Elgin, IV30 5SJ | 1.2\% | 9 | 0.0\% | 0 | 7.7\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Costcutter, High Street, Rothes, Aberlour, AB38 7AU | 0.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.2\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Farmfoods, High Street, Elgin, IV30 1EE | 0.4\% | 3 | 1.3\% | 2 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Keystore Shop \& Post | 0.8\% | 6 | 0.0\% | 0 | 5.1\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |

Office, St Andrew's Road, Lhanbryde, Elgin, IV30 8RZ
Lidl, East Cathcart Street, Buckie, AB56 1PJ
Lidl, Station Road, Elgin, IV30 1QW
Lidl, West Road, Greshop Industrial Estate, Forres, IV36 2GW
Londis, Hill Street, Craigellachie, Aberlour, AB38 9TB
M\&S Foodhall, High Street, Elgin, IV30 1DJ
McColl's, Fleurs Place, Forres, IV36 1LX
McColl's, High Street, Forres, IV36 1AA
McColl's, New Street, Rothes, Aberlour, AB38 7BQ
Morrisons, King Street, Aberdeen, AB24 5DA
Premier, Harbour Street, Hopeman, Elgin, IV30 5RU
Premier, Reidhaven Square, Keith, AB55 5AB
Scotmid, Brander Street, Burghead, Elgin, IV30

| $2.0 \%$ | 15 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $13.4 \%$ | 15 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $3.7 \%$ | 28 | $9.8 \%$ | 15 | $6.0 \%$ | 7 | $0.9 \%$ | 1 | $2.5 \%$ | 2 | $4.2 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| $1.6 \%$ | 12 | $0.0 \%$ | 0 | $0.9 \%$ | 1 | $10.0 \%$ | 11 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| $0.4 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $4.2 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |


| $3.1 \%$ | 23 | $9.8 \%$ | 15 | $0.9 \%$ | 1 | $3.6 \%$ | 4 | $1.3 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.9 \%$ | 1 | $2.9 \%$ | 1 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $0.4 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.7 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.9 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| $0.8 \%$ | 6 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $8.3 \%$ | 6 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |


| $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.3 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

$\begin{array}{llllllllllllllllllll}0.4 \% & 3 & 0.0 \% & 0 & 2.6 \% & 3 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0\end{array}$

| $0.5 \%$ | 4 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $5.3 \%$ | 4 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | ---: | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $2.7 \%$ | 20 | $0.7 \%$ | 1 | $16.2 \%$ | 19 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

5XD
Scotmid, High Street, Fochabers, IV32 7EP Spar, Church St,
Portknockie, Buckie, AB56 4LN
Spar, High Street, Forres, IV36 1QQ
Spar, Main Street, Kinloss, Forres, IV36 3TN
Spar, Main Street,
Mosstodloch, Fochabers, IV32 7LH
Spar, Mid Street, Keith, AB55 5BL
Spar, Regent Street, Keith, AB55 5DW
Spar, Station Road, Portgordon, Buckie, AB56 5RZ
Tesco Extra, Blackfriars Road, Elgin, IV30 1TY
Tesco Extra, Inshes Retail Park, Milton Of Inshes, Inverness, IV2 3TW
Tesco Superstore, High Street, Buckie, AB56 4AB
Tesco Superstore, Moss Street, Keith, AB55 5HB
Tesco Superstore, Nairn Road, Forres, IV36 2EY
Tesco Superstore, Rousay Drive, Aberdeen, AB15 6LT
The Food Warehouse (Iceland), Elgin Retail Park, Elgin, IV30 6WQ
Internet / delivery
Allarburn Farm Shop, Edgar Road, Elgin, IV30 6XQ
Ashers Bakery, Clifton Road, lossiemouth, IV31 6DJ
Ashers Bakery, High Street, Forres, IV36 1DX
Ballindalloch Post Office, Tomintoul Road, Ballindalloch, AB37 9AS
Bishopmill Service Station, Lossiemouth Road, Elgin, IV30 4LF
Burghead Post Office, Grant Street, Burghead, Elgin, IV30 5TT
Co-op, High Street, Aberlour, AB38 9QB
Co-op, Queen Street, Lossiemouth, IV31 6PN
Co-op, The Square, Grantown-on-Spey, PH26 3HG
Costcutter, Mid Street, Keith, AB55 5BL
Craigellachie Filling Station, Hill Street, Craigellachie, AB38 9TB
Findhorn Village Store, Post Office, Findhorn, IV36 3YJ
Fraser Bros Butchers, High Street, Forres, IV36 1PQ Harry Gow Bakery, Moycroft Road, Elgin, IV30 1XE

| $0.3 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $5.7 \%$ | 2 |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $1.1 \%$ | 8 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $7.1 \%$ | 8 | $0.0 \%$ | 0 |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.9 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |  |  |  |  |  |
| $0.4 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.7 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |  |  |  |  |  |
| $0.5 \%$ | 4 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $11.4 \%$ | 4 |  |  |  |  |  |


| 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 0.8\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.0\% | 6 | 0.0\% | 0 | 0.0\% | 0 |
| 0.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 3 | 0.0\% | 0 |
| 6.1\% | 46 | 15.7\% | 24 | 12.8\% | 15 | 0.9\% | 1 | 5.0\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.7\% | 2 |
| 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| $3.4 \%$ | 26 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 22.3\% | 25 | 0.0\% | 0 |
| 5.3\% | 40 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 53.3\% | 40 | 0.0\% | 0 | 0.0\% | 0 |
| 5.4\% | 41 | 0.0\% | 0 | 0.0\% | 0 | 37.3\% | 41 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| 0.4\% | 3 | 2.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |


| $0.8 \%$ | 6 | $1.3 \%$ | 2 | $0.9 \%$ | 1 | $0.9 \%$ | 1 | $0.0 \%$ | 0 | $2.8 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $0.9 \%$ | 7 | $3.9 \%$ | 6 | $0.9 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 0 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |


| 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |



| 0.3\% | 2 | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |  | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |


| 0.3\% | 2 | 0.7\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |



| 1.9\% | 14 | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 15.0\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |


| 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |



| 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |





|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Home Bargains, Edgar Road, Elgin, IV30 6WQ | 0.9\% | 7 | 2.6\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 2 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Home Bargains, Forres <br> Road, Nairn, IV12 5QF | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Hopeman Stores, Harbour Street, Hopeman, IV30 5RU | 0.3\% | 2 | 0.0\% | 0 | 1.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| KeyStore, Seaview Road, Findochty, Buckie, AB56 4QJ | 0.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 3 | 0.0\% | 0 |
| Local shops, Aberlour Town Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Archiestown Village Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Bishopmill Local Centre, Elgin | 0.4\% | 3 | 1.3\% | 2 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Buckie Town Centre | 0.5\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.6\% | 4 | 0.0\% | 0 |
| Local shops, Burghead Town Centre | 0.1\% | 1 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Cullen Village Centre | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 2 | 0.0\% | 0 |
| Local shops, Dufftown Town Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Edgar Road, Elgin | 0.1\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Elgin City Centre | 0.5\% | 4 | 1.3\% | 2 | 1.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Findochty Village Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 |
| Local shops, Fochabers Village Centre | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.7\% | 2 |
| Local shops, Forres Town Centre | 0.5\% | 4 | 0.7\% | 1 | 0.0\% | 0 | 2.7\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Hopeman Village Centre | 0.1\% | 1 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Keith Town Centre | 1.1\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.7\% | 8 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Kinloss Village Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Lhanbryde Village Centre | 0.5\% | 4 | 0.0\% | 0 | 2.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 1 |
| Local shops, New Elgin Local Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Rothes Town Centre, AB38 7BQ | 0.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.2\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Maclean's Highland Bakery, West Road, Forres, IV36 2GW | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| McColl's, Glen Moray Drive, Elgin, IV30 6YA | 0.5\% | 4 | 2.6\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| McColl's, St Andrew's Square, Buckie, AB56 1BT | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 |
| McKay's Mini Market, Seafield Street, Cullen, Buckie, AB56 4SH | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 |
| Mosstodloch Service Station, Main Road, Mosstodloch, IV32 7LH | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 1 |
| New Elgin Service Station, Main Street, New Elgin, IV30 6BG | 0.4\% | 3 | 0.7\% | 1 | 1.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Post Office, A95, Ballindalloch, AB37 9AS | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Premier, Morriston Road, Bishopsmill, Elgin, IV30 4EB | 0.3\% | 2 | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Premier, New Mill Road, Elgin, IV30 4AH | 0.1\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Spar, Morriston Road, Bishopmill, Elgin, IV30 4EB | 0.1\% | 1 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Spar, St Paul Street, Buckie, | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 |


|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| AB56 1EJ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Spar, West Road, Elgin, IV30 1SA | 0.1\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Strathisla Bakery, Regent Street, Keith, AB55 5DZ | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| The Deli Shop, Mid Street, Keith, AB55 5BJ | 0.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| The Rothers Butchers, High Street, Rothes, AB38 7AU | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| The Spey Larder, High Street, Charlestown, Aberlour, AB38 9QB | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tomintoul Village Store, The Square, Tomintoul, AB37 9ET | 0.8\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.3\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| W Reid butchers, Harbour Street, Hopeman, Elgin, IV30 5SJ | 0.1\% | 1 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 1.3\% | 10 | 2.6\% | 4 | 2.6\% | 3 | 0.9\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 |
| Base: |  | 754 |  | 153 |  | 117 |  | 110 |  | 80 |  | 72 |  | 75 |  | 112 |  | 35 |

## Meanscore: [Number of times per week]

Q11 How often do you normally do your top-up food shopping at (STORE MENTIONED AT Q10)?
Those that do top-up shopping at Q09 excluding those that said (Don't know / varies) at Q10

| 7 times a week | 5.1\% | 38 | 2.0\% | 3 | 7.9\% | 9 | 1.8\% | 2 | 5.1\% | 4 | 6.9\% | 5 | 4.0\% | 3 | 6.3\% | 7 | 14.3\% | 5 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5-6 times a week | 2.0\% | 15 | 1.3\% | 2 | 2.6\% | 3 | 0.9\% | 1 | 3.8\% | 3 | 1.4\% | 1 | 1.3\% | 1 | 1.8\% | 2 | 5.7\% | 2 |
| 3-4 times a week | 13.4\% | 100 | 12.8\% | 19 | 13.2\% | 15 | 11.9\% | 13 | 20.3\% | 16 | 12.5\% | 9 | 13.3\% | 10 | 13.5\% | 15 | 8.6\% | 3 |
| Twice a week | 30.0\% | 223 | 32.2\% | 48 | 28.9\% | 33 | 30.3\% | 33 | 29.1\% | 23 | 26.4\% | 19 | 29.3\% | 22 | 34.2\% | 38 | 20.0\% | 7 |
| Once a week | 33.2\% | 247 | 32.9\% | 49 | 32.5\% | 37 | 35.8\% | 39 | 24.1\% | 19 | 38.9\% | 28 | 42.7\% | 32 | 27.9\% | 31 | 34.3\% | 12 |
| Every two weeks | 8.9\% | 66 | 12.1\% | 18 | 8.8\% | 10 | 11.9\% | 13 | 6.3\% | 5 | 4.2\% | 3 | 6.7\% | 5 | 9.0\% | 10 | 5.7\% | 2 |
| Every three weeks | 1.3\% | 10 | 1.3\% | 2 | 0.9\% | 1 | 0.9\% | 1 | 1.3\% | 1 | 1.4\% | 1 | 1.3\% | 1 | 1.8\% | 2 | 2.9\% | 1 |
| Monthly | 2.4\% | 18 | 2.0\% | 3 | 3.5\% | 4 | 1.8\% | 2 | 3.8\% | 3 | 5.6\% | 4 | 1.3\% | 1 | 0.9\% | 1 | 0.0\% | 0 |
| Once every two months | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 |
| Three-four times a year | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Twice a year | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Once a year | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Less often | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 0.5\% | 4 | 0.7\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 |
| (Varies) | 2.6\% | 19 | 2.7\% | 4 | 0.9\% | 1 | 3.7\% | 4 | 3.8\% | 3 | 1.4\% | 1 | 0.0\% | 0 | 2.7\% | 3 | 8.6\% | 3 |
| Mean: |  | 1.99 |  | 1.76 |  | 2.16 |  | 1.69 |  | 2.26 |  | 1.99 |  | 1.87 |  | 2.11 |  | 2.62 |
| Base: |  | 744 |  | 149 |  | 114 |  | 109 |  | 79 |  | 72 |  | 75 |  | 111 |  | 35 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Meanscore: [£]

Q12 Approximately how much did you spend on your last top-up trip to (STORE MENTIONED AT Q10)?
Those that do top-up shopping at Q09 excluding those that said (Don't know / varies) at Q10

| £1-£5 | 17.5\% | 130 | 13.4\% | 20 | 24.6\% | 28 | 12.8\% | 14 | 21.5\% | 17 | 16.7\% | 12 | 13.3\% | 10 | 14.4\% | 16 | 37.1\% | 13 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £6-£10 | 25.7\% | 191 | 21.5\% | 32 | 24.6\% | 28 | 30.3\% | 33 | 22.8\% | 18 | 29.2\% | 21 | 29.3\% | 22 | 27.9\% | 31 | 17.1\% | 6 |
| £11-£15 | 14.9\% | 111 | 19.5\% | 29 | 8.8\% | 10 | 14.7\% | 16 | 16.5\% | 13 | 15.3\% | 11 | 13.3\% | 10 | 13.5\% | 15 | 20.0\% | 7 |
| £16-£20 | 16.7\% | 124 | 14.8\% | 22 | 17.5\% | 20 | 19.3\% | 21 | 13.9\% | 11 | 18.1\% | 13 | 20.0\% | 15 | 18.9\% | 21 | 2.9\% | 1 |
| £21-£25 | 4.8\% | 36 | 6.7\% | 10 | 6.1\% | 7 | 1.8\% | 2 | 7.6\% | 6 | 1.4\% | 1 | 6.7\% | 5 | 3.6\% | 4 | 2.9\% | 1 |
| £26-£30 | 7.5\% | 56 | 10.7\% | 16 | 6.1\% | 7 | 6.4\% | 7 | 5.1\% | 4 | 6.9\% | 5 | 8.0\% | 6 | 8.1\% | 9 | 5.7\% | 2 |
| £31-£35 | 1.2\% | 9 | 3.4\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 1.3\% | 1 | 0.9\% | 1 | 2.9\% | 1 |
| £36-£40 | 2.3\% | 17 | 3.4\% | 5 | 1.8\% | 2 | 2.8\% | 3 | 2.5\% | 2 | 1.4\% | 1 | 1.3\% | 1 | 0.9\% | 1 | 5.7\% | 2 |
| £41-£45 | 0.5\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 2 | 1.8\% | 2 | 0.0\% | 0 |
| £46-£50 | 1.3\% | 10 | 0.7\% | 1 | 1.8\% | 2 | 0.9\% | 1 | 2.5\% | 2 | 0.0\% | 0 | 2.7\% | 2 | 0.9\% | 1 | 2.9\% | 1 |
| £51-£60 | 0.3\% | 2 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 0.5\% | 4 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 2 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.3\% | 2 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 5.4\% | 40 | 4.0\% | 6 | 5.3\% | 6 | 10.1\% | 11 | 2.5\% | 2 | 6.9\% | 5 | 1.3\% | 1 | 7.2\% | 8 | 2.9\% | 1 |
| (Refused) | 0.7\% | 5 | 1.3\% | 2 | 1.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 |
| Mean: |  | 16.49 |  | 17.45 |  | 15.37 |  | 15.44 |  | 18.77 |  | 16.72 |  | 16.77 |  | 16.21 |  | 13.79 |
| Base: |  | 744 |  | 149 |  | 114 |  | 109 |  | 79 |  | 72 |  | 75 |  | 111 |  | 35 |

Meanscore: [Often = 3, Occasionally = 2, Never = 1]
Q13 How often do you use any of the following methods to purchase food and grocery items? [PR]

## Internet

| Often | 11.2\% | 112 | 7.5\% | 15 | 9.3\% | 14 | 10.0\% | 15 | 10.0\% | 10 | 20.0\% | 20 | 13.9\% | 14 | 11.3\% | 17 | 14.0\% | 7 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Occasionally | 13.6\% | 136 | 8.5\% | 17 | 16.0\% | 24 | 11.3\% | 17 | 14.0\% | 14 | 20.0\% | 20 | 10.9\% | 11 | 15.9\% | 24 | 18.0\% | 9 |
| Never | 75.2\% | 754 | 83.6\% | 168 | 74.7\% | 112 | 78.7\% | 118 | 76.0\% | 76 | 60.0\% | 60 | 75.2\% | 76 | 72.8\% | 110 | 68.0\% | 34 |
| (Don't know) | 0.1\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 1.36 |  | 1.24 |  | 1.35 |  | 1.31 |  | 1.34 |  | 1.60 |  | 1.39 |  | 1.38 |  | 1.46 |
| Base: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |

## By telephone (e.g. from supermarkets)

| Often | $0.6 \%$ | 6 | $0.5 \%$ | 1 | $0.7 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.0 \%$ | 2 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $2.0 \%$ | 1 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Occasionally | $1.8 \%$ | 18 | $2.5 \%$ | 5 | $1.3 \%$ | 2 | $2.0 \%$ | 3 | $2.0 \%$ | 2 | $0.0 \%$ | 0 | $3.0 \%$ | 3 | $0.0 \%$ | 0 | $6.0 \%$ | 3 |
| Never | $97.5 \%$ | 978 | $97.0 \%$ | 195 | $98.0 \%$ | 147 | $98.0 \%$ | 147 | $97.0 \%$ | 97 | $98.0 \%$ | 98 | $96.0 \%$ | 97 | $100.0 \%$ | 151 | $92.0 \%$ | 46 |
| (Don't know) | $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Mean: |  | 1.03 |  | 1.03 |  | 1.03 |  | 1.02 |  | 1.02 |  | 1.04 |  | 1.05 | 1.00 | 1.10 |  |  |
| Base: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 | 151 |  | 50 |  |

## Catalogue / mail order

|  | $0.4 \%$ | 4 | $0.5 \%$ | 1 | $1.3 \%$ | 2 | $0.0 \%$ | 0 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Often | $2.2 \%$ | 22 | $2.0 \%$ | 4 | $0.7 \%$ | 1 | $4.0 \%$ | 6 | $2.0 \%$ | 2 | $3.0 \%$ | 3 | $3.0 \%$ | 3 | $0.7 \%$ | 1 | $4.0 \%$ | 2 |
| Occasionally | $97.3 \%$ | 976 | $97.5 \%$ | 196 | $98.0 \%$ | 147 | $96.0 \%$ | 144 | $96.0 \%$ | 96 | $97.0 \%$ | 97 | $97.0 \%$ | 98 | $99.3 \%$ | 150 | $96.0 \%$ | 48 |
| Never | $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Don't know) |  | 1.03 |  | 1.03 |  | 1.03 |  | 1.04 |  | 1.04 |  | 1.03 |  | 1.03 | 1.01 | 1.04 |  |  |
| Mean: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 | 151 | 50 |  |  |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Mobile shops

|  | $2.6 \%$ | 26 | $2.5 \%$ | 5 | $3.3 \%$ | 5 | $2.0 \%$ | 3 | $3.0 \%$ | 3 | $7.0 \%$ | 7 | $1.0 \%$ | 1 | $1.3 \%$ | 2 | $0.0 \%$ | 0 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Often | $3.5 \%$ | 35 | $3.5 \%$ | 7 | $8.0 \%$ | 12 | $1.3 \%$ | 2 | $4.0 \%$ | 4 | $6.0 \%$ | 6 | $2.0 \%$ | 2 | $0.7 \%$ | 1 | $2.0 \%$ | 1 |
| Occasionally | $93.8 \%$ | 94 | $94.0 \%$ | 189 | $88.7 \%$ | 133 | $96.7 \%$ | 145 | $92.0 \%$ | 92 | $87.0 \%$ | 87 | $97.0 \%$ | 98 | $98.0 \%$ | 148 | $98.0 \%$ | 49 |
| Never | $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Don't know) |  | 1.09 |  | 1.08 |  | 1.15 |  | 1.05 |  | 1.10 |  | 1.20 |  | 1.04 | 1.03 | 1.02 |  |  |
| Mean: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  |  |  |  |
| Base: |  |  |  |  |  |  |  |  | 151 | 50 |  |  |  |  |  |  |  |  |

## Farmers Markets or similar

|  | $1.5 \%$ | 15 | $1.0 \%$ | 2 | $4.0 \%$ | 6 | $2.0 \%$ | 3 | $0.0 \%$ | 0 | $3.0 \%$ | 3 | $0.0 \%$ | 0 | $0.7 \%$ | 1 | $0.0 \%$ | 0 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Often | $16.5 \%$ | 165 | $16.4 \%$ | 33 | $21.3 \%$ | 32 | $11.3 \%$ | 17 | $16.0 \%$ | 16 | $23.0 \%$ | 23 | $12.9 \%$ | 13 | $14.6 \%$ | 22 | $18.0 \%$ | 9 |
| Occasionally | $81.8 \%$ | 820 | $82.6 \%$ | 166 | $74.7 \%$ | 112 | $86.7 \%$ | 130 | $83.0 \%$ | 83 | $74.0 \%$ | 74 | $87.1 \%$ | 88 | $84.1 \%$ | 127 | $80.0 \%$ | 40 |
| Never | $0.3 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.7 \%$ | 1 | $2.0 \%$ | 1 |
| (Don't know) |  | 1.20 |  | 1.18 |  | 1.29 |  | 1.15 |  | 1.16 |  | 1.29 |  | 1.13 | 1.16 | 1.18 |  |  |
| Mean: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 | 151 | 50 |  |  |
| Base: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## Car boot / jumble / second hand sales

|  | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Often | $1.2 \%$ | 12 | $2.5 \%$ | 5 | $0.7 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.0 \%$ | 2 | $1.0 \%$ | 1 | $1.3 \%$ | 2 | $2.0 \%$ | 1 |
| Occasionally | $98.7 \%$ | 990 | $97.5 \%$ | 196 | $99.3 \%$ | 149 | $100.0 \%$ | 150 | $99.0 \%$ | 99 | $98.0 \%$ | 98 | $99.0 \%$ | 100 | $98.7 \%$ | 149 | $98.0 \%$ | 49 |
| Never | $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Don't know) |  | 1.01 |  | 1.02 |  | 1.01 |  | 1.00 |  | 1.00 |  | 1.02 |  | 1.01 | 1.01 | 1.02 |  |  |
| Mean: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 | 151 | 50 |  |  |
| Base: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## Other method

Often
Occasionally
Never
(Don't know)
Mean:
Base:

| $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| $99.1 \%$ | 994 | $99.0 \%$ | 199 | $100.0 \%$ | 150 | $98.7 \%$ | 148 | $98.0 \%$ | 98 | $100.0 \%$ | 100 | $100.0 \%$ | 101 | $98.7 \%$ | 149 | $98.0 \%$ | 49 |
| $0.9 \%$ | 9 | $1.0 \%$ | 2 | $0.0 \%$ | 0 | $1.3 \%$ | 2 | $2.0 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.3 \%$ | 2 | $2.0 \%$ | 1 |
|  | 1.00 |  | 1.00 |  | 1.00 |  | 1.00 |  | 1.00 |  | 1.00 |  | 1.00 |  | 1.00 |  | 1.00 |
|  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Meanscore: [£]

Q14 On average how much does your household spend on groceries each week via the internet? Those that said they use 'Internet' often or occasionally to purchase food and grocery items at Q13

| Nothing | 2.4\% | 6 | 6.3\% | 2 | 0.0\% | 0 | 3.1\% | \% | 0.0\% | 0 | 0.0\% | 0 | 8.0\% | 2 | 2.4\% | 1 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 2.4\% | 6 | 3.1\% | 1 | 2.6\% | 1 | 3.1\% | 1 | 0.0\% | 0 | 5.0\% | 2 | 0.0\% | 0 | 2.4\% | 1 | 0.0\% | 0 |
| £6-£10 | 2.0\% | 5 | 3.1\% | 1 | 2.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 1 | 4.0\% | 1 | 2.4\% | 1 | 0.0\% | 0 |
| £11-£15 | 2.4\% | 6 | 3.1\% | 1 | 10.5\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 1 | 0.0\% | 0 |
| £16-£20 | 6.0\% | 15 | 12.5\% | 4 | 5.3\% | 2 | 12.5\% | 4 | 4.2\% | 1 | 2.5\% | 1 | 8.0\% | 2 | 2.4\% | 1 | 0.0\% | 0 |
| £21-£25 | 1.2\% | 3 | 0.0\% | 0 | 2.6\% | 1 | 0.0\% | 0 | 4.2\% | 1 | 2.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 2.8\% | 7 | 0.0\% | 0 | 7.9\% | 3 | 0.0\% | 0 | 12.5\% | 3 | 2.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 0.8\% | 2 | 3.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 1 | 0.0\% | 0 |
| £36-£40 | 3.2\% | 8 | 0.0\% | 0 | 2.6\% | 1 | 3.1\% |  | 4.2\% | 1 | 2.5\% | 1 | 4.0\% | 1 | 7.3\% | 3 | 0.0\% | 0 |
| £41-£45 | 3.6\% | 9 | 3.1\% | 1 | 0.0\% | 0 | 6.3\% | 2 | 4.2\% | 1 | 0.0\% | 0 | 12.0\% | 3 | 4.9\% | 2 | 0.0\% | 0 |
| £46-£50 | 7.7\% | 19 | 9.4\% | 3 | 7.9\% | 3 | 6.3\% | 2 | 4.2\% | 1 | 0.0\% | 0 | 12.0\% | 3 | 12.2\% | 5 | 12.5\% | 2 |
| £51-£60 | 5.6\% | 14 | 0.0\% | 0 | 2.6\% | 1 | 12.5\% | 4 | 4.2\% | 1 | 7.5\% | 3 | 4.0\% | 1 | 4.9\% | 2 | 12.5\% | 2 |
| £61-£70 | 6.0\% | 15 | 6.3\% | 2 | 2.6\% | 1 | 3.1\% |  | 8.3\% | 2 | 7.5\% | 3 | 12.0\% | 3 | 2.4\% | 1 | 12.5\% | 2 |
| £71-£80 | 5.6\% | 14 | 3.1\% | 1 | 5.3\% | 2 | 18.8\% | 6 | 0.0\% | 0 | 5.0\% | 2 | 4.0\% | 1 | 4.9\% | 2 | 0.0\% | 0 |
| £81-£90 | 6.0\% | 15 | 3.1\% | 1 | 2.6\% | 1 | 3.1\% |  | 12.5\% | 3 | 7.5\% | 3 | 8.0\% | 2 | 4.9\% | 2 | 12.5\% | 2 |
| £91-£100 | 8.1\% | 20 | 9.4\% | 3 | 2.6\% | 1 | 9.4\% | 3 | 12.5\% | 3 | 15.0\% | 6 | 4.0\% | 1 | 7.3\% | 3 | 0.0\% | 0 |
| £101-£110 | 0.8\% | 2 | 0.0\% | 0 | 2.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 4.0\% | 10 | 6.3\% | 2 | 2.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 7.5\% | 3 | 4.0\% | 1 | 4.9\% | 2 | 6.3\% | 1 |
| £121-£130 | 1.2\% | 3 | 3.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 6.3\% | 1 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 2.4\% | 6 | 0.0\% | 0 | 2.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 7.5\% | 3 | 0.0\% | 0 | 4.9\% | 2 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 1.2\% | 3 | 0.0\% | 0 | 5.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 23.0\% | 57 | 25.0\% | 8 | 23.7\% | 9 | 18.8\% | 6 | 29.2\% | 7 | 17.5\% | 7 | 16.0\% | 4 | 24.4\% | 10 | 37.5\% | 6 |
| (Refused) | 1.2\% | 3 | 0.0\% | 0 | 5.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 1 | 0.0\% | 0 |
| Mean: |  | 64.04 |  | 54.42 |  | 61.78 |  | 56.69 |  | 60.29 |  | 84.09 |  | 52.86 |  | 63.23 |  | 78.50 |
| Base: |  | 248 |  | 32 |  | 38 |  | 32 |  | 24 |  | 40 |  | 25 |  | 41 |  | 16 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Meanscore: [£]
Q15 On average how much does your household spend on groceries each week via the telephone?
Those that said they use 'By telephone' often or occasionally to purchase food and grocery items at Q13

| Nothing | 4.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 4.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 33.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £6-£10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £11-£15 | 8.3\% | 2 | 0.0\% | 0 | 33.3\% | 1 | 0.0\% | 0 | 50.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £16-£20 | 25.0\% | 6 | 33.3\% | 2 | 33.3\% | 1 | 0.0\% | 0 | 50.0\% | 1 | 0.0\% | 0 | 25.0\% | 1 | 0.0\% | 0 | 25.0\% | 1 |
| £21-£25 | 4.2\% | 1 | 16.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 8.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.0\% | 1 | 0.0\% | 0 | 25.0\% | 1 |
| £31-£35 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 8.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 50.0\% | 1 | 25.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| £41-£45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 4.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.0\% | 1 |
| £51-£60 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 4.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 33.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 4.2\% | 1 | 16.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 4.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 33.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 4.2\% | 1 | 16.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 4.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 50.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 12.5\% | 3 | 16.7\% | 1 | 33.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.0\% | 1 |
| (Refused) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 2.57 |  | 53.00 |  | 17.50 |  | 56.00 |  | 16.00 |  | 105.00 |  | 21.75 |  | 0.00 |  | 32.33 |
| Base: |  | 24 |  | 6 |  | 3 |  | 3 |  | 2 |  | 2 |  | 4 |  | 0 |  | 4 |

## Meanscore: [£]

Q16 On average how much does your household spend on groceries each week via catalogue / mail order?
Those that said they use 'Catalogue / mail order' often or occasionally to purchase food and grocery items at Q13

| Nothing | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 3.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 33.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £6-£10 | 11.5\% | 3 | 20.0\% | 1 | 33.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 50.0\% | 1 |
| £11-£15 | 3.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 16.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £16-£20 | 15.4\% | 4 | 20.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 33.3\% | 1 | 33.3\% | 1 | 0.0\% |  | 100.0\% | 1 | 0.0\% | 0 |
| £21-£25 | 3.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 33.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 7.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 33.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £41-£45 | 3.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 16.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 3.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 33.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| £51-£60 | 3.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 33.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 7.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 16.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 33.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 34.6\% | 9 | 60.0\% | 3 | 66.7\% | 2 | 16.7\% | 1 | 33.3\% | 1 | 33.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 50.0\% | 1 |
| (Refused) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  |  |  | 15.00 |  | 7.00 |  | 43.60 |  | 22.50 |  | 11.00 |  | 68.33 |  | 20.00 |  | 10.00 |
| Base: |  | 26 |  | 5 |  | 3 |  | 6 |  | 3 |  | 3 |  | 3 |  | 1 |  | 2 |

## Meanscore: [£]

Q17 On average how much does your household spend on groceries each week at mobile shops?
Those that said they use 'Mobile shops' often or occasionally to purchase food and grocery items at Q13

| Nothing | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 24.6\% | 15 | 25.0\% | 3 | 11.8\% | 2 | 60.0\% | 3 | 0.0\% | 0 | 38.5\% | 5 | 33.3\% | 1 | 0.0\% | 0 | 100.0\% | 1 |
| £6-£10 | 31.1\% | 19 | 25.0\% | 3 | 47.1\% | 8 | 0.0\% | 0 | 42.9\% | 3 | 30.8\% | 4 | 33.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| £11-£15 | 9.8\% | 6 | 25.0\% | 3 | 5.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 7.7\% | 1 | 33.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| £16-£20 | 11.5\% | 7 | 8.3\% | 1 | 5.9\% | 1 | 20.0\% | 1 | 28.6\% | 2 | 15.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £21-£25 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 4.9\% | 3 | 8.3\% | 1 | 11.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £41-£45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 3.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 20.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 33.3\% | 1 | 0.0\% | 0 |
| £51-£60 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 1.6\% | 1 | 0.0\% | 0 | 5.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 9.8\% | 6 | 8.3\% | 1 | 5.9\% | 1 | 0.0\% | 0 | 28.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 66.7\% | 2 | 0.0\% | 0 |
| (Refused) | 1.6\% | 1 | 0.0\% | 0 | 5.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 4.07 |  | 12.73 |  | 17.60 |  | 15.80 |  | 13.20 |  | 10.15 |  | 9.00 |  | 50.00 |  | 2.00 |
| Base: |  | 61 |  | 12 |  | 17 |  | 5 |  | 7 |  | 13 |  | 3 |  | 3 |  | 1 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Meanscore: [£]

Q18 On average how much does your household spend on groceries each week at farmers markets or similar?
Those that said they use 'Markets' often or occasionally to purchase food and grocery items at Q13

| Nothing | 1.7\% | 3 | 5.7\% | 2 | 0.0\% | 0 | 5.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 18.9\% | 34 | 22.9\% | 8 | 23.7\% | 9 | 5.0\% | 1 | 18.8\% | 3 | 23.1\% | 6 | 15.4\% | 2 | 13.0\% | 3 | 22.2\% | 2 |
| £6-£10 | 18.9\% | 34 | 20.0\% | 7 | 26.3\% | 10 | 10.0\% | 2 | 0.0\% | 0 | 19.2\% | 5 | 7.7\% | 1 | 26.1\% | 6 | 33.3\% | 3 |
| £11-£15 | 10.0\% | 18 | 8.6\% | 3 | 13.2\% | 5 | 5.0\% | 1 | 12.5\% | 2 | 11.5\% | 3 | 23.1\% | 3 | 4.3\% | 1 | 0.0\% | 0 |
| £16-£20 | 12.2\% | 22 | 2.9\% | 1 | 5.3\% | 2 | 20.0\% | 4 | 6.3\% | 1 | 11.5\% | 3 | 30.8\% | 4 | 26.1\% | 6 | 11.1\% | 1 |
| £21-£25 | 5.6\% | 10 | 2.9\% | 1 | 7.9\% | 3 | 10.0\% | 2 | 18.8\% | 3 | 3.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 0.6\% | 1 | 2.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 0.6\% | 1 | 2.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £41-£45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 1.1\% | 2 | 0.0\% | 0 | 2.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £51-£60 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 5.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 1.1\% | 2 | 0.0\% | 0 | 2.6\% | 1 | 5.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.6\% | 1 | 0.0\% | 0 | 2.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 27.2\% | 49 | 28.6\% | 10 | 13.2\% | 5 | 35.0\% | 7 | 43.8\% | 7 | 26.9\% | 7 | 23.1\% | 3 | 30.4\% | 7 | 33.3\% | 3 |
| (Refused) | 1.1\% | 2 | 2.9\% | 1 | 2.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 4.91 |  | 10.13 |  | 19.13 |  | 22.15 |  | 15.22 |  | 13.05 |  | 14.50 |  | 12.25 |  | 9.00 |
| Base: |  | 180 |  | 35 |  | 38 |  | 20 |  | 16 |  | 26 |  | 13 |  | 23 |  | 9 |

## Meanscore: [£]

Q19 On average how much does your household spend on groceries each week at car boot / jumble / second hand sales?
Those that said they use 'Car boot / jumble / second hand sales' often or occasionally to purchase food and grocery items at Q13

| Nothing | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 16.7\% | 2 | 20.0\% |  | 100.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £6-£10 | 8.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 50.0\% | 1 | 0.0\% | 0 |
| £11-£15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £16-£20 | 25.0\% | 3 | 20.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 50.0\% | 1 | 100.0\% | 1 |
| £21-£25 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 8.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 50.0\% | 1 | 1 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 8.3\% | 1 | 20.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £41-£45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £51-£60 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 33.3\% | 4 | 40.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 50.0\% |  | $1100.0 \%$ | 1 | 0.0\% | 0 | 0.0\% | 0 |
| (Refused) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  |  |  | 18.67 |  | 2.00 |  | 0.00 |  | 0.00 |  | 30.00 |  | 0.00 |  | 13.50 |  | 20.00 |
| Base: |  | 2 |  | 5 |  | 1 |  | 0 |  | 0 |  | 2 | 2 | 1 |  | 2 |  | 1 |

## Meanscore: [£]

Q20 On average how much does your household spend on groceries each week via (OTHER RESPONSE STATED AT Q13)? Those that said they use 'Other method' often or occasionally to purchase food and grocery items at Q13

| Nothing | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £6-£10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £11-£15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £16-£20 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £21-£25 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £41-£45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £51-£60 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Refused) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Base: |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |

Q21 I would like to ask you a few questions about where you purchase 'personal' goods such as clothing, footwear, radio, china, glass, sports goods, jewellery etc. Where do you normally shop for these 'personal' goods?

| Banff Town Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Buckie Town Centre | 1.8\% | 18 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 10.6\% | 16 | 2.0\% | 1 |
| Dufftown Town Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Elgin City Centre | 17.9\% | 180 | 16.9\% | 34 | 18.7\% | 28 | 18.7\% | 28 | 25.0\% | 25 | 22.0\% | 22 | 15.8\% | 16 | 10.6\% | 16 | 22.0\% | 11 |
| Forres Town Centre | 0.5\% | 5 | 0.0\% | 0 | 0.7\% | 1 | 2.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Glasgow City Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Hopeman Village Centre | 0.1\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inverness City Centre | 6.3\% | 63 | 8.0\% | 16 | 8.0\% | 12 | 9.3\% | 14 | 6.0\% | 6 | 5.0\% | 5 | 3.0\% | 3 | 2.0\% | 3 | 8.0\% | 4 |
| Keith Town Centre | 1.1\% | 11 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.9\% | 8 | 0.7\% | 1 | 2.0\% | 1 |
| Lossiemouth Town Centre | 0.2\% | 2 | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Nairn Town Centre | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| New Elgin Local Centre | 0.5\% | 5 | 2.0\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 |
| Eastfield Retail Park, Inverness | 0.5\% | 5 | 0.5\% | 1 | 0.7\% | 1 | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 |
| Elgin Retail Park, Elgin | 7.9\% | 79 | 8.5\% | 17 | 3.3\% | 5 | 10.0\% | 15 | 13.0\% | 13 | 7.0\% | 7 | 5.9\% | 6 | 10.6\% | 16 | 0.0\% | 0 |
| Inverness Shopping Park, Inverness | 1.6\% | 16 | 2.0\% | 4 | 2.0\% | 3 | 2.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 3 | 0.7\% | 1 | 2.0\% | 1 |
| Springfield Retail Park, Elgin | 6.1\% | 61 | 10.0\% | 20 | 11.3\% | 17 | 3.3\% | 5 | 4.0\% | 4 | 2.0\% | 2 | 2.0\% | 2 | 6.6\% | 10 | 2.0\% | 1 |
| Asda, Beach Boulevard Retail Park, Aberdeen AB11 5EJ | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 |
| Asda, Edgar Road, Elgin, IV30 6YQ | 5.5\% | 55 | 7.0\% | 14 | 8.0\% | 12 | 4.0\% | 6 | 5.0\% | 5 | 6.0\% | 6 | 3.0\% | 3 | 3.3\% | 5 | 8.0\% | 4 |
| Lidl, East Cathcart Street, Buckie, AB56 1PJ | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 4 | 0.0\% | 0 |
| Lidl, Station Road, Elgin, IV30 1QW | 0.2\% | 2 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's Superstore, Garthdee Road, Aberdeen, AB10 7AY | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Extra, Blackfriars Road, Elgin, IV30 1TY | 3.7\% | 37 | 7.0\% | 14 | 5.3\% | 8 | 0.7\% | 1 | 4.0\% | 4 | 3.0\% | 3 | 1.0\% | 1 | 2.6\% | 4 | 4.0\% | 2 |
| Tesco Superstore, High Street, Buckie, AB56 4AB | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 |
| Tesco Superstore, Moss Street, Keith, AB55 5HB | 0.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.9\% | 7 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, Nairn Road, Forres, IV36 2EY | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Internet / delivery | 35.7\% | 358 | 30.8\% | 62 | 32.7\% | 49 | 34.0\% | 51 | 34.0\% | 34 | 49.0\% | 49 | 34.7\% | 35 | 37.7\% | 57 | 42.0\% | 21 |
| Aberdeen City Centre | 2.4\% | 24 | 1.5\% | 3 | 1.3\% | 2 | 0.7\% | 1 | 2.0\% | 2 | 1.0\% | 1 | 7.9\% | 8 | 4.0\% | 6 | 2.0\% | 1 |
| Beach Boulevard Retail Park, Links Road, Aberdeen, AB11 5EJ | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Central London / West End | 0.1\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, Brander Street, Burghead, Elgin, IV30 5XD | 0.1\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Edgar Road Retail Park, Edgar Road, Elgin, IV30 6 YQ | 0.2\% | 2 | 0.0\% | 0 | 0.7\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Holm Mills Shopping Village, Dores Road, Inverness, IV2 4RB | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inshes Retail Park, Sir Walter Scott Drive, Inverness, IV2 3TW | 0.4\% | 4 | 1.0\% | 2 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 |
| M\&S Foodhall, High Street, Elgin, IV30 1DJ | 0.4\% | 4 | 1.0\% | 2 | 0.7\% | 1 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 4.6\% | 46 | 2.5\% | 5 | 4.0\% | 6 | 7.3\% | 11 | 5.0\% | 5 | 4.0\% | 4 | 5.9\% | 6 | 5.3\% | 8 | 2.0\% | 1 |
| Base: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |

## Total Zone 1 Zone 2 Zone 3

Zone 4
Zone 5
Zone 6
Zone 7
Zone 8

Q22 What would you say are your THREE most important reasons for shopping at (LOCATION MENTIONED AT Q21)? [MR]
Not those that said '(Don't know / varies)' or '(Don't buy these kind of goods)' at Q21

| Close to home | 19.5\% | 187 | 27.6\% | 54 | 23.6\% | 34 | 13.7\% | 19 | 17.9\% | 17 | 16.7\% | 16 | 12.6\% | 12 | 20.3\% | 29 | 12.2\% | 6 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Online shopping is convenient | 17.9\% | 171 | 16.3\% | 32 | 15.3\% | 22 | 15.1\% | 21 | 13.7\% | 13 | 29.2\% | 28 | 15.8\% | 15 | 21.0\% | 30 | 20.4\% | 0 |
| Shops - good range of non-food shops generally | 14.8\% | 142 | 14.8\% | 29 | 20.8\% | 30 | 18.0\% | 25 | 8.4\% | 8 | 11.5\% | 11 | 16.8\% | 16 | 13.3\% | 19 | 8.2\% | 4 |
| Delivery service | 13.0\% | 124 | 7.1\% | 14 | 13.2\% | 19 | 11.5\% | 16 | 16.8\% | 16 | 7.3\% | 7 | 21.1\% | 20 | 16.1\% | 23 | 18.4\% | 9 |
| Low prices / value for money | 11.8\% | 113 | 12.8\% | 25 | 8.3\% | 12 | 10.8\% | 15 | 17.9\% | 17 | 5.2\% | 5 | 11.6\% | 11 | 14.7\% | 21 | 14.3\% | 7 |
| Can get everything I want there | 11.6\% | 111 | 9.2\% | 18 | 9.0\% | 13 | 16.5\% | 23 | 14.7\% | 14 | 10.4\% | 10 | 11.6\% | 11 | 11.2\% | 16 | 12.2\% | 6 |
| Shops - good range of clothes shops | 8.0\% | 77 | 6.6\% | 13 | 6.3\% | 9 | 13.0\% | 18 | 9.5\% | 9 | 9.4\% | 9 | 7.4\% | 7 | 7.0\% | 10 | 4.1\% | 2 |
| Shops - good range of 'high street' retailers | 7.3\% | 70 | 7.1\% | 14 | 13.2\% | 19 | 7.9\% | 11 | 3.2\% | 3 | 4.2\% | 4 | 4.2\% | 4 | 7.7\% | 11 | 8.2\% | 4 |
| Easy to get to by car | 5.4\% | 52 | 3.1\% | 6 | 4.2\% | 6 | 5.8\% | 8 | 10.5\% | 10 | 2.1\% | 2 | 11.6\% | 11 | 4.2\% | 6 | 6.1\% | 3 |
| Shop online as there's a lack of choice locally | 4.6\% | 44 | 5.6\% | 11 | 4.2\% | 6 | 2.9\% | 4 | 2.1\% | 2 | 13.5\% | 13 | 2.1\% | 2 | 4.2\% | 6 | 0.0\% | 0 |
| Familiar / know where everything is | 2.8\% | 27 | 2.6\% | 5 | 2.1\% | 3 | 1.4\% | 2 | 1.1\% | 1 | 2.1\% | 2 | 8.4\% | 8 | 4.2\% | 6 | 0.0\% | 0 |
| Parking - it's easy to find a space | 2.7\% | 26 | 1.5\% | 3 | 4.2\% | 6 | 3.6\% | 5 | 2.1\% | 2 | 3.1\% | 3 | 3.2\% | 3 | 1.4\% | 2 | 4.1\% | 2 |
| Shop online as there's a good range of goods | 2.6\% | 25 | 2.0\% | 4 | 2.8\% | 4 | 3.6\% | 5 | 3.2\% | 3 | 2.1\% | 2 | 1.1\% | 1 | 2.8\% | 4 | 4.1\% | 2 |
| Compact / easy to get around / good layout | 2.5\% | 24 | 3.6\% | 7 | 0.7\% | 1 | 2.9\% | 4 | 3.2\% | 3 | 0.0\% | 0 | 2.1\% | 2 | 4.2\% | 6 | 2.0\% | 1 |
| Shops - good range of quality shops | 2.4\% | 23 | 3.1\% | 6 | 4.2\% | 6 | 0.7\% | 1 | 2.1\% | 2 | 2.1\% | 2 | 1.1\% | 1 | 2.1\% | 3 | 4.1\% | 2 |
| Nice atmosphere / friendly | 2.1\% | 20 | 3.1\% | 6 | 1.4\% | 2 | 0.0\% | 0 | 6.3\% | 6 | 1.0\% | 1 | 1.1\% | 1 | 2.1\% | 3 | 2.0\% | 1 |
| Shops - good range of independent shops | 2.1\% | 20 | 3.6\% | 7 | 2.1\% | 3 | 0.7\% | 1 | 2.1\% | 2 | 3.1\% | 3 | 1.1\% | 1 | 2.1\% | 3 | 0.0\% | 0 |
| The store offers a good range of products | 2.0\% | 19 | 4.6\% | 9 | 2.8\% | 4 | 0.7\% | 1 | 2.1\% | 2 | 1.0\% | 1 | 0.0\% | 0 | 1.4\% | 2 | 0.0\% | 0 |
| Easy to get to by bus | 1.8\% | 17 | 2.6\% | 5 | 0.7\% | 1 | 1.4\% | 2 | 2.1\% | 2 | 1.0\% | 1 | 1.1\% | 1 | 3.5\% | 5 | 0.0\% | 0 |
| Good shopping centre | 1.8\% | 17 | 1.0\% | 2 | 0.0\% | 0 | 2.9\% | 4 | 1.1\% | 1 | 0.0\% | 0 | 4.2\% | 4 | 4.2\% | 6 | 0.0\% | 0 |
| Like to support local business | 1.6\% | 15 | 1.5\% | 3 | 2.1\% | 3 | 2.2\% | 3 | 2.1\% | 2 | 0.0\% | 0 | 1.1\% | 1 | 2.1\% | 3 | 0.0\% | 0 |
| Not too busy | 1.6\% | 15 | 2.0\% | 4 | 0.0\% | 0 | 2.9\% | 4 | 4.2\% | 4 | 0.0\% | 0 | 3.2\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| Shop online due to covid / the pandemic | 1.5\% | 14 | 0.0\% | 0 | 1.4\% | 2 | 2.2\% | 3 | 3.2\% | 3 | 2.1\% | 2 | 0.0\% | 0 | 2.1\% | 3 | 2.0\% | 1 |
| Attractive environment / nice place | 1.5\% | 14 | 2.0\% | 4 | 1.4\% | 2 | 1.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 4.2\% | 4 | 0.7\% | 1 | 2.0\% | 1 |
| Close to work | 1.3\% | 12 | 0.5\% | 1 | 0.7\% | 1 | 3.6\% | 5 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 3 | 2.0\% | 1 |
| Parking - is free | 1.1\% | 11 | 1.5\% | 3 | 1.4\% | 2 | 0.7\% | 1 | 0.0\% | 0 | 1.0\% | 1 | 2.1\% | 2 | 1.4\% | 2 | 0.0\% | 0 |
| Shops - good range of affordable shops | 1.1\% | 11 | 3.1\% | 6 | 0.0\% | 0 | 1.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 3 | 0.0\% | 0 |
| Parking - is close to the shops | 1.0\% | 10 | 1.0\% | 2 | 0.0\% | 0 | 2.2\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 2.8\% | 4 | 0.0\% | 0 |
| The store offers good quality products | 1.0\% | 10 | 2.0\% | 4 | 0.7\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 2.1\% | 2 | 0.0\% | 0 | 1.4\% | 2 | 0.0\% | 0 |
| Good places to eat / drink | 0.6\% | 6 | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 1.4\% | 2 | 2.0\% | 1 |
| Clean environment | 0.5\% | 5 | 2.0\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Shops - good range of supermarkets | 0.5\% | 5 | 2.0\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Close to family / friends | 0.5\% | 5 | 0.5\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 1.4\% | 2 | 0.0\% | 0 |
| Shop online because it's easy to return goods | 0.5\% | 5 | 1.0\% | 2 | 0.7\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 |
| Part of a day out | 0.5\% | 5 | 0.5\% | 1 | 2.1\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Preference for retailer | 0.5\% | 5 | 0.5\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 2.1\% | 2 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Good leisure facilities (e.g. leisure centres, cinema, health and fitness clubs, etc) | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 1.1\% | 1 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 |
| Only place around to shop | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 2 | 1.0\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 |
| Good for financial services (e.g. banks / building societies) | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 2 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 |
| Lack of choice of shops locally | 0.4\% | 4 | 1.0\% | 2 | 1.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Pedestrianised shopping area | 0.3\% | 3 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 2.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Can also do food shopping at the store | 0.3\% | 3 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.1\% | 2 |
| Good market | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.2\% | 3 | 0.0\% | 0 | 0.0\% | 0 |


|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Feel safe there | 0.3\% | 3 | 0.5\% | 1 | 1.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Like the M\&S store there | 0.3\% | 3 | 0.0\% | 0 | 0.7\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Shop online because it's easy to compare products | 0.3\% | 3 | 0.5\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Shops - good opening hours / open on Sundays | 0.3\% | 3 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Like the TK Maxx store there | 0.2\% | 2 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 |
| Shops - good range of charity shops | 0.2\% | 2 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Good disabled / elderly access | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 |
| Loyalty scheme / reward points | 0.2\% | 2 | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Parking - it's cheap | 0.2\% | 2 | 0.0\% | 0 | 0.7\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Like the M\&Co store there | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 |
| Good range of other services (e.g. library, hairdresser, vets etc.) | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Shops - good range of bakers / butchers / greengrocers | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Character / old buildings | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 |
| Less traffic congestion | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 |
| Shop online because I started due to the pandemic and have kept doing it | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Like the Matalan store there | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Like the B\&M store there | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Like the Dorothy Jacks store there | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Easy to get to by train | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Undercover shopping area | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (No particular reason) | 3.9\% | 37 | 2.6\% | 5 | 3.5\% | 5 | 5.0\% | 7 | 4.2\% | 4 | 2.1\% | 2 | 4.2\% | 4 | 4.9\% | 7 | 6.1\% | 3 |
| (Don't know) | 0.9\% | 9 | 2.0\% | 4 | 0.7\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 4.1\% | 2 |
| Base: |  | 957 |  | 196 |  | 144 |  | 139 |  | 95 |  | 96 |  | 95 |  | 143 |  | 49 |

## Meanscore: [Number of times per week]

Q23 How often do you shop for personal goods at (LOCATION MENTIONED AT Q21)?
Not those that said '(Don't know / varies)' or '(Don't buy these kind of goods)' at Q21

| 7 times a week | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.7\% | 1 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5-6 times a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 3-4 times a week | 1.0\% | 10 | 1.0\% | 2 | 0.7\% | 1 | 0.7\% | 1 | 1.1\% | 1 | 1.0\% | 1 | 1.1\% | 1 | 2.1\% | 3 | 0.0\% | 0 |
| Twice a week | 2.6\% | 25 | 2.0\% | 4 | 2.8\% | 4 | 2.9\% | 4 | 4.2\% | 4 | 4.2\% | 4 | 2.1\% | 2 | 0.7\% | 1 | 4.1\% | 2 |
| Once a week | 12.9\% | 123 | 13.3\% | 26 | 16.7\% | 24 | 16.5\% | 23 | 12.6\% | 12 | 9.4\% | 9 | 5.3\% | 5 | 13.3\% | 19 | 10.2\% | 5 |
| Every two weeks | 12.4\% | 119 | 9.7\% | 19 | 6.9\% | 10 | 9.4\% | 13 | 16.8\% | 16 | 17.7\% | 17 | 16.8\% | 16 | 15.4\% | 22 | 12.2\% | 6 |
| Every three weeks | 2.1\% | 20 | 1.0\% | 2 | 0.7\% | 1 | 4.3\% | 6 | 5.3\% | 5 | 1.0\% | 1 | 1.1\% | 1 | 2.8\% | 4 | 0.0\% | 0 |
| Monthly | 26.3\% | 252 | 31.6\% | 62 | 24.3\% | 35 | 27.3\% | 38 | 23.2\% | 22 | 16.7\% | 16 | 25.3\% | 24 | 28.7\% | 41 | 28.6\% | 14 |
| Once every two months | 10.1\% | 97 | 10.7\% | 21 | 9.7\% | 14 | 11.5\% | 16 | 8.4\% | 8 | 6.3\% | 6 | 15.8\% | 15 | 8.4\% | 12 | 10.2\% | 5 |
| Three-four times a year | 13.8\% | 132 | 11.7\% | 23 | 16.0\% | 23 | 13.7\% | 19 | 5.3\% | 5 | 22.9\% | 22 | 13.7\% | 13 | 14.0\% | 20 | 14.3\% | 7 |
| Twice a year | 7.0\% | 67 | 5.6\% | 11 | 11.1\% | 16 | 7.9\% | 11 | 5.3\% | 5 | 8.3\% | 8 | 8.4\% | 8 | 3.5\% | 5 | 6.1\% | 3 |
| Once a year | 2.0\% | 19 | 1.0\% | 2 | 3.5\% | 5 | 1.4\% | 2 | 1.1\% | 1 | 4.2\% | 4 | 1.1\% | 1 | 1.4\% | 2 | 4.1\% | 2 |
| Less often | 2.2\% | 21 | 3.1\% | 6 | 3.5\% | 5 | 1.4\% | 2 | 2.1\% | 2 | 1.0\% | 1 | 2.1\% | 2 | 0.7\% | 1 | 4.1\% | 2 |
| (Don't know) | 1.0\% | 10 | 0.5\% | 1 | 2.1\% | 3 | 0.0\% | 0 | 2.1\% | 2 | 1.0\% | 1 | 3.2\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| (Varies) | 6.3\% | 60 | 8.7\% | 17 | 2.1\% | 3 | 2.9\% | 4 | 12.6\% | 12 | 6.3\% | 6 | 3.2\% | 3 | 8.4\% | 12 | 6.1\% | 3 |
| Mean: |  | 0.44 |  | 0.42 |  | 0.40 |  | 0.43 |  | 0.50 |  | 0.41 |  | 0.42 |  | 0.51 |  | 0.38 |
| Base: |  | 957 |  | 196 |  | 144 |  | 139 |  | 95 |  | 96 |  | 95 |  | 143 |  | 49 |

Total Zone 1 Zone 2 Zone $3 \quad$ Zone 4
Zone 5
Zone 6
Zone 7
Zone 8

## Q24 Where do you use second most often when shopping for personal goods?

Not those that said '(Don't know / varies)' or '(Don't buy these kind of goods)' at Q21

| Aberlour Town Centre (aka Charlestown Of Aberlour) | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.1\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Banff Town Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 |
| Buckie Town Centre | 1.6\% | 15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.8\% | 14 | 2.0\% | 1 |
| Craigellachie Village Centre | 0.1\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Cullen Village Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 |
| Edinburgh City Centre | 0.5\% | 5 | 0.0\% | 0 | 2.1\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 |
| Elgin City Centre | 8.8\% | 84 | 10.2\% | 20 | 10.4\% | 15 | 5.8\% | 8 | 7.4\% | 7 | 14.6\% | 14 | 12.6\% | 12 | 2.1\% | 3 | 10.2\% | 5 |
| Forres Town Centre | 0.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 4.3\% | 6 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Glasgow City Centre | 0.8\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 2 | 1.1\% | 1 | 1.0\% | 1 | 0.0\% | 0 | 2.1\% | 3 | 2.0\% | 1 |
| Grantown On Spey Town Centre | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inverness City Centre | 8.6\% | 82 | 9.7\% | 19 | 6.9\% | 10 | 14.4\% | 20 | 13.7\% | 13 | 7.3\% | 7 | 1.1\% | 1 | 4.9\% | 7 | 10.2\% | 5 |
| Keith Town Centre | 0.9\% | 9 | 0.0\% | 0 | 0.7\% | , | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 2 | 5.3\% | 5 | 0.7\% | , | 0.0\% | 0 |
| Lossiemouth Town Centre | 0.2\% | 2 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Nairn Town Centre | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 2 | 0.0\% | 0 |
| New Elgin Local Centre | 0.2\% | 2 | 0.5\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Stirling City Centre | 0.1\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Eastfield Retail Park, Inverness | 0.5\% | 5 | 0.5\% | 1 | 0.7\% | 1 | 0.7\% | 1 | 1.1\% | 1 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Elgin Retail Park, Elgin | 6.5\% | 62 | 6.6\% | 13 | 6.3\% | 9 | 7.9\% | 11 | 5.3\% | 5 | 6.3\% | 6 | 4.2\% | 4 | 7.0\% | 10 | 8.2\% | 4 |
| Inverness Shopping Park, Inverness | 2.0\% | 19 | 3.6\% | 7 | 1.4\% | 2 | 3.6\% | 5 | 1.1\% | 1 | 0.0\% | 0 | 1.1\% | 1 | 0.7\% | 1 | 4.1\% | 2 |
| Springfield Retail Park, Elgin | 6.2\% | 59 | 6.6\% | 13 | 4.2\% | 6 | 2.2\% | 3 | 8.4\% | 8 | 6.3\% | 6 | 11.6\% | 11 | 7.7\% | 11 | 2.0\% | 1 |
| Telford Street, Retail Park, Inverness | 0.2\% | 2 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Aldi, Trinity Place, Elgin IV30 1UL | 0.2\% | 2 | 0.0\% | 0 | 0.7\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Asda, Edgar Road, Elgin, IV30 6YQ | 3.0\% | 29 | 5.1\% | 10 | 3.5\% | 5 | 0.0\% | 0 | 4.2\% | 4 | 3.1\% | 3 | 0.0\% | 0 | 2.8\% | 4 | 6.1\% | 3 |
| Lidl, Station Road, Elgin, IV30 1QW | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Extra, Blackfriars Road, Elgin, IV30 1TY | 2.1\% | 20 | 1.0\% | 2 | 4.9\% | 7 | 0.7\% | 1 | 4.2\% | 4 | 3.1\% | 3 | 1.1\% | 1 | 0.7\% | 1 | 2.0\% | 1 |
| Tesco Superstore, Moss Street, Keith, AB55 5HB | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, Nairn Road, Forres, IV36 2EY | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 2.2\% | 3 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Abroad | 0.1\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Internet / delivery | 7.2\% | 69 | 7.7\% | 15 | 7.6\% | 11 | 8.6\% | 12 | 9.5\% | 9 | 2.1\% | 2 | 4.2\% | 4 | 9.8\% | 14 | 4.1\% | 2 |
| Aberdeen City Centre | 4.6\% | 44 | 3.6\% | 7 | 3.5\% | 5 | 2.2\% | 3 | 4.2\% | 4 | 5.2\% | 5 | 5.3\% | 5 | 9.1\% | 13 | 4.1\% | 2 |
| Aviemore Town Centre, PH22 1RH | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Balmakeith Business Park, Forres Road, Nairn, IV12 5QF | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Braehead Shopping Centre, King's Inch Road, Renfrew, G51 4BN | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 |
| Edgar Road Retail Park, Edgar Road, Elgin, IV30 6YQ | 0.1\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Exeter City Centre, EX4 3HP | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inshes Retail Park, Sir Walter Scott Drive, Inverness, IV2 3TW | 0.5\% | 5 | 1.0\% | 2 | 0.0\% | 0 | 2.2\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| M\&S Foodhall, High Street, Elgin, IV30 1DJ | 0.4\% | 4 | 1.0\% | 2 | 0.7\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| M\&S, St Nicholas Street, Aberdeen, AB10 1BU | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's Superstore, Forres Road, Nairn, IV12 5QF | 0.1\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tamworth Town Centre, B79 7PA | 0.1\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 1.3\% | 12 | 0.5\% | 1 | 1.4\% | 2 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 4.2\% | 4 | 2.8\% | 4 | 0.0\% | 0 |
| (Nowhere else) | 40.0\% | 383 | 39.3\% | 77 | 43.1\% | 62 | 40.3\% | 56 | 35.8\% | 34 | 37.5\% | 36 | 47.4\% | 45 | 36.4\% | 52 | 42.9\% | 21 |
| Base: |  | 957 |  | 196 |  | 144 |  | 139 |  | 95 |  | 96 |  | 95 |  | 143 |  | 49 |

## Meanscore: [Number of times per week]

Q25 How often do you shop at (LOCATION MENTIONED AT Q24) for personal goods ?
Not those that said '(Don't know / varies)' or '(Don't buy these kind of goods)' at Q21 or '(Don't know / varies)' or '(Nowhere else)' at Q24

| 7 times a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5-6 times a week | 0.2\% | 1 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 3-4 times a week | 0.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 2 | 0.0\% | 0 |
| Twice a week | 1.8\% | 10 | 0.8\% | 1 | 2.5\% | 2 | 0.0\% | 0 | 1.6\% | 1 | 5.0\% | 3 | 0.0\% | 0 | 3.4\% | 3 | 0.0\% | 0 |
| Once a week | 7.8\% | 44 | 9.3\% | 11 | 7.5\% | 6 | 8.5\% | 7 | 9.8\% | 6 | 3.3\% | 2 | 10.9\% | 5 | 8.0\% | 7 | 0.0\% | 0 |
| Every two weeks | 8.4\% | 47 | 6.8\% | 8 | 11.3\% | 9 | 13.4\% | 11 | 4.9\% | 3 | 8.3\% | 5 | 4.3\% | 2 | 8.0\% | 7 | 7.1\% | 2 |
| Every three weeks | 0.9\% | 5 | 1.7\% | 2 | 0.0\% | 0 | 3.7\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Monthly | 21.2\% | 119 | 16.1\% | 19 | 15.0\% | 12 | 29.3\% | 24 | 26.2\% | 16 | 16.7\% | 10 | 28.3\% | 13 | 23.0\% | 20 | 17.9\% | 5 |
| Once every two months | 17.3\% | 97 | 16.1\% | 19 | 17.5\% | 14 | 11.0\% | 9 | 23.0\% | 14 | 18.3\% | 11 | 19.6\% | 9 | 17.2\% | 15 | 21.4\% | 6 |
| Three-four times a year | 15.8\% | 89 | 17.8\% | 21 | 17.5\% | 14 | 12.2\% | 10 | 11.5\% | 7 | 25.0\% | 15 | 8.7\% | 4 | 11.5\% | 10 | 28.6\% | 8 |
| Twice a year | 11.7\% | 66 | 12.7\% | 15 | 10.0\% | 8 | 12.2\% | 10 | 8.2\% | 5 | 13.3\% | 8 | 10.9\% | 5 | 11.5\% | 10 | 17.9\% | 5 |
| Once a year | 5.5\% | 31 | 5.1\% | 6 | 8.8\% | 7 | 4.9\% | 4 | 1.6\% | 1 | 3.3\% | , | 10.9\% | 5 | 5.7\% | 5 | 3.6\% | 1 |
| Less often | 3.0\% | 17 | 6.8\% | 8 | 2.5\% | 2 | 1.2\% | 1 | 1.6\% | 1 | 1.7\% | 1 | 2.2\% | 1 | 3.4\% | 3 | 0.0\% | 0 |
| (Don't know) | 0.5\% | 3 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.2\% | 1 | 0.0\% | 0 | 3.6\% | 1 |
| (Varies) | 5.3\% | 30 | 6.8\% | 8 | 5.0\% | 4 | 3.7\% | 3 | 9.8\% | 6 | 5.0\% | 3 | 2.2\% | 1 | 5.7\% | 5 | 0.0\% | 0 |
| Mean: |  | 0.30 |  | 0.25 |  | 0.35 |  | 0.28 |  | 0.36 |  | 0.28 |  | 0.25 |  | 0.39 |  | 0.14 |
| Base: |  | 562 |  | 118 |  | 80 |  | 82 |  | 61 |  | 60 |  | 46 |  | 87 |  | 28 |

## Total Zone $1 \quad$ Zone $2 \quad$ Zone 3

Zone 4
Zone 5
Zone 6
Zone 7
Zone 8

## Q26AWhere else do you undertake shopping for personal goods ?

Not those that said '(Don't know / varies)' or '(Don't buy these kind of goods)' at Q21 or '(Don't know / varies)' or '(Nowhere else)' at Q24

| Buckie Town Centre | 0.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.3\% | 2 | 0.0\% | 0 | 3.6\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Craigellachie Village Centre | 0.4\% | 2 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Edinburgh City Centre | 0.2\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Elgin City Centre | 4.3\% | 24 | 6.8\% | 8 | 2.5\% | 2 | 3.7\% | 3 | 3.3\% | 2 | 10.0\% | 6 | 0.0\% | 0 | 3.4\% | 3 | 0.0\% | 0 |
| Forres Town Centre | 0.5\% | 3 | 0.8\% | 1 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 |
| Glasgow City Centre | 0.4\% | 2 | 0.8\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Grantown On Spey Town Centre | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Huntly Town Centre | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.6\% | 1 |
| Inverness City Centre | 6.8\% | 38 | 4.2\% | 5 | 8.8\% | 7 | 9.8\% | 8 | 9.8\% | 6 | 5.0\% | 3 | 6.5\% | 3 | 4.6\% | 4 | 7.1\% | 2 |
| Keith Town Centre | 0.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 2 | 0.0\% | 0 | 2.3\% | 2 | 0.0\% | 0 |
| Lossiemouth Town Centre | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Burghmuir Retail Park, Stirling | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Eastfield Retail Park, Inverness | 1.6\% | 9 | 1.7\% | 2 | 2.5\% | 2 | 1.2\% | 1 | 1.6\% | 1 | 1.7\% | 1 | 0.0\% | 0 | 1.1\% | 1 | 3.6\% | 1 |
| Elgin Retail Park, Elgin | 4.1\% | 23 | 3.4\% | 4 | 3.8\% | 3 | 6.1\% | 5 | 1.6\% | 1 | 3.3\% | 2 | 8.7\% | 4 | 2.3\% | 2 | 7.1\% | 2 |
| Inverness Shopping Park, Inverness | 0.7\% | 4 | 0.8\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 2 | 0.0\% | 0 |
| Springfield Retail Park, Elgin | 2.5\% | 14 | 1.7\% | 2 | 5.0\% | 4 | 1.2\% | 1 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 5.7\% | 5 | 3.6\% | 1 |
| Asda, Edgar Road, Elgin, IV30 6YQ | 1.2\% | 7 | 0.8\% | 1 | 5.0\% | 4 | 0.0\% | 0 | 1.6\% | 1 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Extra, Blackfriars Road, Elgin, IV30 1TY | 1.1\% | 6 | 3.4\% | 4 | 2.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Extra, Eastfield Way, <br>  <br> Retail Park, Inverness, IV2 <br> 7GD | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, High Street, Buckie, AB56 4AB | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 |
| Abroad | 0.4\% | 2 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 |
| Internet / delivery | 5.0\% | 28 | 5.1\% | 6 | 2.5\% | 2 | 6.1\% | 5 | 4.9\% | 3 | 1.7\% | 1 | 6.5\% | 3 | 5.7\% | 5 | 10.7\% | 3 |
| Aberdeen City Centre | 3.9\% | 22 | 5.9\% | 7 | 0.0\% | 0 | 1.2\% | 1 | 3.3\% | 2 | 0.0\% | 0 | 4.3\% | 2 | 11.5\% | 10 | 0.0\% | 0 |
| Allarburn Farm Shop, Edgar Road, Elgin, IV30 6XQ | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Aviemore Town Centre, PH22 1RH | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 |
| Christies Garden Centre, The Nurseries, Fochabers, IV32 7PF | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Costco, Endeavour Drive, Westhill, AB32 6UF | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 2.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| M\&S Foodhall, High Street, Elgin, IV30 1DJ | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Portsoy Town Centre | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 |
| Sainsbury's Superstore, Forres Road, Nairn, IV12 5QF | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Turriff Town Centre, AB53 4AA | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 |
| (Don't know / varies) | 1.1\% | 6 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.4\% | 3 | 3.6\% | 1 |
| (Nowhere else) | 62.1\% | 349 | 62.7\% | 74 | 62.5\% | 50 | 65.9\% | 54 | 65.6\% | 40 | 68.3\% | 41 | 65.2\% | 30 | 50.6\% | 44 | 57.1\% | 16 |
| Base: |  | 562 |  | 118 |  | 80 |  | 82 |  | 61 |  | 60 |  | 46 |  | 87 |  | 28 |

Total Zone 1 Zone 2 Zone 3 Zone 4 $\quad$ Zone 5 $\quad$ Zone 6 $\quad$ Zone 7 $\quad$ Zone 8

Q26BWhere else do you undertake shopping for personal goods ?
Not those that said '(Don't know / varies)' or '(Don't buy these kind of goods)' at Q21 or '(Don't know / varies)' or '(Nowhere else)' at Q24 or Q26A

| Buckie Town Centre | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 1 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Edinburgh City Centre | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Elgin City Centre | 1.0\% | 2 | 2.3\% | 1 | 0.0\% | 0 | 3.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Forres Town Centre | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.1\% | 1 |
| Glasgow City Centre | 1.0\% | 2 | 2.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 1 | 0.0\% | 0 |
| Inverness City Centre | 4.3\% | 9 | 4.5\% | 2 | 10.3\% | 3 | 7.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.0\% | 2 | 0.0\% | 0 |
| Keith Town Centre | 0.5\% | 1 | 2.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Eastfield Retail Park, Inverness | 1.0\% | 2 | 0.0\% | 0 | 3.4\% | 1 | 3.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Elgin Retail Park, Elgin | 1.4\% | 3 | 2.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 5.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 1 | 0.0\% | 0 |
| Inverness Shopping Park, Inverness | 2.9\% | 6 | 4.5\% | 2 | 3.4\% | 1 | 3.6\% | 1 | 5.0\% | 1 | 5.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Springfield Retail Park, Elgin | 2.4\% | 5 | 4.5\% | 2 | 3.4\% | 1 | 3.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 1 | 0.0\% | 0 |
| Asda, Edgar Road, Elgin, IV30 6YQ | 0.5\% | 1 | 0.0\% | 0 | 3.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Extra, Blackfriars Road, Elgin, IV30 1TY | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, Moss Street, Keith, AB55 5HB | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Internet / delivery | 2.9\% | 6 | 0.0\% | 0 | 3.4\% | 1 | 0.0\% | 0 | 5.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 7.5\% | 3 | 9.1\% | 1 |
| Aberdeen City Centre | 6.3\% | 13 | 6.8\% | 3 | 3.4\% | 1 | 0.0\% | 0 | 10.0\% | 2 | 10.5\% | 2 | 0.0\% | 0 | 2.5\% | 1 | 36.4\% | 4 |
| Gyle Shopping Centre, Gyle Ave, Edinburgh, EH12 9JY | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Inshes Retail Park, Sir Walter Scott Drive, Inverness, IV2 3TW | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 3.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.1\% | 1 |
| M\&S Foodhall, High Street, Elgin, IV30 1DJ | 1.0\% | 2 | 2.3\% | 1 | 3.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Nowhere else) | 70.5\% | 146 | 68.2\% | 30 | 65.5\% | 19 | 75.0\% | 21 | 60.0\% | 12 | 78.9\% | 15 | 93.8\% | 15 | 75.0\% | 30 | 36.4\% | 4 |
| Base: |  | 207 |  | 44 |  | 29 |  | 28 |  | 20 |  | 19 |  | 16 |  | 40 |  | 11 |

## Q26CWhere else do you undertake shopping for personal goods ?

Not those that said '(Don't know / varies)' or '(Don't buy these kind of goods)' at Q21 or '(Don't know / varies)' or '(Nowhere else)' at Q24 or Q26A or Q26B

| Banff Town Centre | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.0\% | 1 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Edinburgh City Centre | 5.0\% | 3 | 14.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 14.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Forres Town Centre | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 14.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Grantown On Spey Town Centre | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inverness City Centre | 3.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.0\% | 1 | 0.0\% | , | 10.0\% | 1 | 0.0\% | 0 |
| Inverness Shopping Park, Inverness | 1.7\% | 1 | 7.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Springfield Retail Park, Elgin | 1.7\% | 1 | 7.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Internet / delivery | 3.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 28.6\% | 2 |
| Aberdeen City Centre | 3.3\% | 2 | 0.0\% | 0 | 10.0\% | 1 | 14.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Nowhere else) | 76.7\% | 46 | 71.4\% | 10 | 90.0\% | 9 | 71.4\% | 5 | 85.7\% | 6 | 50.0\% |  | 100.0\% | 1 | 80.0\% | 8 | 71.4\% | 5 |
| Base: |  | 60 |  | 14 |  | 10 |  | 7 |  | 7 |  | 4 |  | 1 |  | 10 |  | 7 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Meanscore: [£]

Q27 On average how much does your household spend on personal goods each month?
Not those that said '(Don't know / varies)' or '(Don't buy these kind of goods)' at Q21

| Nothing | 0.3\% | 3 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.1\% | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 0.8\% | 8 | 1.5\% | 3 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 2.1\% | 3 | 0.0\% | 0 |
| £6-£10 | 3.3\% | 32 | 2.6\% | 5 | 3.5\% | 5 | 1.4\% | 2 | 2.1\% | 2 | 8.3\% | 8 | 4.2\% | 4 | 3.5\% | 5 | 2.0\% | 1 |
| £11-£15 | 1.5\% | 14 | 2.0\% | 4 | 1.4\% | 2 | 1.4\% | 2 | 1.1\% | 1 | 1.0\% | 1 | 3.2\% | 3 | 0.7\% | 1 | 0.0\% | 0 |
| £16-£20 | 7.9\% | 76 | 11.2\% | 22 | 9.0\% | 13 | 9.4\% | 13 | 3.2\% | 3 | 9.4\% | 9 | 7.4\% | 7 | 4.9\% | 7 | 4.1\% | 2 |
| £21-£25 | 3.1\% | 30 | 2.0\% | 4 | 4.9\% | 7 | 3.6\% | 5 | 2.1\% | 2 | 3.1\% | 3 | 4.2\% | 4 | 2.1\% | 3 | 4.1\% | 2 |
| £26-£30 | 6.7\% | 64 | 8.2\% | 16 | 6.3\% | 9 | 10.1\% | 14 | 5.3\% | 5 | 5.2\% | 5 | 7.4\% | 7 | 5.6\% | 8 | 0.0\% | 0 |
| £31-£35 | 1.9\% | 18 | 2.6\% | 5 | 4.2\% | 6 | 1.4\% | 2 | 0.0\% | 0 | 1.0\% | 1 | 2.1\% | 2 | 1.4\% | 2 | 0.0\% | 0 |
| £36-£40 | 5.1\% | 49 | 4.6\% | 9 | 8.3\% | 12 | 5.0\% | 7 | 4.2\% | 4 | 5.2\% | 5 | 3.2\% | 3 | 6.3\% | 9 | 0.0\% | 0 |
| £41-£45 | 1.6\% | 15 | 1.5\% | 3 | 1.4\% | 2 | 2.9\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 2 | 1.4\% | 2 | 4.1\% | 2 |
| £46-£50 | 11.7\% | 112 | 10.7\% | 21 | 10.4\% | 15 | 10.8\% | 15 | 10.5\% | 10 | 11.5\% | 11 | 13.7\% | 13 | 14.0\% | 20 | 14.3\% | 7 |
| £51-£60 | 2.6\% | 25 | 4.1\% | 8 | 1.4\% | 2 | 1.4\% | 2 | 3.2\% | 3 | 3.1\% | 3 | 4.2\% | 4 | 1.4\% | 2 | 2.0\% | 1 |
| £61-£70 | 1.0\% | 10 | 0.5\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 2.1\% | 2 | 2.1\% | 2 | 0.0\% | 0 | 2.8\% | 4 | 0.0\% | 0 |
| £71-£80 | 1.5\% | 14 | 1.5\% | 3 | 1.4\% | 2 | 0.7\% | 1 | 1.1\% | 1 | 2.1\% | 2 | 2.1\% | 2 | 2.1\% | 3 | 0.0\% | 0 |
| £81-£90 | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 2 | 0.0\% | 0 |
| £91-£100 | 7.8\% | 75 | 7.7\% | 15 | 5.6\% | 8 | 5.0\% | 7 | 8.4\% | 8 | 5.2\% | 5 | 8.4\% | 8 | 11.2\% | 16 | 16.3\% | 8 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.1\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.7\% | 7 | 1.0\% | 2 | 1.4\% | 2 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 2.0\% | 1 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 2.0\% | 19 | 1.5\% | 3 | 2.1\% | 3 | 2.9\% | 4 | 1.1\% | 1 | 2.1\% | 2 | 2.1\% | 2 | 2.1\% | 3 | 2.0\% | 1 |
| £151-£175 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 2.5\% | 24 | 0.5\% | 1 | 2.1\% | 3 | 1.4\% | 2 | 4.2\% | 4 | 4.2\% | 4 | 4.2\% | 4 | 2.1\% | 3 | 6.1\% | 3 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.6\% | 6 | 1.0\% | 2 | 0.7\% | 1 | 0.0\% | 0 | 2.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.4\% | 4 | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 2.0\% | 1 |
| £301+ | 0.6\% | 6 | 0.5\% | 1 | 0.7\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 3 | 0.0\% | 0 |
| (Don't know / varies) | 34.8\% | 333 | 32.1\% | 63 | 32.6\% | 47 | 39.6\% | 55 | 49.5\% | 47 | 35.4\% | 34 | 30.5\% | 29 | 29.4\% | 42 | 32.7\% | 16 |
| (Refused) | 0.9\% | 9 | 1.0\% | 2 | 2.1\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 3 | 2.0\% | 1 |
| Mean: |  | 63.52 |  | 57.85 |  | 59.13 |  | 54.96 |  | 74.21 |  | 56.85 |  | 57.08 |  | 77.91 |  | 88.25 |
| Base: |  | 957 |  | 196 |  | 144 |  | 139 |  | 95 |  | 96 |  | 95 |  | 143 |  | 49 |

Meanscore: [Often = 3, Occasionally =2, Never = 1]
Q28 How often do you use any of the following to purchase personal goods? [PR]
Not those that said '(Don't buy these kind of goods)' at Q21
Internet

|  | $29.6 \%$ | 297 | $23.4 \%$ | 47 | $28.7 \%$ | 43 | $32.7 \%$ | 49 | $28.0 \%$ | 28 | $30.0 \%$ | 30 | $28.7 \%$ | 29 | $34.4 \%$ | 52 | $38.0 \%$ | 19 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Often | $36.0 \%$ | 361 | $37.3 \%$ | 75 | $34.0 \%$ | 51 | $38.7 \%$ | 58 | $32.0 \%$ | 32 | $38.0 \%$ | 38 | $31.7 \%$ | 32 | $39.1 \%$ | 59 | $32.0 \%$ | 16 |
| Occasionally | $34.4 \%$ | 345 | $39.3 \%$ | 79 | $37.3 \%$ | 56 | $28.7 \%$ | 43 | $40.0 \%$ | 40 | $32.0 \%$ | 32 | $39.6 \%$ | 40 | $26.5 \%$ | 40 | $30.0 \%$ | 15 |
| Never | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Don't know) |  | 1.95 |  | 1.84 |  | 1.91 |  | 2.04 |  | 1.88 |  | 1.98 |  | 1.89 | 2.08 | 2.08 |  |  |
| Mean: |  | 1003 |  | 201 |  | 150 |  | 150 | 100 |  | 100 |  | 101 | 151 | 50 |  |  |  |

## By telephone (e.g. from supermarkets)

|  | $0.6 \%$ | 6 | $0.5 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.0 \%$ | 2 | $2.0 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.0 \%$ | 1 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Often | $4.5 \%$ | 45 | $4.0 \%$ | 8 | $4.0 \%$ | 6 | $6.0 \%$ | 9 | $9.0 \%$ | 9 | $3.0 \%$ | 3 | $3.0 \%$ | 3 | $2.6 \%$ | 4 | $6.0 \%$ | 3 |
| Occasionally | $94.9 \%$ | 952 | $95.5 \%$ | 192 | $96.0 \%$ | 144 | $94.0 \%$ | 141 | $89.0 \%$ | 89 | $95.0 \%$ | 95 | $97.0 \%$ | 98 | $97.4 \%$ | 147 | $92.0 \%$ | 46 |
| Never | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Don't know) |  | 1.06 |  | 1.05 |  | 1.04 |  | 1.06 |  | 1.13 |  | 1.07 |  | 1.03 | 1.03 | 1.10 |  |  |
| Mean: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 | 151 | 50 |  |  |
| Base: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## Catalogue / mail order

|  | $1.6 \%$ | 16 | $1.5 \%$ | 3 | $0.0 \%$ | 0 | $0.7 \%$ | 1 | $2.0 \%$ | 2 | $2.0 \%$ | 2 | $2.0 \%$ | 2 | $2.6 \%$ | 4 | $4.0 \%$ | 2 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Often | $15.2 \%$ | 152 | $10.4 \%$ | 21 | $14.7 \%$ | 22 | $14.7 \%$ | 22 | $19.0 \%$ | 19 | $19.0 \%$ | 19 | $16.8 \%$ | 17 | $12.6 \%$ | 19 | $26.0 \%$ | 13 |
| Occasionally | $83.3 \%$ | 835 | $88.1 \%$ | 177 | $85.3 \%$ | 128 | $84.7 \%$ | 127 | $79.0 \%$ | 79 | $79.0 \%$ | 79 | $81.2 \%$ | 82 | $84.8 \%$ | 128 | $70.0 \%$ | 35 |
| Never | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Don't know) |  | 1.18 |  | 1.13 |  | 1.15 |  | 1.16 |  | 1.23 |  | 1.23 | 1.21 | 1.18 | 1.34 |  |  |  |
| Mean: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 | 151 | 50 |  |  |
| Base: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |


|  | Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Mobile shops

|  | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Often | $0.5 \%$ | 5 | $0.5 \%$ | 1 | $1.3 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.0 \%$ | 1 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Occasionally | $99.5 \%$ | 998 | $99.5 \%$ | 200 | $98.7 \%$ | 148 | $100.0 \%$ | 150 | $100.0 \%$ | 100 | $99.0 \%$ | 99 | $99.0 \%$ | 100 | $100.0 \%$ | 151 | $100.0 \%$ | 50 |
| Never | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Don't know) |  | 1.00 |  | 1.00 |  | 1.01 |  | 1.00 |  | 1.00 |  | 1.01 |  | 1.01 | 1.00 | 1.00 |  |  |
| Mean: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 | 151 | 50 |  |  |
| Base: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## Farmers Markets or similar

|  |  | $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.7 \%$ | 1 | $0.0 \%$ | 0 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Often | $3.3 \%$ | 33 | $3.5 \%$ | 7 | $4.0 \%$ | 6 | $2.7 \%$ | 4 | $6.0 \%$ | 6 | $4.0 \%$ | 4 | $2.0 \%$ | 2 | $2.0 \%$ | 3 | $2.0 \%$ | 1 |  |
| Occasionally | $96.6 \%$ | 969 | $96.5 \%$ | 194 | $96.0 \%$ | 144 | $97.3 \%$ | 146 | $94.0 \%$ | 94 | $96.0 \%$ | 96 | $98.0 \%$ | 99 | $97.4 \%$ | 147 | $98.0 \%$ | 49 |  |
| Never | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |  |
| (Don't know) |  | 1.03 |  | 1.03 |  | 1.04 |  | 1.03 |  | 1.06 |  | 1.04 |  | 1.02 | 1.03 | 1.02 |  |  |  |
| Mean: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 | 151 | 50 |  |  |  |

## Car boot / jumble / second hand sales

|  | $0.6 \%$ | 6 | $1.0 \%$ | 2 | $0.7 \%$ | 1 | $0.0 \%$ | 0 | $1.0 \%$ | 1 | $1.0 \%$ | 1 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Often | $4.3 \%$ | 43 | $3.0 \%$ | 6 | $6.0 \%$ | 9 | $4.0 \%$ | 6 | $4.0 \%$ | 4 | $3.0 \%$ | 3 | $3.0 \%$ | 3 | $6.6 \%$ | 10 | $4.0 \%$ | 2 |
| Occasionally | $95.1 \%$ | 954 | $96.0 \%$ | 193 | $93.3 \%$ | 140 | $96.0 \%$ | 144 | $95.0 \%$ | 95 | $96.0 \%$ | 96 | $96.0 \%$ | 97 | $93.4 \%$ | 141 | $96.0 \%$ | 48 |
| Never | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Don't know) |  | 1.05 |  | 1.05 |  | 1.07 |  | 1.04 |  | 1.06 |  | 1.05 |  | 1.05 | 1.07 | 1.04 |  |  |
| Mean: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 | 151 | 50 |  |  |
| Base: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## Other method

Often
Occasionally
Never
(Don't know)
Mean:
Base:

| $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| $99.3 \%$ | 996 | $99.5 \%$ | 200 | $99.3 \%$ | 149 | $98.7 \%$ | 148 | $100.0 \%$ | 100 | $98.0 \%$ | 98 | $100.0 \%$ | 101 | $99.3 \%$ | 150 | $100.0 \%$ | 50 |
| $0.7 \%$ | 7 | $0.5 \%$ | 1 | $0.7 \%$ | 1 | $1.3 \%$ | 2 | $0.0 \%$ | 0 | $2.0 \%$ | 2 | $0.0 \%$ | 0 | $0.7 \%$ | 1 | $0.0 \%$ | 0 |
|  | 1.00 |  | 1.00 |  | 1.00 |  | 1.00 |  | 1.00 |  | 1.00 |  | 1.00 |  | 1.00 | 1.00 |  |
|  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Meanscore: [£]

Q29 On average how much does your household spend on personal goods each month via the internet? Those that said they use 'Internet' often or occasionally to purchase personal goods at Q28

| Nothing | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 2.9\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 0.6\% | 4 | 0.8\% | 1 | 1.1\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £6-£10 | 4.1\% | 27 | 2.5\% | 3 | 4.3\% | 4 | 6.5\% | 7 | 1.7\% | 1 | 1.5\% | 1 | 4.9\% | 3 | 6.3\% | 7 | 2.9\% | 1 |
| £11-£15 | 1.4\% | 9 | 1.6\% | 2 | 2.1\% | 2 | 2.8\% | 3 | 1.7\% | 1 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £16-£20 | 7.6\% | 50 | 9.8\% | 12 | 7.4\% | 7 | 10.3\% | 11 | 3.3\% | 2 | 4.4\% | 3 | 11.5\% | 7 | 4.5\% | 5 | 8.6\% | 3 |
| £21-£25 | 3.2\% | 21 | 2.5\% | 3 | 3.2\% | 3 | 3.7\% | 4 | 5.0\% | 3 | 2.9\% | 2 | 3.3\% | 2 | 2.7\% | 3 | 2.9\% | 1 |
| £26-£30 | 6.4\% | 42 | 7.4\% | 9 | 6.4\% | 6 | 6.5\% | 7 | 8.3\% | 5 | 5.9\% | 4 | 11.5\% | 7 | 2.7\% | 3 | 2.9\% | 1 |
| £31-£35 | 1.2\% | 8 | 0.8\% | 1 | 3.2\% | 3 | 0.9\% | 1 | 0.0\% | 0 | 1.5\% | 1 | 1.6\% | 1 | 0.9\% | 1 | 0.0\% | 0 |
| £36-£40 | 4.9\% | 32 | 3.3\% | 4 | 4.3\% | 4 | 3.7\% | 4 | 5.0\% | 3 | 5.9\% | 4 | 8.2\% | 5 | 7.2\% | 8 | 0.0\% | 0 |
| £41-£45 | 2.1\% | 14 | 0.8\% | 1 | 2.1\% | 2 | 3.7\% | 4 | 3.3\% | 2 | 2.9\% | 2 | 3.3\% | 2 | 0.0\% | 0 | 2.9\% | 1 |
| £46-£50 | 12.9\% | 85 | 15.6\% | 19 | 8.5\% | 8 | 9.3\% | 10 | 13.3\% | 8 | 16.2\% | 11 | 18.0\% | 11 | 10.8\% | 12 | 17.1\% | 6 |
| £51-£60 | 3.5\% | 23 | 4.9\% | 6 | 3.2\% | 3 | 1.9\% | 2 | 3.3\% | 2 | 4.4\% | 3 | 4.9\% | 3 | 2.7\% | 3 | 2.9\% | , |
| £61-£70 | 1.1\% | 7 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 2.9\% | 2 | 0.0\% | 0 | 2.7\% | 3 | 0.0\% | 0 |
| £71-£80 | 1.8\% | 12 | 2.5\% | 3 | 1.1\% | 1 | 0.9\% | 1 | 1.7\% | 1 | 4.4\% | 3 | 1.6\% | 1 | 0.9\% | 1 | 2.9\% | 1 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 8.2\% | 54 | 9.0\% | 11 | 7.4\% | 7 | 5.6\% | 6 | 3.3\% | 2 | 5.9\% | 4 | 8.2\% | 5 | 12.6\% | 14 | 14.3\% | 5 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.2\% | 1 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.5\% | 3 | 0.8\% | 1 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 2.6\% | 17 | 4.1\% | 5 | 0.0\% | 0 | 3.7\% | 4 | 1.7\% | 1 | 2.9\% | 2 | 1.6\% | 1 | 3.6\% | 4 | 0.0\% | 0 |
| £151-£175 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 2.6\% | 17 | 0.0\% | 0 | 3.2\% | 3 | 0.0\% | 0 | 3.3\% | 2 | 4.4\% | 3 | 1.6\% | 1 | 3.6\% | 4 | 11.4\% | 4 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.6\% | 4 | 1.6\% | 2 | 2.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.5\% | 3 | 0.0\% | 0 | 2.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 1 |
| £301+ | 0.9\% | 6 | 2.5\% | 3 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 1 |
| (Don't know / varies) | 32.2\% | 212 | 27.0\% | 33 | 35.1\% | 33 | 37.4\% | 40 | 43.3\% | 26 | 29.4\% | 20 | 19.7\% | 12 | 36.0\% | 40 | 22.9\% | 8 |
| (Refused) | 0.6\% | 4 | 1.6\% | 2 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 |
| Mean: |  | 65.06 |  | 70.98 |  | 68.75 |  | 52.24 |  | 56.18 |  | 71.75 |  | 49.18 |  | 66.71 |  | 93.48 |
| Base: |  | 658 |  | 122 |  | 94 |  | 107 |  | 60 |  | 68 |  | 61 |  | 111 |  | 35 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Meanscore: [£]

Q30 On average how much does your household spend on personal goods each month via the telephone?
Those that said they use 'By telephone' often or occasionally to purchase personal goods at Q28

| Nothing | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £6-£10 | 5.9\% | 3 | 0.0\% | 0 | 16.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 66.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| £11-£15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £16-£20 | 5.9\% | 3 | 0.0\% | 0 | 16.7\% | 1 | 0.0\% | 0 | 9.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.0\% | 1 |
| £21-£25 | 2.0\% | 1 | 11.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 3.9\% | 2 | 0.0\% | 0 | 16.7\% | 1 | 0.0\% | 0 | 9.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 2.0\% | , | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.0\% | 1 | 0.0\% | 0 |
| £36-£40 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.0\% | 1 |
| £41-£45 | 2.0\% | 1 | 11.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 5.9\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 11.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.0\% | 1 | 25.0\% | 1 |
| £51-£60 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 3.9\% | 2 | 11.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 20.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 64.7\% | 33 | 66.7\% | 6 | 50.0\% | 3 | 88.9\% | 8 | 81.8\% | 9 | 80.0\% | 4 | 33.3\% | 1 | 25.0\% | 1 | 25.0\% | 1 |
| (Refused) | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.0\% | 1 | 0.0\% | 0 |
| Mean: |  | 7.94 |  | 56.67 |  | 20.00 |  | 50.00 |  | 25.00 |  | 0.00 |  | 10.00 |  | 42.50 |  | 36.67 |
| Base: |  | 51 |  | 9 |  | 6 |  | 9 |  | 11 |  | 5 |  | 3 |  | 4 |  | 4 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Meanscore: [£]

Q31 On average how much does your household spend on personal goods each month via catalogue / mail order? Those that said they use 'Catalogue / mail order' often or occasionally to purchase personal goods at Q28


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Meanscore: [£]
Q32 On average how much does your household spend on personal goods each month at mobile shops?
Those that said they use 'Mobile shops' often or occasionally to purchase personal goods at Q28

| Nothing | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £6-£10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £11-£15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £16-£20 | 20.0\% | 1 | 100.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £21-£25 | 20.0\% | 1 | 0.0\% | 0 | 50.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £41-£45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £51-£60 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 20.0\% | 1 | 0.0\% | 0 | 50.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 40.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  | 100.0\% | 1 | 100.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| (Refused) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  |  |  | 20.00 |  |  |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Base: |  | 5 |  | 1 |  | 2 |  | 0 |  | 0 |  | 1 |  | 1 |  | 0 |  | 0 |


|  | Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Meanscore: [£]
Q33 On average how much does your household spend on personal goods each month at farmers markets or similar?
Those that said they use 'Markets' often or occasionally to purchase personal goods at Q28

| Nothing | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 8.8\% | 3 | 0.0\% | 0 | 33.3\% | 2 | 0.0\% | 0 | 16.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £6-£10 | 8.8\% | 3 | 0.0\% | 0 | 16.7\% | 1 | 0.0\% | 0 | 16.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 25.0\% | 1 | 1 0.0\% | 0 |
| £11-£15 | 14.7\% | 5 | 14.3\% | 1 | 16.7\% | 1 | 25.0\% | 1 | 16.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 25.0\% | 1 | $10.0 \%$ | 0 |
| £16-£20 | 20.6\% | 7 | 28.6\% | 2 | 16.7\% | 1 | 25.0\% | 1 | 16.7\% | 1 | 25.0\% | 1 | 50.0\% | 1 | 0.0\% | 0 | 0 0.0\% | 0 |
| £21-£25 | 2.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.0\% | 1 | $10.0 \%$ | 0 |
| £26-£30 | 2.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £31-£35 | 2.9\% | 1 | 14.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £36-£40 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £41-£45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £46-£50 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £51-£60 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £71-£80 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £91-£100 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £176-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| (Don't know / varies) | 38.2\% | 13 | 42.9\% | 3 | 16.7\% | 1 | 50.0\% | 2 | 33.3\% | 2 | 50.0\% | 2 | 50.0\% | 1 | 25.0\% |  | 1 100.0\% | 1 |
| (Refused) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| Mean: |  | 16.52 |  | 22.50 |  | 11.00 |  | 17.50 |  | 12.50 |  | 25.00 |  | 20.00 |  | 15.67 |  | 0.00 |
| Base: |  | 34 |  | 7 |  | 6 |  | 4 |  | 6 |  | 4 |  | 2 |  | 4 | 4 | 1 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Meanscore: [£]

Q34 On average how much does your household spend on personal goods each month at car boot / jumble / second hand sales? Those that said they use 'Car boot / jumble / second hand sales' often or occasionally to purchase personal goods at Q28

| Nothing | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 14.3\% | 7 | 12.5\% | 1 | 30.0\% | 3 | 0.0\% | 0 | 40.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 10.0\% | 1 | 0.0\% | 0 |
| £6-£10 | 22.4\% | 11 | 0.0\% | 0 | 10.0\% | 1 | 33.3\% | 2 | 0.0\% | 0 | 50.0\% | 2 | 25.0\% | 1 | 30.0\% | 3 | 100.0\% | 2 |
| £11-£15 | 8.2\% | 4 | 25.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 20.0\% | 2 | 0.0\% | 0 |
| £16-£20 | 12.2\% | 6 | 25.0\% | 2 | 0.0\% | 0 | 16.7\% | 1 | 20.0\% | 1 | 25.0\% | 1 | 25.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| £21-£25 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 4.1\% | 2 | 0.0\% | 0 | 10.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 25.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 4.1\% | 2 | 12.5\% | 1 | 10.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| £41-£45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £51-£60 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 32.7\% | 16 | 25.0\% | 2 | 40.0\% | 4 | 50.0\% | 3 | 40.0\% | 2 | 0.0\% | 0 | 25.0\% | 1 | 40.0\% | 4 | 0.0\% | 0 |
| (Refused) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 4.64 |  | 18.33 |  | 14.50 |  | 13.33 |  | 10.00 |  | 16.75 |  | 23.33 |  | 10.33 |  | 8.50 |
| Base: |  | 49 |  | 8 |  | 10 |  | 6 |  | 5 |  | 4 |  | 4 |  | 10 |  | 2 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Meanscore: [£]

Q35 On average how much does your household spend on personal goods each month via (OTHER RESPONSE STATED AT Q28)? Those that said they use 'Other method' often or occasionally to purchase personal goods at Q28

| Nothing | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £6-£10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £11-£15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £16-£20 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £21-£25 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £41-£45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £51-£60 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Refused) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Base: |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |

Q36 I would like to ask you a few questions about where you purchase 'bulky' goods such as furniture, carpets, large domestic appliances (eg fridges, freezers, cookers etc) and other household hardware including DIY goods. Where do you normally shop for these 'bulky' goods?

Buckie Town Centre
Elgin City Centre
Forres Town Centre
Huntly Town Centre
Inverness City Centre
Keith Town Centre
Lossiemouth Town Centre
Nairn Town Centre
New Elgin Local Centre
Rothes Town Centre
Stirling City Centre
Eastfield Retail Park, Inverness
Elgin Retail Park, Elgin
Inverness Shopping Park, Inverness
Springfield Retail Park, Elgin
Telford Retail Park, Inverness
Telford Street, Retail Park, Inverness
Asda, Edgar Road, Elgin, IV30 6YQ
Tesco Extra, Blackfriars Road, Elgin, IV30 1TY
Internet / delivery
Aberdeen City Centre
Anderson \& England, Lossie Wynd, Elgin, IV30 1PU
Andersons of Inverurie, Highclere Business Park, Inverurie, AB51 5QW
B\&Q, Edgar Road Retail Park, Elgin, IV30 6YQ
Balmakeith Business Park, Forres Road, Nairn, IV12 5QF
Beach Boulevard Retail Park, Links Road, Aberdeen, AB11 5EJ
Berryden Retail Park, Aberdeen, AB25 3SG
Bishopmill Local Centre, IV30 4EB
Costco, Endeavour Drive, Westhill, AB32 6UF
Decora, Lossiebank Mills, Bridge Street, Elgin, IV30 4DE
DFS, Millburn Road, Inverness, IV2 3TR
Edgar Road Retail Park, Edgar Road, Elgin, IV30 6YQ
Grampian Furnishers, Waulkmill House, Linkwood Place, Elgin, IV30 8QN
Greshop Industrial Estate, Forres, IV36 2GW
IKEA, Costkea Way, Loanhead, EH20 9BY
IKEA, Kings Inch Drive, Glasgow, G51 4FB Inshes Retail Park, Sir Walter Scott Drive, Inverness, IV2 3TW
Inverurie Town Centre, AB51 3PY

| 2.4\% | 24 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 11.3\% | 17 | 10.0\% | 5 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 9.2\% | 92 | 9.0\% | 18 | 13.3\% | 20 | 11.3\% | 17 | 13.0\% | 13 | 9.0\% | 9 | 3.0\% | 3 | 5.3\% | 8 | 8.0\% | 4 |
| 0.8\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 5.3\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 1.8\% | 18 | 1.5\% | 3 | 2.7\% | 4 | 3.3\% | 5 | 1.0\% | 1 | 2.0\% | 2 | 1.0\% | 1 | 1.3\% | 2 | 0.0\% | 0 |
| 10.1\% | 101 | 2.0\% | 4 | 2.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 17.0\% | 17 | 48.5\% | 49 | 12.6\% | 19 | 18.0\% | 9 |
| 2.5\% | 25 | 4.5\% | 9 | 1.3\% | 2 | 0.7\% | 1 | 10.0\% | 10 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 4.0\% | 2 |
| 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 0.6\% | 6 | 2.0\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.7\% | 1 | 0.0\% | 0 |
| 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| 0.8\% | 8 | 1.0\% | 2 | 2.0\% | 3 | 0.0\% | 0 | 2.0\% | 2 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 9.0\% | 90 | 8.0\% | 16 | 10.7\% | 16 | 12.7\% | 19 | 6.0\% | 6 | 11.0\% | 11 | 4.0\% | 4 | 9.3\% | 14 | 8.0\% | 4 |
| 0.2\% | 2 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 15.4\% | 154 | 22.9\% | 46 | 21.3\% | 32 | 11.3\% | 17 | 18.0\% | 18 | 16.0\% | 16 | 4.0\% | 4 | 8.6\% | 13 | 16.0\% | 8 |
| 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 |
| 0.4\% | 4 | 0.5\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 |
| 0.5\% | 5 | 2.0\% | 4 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 19.6\% | 197 | 16.9\% | 34 | 16.0\% | 24 | 18.0\% | 27 | 19.0\% | 19 | 24.0\% | 24 | 20.8\% | 21 | 26.5\% | 40 | 16.0\% | 8 |
| 0.7\% | 7 | 0.5\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 2 | 1.3\% | 2 | 2.0\% | 1 |
| 0.4\% | 4 | 0.5\% | 1 | 0.0\% | 0 | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| 0.1\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |


| $0.3 \%$ | 3 | $1.0 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.7 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |


| $0.1 \%$ | 1 | $0.5 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.7 \%$ | 1 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $0.2 \%$ | 2 | $0.5 \%$ | 1 | $0.7 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |


|  | 1 | $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.7 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.7 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| $0.1 \%$ | 1 | $0.5 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


|  | $5.5 \%$ | 5 | $1.5 \%$ | 3 | $0.7 \%$ | 1 | $0.7 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| $2.4 \%$ | 24 | $3.5 \%$ | 7 | $4.0 \%$ | 6 | $0.0 \%$ | 0 | $8.0 \%$ | 8 | $2.0 \%$ | 2 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.7 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.7 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.7 \%$ | 1 | $0.0 \%$ | 0 |
| $0.3 \%$ | 3 | $0.5 \%$ | 1 | $0.0 \%$ | 0 | $0.7 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.7 \%$ | 1 | $0.0 \%$ | 0 |


| $0.5 \%$ | 5 | $1.0 \%$ | 2 | $1.3 \%$ | 2 | $0.7 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Pinefield Industrial Estate, Pinefield Parade, Elgin, IV30 6FG | 0.1\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Springfield Industrial Estate, Edgar Road, Elgin, IV30 6YQ | 0.1\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Stannifer Retail Park, Garthdee Road, Aberdeen, AB10 7AY | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Travis Perkins, Commercial Road, Buckie, AB56 1TX | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 2 | 0.0\% | 0 |
| Turriff Town Centre, AB53 4AA | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 1.3\% | 2 | 0.0\% | 0 |
| (Don't know / varies) | 3.5\% | 35 | 4.5\% | 9 | 4.0\% | 6 | 6.7\% | 10 | 5.0\% | 5 | 1.0\% | 1 | 1.0\% | 1 | 2.0\% | 3 | 0.0\% | 0 |
| (Don't buy these kind of goods) | 15.3\% | 153 | 14.4\% | 29 | 15.3\% | 23 | 21.3\% | 32 | 16.0\% | 16 | 11.0\% | 11 | 9.9\% | 10 | 15.2\% | 23 | 18.0\% | 9 |
| Base: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |

## Meanscore: [Number of times per week]

Q37 How often do you shop at (LOCATION MENTIONED AT Q36) for bulky goods? Not those that said '(Don't know / varies)' or '(Don't buy these kind of goods)' at Q36

| 7 times a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5-6 times a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 3-4 times a week | 0.2\% | 2 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Twice a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Once a week | 0.6\% | 5 | 1.2\% | 2 | 1.7\% | 2 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Every two weeks | 0.5\% | 4 | 0.6\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Every three weeks | 0.2\% | 2 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Monthly | 3.4\% | 28 | 1.2\% | 2 | 4.1\% | 5 | 4.6\% | 5 | 6.3\% | 5 | 1.1\% | 1 | 2.2\% | 2 | 5.6\% | 7 | 2.4\% | 1 |
| Once every two months | 2.5\% | 20 | 3.1\% | 5 | 3.3\% | 4 | 3.7\% | 4 | 0.0\% | 0 | 1.1\% | 1 | 2.2\% | 2 | 3.2\% | 4 | 0.0\% | 0 |
| Three-four times a year | 8.3\% | 68 | 5.5\% | 9 | 7.4\% | 9 | 8.3\% | 9 | 8.9\% | 7 | 8.0\% | 7 | 13.3\% | 12 | 10.4\% | 13 | 4.9\% | 2 |
| Twice a year | 13.1\% | 107 | 14.7\% | 24 | 18.2\% | 22 | 11.1\% | 12 | 15.2\% | 12 | 14.8\% | 13 | 5.6\% | 5 | 12.0\% | 15 | 9.8\% | 4 |
| Once a year | 21.8\% | 178 | 23.3\% | 38 | 25.6\% | 31 | 16.7\% | 18 | 15.2\% | 12 | 31.8\% | 28 | 22.2\% | 20 | 17.6\% | 22 | 22.0\% | 9 |
| Less often | 36.2\% | 295 | 33.7\% | 55 | 33.9\% | 41 | 37.0\% | 40 | 36.7\% | 29 | 27.3\% | 24 | 48.9\% | 44 | 35.2\% | 44 | 43.9\% | 18 |
| (Don't know) | 1.5\% | 12 | 1.2\% | 2 | 0.0\% | 0 | 1.9\% | 2 | 1.3\% | 1 | 3.4\% | 3 | 0.0\% | 0 | 2.4\% | 3 | 2.4\% | 1 |
| (Varies) | 11.5\% | 94 | 14.1\% | 23 | 5.0\% | 6 | 16.7\% | 18 | 13.9\% | 11 | 12.5\% | 11 | 2.2\% | 2 | 13.6\% | 17 | 14.6\% | 6 |
| Mean: |  | 0.04 |  | 0.06 |  | 0.05 |  | 0.03 |  | 0.06 |  | 0.01 |  | 0.07 |  | 0.04 |  | 0.01 |
| Base: |  | 815 |  | 163 |  | 121 |  | 108 |  | 79 |  | 88 |  | 90 |  | 125 |  | 41 |

## Q38 Where do you use second most often for shopping for bulky goods ?

Not those that said '(Don't know / varies)' or '(Don't buy these kind of goods)' at Q36

| Buckie Town Centre | 1.1\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.2\% | 9 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Elgin City Centre | 5.2\% | 42 | 5.5\% | 9 | 7.4\% | 9 | 3.7\% | 4 | 2.5\% | 2 | 9.1\% | 8 | 2.2\% | 2 | 5.6\% | 7 | 2.4\% | 1 |
| Findochty Village Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 |
| Forres Town Centre | 0.5\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Glasgow City Centre | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Huntly Town Centre | 0.1\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inverness City Centre | 2.1\% | 17 | 1.2\% | 2 | 2.5\% | 3 | 6.5\% | 7 | 3.8\% | 3 | 2.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Keith Town Centre | 2.2\% | 18 | 1.8\% | 3 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.4\% | 3 | 4.4\% | 4 | 2.4\% | 3 | 9.8\% | 4 |
| Lossiemouth Town Centre | 1.4\% | 11 | 2.5\% | 4 | 1.7\% | 2 | 0.9\% | 1 | 5.1\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| New Elgin Local Centre | 0.1\% | 1 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Stirling City Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 |
| Eastfield Retail Park, Inverness | 0.6\% | 5 | 1.2\% | 2 | 0.8\% | 1 | 0.9\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Elgin Retail Park, Elgin | 5.4\% | 44 | 5.5\% | 9 | 4.1\% | 5 | 6.5\% | 7 | 2.5\% | 2 | 8.0\% | 7 | 3.3\% | 3 | 6.4\% | 8 | 7.3\% | 3 |
| Inverness Shopping Park, Inverness | 0.7\% | 6 | 1.2\% | 2 | 0.8\% | 1 | 1.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 |
| Springfield Retail Park, Elgin | 9.4\% | 77 | 11.7\% | 19 | 13.2\% | 16 | 5.6\% | 6 | 10.1\% | 8 | 6.8\% | 6 | 8.9\% | 8 | 8.0\% | 10 | 9.8\% | 4 |
| Telford Street, Retail Park, Inverness | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Asda, Edgar Road, Elgin, IV30 6YQ | 0.4\% | 3 | 1.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 |
| Tesco Extra, Blackfriars Road, Elgin, IV30 1TY | 1.1\% | 9 | 0.6\% | 1 | 0.8\% | 1 | 0.9\% | 1 | 2.5\% | 2 | 1.1\% | 1 | 0.0\% | 0 | 1.6\% | 2 | 2.4\% | 1 |
| Internet / delivery | 9.7\% | 79 | 11.0\% | 18 | 7.4\% | 9 | 9.3\% | 10 | 11.4\% | 9 | 11.4\% | 10 | 5.6\% | 5 | 9.6\% | 12 | 14.6\% | 6 |
| Aberdeen City Centre | 1.4\% | 11 | 2.5\% | 4 | 1.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 3.2\% | 4 | 0.0\% | 0 |
| Anderson \& England, Lossie Wynd, Elgin, IV30 1PU | 0.5\% | 4 | 0.0\% | 0 | 1.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 |
| Andersons of Inverurie, Highclere Business Park, Inverurie, AB51 5QW | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| B\&Q, Edgar Road Retail Park, Elgin, IV30 6YQ | 0.2\% | 2 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bishopmill Local Centre, IV30 4EB | 0.1\% | 1 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bridge of Don Retail Park, Denmore Road, Aberdeen, AB23 8JW | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Costco, Endeavour Drive, Westhill, AB32 6UF | 0.4\% | 3 | 0.6\% | 1 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Decora, Lossiebank Mills, Bridge Street, Elgin, IV30 4DE | 0.1\% | 1 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| DFS, Millburn Road, Inverness, IV2 3TR | 0.1\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Grampian Furnishers, Waulkmill House, Linkwood Place, Elgin, IV30 8QN | 0.9\% | 7 | 0.0\% | 0 | 1.7\% | 2 | 0.9\% | 1 | 2.5\% | 2 | 2.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| IKEA, Kings Inch Drive, Glasgow, G51 4FB | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| IKEA, Wellington Circle, Altens, Aberdeen, AB12 3QW | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Inshes Retail Park, Sir Walter Scott Drive, Inverness, IV2 3TW | 0.4\% | 3 | 0.6\% | 1 | 0.0\% | 0 | 1.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inverurie Town Centre, AB51 3PY | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.8\% | 1 | 0.0\% | 0 |
| Turriff Town Centre, AB53 4AA | 0.1\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 1.8\% | 15 | 1.2\% | 2 | 0.8\% | 1 | 4.6\% | 5 | 3.8\% | 3 | 1.1\% | 1 | 0.0\% | 0 | 2.4\% | 3 | 0.0\% | 0 |
| (Nowhere else) | 52.6\% | 429 | 49.1\% | 80 | 52.1\% | 63 | 49.1\% | 53 | 53.2\% | 42 | 50.0\% | 44 | 71.1\% | 64 | 48.8\% | 61 | 53.7\% | 22 |
| Base: |  | 815 |  | 163 |  | 121 |  | 108 |  | 79 |  | 88 |  | 90 |  | 125 |  | 41 |

## Meanscore: [Number of times per week]

Q39 How often do you shop for bulky goods at (LOCATION MENTIONED AT Q38)?
Not those that said '(Don't know / varies)' or '(Don't buy these kind of goods)' at Q36 or '(Don't know / varies)' or '(Nowhere else)' at Q38

| 7 times a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5-6 times a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 3-4 times a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Twice a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Once a week | 0.8\% | 3 | 0.0\% | 0 | 1.8\% | 1 | 0.0\% | 0 | 2.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 |
| Every two weeks | 1.6\% | 6 | 0.0\% | 0 | 5.3\% | 3 | 2.0\% | 1 | 0.0\% | 0 | 2.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 5.3\% | 1 |
| Every three weeks | 0.3\% | 1 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Monthly | 5.1\% | 19 | 6.2\% | 5 | 7.0\% | 4 | 4.0\% | 2 | 8.8\% | 3 | 0.0\% | 0 | 7.7\% | 2 | 3.3\% | 2 | 5.3\% | 1 |
| Once every two months | 2.7\% | 10 | 2.5\% | 2 | 1.8\% | 1 | 6.0\% | 3 | 5.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 2 | 0.0\% | 0 |
| Three-four times a year | 7.0\% | 26 | 7.4\% | 6 | 1.8\% | 1 | 12.0\% | 6 | 8.8\% | 3 | 9.3\% | 4 | 15.4\% | 4 | 3.3\% | 2 | 0.0\% | 0 |
| Twice a year | 12.4\% | 46 | 11.1\% | 9 | 14.0\% | 8 | 14.0\% | 7 | 5.9\% | 2 | 16.3\% | 7 | 19.2\% | 5 | 9.8\% | 6 | 10.5\% | 2 |
| Once a year | 21.3\% | 79 | 24.7\% | 20 | 22.8\% | 13 | 14.0\% | 7 | 11.8\% | 4 | 41.9\% | 18 | 11.5\% | 3 | 14.8\% | 9 | 26.3\% | 5 |
| Less often | 36.9\% | 137 | 32.1\% | 26 | 42.1\% | 24 | 34.0\% | 17 | 32.4\% | 11 | 25.6\% | 11 | 42.3\% | 11 | 49.2\% | 30 | 36.8\% | 7 |
| (Don't know) | 1.9\% | 7 | 3.7\% | 3 | 0.0\% | 0 | 2.0\% | 1 | 2.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 5.3\% | 1 |
| (Varies) | 10.0\% | 37 | 11.1\% | 9 | 3.5\% | 2 | 12.0\% | 6 | 20.6\% | 7 | 4.7\% | 2 | 3.8\% | 1 | 13.1\% | 8 | 10.5\% | 2 |
| Mean: |  | 0.05 |  | 0.04 |  | 0.07 |  | 0.05 |  | 0.09 |  | 0.02 |  | 0.04 |  | 0.04 |  | 0.05 |
| Base: |  | 371 |  | 81 |  | 57 |  | 50 |  | 34 |  | 43 |  | 26 |  | 61 |  | 19 |

## Q40AWhere else do you undertake shopping for bulky goods?

Not those that said '(Don't know / varies)' or '(Don't buy these kind of goods)' at Q36 or '(Don't know / varies)' or '(Nowhere else)' at Q38

| Buckie Town Centre | 0.3\% | 1 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Edinburgh City Centre | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Elgin City Centre | 3.2\% | 12 | 6.2\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 1 | 2.3\% | 1 | 3.8\% | 1 | 0.0\% | 0 | 21.1\% | 4 |
| Forres Town Centre | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 4.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Glasgow City Centre | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 |
| Grantown On Spey Town Centre | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inverness City Centre | 1.6\% | 6 | 1.2\% | 1 | 1.8\% | 1 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 2 | 5.3\% | 1 |
| Keith Town Centre | 1.3\% | 5 | 1.2\% | 1 | 1.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 1 | 0.0\% | 0 | 3.3\% | 2 | 0.0\% | 0 |
| Lossiemouth Town Centre | 0.5\% | 2 | 1.2\% | 1 | 1.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Eastfield Retail Park, Inverness | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Elgin Retail Park, Elgin | 2.2\% | 8 | 1.2\% | 1 | 0.0\% | 0 | 6.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 3.8\% | 1 | 4.9\% | 3 | 0.0\% | 0 |
| Inverness Shopping Park, Inverness | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Springfield Retail Park, Elgin | 3.0\% | 11 | 2.5\% | 2 | 3.5\% | 2 | 2.0\% | 1 | 2.9\% | 1 | 4.7\% | 2 | 3.8\% | 1 | 3.3\% | 2 | 0.0\% | 0 |
| Telford Retail Park, Inverness | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Internet / delivery | 2.4\% | 9 | 3.7\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 8.8\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 10.5\% | 2 |
| Aberdeen City Centre | 0.8\% | 3 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 2 | 0.0\% | 0 |
| Anderson \& England, Lossie Wynd, Elgin, IV30 1PU | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| B\&Q, Edgar Road Retail Park, Elgin, IV30 6YQ | 0.3\% | 1 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Beach Boulevard Retail Park, Links Road, Aberdeen, AB11 5EJ | 0.3\% | 1 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Costco, Endeavour Drive, Westhill, AB32 6UF | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Edgar Road Retail Park, Edgar Road, Elgin, IV30 6 YQ | 0.3\% | 1 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Grampian Furnishers, Waulkmill House, Linkwood Place, Elgin, IV30 8QN | 0.8\% | 3 | 1.2\% | 1 | 3.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inshes Retail Park, Sir Walter Scott Drive, Inverness, IV2 3TW | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mackenzie \& Cruickshank, West Road, Forres, IV36 2GU | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Springfield Industrial Estate, Edgar Road, Elgin, IV30 6 YQ | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 |
| The House of Bruar, Pitagowan, Blair Atholl, Pitlochry, PH18 5TW | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Turriff Town Centre, AB53 4AA | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 |
| (Don't know / varies) | 1.1\% | 4 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 1 | 2.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 5.3\% | 1 |
| (Nowhere else) | 77.9\% | 289 | 74.1\% | 60 | 87.7\% | 50 | 78.0\% | 39 | 79.4\% | 27 | 76.7\% | 33 | 88.5\% | 23 | 75.4\% | 46 | 57.9\% | 11 |
| Base: |  | 371 |  | 81 |  | 57 |  | 50 |  | 34 |  | 43 |  | 26 |  | 61 |  | 19 |

Total Zone 1 Zone 2 Zone 3 Zone 4 $\quad$ Zone 5 $\quad$ Zone 6 $\quad$ Zone 7 $\quad$ Zone 8

## Q40BWhere else do you undertake shopping for bulky goods?

Not those that said '(Don't know / varies)' or '(Don't buy these kind of goods)' at Q36 or '(Don't know / varies)' or '(Nowhere else)' at Q38 or Q40A

| Edinburgh City Centre | 1.3\% | 1 | 5.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Elgin City Centre | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.7\% | 1 | 0.0\% | 0 |
| Inverness City Centre | 2.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.1\% | 1 | 0.0\% | 0 | 6.7\% | 1 | 0.0\% | 0 |
| Elgin Retail Park, Elgin | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 14.3\% | 1 |
| Inverness Shopping Park, Inverness | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 9.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Springfield Retail Park, Elgin | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 14.3\% | 1 |
| Lidl, West Road, Greshop Industrial Estate, Forres, IV36 2GW | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 9.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Internet / delivery | 5.1\% | 4 | 5.0\% | 1 | 0.0\% | 0 | 9.1\% | 1 | 0.0\% | 0 | 11.1\% | 1 | 0.0\% | 0 | 6.7\% | 1 | 0.0\% | 0 |
| Aberdeen City Centre | 5.1\% | 4 | 5.0\% | 1 | 14.3\% | 1 | 9.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.7\% | 1 | 0.0\% | 0 |
| DFS, Millburn Road, Inverness, IV2 3TR | 1.3\% | 1 | 5.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Grampian Furnishers, Waulkmill House, Linkwood Place, Elgin, IV30 8QN | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 14.3\% | 1 |
| Inshes Retail Park, Sir Walter Scott Drive, Inverness, IV2 3TW | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 14.3\% | 1 |
| (Don't know / varies) | 2.6\% | 2 | 5.0\% | 1 | 0.0\% | 0 | 9.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Nowhere else) | 73.1\% | 57 | 75.0\% | 15 | 85.7\% | 6 | 54.5\% | 6 | 00.0\% | 6 | 77.8\% | 7 | 100.0\% | 3 | 73.3\% | 11 | 42.9\% | 3 |
| Base: |  | 78 |  | 20 |  | 7 |  | 11 |  | 6 |  | 9 |  | 3 |  | 15 |  | 7 |

## Q40CWhere else do you undertake shopping for bulky goods?

Not those that said '(Don't know / varies)' or '(Don't buy these kind of goods)' at Q36 or '(Don't know / varies)' or '(Nowhere else)' at Q38 or Q40A or Q40B

| Buckie Town Centre | 5.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.0\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Inverness City Centre | 5.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.0\% | 1 | 0.0\% | 0 |
| Springfield Retail Park, Elgin | 5.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.0\% | 1 |
| Aberdeen City Centre | 5.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | , | 25.0\% | 1 | 0.0\% | 0 |
| Tyock Industrial Estate, Elgin, IV30 1XY | 5.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.0\% | 1 | 0.0\% | 0 |
| (Nowhere else) | 73.7\% |  | 00.0\% |  | 00.0\% |  | 00.0\% | 4 | 0.0\% | 0 | 00.0\% | 2 | 0.0\% | 0 | 25.0\% | 1 | 50.0\% | 2 |
| Base: |  | 19 |  | 4 |  | 1 |  | 4 |  | 0 |  | 2 |  | 0 |  | 4 |  | 4 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Meanscore: [£]

Q41 On average how much does your household spend on bulky goods each month?
Not those that said '(Don't know / varies)' or '(Don't buy these kind of goods)' at Q36

| Nothing | 0.6\% | 5 | 1.8\% | 3 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 2.2\% | 18 | 2.5\% | 4 | 1.7\% | 2 | 1.9\% | 2 | 3.8\% | 3 | 4.5\% | 4 | 1.1\% | 1 | 0.8\% | 1 | 2.4\% | 1 |
| £6-£10 | 3.7\% | 30 | 2.5\% | 4 | 6.6\% | 8 | 0.9\% | 1 | 1.3\% | 1 | 3.4\% | 3 | 6.7\% | 6 | 4.8\% | 6 | 2.4\% | 1 |
| £11-£15 | 2.3\% | 19 | 1.8\% | 3 | 3.3\% | 4 | 0.9\% | 1 | 3.8\% | 3 | 3.4\% | 3 | 1.1\% | 1 | 2.4\% | 3 | 2.4\% | 1 |
| £16-£20 | 8.1\% | 66 | 7.4\% | 12 | 9.9\% | 12 | 8.3\% | 9 | 7.6\% | 6 | 9.1\% | 8 | 6.7\% | 6 | 6.4\% | 8 | 12.2\% | 5 |
| £21-£25 | 6.1\% | 50 | 4.3\% | 7 | 9.1\% | 11 | 4.6\% | 5 | 3.8\% | 3 | 9.1\% | 8 | 8.9\% | 8 | 4.0\% | 5 | 7.3\% | 3 |
| £26-£30 | 2.6\% | 21 | 2.5\% | 4 | 0.8\% | 1 | 3.7\% | 4 | 2.5\% | 2 | 4.5\% | 4 | 6.7\% | 6 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 2.1\% | 17 | 3.1\% | 5 | 0.8\% | 1 | 1.9\% | 2 | 0.0\% | 0 | 3.4\% | 3 | 4.4\% | 4 | 1.6\% | 2 | 0.0\% | 0 |
| £36-£40 | 1.0\% | 8 | 1.2\% | 2 | 1.7\% | 2 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.8\% | 1 | 2.4\% | 1 |
| £41-£45 | 4.4\% | 36 | 3.7\% | 6 | 5.8\% | 7 | 3.7\% | 4 | 0.0\% | 0 | 5.7\% | 5 | 6.7\% | 6 | 5.6\% | 7 | 2.4\% | 1 |
| £46-£50 | 2.9\% | 24 | 3.7\% | 6 | 2.5\% | 3 | 2.8\% | 3 | 2.5\% | 2 | 3.4\% | 3 | 2.2\% | 2 | 1.6\% | 2 | 7.3\% | 3 |
| £51-£60 | 1.1\% | 9 | 0.6\% | 1 | 0.0\% | 0 | 1.9\% | 2 | 1.3\% | 1 | 1.1\% | 1 | 1.1\% | 1 | 2.4\% | 3 | 0.0\% | 0 |
| £61-£70 | 0.7\% | 6 | 0.6\% | 1 | 0.0\% | 0 | 1.9\% | 2 | 1.3\% | 1 | 0.0\% | 0 | 1.1\% | 1 | 0.8\% | 1 | 0.0\% | 0 |
| £71-£80 | 0.5\% | 4 | 0.0\% | 0 | 0.8\% | 1 | 0.9\% | 1 | 1.3\% | 1 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 2.5\% | 20 | 3.1\% | 5 | 2.5\% | 3 | 4.6\% | 5 | 1.3\% | 1 | 1.1\% | 1 | 1.1\% | 1 | 2.4\% | 3 | 2.4\% | 1 |
| £91-£100 | 2.2\% | 18 | 1.2\% | 2 | 1.7\% | 2 | 1.9\% | 2 | 2.5\% | 2 | 2.3\% | 2 | 3.3\% | 3 | 4.0\% | 5 | 0.0\% | 0 |
| £101-£110 | 0.4\% | 3 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.2\% | 2 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.4\% | 3 | 0.0\% | 0 | 1.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.2\% | 2 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 1.5\% | 12 | 1.8\% | 3 | 1.7\% | 2 | 0.9\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 3 | 4.9\% | 2 |
| £176-£200 | 0.5\% | 4 | 0.6\% | 1 | 1.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.5\% | 4 | 0.0\% | 0 | 1.7\% | 2 | 0.9\% | 1 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.5\% | 4 | 0.6\% | 1 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.8\% | 1 | 0.0\% | 0 |
| £301+ | 0.9\% | 7 | 1.2\% | 2 | 0.8\% | 1 | 0.0\% | 0 | 1.3\% | 1 | 2.3\% | 2 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 |
| (Don't know / varies) | 50.2\% | 409 | 52.8\% | 86 | 42.1\% | 51 | 53.7\% | 58 | 62.0\% | 49 | 43.2\% | 38 | 41.1\% | 37 | 54.4\% | 68 | 53.7\% | 22 |
| (Refused) | 1.6\% | 13 | 1.2\% | 2 | 2.5\% | 3 | 2.8\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 3.2\% | 4 | 0.0\% | 0 |
| Mean: |  | 56.25 |  | 67.40 |  | 53.04 |  | 53.62 |  | 64.93 |  | 49.62 |  | 47.12 |  | 61.62 |  | 43.84 |
| Base: |  | 815 |  | 163 |  | 121 |  | 108 |  | 79 |  | 88 |  | 90 |  | 125 |  | 41 |

Meanscore: [Often = 3, Occasionally =2, Never = 1]
Q42 How often do you use any of the following to purchase bulky goods? [PR]
Not those that said '(Don't buy these kind of goods)' at Q36
Internet

|  | $9.6 \%$ | 82 | $8.1 \%$ | 14 | $8.7 \%$ | 11 | $11.0 \%$ | 13 | $8.3 \%$ | 7 | $5.6 \%$ | 5 | $9.9 \%$ | 9 | $16.4 \%$ | 21 | $4.9 \%$ | 2 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Often | $39.6 \%$ | 337 | $38.4 \%$ | 66 | $40.2 \%$ | 51 | $42.4 \%$ | 50 | $34.5 \%$ | 29 | $48.3 \%$ | 43 | $30.8 \%$ | 28 | $42.2 \%$ | 54 | $39.0 \%$ | 16 |
| Occasionally | $50.4 \%$ | 428 | $52.9 \%$ | 91 | $50.4 \%$ | 64 | $46.6 \%$ | 55 | $57.1 \%$ | 48 | $46.1 \%$ | 41 | $59.3 \%$ | 54 | $40.6 \%$ | 52 | $56.1 \%$ | 23 |
| Never | $0.4 \%$ | 3 | $0.6 \%$ | 1 | $0.8 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.8 \%$ | 1 | $0.0 \%$ | 0 |
| (Don't know) |  | 1.59 |  | 1.55 |  | 1.58 |  | 1.64 |  | 1.51 |  | 1.60 | 1.51 | 1.76 | 1.49 |  |  |  |
| Mean: |  | 850 |  | 172 |  | 127 |  | 118 |  | 84 |  | 89 |  | 91 | 128 | 41 |  |  |
| Base: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## By telephone (e.g. from supermarkets)

|  | $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Often | $2.2 \%$ | 19 | $2.3 \%$ | 4 | $3.2 \%$ | 4 | $2.5 \%$ | 3 | $1.2 \%$ | 1 | $2.2 \%$ | 2 | $1.1 \%$ | 1 | $2.3 \%$ | 3 | $2.4 \%$ | 1 |
| Occasionally | $97.5 \%$ | 829 | $97.1 \%$ | 167 | $96.9 \%$ | 123 | $97.5 \%$ | 115 | $98.8 \%$ | 83 | $97.8 \%$ | 87 | $97.8 \%$ | 89 | $97.7 \%$ | 125 | $97.6 \%$ | 40 |
| Never | $0.1 \%$ | 1 | $0.6 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Don't know) |  | 1.02 |  | 1.02 |  | 1.03 |  | 1.03 |  | 1.01 |  | 1.02 |  | 1.03 | 1.02 | 1.02 |  |  |
| Mean: |  | 850 |  | 172 |  | 127 |  | 118 |  | 84 |  | 89 |  | 91 | 128 | 41 |  |  |
| Base: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## Catalogue / mail order

|  | $0.2 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.4 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Often | $6.6 \%$ | 56 | $7.0 \%$ | 12 | $4.7 \%$ | 6 | $4.2 \%$ | 5 | $9.5 \%$ | 8 | $6.7 \%$ | 6 | $5.5 \%$ | 5 | $6.3 \%$ | 8 | $14.6 \%$ | 6 |
| Occasionally | $93.1 \%$ | 791 | $92.4 \%$ | 159 | $95.3 \%$ | 121 | $95.8 \%$ | 113 | $88.1 \%$ | 74 | $93.3 \%$ | 83 | $94.5 \%$ | 86 | $93.8 \%$ | 120 | $85.4 \%$ | 35 |
| Never | $0.1 \%$ | 1 | $0.6 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Don't know) |  | 1.07 |  | 1.07 |  | 1.05 |  | 1.04 |  | 1.14 |  | 1.07 | 1.05 | 1.06 | 1.15 |  |  |  |
| Mean: |  | 850 |  | 172 |  | 127 |  | 118 |  | 84 |  | 89 |  | 91 | 128 | 41 |  |  |
| Base: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Mobile shops

|  | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Often | $0.5 \%$ | 4 | $0.6 \%$ | 1 | $0.8 \%$ | 1 | $1.7 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Occasionally | $99.4 \%$ | 84 | $98.8 \%$ | 170 | $99.2 \%$ | 126 | $98.3 \%$ | 116 | $100.0 \%$ | 84 | $100.0 \%$ | 89 | $100.0 \%$ | 91 | $100.0 \%$ | 128 | $100.0 \%$ | 41 |
| Never | $0.1 \%$ | 1 | $0.6 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Don't know) |  | 1.00 |  | 1.01 |  | 1.01 |  | 1.02 |  | 1.00 |  | 1.00 | 1.00 | 1.00 | 1.00 |  |  |  |
| Mean: |  | 85 |  | 172 |  | 127 |  | 118 |  | 84 |  | 89 |  | 91 | 128 | 41 |  |  |
| Base: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |


|  | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Often | $1.2 \%$ | 10 | $1.2 \%$ | 2 | $0.0 \%$ | 0 | $1.7 \%$ | 2 | $1.2 \%$ | 1 | $1.1 \%$ | 1 | $2.2 \%$ | 2 | $0.8 \%$ | 1 | $2.4 \%$ | 1 |
| Occasionally | $98.7 \%$ | 839 | $98.3 \%$ | 169 | $100.0 \%$ | 127 | $98.3 \%$ | 116 | $98.8 \%$ | 83 | $98.9 \%$ | 88 | $97.8 \%$ | 89 | $99.2 \%$ | 127 | $97.6 \%$ | 40 |
| Never | $0.1 \%$ | 1 | $0.6 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Don't know) |  | 1.01 |  | 1.01 |  | 1.00 |  | 1.02 |  | 1.01 |  | 1.01 |  | 1.02 | 1.01 | 1.02 |  |  |
| Mean: |  | 850 |  | 172 |  | 127 |  | 118 |  | 84 |  | 89 |  | 91 | 128 | 41 |  |  |
| Base: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## Car boot / jumble / second hand sales

|  | $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.8 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Often | $1.9 \%$ | 16 | $4.1 \%$ | 7 | $0.0 \%$ | 0 | $3.4 \%$ | 4 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.2 \%$ | 2 | $1.6 \%$ | 2 | $2.4 \%$ | 1 |
| Occasionally | $97.9 \%$ | 832 | $95.3 \%$ | 164 | $100.0 \%$ | 127 | $95.8 \%$ | 113 | $100.0 \%$ | 84 | $100.0 \%$ | 89 | $97.8 \%$ | 89 | $98.4 \%$ | 126 | $97.6 \%$ | 40 |
| Never | $0.1 \%$ | 1 | $0.6 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Don't know) |  | 1.02 |  | 1.04 |  | 1.00 |  | 1.05 |  | 1.00 |  | 1.00 | 1.0 | 1.02 | 1.02 |  |  |  |
| Mean: |  | 850 |  | 172 |  | 127 |  | 118 |  | 84 |  | 89 |  | 91 | 128 | 41 |  |  |
| Base: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## Other method

Often
Occasionally
Never
(Don't know)
Mean:
Base:

| $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ |
| $99.8 \%$ | 848 | $99.4 \%$ | 171 | $100.0 \%$ | 127 | $100.0 \%$ | 118 | $100.0 \%$ | 84 | $100.0 \%$ | 89 | $98.9 \%$ | 90 | $100.0 \%$ | 128 | $100.0 \%$ |
| $0.2 \%$ | 2 | $0.6 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ |
|  | 1.00 |  | 1.00 |  | 1.00 |  | 1.00 |  | 1.00 |  | 1.00 |  | 1.00 |  | 1.00 |  |
|  | 850 |  | 172 |  | 127 |  | 118 |  | 84 |  | 89 |  | 91 | 1.00 |  |  |
|  |  |  |  |  |  |  |  |  |  | 128 |  | 41 |  |  |  |  |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Meanscore: [£]
Q43 On average how much does your household spend on bulky goods each month via the internet?
Those that said they use 'Internet' often or occasionally to purchase bulky goods at Q42

| Nothing | 1.2\% | 5 | 3.8\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 1 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 0.2\% | 1 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £6-£10 | 3.1\% | 13 | 1.3\% | 1 | 3.2\% | 2 | 4.8\% | 3 | 0.0\% | 0 | 8.3\% | 4 | 0.0\% | 0 | 2.7\% | 2 | 5.6\% | 1 |
| £11-£15 | 0.7\% | 3 | 2.5\% | 2 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £16-£20 | 5.0\% | 21 | 2.5\% | 2 | 6.5\% | 4 | 3.2\% | 2 | 2.8\% | 1 | 14.6\% | 7 | 0.0\% | 0 | 6.7\% | 5 | 0.0\% | 0 |
| £21-£25 | 1.4\% | 6 | 1.3\% | 1 | 3.2\% | 2 | 1.6\% | 1 | 2.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 1 |
| £26-£30 | 3.1\% | 13 | 3.8\% | 3 | 1.6\% | 1 | 3.2\% | 2 | 8.3\% | 3 | 2.1\% | 1 | 2.7\% | 1 | 2.7\% | 2 | 0.0\% | 0 |
| £31-£35 | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 1 | 2.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 1.9\% | 8 | 2.5\% | 2 | 4.8\% | 3 | 1.6\% | 1 | 0.0\% | 0 | 4.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £41-£45 | 0.2\% | 1 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 9.1\% | 38 | 5.0\% | 4 | 14.5\% | 9 | 11.1\% | 7 | 2.8\% | 1 | 6.3\% | 3 | 8.1\% | 3 | 8.0\% | 6 | 27.8\% | 5 |
| £51-£60 | 2.1\% | 9 | 2.5\% | 2 | 1.6\% | 1 | 3.2\% | 2 | 2.8\% | 1 | 2.1\% | 1 | 0.0\% | 0 | 2.7\% | 2 | 0.0\% | 0 |
| £61-£70 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 1.2\% | 5 | 1.3\% | 1 | 1.6\% | 1 | 0.0\% | 0 | 2.8\% | 1 | 0.0\% | 0 | 2.7\% | 1 | 1.3\% | 1 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 5.3\% | 22 | 6.3\% | 5 | 1.6\% | 1 | 7.9\% | 5 | 5.6\% | 2 | 6.3\% | 3 | 5.4\% | 2 | 4.0\% | 3 | 5.6\% | 1 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.7\% | 3 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 1 | 0.0\% | 0 | 5.6\% | 1 |
| £151-£175 | 0.2\% | 1 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 1.9\% | 8 | 1.3\% | 1 | 4.8\% | 3 | 0.0\% | 0 | 2.8\% | 1 | 2.1\% | 1 | 2.7\% | 1 | 0.0\% | 0 | 5.6\% | 1 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 1 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 1.0\% | 4 | 1.3\% | 1 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 1 |
| £301+ | 2.1\% | 9 | 5.0\% | 4 | 4.8\% | 3 | 1.6\% | 1 | 0.0\% | 0 | 2.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 56.8\% | 238 | 57.5\% | 46 | 40.3\% | 25 | 60.3\% | 38 | 69.4\% | 25 | 43.8\% | 21 | 67.6\% | 25 | 68.0\% | 51 | 38.9\% | 7 |
| (Refused) | 1.4\% | 6 | 1.3\% | 1 | 3.2\% | 2 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 1 | 1.3\% | 1 | 0.0\% | 0 |
| Mean: |  | 96.06 |  | 15.45 |  | 15.03 |  | 31.67 |  | 65.45 |  | 71.22 |  | 83.18 |  | 53.13 |  | 94.00 |
| Base: |  | 419 |  | 80 |  | 62 |  | 63 |  | 36 |  | 48 |  | 37 |  | 75 |  | 18 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Meanscore: [£]

Q44 On average how much does your household spend on bulky goods each month via the telephone? Those that said they use 'By telephone' often or occasionally to purchase bulky goods at Q42

| Nothing | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 5.0\% | 1 | 0.0\% | 0 | 25.0\% | 1 | 0.0\% | 0 | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 |
| £6-£10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 |
| £11-£15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 |
| £16-£20 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £21-£25 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 |
| £41-£45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 5.0\% | 1 | 0.0\% | 0 | 25.0\% | 1 | 0.0\% | 0 | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £51-£60 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 5.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 33.3\% | 1 | 1 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 | 0.0\% | 0 | ) 0.0\% | 0 | ) 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 | 0.0\% | 0 | ) 0.0\% | 0 | ) 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 | 0.0\% | 0 | ) 0.0\% | 0 | ) 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 5.0\% | 1 | 0.0\% | 0 | 25.0\% | 1 | 0.0\% | 0 | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 | 0.0\% | 0 | ) 0.0\% | 0 | ) 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 | 0.0\% | 0 | ) 0.0\% | 0 | ) 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 | 0.0\% | 0 | ) $0.0 \%$ | 0 | ) 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 80.0\% |  | 100.0\% | 4 | 25.0\% | 1 | 66.7\% |  |  | 00.0\% |  | 100.0\% |  | 100.0\% |  | 100.0\% | 3 | 100.0\% | 1 |
| (Refused) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 76.25 |  | 0.00 |  | 68.33 |  | 100.00 |  |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Base: |  | 20 |  | 4 |  | 4 |  | 3 | 3 |  | 1 |  | 2 | 2 | 2 |  | 3 |  | 1 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Meanscore: [£]

Q45 On average how much does your household spend on bulky goods each month via catalogue / mail order? Those that said they use 'Catalogue / mail order' often or occasionally to purchase bulky goods at Q42

| Nothing | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £6-£10 | 3.4\% | 2 | 0.0\% | 0 | 16.7\% | 1 | 20.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £11-£15 | 3.4\% | 2 | 8.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 10.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £16-£20 | 10.3\% | 6 | 8.3\% | 1 | 0.0\% | 0 | 20.0\% | 1 | 10.0\% | 1 | 16.7\% | 1 | 0.0\% | 0 | 25.0\% | 2 | 0.0\% | 0 |
| £21-£25 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 5.2\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.0\% | 1 | 16.7\% | 1 | 0.0\% | 0 | 12.5\% | 1 | 0.0\% | 0 |
| £31-£35 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 5.2\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 50.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £41-£45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.5\% | 1 | 0.0\% | 0 |
| £51-£60 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £71-£80 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 20.0\% | 1 | 0.0\% | 0 | 0 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £91-£100 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 20.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £301+ | 3.4\% | 2 | 8.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 16.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 58.6\% | 34 | 75.0\% | 9 | 83.3\% | 5 | 20.0\% | 1 | 50.0\% | 5 | 0.0\% | 0 | 80.0\% | 4 | 50.0\% |  | 4 100.0\% | 6 |
| (Refused) | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 20.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 60.96 |  | 8.33 |  | 8.00 |  | 43.33 |  | 31.80 |  | 86.67 |  | 80.00 |  | 30.00 |  | 0.00 |
| Base: |  | 58 |  | 12 |  | 6 |  | 5 |  | 10 |  | 6 |  | 5 |  | 8 | 8 | 6 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Meanscore: [£]

Q46 On average how much does your household spend on bulky goods each month at mobile shops? Those that said they use 'Mobile shops' often or occasionally to purchase bulky goods at Q42

| Nothing | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £6-£10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £11-£15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £16-£20 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £21-£25 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 25.0\% | 1 | 0.0\% | 0 | 100.0\% | 1 | 1 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £41-£45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £51-£60 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 75.0\% |  | 100.0\% | 1 | 0.0\% |  | 100.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Refused) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  |  |  | 0.00 |  | 30.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Base: |  | 4 |  | 1 |  | 1 | 1 | 2 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |

## Meanscore: [£]

Q47 On average how much does your household spend on bulky goods each month at farmers markets or similar? Those that said they use 'Markets' often or occasionally to purchase bulky goods at Q42

| Nothing | 10.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 50.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £6-£10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £11-£15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £16-£20 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £21-£25 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 10.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  | 100.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £41-£45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £51-£60 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 80.0\% |  | 100.0\% | 2 | 0.0\% | 0 | 50.0\% |  | 100.0\% | 1 | 0.0\% |  | 100.0\% |  | 100.0\% |  | 100.0\% | 1 |
| (Refused) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 15.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 30.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Base: |  | 10 |  | 2 |  | 0 |  | 2 |  | 1 |  | 1 |  | 2 |  | 1 |  | 1 |


|  | Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Meanscore: [£]

Q48 On average how much does your household spend on bulky goods each month at car boot/jumble / second hand sales?
Those that said they use 'Car boot / jumble / second hand sales' often or occasionally to purchase bulky goods at Q42

| Nothing | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £6-£10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £11-£15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £16-£20 | 17.6\% | 3 | 14.3\% | 1 | 0.0\% | 0 | 20.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 50.0\% | 1 | 0.0\% | 0 |
| £21-£25 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 5.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 50.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 5.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 20.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £41-£45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £51-£60 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 5.9\% | 1 | 14.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 64.7\% | 11 | 71.4\% | 5 | 0.0\% | 0 | 60.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 50.0\% | 1 | 50.0\% |  | 100.0\% | 1 |
| (Refused) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 55.00 |  | 0.00 |  | 0.00 |  | 30.00 |  | 0.00 |  | 0.00 |  | 30.00 |  | 20.00 |  | 0.00 |
| Base: |  | 17 |  | 7 |  | 0 |  | 5 |  | 0 |  | 0 |  | 2 |  | 2 |  | 1 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Meanscore: [£]

Q49 On average how much does your household spend on bulky goods each month via (OTHER RESPONSE STATED AT Q42)? Those that said they use 'Other method' often or occasionally to purchase bulky goods at Q42

| Nothing | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £6-£10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £11-£15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £16-£20 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £21-£25 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £41-£45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £51-£60 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Refused) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Base: |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |

Meanscore: [Very good = 5, Quite good = 4, Neither good nor poor = 3, Quite poor = 2, Very poor = 1]
Q50 Now thinking about Elgin City Centre as a place to shop. How would you rate Elgin City Centre on the following areas? [PR]

## Choice of shops for clothing and footwear

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Very good | $2.3 \%$ | 23 | $1.5 \%$ | 3 | $2.7 \%$ | 4 | $0.7 \%$ | 1 | $1.0 \%$ | 1 | $2.0 \%$ | 2 | $4.0 \%$ | 4 | $4.6 \%$ | 7 | $2.0 \%$ | 1 |
| Good | $9.1 \%$ | 91 | $2.0 \%$ | 4 | $8.7 \%$ | 13 | $13.3 \%$ | 20 | $13.0 \%$ | 13 | $9.0 \%$ | 9 | $12.9 \%$ | 13 | $9.3 \%$ | 14 | $10.0 \%$ | 5 |
| Adequate | $23.5 \%$ | 236 | $15.4 \%$ | 31 | $21.3 \%$ | 32 | $28.0 \%$ | 42 | $26.0 \%$ | 26 | $22.0 \%$ | 22 | $28.7 \%$ | 29 | $27.2 \%$ | 41 | $26.0 \%$ | 13 |
| Poor | $30.3 \%$ | 304 | $40.3 \%$ | 81 | $19.3 \%$ | 29 | $31.3 \%$ | 47 | $33.0 \%$ | 33 | $35.0 \%$ | 35 | $22.8 \%$ | 23 | $29.8 \%$ | 45 | $22.0 \%$ | 11 |
| Very poor | $25.2 \%$ | 253 | $36.3 \%$ | 73 | $38.0 \%$ | 57 | $14.7 \%$ | 22 | $23.0 \%$ | 23 | $25.0 \%$ | 25 | $11.9 \%$ | 12 | $18.5 \%$ | 28 | $26.0 \%$ | 13 |
| (Don't know) | $3.8 \%$ | 38 | $2.5 \%$ | 5 | $5.3 \%$ | 8 | $5.3 \%$ | 8 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $5.0 \%$ | 5 | $6.0 \%$ | 9 | $4.0 \%$ | 2 |
| Never visit | $5.8 \%$ | 58 | $2.0 \%$ | 4 | $4.7 \%$ | 7 | $6.7 \%$ | 10 | $3.0 \%$ | 3 | $7.0 \%$ | 7 | $14.9 \%$ | 15 | $4.6 \%$ | 7 | $10.0 \%$ | 5 |
| Mean: |  | 2.26 |  | 1.87 |  | 2.10 |  | 2.48 |  | 2.33 |  | 2.23 | 2.68 | 2.46 | 2.30 |  |  |  |
| Base: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 | 151 | 50 |  |  |

Choice of shops for other personal goods (e.g., CDs, china, glass, jewellery etc)

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Very good | $2.1 \%$ | 21 | $1.5 \%$ | 3 | $2.7 \%$ | 4 | $1.3 \%$ | 2 | $1.0 \%$ | 1 | $2.0 \%$ | 2 | $3.0 \%$ | 3 | $2.0 \%$ | 3 | $6.0 \%$ | 3 |
| Good | $11.3 \%$ | 113 | $4.5 \%$ | 9 | $8.7 \%$ | 13 | $14.0 \%$ | 21 | $14.0 \%$ | 14 | $12.0 \%$ | 12 | $18.8 \%$ | 19 | $14.6 \%$ | 22 | $6.0 \%$ | 3 |
| Adequate | $27.8 \%$ | 279 | $23.4 \%$ | 47 | $24.7 \%$ | 37 | $34.0 \%$ | 51 | $35.0 \%$ | 35 | $23.0 \%$ | 23 | $27.7 \%$ | 28 | $28.5 \%$ | 43 | $30.0 \%$ | 15 |
| Poor | $26.4 \%$ | 265 | $36.3 \%$ | 73 | $22.7 \%$ | 34 | $22.7 \%$ | 34 | $30.0 \%$ | 30 | $30.0 \%$ | 30 | $16.8 \%$ | 17 | $22.5 \%$ | 34 | $26.0 \%$ | 13 |
| Very poor | $17.5 \%$ | 176 | $26.9 \%$ | 54 | $24.7 \%$ | 37 | $10.0 \%$ | 15 | $16.0 \%$ | 16 | $20.0 \%$ | 20 | $7.9 \%$ | 8 | $11.3 \%$ | 17 | $18.0 \%$ | 9 |
| (Don't know) | $8.5 \%$ | 85 | $5.0 \%$ | 10 | $12.0 \%$ | 18 | $11.3 \%$ | 17 | $1.0 \%$ | 1 | $6.0 \%$ | 6 | $10.9 \%$ | 11 | $13.9 \%$ | 21 | $2.0 \%$ | 1 |
| Never visit | $6.4 \%$ | 64 | $2.5 \%$ | 5 | $4.7 \%$ | 7 | $6.7 \%$ | 10 | $3.0 \%$ | 3 | $7.0 \%$ | 7 | $14.9 \%$ | 15 | $7.3 \%$ | 11 | $12.0 \%$ | 6 |
| Mean: |  | 2.46 |  | 2.11 |  | 2.30 |  | 2.68 |  | 2.52 |  | 2.38 | 2.89 | 2.66 | 2.49 |  |  |  |
| Base: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 | 151 | 50 |  |  |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |

## Choice of shops for furniture, floor coverings and large household electrical items

|  | $2.8 \%$ | 28 | $1.5 \%$ | 3 | $4.0 \%$ | 6 | $0.7 \%$ | 1 | $2.0 \%$ | 2 | $5.0 \%$ | 5 | $6.9 \%$ | 7 | $2.0 \%$ | 3 | $2.0 \%$ | 1 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Very good | $12.3 \%$ | 123 | $9.5 \%$ | 19 | $11.3 \%$ | 17 | $12.0 \%$ | 18 | $16.0 \%$ | 16 | $14.0 \%$ | 14 | $13.9 \%$ | 14 | $13.9 \%$ | 21 | $8.0 \%$ | 4 |
| Good | $21.8 \%$ | 219 | $23.4 \%$ | 47 | $16.7 \%$ | 25 | $29.3 \%$ | 44 | $19.0 \%$ | 19 | $22.0 \%$ | 22 | $17.8 \%$ | 18 | $20.5 \%$ | 31 | $26.0 \%$ | 13 |
| Adequate | $25.6 \%$ | 257 | $32.8 \%$ | 66 | $19.3 \%$ | 29 | $24.0 \%$ | 36 | $31.0 \%$ | 31 | $21.0 \%$ | 21 | $21.8 \%$ | 22 | $27.2 \%$ | 41 | $22.0 \%$ | 11 |
| Poor | $21.7 \%$ | 218 | $24.9 \%$ | 50 | $34.0 \%$ | 51 | $14.0 \%$ | 21 | $23.0 \%$ | 23 | $24.0 \%$ | 24 | $11.9 \%$ | 12 | $17.2 \%$ | 26 | $22.0 \%$ | 11 |
| Very poor | $9.3 \%$ | 93 | $6.0 \%$ | 12 | $9.3 \%$ | 14 | $12.7 \%$ | 19 | $6.0 \%$ | 6 | $6.0 \%$ | 6 | $12.9 \%$ | 13 | $12.6 \%$ | 19 | $8.0 \%$ | 4 |
| (Don't know) | $6.5 \%$ | 65 | $2.0 \%$ | 4 | $5.3 \%$ | 8 | $7.3 \%$ | 11 | $3.0 \%$ | 3 | $8.0 \%$ | 8 | $14.9 \%$ | 15 | $6.6 \%$ | 10 | $12.0 \%$ | 6 |
| Never visit |  | 2.39 |  | 2.24 |  | 2.20 |  | 2.52 |  | 2.37 |  | 2.48 | 2.75 | 2.46 | 2.33 |  |  |  |
| Mean: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 | 101 | 151 |  | 50 |  |  |

## Easy to travel to by car

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Very good | $27.2 \%$ | 273 | $26.9 \%$ | 54 | $40.7 \%$ | 61 | $28.0 \%$ | 42 | $29.0 \%$ | 29 | $32.0 \%$ | 32 | $22.8 \%$ | 23 | $14.6 \%$ | 22 | $20.0 \%$ | 10 |
| Good | $40.6 \%$ | 407 | $42.3 \%$ | 85 | $24.7 \%$ | 37 | $43.3 \%$ | 65 | $48.0 \%$ | 48 | $36.0 \%$ | 36 | $41.6 \%$ | 42 | $51.7 \%$ | 78 | $32.0 \%$ | 16 |
| Adequate | $13.5 \%$ | 135 | $12.4 \%$ | 25 | $14.7 \%$ | 22 | $11.3 \%$ | 17 | $7.0 \%$ | 7 | $15.0 \%$ | 15 | $16.8 \%$ | 17 | $13.2 \%$ | 20 | $24.0 \%$ | 12 |
| Poor | $3.1 \%$ | 31 | $4.5 \%$ | 9 | $3.3 \%$ | 5 | $1.3 \%$ | 2 | $1.0 \%$ | 1 | $5.0 \%$ | 5 | $0.0 \%$ | 0 | $4.6 \%$ | 7 | $4.0 \%$ | 2 |
| Very poor | $2.5 \%$ | 25 | $3.0 \%$ | 6 | $6.0 \%$ | 9 | $0.7 \%$ | 1 | $0.0 \%$ | 0 | $2.0 \%$ | 2 | $0.0 \%$ | 0 | $2.6 \%$ | 4 | $6.0 \%$ | 3 |
| (Don't know) | $7.0 \%$ | 70 | $8.5 \%$ | 17 | $5.3 \%$ | 8 | $9.3 \%$ | 14 | $12.0 \%$ | 12 | $3.0 \%$ | 3 | $4.0 \%$ | 4 | $7.3 \%$ | 11 | $2.0 \%$ | 1 |
| Never visit | $6.2 \%$ | 62 | $2.5 \%$ | 5 | $5.3 \%$ | 8 | $6.0 \%$ | 9 | $3.0 \%$ | 3 | $7.0 \%$ | 7 | $14.9 \%$ | 15 | $6.0 \%$ | 9 | $12.0 \%$ | 6 |
| Mean: |  | 4.00 |  | 3.96 |  | 4.01 |  | 4.14 |  | 4.24 |  | 4.01 |  | 4.07 | 3.82 | 3.65 |  |  |
| Base: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 | 15 | 150 | 50 |  |

## Easy and cheap to park

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Very good | $14.8 \%$ | 148 | $10.4 \%$ | 21 | $18.0 \%$ | 27 | $14.0 \%$ | 21 | $13.0 \%$ | 13 | $21.0 \%$ | 21 | $18.8 \%$ | 19 | $11.9 \%$ | 18 | $16.0 \%$ |  |
| Good | $31.4 \%$ | 315 | $26.4 \%$ | 53 | $26.7 \%$ | 40 | $40.7 \%$ | 61 | $35.0 \%$ | 35 | $31.0 \%$ | 31 | $28.7 \%$ | 29 | $35.1 \%$ | 53 | $26.0 \%$ | 13 |
| Adequate | $19.4 \%$ | 195 | $22.4 \%$ | 45 | $22.0 \%$ | 33 | $15.3 \%$ | 23 | $24.0 \%$ | 24 | $17.0 \%$ | 17 | $18.8 \%$ | 19 | $15.2 \%$ | 23 | $22.0 \%$ | 11 |
| Poor | $12.7 \%$ | 127 | $20.4 \%$ | 41 | $11.3 \%$ | 17 | $11.3 \%$ | 17 | $8.0 \%$ | 8 | $12.0 \%$ | 12 | $7.9 \%$ | 8 | $13.2 \%$ | 20 | $8.0 \%$ | 4 |
| Very poor | $5.9 \%$ | 59 | $7.0 \%$ | 14 | $8.7 \%$ | 13 | $2.7 \%$ | 4 | $2.0 \%$ | 2 | $5.0 \%$ | 5 | $4.0 \%$ | 4 | $6.6 \%$ | 10 | $14.0 \%$ | 7 |
| (Don't know) | $9.3 \%$ | 93 | $10.0 \%$ | 20 | $8.0 \%$ | 12 | $10.0 \%$ | 15 | $14.0 \%$ | 14 | $7.0 \%$ | 7 | $6.9 \%$ | 7 | $11.3 \%$ | 17 | $2.0 \%$ | 1 |
| Never visit | $6.6 \%$ | 66 | $3.5 \%$ | 7 | $5.3 \%$ | 8 | $6.0 \%$ | 9 | $4.0 \%$ | 4 | $7.0 \%$ | 7 | $14.9 \%$ | 15 | $6.6 \%$ | 10 | $12.0 \%$ | 6 |
| Mean: |  | 3.43 |  | 3.15 |  | 3.39 |  | 3.62 | 3.60 |  | 3.59 |  | 3.65 | 3.40 | 3.26 |  |  |  |
| Base: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 | 151 |  | 50 |  |

## Easy to travel to by public transport

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Very good | $16.8 \%$ | 169 | $19.4 \%$ | 39 | $14.7 \%$ | 22 | $17.3 \%$ | 26 | $22.0 \%$ | 22 | $13.0 \%$ | 13 | $18.8 \%$ | 19 | $15.9 \%$ | 24 | $8.0 \%$ |  |
| Good | $26.3 \%$ | 264 | $29.4 \%$ | 59 | $13.3 \%$ | 20 | $26.7 \%$ | 40 | $37.0 \%$ | 37 | $17.0 \%$ | 17 | $34.7 \%$ | 35 | $30.5 \%$ | 46 | $20.0 \%$ | 10 |
| Adequate | $9.6 \%$ | 96 | $3.5 \%$ | 7 | $10.0 \%$ | 15 | $10.0 \%$ | 15 | $10.0 \%$ | 10 | $8.0 \%$ | 8 | $11.9 \%$ | 12 | $9.9 \%$ | 15 | $28.0 \%$ | 14 |
| Poor | $7.6 \%$ | 76 | $5.5 \%$ | 11 | $14.7 \%$ | 22 | $6.0 \%$ | 9 | $6.0 \%$ | 6 | $13.0 \%$ | 13 | $2.0 \%$ | 2 | $5.3 \%$ | 8 | $10.0 \%$ | 5 |
| Very poor | $7.3 \%$ | 73 | $6.5 \%$ | 13 | $9.3 \%$ | 14 | $4.0 \%$ | 6 | $4.0 \%$ | 4 | $24.0 \%$ | 24 | $4.0 \%$ | 4 | $4.0 \%$ | 6 | $4.0 \%$ | 2 |
| (Don't know) | $22.9 \%$ | 230 | $28.9 \%$ | 58 | $30.0 \%$ | 45 | $22.0 \%$ | 33 | $18.0 \%$ | 18 | $18.0 \%$ | 18 | $9.9 \%$ | 10 | $27.8 \%$ | 42 | $12.0 \%$ | 6 |
| Never visit | $9.5 \%$ | 95 | $7.0 \%$ | 14 | $8.0 \%$ | 12 | $14.0 \%$ | 21 | $3.0 \%$ | 3 | $7.0 \%$ | 7 | $18.8 \%$ | 19 | $6.6 \%$ | 10 | $18.0 \%$ | 9 |
| Mean: |  | 3.56 |  | 3.78 |  | 3.15 |  | 3.74 |  | 3.85 |  | 2.76 | 3.88 | 3.75 | 3.26 |  |  |  |
| Base: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 | 151 | 50 |  |  |

## As a pleasant and attractive place to visit

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Very good | $9.8 \%$ | 98 | $13.4 \%$ | 27 | $12.7 \%$ | 19 | $5.3 \%$ | 8 | $7.0 \%$ | 7 | $6.0 \%$ | 6 | $6.9 \%$ | 7 | $13.9 \%$ | 21 | $6.0 \%$ | 3 |
| Good | $28.1 \%$ | 282 | $27.9 \%$ | 56 | $22.0 \%$ | 33 | $32.7 \%$ | 49 | $37.0 \%$ | 37 | $20.0 \%$ | 20 | $34.7 \%$ | 35 | $25.2 \%$ | 38 | $28.0 \%$ | 14 |
| Adequate | $26.5 \%$ | 266 | $21.9 \%$ | 44 | $24.7 \%$ | 37 | $28.0 \%$ | 42 | $24.0 \%$ | 24 | $30.0 \%$ | 30 | $30.7 \%$ | 31 | $29.1 \%$ | 44 | $28.0 \%$ | 14 |
| Poor | $18.1 \%$ | 182 | $23.9 \%$ | 48 | $21.3 \%$ | 32 | $13.3 \%$ | 20 | $24.0 \%$ | 24 | $24.0 \%$ | 24 | $8.9 \%$ | 9 | $12.6 \%$ | 19 | $12.0 \%$ | 6 |
| Very poor | $8.7 \%$ | 87 | $8.5 \%$ | 17 | $10.0 \%$ | 15 | $11.3 \%$ | 17 | $4.0 \%$ | 4 | $12.0 \%$ | 12 | $4.0 \%$ | 4 | $8.6 \%$ | 13 | $10.0 \%$ | 5 |
| (Don't know) | $2.8 \%$ | 28 | $2.5 \%$ | 5 | $3.3 \%$ | 5 | $3.3 \%$ | 5 | $1.0 \%$ | 1 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $5.3 \%$ | 8 | $6.0 \%$ | 3 |
| Never visit | $6.0 \%$ | 60 | $2.0 \%$ | 4 | $6.0 \%$ | 9 | $6.0 \%$ | 9 | $3.0 \%$ | 3 | $7.0 \%$ | 7 | $14.9 \%$ | 15 | $5.3 \%$ | 8 | $10.0 \%$ | 5 |
| Mean: |  | 3.13 |  | 3.15 |  | 3.07 |  | 3.08 |  | 3.20 |  | 2.83 |  | 3.37 | 3.26 | 3.10 |  |  |
| Base: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 | 151 | 50 |  |  |

Total Zone 1 Zone $2 \quad$ Zone $3 \quad$ Zone 4
Zone 5
Zone 6
Zone 7
Zone 8

## As a good place to combine shopping with other leisure activities (e.g. visit friends, the cinema etc)

| Very good | 5.6\% | 56 | 5.0\% | 10 | 6.0\% | 9 | 3.3\% | 5 | 3.0\% | 3 | 6.0\% | 6 | 7.9\% | 8 | 9.3\% | 14 | 2.0\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 22.9\% | 230 | 23.9\% | 48 | 13.3\% | 20 | 24.7\% | 37 | 28.0\% | 28 | 18.0\% | 18 | 23.8\% | 24 | 28.5\% | 43 | 24.0\% | 12 |
| Adequate | 24.0\% | 241 | 31.8\% | 64 | 28.0\% | 42 | 22.0\% | 33 | 24.0\% | 24 | 18.0\% | 18 | 24.8\% | 25 | 17.9\% | 27 | 16.0\% | 8 |
| Poor | 18.2\% | 183 | 17.9\% | 36 | 26.0\% | 39 | 20.7\% | 31 | 19.0\% | 19 | 26.0\% | 26 | 7.9\% | 8 | 10.6\% | 16 | 16.0\% | 8 |
| Very poor | 10.1\% | 101 | 12.4\% | 25 | 11.3\% | 17 | 5.3\% | 8 | 10.0\% | 10 | 17.0\% | 17 | 3.0\% | 3 | 9.3\% | 14 | 14.0\% | 7 |
| (Don't know) | 11.2\% | 112 | 5.0\% | 10 | 10.0\% | 15 | 15.3\% | 23 | 13.0\% | 13 | 6.0\% | 6 | 14.9\% | 15 | 15.9\% | 24 | 12.0\% | 6 |
| Never visit | 8.0\% | 80 | 4.0\% | 8 | 5.3\% | 8 | 8.7\% | 13 | 3.0\% | 3 | 9.0\% | 9 | 17.8\% | 18 | 8.6\% | 13 | 16.0\% | 8 |
| Mean: |  | 2.95 |  | 2.90 |  | 2.72 |  | 3.00 |  | 2.94 |  | 2.65 |  | 3.38 |  | 3.24 |  | 2.78 |
| Base: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |

As a good place to combine shopping with other personal business (e.g. visit the bank/building society)

| Very good | 8.2\% | 82 | 5.0\% | 10 | 13.3\% | 20 | 4.7\% | 7 | 8.0\% | 8 | 9.0\% | 9 | 14.9\% | 15 | 7.3\% | 11 | 4.0\% | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 32.9\% | 330 | 38.3\% | 77 | 25.3\% | 38 | 30.7\% | 46 | 45.0\% | 45 | 28.0\% | 28 | 26.7\% | 27 | 35.8\% | 54 | 30.0\% | 15 |
| Adequate | 27.3\% | 274 | 31.8\% | 64 | 26.0\% | 39 | 32.0\% | 48 | 26.0\% | 26 | 28.0\% | 28 | 23.8\% | 24 | 20.5\% | 31 | 28.0\% | 14 |
| Poor | 10.6\% | 106 | 11.9\% | 24 | 13.3\% | 20 | 8.0\% | 12 | 6.0\% | 6 | 17.0\% | 17 | 2.0\% | 2 | 10.6\% | 16 | 18.0\% | 9 |
| Very poor | 5.1\% | 51 | 4.0\% | 8 | 8.0\% | 12 | 3.3\% | 5 | 5.0\% | 5 | 8.0\% | 8 | 4.0\% | 4 | 5.3\% | 8 | 2.0\% | 1 |
| (Don't know) | 8.9\% | 89 | 5.5\% | 11 | 8.7\% | 13 | 11.3\% | 17 | 7.0\% | 7 | 3.0\% | 3 | 13.9\% | 14 | 13.2\% | 20 | 8.0\% | 4 |
| Never visit | 7.1\% | 71 | 3.5\% | 7 | 5.3\% | 8 | 10.0\% | 15 | 3.0\% | 3 | 7.0\% | 7 | 14.9\% | 15 | 7.3\% | 11 | 10.0\% | 5 |
| Mean: |  | 3.34 |  | 3.31 |  | 3.26 |  | 3.32 |  | 3.50 |  | 3.14 |  | 3.65 |  | 3.37 |  | 3.20 |
| Base: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |

Meanscore: [Very good $=5$, Quite good $=4$, Neither good nor poor = 3, Quite poor $=2$, Very poor $=1$ ]
Q51 Now thinking about Buckie Town Centre as a place to shop. How would you rate Buckie Town Centre on the following areas? [PR] Those living in postcode sectors AB56 1, AB56 4, AB56 5 \& IV32 7

## Choice of shops for clothing and footwear

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Very good | $1.0 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.7 \%$ | 1 | $2.0 \%$ | 1 |
| Good | $8.5 \%$ | 17 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $7.3 \%$ | 11 | $12.0 \%$ | 6 |
| Adequate | $14.4 \%$ | 29 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $13.9 \%$ | 21 | $16.0 \%$ | 8 |
| Poor | $32.8 \%$ | 66 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $36.4 \%$ | 55 | $22.0 \%$ | 11 |
| Very poor | $26.4 \%$ | 53 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $31.8 \%$ | 48 | $10.0 \%$ | 5 |
| (Don't know) | $6.5 \%$ | 13 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $5.3 \%$ | 8 | $10.0 \%$ | 5 |
| Never visit | $10.4 \%$ | 21 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $4.6 \%$ | 7 | $28.0 \%$ | 14 |
| Mean: |  | 2.10 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 | 1.99 | 2.58 |  |  |
| Base: |  | 201 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 | 151 | 5 |  |  |

Choice of shops for other personal goods (e.g., CDs, china, glass, jewellery etc)

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Very good | $2.5 \%$ | 5 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.6 \%$ | 4 | $2.0 \%$ | 1 |
| Good | $12.4 \%$ | 25 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $11.9 \%$ | 18 | $14.0 \%$ | 7 |
| Adequate | $25.9 \%$ | 52 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $29.8 \%$ | 45 | $14.0 \%$ | 7 |
| Poor | $20.4 \%$ | 41 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $21.9 \%$ | 33 | $16.0 \%$ | 8 |
| Very poor | $17.9 \%$ | 36 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $21.9 \%$ | 33 | $6.0 \%$ | 3 |
| (Don't know) | $10.0 \%$ | 20 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $6.6 \%$ | 10 | $20.0 \%$ | 10 |
| Never visit | $10.9 \%$ | 22 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $5.3 \%$ | 8 | $28.0 \%$ | 14 |
| Mean: |  | 2.51 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 | 0.0 | 2.45 | 2.81 |  |  |  |
| Base: | 201 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 | 151 | 50 |  |  |  |

Choice of shops for furniture, floor coverings and large household electrical items

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Very good | $2.5 \%$ | 5 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.3 \%$ | 2 | $6.0 \%$ | 3 |
| Good | $11.4 \%$ | 23 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $12.6 \%$ | 19 | $8.0 \%$ | 4 |
| Adequate | $21.9 \%$ | 44 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $22.5 \%$ | 34 | $20.0 \%$ | 10 |
| Poor | $19.9 \%$ | 40 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $22.5 \%$ | 34 | $12.0 \%$ | 6 |
| Very poor | $22.9 \%$ | 46 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $28.5 \%$ | 43 | $6.0 \%$ | 3 |
| (Don't know) | $10.4 \%$ | 21 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $7.3 \%$ | 11 | $20.0 \%$ | 10 |
| Never visit | $10.9 \%$ | 22 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $5.3 \%$ | 8 | $28.0 \%$ | 14 |
| Mean: |  | 2.37 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 | 2.27 | 2.92 |  |  |
| Base: | 201 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 | 151 | 50 |  |  |  |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Easy to travel to by car

| Very good | 27.9\% | 56 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 32.5\% | 49 | 14.0\% | 7 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 37.3\% | 75 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 36.4\% | 55 | 40.0\% | 20 |
| Adequate | 10.4\% | 21 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.3\% | 17 | 8.0\% | 4 |
| Poor | 4.5\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 7 | 4.0\% | 2 |
| Very poor | 1.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 2 | 2.0\% | 1 |
| (Don't know) | 8.0\% | 16 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.3\% | 14 | 4.0\% | 2 |
| Never visit | 10.4\% | 21 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 7 | 28.0\% | 14 |
| Mean: |  | 4.05 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 4.09 |  | 3.88 |
| Base: |  | 201 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 151 |  | 50 |

## Easy and cheap to park

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Very good | $36.8 \%$ | 74 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $41.7 \%$ | 63 | $22.0 \%$ | 11 |
| Good | $30.3 \%$ | 61 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $29.1 \%$ | 44 | $34.0 \%$ | 17 |
| Adequate | $8.5 \%$ | 17 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $8.6 \%$ | 13 | $8.0 \%$ | 4 |
| Poor | $4.0 \%$ | 8 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $4.6 \%$ | 7 | $2.0 \%$ | 1 |
| Very poor | $2.5 \%$ | 5 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.6 \%$ | 4 | $2.0 \%$ | 1 |
| (Don't know) | $7.5 \%$ | 15 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $8.6 \%$ | 13 | $4.0 \%$ | 2 |
| Never visit | $10.4 \%$ | 21 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $4.6 \%$ | 7 | $28.0 \%$ | 14 |
| Mean: |  | 4.16 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 | 4.18 | 4.06 |  |  |
| Base | 201 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 | 151 | 50 |  |  |  |

## Easy to travel to by public transport

| Very good | 22.9\% | 46 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 27.8\% | 42 | 8.0\% | 4 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 23.4\% | 47 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 24.5\% | 37 | 20.0\% | 10 |
| Adequate | 7.5\% | 15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.9\% | 12 | 6.0\% | 3 |
| Poor | 5.0\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.0\% | 6 | 8.0\% | 4 |
| Very poor | 3.5\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 5 | 4.0\% | 2 |
| (Don't know) | 27.4\% | 55 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 27.8\% | 42 | 26.0\% | 13 |
| Never visit | 10.4\% | 21 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 7 | 28.0\% | 14 |
| Mean: |  | 3.92 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 4.03 |  | 3.43 |
| Base: |  | 201 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 151 |  | 50 |

## As a pleasant and attractive place to visit

| Very good | 13.9\% | 28 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 15.2\% | 23 | 10.0\% | 5 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 30.8\% | 62 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 35.1\% | 53 | 18.0\% | 9 |
| Adequate | 21.9\% | 44 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 22.5\% | 34 | 20.0\% | 10 |
| Poor | 12.4\% | 25 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.6\% | 19 | 12.0\% | 6 |
| Very poor | 5.0\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 7 | 6.0\% | 3 |
| (Don't know) | 5.5\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.3\% | 8 | 6.0\% | 3 |
| Never visit | 10.4\% | 21 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 7 | 28.0\% | 14 |
| Mean: |  | 3.43 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 3.49 |  | 3.21 |
| Base: |  | 201 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 151 |  | 50 |

## As a good place to combine shopping with other leisure activities (e.g. visit friends, the cinema etc)

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Very good | $7.5 \%$ | 15 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $7.9 \%$ | 12 | $6.0 \%$ | 3 |
| Good | $22.9 \%$ | 46 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $25.8 \%$ | 39 | $14.0 \%$ | 7 |
| Adequate | $17.4 \%$ | 35 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $19.9 \%$ | 30 | $10.0 \%$ | 5 |
| Poor | $14.4 \%$ | 29 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $14.6 \%$ | 22 | $14.0 \%$ | 7 |
| Very poor | $14.9 \%$ | 30 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $17.9 \%$ | 27 | $6.0 \%$ | 3 |
| (Don't know) | $11.9 \%$ | 24 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $8.6 \%$ | 13 | $22.0 \%$ | 11 |
| Never visit | $10.9 \%$ | 22 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $5.3 \%$ | 8 | $28.0 \%$ | 14 |
| Mean: |  | 2.92 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 | 0.0 | 2.90 | 3.00 |  |  |  |
| Base: | 201 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 | 151 | 50 |  |  |  |

## As a good place to combine shopping with other personal business (e.g. visit the bank/building society)

| Very good | 6.0\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.3\% | 11 | 2.0\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 26.4\% | 53 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 29.8\% | 45 | 16.0\% | 8 |
| Adequate | 13.9\% | 28 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 15.9\% | 24 | 8.0\% | 4 |
| Poor | 19.4\% | 39 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 19.9\% | 30 | 18.0\% | 9 |
| Very poor | 13.9\% | 28 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 15.9\% | 24 | 8.0\% | 4 |
| (Don't know) | 10.0\% | 20 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.6\% | 10 | 20.0\% | 10 |
| Never visit | 10.4\% | 21 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 7 | 28.0\% | 14 |
| Mean: |  | 2.89 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 2.92 |  | 2.73 |
| Base: |  | 201 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 151 |  | 50 |

## Meanscore: [Very good $=5$, Quite good $=4$, Neither good nor poor $=3$, Quite poor $=2$, Very poor $=1$ ]

Q52 Now thinking about Forres Town Centre as a place to shop. How would you rate Forres Town Centre on the following areas? [PR] Those living in postcode sectors IV36 1, IV36 2 \& IV36 3

## Choice of shops for clothing and footwear

| Very good | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 2.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Adequate | 6.0\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 6.0\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor | 35.3\% | 53 | 0.0\% | 0 | 0.0\% | 0 | 35.3\% | 53 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 49.3\% | 74 | 0.0\% | 0 | 0.0\% | 0 | 49.3\% | 74 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 2.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never visit | 4.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 4.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 1.58 |  | 0.00 |  | 0.00 |  | 1.58 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Base: |  | 150 |  | 0 |  | 0 |  | 150 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |

## Choice of shops for other personal goods (e.g., CDs, china, glass, jewellery etc)

| Very good | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 6.0\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 6.0\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Adequate | 25.3\% | 38 | 0.0\% | 0 | 0.0\% | 0 | 25.3\% | 38 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor | 33.3\% | 50 | 0.0\% | 0 | 0.0\% | 0 | 33.3\% | 50 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 25.3\% | 38 | 0.0\% | 0 | 0.0\% | 0 | 25.3\% | 38 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 4.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 4.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never visit | 4.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 4.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 2.15 |  | 0.00 |  | 0.00 |  | 2.15 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Base: |  | 150 |  | 0 |  | 0 |  | 150 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |

Choice of shops for furniture, floor coverings and large household electrical items

| Very good | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 4.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 4.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Adequate | 18.7\% | 28 | 0.0\% | 0 | 0.0\% | 0 | 18.7\% | 28 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor | 34.7\% | 52 | 0.0\% | 0 | 0.0\% | 0 | 34.7\% | 52 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 31.3\% | 47 | 0.0\% | 0 | 0.0\% | 0 | 31.3\% | 47 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 5.3\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 5.3\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never visit | 4.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 4.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 1.99 |  | 0.00 |  | 0.00 |  | 1.99 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Base: |  | 150 |  | 0 |  | 0 |  | 150 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |

## Easy to travel to by car

| Very good | 36.0\% | 54 | 0.0\% | 0 | 0.0\% | 0 | 36.0\% | 54 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 40.7\% | 61 | 0.0\% | 0 | 0.0\% | 0 | 40.7\% | 61 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Adequate | 5.3\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 5.3\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 12.0\% | 18 | 0.0\% | 0 | 0.0\% | 0 | 12.0\% | 18 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never visit | 4.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 4.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 4.32 |  | 0.00 |  | 0.00 |  | 4.32 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Base: |  | 150 |  | 0 |  | 0 |  | 150 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |


|  | Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Easy and cheap to park

| Very good | 42.0\% | 63 | 0.0\% | 0 | 0.0\% | 0 | 42.0\% | 63 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 36.0\% | 54 | 0.0\% | 0 | 0.0\% | 0 | 36.0\% | 54 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Adequate | 4.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 4.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 10.7\% | 16 | 0.0\% | 0 | 0.0\% | 0 | 10.7\% | 16 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never visit | 4.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 4.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 4.38 |  | 0.00 |  | 0.00 |  | 4.38 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Base: |  | 150 |  | 0 |  | 0 |  | 150 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |

## Easy to travel to by public transport

| Very good | 20.0\% | 30 | 0.0\% | 0 | 0.0\% | 0 | 20.0\% | 30 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 24.7\% | 37 | 0.0\% | 0 | 0.0\% | 0 | 24.7\% | 37 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Adequate | 6.7\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 6.7\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor | 5.3\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 5.3\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 8.0\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 8.0\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 30.7\% | 46 | 0.0\% | 0 | 0.0\% | 0 | 30.7\% | 46 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never visit | 4.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 4.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 3.67 |  | 0.00 |  | 0.00 |  | 3.67 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Base: |  | 150 |  | 0 |  | 0 |  | 150 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |

## As a pleasant and attractive place to visit

| Very good | 46.7\% | 70 | 0.0\% | 0 | 0.0\% | 0 | 46.7\% | 70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 38.0\% | 57 | 0.0\% | 0 | 0.0\% | 0 | 38.0\% | 57 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Adequate | 4.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 4.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 3.3\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never visit | 4.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 4.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 4.38 |  | 0.00 |  | 0.00 |  | 4.38 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Base: |  | 150 |  | 0 |  | 0 |  | 150 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |

## As a good place to combine shopping with other leisure activities (e.g. visit friends, the cinema etc)

| Very good | 9.3\% | 14 | 0.0\% | 0 | 0.0\% | 0 | 9.3\% | 14 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 32.0\% | 48 | 0.0\% | 0 | 0.0\% | 0 | 32.0\% | 48 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Adequate | 20.0\% | 30 | 0.0\% | 0 | 0.0\% | 0 | 20.0\% | 30 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor | 16.0\% | 24 | 0.0\% | 0 | 0.0\% | 0 | 16.0\% | 24 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 12.0\% | 18 | 0.0\% | 0 | 0.0\% | 0 | 12.0\% | 18 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 6.0\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 6.0\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never visit | 4.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 4.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 3.12 |  | 0.00 |  | 0.00 |  | 3.12 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Base: |  | 150 |  | 0 |  | 0 |  | 150 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |

## As a good place to combine shopping with other personal business (e.g. visit the bank/building society)

| Very good | 6.0\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 6.0\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 26.0\% | 39 | 0.0\% | 0 | 0.0\% | 0 | 26.0\% | 39 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Adequate | 20.7\% | 31 | 0.0\% | 0 | 0.0\% | 0 | 20.7\% | 31 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor | 22.0\% | 33 | 0.0\% | 0 | 0.0\% | 0 | 22.0\% | 33 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 15.3\% | 23 | 0.0\% | 0 | 0.0\% | 0 | 15.3\% | 23 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 5.3\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 5.3\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never visit | 4.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 4.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 2.84 |  | 0.00 |  | 0.00 |  | 2.84 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Base: |  | 150 |  | 0 |  | 0 |  | 150 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Meanscore: [Very good $=5$, Quite good $=4$, Neither good nor poor $=3$, Quite poor $=2$, Very poor $=1$ ]
Q53 Now thinking about Keith Town Centre as a place to shop. How would you rate Keith Town Centre on the following areas? [PR]
Those living in postcode sectors AB37 9, AB38 7, AB38 9, AB55 5, AB55 6 \& IV32 7
Choice of shops for clothing and footwear

| Very good | $3.6 \%$ | 9 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $5.0 \%$ | 5 | $3.0 \%$ | 3 | $0.0 \%$ | 0 | $2.0 \%$ | 1 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Good | $4.4 \%$ | 11 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $4.0 \%$ | 4 | $5.0 \%$ | 5 | $0.0 \%$ | 0 | $4.0 \%$ | 2 |
| Adequate | $12.4 \%$ | 31 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $11.0 \%$ | 11 | $15.8 \%$ | 16 | $0.0 \%$ | 0 | $8.0 \%$ | 4 |
| Poor | $22.7 \%$ | 57 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $13.0 \%$ | 13 | $37.6 \%$ | 38 | $0.0 \%$ | 0 | $12.0 \%$ | 6 |
| Very poor | $19.9 \%$ | 50 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $10.0 \%$ | 10 | $32.7 \%$ | 33 | $0.0 \%$ | 0 | $14.0 \%$ | 7 |
| (Don't know) | $6.4 \%$ | 16 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $10.0 \%$ | 10 | $3.0 \%$ | 3 | $0.0 \%$ | 0 | $6.0 \%$ | 3 |
| Never visit | $30.7 \%$ | 77 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $47.0 \%$ | 47 | $3.0 \%$ | 3 | $0.0 \%$ | 0 | $54.0 \%$ | 27 |
| Mean: |  | 2.19 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 2.56 | 2.02 | 0.0 | 2.20 |  |  |  |
| Base: |  | 251 |  | 0 |  | 0 |  | 0 |  | 0 |  | 100 |  | 101 |  | 0 | 50 |  |

## Choice of shops for other personal goods (e.g., CDs, china, glass, jewellery etc)

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Very good | $2.8 \%$ | 7 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.0 \%$ | 1 | $4.0 \%$ | 4 | $0.0 \%$ | 0 | $4.0 \%$ | 2 |
| Good | $9.2 \%$ | 23 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $7.0 \%$ | 7 | $10.9 \%$ | 11 | $0.0 \%$ | 0 | $10.0 \%$ | 5 |
| Adequate | $15.1 \%$ | 38 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $11.0 \%$ | 11 | $20.8 \%$ | 21 | $0.0 \%$ | 0 | $12.0 \%$ | 6 |
| Poor | $18.3 \%$ | 46 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $11.0 \%$ | 11 | $30.7 \%$ | 31 | $0.0 \%$ | 0 | $8.0 \%$ | 4 |
| Very poor | $15.1 \%$ | 38 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $9.0 \%$ | 9 | $25.7 \%$ | 26 | $0.0 \%$ | 0 | $6.0 \%$ | 3 |
| (Don't know) | $8.8 \%$ | 22 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $14.0 \%$ | 14 | $5.0 \%$ | 5 | $0.0 \%$ | 0 | $6.0 \%$ | 3 |
| Never visit | $30.7 \%$ | 77 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $47.0 \%$ | 47 | $3.0 \%$ | 3 | $0.0 \%$ | 0 | $54.0 \%$ | 27 |
| Mean: |  | 2.44 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 2.49 | 2.31 | 0.00 | 2.95 |  |  |  |
| Base: |  | 251 |  | 0 |  | 0 |  | 0 |  | 0 |  | 100 |  | 101 |  | 0 | 50 |  |

## Choice of shops for furniture, floor coverings and large household electrical items

| Very good | 7.6\% | 19 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 2 | 14.9\% | 15 | 0.0\% | 0 | 4.0\% | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 21.5\% | 54 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 16.0\% | 16 | 29.7\% | 30 | 0.0\% | 0 | 16.0\% | 8 |
| Adequate | 19.1\% | 48 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 13.0\% | 13 | 26.7\% | 27 | 0.0\% | 0 | 16.0\% | 8 |
| Poor | 7.2\% | 18 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.0\% | 5 | 10.9\% | 11 | 0.0\% | 0 | 4.0\% | 2 |
| Very poor | 6.8\% | 17 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.0\% | 6 | 10.9\% | 11 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 7.2\% | 18 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.0\% | 11 | 4.0\% | 4 | 0.0\% | 0 | 6.0\% | 3 |
| Never visit | 30.7\% | 77 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 47.0\% | 47 | 3.0\% | 3 | 0.0\% | 0 | 54.0\% | 27 |
| Mean: |  | 3.26 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 3.07 |  | 3.29 |  | 0.00 |  | 3.50 |
| Base: |  | 251 |  | 0 |  | 0 |  | 0 |  | 0 |  | 100 |  | 101 |  | 0 |  | 50 |

## Easy to travel to by car

| Very good | 31.1\% | 78 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 15.0\% | 15 | 54.5\% | 55 | 0.0\% | 0 | 16.0\% | 8 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 23.9\% | 60 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.0\% | 25 | 24.8\% | 25 | 0.0\% | 0 | 20.0\% | 10 |
| Adequate | 6.0\% | 15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.0\% | 7 | 5.9\% | 6 | 0.0\% | 0 | 4.0\% | 2 |
| Poor | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 1.2\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 2 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 7.2\% | 18 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.0\% | 4 | 10.9\% | 11 | 0.0\% | 0 | 6.0\% | 3 |
| Never visit | 30.7\% | 77 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 47.0\% | 47 | 3.0\% | 3 | 0.0\% | 0 | 54.0\% | 27 |
| Mean: |  | 4.35 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 4.04 |  | 4.53 |  | 0.00 |  | 4.30 |
| Base: |  | 251 |  | 0 |  | 0 |  | 0 |  | 0 |  | 100 |  | 101 |  | 0 |  | 50 |

## Easy and cheap to park

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Very good | $27.9 \%$ | 70 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $18.0 \%$ | 18 | $41.6 \%$ | 42 | $0.0 \%$ | 0 | $20.0 \%$ | 10 |
| Good | $20.7 \%$ | 52 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $20.0 \%$ | 20 | $25.7 \%$ | 26 | $0.0 \%$ | 0 | $12.0 \%$ | 6 |
| Adequate | $8.8 \%$ | 22 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $6.0 \%$ | 6 | $13.9 \%$ | 14 | $0.0 \%$ | 0 | $4.0 \%$ | 2 |
| Poor | $3.6 \%$ | 9 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.0 \%$ | 2 | $5.0 \%$ | 5 | $0.0 \%$ | 0 | $4.0 \%$ | 2 |
| Very poor | $0.8 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.0 \%$ | 1 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Don't know) | $7.6 \%$ | 19 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $6.0 \%$ | 6 | $9.9 \%$ | 10 | $0.0 \%$ | 0 | $6.0 \%$ | 3 |
| Never visit | $30.7 \%$ | 77 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $47.0 \%$ | 47 | $3.0 \%$ | 3 | $0.0 \%$ | 0 | $54.0 \%$ | 27 |
| Mean: |  | 4.15 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 4.11 | 4.17 | 0.00 | 4.20 |  |  |  |
| Base: | 251 |  | 0 |  | 0 |  | 0 |  | 0 |  | 100 |  | 101 |  | 0 | 50 |  |  |


|  | Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Easy to travel to by public transport

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Very good | $13.9 \%$ | 35 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.0 \%$ | 1 | $28.7 \%$ | 29 | $0.0 \%$ | 0 | $10.0 \%$ | 5 |
| Good | $12.0 \%$ | 30 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $3.0 \%$ | 3 | $24.8 \%$ | 25 | $0.0 \%$ | 0 | $4.0 \%$ | 2 |
| Adequate | $3.6 \%$ | 9 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.0 \%$ | 1 | $6.9 \%$ | 7 | $0.0 \%$ | 0 | $2.0 \%$ | 1 |
| Poor | $8.4 \%$ | 21 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $14.0 \%$ | 14 | $3.0 \%$ | 3 | $0.0 \%$ | 0 | $8.0 \%$ | 4 |
| Very poor | $15.5 \%$ | 39 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $21.0 \%$ | 21 | $14.9 \%$ | 15 | $0.0 \%$ | 0 | $6.0 \%$ | 3 |
| (Don't know) | $15.9 \%$ | 40 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $13.0 \%$ | 13 | $18.8 \%$ | 19 | $0.0 \%$ | 0 | $16.0 \%$ | 8 |
| Never visit | $30.7 \%$ | 77 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $47.0 \%$ | 47 | $3.0 \%$ | 3 | $0.0 \%$ | 0 | $54.0 \%$ | 27 |
| Mean: |  | 3.01 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 1.73 | 3.63 | 0.00 | 3.13 |  |  |  |
| Base: | 251 |  | 0 |  | 0 |  | 0 |  | 0 |  | 100 |  | 101 |  | 0 | 50 |  |  |

As a pleasant and attractive place to visit

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Very good | $12.4 \%$ | 31 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $11.0 \%$ | 11 | $16.8 \%$ | 17 | $0.0 \%$ | 0 | $6.0 \%$ | 3 |
| Good | $20.3 \%$ | 51 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $12.0 \%$ | 12 | $32.7 \%$ | 33 | $0.0 \%$ | 0 | $12.0 \%$ | 6 |
| Adequate | $21.5 \%$ | 54 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $15.0 \%$ | 15 | $29.7 \%$ | 30 | $0.0 \%$ | 0 | $18.0 \%$ | 9 |
| Poor | $8.8 \%$ | 22 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $7.0 \%$ | 7 | $12.9 \%$ | 13 | $0.0 \%$ | 0 | $4.0 \%$ | 2 |
| Very poor | $3.2 \%$ | 8 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $3.0 \%$ | 3 | $3.0 \%$ | 3 | $0.0 \%$ | 0 | $4.0 \%$ | 2 |
| (Don't know) | $3.2 \%$ | 8 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $5.0 \%$ | 5 | $2.0 \%$ | 2 | $0.0 \%$ | 0 | $2.0 \%$ | 1 |
| Never visit | $30.7 \%$ | 77 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $47.0 \%$ | 47 | $3.0 \%$ | 3 | $0.0 \%$ | 0 | $54.0 \%$ | 27 |
| Mean: |  | 3.45 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 3.44 | 3.50 | 0.00 | 3.27 |  |  |  |
| Base |  | 251 |  | 0 |  | 0 |  | 0 |  | 0 |  | 100 |  | 101 |  | 0 | 50 |  |

As a good place to combine shopping with other leisure activities (e.g. visit friends, the cinema etc)

| Very good | 5.2\% | 13 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 3 | 7.9\% | 8 | 0.0\% | 0 | 4.0\% | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 13.9\% | 35 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.0\% | 10 | 21.8\% | 22 | 0.0\% | 0 | 6.0\% | 3 |
| Adequate | 17.1\% | 43 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.0\% | 10 | 28.7\% | 29 | 0.0\% | 0 | 8.0\% | 4 |
| Poor | 13.5\% | 34 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.0\% | 11 | 16.8\% | 17 | 0.0\% | 0 | 12.0\% | 6 |
| Very poor | 9.2\% | 23 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.0\% | 9 | 10.9\% | 11 | 0.0\% | 0 | 6.0\% | 3 |
| (Don't know) | 10.4\% | 26 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.0\% | 10 | 10.9\% | 11 | 0.0\% | 0 | 10.0\% | 5 |
| Never visit | 30.7\% | 77 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 47.0\% | 47 | 3.0\% | 3 | 0.0\% | 0 | 54.0\% | 27 |
| Mean: |  | 2.87 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 2.70 |  | 2.99 |  | 0.00 |  | 2.72 |
| Base: |  | 251 |  | 0 |  | 0 |  | 0 |  | 0 |  | 100 |  | 101 |  | 0 |  | 50 |

## As a good place to combine shopping with other personal business (e.g. visit the bank/building society)

| Very good | 6.4\% | 16 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 3 | 9.9\% | 10 | 0.0\% | 0 | 6.0\% | 3 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 15.1\% | 38 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 14.0\% | 14 | 16.8\% | 17 | 0.0\% | 0 | 14.0\% | 7 |
| Adequate | 13.9\% | 35 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.0\% | 10 | 21.8\% | 22 | 0.0\% | 0 | 6.0\% | 3 |
| Poor | 13.9\% | 35 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.0\% | 9 | 19.8\% | 20 | 0.0\% | 0 | 12.0\% | 6 |
| Very poor | 11.6\% | 29 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.0\% | 6 | 22.8\% | 23 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 8.4\% | 21 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.0\% | 11 | 5.9\% | 6 | 0.0\% | 0 | 8.0\% | 4 |
| Never visit | 30.7\% | 77 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 47.0\% | 47 | 3.0\% | 3 | 0.0\% | 0 | 54.0\% | 27 |
| Mean: |  | 2.85 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 2.98 |  | 2.68 |  | 0.00 |  | 3.37 |
| Base: |  | 251 |  | 0 |  | 0 |  | 0 |  | 0 |  | 100 |  | 101 |  | 0 |  | 50 |

Meanscore: [Very good $=5$, Quite good $=4$, Neither good nor poor $=3$, Quite poor $=2$, Very poor $=1$ ]
Q54 Now thinking about Lossiemouth Town Centre as a place to shop. How would you rate Lossiemouth Town Centre on the following areas? [PR]
Those living in postcode sectors IV30 4, IV30 5, IV30 8 \& IV31 6
Choice of shops for clothing and footwear

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Very good | $0.3 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Good | $2.5 \%$ | 8 | $0.0 \%$ | 0 | $3.3 \%$ | 5 | $0.0 \%$ | 0 | $3.0 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Adequate | $7.5 \%$ | 24 | $2.9 \%$ | 2 | $6.7 \%$ | 10 | $0.0 \%$ | 0 | $12.0 \%$ | 12 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Poor | $18.2 \%$ | 58 | $13.2 \%$ | 9 | $12.7 \%$ | 19 | $0.0 \%$ | 0 | $30.0 \%$ | 30 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Very poor | $31.1 \%$ | 99 | $19.1 \%$ | 13 | $24.7 \%$ | 37 | $0.0 \%$ | 0 | $49.0 \%$ | 49 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Don't know) | $6.6 \%$ | 21 | $8.8 \%$ | 6 | $8.7 \%$ | 13 | $0.0 \%$ | 0 | $2.0 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Never visit | $33.6 \%$ | 107 | $55.9 \%$ | 38 | $44.0 \%$ | 66 | $0.0 \%$ | 0 | $3.0 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Mean: |  | 1.71 |  | 1.54 |  | 1.76 |  | 0.00 |  | 1.71 |  | 0.00 | 0.0 | 0.00 | 0.00 | 0.00 |  |  |
| Base: |  | 318 |  | 68 | 150 |  | 0 | 100 |  | 0 |  | 0 | 0 | 0 |  |  |  |  |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Choice of shops for other personal goods (e.g., CDs, china, glass, jewellery etc)

| Very good | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 1.9\% | 6 | 0.0\% | 0 | 2.0\% | 3 | 0.0\% | 0 | 3.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Adequate | 6.0\% | 19 | 2.9\% | 2 | 6.0\% | 9 | 0.0\% | 0 | 8.0\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor | 20.8\% | 66 | 11.8\% | 8 | 13.3\% | 20 | 0.0\% | 0 | 38.0\% | 38 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 29.6\% | 94 | 19.1\% | 13 | 24.0\% | 36 | 0.0\% | 0 | 45.0\% | 45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 7.9\% | 25 | 10.3\% | 7 | 10.7\% | 16 | 0.0\% | 0 | 2.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never visit | 33.6\% | 107 | 55.9\% | 38 | 44.0\% | 66 | 0.0\% | 0 | 3.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 1.68 |  | 1.52 |  | 1.69 |  | 0.00 |  | 1.71 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Base: |  | 318 |  | 68 |  | 150 |  | 0 |  | 100 |  | 0 |  | 0 |  | 0 |  | 0 |

## Choice of shops for furniture, floor coverings and large household electrical items

| Very good | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 2.2\% | 7 | 1.5\% | 1 | 1.3\% | 2 | 0.0\% | 0 | 4.0\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Adequate | 7.2\% | 23 | 0.0\% | 0 | 8.0\% | 12 | 0.0\% | 0 | 11.0\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor | 17.9\% | 57 | 11.8\% | 8 | 14.0\% | 21 | 0.0\% | 0 | 28.0\% | 28 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 31.8\% | 101 | 20.6\% | 14 | 24.7\% | 37 | 0.0\% | 0 | 50.0\% | 50 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 6.9\% | 22 | 10.3\% | 7 | 8.0\% | 12 | 0.0\% | 0 | 3.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never visit | 33.6\% | 107 | 55.9\% | 38 | 44.0\% | 66 | 0.0\% | 0 | 3.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 1.68 |  | 1.48 |  | 1.71 |  | 0.00 |  | 1.70 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Base: |  | 318 |  | 68 |  | 150 |  | 0 |  | 100 |  | 0 |  | 0 |  | 0 |  | 0 |

## Easy to travel to by car

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Very good | $23.9 \%$ | 76 | $16.2 \%$ | 11 | $22.7 \%$ | 34 | $0.0 \%$ | 0 | $31.0 \%$ | 31 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Good | $26.7 \%$ | 85 | $17.6 \%$ | 12 | $20.7 \%$ | 31 | $0.0 \%$ | 0 | $42.0 \%$ | 42 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Adequate | $6.3 \%$ | 20 | $5.9 \%$ | 4 | $6.0 \%$ | 9 | $0.0 \%$ | 0 | $7.0 \%$ | 7 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Poor | $1.3 \%$ | 4 | $0.0 \%$ | 0 | $2.7 \%$ | 4 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Very poor | $2.2 \%$ | 7 | $2.9 \%$ | 2 | $1.3 \%$ | 2 | $0.0 \%$ | 0 | $3.0 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Don't know) | $6.3 \%$ | 20 | $2.9 \%$ | 2 | $2.7 \%$ | 4 | $0.0 \%$ | 0 | $14.0 \%$ | 14 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Never visit | $33.3 \%$ | 106 | $54.4 \%$ | 37 | $44.0 \%$ | 66 | $0.0 \%$ | 0 | $3.0 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Mean: |  | 4.14 |  | 4.03 | 4.14 |  | 0.00 | 4.18 |  | 0.00 | 0.0 | 0.0 | 0.00 | 0.00 |  |  |  |  |
| Base: |  | 318 |  | 68 | 150 |  | 0 | 100 |  | 0 |  | 0 | 0 | 0 |  |  |  |  |


| Very good | 24.5\% | 78 | 19.1\% | 13 | 21.3\% | 32 | 0.0\% | 0 | 33.0\% | 33 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 22.0\% | 70 | 13.2\% | 9 | 18.7\% | 28 | 0.0\% | 0 | 33.0\% | 33 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Adequate | 7.2\% | 23 | 5.9\% | 4 | 6.7\% | 10 | 0.0\% | 0 | 9.0\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor | 3.5\% | 11 | 1.5\% | 1 | 3.3\% | 5 | 0.0\% | 0 | 5.0\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 1.9\% | 6 | 2.9\% | 2 | 0.7\% | 1 | 0.0\% | 0 | 3.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 7.5\% | 24 | 2.9\% | 2 | 5.3\% | 8 | 0.0\% | 0 | 14.0\% | 14 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never visit | 33.3\% | 106 | 54.4\% | 37 | 44.0\% | 66 | 0.0\% | 0 | 3.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 4.08 |  | 4.03 |  | 4.12 |  | 0.00 |  | 4.06 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Base: |  | 318 |  | 68 |  | 150 |  | 0 |  | 100 |  | 0 |  | 0 |  | 0 |  | 0 |

## Easy to travel to by public transport

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Very good | $10.4 \%$ | 33 | $7.4 \%$ | 5 | $4.0 \%$ | 6 | $0.0 \%$ | 0 | $22.0 \%$ | 22 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Good | $12.0 \%$ | 38 | $11.8 \%$ | 8 | $1.3 \%$ | 2 | $0.0 \%$ | 0 | $28.0 \%$ | 28 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Adequate | $7.2 \%$ | 23 | $4.4 \%$ | 3 | $5.3 \%$ | 8 | $0.0 \%$ | 0 | $12.0 \%$ | 12 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Poor | $6.9 \%$ | 22 | $4.4 \%$ | 3 | $10.7 \%$ | 16 | $0.0 \%$ | 0 | $3.0 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Very poor | $11.0 \%$ | 35 | $1.5 \%$ | 1 | $19.3 \%$ | 29 | $0.0 \%$ | 0 | $5.0 \%$ | 5 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Don't know) | $19.2 \%$ | 61 | $16.2 \%$ | 11 | $15.3 \%$ | 23 | $0.0 \%$ | 0 | $27.0 \%$ | 27 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Never visit | $33.3 \%$ | 106 | $54.4 \%$ | 37 | $44.0 \%$ | 66 | $0.0 \%$ | 0 | $3.0 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Mean: |  | 3.08 |  | 3.65 |  | 2.02 |  | 0.00 | 3.84 |  | 0.00 | 0.0 | 0.00 | 0.00 | 0.00 |  |  |  |
| Base: |  | 318 |  | 68 | 150 |  | 0 | 100 |  | 0 |  | 0 | 0 | 0 |  |  |  |  |


|  | Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

As a pleasant and attractive place to visit

| Very good | 26.7\% | 85 | 20.6\% | 14 | 18.7\% | 28 | 0.0\% | 0 | 43.0\% | 43 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 26.7\% | 85 | 16.2\% | 11 | 22.7\% | 34 | 0.0\% | 0 | 40.0\% | 40 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Adequate | 7.5\% | 24 | 4.4\% | 3 | 8.7\% | 13 | 0.0\% | 0 | 8.0\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor | 1.6\% | 5 | 0.0\% | 0 | 2.0\% | 3 | 0.0\% | 0 | 2.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 1.6\% | 5 | 1.5\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 3.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 2.5\% | 8 | 2.9\% | 2 | 3.3\% | 5 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never visit | 33.3\% | 106 | 54.4\% | 37 | 44.0\% | 66 | 0.0\% | 0 | 3.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 4.18 |  | 4.28 |  | 4.08 |  | 0.00 |  | 4.23 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Base: |  | 318 |  | 68 |  | 150 |  | 0 |  | 100 |  | 0 |  | 0 |  | 0 |  | 0 |

As a good place to combine shopping with other leisure activities (e.g. visit friends, the cinema etc)

| Very good | 5.0\% | 16 | 4.4\% | 3 | 3.3\% | 5 | 0.0\% | 0 | 8.0\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 17.3\% | 55 | 7.4\% | 5 | 14.7\% | 22 | 0.0\% | 0 | 28.0\% | 28 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Adequate | 15.7\% | 50 | 7.4\% | 5 | 16.7\% | 25 | 0.0\% | 0 | 20.0\% | 20 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor | 13.2\% | 42 | 11.8\% | 8 | 10.0\% | 15 | 0.0\% | 0 | 19.0\% | 19 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 9.7\% | 31 | 5.9\% | 4 | 6.7\% | 10 | 0.0\% | 0 | 17.0\% | 17 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 5.7\% | 18 | 8.8\% | 6 | 4.7\% | 7 | 0.0\% | 0 | 5.0\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never visit | 33.3\% | 106 | 54.4\% | 37 | 44.0\% | 66 | 0.0\% | 0 | 3.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 2.91 |  | 2.80 |  | 2.96 |  | 0.00 |  | 2.90 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Base: |  | 318 |  | 68 |  | 150 |  | 0 |  | 100 |  | 0 |  | 0 |  | 0 |  | 0 |

As a good place to combine shopping with other personal business (e.g. visit the bank/building society)

| Very good | 0.6\% | 2 | 1.5\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 5.3\% | 17 | 2.9\% | 2 | 4.0\% | 6 | 0.0\% | 0 | 9.0\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Adequate | 9.4\% | 30 | 5.9\% | 4 | 8.7\% | 13 | 0.0\% | 0 | 13.0\% | 13 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor | 15.4\% | 49 | 14.7\% | 10 | 12.7\% | 19 | 0.0\% | 0 | 20.0\% | 20 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 28.3\% | 90 | 8.8\% | 6 | 21.3\% | 32 | 0.0\% | 0 | 52.0\% | 52 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 7.2\% | 23 | 10.3\% | 7 | 8.7\% | 13 | 0.0\% | 0 | 3.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never visit | 33.6\% | 107 | 55.9\% | 38 | 44.0\% | 66 | 0.0\% | 0 | 3.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 1.89 |  | 2.22 |  | 1.94 |  | 0.00 |  | 1.78 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Base: |  | 318 |  | 68 |  | 150 |  | 0 |  | 100 |  | 0 |  | 0 |  | 0 |  | 0 |

Q55 Do you visit on a regular basis, e.g. once or more per year, OTHER cities for shopping trips?

| Yes | $55.8 \%$ | 560 | $65.2 \%$ | 131 | $60.0 \%$ | 90 | $49.3 \%$ | 74 | $55.0 \%$ | 55 | $53.0 \%$ | 53 | $48.5 \%$ | 49 | $55.0 \%$ | 83 | $50.0 \%$ | 25 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| No | $44.2 \%$ | 443 | $34.8 \%$ | 70 | $40.0 \%$ | 60 | $50.7 \%$ | 76 | $45.0 \%$ | 45 | $47.0 \%$ | 47 | $51.5 \%$ | 52 | $45.0 \%$ | 68 | $50.0 \%$ | 25 |
| Base: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |


|  | Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Q56 So of the other cities you visit - which city do you visit the most for shopping? Those that visit other cities for shopping trips at Q55

| Aberdeen | 33.2\% | 186 | 24.4\% | 32 | 15.6\% | 14 | 25.7\% | 19 | 32.7\% | 18 | 30.2\% | 16 | 65.3\% | 32 | 55.4\% | 46 | 36.0\% | 9 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Dundee | 0.4\% | 2 | 1.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Edinburgh | 4.3\% | 24 | 3.1\% | 4 | 6.7\% | 6 | 4.1\% | 3 | 9.1\% | 5 | 1.9\% | 1 | 2.0\% | 1 | 2.4\% | 2 | 8.0\% | 2 |
| Glasgow | 5.0\% | 28 | 3.1\% | 4 | 6.7\% | 6 | 6.8\% | 5 | 9.1\% | 5 | 3.8\% | 2 | 0.0\% | 0 | 4.8\% | 4 | 8.0\% | 2 |
| Inverness | 53.4\% | 299 | 64.9\% | 85 | 68.9\% | 62 | 58.1\% | 43 | 47.3\% | 26 | 60.4\% | 32 | 28.6\% | 14 | 32.5\% | 27 | 40.0\% | 10 |
| Perth | 0.7\% | 4 | 0.8\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 |
| Stirling | 0.7\% | 4 | 0.8\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 1.2\% | 1 | 0.0\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Aviemore | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Buckie | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Chester | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Dunstable | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Forres | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Grantown-on-Spey | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inverurie | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Keith | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.0\% | 2 |
| Leeds | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Livingston | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 |
| London | 0.9\% | 5 | 0.8\% | 1 | 2.2\% | 2 | 1.4\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Manchester | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Middlesbrough | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Newcastle | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sheffield | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Southend | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 0.5\% | 3 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 |
| (Nowhere else) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Base: |  | 560 |  | 131 |  | 90 |  | 74 |  | 55 |  | 53 |  | 49 |  | 83 |  | 25 |

Q57 Which city do you visit second most often for shopping?
Those that visit other cities for shopping trips at Q55 excluding those said '(Don't know)' at Q56

| Aberdeen | 25.0\% | 139 | 33.1\% | 43 | 28.9\% | 26 | 17.6\% | 13 | 25.9\% | 14 | 24.5\% | 13 | 16.3\% | 8 | 19.5\% | 16 | 24.0\% | 6 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Dundee | 1.1\% | 6 | 0.0\% | 0 | 2.2\% | 2 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 6.1\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| Edinburgh | 5.2\% | 29 | 6.9\% | 9 | 7.8\% | 7 | 5.4\% | 4 | 7.4\% | 4 | 1.9\% | 1 | 4.1\% | 2 | 2.4\% | 2 | 0.0\% | 0 |
| Glasgow | 7.0\% | 39 | 5.4\% | 7 | 5.6\% | 5 | 10.8\% | 8 | 11.1\% | 6 | 5.7\% | 3 | 8.2\% | 4 | 4.9\% | 4 | 8.0\% | 2 |
| Inverness | 19.4\% | 108 | 15.4\% | 20 | 12.2\% | 11 | 16.2\% | 12 | 11.1\% | 6 | 26.4\% | 14 | 18.4\% | 9 | 34.1\% | 28 | 32.0\% | 8 |
| Perth | 0.2\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Stirling | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Aviemore | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Buckie | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Chester | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Dunstable | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Forres | 0.4\% | 2 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Grantown-on-Spey | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inverurie | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Keith | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Leeds | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 |
| Livingston | 0.2\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| London | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Manchester | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Middlesbrough | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Newcastle | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sheffield | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Southend | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 0.9\% | 5 | 0.0\% | 0 | 1.1\% | 1 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 1.2\% | 1 | 4.0\% | 1 |
| (Nowhere else) | 39.7\% | 221 | 37.7\% | 49 | 41.1\% | 37 | 45.9\% | 34 | 38.9\% | 21 | 39.6\% | 21 | 42.9\% | 21 | 36.6\% | 30 | 32.0\% | 8 |
| Base: |  | 557 |  | 130 |  | 90 |  | 74 |  | 54 |  | 53 |  | 49 |  | 82 |  | 25 |


|  | Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Q58 Which city do you visit third most often for shopping?
Those that visit other cities for shopping trips at Q55 excluding those said '(Don't know)' at Q56 or '(Don't know / varies)' or '(Nowhere else)' at Q57

| Aberdeen | 4.8\% | 16 | 4.9\% | 4 | 3.8\% | 2 | 7.7\% | 3 | 9.1\% | 3 | 3.1\% | 1 | 0.0\% | 0 | 5.9\% | 3 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Dundee | 2.1\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 1 | 3.0\% | 1 | 0.0\% | 0 | 11.1\% | 3 | 3.9\% | 2 | 0.0\% | 0 |
| Edinburgh | 5.1\% | 17 | 6.2\% | 5 | 1.9\% | 1 | 5.1\% | 2 | 12.1\% | 4 | 9.4\% | 3 | 7.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Glasgow | 8.8\% | 29 | 16.0\% | 13 | 1.9\% | 1 | 12.8\% | 5 | 3.0\% | 1 | 0.0\% | 0 | 14.8\% | 4 | 9.8\% | 5 | 0.0\% | 0 |
| Inverness | 5.7\% | 19 | 3.7\% | 3 | 5.8\% | 3 | 5.1\% | 2 | 12.1\% | 4 | 9.4\% | 3 | 11.1\% | 3 | 2.0\% | 1 | 0.0\% | 0 |
| Perth | 1.8\% | 6 | 3.7\% | 3 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.9\% | 2 | 0.0\% | 0 |
| Stirling | 0.6\% | 2 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Aviemore | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 |
| Buckie | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Chester | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Dunstable | 0.3\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Forres | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Grantown-on-Spey | 0.3\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inverurie | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.3\% | 1 |
| Keith | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Leeds | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Livingston | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| London | 0.9\% | 3 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 6.3\% | 1 |
| Manchester | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Middlesbrough | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Newcastle | 0.6\% | 2 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 |
| Sheffield | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Southend | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| (Nowhere else) | 67.4\% | 223 | 61.7\% | 50 | 80.8\% | 42 | 66.7\% | 26 | 60.6\% | 20 | 78.1\% | 25 | 44.4\% | 12 | 66.7\% | 34 | 87.5\% | 14 |
| Base: |  | 331 |  | 81 |  | 52 |  | 39 |  | 33 |  | 32 |  | 27 |  | 51 |  | 16 |

Q58X Which cities do you visit? (Any mention)
Those that visit other cities for shopping trips at Q55

| Aberdeen | 61.1\% | 342 | 60.3\% | 79 | 46.7\% | 42 | 48.6\% | 36 | 63.6\% | 35 | 56.6\% | 30 | 81.6\% | 40 | 78.3\% | 65 | 60.0\% | 15 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Dundee | 2.7\% | 15 | 1.5\% | 2 | 2.2\% | 2 | 1.4\% | 1 | 3.6\% | 2 | 0.0\% | 0 | 12.2\% | 6 | 2.4\% | 2 | 0.0\% | 0 |
| Edinburgh | 12.5\% | 70 | 13.7\% | 18 | 15.6\% | 14 | 12.2\% | 9 | 23.6\% | 13 | 9.4\% | 5 | 10.2\% | 5 | 4.8\% | 4 | 8.0\% | 2 |
| Glasgow | 17.1\% | 96 | 18.3\% | 24 | 13.3\% | 12 | 24.3\% | 18 | 21.8\% | 12 | 9.4\% | 5 | 16.3\% | 8 | 15.7\% | 13 | 16.0\% | 4 |
| Inverness | 75.9\% | 425 | 82.4\% | 108 | 84.4\% | 76 | 77.0\% | 57 | 65.5\% | 36 | 90.6\% | 48 | 53.1\% | 26 | 67.5\% | 56 | 72.0\% | 18 |
| Perth | 2.0\% | 11 | 3.8\% | 5 | 1.1\% | 1 | 1.4\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 3.6\% | 3 | 0.0\% | 0 |
| Stirling | 1.1\% | 6 | 1.5\% | 2 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 4.1\% | 2 | 1.2\% | 1 | 0.0\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Aviemore | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 |
| Buckie | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Chester | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Dunstable | 0.2\% | 1 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Forres | 0.4\% | 2 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 1.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Grantown-on-Spey | 0.2\% | 1 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inverurie | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.0\% | 1 |
| Keith | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.0\% | 2 |
| Leeds | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 |
| Livingston | 0.4\% | 2 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 |
| London | 1.4\% | 8 | 1.5\% | 2 | 2.2\% | 2 | 1.4\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 1.2\% | 1 | 4.0\% | 1 |
| Manchester | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Middlesbrough | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Newcastle | 0.4\% | 2 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 |
| Sheffield | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Southend | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Base: |  | 560 |  | 131 |  | 90 |  | 74 |  | 55 |  | 53 |  | 49 |  | 83 |  | 25 |


|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Meanscore: [Number of times per week] |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Q59 How regularly do you undertake shopping trips to (FIRST CITY MENTIONED AT Q56)? <br> Those that visit other cities for shopping trips at Q55 excluding those said '(Don't know)' at Q56 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 7 times a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 5-6 times a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 3-4 times a week | 0.2\% | , | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Twice a week | 0.2\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Once a week | 0.5\% | 3 | 0.8\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Every two weeks | 2.0\% | 11 | 0.8\% | 1 | 1.1\% | 1 | 2.7\% | 2 | 5.6\% | 3 | 1.9\% | 1 | 6.1\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| Every three weeks | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Monthly | 10.4\% | 58 | 11.5\% | 15 | 6.7\% | 6 | 21.6\% | 16 | 14.8\% | 8 | 3.8\% | 2 | 8.2\% | 4 | 7.3\% | 6 | 4.0\% | 1 |
| Once every two months | 17.8\% | 99 | 19.2\% | 25 | 16.7\% | 15 | 21.6\% | 16 | 24.1\% | 13 | 7.5\% | 4 | 20.4\% | 10 | 19.5\% | 16 | 0.0\% | 0 |
| Three-four times a year | 26.8\% | 149 | 23.8\% | 31 | 23.3\% | 21 | 17.6\% | 13 | 29.6\% | 16 | 28.3\% | 15 | 32.7\% | 16 | 35.4\% | 29 | 32.0\% | 8 |
| Twice a year | 22.6\% | 126 | 23.1\% | 30 | 27.8\% | 25 | 18.9\% | 14 | 16.7\% | 9 | 34.0\% | 18 | 14.3\% | 7 | 17.1\% | 14 | 36.0\% | 9 |
| Once a year | 16.2\% | 90 | 16.2\% | 21 | 17.8\% | 16 | 10.8\% | 8 | 7.4\% | 4 | 24.5\% | 13 | 16.3\% | 8 | 18.3\% | 15 | 20.0\% | 5 |
| Less often | 2.2\% | 12 | 3.1\% | 4 | 6.7\% | 6 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.0\% | 1 |
| (Don't know) | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.0\% | 1 |
| (Varies) | 0.9\% | 5 | 0.8\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 2.4\% | 2 | 0.0\% | 0 |
| Mean: |  | 0.10 |  | 0.11 |  | 0.07 |  | 0.18 |  | 0.14 |  | 0.06 |  | 0.11 |  | 0.08 |  | 0.05 |
| Base: |  | 557 |  | 130 |  | 90 |  | 74 |  | 54 |  | 53 |  | 49 |  | 82 |  | 25 |

Q60 What types of goods do you buy when you visit (FIRST CITY MENTIONED AT Q56)? [MR]
Those that visit other cities for shopping trips at Q55 excluding those said '(Don't know)' at Q56

| Books | 4.0\% | 22 | 3.1\% | 4 | 0.0\% | 0 | 1.4\% | 1 | 11.1\% | 6 | 1.9\% | 1 | 6.1\% | 3 | 8.5\% | 7 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Clothing / shoes | 80.1\% | 446 | 81.5\% | 106 | 75.6\% | 68 | 75.7\% | 56 | 90.7\% | 49 | 75.5\% | 40 | 83.7\% | 41 | 81.7\% | 67 | 76.0\% | 19 |
| Console / PC games | 4.5\% | 25 | 5.4\% | 7 | 4.4\% | 4 | 1.4\% | 1 | 9.3\% | 5 | 3.8\% | 2 | 2.0\% | 1 | 4.9\% | 4 | 4.0\% | 1 |
| Craft / hobby items (including stationary and cards) | 3.2\% | 18 | 2.3\% | 3 | 1.1\% | 1 | 2.7\% | 2 | 3.7\% | 2 | 1.9\% | 1 | 10.2\% | 5 | 3.7\% | 3 | 4.0\% | 1 |
| DIY / garden products (includes hardware goods \& tools) | 3.8\% | 21 | 3.8\% | 5 | 4.4\% | 4 | 6.8\% | 5 | 1.9\% | 1 | 1.9\% | 1 | 6.1\% | 3 | 2.4\% | 2 | 0.0\% | 0 |
| Food (including alcohol \& groceries) | 7.9\% | 44 | 7.7\% | 10 | 5.6\% | 5 | 8.1\% | 6 | 1.9\% | 1 | 3.8\% | 2 | 14.3\% | 7 | 11.0\% | 9 | 16.0\% | 4 |
| Furniture / soft furnishings / floor coverings | 9.9\% | 55 | 10.8\% | 14 | 8.9\% | 8 | 9.5\% | 7 | 9.3\% | 5 | 9.4\% | 5 | 8.2\% | 4 | 9.8\% | 8 | 16.0\% | 4 |
| Gifts | 18.1\% | 101 | 18.5\% | 24 | 14.4\% | 13 | 14.9\% | 11 | 20.4\% | 11 | 20.8\% | 11 | 24.5\% | 12 | 19.5\% | 16 | 12.0\% | 3 |
| Health / beauty / cosmetic / chemist goods | 9.5\% | 53 | 9.2\% | 12 | 3.3\% | 3 | 13.5\% | 10 | 11.1\% | 6 | 3.8\% | 2 | 12.2\% | 6 | 15.9\% | 13 | 4.0\% | 1 |
| Household electrical goods (e.g. washing machines, hoovers, lamps) | 6.3\% | 35 | 6.9\% | 9 | 7.8\% | 7 | 2.7\% | 2 | 5.6\% | 3 | 1.9\% | 1 | 8.2\% | 4 | 6.1\% | 5 | 16.0\% | 4 |
| Other electrical goods (e.g. TV's, PC's, game consoles, cameras) | 4.3\% | 24 | 4.6\% | 6 | 1.1\% | 1 | 4.1\% | 3 | 3.7\% | 2 | 0.0\% | 0 | 10.2\% | 5 | 7.3\% | 6 | 4.0\% | 1 |
| Jewellery | 4.7\% | 26 | 3.8\% | 5 | 2.2\% | 2 | 4.1\% | 3 | 3.7\% | 2 | 5.7\% | 3 | 4.1\% | 2 | 8.5\% | 7 | 8.0\% | 2 |
| Media (e.g. DVD's, CD's, Vinyl) | 2.0\% | 11 | 1.5\% | 2 | 2.2\% | 2 | 2.7\% | 2 | 1.9\% | 1 | 0.0\% | 0 | 2.0\% | 1 | 3.7\% | 3 | 0.0\% | 0 |
| Mobile phones / tablets / pads | 1.8\% | 10 | 1.5\% | 2 | 1.1\% | 1 | 2.7\% | 2 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 3.7\% | 3 | 0.0\% | 0 |
| Musical instruments / accessories | 2.0\% | 11 | 0.8\% | 1 | 0.0\% | 0 | 2.7\% | 2 | 3.7\% | 2 | 0.0\% | 0 | 2.0\% | 1 | 6.1\% | 5 | 0.0\% | 0 |
| Pet food / products | 0.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 4.1\% | 2 | 1.2\% | 1 | 0.0\% | 0 |
| Sporting / leisure products | 4.3\% | 24 | 3.8\% | 5 | 1.1\% | 1 | 2.7\% | 2 | 9.3\% | 5 | 3.8\% | 2 | 8.2\% | 4 | 6.1\% | 5 | 0.0\% | 0 |
| Sports goods (includes fishing \& cycling items) | 2.0\% | 11 | 1.5\% | 2 | 0.0\% | 0 | 4.1\% | 3 | 7.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 2 | 0.0\% | 0 |
| Toys | 3.4\% | 19 | 4.6\% | 6 | 2.2\% | 2 | 1.4\% | 1 | 0.0\% | 0 | 3.8\% | 2 | 2.0\% | 1 | 7.3\% | 6 | 4.0\% | 1 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Crockery / cutlery / tableware | 0.4\% | 2 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 |
| Vehicles / vehicle parts | 0.9\% | 5 | 0.8\% | 1 | 2.2\% | 2 | 1.4\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 4.3\% | 24 | 4.6\% | 6 | 6.7\% | 6 | 8.1\% | 6 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 3.7\% | 3 | 8.0\% | 2 |
| Base: |  | 557 |  | 130 |  | 90 |  | 74 |  | 54 |  | 53 |  | 49 |  | 82 |  | 25 |

## GEN Gender of respondent.

|  | $31.5 \%$ | 316 | $31.3 \%$ | 63 | $38.7 \%$ | 58 | $35.3 \%$ | 53 | $26.0 \%$ | 26 | $32.0 \%$ | 32 | $26.7 \%$ | 27 | $27.2 \%$ | 41 | $32.0 \%$ | 16 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Male | $68.5 \%$ | 687 | $68.7 \%$ | 138 | $61.3 \%$ | 92 | $64.7 \%$ | 97 | $74.0 \%$ | 74 | $68.0 \%$ | 68 | $73.3 \%$ | 74 | $72.8 \%$ | 110 | $68.0 \%$ | 34 |
| Female |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |
| Base |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## AGE Could I ask, how old are you?

| $18-24$ years | $4.5 \%$ | 45 | $7.5 \%$ | 15 | $2.0 \%$ | 3 | $4.7 \%$ | 7 | $8.0 \%$ | 8 | $1.0 \%$ | 1 | $3.0 \%$ | 3 | $4.6 \%$ | 7 | $2.0 \%$ | 1 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $25-34$ years | $9.6 \%$ | 96 | $7.0 \%$ | 14 | $6.0 \%$ | 9 | $8.7 \%$ | 13 | $10.0 \%$ | 10 | $9.0 \%$ | 9 | $18.8 \%$ | 19 | $13.9 \%$ | 21 | $2.0 \%$ | 1 |
| $35-44$ years | $12.3 \%$ | 123 | $13.9 \%$ | 28 | $10.7 \%$ | 16 | $10.7 \%$ | 16 | $17.0 \%$ | 17 | $7.0 \%$ | 7 | $10.9 \%$ | 11 | $15.9 \%$ | 24 | $8.0 \%$ | 4 |
| $45-54$ years | $12.8 \%$ | 128 | $11.4 \%$ | 23 | $17.3 \%$ | 26 | $11.3 \%$ | 17 | $10.0 \%$ | 10 | $11.0 \%$ | 11 | $10.9 \%$ | 11 | $13.9 \%$ | 21 | $18.0 \%$ | 9 |
| $55-64$ years | $18.0 \%$ | 181 | $14.9 \%$ | 30 | $22.0 \%$ | 33 | $18.0 \%$ | 27 | $21.0 \%$ | 21 | $19.0 \%$ | 19 | $11.9 \%$ | 12 | $20.5 \%$ | 31 | $16.0 \%$ | 8 |
| $65+$ years | $4.9 \%$ | 430 | $45.3 \%$ | 91 | $42.0 \%$ | 63 | $46.7 \%$ | 70 | $34.0 \%$ | 34 | $53.0 \%$ | 53 | $44.6 \%$ | 45 | $31.1 \%$ | 47 | $54.0 \%$ | 27 |
| Refused) | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Base: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 | 151 |  |  |  |

QUOTA Zone

| Zone 1 | 20.0\% | 201 | 100.0\% | 201 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Zone 2 | 15.0\% | 150 | 0.0\% | 0 | 100.0\% | 150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Zone 3 | 15.0\% | 150 | 0.0\% | 0 | 0.0\% | 0 | 100.0\% | 150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Zone 4 | 10.0\% | 100 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 100.0\% | 100 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Zone 5 | 10.0\% | 100 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 100.0\% | 100 | 0.0\% | 0 | 0.0\% | 0 |
| Zone 6 | 10.1\% | 101 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 100.0\% | 101 | 0.0\% | 0 |
| Zone 7 | 15.1\% | 151 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  | 100.0\% | 151 |
| Zone 8 | 5.0\% | 50 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Base: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |

## PC Postcode Sector

| AB37 9 | 1.8\% | 18 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 18.0\% | 18 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| AB38 7 | 5.1\% | 51 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 51.0\% | 51 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| AB38 9 | 3.1\% | 31 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 31.0\% | 31 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| AB55 5 | 8.2\% | 82 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 81.2\% | 82 | 0.0\% | 0 | 0.0\% | 0 |
| AB55 6 | 1.9\% | 19 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 18.8\% | 19 | 0.0\% | 0 | 0.0\% | 0 |
| AB56 1 | 8.3\% | 83 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 55.0\% | 83 | 0.0\% | 0 |
| AB56 4 | 4.9\% | 49 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 32.5\% | 49 | 0.0\% | 0 |
| AB56 5 | 1.9\% | 19 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.6\% | 19 | 0.0\% | 0 |
| IV30 1 | 3.0\% | 30 | 14.9\% | 30 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| IV30 4 | 6.8\% | 68 | 33.8\% | 68 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| IV30 5 | 7.8\% | 78 | 0.0\% | 0 | 52.0\% | 78 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| IV30 6 | 10.3\% | 103 | 51.2\% | 103 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| IV30 8 | 7.2\% | 72 | 0.0\% | 0 | 48.0\% | 72 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| IV31 6 | 10.0\% | 100 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 100.0\% | 100 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| IV32 7 | 5.0\% | 50 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  | 100.0\% | 50 |
| IV36 1 | 7.8\% | 78 | 0.0\% | 0 | 0.0\% | 0 | 52.0\% | 78 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| IV36 2 | 5.0\% | 50 | 0.0\% | 0 | 0.0\% | 0 | 33.3\% | 50 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| IV36 3 | 2.2\% | 22 | 0.0\% | 0 | 0.0\% | 0 | 14.7\% | 22 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Base: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |

## Appendix 2:

Data Tabulations
By Zone
(Weighted)

## Total Zone $1 \quad$ Zone $2 \quad$ Zone 3

Zone 4
Zone 5
Zone 6
Zone 7
Zone 8

## Q01 Where do you undertake most of your household's main food and grocery shopping?

| Aldi, Trinity Place, Elgin IV30 1UL | 7.0\% | 70 | 12.4\% | 30 | 6.7\% | 9 | 3.6\% | 6 | 16.4\% | 14 | 3.4\% | 3 | 4.4\% | 3 | 1.5\% | 2 | 6.2\% | 3 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Asda, Edgar Road, Elgin, IV30 6YQ | 21.6\% | 217 | 34.5\% | 82 | 27.8\% | 39 | 5.3\% | 9 | 27.2\% | 22 | 31.5\% | 27 | 4.7\% | 3 | 10.0\% | 16 | 37.1\% | 18 |
| Asda, Steven Raod, Huntly, AB54 8SX | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.6\% | 1 | 0.0\% | 0 |
| Co-op, Couldardbank Road, Faroes Court, Lossiemouth, IV31 6ED | 1.0\% | 10 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 11.1\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, East Church Street, Buckie, AB56 1AB | 1.0\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.3\% | 10 | 0.0\% | 0 |
| Co-op, Grant Street, Cullen, Buckie, AB56 4RS | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 |
| Co-op, Grantown Road, Forres, IV36 2UG | 0.5\% | 5 | 0.3\% | 1 | 0.0\% | 0 | 2.3\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, High Street, Fochabers, IV32 7DX | 0.6\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.2\% | 3 |
| Co-op, High Street, Forres, IV36 1PF | 0.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 4.2\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Costcutter, Balvenie Street, Dufftown, Keith, AB55 4AS | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Costcutter, Harbour Street, Hopeman, Elgin, IV30 5SJ | 0.1\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Farmfoods, High Street, Elgin, IV30 1EE | 0.2\% | 2 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Keystore Shop \& Post Office, St Andrew's Road, Lhanbryde, Elgin, IV30 8RZ | 0.1\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lidl, East Cathcart Street, Buckie, AB56 1PJ | 3.7\% | 37 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 20.3\% | 33 | 6.8\% | 3 |
| Lidl, Station Road, Elgin, IV30 1QW | 5.2\% | 52 | 8.0\% | 19 | 11.8\% | 16 | 2.3\% | 4 | 3.8\% | 3 | 7.5\% | 6 | 1.4\% | 1 | 0.0\% | 0 | 4.8\% | 2 |
| Lidl, West Road, Greshop Industrial Estate, Forres, IV36 2GW | 2.9\% | 29 | 0.0\% | 0 | 1.1\% | 2 | 14.9\% | 26 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| M\&S Foodhall, High Street, Elgin, IV30 1DJ | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.6\% | 0 | 0.0\% | 0 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| McColl's, New Street, Rothes, Aberlour, AB38 7BQ | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Morrisons, King Street, Aberdeen, AB24 5DA | 0.2\% | 2 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Premier, Harbour Street, Hopeman, Elgin, IV30 5RU | 0.1\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Premier, Reidhaven Square, Keith, AB55 5AB | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Scotmid, Brander Street, Burghead, Elgin, IV30 5XD | 0.2\% | 2 | 0.0\% | 0 | 1.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Spar, High Street, Forres, IV36 1QQ | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Spar, Main Street, Mosstodloch, Fochabers, IV32 7LH | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 1 |
| Tesco Extra, Blackfriars Road, Elgin, IV30 1TY | 19.6\% | 197 | 37.0\% | 88 | 37.4\% | 52 | 6.8\% | 12 | 23.5\% | 19 | 15.6\% | 13 | 0.0\% | 0 | 3.0\% | 5 | 15.5\% | 8 |
| Tesco Extra, Eastfield Way, Inverness Business \& Retail Park, Inverness, IV2 7GD | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, Deveron Way, Huntly, AB54 8TS | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, High Street, Buckie, AB56 4AB | 8.4\% | 85 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 2.7\% | 2 | 47.4\% | 77 | 8.7\% | 4 |
| Tesco Superstore, Moss Street, Keith, AB55 5HB | 5.5\% | 55 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 71.2\% | 52 | 1.2\% | 2 | 0.0\% | 0 |
| Tesco Superstore, Nairn Road, Forres, IV36 2EY | 8.0\% | 80 | 0.0\% | 0 | 0.4\% | 1 | 45.6\% | 80 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| The Food Warehouse | 0.6\% | 6 | 0.7\% | 2 | 2.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 |


| Total | Zone 1 | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 | Zone 7 | Zone 8 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| (Iceland), Elgin Retail Park, Elgin, IV30 6WQ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Internet / delivery | 8.9\% | 89 | 6.1\% | 14 | 7.5\% | 10 | 7.4\% | 13 | 8.5\% | 7 | 22.1\% | 19 | 7.4\% | 5 | 8.6\% | 14 | 13.1\% | 6 |
| Aldi, Santa Claus Drive, Aviemore, PH22 1AF | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.3\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, High Street, Aberlour, AB38 9QB | 0.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, Queen Street, Lossiemouth, IV31 6PN | 0.6\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.8\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Craigellachie Filling Station, Hill Street, Craigellachie, AB38 9TB | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local market, Findhorn Village Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Inverness City Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Keith Town Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's Superstore, Forres Road, Nairn, IV12 5QF | 0.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 |
| The Deli Shop, Mid Street, Keith, AB55 5BJ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tomintoul Village Store, The Square, Tomintoul, AB37 9ET | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Weighted base: |  | 1003 |  | 237 |  | 139 |  | 175 |  | 82 |  | 84 |  | 73 |  | 162 |  | 49 |
| Sample: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |

Q02 Which retailer do you purchase your main food internet/home delivery shopping from?
Those that said 'Internet / delivery' at Q01

| Amazon | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Asda | 44.7\% | 40 | 34.9\% | 5 | 35.4\% | 4 | 48.2\% | 6 | 50.5\% | 4 | 44.4\% | 8 | 21.9\% | 1 | 48.4\% | 7 | 80.3\% | 5 |
| Iceland | 3.4\% | 3 | 0.0\% | 0 | 12.4\% | 1 | 0.0\% | 0 | 15.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.9\% | 1 |
| Morrisons | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Ocado | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's | 8.2\% | 7 | 23.0\% | 3 | 5.3\% | 1 | 19.5\% | 3 | 0.0\% | 0 | 5.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco | 41.4\% | 37 | 42.2\% | 6 | 41.6\% | 4 | 32.3\% | 4 | 33.9\% | 2 | 42.3\% | 8 | 78.1\% | 4 | 51.6\% | 7 | 9.9\% | 1 |
| Waitrose | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tomintoul Village Store, The Square, Tomintoul | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.2\% | , | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 0.6\% | 1 | 0.0\% | 0 | 5.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Weighted base: |  | 89 |  | 14 |  | 10 |  | 13 |  | 7 |  | 19 |  | 5 |  | 14 |  | 6 |
| Sample: |  | 92 |  | 12 |  | 12 |  | 11 |  | 8 |  | 21 |  | 9 |  | 13 |  | 6 |

Total Zone 1 Zone 2 Zone 3
Zone 4
Zone 5
Zone 6
Zone 7
Zone 8

Q03 What would you say are your THREE most important reasons for shopping at (STORE MENTIONED AT Q01) for your main food and grocery shopping? [MR]

| Convenient to home | 36.6\% | 367 | 44.2\% | 105 | 22.6\% | 32 | 43.7\% | 76 | 29.8\% | 25 | 24.3\% | 21 | 47.1\% | 35 | 40.3\% | 65 | 18.3\% | 9 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Low prices / value for money | 31.5\% | 316 | 40.4\% | 96 | 33.2\% | 46 | 23.6\% | 41 | 35.0\% | 29 | 25.3\% | 21 | 16.3\% | 12 | 33.2\% | 54 | 34.2\% | 17 |
| Range of food goods available | 23.9\% | 239 | 25.0\% | 59 | 33.8\% | 47 | 17.3\% | 30 | 23.7\% | 20 | 20.3\% | 17 | 19.8\% | 14 | 23.7\% | 38 | 26.9\% | 13 |
| Quality of food goods available | 14.6\% | 146 | 15.8\% | 38 | 11.3\% | 16 | 11.7\% | 20 | 22.1\% | 18 | 7.8\% | 7 | 14.2\% | 10 | 17.0\% | 27 | 19.7\% | 10 |
| Habit / always used it | 9.9\% | 99 | 9.0\% | 21 | 14.1\% | 20 | 6.8\% | 12 | 8.8\% | 7 | 13.4\% | 11 | 11.6\% | 8 | 7.1\% | 11 | 15.6\% | 8 |
| Friendly / helpful staff | 6.0\% | 60 | 7.9\% | 19 | 4.0\% | 6 | 3.7\% | 6 | 3.6\% | 3 | 4.1\% | 3 | 13.8\% | 10 | 6.9\% | 11 | 2.6\% | 1 |
| Easy to get to by car | 5.7\% | 57 | 4.1\% | 10 | 6.4\% | 9 | 4.5\% | 8 | 9.2\% | 8 | 3.6\% | 3 | 8.8\% | 6 | 7.2\% | 12 | 3.0\% | 1 |
| Parking provision is good | 4.2\% | 42 | 1.2\% | 3 | 10.5\% | 15 | 3.0\% | 5 | 1.0\% | 1 | 0.7\% | 1 | 7.5\% | 6 | 5.1\% | 8 | 8.4\% | 4 |
| Preference for retailer | 3.9\% | 39 | 5.1\% | 12 | 3.1\% | 4 | 3.2\% | 6 | 1.3\% | 1 | 2.9\% | 2 | 4.2\% | 3 | 5.4\% | 9 | 2.6\% | 1 |
| Delivery service | 3.7\% | 37 | 2.3\% | 6 | 2.4\% | 3 | 2.4\% | 4 | 4.2\% | 3 | 5.8\% | 5 | 3.4\% | 2 | 4.3\% | 7 | 13.1\% | 6 |
| Online shopping is convenient | 3.7\% | 37 | 2.3\% | 5 | 2.8\% | 4 | 3.7\% | 7 | 3.0\% | 2 | 7.9\% | 7 | 6.0\% | 4 | 3.7\% | 6 | 3.9\% | 2 |
| Range of non-food goods available | 3.6\% | 36 | 3.5\% | 8 | 4.8\% | 7 | 4.2\% | 7 | 3.8\% | 3 | 0.0\% | 0 | 2.5\% | 2 | 3.1\% | 5 | 7.7\% | 4 |
| Loyalty scheme / reward points | 3.6\% | 36 | 5.1\% | 12 | 1.7\% | 2 | 2.8\% | 5 | 5.0\% | 4 | 1.1\% | 1 | 3.4\% | 3 | 4.0\% | 6 | 4.8\% | 2 |
| Good layout / easy to get around | 3.6\% | 36 | 3.2\% | 8 | 2.8\% | 4 | 1.4\% | 2 | 4.0\% | 3 | 3.8\% | 3 | 2.4\% | 2 | 5.3\% | 9 | 9.8\% | 5 |
| Staff discount / work there | 3.5\% | 35 | 6.6\% | 16 | 3.1\% | 4 | 4.5\% | 8 | 0.0\% | 0 | 2.3\% | 2 | 0.0\% | 0 | 3.1\% | 5 | 0.0\% | 0 |
| Only one in the area | 3.3\% | 33 | 0.7\% | 2 | 0.4\% | 1 | 5.8\% | 10 | 1.3\% | 1 | 3.3\% | 3 | 9.3\% | 7 | 6.4\% | 10 | 0.0\% | 0 |
| Large store | 3.2\% | 32 | 2.8\% | 7 | 0.4\% | 1 | 3.8\% | 7 | 7.7\% | 6 | 1.1\% | 1 | 1.4\% | 1 | 5.4\% | 9 | 3.0\% | 1 |
| Convenient to work | 3.2\% | 32 | 1.2\% | 3 | 4.4\% | 6 | 6.8\% | 12 | 2.6\% | 2 | 3.7\% | 3 | 1.4\% | 1 | 1.5\% | 2 | 5.3\% | 3 |
| Good offers | 3.1\% | 31 | 3.6\% | 9 | 1.7\% | 2 | 3.8\% | 7 | 2.6\% | 2 | 1.1\% | 1 | 0.0\% | 0 | 6.3\% | 10 | 0.0\% | 0 |
| Clean store | 2.5\% | 25 | 2.4\% | 6 | 0.7\% | 1 | 2.9\% | 5 | 5.8\% | 5 | 0.0\% | 0 | 5.5\% | 4 | 1.7\% | 3 | 2.6\% | 1 |
| Easy to get to by foot | 1.6\% | 16 | 2.0\% | 5 | 0.0\% | 0 | 2.6\% | 5 | 2.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 4 | 1.3\% | 1 |
| Parking is free | 1.4\% | 14 | 1.3\% | 3 | 0.7\% | 1 | 1.0\% | 2 | 1.3\% | 1 | 0.0\% | 0 | 2.7\% | 2 | 3.5\% | 6 | 0.0\% | 0 |
| Has a petrol station | 1.4\% | 14 | 0.7\% | 2 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 4.1\% | 3 | 5.0\% | 8 | 0.0\% | 0 |
| Quality of non-food goods available | 1.4\% | 14 | 1.9\% | 5 | 0.9\% | 1 | 1.0\% | 2 | 3.9\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 3.9\% | 2 |
| Can get everything I want there | 1.4\% | 14 | 1.4\% | 3 | 1.3\% | 2 | 1.4\% | 3 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 4 | 3.2\% | 2 |
| Shop online due to covid / the pandemic | 1.2\% | 13 | 0.3\% | 1 | 0.8\% | 1 | 1.1\% | 2 | 0.0\% | 0 | 6.9\% | 6 | 0.0\% | 0 | 1.8\% | 3 | 0.0\% | 0 |
| Pleasant shopping environment | 1.2\% | 12 | 0.3\% | 1 | 0.4\% | 1 | 3.3\% | 6 | 2.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 2 | 1.3\% | 1 |
| Small / quiet store | 1.2\% | 12 | 0.3\% | 1 | 3.0\% | 4 | 0.4\% | 1 | 2.1\% | 2 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 5.8\% | 3 |
| Easy to get to by public transport | 0.9\% | 9 | 0.6\% | 1 | 3.4\% | 5 | 1.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 |
| Like to support local business | 0.9\% | 9 | 0.0\% | 0 | 1.0\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 1.5\% | 1 | 5.5\% | 4 | 0.8\% | 1 | 0.0\% | 0 |
| Close to family / friends | 0.6\% | 6 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.2\% | 2 | 1.4\% | 1 | 0.8\% | 1 | 0.0\% | 0 |
| Sells local produce | 0.5\% | 5 | 0.0\% | 0 | 0.7\% | 1 | 0.4\% | 1 | 1.0\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.9\% | 1 | 1.3\% | 1 |
| Long opening hours | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 2 | 1.3\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Parking prices are low | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |
| Offers Click \& Collect | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 3.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Safe shopping environment | 0.3\% | 3 | 0.3\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 1.3\% | 1 |
| Familiar / know where everything is | 0.3\% | 3 | 0.0\% | 0 | 1.9\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Ethical policy | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 |
| Self-service checkouts | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.8\% | 1 | 0.0\% | 0 |
| Near to leisure activity | 0.2\% | 2 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Shop online as the nearest supermarket is too far away | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Shop online as it stops me impulse buying | 0.2\% | 2 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Shop online because I started due to the pandemic and have kept doing it | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Offers scan-as-you-shop service | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 |
| Offers electric carts for disabled people | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 |
| Offers cash back | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Has a cafe | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Get a lift there | 0.1\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Has an electric charging point | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |
| On school run | 0.1\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |


|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Shop online due to age / ill health / disability | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (No particular reason) | 2.0\% | 20 | 2.6\% | 6 | 1.6\% | 2 | 1.7\% | 3 | 1.1\% | 1 | 2.7\% | 2 | 1.8\% | 1 | 2.0\% | 3 | 1.3\% | 1 |
| (Don't know) | 0.6\% | 6 | 0.6\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 3 | 1.3\% | 1 |
| Weighted base: |  | 1003 |  | 237 |  | 139 |  | 175 |  | 82 |  | 84 |  | 73 |  | 162 |  | 49 |
| Sample: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |

## Meanscore: [Number of times per week]

Q04 How often do you normally do your main food shopping at (STORE MENTIONED AT Q01)?

| 7 times a week | 1.1\% | 11 | 0.3\% | 1 | 1.0\% | 1 | 1.7\% | 3 | 1.0\% | 1 | 2.2\% | 2 | 2.5\% | 2 | 1.0\% | 2 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5-6 times a week | 0.8\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 1.5\% | 1 | 0.0\% | 0 | 3.4\% | 6 | 0.0\% | 0 |
| 3-4 times a week | 4.7\% | 48 | 6.5\% | 15 | 6.8\% | 9 | 5.0\% | 9 | 0.6\% | 0 | 1.8\% | 2 | 6.2\% | 5 | 4.2\% | 7 | 1.3\% | 1 |
| Twice a week | 14.0\% | 140 | 17.6\% | 42 | 13.7\% | 19 | 14.7\% | 26 | 12.8\% | 11 | 5.4\% | 5 | 18.9\% | 14 | 14.5\% | 23 | 2.6\% | 1 |
| Once a week | 61.3\% | 615 | 60.4\% | 143 | 57.5\% | 80 | 63.0\% | 110 | 60.1\% | 50 | 60.7\% | 51 | 62.2\% | 46 | 61.3\% | 99 | 71.8\% | 35 |
| Every two weeks | 10.5\% | 105 | 9.7\% | 23 | 11.6\% | 16 | 7.2\% | 13 | 9.9\% | 8 | 21.3\% | 18 | 6.0\% | 4 | 7.6\% | 12 | 21.1\% | 10 |
| Every three weeks | 1.5\% | 15 | 0.0\% | 0 | 1.3\% | 2 | 2.2\% | 4 | 3.8\% | 3 | 1.3\% | 1 | 0.6\% | 0 | 3.0\% | 5 | 0.0\% | 0 |
| Monthly | 5.1\% | 51 | 4.5\% | 11 | 8.1\% | 11 | 4.2\% | 7 | 8.4\% | 7 | 4.7\% | 4 | 3.0\% | 2 | 4.6\% | 7 | 3.2\% | 2 |
| Once every two months | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 2 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Three-four times a year | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Twice a year | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Once a year | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Less often | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Varies) | 0.7\% | 7 | 1.0\% | 2 | 0.0\% | 0 | 1.1\% | 2 | 1.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 |
| Mean: |  | 1.26 |  | 1.28 |  | 1.24 |  | 1.29 |  | 1.14 |  | 1.14 |  | 1.44 |  | 1.38 |  | 0.93 |
| Weighted base: |  | 1003 |  | 237 |  | 139 |  | 175 |  | 82 |  | 84 |  | 73 |  | 162 |  | 49 |
| Sample: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |

Q05 How do you normally travel to (STORE MENTIONED AT Q01)?
Not those that said 'Internet / delivery' at Q01

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Car / van (as driver) | $75.4 \%$ | 689 | $71.3 \%$ | 159 | $79.8 \%$ | 103 | $72.8 \%$ | 118 | $72.1 \%$ | 54 | $71.2 \%$ | 47 | $83.0 \%$ | 56 | $78.2 \%$ | 116 | $82.6 \%$ | 35 |
| Car / van (as passenger) | $11.4 \%$ | 104 | $16.8 \%$ | 37 | $11.5 \%$ | 15 | $5.0 \%$ | 8 | $13.6 \%$ | 10 | $16.4 \%$ | 11 | $6.4 \%$ | 4 | $8.3 \%$ | 12 | $14.4 \%$ | 6 |
| Bus, minibus or coach | $2.6 \%$ | 24 | $1.6 \%$ | 4 | $3.4 \%$ | 4 | $3.0 \%$ | 5 | $3.1 \%$ | 2 | $2.5 \%$ | 2 | $0.6 \%$ | 0 | $3.9 \%$ | 6 | $1.5 \%$ | 1 |
| Motorcycle, scooter or | $0.2 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.9 \%$ | 1 | $0.0 \%$ | 0 |
| $\quad$ moped |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Walk | $7.7 \%$ | 70 | $8.1 \%$ | 18 | $4.2 \%$ | 5 | $12.6 \%$ | 20 | $9.1 \%$ | 7 | $7.9 \%$ | 5 | $5.9 \%$ | 4 | $6.4 \%$ | 9 | $1.5 \%$ | 1 |
| Taxi | $0.7 \%$ | 7 | $0.6 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.4 \%$ | 1 | $0.0 \%$ | 0 | $3.4 \%$ | 2 | $1.3 \%$ | 2 | $0.0 \%$ | 0 |
| Train | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Bicycle | $0.9 \%$ | 8 | $0.7 \%$ | 2 | $1.1 \%$ | 1 | $3.2 \%$ | 5 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Mobility scooter / disability | $0.4 \%$ | 4 | $0.7 \%$ | 2 | $0.0 \%$ | 0 | $1.1 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.6 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| $\quad$ vehicle |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Other | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Don't know / varies) | $0.8 \%$ | 7 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $2.3 \%$ | 4 | $0.6 \%$ | 0 | $1.9 \%$ | 1 | $0.0 \%$ | 0 | $1.0 \%$ | 1 | $0.0 \%$ | 0 |
| Weighted base: |  | 914 |  | 223 |  | 129 |  | 162 |  | 76 |  | 66 |  | 68 |  | 148 |  | 43 |
| Sample: |  | 911 |  | 189 |  | 138 |  | 139 |  | 92 |  | 79 |  | 92 |  | 138 |  | 44 |

## Meanscore: [Time in minutes]

Q06 How long did your last journey to (STORE MENTIONED AT Q01) take? Not those that said 'Internet / delivery' at Q01

| 1-10 minutes | 65.4\% | 598 | 85.0\% | 189 | 48.9\% | 63 | 73.3\% | 119 | 64.7\% | 49 | 13.8\% | 9 | 75.2\% | 51 | 72.6\% | 107 | 23.9\% | 10 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 11-20 minutes | 24.4\% | 223 | 9.9\% | 22 | 47.0\% | 61 | 18.6\% | 30 | 27.6\% | 21 | 45.2\% | 30 | 17.8\% | 12 | 12.4\% | 18 | 68.6\% | 29 |
| 21-30 minutes | 5.8\% | 53 | 1.3\% | 3 | 3.7\% | 5 | 4.8\% | 8 | 4.0\% | 3 | 27.7\% | 18 | 6.4\% | 4 | 7.2\% | 11 | 3.0\% | 1 |
| 31-40 minutes | 1.5\% | 13 | 0.7\% | 2 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 8.2\% | 5 | 0.6\% | 0 | 3.5\% | 5 | 0.0\% | 0 |
| 41-50 minutes | 1.0\% | 9 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.1\% | 3 | 0.0\% | 0 | 2.8\% | 4 | 0.0\% | 0 |
| 51-60 minutes | 0.7\% | 7 | 0.7\% | 2 | 0.4\% | 1 | 1.0\% | 2 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 2 | 0.0\% | 0 |
| 61-70 minutes | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 71-80 minutes | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 81-90 minutes | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Over 90 minutes | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / can't remember) | 1.0\% | 9 | 1.6\% | 4 | 0.0\% | 0 | 1.1\% | 2 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 4.5\% | 2 |
| (Refused) | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 11.49 |  | 8.29 |  | 12.47 |  | 9.76 |  | 12.04 |  | 21.81 |  | 9.61 |  | 12.14 |  | 15.49 |
| Weighted base: |  | 914 |  | 223 |  | 129 |  | 162 |  | 76 |  | 66 |  | 68 |  | 148 |  | 43 |
| Sample: |  | 911 |  | 189 |  | 138 |  | 139 |  | 92 |  | 79 |  | 92 |  | 138 |  | 44 |

## Meanscore: [£]

Q07 Approximately how much did you spend on your last main food shopping trip to (STORE MENTIONED AT Q01)?

| £1-£5 | 0.7\% | 7 | 1.4\% | 3 | 0.0\% | 0 | 1.1\% | 2 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £6-£10 | 1.2\% | 12 | 1.0\% | 2 | 0.8\% | 1 | 1.0\% | 2 | 0.6\% | 0 | 3.5\% | 3 | 0.6\% | 0 | 1.8\% | 3 | 0.0\% | 0 |
| £11-£15 | 1.3\% | 13 | 1.2\% | 3 | 1.8\% | 2 | 2.8\% | 5 | 1.9\% | 2 | 0.0\% | 0 | 0.6\% | 0 | 0.4\% | 1 | 1.3\% | 1 |
| £16-£20 | 2.5\% | 25 | 1.4\% | 3 | 2.1\% | 3 | 3.3\% | 6 | 1.9\% | 2 | 2.2\% | 2 | 5.3\% | 4 | 3.3\% | 5 | 1.3\% | 1 |
| £21-£25 | 3.0\% | 30 | 3.2\% | 8 | 4.2\% | 6 | 3.9\% | 7 | 2.3\% | 2 | 2.0\% | 2 | 4.6\% | 3 | 1.6\% | 3 | 1.3\% | 1 |
| £26-£30 | 5.1\% | 51 | 6.0\% | 14 | 4.9\% | 7 | 7.1\% | 12 | 1.7\% | 1 | 4.9\% | 4 | 3.7\% | 3 | 5.6\% | 9 | 0.0\% | 0 |
| £31-£35 | 2.1\% | 21 | 2.2\% | 5 | 4.9\% | 7 | 0.4\% | 1 | 2.5\% | 2 | 0.7\% |  | 2.0\% | 1 | 1.6\% | 3 | 2.6\% | 1 |
| £36-£40 | 6.4\% | 65 | 6.4\% | 15 | 3.9\% | 5 | 10.7\% | 19 | 5.5\% | 5 | 5.1\% | 4 | 4.5\% | 3 | 5.5\% | 9 | 8.4\% | 4 |
| £41-£45 | 4.2\% | 42 | 5.9\% | 14 | 4.2\% | 6 | 5.4\% | 9 | 0.6\% | 0 | 2.6\% | 2 | 6.4\% | 5 | 2.8\% | 5 | 2.6\% | 1 |
| £46-£50 | 10.2\% | 102 | 10.9\% | 26 | 11.6\% | 16 | 13.2\% | 23 | 5.6\% | 5 | 8.9\% | 7 | 7.7\% | 6 | 9.9\% | 16 | 5.8\% | 3 |
| £51-£60 | 12.5\% | 125 | 12.3\% | 29 | 10.3\% | 14 | 11.5\% | 20 | 13.2\% | 11 | 9.1\% | 8 | 15.4\% | 11 | 15.1\% | 24 | 15.0\% | 7 |
| £61-£70 | 8.0\% | 80 | 7.4\% | 17 | 6.7\% | 9 | 6.2\% | 11 | 11.0\% | 9 | 9.6\% | 8 | 8.1\% | 6 | 8.3\% | 13 | 12.3\% | 6 |
| £71-£80 | 9.8\% | 98 | 9.6\% | 23 | 8.6\% | 12 | 12.0\% | 21 | 12.2\% | 10 | 6.9\% | 6 | 9.8\% | 7 | 10.4\% | 17 | 6.0\% | 3 |
| £81-£90 | 5.2\% | 52 | 5.7\% | 14 | 3.1\% | 4 | 4.9\% | 9 | 9.6\% | 8 | 5.2\% | 4 | 7.0\% | 5 | 2.5\% | 4 | 7.7\% | 4 |
| £91-£100 | 10.5\% | 105 | 11.3\% | 27 | 10.8\% | 15 | 6.0\% | 11 | 12.8\% | 11 | 13.0\% | 11 | 9.4\% | 7 | 13.5\% | 22 | 5.5\% | 3 |
| £101-£110 | 1.1\% | 11 | 0.0\% | 0 | 2.6\% | 4 | 0.4\% | 1 | 1.3\% | 1 | 3.0\% | 3 | 0.0\% | 0 | 1.8\% | 3 | 1.3\% | 1 |
| £111-£120 | 4.0\% | 40 | 3.8\% | 9 | 4.8\% | 7 | 1.4\% | 2 | 4.6\% | 4 | 4.3\% | 4 | 5.5\% | 4 | 4.4\% | 7 | 6.0\% | 3 |
| £121-£130 | 2.2\% | 22 | 1.4\% | 3 | 1.9\% | 3 | 2.2\% | 4 | 3.2\% | 3 | 3.6\% | 3 | 0.0\% | 0 | 1.8\% | 3 | 6.6\% | 3 |
| £131-£140 | 1.0\% | 10 | 1.9\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 | 5.5\% | 3 |
| £141-£150 | 2.2\% | 22 | 3.1\% | 7 | 1.9\% | 3 | 0.0\% | 0 | 1.0\% | 1 | 5.1\% | 4 | 2.5\% | 2 | 2.3\% | 4 | 3.2\% | 2 |
| £151-£175 | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.0\% | 3 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 |
| £176-£200 | 1.3\% | 13 | 0.0\% | 0 | 3.3\% | 5 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 2.0\% | 2 | 2.5\% | 4 | 3.2\% | 2 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 4.1\% | 41 | 2.6\% | 6 | 6.1\% | 8 | 6.2\% | 11 | 4.6\% | 4 | 3.8\% | 3 | 3.1\% | 2 | 2.7\% | 4 | 3.2\% | 2 |
| (Refused) | 0.7\% | 7 | 1.0\% | 2 | 1.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 3 | 0.0\% | 0 |
| Mean: |  | 70.38 |  | 66.95 |  | 70.68 |  | 57.62 |  | 74.39 |  | 92.54 |  | 69.51 |  | 72.01 |  | 81.51 |
| Weighted base: |  | 1003 |  | 237 |  | 139 |  | 175 |  | 82 |  | 84 |  | 73 |  | 162 |  | 49 |
| Sample: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |

## Q08 Where do you use second most often for your household's main food and grocery shopping?

| Aldi, Trinity Place, Elgin IV30 1UL | 6.2\% | 62 | 10.8\% | 26 | 7.9\% | 11 | 1.4\% | 2 | 12.5\% | 10 | 4.3\% | 4 | 0.6\% | 0 | 3.8\% | 6 | 5.5\% | 3 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Asda, Edgar Road, Elgin, IV30 6YQ | 11.4\% | 115 | 13.0\% | 31 | 17.9\% | 25 | 7.9\% | 14 | 9.0\% | 7 | 9.0\% | 8 | 9.7\% | 7 | 10.9\% | 18 | 10.5\% | 5 |
| Asda, Steven Raod, Huntly, AB54 8SX | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, Couldardbank Road, Faroes Court, Lossiemouth, IV31 6ED | 0.8\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.0\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, East Church Street, Buckie, AB56 1AB | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 3 | 2.6\% | 1 |
| Co-op, Fife Street, Dufftown, Keith, AB55 4AL | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, Grant Street, Cullen, Buckie, AB56 4RS | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.9\% | 1 | 0.0\% | 0 |
| Co-op, Grantown Road, Forres, IV36 2UG | 0.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, High Street, Forres, IV36 1PF | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, Southfield Drive, Elgin, IV30 6GR | 0.3\% | 3 | 1.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, St Andrew's Road, Lhanbryde, Elgin, IV30 8NZ | 0.2\% | 2 | 0.0\% | 0 | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Costcutter, Harbour Street, Hopeman, Elgin, IV30 5SJ | 0.1\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Farmfoods, High Street, Elgin, IV30 1EE | 0.7\% | 7 | 0.7\% | 2 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 4 | 0.0\% | 0 |
| Keystore Shop \& Post Office, St Andrew's Road, Lhanbryde, Elgin, IV30 8RZ | 0.1\% | 1 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lidl, East Cathcart Street, Buckie, AB56 1PJ | 4.4\% | 44 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.2\% | 3 | 23.7\% | 38 | 4.5\% | 2 |
| Lidl, Station Road, Elgin, IV30 1QW | 4.9\% | 49 | 7.8\% | 18 | 8.6\% | 12 | 1.9\% | 3 | 0.6\% | 0 | 5.4\% | 5 | 4.4\% | 3 | 0.0\% | 0 | 15.0\% | 7 |
| Lidl, West Road, Greshop Industrial Estate, Forres, IV36 2GW | 2.3\% | 23 | 0.0\% | 0 | 0.4\% | 1 | 13.0\% | 23 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| M\&S Foodhall, High Street, Elgin, IV30 1DJ | 2.8\% | 28 | 4.0\% | 10 | 3.7\% | 5 | 2.5\% | 4 | 2.3\% | 2 | 4.6\% | 4 | 1.2\% | 1 | 1.0\% | 2 | 1.3\% | 1 |
| Morrisons, Millburn Road, Inverness, IV2 3PX | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Premier, Harbour Street, Hopeman, Elgin, IV30 5RU | 0.1\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Premier, Reidhaven Square, Keith, AB55 5AB | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Scotmid, High Street, Fochabers, IV32 7EP | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |
| Spar, Mid Street, Keith, AB55 5BL | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Spar, Regent Street, Keith, AB55 5DW | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.8\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| Spar, Station Road, Portgordon, Buckie, AB56 5RZ | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 |
| Tesco Extra, Blackfriars Road, Elgin, IV30 1TY | 10.4\% | 104 | 18.0\% | 43 | 12.4\% | 17 | 3.3\% | 6 | 20.4\% | 17 | 16.6\% | 14 | 2.0\% | 1 | 1.4\% | 2 | 7.1\% | 3 |
| Tesco Metro, Carmelite Street, Banff, AB45 1AF | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, High Street, Buckie, AB56 4AB | 2.1\% | 21 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 13.0\% | 21 | 0.0\% | 0 |
| Tesco Superstore, Moss Street, Keith, AB55 5HB | 0.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 4.0\% | 3 | 1.6\% | 3 | 1.3\% | 1 |
| Tesco Superstore, Nairn Road, Forres, IV36 2EY | 3.9\% | 39 | 0.0\% | 0 | 1.3\% | 2 | 20.5\% | 36 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| The Food Warehouse (Iceland), Elgin Retail Park, Elgin, IV30 6WQ | 1.2\% | 12 | 1.7\% | 4 | 2.7\% | 4 | 0.0\% | 0 | 1.3\% | 1 | 2.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 1 |
| Internet / delivery | 1.7\% | 17 | 0.3\% | 1 | 1.9\% | 3 | 1.1\% | 2 | 1.3\% | 1 | 4.6\% | 4 | 4.4\% | 3 | 1.9\% | 3 | 0.0\% | 0 |
| AJ Jamieson Butcher, Duke | 0.2\% | 2 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |

## Total Zone $1 \quad$ Zone $2 \quad$ Zone 3

## Zone 4

Zone 5
Zone 6
Zone 7
Zone 8

Street, Fochabers, IV32 7DN
Aldi, Santa Claus Drive, Aviemore, PH22 1AF
Allarburn Farm Shop, Edgar Road, Elgin, IV30 6XQ
Co-op, High Street, Aberlour, AB38 9QB
Co-op, Queen Street, Lossiemouth, IV31 6PN
Co-op, The Square, Grantown-on-Spey, PH26 3HG
Home Bargains, Edgar Road, Elgin, IV30 6WQ
Hopeman Stores, Harbour Street, Hopeman, IV30 5RU
JC Dawson, Batchen Street, Elgin, IV30 1BH
Local shops, Aberdeen City Centre
Local shops, Aberlour Town Centre
Local shops, Bishopmill Local Centre, Elgin
Local shops, Buckie Town Centre
Local shops, Burghead Town Centre
Local shops, Elgin City Centre
Local shops, Forres Town Centre
Macleod Organics, Kylerona Farm, Ardersier, Inverness, IV2 7QZ
Morrisons, Blackhall Road, Inverurie, AB51 4JP
Sainsbury's Superstore, Forres Road, Nairn, IV12 5QF
The Re:Store, Queen Street, Lossiemouth, IV31 6NU
The Rothers Butchers, High Street, Rothes, AB38 7AU
The Spey Larder, High Street, Charlestown, Aberlour, AB38 9QB
Tomintoul Village Store, The Square, Tomintoul, AB37 9ET
W Reid butchers, Harbour Street, Hopeman, Elgin, IV30 5SJ
$\begin{array}{lllllllllllllllllllllllllllllllllll}\text { Waitrose, Burghmuir Retail } & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.6 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0\end{array}$ Park, Burghmuir Road, Stirling, FK7 7NZ
$\begin{array}{lllllllllllllllllllllllllllll}\text { Webster's Beef, Mid Street, } & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.6 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0\end{array}$ Keith, AB55 5BL
 Auldearn, Nairn, IV12 5QG
Woodside Farm Shop, B9089, Kinloss, IV36 3UA
(Don't know / varies)
(Nowhere else)
Weighted base:
Sample:

| $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.9 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| $0.0 \%$ | $0.0 \%$ | 0 | $0.4 \%$ | 1 | $1.9 \%$ | 2 | $1.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |  |  |  |
| $38.8 \%$ | 389 | $39.2 \%$ | 93 | $35.7 \%$ | 50 | $38.8 \%$ | 68 | $35.3 \%$ | 29 | $38.9 \%$ | 33 | $52.1 \%$ | 38 | $34.5 \%$ | 56 | $44.9 \%$ | 22 |
|  | 1003 |  | 237 |  | 139 |  | 175 |  | 82 |  | 84 |  | 73 |  | 162 |  | 49 |
|  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |

Q09 In addition to your main food shop, do you do top-up shopping for food and grocery items?

| Yes | $77.2 \%$ | 775 | $78.4 \%$ | 186 | $79.6 \%$ | 111 | $74.2 \%$ | 130 | $81.3 \%$ | 67 | $73.4 \%$ | 62 | $78.5 \%$ | 58 | $76.9 \%$ | 124 | $74.9 \%$ | 37 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| No | $22.8 \%$ | 228 | $21.6 \%$ | 51 | $20.4 \%$ | 28 | $25.8 \%$ | 45 | $18.7 \%$ | 15 | $26.6 \%$ | 22 | $21.5 \%$ | 16 | $23.1 \%$ | 37 | $25.1 \%$ | 12 |
| Weighted base: |  | 1003 |  | 237 |  | 139 |  | 175 |  | 82 |  | 84 |  | 73 |  | 162 |  |  |
| Sample: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 | 50 |  |

## Q10 Where do you do most of your household's small scale 'top-up' food shopping?

Those that do top-up shopping at Q09

| Aldi, Trinity Place, Elgin IV30 1UL | 5.8\% | 45 | 13.3\% | 25 | 6.5\% | 7 | 1.3\% | 2 | 12.5\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 4.3\% | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Asda, Edgar Road, Elgin, IV30 6YQ | 7.4\% | 57 | 19.1\% | 36 | 12.0\% | 13 | 1.0\% | 1 | 1.9\% | 1 | 6.5\% | 4 | 1.7\% | 1 | 0.0\% | 0 | 1.7\% | 1 |
| Co-op, Couldardbank Road, Faroes Court, Lossiemouth, IV31 6ED | 6.0\% | 46 | 1.0\% | 2 | 4.9\% | 5 | 1.3\% | 2 | 56.0\% | 38 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, East Church Street, Buckie, AB56 1AB | 5.4\% | 42 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 32.9\% | 41 | 0.0\% | 0 |
| Co-op, Fife Street, Dufftown, Keith, AB55 4AL | 0.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 2 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, Grant Street, Cullen, Buckie, AB56 4RS | 1.3\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 7.2\% | 9 | 0.0\% | 0 |
| Co-op, Grantown Road, Forres, IV36 2UG | 1.6\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 9.4\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, High Street, Fochabers, IV32 7DX | 3.0\% | 24 | 0.0\% | 0 | 0.9\% | 1 | 1.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 54.7\% | 20 |
| Co-op, High Street, Forres, IV36 1PF | 2.5\% | 19 | 0.0\% | 0 | 0.0\% | 0 | 14.7\% | 19 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, North Street, Bishopmill, Elgin, IV30 4EF | 0.8\% | 6 | 2.6\% | 5 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, Seafield Street, Portsoy, Banff, AB45 2QL | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 |
| Co-op, Southfield Drive, Elgin, IV30 6GR | 1.0\% | 8 | 4.1\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, St Andrew's Road, Lhanbryde, Elgin, IV30 8NZ | 1.0\% | 8 | 0.0\% | 0 | 4.8\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.1\% | 3 |
| Costcutter, Balvenie Street, Dufftown, Keith, AB55 4AS | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Costcutter, Harbour Street, Hopeman, Elgin, IV30 5SJ | 1.0\% | 8 | 0.0\% | 0 | 7.3\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Costcutter, High Street, Rothes, Aberlour, AB38 7AU | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Farmfoods, High Street, Elgin, IV30 1EE | 0.4\% | 3 | 1.3\% | 2 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Keystore Shop \& Post | 0.7\% | 6 | 0.0\% | 0 | 5.2\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |

Office, St Andrew's Road, Lhanbryde, Elgin, IV30 8RZ
Lidl, East Cathcart Street, Buckie, AB56 1PJ
Lidl, Station Road, Elgin, IV30 1QW
Lidl, West Road, Greshop Industrial Estate, Forres, IV36 2GW
Londis, Hill Street, Craigellachie, Aberlour, AB38 9TB
M\&S Foodhall, High Street, Elgin, IV30 1DJ
McColl's, Fleurs Place, Forres, IV36 1LX
McColl's, High Street, Forres, IV36 1AA
McColl's, New Street, Rothes, Aberlour, AB38 7BQ
Morrisons, King Street, Aberdeen, AB24 5DA
Premier, Harbour Street, Hopeman, Elgin, IV30 5RU
Premier, Reidhaven Square, Keith, AB55 5AB
Scotmid, Brander Street, Burghead, Elgin, IV30
$\begin{array}{lllllllllllllllllllll}2.1 \% & 16 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 12.9 \% & 16 & 0.0 \% & 0\end{array}$

| $3.9 \%$ | 30 | $9.0 \%$ | 17 | $6.4 \%$ | 7 | $1.3 \%$ | 2 | $2.3 \%$ | 2 | $5.2 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

$\begin{array}{llllllllllllllllll}1.8 \% & 14 & 0.0 \% & 0 & 0.5 \% & 1 & 10.4 \% & 13 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0\end{array}$ $\begin{array}{lllllllllllllllllllll}0.2 \% & 2 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 2.7 \% & 2 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0\end{array}$

| $3.0 \%$ | 23 | $8.8 \%$ | 16 | $1.2 \%$ | 1 | $2.6 \%$ | 3 | $1.6 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.5 \%$ | 1 | $1.7 \%$ | 1 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| $0.6 \%$ | 5 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $3.6 \%$ | 5 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| $0.2 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| $0.6 \%$ | 5 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $8.0 \%$ | 5 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.9 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

$\begin{array}{lllllllllllllllllll}0.3 \% & 2 & 0.0 \% & 0 & 2.2 \% & 2 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0\end{array}$

| $0.4 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $5.0 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $2.6 \%$ | 20 | $0.9 \%$ | 2 | $16.6 \%$ | 18 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ |

## Total Zone $1 \quad$ Zone $2 \quad$ Zone 3

## Zone 4

Zone 5
Zone 6
Zone 7
Zone 8

5XD
Scotmid, High Street, Fochabers, IV32 7EP Spar, Church St,

Portknockie, Buckie, AB56 4LN
Spar, High Street, Forres, IV36 1QQ
Spar, Main Street, Kinloss, Forres, IV36 3TN
Spar, Main Street, Mosstodloch, Fochabers, IV32 7LH
Spar, Mid Street, Keith, AB55 5BL
Spar, Regent Street, Keith, AB55 5DW
Spar, Station Road Portgordon, Buckie, AB56 5RZ
Tesco Extra, Blackfriars Road, Elgin, IV30 1TY
Tesco Extra, Inshes Retail Park, Milton Of Inshes, Inverness, IV2 3TW
Tesco Superstore, High Street, Buckie, AB56 4AB
Tesco Superstore, Moss Street, Keith, AB55 5HB
Tesco Superstore, Nairn Road, Forres, IV36 2EY
Tesco Superstore, Rousay Drive, Aberdeen, AB15 6LT
The Food Warehouse (Iceland), Elgin Retail Park, Elgin, IV30 6WQ
Internet / delivery
Allarburn Farm Shop, Edgar Road, Elgin, IV30 6XQ
Ashers Bakery, Clifton Road, lossiemouth, IV31 6DJ
Ashers Bakery, High Street, Forres, IV36 1DX
Ballindalloch Post Office, Tomintoul Road, Ballindalloch, AB37 9AS
Bishopmill Service Station, Lossiemouth Road, Elgin, IV30 4LF
Burghead Post Office, Grant Street, Burghead, Elgin, IV30 5TT
Co-op, High Street, Aberlour, AB38 9QB
Co-op, Queen Street, Lossiemouth, IV31 6PN
Co-op, The Square, Grantown-on-Spey, PH26 3HG
Costcutter, Mid Street, Keith, AB55 5BL
Craigellachie Filling Station, Hill Street, Craigellachie, AB38 9TB
Findhorn Village Store, Post Office, Findhorn, IV36 3YJ
Fraser Bros Butchers, High Street, Forres, IV36 1PQ Harry Gow Bakery, Moycroft Road, Elgin, IV30 1XE


| 0.8\% | 6 | 1.3\% | 2 | 1.2\% | 1 | 0.6\% | 1 | 0.0\% | 0 | 2.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 0.7\% | 6 | 2.6\% | 5 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |


| $0.2 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.4 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.9 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| $0.3 \%$ | 2 | $1.1 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| $0.2 \%$ | 1 | $0.4 \%$ | 1 | $0.5 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| $3.6 \%$ | 28 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $44.6 \%$ | 28 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| $2.0 \%$ | 15 | $1.8 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $17.7 \%$ | 12 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

$\begin{array}{lllllllllllllllllll}0.3 \% & 3 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 4.2 \% & 3 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0\end{array}$

| $0.1 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.7 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


|  | $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.9 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.6 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.6 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| $0.1 \%$ | 1 | $0.4 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Home Bargains, Edgar Road, Elgin, IV30 6WQ | 0.9\% | 7 | 2.3\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.1\% | 2 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Home Bargains, Forres Road, Nairn, IV12 5QF | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Hopeman Stores, Harbour Street, Hopeman, IV30 5RU | 0.1\% | 1 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| KeyStore, Seaview Road, Findochty, Buckie, AB56 4QJ | 0.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 3 | 0.0\% | 0 |
| Local shops, Aberlour Town Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Archiestown Village Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Bishopmill Local Centre, Elgin | 0.4\% | 3 | 0.8\% | 1 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Buckie Town Centre | 0.5\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 4 | 0.0\% | 0 |
| Local shops, Burghead Town Centre | 0.2\% | 1 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Cullen Village Centre | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 2 | 0.0\% | 0 |
| Local shops, Dufftown Town Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Edgar Road, Elgin | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Elgin City Centre | 0.6\% | 5 | 1.3\% | 2 | 2.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Findochty Village Centre | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 |
| Local shops, Fochabers Village Centre | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.8\% | 2 |
| Local shops, Forres Town Centre | 0.5\% | 4 | 0.4\% | 1 | 0.0\% | 0 | 2.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Hopeman Village Centre | 0.2\% | 1 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Keith Town Centre | 0.6\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.2\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Kinloss Village Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Lhanbryde Village Centre | 0.5\% | 4 | 0.0\% | 0 | 1.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.0\% | 1 |
| Local shops, New Elgin Local Centre | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Local shops, Rothes Town Centre, AB38 7BQ | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Maclean's Highland Bakery, West Road, Forres, IV36 2GW | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| McColl's, Glen Moray Drive, Elgin, IV30 6YA | 0.6\% | 4 | 2.3\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| McColl's, St Andrew's Square, Buckie, AB56 1BT | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 |
| McKay's Mini Market, Seafield Street, Cullen, Buckie, AB56 4SH | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 |
| Mosstodloch Service Station, Main Road, Mosstodloch, IV32 7LH | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 |
| New Elgin Service Station, Main Street, New Elgin, IV30 6BG | 0.5\% | 4 | 0.9\% | 2 | 1.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Post Office, A95, Ballindalloch, AB37 9AS | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Premier, Morriston Road, Bishopsmill, Elgin, IV30 4EB | 0.2\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Premier, New Mill Road, Elgin, IV30 4AH | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Spar, Morriston Road, Bishopmill, Elgin, IV30 4EB | 0.2\% | 1 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Spar, St Paul Street, Buckie, | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 |

## Total Zone $1 \quad$ Zone $2 \quad$ Zone 3

Zone 4
Zone $5 \quad$ Zone $6 \quad$ Zone 7
Zone 8

AB56 1EJ

| Spar, West Road, Elgin, IV30 1SA | 0.2\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Strathisla Bakery, Regent Street, Keith, AB55 5DZ | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| The Deli Shop, Mid Street, Keith, AB55 5BJ | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| The Rothers Butchers, High Street, Rothes, AB38 7AU | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| The Spey Larder, High Street, Charlestown, Aberlour, AB38 9QB | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tomintoul Village Store, The Square, Tomintoul, AB37 9ET | 0.5\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.0\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| W Reid butchers, Harbour Street, Hopeman, Elgin, IV30 5SJ | 0.1\% | 1 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 1.4\% | 11 | 2.9\% | 5 | 3.0\% | 3 | 1.0\% | 1 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 |
| Weighted base: |  | 775 |  | 186 |  | 111 |  | 130 |  | 67 |  | 62 |  | 58 |  | 124 |  | 37 |
| Sample: |  | 754 |  | 153 |  | 117 |  | 110 |  | 80 |  | 72 |  | 75 |  | 112 |  | 35 |

## Meanscore: [Number of times per week]

Q11 How often do you normally do your top-up food shopping at (STORE MENTIONED AT Q10)?
Those that do top-up shopping at Q09 excluding those that said (Don't know / varies) at Q10

| 7 times a week | 4.6\% | 35 | 1.7\% | 3 | 7.5\% | 8 | 1.9\% | 2 | 3.3\% | 2 | 6.3\% | 4 | 3.8\% | 2 | 6.7\% | 8 | 13.5\% | 5 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5-6 times a week | 1.9\% | 14 | 1.1\% | 2 | 2.3\% | 2 | 0.6\% | 1 | 4.0\% | 3 | 1.6\% | 1 | 1.7\% | 1 | 1.9\% | 2 | 6.0\% | 2 |
| 3-4 times a week | 14.2\% | 109 | 14.0\% | 25 | 14.9\% | 16 | 12.8\% | 16 | 20.5\% | 14 | 13.5\% | 8 | 14.1\% | 8 | 14.3\% | 18 | 7.8\% | 3 |
| Twice a week | 31.0\% | 237 | 32.7\% | 59 | 29.5\% | 32 | 32.1\% | 41 | 30.1\% | 20 | 26.3\% | 16 | 31.4\% | 18 | 33.9\% | 42 | 23.1\% | 9 |
| Once a week | 32.9\% | 251 | 32.3\% | 58 | 31.4\% | 34 | 35.0\% | 45 | 25.4\% | 17 | 39.1\% | 24 | 40.9\% | 24 | 28.6\% | 35 | 37.9\% | 14 |
| Every two weeks | 8.8\% | 67 | 11.8\% | 21 | 8.9\% | 10 | 12.4\% | 16 | 5.1\% | 3 | 3.9\% | 2 | 6.0\% | 3 | 7.8\% | 10 | 3.5\% | 1 |
| Every three weeks | 1.3\% | 10 | 1.3\% | 2 | 1.3\% | 1 | 0.6\% | 1 | 1.6\% | 1 | 0.9\% | 1 | 0.7\% | 0 | 2.0\% | 2 | 1.7\% | 1 |
| Monthly | 1.9\% | 15 | 1.7\% | 3 | 2.5\% | 3 | 1.1\% | 1 | 3.0\% | 2 | 5.4\% | 3 | 1.3\% | 1 | 1.2\% | 1 | 0.0\% | 0 |
| Once every two months | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 |
| Three-four times a year | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Twice a year | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Once a year | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Less often | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 0.4\% | 3 | 0.7\% | 1 | 0.5\% | I | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 |
| (Varies) | 2.5\% | 19 | 2.7\% | 5 | 1.2\% | 1 | 3.0\% | 4 | 4.5\% | 3 | 1.6\% | 1 | 0.0\% | 0 | 2.1\% | 3 | 6.5\% | 2 |
| Mean: |  | 1.99 |  | 1.77 |  | 2.17 |  | 1.72 |  | 2.18 |  | 1.99 |  | 1.93 |  | 2.16 |  | 2.58 |
| Weighted base: |  | 763 |  | 181 |  | 108 |  | 128 |  | 67 |  | 62 |  | 58 |  | 124 |  | 37 |
| Sample: |  | 744 |  | 149 |  | 114 |  | 109 |  | 79 |  | 72 |  | 75 |  | 111 |  | 35 |

## Total Zone 1 Zone 2 Zone 3

Zone 4
Zone 5
Zone 6
Zone 7
Zone 8

## Meanscore: [£]

Q12 Approximately how much did you spend on your last top-up trip to (STORE MENTIONED AT Q10)?
Those that do top-up shopping at Q09 excluding those that said (Don't know / varies) at Q10

| £1-£5 | 14.9\% | 114 | 11.7\% | 21 | 22.0\% | 24 | 12.3\% | 16 | 17.4\% | 12 | 13.8\% | 9 | 9.0\% | 5 | 12.4\% | 15 | 33.8\% | 12 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £6-£10 | 27.0\% | 206 | 24.3\% | 44 | 24.7\% | 27 | 32.7\% | 42 | 24.7\% | 16 | 30.6\% | 19 | 31.0\% | 18 | 26.8\% | 33 | 19.1\% | 7 |
| £11-£15 | 15.0\% | 114 | 18.3\% | 33 | 8.9\% | 10 | 13.9\% | 18 | 16.6\% | 11 | 13.5\% | 8 | 12.5\% | 7 | 15.4\% | 19 | 21.9\% | 8 |
| £16-£20 | 16.9\% | 129 | 15.3\% | 28 | 16.1\% | 17 | 18.7\% | 24 | 13.0\% | 9 | 21.6\% | 13 | 22.1\% | 13 | 19.5\% | 24 | 4.0\% | 1 |
| £21-£25 | 5.1\% | 39 | 7.0\% | 13 | 6.6\% | 7 | 2.8\% | 4 | 8.6\% | 6 | 1.6\% | 1 | 5.9\% | 3 | 4.2\% | 5 | 1.7\% | 1 |
| £26-£30 | 8.5\% | 65 | 10.5\% | 19 | 7.3\% | 8 | 6.6\% | 8 | 6.7\% | 4 | 6.3\% | 4 | 10.7\% | 6 | 9.6\% | 12 | 8.3\% | 3 |
| £31-£35 | 1.5\% | 11 | 4.2\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 1.7\% | 1 | 0.8\% | , | 1.7\% | 1 |
| £36-£40 | 2.5\% | 19 | 3.6\% | 7 | 2.1\% | 2 | 3.2\% | 4 | 2.9\% | 2 | 0.9\% | 1 | 1.3\% | 1 | 1.2\% | 1 | 3.5\% | 1 |
| £41-£45 | 0.6\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 2 | 2.2\% | 3 | 0.0\% | 0 |
| £46-£50 | 1.4\% | 10 | 0.9\% | 2 | 2.5\% | 3 | 1.0\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 2.5\% | 1 | 1.2\% | , | 1.7\% | 1 |
| £51-£60 | 0.3\% | 2 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 0.4\% | 3 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 2 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.2\% | 2 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 4.8\% | 37 | 2.4\% | 4 | 5.6\% | 6 | 8.2\% | 11 | 2.3\% | 2 | 8.4\% | 5 | 0.7\% | 0 | 5.9\% | 7 | 4.3\% | 2 |
| (Refused) | 0.7\% | 5 | 1.3\% | 2 | 2.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 |
| Mean: |  | 16.87 |  | 17.54 |  | 16.46 |  | 15.40 |  | 20.19 |  | 16.51 |  | 17.65 |  | 16.74 |  | 13.16 |
| Weighted base: |  | 763 |  | 181 |  | 108 |  | 128 |  | 67 |  | 62 |  | 58 |  | 124 |  | 37 |
| Sample: |  | 744 |  | 149 |  | 114 |  | 109 |  | 79 |  | 72 |  | 75 |  | 111 |  | 35 |

Meanscore: [Often = 3, Occasionally =2, Never = 1]
Q13 How often do you use any of the following methods to purchase food and grocery items? [PR]

## Internet

|  | $11.4 \%$ | 115 | $8.0 \%$ | 19 | $9.6 \%$ | 13 | $10.3 \%$ | 18 | $10.8 \%$ | 9 | $21.4 \%$ | 18 | $13.7 \%$ | 10 | $11.9 \%$ | 19 | $16.3 \%$ | 8 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Often | $15.0 \%$ | 151 | $9.7 \%$ | 23 | $17.6 \%$ | 25 | $12.8 \%$ | 22 | $16.2 \%$ | 13 | $24.1 \%$ | 20 | $11.4 \%$ | 8 | $17.7 \%$ | 29 | $20.1 \%$ | 10 |
| Occasionally | $73.4 \%$ | 736 | $81.6 \%$ | 194 | $72.8 \%$ | 101 | $76.9 \%$ | 134 | $73.0 \%$ | 60 | $54.5 \%$ | 46 | $74.9 \%$ | 55 | $70.4 \%$ | 114 | $63.6 \%$ | 31 |
| Never | $0.2 \%$ | 2 | $0.7 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Don't know) |  | 1.38 |  | 1.26 |  | 1.37 |  | 1.33 |  | 1.38 |  | 1.67 | 1.39 | 1.42 | 1.53 |  |  |  |
| Mean: |  | 1003 |  | 237 |  | 139 |  | 175 |  | 82 |  | 84 |  | 73 | 162 | 49 |  |  |
| Weighted base: | 1003 |  | 201 |  | 150 |  | 150 | 100 |  | 100 | 101 | 151 | 50 |  |  |  |  |  |

## By telephone (e.g. from supermarkets)

Often
Occasionally
Occasionally
Never
(Don't know)
Mean:
Weighted base:
Sample:

| $0.4 \%$ | 4 | $0.3 \%$ | 1 | $0.4 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.8 \%$ | 2 | $0.6 \%$ | 0 | $0.0 \%$ | 0 | $1.3 \%$ | 1 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $1.5 \%$ | 15 | $3.0 \%$ | 7 | $0.8 \%$ | 1 | $1.2 \%$ | 2 | $1.6 \%$ | 1 | $0.0 \%$ | 0 | $2.6 \%$ | 2 | $0.0 \%$ | 0 | $3.9 \%$ | 2 |
| $98.0 \%$ | 983 | $96.7 \%$ | 230 | $98.8 \%$ | 138 | $98.8 \%$ | 173 | $97.1 \%$ | 80 | $98.2 \%$ | 83 | $96.8 \%$ | 71 | $100.0 \%$ | 162 | $94.8 \%$ | 47 |
| $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.3 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
|  | 1.02 |  | 1.04 |  | 1.02 |  | 1.01 |  | 1.02 |  | 1.04 |  | 1.04 |  | 1.00 | 1.07 |  |
|  | 1003 |  | 237 |  | 139 |  | 175 |  | 82 |  | 84 |  | 73 |  | 162 |  | 49 |
| 1003 | 201 |  | 150 | 150 |  | 100 |  | 100 | 101 | 151 |  | 50 |  |  |  |  |  |

## Catalogue / mail order

| Often | 0.5\% | 5 | 0.7\% | 2 | 1.4\% | 2 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Occasionally | 2.3\% | 23 | 2.7\% | 6 | 0.9\% | 1 | 3.4\% | 6 | 1.6\% | 1 | 4.7\% | 4 | 3.5\% | 3 | 0.4\% | 1 | 2.6\% | 1 |
| Never | 97.1\% | 974 | 96.6\% | 229 | 97.7\% | 136 | 96.6\% | 169 | 96.1\% | 79 | 95.3\% | 80 | 96.5\% | 71 | 99.6\% | 161 | 97.4\% | 48 |
| (Don't know) | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 1.03 |  | 1.04 |  | 1.04 |  | 1.03 |  | 1.04 |  | 1.05 |  | 1.04 |  | 1.00 |  | 1.03 |
| Weighted base: |  | 1003 |  | 237 |  | 139 |  | 175 |  | 82 |  | 84 |  | 73 |  | 162 |  | 49 |
| Sample: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |

## Mobile shops

| Often | $2.4 \%$ | 24 | $2.3 \%$ | 5 | $3.4 \%$ | 5 | $1.2 \%$ | 2 | $2.5 \%$ | 2 | $6.4 \%$ | 5 | $1.4 \%$ | 1 | $1.8 \%$ | 3 | $0.0 \%$ | 0 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Occasionally | $3.6 \%$ | 36 | $3.4 \%$ | 8 | $8.8 \%$ | 12 | $1.4 \%$ | 3 | $3.9 \%$ | 3 | $7.0 \%$ | 6 | $2.0 \%$ | 1 | $0.9 \%$ | 1 | $3.2 \%$ | 2 |
| Never | $93.9 \%$ | 942 | $94.3 \%$ | 224 | $87.8 \%$ | 122 | $97.3 \%$ | 170 | $92.3 \%$ | 76 | $86.6 \%$ | 73 | $96.7 \%$ | 71 | $97.4 \%$ | 158 | $96.8 \%$ | 48 |
| (Don't know) | $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.3 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Mean: |  | 1.08 |  | 1.08 |  | 1.16 |  | 1.04 |  | 1.09 |  | 1.20 |  | 1.05 | 1.04 | 1.03 |  |  |
| Weighted base: |  | 1003 |  | 237 |  | 139 |  | 175 |  | 82 |  | 84 |  | 73 | 162 |  |  |  |
| Sample: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 | 10 | 101 | 151 | 50 |  |  |

## Farmers Markets or similar

|  | $1.5 \%$ | 15 | $1.0 \%$ | 2 | $4.8 \%$ | 7 | $2.1 \%$ | 4 | $0.0 \%$ | 0 | $2.0 \%$ | 2 | $0.0 \%$ | 0 | $0.6 \%$ | 1 | $0.0 \%$ | 0 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Often | $16.8 \%$ | 169 | $16.5 \%$ | 39 | $25.2 \%$ | 35 | $10.0 \%$ | 17 | $15.1 \%$ | 12 | $23.5 \%$ | 20 | $12.6 \%$ | 9 | $15.0 \%$ | 24 | $22.8 \%$ | 11 |
| Occasionally | $81.4 \%$ | 817 | $82.5 \%$ | 196 | $70.1 \%$ | 98 | $87.9 \%$ | 154 | $83.6 \%$ | 69 | $74.5 \%$ | 63 | $87.4 \%$ | 64 | $84.0 \%$ | 136 | $75.9 \%$ | 37 |
| Never | $0.2 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.3 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.4 \%$ | 1 | $1.3 \%$ | 1 |
| (Don't know) |  | 1.20 |  | 1.19 |  | 1.35 |  | 1.14 |  | 1.15 |  | 1.27 | 1.13 | 1.16 | 1.23 |  |  |  |
| Mean: |  | 1003 |  | 237 |  | 139 |  | 175 |  | 82 |  | 84 |  | 73 | 162 | 49 |  |  |
| Weighted base: |  | 1003 |  | 201 |  | 150 |  | 150 | 100 |  | 100 | 101 | 151 | 50 |  |  |  |  |
| Sample: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## Car boot / jumble / second hand sales

| Often | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Occasionally | $1.5 \%$ | 15 | $3.2 \%$ | 8 | $0.9 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.3 \%$ | 1 | $1.4 \%$ | 1 | $1.7 \%$ | 3 | $2.3 \%$ | 1 |
| Never | $98.4 \%$ | 987 | $96.8 \%$ | 230 | $99.1 \%$ | 138 | $100.0 \%$ | 175 | $98.7 \%$ | 81 | $98.7 \%$ | 83 | $98.6 \%$ | 72 | $98.3 \%$ | 159 | $97.7 \%$ | 48 |
| (Don't know) | $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.3 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Mean: |  | 1.02 |  | 1.03 |  | 1.01 |  | 1.00 |  | 1.00 |  | 1.01 | 1.01 | 1.02 | 1.02 |  |  |  |
| Weighted base: |  | 1003 |  | 237 |  | 139 |  | 175 |  | 82 |  | 84 |  | 73 | 162 | 49 |  |  |
| Sample: | 1003 |  | 201 |  | 150 |  | 150 | 100 |  | 100 | 101 | 151 | 50 |  |  |  |  |  |

## Other method

Occasionally
Never
$\begin{array}{rrrrrrrrrrr}0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% \\ 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% \\ 98.8 \% & 991 & 98.7 \% & 234 & 100.0 \% & 139 & 98.6 \% & 172 & 97.7 \% & 81 & 100.0 \% \\ 1.2 \% & 12 & 1.3 \% & 3 & 0.0 \% & 0 & 1.4 \% & 2 & 2.3 \% & 2 & 0.0 \% \\ & 1.00 & & 1.00 & & 1.00 & & 1.00 & & 1.00 & \\ & 1003 & & 237 & & 139 & & 175 & & 82 & \\ 1003 & & 201 & & 150 & & 150 & & 100 & \end{array}$

|  | 0 | $0.0 \%$ |
| :---: | :---: | ---: |
| $\%$ | 0 | $0.0 \%$ |
| $\%$ | 84 | $100.0 \%$ |
| $\%$ | 0 | $0.0 \%$ |
|  | 1.00 |  |
|  | 84 |  |
|  | 100 |  |


| $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| ---: | ---: | ---: | ---: |
| $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| $98.2 \%$ | 159 | $97.0 \%$ | 48 |
| $1.8 \%$ | 3 | $3.0 \%$ | 1 |
|  | 1.00 |  | 1.00 |
|  | 162 |  | 49 |
|  | 151 |  | 50 |

## Meanscore: [£]

Q14 On average how much does your household spend on groceries each week via the internet? Those that said they use 'Internet' often or occasionally to purchase food and grocery items at Q13

| Nothing | 2.3\% | 6 | 3.4\% | 1 | 0.0\% | 0 | 3.1\% |  | 0.0\% | \% 0 | 0.0\% | 0 | 9.9\% | \% 2 | 3.1\% | 1 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 3.1\% | 8 | 4.2\% | 2 | 3.6\% | 1 | 4.2\% | 2 | 0.0\% | 0 | 5.9\% | 2 | 0.0\% | 0 | 2.2\% | 1 | 0.0\% | 0 |
| £6-£10 | 2.0\% | 5 | 3.9\% | 2 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 1 | 4.1\% | \% | 2.2\% | 1 | 0.0\% | 0 |
| £11-£15 | 2.2\% | 6 | 1.7\% | 1 | 12.2\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | , | 0.0\% | 0 |
| £16-£20 | 6.3\% | 17 | 14.8\% | 6 | 4.9\% | 2 | 12.4\% | 5 | 3.7\% | \% | 1.4\% | 1 | 4.7\% | 1 | 2.9\% | 1 | 0.0\% | 0 |
| £21-£25 | 1.0\% | 3 | 0.0\% | 0 | 2.6\% | 1 | 0.0\% | 0 | 2.1\% | 0 | 3.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 2.6\% | 7 | 0.0\% | 0 | 10.7\% | 4 | 0.0\% | 0 | 10.6\% | \% 2 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 1.2\% | 3 | 3.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% | 3.1\% | 1 | 0.0\% | 0 |
| £36-£40 | 2.4\% | 6 | 0.0\% | 0 | 1.5\% | 1 | 1.8\% | 1 | 3.7\% | \% 1 | 1.4\% | 1 | 4.1\% | 1 | 6.3\% | 3 | 0.0\% | 0 |
| £41-£45 | 2.8\% | 7 | 4.2\% | 2 | 0.0\% | 0 | 4.9\% | 2 | 2.1\% | 0 | 0.0\% | 0 | 7.0\% | 1 | 4.1\% | 2 | 0.0\% | 0 |
| £46-£50 | 8.6\% | 23 | 12.1\% | 5 | 8.5\% | 3 | 8.3\% | 3 | 3.7\% | \% | 0.0\% | 0 | 12.2\% | \% 2 | 12.2\% | 6 | 12.4\% | 2 |
| £51-£60 | 5.8\% | 15 | 0.0\% | 0 | 3.6\% | 1 | 13.5\% | 5 | 5.2\% | \% | 6.2\% | 2 | 5.4\% | \% 1 | 5.9\% | 3 | 7.1\% | 1 |
| £61-£70 | 5.0\% | 13 | 5.6\% | 2 | 1.5\% | 1 | 1.8\% | 1 | 10.1\% | 2 | 8.1\% | 3 | 13.6\% | \% | 1.2\% | 1 | 7.1\% | 1 |
| £71-£80 | 6.3\% | 17 | 3.0\% | 1 | 6.2\% | 2 | 21.0\% | 8 | 0.0\% | 0 | 5.0\% | 2 | 2.3\% | 0 | 5.0\% | 2 | 0.0\% | 0 |
| £81-£90 | 5.7\% | 15 | 3.0\% | 1 | 3.6\% | 1 | 1.8\% | 1 | 13.4\% | \% | 6.4\% | 2 | 11.2\% | \% 2 | 4.3\% | 2 | 12.4\% | 2 |
| £91-£100 | 7.4\% | 20 | 9.6\% | 4 | 1.5\% | 1 | 5.3\% | 2 | 13.4\% | \% | 16.1\% | 6 | 2.3\% | 0 | 7.0\% | 3 | 0.0\% | 0 |
| £101-£110 | 1.0\% | 3 | 0.0\% | 0 | 3.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 1 | 0.0\% | \% | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 4.0\% | 11 | 5.7\% | 2 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 7.5\% | 3 | 4.1\% | \% 1 | 5.2\% | 2 | 8.3\% | 1 |
| £121-£130 | 1.0\% | 3 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | , | 0.0\% | 0 | 0.0\% | 0 | 8.3\% | 1 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 2.6\% | 7 | 0.0\% | 0 | 3.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 8.4\% | 3 | 0.0\% | 0 | 5.0\% | 2 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 1.3\% | 4 | 0.0\% | 0 | 6.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 24.1\% | 64 | 23.1\% | 10 | 19.8\% | 8 | 22.0\% | 9 | 32.1\% | 7 | 17.3\% | 7 | 19.0\% | 4 | 26.2\% | 13 | 44.5\% | 8 |
| (Refused) | 1.1\% | 3 | 0.0\% | 0 | 4.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.1\% | 1 | 0.0\% | 0 |
| Mean: |  | 64.08 |  | 52.56 |  | 61.83 |  | 54.14 |  | 64.20 |  | 85.97 |  | 53.78 |  | 64.06 |  | 84.83 |
| Weighted base: |  | 265 |  | 42 |  | 38 |  | 40 |  | 22 |  | 38 |  | 18 |  | 48 |  | 18 |
| Sample: |  | 248 |  | 32 |  | 38 |  | 32 |  | 24 |  | 40 |  | 25 |  | 41 |  | 16 |

## Meanscore: [£]

Q15 On average how much does your household spend on groceries each week via the telephone? Those that said they use 'By telephone' often or occasionally to purchase food and grocery items at Q13

| Nothing | 3.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 31.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 3.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 33.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £6-£10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £11-£15 | 7.1\% | 1 | 0.0\% | 0 | 33.3\% | 1 | 0.0\% | 0 | 63.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £16-£20 | 25.9\% | 5 | 37.4\% | 3 | 33.3\% | 1 | 0.0\% | 0 | 36.3\% | 0 | 0.0\% | 0 | 18.2\% | 0 | 0.0\% | 0 | 25.0\% | 1 |
| £21-£25 | 3.7\% | 1 | 9.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 7.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 31.8\% | 1 | 0.0\% | 0 | 25.0\% | 1 |
| £31-£35 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 5.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 36.3\% |  | 18.2\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £41-£45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 3.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.0\% | 1 |
| £51-£60 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 3.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 33.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 8.6\% | 2 | 21.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 3.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 33.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 3.7\% | 1 | 9.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 5.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 63.6\% |  | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 15.3\% | 3 | 22.8\% | 2 | 33.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.0\% | 1 |
| (Refused) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 5.83 |  | 49.13 |  | 17.50 |  | 56.00 |  | 14.91 |  | 122.75 |  | 19.91 |  | 0.00 |  | 32.33 |
| Weighted base: |  | 19 |  | 8 |  | 2 |  | 2 |  | 1 |  | 2 |  | 2 |  | 0 |  | 3 |
| Sample: |  | 24 |  | 6 |  | 3 |  | 3 |  | 2 |  | 2 |  | 4 |  | 0 |  | 4 |

## Meanscore: [£]

Q16 On average how much does your household spend on groceries each week via catalogue / mail order? Those that said they use 'Catalogue / mail order' often or occasionally to purchase food and grocery items at Q13

| Nothing | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 4.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 34.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £6-£10 | 12.2\% | 3 | 21.8\% | 2 | 30.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 50.0\% | 1 |
| £11-£15 | 2.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 12.1\% |  | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £16-£20 | 14.2\% | 4 | 15.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 38.9\% | 1 | 32.6\% | 1 | 0.0\% | 0 | 99.9\% | 1 | 0.0\% | 0 |
| £21-£25 | 2.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 38.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 9.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 42.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £41-£45 | 2.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 12.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 3.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 41.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| £51-£60 | 3.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 41.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 4.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 12.1\% | , | 0.0\% | 0 | 0.0\% | 0 | 16.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 39.7\% | 11 | 62.8\% | 5 | 70.0\% | 2 | 21.3\% | 1 | 22.2\% | 0 | 32.7\% | , | 0.0\% | 0 | 0.0\% | 0 | 50.0\% | 1 |
| (Refused) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 28.50 |  | 14.14 |  | 7.00 |  | 40.49 |  | 22.50 |  | 10.71 |  | 60.46 |  | 20.00 |  | 10.00 |
| Weighted base: |  | 28 |  | 8 |  | 3 |  | 6 |  | 2 |  | 4 |  | 3 |  | 1 |  | 1 |
| Sample: |  | 26 |  | 5 |  | 3 |  | 6 |  | 3 |  | 3 |  | 3 |  | 1 |  | 2 |

## Meanscore: [£]

Q17 On average how much does your household spend on groceries each week at mobile shops? Those that said they use 'Mobile shops' often or occasionally to purchase food and grocery items at Q13

| Nothing | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 24.1\% | 14 | 19.7\% | 3 | 11.4\% | 2 | 69.2\% | 3 | 0.0\% | 0 | 40.9\% | 5 | 17.7\% | 0 | 0.0\% |  | 100.0\% | 2 |
| £6-£10 | 25.0\% | 15 | 15.8\% | 2 | 40.2\% | 7 | 0.0\% | 0 | 39.7\% | 2 | 26.0\% | 3 | 41.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| £11-£15 | 11.8\% | 7 | 30.7\% | 4 | 8.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 4.9\% | 1 | 41.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| £16-£20 | 13.4\% | 8 | 12.3\% | 2 | 8.1\% | 1 | 15.4\% | 1 | 30.9\% | 2 | 23.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £21-£25 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 5.2\% | 3 | 9.2\% | 1 | 10.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £41-£45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 3.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 15.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 32.6\% | 1 | 0.0\% | 0 |
| £51-£60 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 2.3\% | 1 | 0.0\% | 0 | 8.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 12.2\% | 7 | 12.3\% | 2 | 7.6\% | 1 | 0.0\% | 0 | 29.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 67.4\% | 3 | 0.0\% | 0 |
| (Refused) | 1.6\% | 1 | 0.0\% | 0 | 5.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 5.30 |  | 14.13 |  | 20.44 |  | 12.42 |  | 13.50 |  | 10.23 |  | 10.64 |  | 50.00 |  | 2.00 |
| Weighted base: |  | 60 |  | 14 |  | 17 |  | 5 |  | 5 |  | 11 |  | 2 |  | 4 |  | 2 |
| Sample: |  | 61 |  | 12 |  | 17 |  | 5 |  | 7 |  | 13 |  | 3 |  | 3 |  | 1 |

## Meanscore: [£]

Q18 On average how much does your household spend on groceries each week at farmers markets or similar?
Those that said they use 'Markets' often or occasionally to purchase food and grocery items at Q13

| Nothing | 2.0\% | 4 | 6.0\% | 2 | 0.0\% | 0 | 6.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 18.8\% | 35 | 20.8\% | 9 | 24.1\% | 10 | 8.4\% | 2 | 19.0\% | 2 | 25.6\% | 6 | 15.5\% | 1 | 10.5\% | 3 | 19.8\% | 2 |
| £6-£10 | 18.5\% | 34 | 15.8\% | 7 | 27.6\% | 12 | 6.8\% | 1 | 0.0\% | 0 | 19.6\% | 4 | 10.9\% | 1 | 22.3\% | 6 | 33.0\% | 4 |
| £11-£15 | 9.2\% | 17 | 6.4\% | 3 | 13.4\% | 6 | 3.4\% | 1 | 10.3\% | 1 | 11.1\% | 2 | 31.3\% | 3 | 5.4\% | 1 | 0.0\% | 0 |
| £16-£20 | 13.3\% | 25 | 4.0\% | 2 | 6.4\% | 3 | 18.7\% | 4 | 6.6\% | 1 | 14.9\% | 3 | 28.3\% | 3 | 33.7\% | 9 | 9.9\% | 1 |
| £21-£25 | 5.5\% | 10 | 3.0\% | 1 | 7.8\% | 3 | 9.4\% | 2 | 25.1\% | 3 | 2.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 0.9\% | 2 | 4.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 1.0\% | 2 | 4.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £41-£45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 1.1\% | 2 | 0.0\% | 0 | 3.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £51-£60 | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 7.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 1.2\% | 2 | 0.0\% | 0 | 2.3\% | 1 | 6.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.8\% | 1 | 0.0\% | 0 | 3.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 25.9\% | 48 | 34.0\% | 14 | 9.4\% | 4 | 33.4\% | 7 | 39.0\% | 5 | 23.7\% | 5 | 14.0\% | 1 | 28.1\% | 7 | 37.3\% | 4 |
| (Refused) | 0.9\% | 2 | 1.7\% | 1 | 2.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 5.86 |  | 11.36 |  | 20.35 |  | 23.72 |  | 16.11 |  | 12.44 |  | 14.21 |  | 13.66 |  | 9.06 |
| Weighted base: |  | 184 |  | 42 |  | 42 |  | 21 |  | 12 |  | 22 |  | 9 |  | 25 |  | 11 |
| Sample: |  | 180 |  | 35 |  | 38 |  | 20 |  | 16 |  | 26 |  | 13 |  | 23 |  | 9 |

## Meanscore: [£]

Q19 On average how much does your household spend on groceries each week at car boot / jumble / second hand sales? Those that said they use 'Car boot / jumble / second hand sales' often or occasionally to purchase food and grocery items at Q13

| Nothing | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 19.9\% | 3 | 21.9\% | 2 | 100.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £6-£10 | 9.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 49.9\% | 1 | 0.0\% | 0 |
| £11-£15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £16-£20 | 28.7\% | 4 | 23.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 50.1\% | 1 | 100.0\% | 1 |
| £21-£25 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 3.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 50.0\% | 1 | 1 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 11.2\% | 2 | 21.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £41-£45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £51-£60 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 27.2\% | 4 | 32.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 50.0\% |  | 1 100.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| (Refused) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 6.08 |  | 18.70 |  | 2.00 |  | 0.00 |  | 0.00 |  | 30.00 |  | 0.00 |  | 13.51 |  | 20.00 |
| Weighted base: |  | 15 |  | 8 |  | 1 |  | 0 |  | 0 |  | 1 | 1 | 1 |  | 3 |  | 1 |
| Sample: |  | 12 |  | 5 |  | 1 |  | 0 |  | 0 |  | 2 | 2 | 1 |  | 2 |  | 1 |

## Meanscore: [£]

Q20 On average how much does your household spend on groceries each week via (OTHER RESPONSE STATED AT Q13)? Those that said they use 'Other method' often or occasionally to purchase food and grocery items at Q13

| Nothing | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £6-£10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £11-£15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £16-£20 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £21-£25 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £41-£45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £51-£60 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Refused) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Weighted base: |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |
| Sample: |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |

Q21 I would like to ask you a few questions about where you purchase 'personal' goods such as clothing, footwear, radio, china, glass, sports goods, jewellery etc. Where do you normally shop for these 'personal' goods?

| Banff Town Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Buckie Town Centre | 1.5\% | 15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 0 | 8.4\% | 14 | 1.3\% | 1 |
| Dufftown Town Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Elgin City Centre | 15.2\% | 153 | 15.1\% | 36 | 15.5\% | 22 | 15.6\% | 27 | 20.5\% | 17 | 18.1\% | 15 | 13.9\% | 10 | 9.4\% | 15 | 21.0\% | 10 |
| Forres Town Centre | 0.6\% | 6 | 0.0\% | 0 | 0.4\% | 1 | 3.1\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Glasgow City Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Hopeman Village Centre | 0.1\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inverness City Centre | 6.2\% | 62 | 7.3\% | 17 | 8.0\% | 11 | 8.1\% | 14 | 5.1\% | 4 | 6.5\% | 5 | 2.5\% | 2 | 2.5\% | 4 | 8.1\% | 4 |
| Keith Town Centre | 0.5\% | 5 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.7\% | 3 | 0.4\% | 1 | 1.3\% | 1 |
| Lossiemouth Town Centre | 0.3\% | 3 | 1.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Nairn Town Centre | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| New Elgin Local Centre | 0.3\% | 3 | 1.2\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 |
| Eastfield Retail Park, Inverness | 0.8\% | 8 | 0.7\% | 2 | 1.0\% | 1 | 1.9\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.2\% | 2 |
| Elgin Retail Park, Elgin | 8.5\% | 86 | 9.3\% | 22 | 4.0\% | 6 | 10.1\% | 18 | 15.5\% | 13 | 5.5\% | 5 | 7.1\% | 5 | 10.9\% | 18 | 0.0\% | 0 |
| Inverness Shopping Park, Inverness | 1.6\% | 16 | 2.0\% | 5 | 2.0\% | 3 | 2.5\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 4.1\% | 3 | 0.4\% | 1 | 1.3\% | 1 |
| Springfield Retail Park, Elgin | 7.1\% | 72 | 10.3\% | 24 | 13.3\% | 19 | 3.6\% | 6 | 4.9\% | 4 | 1.8\% | 2 | 2.4\% | 2 | 8.7\% | 14 | 2.3\% | 1 |
| Asda, Beach Boulevard Retail Park, Aberdeen AB115EJ | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 |
| Asda, Edgar Road, Elgin, IV30 6YQ | 5.6\% | 56 | 7.3\% | 17 | 8.0\% | 11 | 4.2\% | 7 | 4.8\% | 4 | 5.4\% | 5 | 2.6\% | 2 | 3.3\% | 5 | 8.8\% | 4 |
| Lidl, East Cathcart Street, Buckie, AB56 1PJ | 0.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.4\% | 5 | 0.0\% | 0 |
| Lidl, Station Road, Elgin, IV30 1QW | 0.2\% | 2 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's Superstore, Garthdee Road, Aberdeen, AB10 7AY | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Extra, Blackfriars Road, Elgin, IV30 1TY | 3.9\% | 39 | 7.8\% | 18 | 4.1\% | 6 | 1.0\% | 2 | 4.6\% | 4 | 2.4\% | 2 | 0.6\% | 0 | 3.5\% | 6 | 2.6\% | 1 |
| Tesco Superstore, High Street, Buckie, AB56 4AB | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 |
| Tesco Superstore, Moss Street, Keith, AB55 5HB | 0.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.3\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, Nairn Road, Forres, IV36 2EY | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Internet / delivery | 38.2\% | 383 | 33.1\% | 79 | 36.3\% | 51 | 36.6\% | 64 | 37.1\% | 31 | 54.5\% | 46 | 36.5\% | 27 | 40.1\% | 65 | 44.4\% | 22 |
| Aberdeen City Centre | 2.0\% | 20 | 1.3\% | 3 | 1.4\% | 2 | 0.7\% | 1 | 1.6\% | 1 | 1.6\% | 1 | 7.9\% | 6 | 3.0\% | 5 | 1.3\% | 1 |
| Beach Boulevard Retail Park, Links Road, Aberdeen, AB11 5EJ | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Central London / West End | 0.1\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-op, Brander Street, Burghead, Elgin, IV30 5XD | 0.1\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Edgar Road Retail Park, Edgar Road, Elgin, IV30 6 YQ | 0.1\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Holm Mills Shopping Village, Dores Road, Inverness, IV2 4RB | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inshes Retail Park, Sir Walter Scott Drive, Inverness, IV2 3TW | 0.5\% | 5 | 0.8\% | 2 | 0.0\% | 0 | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.2\% | 2 |
| M\&S Foodhall, High Street, Elgin, IV30 1DJ | 0.2\% | 2 | 0.6\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 3.7\% | 37 | 1.5\% | 4 | 2.9\% | 4 | 7.0\% | 12 | 4.0\% | 3 | 3.6\% | 3 | 6.9\% | 5 | 3.5\% | 6 | 1.3\% | 1 |
| Weighted base: |  | 1003 |  | 237 |  | 139 |  | 175 |  | 82 |  | 84 |  | 73 |  | 162 |  | 49 |
| Sample: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |

## Total Zone 1 Zone 2 Zone 3

Zone 4
Zone 5
Zone 6
Zone 7
Zone 8

Q22 What would you say are your THREE most important reasons for shopping at (LOCATION MENTIONED AT Q21)? [MR]
Not those that said '(Don't know / varies)' or '(Don't buy these kind of goods)' at Q21

| Online shopping is convenient | 19.6\% | 189 | 17.7\% | 41 | 16.0\% | 22 | 16.5\% | 27 | 15.0\% | 12 | 33.6\% | 27 | 20.1\% | 14 | 22.7\% | 35 | 22.0\% | 11 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Close to home | 18.4\% | 177 | 24.6\% | 57 | 20.8\% | 28 | 14.1\% | 23 | 15.8\% | 13 | 15.3\% | 12 | 9.8\% | 7 | 19.1\% | 30 | 15.4\% | 8 |
| Shops - good range of non-food shops generally | 14.2\% | 137 | 14.4\% | 34 | 22.1\% | 30 | 16.2\% | 26 | 5.9\% | 5 | 12.3\% | 10 | 15.8\% | 11 | 11.5\% | 18 | 8.0\% | 4 |
| Low prices / value for money | 13.6\% | 132 | 15.5\% | 36 | 9.1\% | 12 | 13.8\% | 22 | 21.0\% | 17 | 4.4\% | 4 | 12.1\% | 8 | 16.3\% | 25 | 13.8\% | 7 |
| Can get everything I want there | 13.6\% | 131 | 9.6\% | 22 | 9.7\% | 13 | 19.3\% | 31 | 17.5\% | 14 | 13.9\% | 11 | 16.2\% | 11 | 13.0\% | 20 | 15.6\% | 8 |
| Delivery service | 13.6\% | 131 | 8.6\% | 20 | 12.7\% | 17 | 13.6\% | 22 | 19.8\% | 16 | 8.1\% | 7 | 23.1\% | 16 | 15.5\% | 24 | 19.0\% | 9 |
| Shops - good range of 'high street' retailers | 7.6\% | 73 | 7.3\% | 17 | 15.0\% | 20 | 8.1\% | 13 | 3.1\% | 2 | 4.6\% | 4 | 2.5\% | 2 | 7.0\% | 11 | 8.2\% | 4 |
| Shops - good range of clothes shops | 7.5\% | 72 | 6.1\% | 14 | 6.9\% | 9 | 11.2\% | 18 | 8.3\% | 7 | 8.5\% | 7 | 6.6\% | 4 | 6.5\% | 10 | 4.6\% | 2 |
| Easy to get to by car | 6.3\% | 61 | 4.3\% | 10 | 4.5\% | 6 | 6.9\% | 11 | 13.4\% | 11 | 1.4\% | 1 | 16.2\% | 11 | 4.8\% | 7 | 7.6\% | 4 |
| Shop online as there's a lack of choice locally | 5.1\% | 49 | 6.1\% | 14 | 5.5\% | 7 | 2.7\% | 4 | 2.8\% | 2 | 14.9\% | 12 | 1.3\% | 1 | 4.9\% | 8 | 0.0\% | 0 |
| Familiar / know where everything is | 3.2\% | 31 | 3.4\% | 8 | 1.8\% | 2 | 2.1\% | 3 | 1.4\% | 1 | 1.4\% | 1 | 10.9\% | 7 | 5.1\% | 8 | 0.0\% | 0 |
| Compact / easy to get around / good layout | 2.8\% | 27 | 3.0\% | 7 | 0.4\% | 1 | 2.7\% | 4 | 4.1\% | 3 | 0.0\% | 0 | 2.9\% | 2 | 5.1\% | 8 | 3.3\% | 2 |
| Shop online as there's a good range of goods | 2.7\% | 26 | 2.4\% | 6 | 2.8\% | 4 | 4.1\% | 7 | 2.5\% | 2 | 1.4\% | 1 | 1.1\% | 1 | 2.6\% | 4 | 4.6\% | 2 |
| Parking - it's easy to find a space | 2.5\% | 24 | 1.7\% | 4 | 3.7\% | 5 | 2.9\% | 5 | 2.8\% | 2 | 2.0\% | 2 | 3.6\% | 2 | 1.3\% | 2 | 3.6\% | 2 |
| Shops - good range of quality shops | 2.4\% | 24 | 2.9\% | 7 | 4.5\% | 6 | 1.0\% | 2 | 2.0\% | 2 | 2.4\% | 2 | 0.6\% | 0 | 2.2\% | 3 | 3.6\% | 2 |
| Good shopping centre | 2.4\% | 23 | 1.4\% | 3 | 0.0\% | 0 | 4.1\% | 7 | 1.4\% | 1 | 0.0\% | 0 | 5.5\% | 4 | 5.3\% | 8 | 0.0\% | 0 |
| Shops - good range of independent shops | 2.1\% | 20 | 3.7\% | 9 | 2.7\% | 4 | 0.8\% | 1 | 1.2\% | 1 | 2.0\% | 2 | 0.6\% | 0 | 2.3\% | 4 | 0.0\% | 0 |
| Nice atmosphere / friendly | 2.1\% | 20 | 3.3\% | 8 | 1.4\% | 2 | 0.0\% | 0 | 7.1\% | 6 | 0.7\% | 1 | 0.6\% | 0 | 2.1\% | 3 | 1.3\% | 1 |
| The store offers a good range of products | 2.1\% | 20 | 5.1\% | 12 | 2.0\% | 3 | 0.4\% | 1 | 2.0\% | 2 | 0.7\% | 1 | 0.0\% | 0 | 1.6\% | 2 | 0.0\% | 0 |
| Like to support local business | 2.0\% | 19 | 2.0\% | 5 | 2.5\% | 3 | 2.9\% | 5 | 2.4\% | 2 | 0.0\% | 0 | 1.5\% | 1 | 2.5\% | 4 | 0.0\% | 0 |
| Not too busy | 2.0\% | 19 | 2.4\% | 6 | 0.0\% | 0 | 4.1\% | 7 | 5.5\% | 4 | 0.0\% | 0 | 3.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Easy to get to by bus | 1.8\% | 17 | 1.9\% | 5 | 0.4\% | 1 | 2.1\% | 3 | 2.7\% | 2 | 0.7\% | 1 | 1.5\% | 1 | 3.4\% | 5 | 0.0\% | 0 |
| Parking - is free | 1.6\% | 16 | 2.3\% | 5 | 2.0\% | 3 | 1.1\% | 2 | 0.0\% | 0 | 1.7\% | 1 | 2.9\% | 2 | 1.8\% | 3 | 0.0\% | 0 |
| Close to work | 1.6\% | 15 | 0.8\% | 2 | 0.7\% | 1 | 4.0\% | 7 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 4 | 2.3\% | 1 |
| Attractive environment / nice place | 1.4\% | 14 | 2.0\% | 5 | 1.4\% | 2 | 1.8\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 4.2\% | 3 | 0.4\% | 1 | 1.3\% | 1 |
| Shops - good range of affordable shops | 1.4\% | 14 | 3.3\% | 8 | 0.0\% | 0 | 2.1\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 3 | 0.0\% | 0 |
| Parking - is close to the shops | 1.3\% | 12 | 0.6\% | 1 | 0.0\% | 0 | 2.5\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 3.6\% | 6 | 0.0\% | 0 |
| Shop online due to covid / the pandemic | 1.2\% | 12 | 0.0\% | 0 | 1.4\% | 2 | 1.3\% | 2 | 3.1\% | 2 | 1.4\% | 1 | 0.0\% | 0 | 2.3\% | 4 | 1.3\% | 1 |
| The store offers good quality products | 1.1\% | 11 | 2.4\% | 6 | 0.4\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 1.9\% | 2 | 0.0\% | 0 | 1.6\% | 2 | 0.0\% | 0 |
| Good places to eat / drink | 0.9\% | 9 | 1.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 1.8\% | 3 | 3.3\% | 2 |
| Clean environment | 0.8\% | 8 | 2.8\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Shop online because it's easy to return goods | 0.6\% | 6 | 1.5\% | 4 | 0.4\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 |
| Shops - good range of supermarkets | 0.6\% | 6 | 2.1\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Close to family / friends | 0.6\% | 6 | 0.7\% | 2 | 0.4\% | , | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 1.5\% | 2 | 0.0\% | 0 |
| Good leisure facilities (e.g. leisure centres, cinema, health and fitness clubs, etc) | 0.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 2 | 1.4\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 2 |
| Preference for retailer | 0.4\% | 4 | 0.3\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 1.6\% | 1 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Part of a day out | 0.4\% | 4 | 0.3\% | 1 | 1.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Lack of choice of shops locally | 0.4\% | 4 | 0.6\% | 1 | 1.9\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Shops - good opening hours / open on Sundays | 0.4\% | 4 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Pedestrianised shopping area | 0.4\% | 3 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 2.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Shop online because it's easy to compare products | 0.4\% | 3 | 0.3\% | 1 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Only place around to shop | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 |
| Good for financial services | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |


|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good market | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| Can also do food shopping at the store | 0.3\% | 3 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 1 |
| Feel safe there | 0.3\% | 3 | 0.7\% | 2 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Loyalty scheme / reward points | 0.3\% | 2 | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Like the TK Maxx store there | 0.2\% | 2 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |
| Shops - good range of charity shops | 0.2\% | 2 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Parking - it's cheap | 0.2\% | 2 | 0.0\% | 0 | 1.0\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Like the M\&S store there | 0.2\% | 2 | 0.0\% | 0 | 0.4\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Shops - good range of bakers <br> / butchers / greengrocers | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Less traffic congestion | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 |
| Character / old buildings | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 |
| Good disabled / elderly access | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |
| Like the B\&M store there | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Good range of other services (e.g. library, hairdresser, vets etc.) | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Shop online because I started due to the pandemic and have kept doing it | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Like the M\&Co store there | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 |
| Like the Matalan store there | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Like the Dorothy Jacks store there | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Easy to get to by train | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Undercover shopping area | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (No particular reason) | 2.9\% | 28 | 2.2\% | 5 | 3.0\% | 4 | 3.1\% | 5 | 4.0\% | 3 | 1.4\% | 1 | 3.0\% | 2 | 3.8\% | 6 | 3.9\% | 2 |
| (Don't know) | 0.7\% | 7 | 1.2\% | 3 | 0.7\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 2.6\% | 1 |
| Weighted base: | 965 |  | 234 |  | 135 |  | $\begin{aligned} & 163 \\ & 139 \end{aligned}$ |  |  | $\begin{aligned} & 79 \\ & 95 \end{aligned}$ |  | $\begin{aligned} & 81 \\ & 96 \end{aligned}$ |  | $\begin{aligned} & 68 \\ & 95 \end{aligned}$ | $\begin{aligned} & 156 \\ & 143 \end{aligned}$ |  | $\begin{aligned} & 49 \\ & 49 \end{aligned}$ |  |
| Sample: |  | 957 |  | 196 |  | 144 |  |  |  |  |  |  |  |  |  |  |  |  |

## Meanscore: [Number of times per week]

Q23 How often do you shop for personal goods at (LOCATION MENTIONED AT Q21)?
Not those that said '(Don't know / varies)' or '(Don't buy these kind of goods)' at Q21

| 7 times a week | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 0 | 0.9\% | 1 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5-6 times a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 3-4 times a week | 1.1\% | 11 | 1.5\% | 3 | 0.4\% | 1 | 0.4\% | 1 | 1.4\% | , | 1.2\% | 1 | 1.5\% | 1 | 2.1\% | 3 | 0.0\% | 0 |
| Twice a week | 2.8\% | 27 | 1.9\% | 4 | 2.9\% | 4 | 3.3\% | 5 | 4.5\% | 4 | 5.5\% | 4 | 2.2\% | 2 | 0.9\% | 1 | 4.6\% | 2 |
| Once a week | 13.4\% | 130 | 14.3\% | 34 | 16.7\% | 23 | 16.1\% | 26 | 13.3\% | 11 | 8.0\% | 7 | 5.8\% | 4 | 14.4\% | 22 | 8.3\% | 4 |
| Every two weeks | 13.4\% | 129 | 10.9\% | 25 | 8.0\% | 11 | 10.9\% | 18 | 18.6\% | 15 | 17.7\% | 14 | 17.5\% | 12 | 17.6\% | 28 | 14.5\% | 7 |
| Every three weeks | 1.9\% | 19 | 1.5\% | 3 | 1.0\% | 1 | 3.2\% | 5 | 3.7\% | 3 | 0.7\% | 1 | 1.5\% | 1 | 2.6\% | 4 | 0.0\% | 0 |
| Monthly | 29.1\% | 281 | 33.9\% | 79 | 26.0\% | 35 | 32.0\% | 52 | 25.5\% | 20 | 18.5\% | 15 | 26.7\% | 18 | 29.6\% | 46 | 30.4\% | 15 |
| Once every two months | 10.1\% | 98 | 11.5\% | 27 | 9.8\% | 13 | 10.9\% | 18 | 8.9\% | 7 | 6.6\% | 5 | 16.5\% | 11 | 6.6\% | 10 | 12.2\% | 6 |
| Three-four times a year | 12.3\% | 119 | 9.1\% | 21 | 16.8\% | 23 | 10.6\% | 17 | 4.3\% | 3 | 24.6\% | 20 | 12.1\% | 8 | 12.4\% | 19 | 14.0\% | 7 |
| Twice a year | 6.0\% | 58 | 4.8\% | 11 | 10.5\% | 14 | 6.8\% | 11 | 4.6\% | 4 | 8.3\% | 7 | 6.0\% | 4 | 3.0\% | 5 | 4.9\% | 2 |
| Once a year | 1.3\% | 12 | 0.6\% | 1 | 2.1\% | 3 | 0.9\% | 1 | 0.6\% | 0 | 2.7\% | 2 | 0.6\% | 0 | 1.3\% | 2 | 2.6\% | 1 |
| Less often | 1.8\% | 17 | 2.2\% | 5 | 3.0\% | 4 | 1.5\% | 2 | 1.6\% | 1 | 1.6\% | 1 | 1.3\% | 1 | 0.4\% | 1 | 2.6\% | 1 |
| (Don't know) | 0.8\% | 8 | 0.5\% | 1 | 1.2\% | 2 | 0.0\% | 0 | 2.0\% | 2 | 0.7\% | 1 | 3.7\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| (Varies) | 5.8\% | 56 | 7.3\% | 17 | 1.5\% | 2 | 3.5\% | 6 | 11.2\% | 9 | 4.1\% | 3 | 4.0\% | 3 | 8.2\% | 13 | 5.9\% | 3 |
| Mean: |  | 0.46 |  | 0.45 |  | 0.40 |  | 0.44 |  | 0.53 |  | 0.43 |  | 0.43 |  | 0.55 |  | 0.39 |
| Weighted base: |  | 965 |  | 234 |  | 135 |  | 163 |  | 79 |  | 81 |  | 68 |  | 156 |  | 49 |
| Sample: |  | 957 |  | 196 |  | 144 |  | 139 |  | 95 |  | 96 |  | 95 |  | 143 |  | 49 |

Zone 6
Zone 7
Zone 8

Q24 Where do you use second most often when shopping for personal goods?
Not those that said '(Don't know / varies)' or '(Don't buy these kind of goods)' at Q21

| Aberlour Town Centre (aka Charlestown Of Aberlour) | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Banff Town Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 |
| Buckie Town Centre | 1.7\% | 16 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.8\% | 15 | 1.3\% | 1 |
| Craigellachie Village Centre | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Cullen Village Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 |
| Edinburgh City Centre | 0.6\% | 6 | 0.0\% | 0 | 2.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 |
| Elgin City Centre | 7.2\% | 70 | 8.5\% | 20 | 8.9\% | 12 | 4.2\% | 7 | 7.4\% | 6 | 12.5\% | 10 | 10.2\% | 7 | 1.6\% | 3 | 11.0\% | 5 |
| Forres Town Centre | 0.7\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 3.6\% | 6 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Glasgow City Centre | 0.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 2 | 0.6\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 1.7\% | 3 | 1.3\% | 1 |
| Grantown On Spey Town Centre | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inverness City Centre | 8.2\% | 80 | 9.3\% | 22 | 7.6\% | 10 | 13.0\% | 21 | 13.9\% | 11 | 5.8\% | 5 | 0.6\% | 0 | 3.7\% | 6 | 9.5\% | 5 |
| Keith Town Centre | 0.7\% | 7 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 6.2\% | 4 | 0.4\% | 1 | 0.0\% | 0 |
| Lossiemouth Town Centre | 0.2\% | 2 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Nairn Town Centre | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 3 | 0.0\% | 0 |
| New Elgin Local Centre | 0.2\% | 2 | 0.7\% | 2 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Stirling City Centre | 0.1\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Eastfield Retail Park, Inverness | 0.7\% | 7 | 0.7\% | 2 | 1.0\% | 1 | 1.0\% | 2 | 1.4\% | 1 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Elgin Retail Park, Elgin | 6.9\% | 66 | 7.2\% | 17 | 6.6\% | 9 | 6.5\% | 11 | 4.6\% | 4 | 7.9\% | 6 | 5.6\% | 4 | 7.8\% | 12 | 8.2\% | 4 |
| Inverness Shopping Park, Inverness | 2.1\% | 21 | 2.8\% | 7 | 1.7\% | 2 | 4.1\% | 7 | 1.0\% | 1 | 0.0\% | 0 | 0.6\% | 0 | 0.9\% | 1 | 4.6\% | 2 |
| Springfield Retail Park, Elgin | 7.5\% | 73 | 9.0\% | 21 | 4.2\% | 6 | 2.6\% | 4 | 10.5\% | 8 | 9.2\% | 7 | 13.6\% | 9 | 9.8\% | 15 | 3.1\% | 1 |
| Telford Street, Retail Park, Inverness | 0.3\% | 3 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Aldi, Trinity Place, Elgin IV30 1UL | 0.2\% | 2 | 0.0\% | 0 | 0.4\% | 1 | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Asda, Edgar Road, Elgin, IV30 6YQ | 3.2\% | 31 | 5.3\% | 12 | 4.2\% | 6 | 0.0\% | 0 | 4.4\% | 4 | 2.9\% | 2 | 0.0\% | 0 | 2.9\% | 4 | 4.9\% | 2 |
| Lidl, Station Road, Elgin, IV30 1QW | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Extra, Blackfriars Road, Elgin, IV30 1TY | 1.9\% | 19 | 1.2\% | 3 | 5.3\% | 7 | 1.0\% | 2 | 2.4\% | 2 | 3.0\% | 2 | 0.6\% | 0 | 0.9\% | 1 | 1.3\% | 1 |
| Tesco Superstore, Moss Street, Keith, AB55 5HB | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, Nairn Road, Forres, IV36 2EY | 0.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 4 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Abroad | 0.2\% | 2 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Internet / delivery | 8.6\% | 83 | 9.7\% | 23 | 8.5\% | 12 | 10.1\% | 16 | 9.2\% | 7 | 2.9\% | 2 | 4.7\% | 3 | 10.6\% | 17 | 6.3\% | 3 |
| Aberdeen City Centre | 4.6\% | 45 | 4.3\% | 10 | 3.2\% | 4 | 1.9\% | 3 | 3.7\% | 3 | 6.2\% | 5 | 3.6\% | 2 | 9.3\% | 15 | 4.6\% | 2 |
| Aviemore Town Centre, PH22 1RH | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Balmakeith Business Park, Forres Road, Nairn, IV12 5QF | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Braehead Shopping Centre, King's Inch Road, Renfrew, G51 4BN | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 2 |
| Edgar Road Retail Park, Edgar Road, Elgin, IV30 6 YQ | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Exeter City Centre, EX4 3HP | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inshes Retail Park, Sir Walter Scott Drive, Inverness, IV2 3TW | 0.5\% | 5 | 0.6\% | 1 | 0.0\% | 0 | 2.3\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| M\&S Foodhall, High Street, Elgin, IV30 1DJ | 0.4\% | 4 | 1.1\% | 2 | 0.4\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| M\&S, St Nicholas Street, Aberdeen, AB10 1BU | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's Superstore, Forres Road, Nairn, IV12 5QF | 0.1\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tamworth Town Centre, B79 7PA | 0.1\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 1.2\% | 12 | 0.3\% | 1 | 1.4\% | 2 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 5.5\% | 4 | 3.0\% | 5 | 0.0\% | 0 |
| (Nowhere else) | 38.6\% | 373 | 36.4\% | 85 | 42.5\% | 57 | 42.7\% | 69 | 35.5\% | 28 | 35.9\% | 29 | 46.4\% | 32 | 33.4\% | 52 | 40.7\% | 20 |
| Weighted base: |  | 965 |  | 234 |  | 135 |  | 163 |  | 79 |  | 81 |  | 68 |  | 156 |  | 49 |
| Sample: |  | 957 |  | 196 |  | 144 |  | 139 |  | 95 |  | 96 |  | 95 |  | 143 |  | 49 |

## Meanscore: [Number of times per week]

Q25 How often do you shop at (LOCATION MENTIONED AT Q24) for personal goods ?
Not those that said '(Don't know / varies)' or '(Don't buy these kind of goods)' at Q21 or '(Don't know / varies)' or '(Nowhere else)' at Q24

| 7 times a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5-6 times a week | 0.1\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 3-4 times a week | 0.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 2 | 0.0\% | 0 |
| Twice a week | 2.0\% | 11 | 1.1\% | 2 | 3.6\% | 3 | 0.0\% | 0 | 2.1\% | 1 | 3.2\% | 2 | 0.0\% | 0 | 4.2\% | 4 | 0.0\% | 0 |
| Once a week | 8.1\% | 47 | 9.0\% | 13 | 5.9\% | 4 | 8.6\% | 8 | 11.5\% | 6 | 3.5\% | 2 | 13.6\% | 4 | 8.8\% | 9 | 0.0\% | 0 |
| Every two weeks | 8.9\% | 52 | 8.3\% | 12 | 10.2\% | 8 | 14.4\% | 13 | 4.1\% | 2 | 7.6\% | 4 | 5.4\% | 2 | 8.4\% | 8 | 7.7\% | 2 |
| Every three weeks | 1.1\% | 6 | 2.3\% | 3 | 0.0\% | 0 | 2.9\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Monthly | 22.9\% | 133 | 17.1\% | 25 | 14.8\% | 11 | 32.9\% | 30 | 28.4\% | 14 | 20.2\% | 11 | 33.4\% | 11 | 25.2\% | 25 | 16.9\% | 5 |
| Once every two months | 17.9\% | 104 | 16.9\% | 25 | 21.3\% | 16 | 10.9\% | 10 | 24.8\% | 13 | 21.2\% | 11 | 18.5\% | 6 | 16.1\% | 16 | 24.1\% | 7 |
| Three-four times a year | 15.5\% | 90 | 18.3\% | 27 | 18.5\% | 14 | 11.0\% | 10 | 9.7\% | 5 | 22.8\% | 12 | 9.1\% | 3 | 10.8\% | 11 | 27.5\% | 8 |
| Twice a year | 11.0\% | 64 | 9.7\% | 14 | 9.0\% | 7 | 13.0\% | 12 | 7.3\% | 4 | 15.2\% | 8 | 7.6\% | 2 | 11.1\% | 11 | 19.3\% | 6 |
| Once a year | 4.5\% | 26 | 4.0\% | 6 | 8.2\% | 6 | 3.1\% | 3 | 0.9\% | 0 | 2.1\% | 1 | 8.5\% | 3 | 6.0\% | 6 | 2.2\% | 1 |
| Less often | 2.6\% | 15 | 6.4\% | 9 | 1.5\% | 1 | 0.8\% | 1 | 1.6\% | 1 | 1.1\% | 1 | 1.3\% | 0 | 1.8\% | 2 | 0.0\% | 0 |
| (Don't know) | 0.3\% | 2 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 0 | 0.0\% | 0 | 2.2\% | 1 |
| (Varies) | 4.9\% | 28 | 6.8\% | 10 | 5.5\% | 4 | 2.3\% | 2 | 8.0\% | 4 | 3.2\% | 2 | 1.3\% | 0 | 5.5\% | 5 | 0.0\% | 0 |
| Mean: |  | 0.31 |  | 0.27 |  | 0.33 |  | 0.30 |  | 0.39 |  | 0.25 |  | 0.30 |  | 0.41 |  | 0.14 |
| Weighted base: |  | 581 |  | 148 |  | 76 |  | 92 |  | 51 |  | 52 |  | 33 |  | 99 |  | 29 |
| Sample: |  | 562 |  | 118 |  | 80 |  | 82 |  | 61 |  | 60 |  | 46 |  | 87 |  | 28 |

Q26AWhere else do you undertake shopping for personal goods ?
Not those that said '(Don't know / varies)' or '(Don't buy these kind of goods)' at Q21 or '(Don't know / varies)' or '(Nowhere else)' at Q24

| Buckie Town Centre | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 2 | 0.0\% | 0 | 2.2\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Craigellachie Village Centre | 0.2\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Edinburgh City Centre | 0.3\% | 2 | 1.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Elgin City Centre | 4.6\% | 27 | 7.1\% | 11 | 2.5\% | 2 | 3.5\% | 3 | 3.0\% | 2 | 13.1\% | 7 | 0.0\% | 0 | 2.7\% | 3 | 0.0\% | 0 |
| Forres Town Centre | 0.4\% | 2 | 0.5\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 |
| Glasgow City Centre | 0.3\% | 2 | 0.5\% | 1 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Grantown On Spey Town Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Huntly Town Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.2\% | 1 |
| Inverness City Centre | 6.3\% | 37 | 4.4\% | 7 | 8.4\% | 6 | 8.4\% | 8 | 10.8\% | 5 | 3.2\% | 2 | 5.9\% | 2 | 4.4\% | 4 | 9.4\% | 3 |
| Keith Town Centre | 0.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 2 | 0.0\% | 0 | 1.6\% | 2 | 0.0\% | 0 |
| Lossiemouth Town Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Burghmuir Retail Park, Stirling | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Eastfield Retail Park, Inverness | 1.9\% | 11 | 2.3\% | 3 | 3.6\% | 3 | 0.8\% | 1 | 1.6\% | 1 | 1.1\% | 1 | 0.0\% | 0 | 1.0\% | 1 | 5.2\% | 1 |
| Elgin Retail Park, Elgin | 3.9\% | 22 | 3.0\% | 4 | 3.7\% | 3 | 5.5\% | 5 | 2.3\% | 1 | 3.7\% | 2 | 8.9\% | 3 | 2.9\% | 3 | 4.4\% | 1 |
| Inverness Shopping Park, Inverness | 0.9\% | 5 | 1.2\% | 2 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 2 | 0.0\% | 0 |
| Springfield Retail Park, Elgin | 2.8\% | 16 | 1.3\% | 2 | 4.6\% | 3 | 1.9\% | 2 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.0\% | 7 | 5.5\% | 2 |
| Asda, Edgar Road, Elgin, IV30 6YQ | 1.4\% | 8 | 0.8\% | 1 | 5.5\% | 4 | 0.0\% | 0 | 2.1\% | 1 | 2.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Extra, Blackfriars Road, Elgin, IV30 1TY | 1.3\% | 8 | 3.3\% | 5 | 3.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Extra, Eastfield Way, Inverness Business \& Retail Park, Inverness, IV2 7GD | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, High Street, Buckie, AB56 4AB | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 |
| Abroad | 0.4\% | 2 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 |
| Internet / delivery | 5.3\% | 31 | 4.3\% | 6 | 2.0\% | 2 | 7.2\% | 7 | 5.8\% | 3 | 1.1\% | 1 | 7.4\% | 2 | 6.3\% | 6 | 13.2\% | 4 |
| Aberdeen City Centre | 4.0\% | 23 | 6.1\% | 9 | 0.0\% | 0 | 0.8\% | 1 | 3.2\% | 2 | 0.0\% | 0 | 6.5\% | 2 | 9.8\% | 10 | 0.0\% | 0 |
| Allarburn Farm Shop, Edgar Road, Elgin, IV30 6XQ | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Aviemore Town Centre, PH22 1RH | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 |
| Christies Garden Centre, The Nurseries, Fochabers, IV32 7PF | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Costco, Endeavour Drive, Westhill, AB32 6UF | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 1 | 1.3\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| M\&S Foodhall, High Street, Elgin, IV30 1DJ | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Portsoy Town Centre | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 |
| Sainsbury's Superstore, Forres Road, Nairn, IV12 5QF | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Turriff Town Centre, AB53 4AA | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 |
| (Don't know / varies) | 1.3\% | 7 | 0.0\% | 0 | 1.8\% | 1 | 0.0\% | 0 | 2.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.5\% | 3 | 5.2\% | 1 |
| (Nowhere else) | 61.8\% | 359 | 63.5\% | 94 | 60.4\% | 46 | 68.8\% | 64 | 64.6\% | 33 | 67.9\% | 35 | 64.0\% | 21 | 50.8\% | 50 | 52.8\% | 15 |
| Weighted base: |  | 581 |  | 148 |  | 76 |  | 92 |  | 51 |  | 52 |  | 33 |  | 99 |  | 29 |
| Sample: |  | 562 |  | 118 |  | 80 |  | 82 |  | 61 |  | 60 |  | 46 |  | 87 |  | 28 |

Q26BWhere else do you undertake shopping for personal goods ?
Not those that said '(Don't know / varies)' or '(Don't buy these kind of goods)' at Q21 or '(Don't know / varies)' or '(Nowhere else)' at Q24 or Q26A

| Buckie Town Centre | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.2\% | 1 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Edinburgh City Centre | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Elgin City Centre | 0.7\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 2.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Forres Town Centre | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.3\% | 1 |
| Glasgow City Centre | 1.4\% | 3 | 3.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 1 | 0.0\% | 0 |
| Inverness City Centre | 4.1\% | 9 | 4.6\% | 2 | 9.9\% | 3 | 5.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.5\% | 2 | 0.0\% | 0 |
| Keith Town Centre | 0.3\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Eastfield Retail Park, Inverness | 1.4\% | 3 | 0.0\% | 0 | 4.8\% | 1 | 5.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Elgin Retail Park, Elgin | 1.6\% | 3 | 3.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 1 | 0.0\% | 0 |
| Inverness Shopping Park, Inverness | 2.6\% | 6 | 4.6\% | 2 | 3.4\% | 1 | 2.5\% | 1 | 4.8\% | 1 | 3.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Springfield Retail Park, Elgin | 2.8\% | 6 | 3.6\% | 2 | 4.8\% | 1 | 5.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 1 | 0.0\% | 0 |
| Asda, Edgar Road, Elgin, IV30 6YQ | 0.3\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Extra, Blackfriars Road, Elgin, IV30 1TY | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, Moss Street, Keith, AB55 5HB | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Internet / delivery | 3.7\% | 8 | 0.0\% | 0 | 4.8\% | 1 | 0.0\% | 0 | 6.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 9.5\% | 4 | 9.2\% | 1 |
| Aberdeen City Centre | 7.6\% | 16 | 9.4\% | 5 | 4.5\% | 1 | 0.0\% | 0 | 5.5\% | 1 | 13.9\% | 2 | 0.0\% | 0 | 3.2\% | 1 | 43.6\% | 5 |
| Gyle Shopping Centre, Gyle Ave, Edinburgh, EH12 9JY | 0.2\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inshes Retail Park, Sir Walter Scott Drive, Inverness, IV2 3TW | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 4.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.2\% | 1 |
| M\&S Foodhall, High Street, Elgin, IV30 1DJ | 0.8\% | 2 | 2.3\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Nowhere else) | 68.3\% | 147 | 66.6\% | 36 | 63.9\% | 18 | 74.1\% | 21 | 60.5\% | 10 | 77.0\% | 13 | 96.4\% | 11 | 71.2\% | 32 | 32.7\% | 4 |
| Weighted base: |  | 215 |  | 54 |  | 29 |  | 29 |  | 17 |  | 17 |  | 12 |  | 45 |  | 12 |
| Sample: |  | 207 |  | 44 |  | 29 |  | 28 |  | 20 |  | 19 |  | 16 |  | 40 |  | 11 |

Q26CWhere else do you undertake shopping for personal goods?
Not those that said '(Don't know / varies)' or '(Don't buy these kind of goods)' at Q21 or '(Don't know / varies)' or '(Nowhere else)' at Q24 or Q26A or Q26B

| Banff Town Centre | 2.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.2\% | 1 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Edinburgh City Centre | 6.8\% | 5 | 19.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 20.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Forres Town Centre | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 9.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Grantown On Spey Town Centre | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inverness City Centre | 3.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.1\% | 1 | 0.0\% | 0 | 11.2\% | 1 | 0.0\% | 0 |
| Inverness Shopping Park, Inverness | 2.6\% | 2 | 9.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Springfield Retail Park, Elgin | 2.5\% | 2 | 9.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Internet / delivery | 4.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 33.1\% | 3 |
| Aberdeen City Centre | 4.4\% | 3 | 0.0\% | 0 | 12.5\% | 1 | 22.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Nowhere else) | 71.2\% | 48 | 61.9\% | 11 | 87.5\% | 9 | 68.0\% | 5 | 79.4\% | 4 | 49.8\% |  | 100.1\% | 0 | 77.6\% | 10 | 66.9\% | 5 |
| Weighted base: |  | 67 |  | 18 |  | 10 |  | 7 |  | 6 |  | 4 |  | 0 |  | 13 |  | 8 |
| Sample: |  | 60 |  | 14 |  | 10 |  | 7 |  | 7 |  | 4 |  | 1 |  | 10 |  | 7 |

## Meanscore: [£]

Q27 On average how much does your household spend on personal goods each month? Not those that said '(Don't know / varies)' or '(Don't buy these kind of goods)' at Q21

| Nothing | 0.2\% | 2 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 0.8\% | 8 | 1.3\% | 3 | 0.0\% | 0 | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 1.4\% | 2 | 0.0\% | 0 |
| £6-£10 | 2.8\% | 27 | 2.3\% | 5 | 4.1\% | 6 | 0.9\% | 1 | 2.1\% | 2 | 5.9\% | 5 | 3.0\% | 2 | 2.9\% | 5 | 2.3\% | 1 |
| £11-£15 | 1.3\% | 13 | 2.0\% | 5 | 0.8\% | 1 | 1.2\% | 2 | 1.4\% | 1 | 0.7\% | 1 | 3.2\% | 2 | 0.7\% | 1 | 0.0\% | 0 |
| £16-£20 | 8.0\% | 77 | 11.4\% | 27 | 8.0\% | 11 | 9.6\% | 16 | 3.3\% | 3 | 8.0\% | 7 | 6.8\% | 5 | 5.5\% | 9 | 2.6\% | , |
| £21-£25 | 2.8\% | 27 | 1.2\% | 3 | 5.3\% | 7 | 4.0\% | 7 | 2.0\% | 2 | 2.0\% | 2 | 4.3\% | 3 | 1.9\% | 3 | 2.6\% | 1 |
| £26-£30 | 7.4\% | 72 | 8.5\% | 20 | 6.9\% | 9 | 11.9\% | 19 | 6.3\% | 5 | 4.8\% | 4 | 8.3\% | 6 | 5.4\% | 8 | 0.0\% | 0 |
| £31-£35 | 2.1\% | 21 | 3.4\% | 8 | 4.6\% | 6 | 1.5\% | 2 | 0.0\% | 0 | 0.7\% | 1 | 2.1\% | 1 | 1.3\% | 2 | 0.0\% | 0 |
| £36-£40 | 5.7\% | 55 | 4.2\% | 10 | 9.3\% | 13 | 6.1\% | 10 | 5.1\% | 4 | 5.8\% | 5 | 2.8\% | 2 | 7.3\% | 11 | 0.0\% | 0 |
| £41-£45 | 1.7\% | 17 | 1.4\% | 3 | 0.8\% | 1 | 3.4\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 3.0\% | 2 | 1.6\% | 2 | 4.6\% | 2 |
| £46-£50 | 12.5\% | 121 | 13.0\% | 30 | 10.7\% | 14 | 10.9\% | 18 | 12.2\% | 10 | 13.2\% | 11 | 13.3\% | 9 | 14.6\% | 23 | 11.9\% | 6 |
| £51-£60 | 2.8\% | 27 | 4.4\% | 10 | 2.0\% | 3 | 1.2\% | 2 | 3.3\% | 3 | 3.8\% | 3 | 4.2\% | 3 | 1.8\% | 3 | 1.3\% | 1 |
| £61-£70 | 0.9\% | 9 | 0.3\% | 1 | 0.0\% | 0 | 1.0\% | 2 | 2.4\% | 2 | 1.4\% | 1 | 0.0\% | 0 | 2.3\% | 4 | 0.0\% | 0 |
| £71-£80 | 1.6\% | 16 | 1.7\% | 4 | 1.7\% | 2 | 1.0\% | 2 | 1.0\% | 1 | 2.8\% | 2 | 2.6\% | 2 | 1.9\% | 3 | 0.0\% | 0 |
| £81-£90 | 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 3 | 0.0\% | 0 |
| £91-£100 | 9.1\% | 88 | 8.6\% | 20 | 6.0\% | 8 | 6.1\% | 10 | 10.1\% | 8 | 7.2\% | 6 | 10.2\% | 7 | 12.3\% | 19 | 20.6\% | 10 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.1\% | 1 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 1.0\% | 10 | 1.4\% | 3 | 2.0\% | 3 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 3.3\% | 2 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 2.5\% | 24 | 1.8\% | 4 | 2.2\% | 3 | 4.2\% | 7 | 1.5\% | 1 | 2.9\% | 2 | 2.9\% | 2 | 2.6\% | 4 | 1.3\% | 1 |
| £151-£175 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 2.5\% | 24 | 0.7\% | 2 | 1.8\% | 2 | 1.5\% | 3 | 4.4\% | 3 | 3.7\% | 3 | 5.1\% | 4 | 2.5\% | 4 | 7.8\% | 4 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.7\% | 7 | 1.5\% | 3 | 0.4\% | 1 | 0.0\% | 0 | 2.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 2 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.5\% | 5 | 1.2\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 1.3\% | , |
| £301+ | 0.8\% | 8 | 0.8\% | 2 | 1.0\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 4 | 0.0\% | 0 |
| (Don't know / varies) | 30.7\% | 297 | 27.4\% | 64 | 29.2\% | 40 | 33.4\% | 54 | 43.0\% | 34 | 35.6\% | 29 | 26.6\% | 18 | 26.4\% | 41 | 33.2\% | 16 |
| (Refused) | 0.9\% | 8 | 1.0\% | 2 | 2.1\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 3 | 1.3\% | 1 |
| Mean: |  | 66.83 |  | 63.05 |  | 60.83 |  | 55.14 |  | 73.11 |  | 62.74 |  | 61.49 |  | 81.45 |  | 98.51 |
| Weighted base: |  | 965 |  | 234 |  | 135 |  | 163 |  | 79 |  | 81 |  | 68 |  | 156 |  | 49 |
| Sample: |  | 957 |  | 196 |  | 144 |  | 139 |  | 95 |  | 96 |  | 95 |  | 143 |  | 49 |

Meanscore: [Often = 3, Occasionally = 2, Never = 1]
Q28 How often do you use any of the following to purchase personal goods? [PR]
Not those that said '(Don't buy these kind of goods)' at Q21

## Internet

|  | $34.8 \%$ | 349 | $29.6 \%$ | 70 | $33.6 \%$ | 47 | $38.9 \%$ | 68 | $31.7 \%$ | 26 | $34.8 \%$ | 29 | $32.1 \%$ | 24 | $39.2 \%$ | 63 | $43.5 \%$ | 21 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Often | $37.0 \%$ | 371 | $38.2 \%$ | 91 | $34.7 \%$ | 48 | $36.8 \%$ | 64 | $34.3 \%$ | 28 | $41.0 \%$ | 35 | $34.2 \%$ | 25 | $38.8 \%$ | 63 | $34.2 \%$ | 17 |
| Occasionally | $28.2 \%$ | 283 | $32.3 \%$ | 77 | $31.7 \%$ | 44 | $24.2 \%$ | 42 | $34.0 \%$ | 28 | $24.2 \%$ | 20 | $33.7 \%$ | 25 | $22.0 \%$ | 36 | $22.3 \%$ | 11 |
| Never | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Don't know) |  | 2.07 |  | 1.97 |  | 2.02 |  | 2.15 | 1.98 |  | 2.11 |  | 1.98 | 2.17 | 2.21 |  |  |  |
| Mean: |  | 1003 |  | 237 |  | 139 |  | 175 |  | 82 |  | 84 |  | 73 | 162 | 49 |  |  |
| Weighted base: | 1003 | 201 |  | 150 |  | 150 | 100 |  | 100 | 101 | 151 | 50 |  |  |  |  |  |  |

## By telephone (e.g. from supermarkets)

| Often | 0.4\% | 4 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 2.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Occasionally | 3.4\% | 35 | 2.8\% | 7 | 3.5\% | 5 | 4.8\% | 8 | 7.1\% | 6 | 2.0\% | 2 | 2.6\% | 2 | 2.0\% | 3 | 3.9\% | 2 |
| Never | 96.1\% | 964 | 96.9\% | 230 | 96.5\% | 134 | 95.2\% | 166 | 91.8\% | 76 | 95.9\% | 81 | 97.4\% | 71 | 98.0\% | 159 | 94.8\% | 47 |
| (Don't know) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 1.04 |  | 1.03 |  | 1.04 |  | 1.05 |  | 1.09 |  | 1.06 |  | 1.03 |  | 1.02 |  | 1.07 |
| Weighted base: |  | 1003 |  | 237 |  | 139 |  | 175 |  | 82 |  | 84 |  | 73 |  | 162 |  | 49 |
| Sample: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |

## Catalogue / mail order

| Often | 1.4\% | 14 | 1.1\% | 3 | 0.0\% | 0 | 1.0\% | 2 | 1.1\% | 1 | 2.7\% | 2 | 1.2\% | 1 | 2.3\% | 4 | 4.3\% | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Occasionally | 13.3\% | 134 | 9.7\% | 23 | 12.9\% | 18 | 11.4\% | 20 | 17.2\% | 14 | 17.5\% | 15 | 17.7\% | 13 | 12.2\% | 20 | 22.6\% | 11 |
| Never | 85.2\% | 855 | 89.2\% | 212 | 87.1\% | 121 | 87.6\% | 153 | 81.7\% | 67 | 79.8\% | 67 | 81.2\% | 59 | 85.5\% | 138 | 73.1\% | 36 |
| (Don't know) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 1.16 |  | 1.12 |  | 1.13 |  | 1.14 |  | 1.20 |  | 1.23 |  | 1.20 |  | 1.17 |  | 1.31 |
| Weighted base: |  | 1003 |  | 237 |  | 139 |  | 175 |  | 82 |  | 84 |  | 73 |  | 162 |  | 49 |
| Sample: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |

## Mobile shops

| Often | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Occasionally | 0.7\% | 7 | 0.7\% | 2 | 1.9\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Never | 99.3\% | 996 | 99.3\% | 236 | 98.1\% | 137 | 100.0\% | 175 | 100.0\% | 82 | 98.5\% | 83 | 98.6\% | 72 | 00.0\% | 162 | 100.0\% | 49 |
| (Don't know) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 1.01 |  | 1.01 |  | 1.02 |  | 1.00 |  | 1.00 |  | 1.02 |  | 1.01 |  | 1.00 |  | 1.00 |
| Weighted base: |  | 1003 |  | 237 |  | 139 |  | 175 |  | 82 |  | 84 |  | 73 |  | 162 |  | 49 |
| Sample: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |

## Farmers Markets or similar

| Often | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Occasionally | 3.6\% | 36 | 3.7\% | 9 | 4.9\% | 7 | 3.1\% | 5 | 5.9\% | 5 | 4.1\% | 3 | 2.7\% | 2 | 2.1\% | 3 | 3.2\% | 2 |
| Never | 96.3\% | 965 | 96.3\% | 229 | 95.1\% | 133 | 96.9\% | 169 | 94.1\% | 78 | 95.9\% | 81 | 97.3\% | 71 | 97.2\% | 157 | 96.8\% | 48 |
| (Don't know) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 1.04 |  | 1.04 |  | 1.05 |  | 1.03 |  | 1.06 |  | 1.04 |  | 1.03 |  | 1.03 |  | 1.03 |
| Weighted base: |  | 1003 |  | 237 |  | 139 |  | 175 |  | 82 |  | 84 |  | 73 |  | 162 |  | 49 |
| Sample: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |

## Car boot / jumble / second hand sales

| Often | $0.6 \%$ | 6 | $1.0 \%$ | 2 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $0.6 \%$ | 0 | $0.7 \%$ | 1 | $1.4 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Occasionally | $4.7 \%$ | 47 | $3.3 \%$ | 8 | $6.7 \%$ | 9 | $4.5 \%$ | 8 | $4.8 \%$ | 4 | $3.3 \%$ | 3 | $3.4 \%$ | 3 | $6.7 \%$ | 11 | $4.3 \%$ | 2 |
| Never | $94.7 \%$ | 950 | $95.7 \%$ | 227 | $92.3 \%$ | 129 | $95.5 \%$ | 167 | $94.7 \%$ | 78 | $96.0 \%$ | 81 | $95.2 \%$ | 70 | $93.3 \%$ | 151 | $95.7 \%$ | 47 |
| (Don't know) | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Mean: |  | 1.06 |  | 1.05 |  | 1.09 |  | 1.05 |  | 1.06 |  | 1.05 | 1.06 | 1.07 | 1.04 |  |  |  |
| Weighted base: |  | 1003 |  | 237 |  | 139 |  | 175 |  | 82 |  | 84 |  | 73 | 162 | 49 |  |  |
| Sample: | 1003 |  | 201 |  | 150 |  | 150 | 100 | 100 | 101 | 151 | 50 |  |  |  |  |  |  |

## Other method

Occasionally
Never
$\begin{array}{rrrrrrrrrrr}0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% \\ 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% & 0 & 0.0 \% \\ 99.3 \% & 996 & 99.3 \% & 236 & 99.6 \% & 139 & 98.6 \% & 172 & 100.0 \% & 82 & 98.7 \% \\ 0.7 \% & 7 & 0.7 \% & 2 & 0.4 \% & 1 & 1.4 \% & 3 & 0.0 \% & 0 & 1.3 \% \\ & 1.00 & & 1.00 & & 1.00 & & 1.00 & & 1.00 & \\ & 1003 & & 237 & & 139 & & 175 & & 82 & \\ & 1003 & & 201 & & 150 & & 150 & & 100 & \end{array}$

| $\%$ | 0 | $0.0 \%$ |
| :---: | ---: | ---: |
| $\%$ | 0 | $0.0 \%$ |
| $\%$ | 83 | $100.0 \%$ |
| $\%$ | 1 | $0.0 \%$ |
|  | 1.00 |  |
|  | 84 |  |
|  | 100 |  |


| $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| ---: | ---: | ---: | ---: |
| $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| $99.2 \%$ | 161 | $100.0 \%$ | 49 |
| $0.8 \%$ | 1 | $0.0 \%$ | 0 |
|  | 1.00 |  | 1.00 |
|  | 162 |  | 49 |
|  | 151 |  | 50 |

## Meanscore: [£]

Q29 On average how much does your household spend on personal goods each month via the internet? Those that said they use 'Internet' often or occasionally to purchase personal goods at Q28

| Nothing | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% 0 | 1.2\% | 1 | 1.7\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 0.5\% | 4 | 0.4\% | , | 0.6\% | 1 | 1.3\% | 2 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £6-£10 | 3.9\% | 28 | 2.6\% | 4 | 4.4\% | 4 | 6.1\% | 8 | 2.0\% | 1 | 0.9\% | 1 | 4.0\% | 2 | 5.2\% | 7 | 2.9\% | 1 |
| £11-£15 | 1.2\% | 9 | 1.5\% | 2 | 1.2\% | 1 | 2.8\% | 4 | 2.0\% | 1 | 0.9\% | 1 | 0.0\% | \% | 0.0\% | 0 | 0.0\% | 0 |
| £16-£20 | 7.4\% | 53 | 8.4\% | 13 | 7.0\% | 7 | 11.4\% | 15 | 4.0\% | 2 | 3.7\% | 2 | 12.4\% | \% | 4.6\% | 6 | 5.0\% | 2 |
| £21-£25 | 2.9\% | 21 | 2.2\% | 4 | 3.9\% | 4 | 2.6\% | 3 | 5.0\% | 3 | 2.9\% | 2 | 2.4\% | \% | 2.4\% | 3 | 3.9\% | 1 |
| £26-£30 | 6.5\% | 47 | 7.3\% | 12 | 7.1\% | 7 | 7.4\% | 10 | 8.3\% | 5 | 6.4\% | 4 | 10.4\% | \% | 3.0\% | 4 | 2.9\% | 1 |
| £31-£35 | 1.1\% | 8 | 0.4\% | 1 | 3.5\% | 3 | 1.3\% | 2 | 0.0\% | 0 | 0.9\% | 1 | 0.9\% | 0 | 0.8\% | 1 | 0.0\% | 0 |
| £36-£40 | 4.9\% | 35 | 2.7\% | 4 | 4.9\% | 5 | 4.0\% | 5 | 5.5\% | 3 | 6.5\% | 4 | 8.2\% | 4 | 7.7\% | 10 | 0.0\% | 0 |
| £41-£45 | 2.1\% | 15 | 0.8\% | 1 | 1.9\% | 2 | 4.5\% | 6 | 2.8\% | 2 | 2.4\% | 2 | 4.3\% | \% 2 | 0.0\% | 0 | 2.9\% | 1 |
| £46-£50 | 12.9\% | 93 | 17.0\% | 27 | 8.0\% | 8 | 8.3\% | 11 | 13.8\% | 8 | 17.3\% | 11 | 18.3\% | \% 9 | 10.9\% | 14 | 15.9\% | 6 |
| £51-£60 | 3.7\% | 26 | 4.5\% | 7 | 4.3\% | 4 | 2.6\% | 3 | 4.1\% | 2 | 3.7\% | 2 | 5.0\% | \% 2 | 3.1\% | 4 | 1.7\% | 1 |
| £61-£70 | 1.1\% | 8 | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 3.6\% | 2 | 0.0\% | 0 | 2.4\% | 3 | 0.0\% | 0 |
| £71-£80 | 2.2\% | 16 | 3.1\% | 5 | 1.5\% | 1 | 1.0\% | 1 | 2.0\% | 1 | 5.5\% | 4 | 2.1\% | \% | 0.8\% | 1 | 3.9\% | 1 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 9.5\% | 68 | 10.4\% | 17 | 7.9\% | 8 | 6.6\% | 9 | 4.1\% | 2 | 7.2\% | 5 | 8.6\% | \% | 13.7\% | 17 | 17.7\% | 7 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.2\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.6\% | 4 | 1.0\% | 2 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 3.0\% | 21 | 4.4\% | 7 | 0.0\% | 0 | 3.7\% | 5 | 1.5\% | 1 | 3.6\% | 2 | 2.1\% | \% 1 | 4.2\% | 5 | 0.0\% | 0 |
| £151-£175 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 2.5\% | 18 | 0.0\% | 0 | 2.5\% | 2 | 0.0\% | 0 | 3.0\% | 2 | 3.9\% | 2 | 2.1\% |  | 4.2\% | 5 | 14.1\% | 5 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.7\% | 5 | 1.8\% | 3 | 2.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.5\% | 3 | 0.0\% | 0 | 2.9\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% | 0.0\% | 0 | 1.7\% | 1 |
| £301+ | 1.0\% | 7 | 3.2\% | 5 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 |
| (Don't know / varies) | 30.5\% | 220 | 25.7\% | 41 | 32.1\% | 31 | 35.3\% | 47 | 39.9\% | 22 | 28.4\% | 18 | 19.3\% | \% 9 | 33.7\% | 42 | 24.2\% | 9 |
| (Refused) | 0.7\% | 5 | 1.5\% | 2 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 |
| Mean: |  | 67.31 |  | 77.40 |  | 70.88 |  | 49.66 |  | 54.93 |  | 69.71 |  | 51.65 |  | 69.68 |  | 95.51 |
| Weighted base: |  | 720 |  | 161 |  | 95 |  | 132 |  | 54 |  | 64 |  | 49 |  | 126 |  | 38 |
| Sample: |  | 658 |  | 122 |  | 94 |  | 107 |  | 60 |  | 68 |  | 61 |  | 111 |  | 35 |

## Meanscore: [£]

Q30 On average how much does your household spend on personal goods each month via the telephone?
Those that said they use 'By telephone' often or occasionally to purchase personal goods at Q28

| Nothing | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £6-£10 | 5.3\% | 2 | 0.0\% | 0 | 11.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 77.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| £11-£15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £16-£20 | 4.3\% | 2 | 0.0\% | 0 | 11.3\% | 1 | 0.0\% | 0 | 6.9\% | 0 | 0.0\% | \% 0 | 0.0\% | 0 | 0.0\% | 0 | 25.0\% | 1 |
| £21-£25 | 1.8\% | 1 | 9.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 4.2\% | 2 | 0.0\% | 0 | 11.3\% | 1 | 0.0\% | 0 | 16.0\% | 1 | 0.0\% | \% 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 2.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 31.8\% | 1 | 0.0\% | 0 |
| £36-£40 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% 0 | 0.0\% | 0 | 0.0\% | 0 | 25.0\% | 1 |
| £41-£45 | 1.8\% | 1 | 9.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 6.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 8.6\% | 1 | 0.0\% | 0 | 0.0\% | \% 0 | 0.0\% | 0 | 31.8\% | 1 | 25.0\% | 1 |
| £51-£60 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 5.7\% | 2 | 22.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 15.8\% | \% 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 64.7\% | 25 | 58.1\% | 4 | 66.0\% | 3 | 91.4\% | 8 | 77.2\% | 5 | 84.2\% | \% 3 | 22.3\% | 0 | 18.2\% | 1 | 25.0\% | 1 |
| (Refused) | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% 0 | 0.0\% | 0 | 18.2\% | 1 | 0.0\% | 0 |
| Mean: |  | 42.54 |  | 70.01 |  | 20.00 |  | 50.00 |  | 27.00 |  | 100.00 |  | 10.00 |  | 42.50 |  | 36.67 |
| Weighted base: |  | 39 |  | 7 |  | 5 |  | 8 |  | 7 |  | 3 |  | 2 |  | 3 |  | 3 |
| Sample: |  | 51 |  | 9 |  | 6 |  | 9 |  | 11 |  | 5 |  | 3 |  | 4 |  | 4 |

## Meanscore: [£]

Q31 On average how much does your household spend on personal goods each month via catalogue / mail order? Those that said they use 'Catalogue / mail order' often or occasionally to purchase personal goods at Q28

| Nothing | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 3.7\% | 5 | 0.0\% | 0 | 3.1\% | 1 | 15.9\% | 3 | 0.0\% | 0 | 5.7\% | 1 | 3.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £6-£10 | 6.7\% | 10 | 2.8\% | 1 | 14.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 9.7\% | 2 | 10.9\% | 2 | 15.0\% | 4 | 0.0\% | 0 |
| £11-£15 | 1.4\% | 2 | 0.0\% | 0 | 3.1\% | 1 | 3.3\% | 1 | 5.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £16-£20 | 8.6\% | 13 | 4.9\% | 1 | 14.7\% | 3 | 8.2\% | 2 | 13.9\% | 2 | 7.5\% | 1 | 7.3\% | 1 | 6.2\% |  | 9.6\% | , |
| £21-£25 | 6.8\% | 10 | 9.7\% | 2 | 3.1\% | 1 | 0.0\% | 0 | 7.2\% | 1 | 7.5\% | 1 | 0.0\% | 0 | 15.0\% | 4 | 8.4\% | 1 |
| £26-£30 | 5.0\% | 7 | 7.6\% | 2 | 7.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 20.1\% | 3 | 5.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 1.2\% | 2 | 6.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 3.6\% | 5 | 2.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.2\% | 2 | 0.0\% | 0 | 6.2\% | 1 | 9.6\% | 1 |
| £41-£45 | 2.1\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.1\% | 0 | 0.0\% | 0 | 20.4\% | 3 |
| £46-£50 | 10.2\% | 15 | 6.5\% | 2 | 7.7\% | 1 | 12.4\% | 3 | 5.4\% | 1 | 0.0\% | 0 | 14.0\% | 2 | 19.0\% | 4 | 16.0\% | 2 |
| £51-£60 | 1.6\% | 2 | 0.0\% | 0 | 10.8\% | 2 | 0.0\% | 0 | 3.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 2.1\% | 3 | 2.8\% | 1 | 0.0\% | 0 | 8.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.8\% | 1 |
| £81-£90 | 0.4\% | 1 | 0.0\% | 0 | 3.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 1.3\% | 2 | 2.8\% | 1 | 0.0\% | 0 | 3.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£110 | 0.8\% | 1 | 4.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 5.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.4\% | 1 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 40.9\% | 61 | 39.3\% | 10 | 33.2\% | 6 | 42.9\% | 9 | 65.1\% | 10 | 38.2\% | 7 | 53.1\% | 7 | 31.6\% | 7 | 31.2\% | 4 |
| (Refused) | 2.0\% | 3 | 9.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 1 | 0.0\% | 0 |
| Mean: |  | 37.31 |  | 44.51 |  | 30.91 |  | 45.01 |  | 27.51 |  | 23.98 |  | 33.76 |  | 41.30 |  | 41.62 |
| Weighted base: |  | 148 |  | 26 |  | 18 |  | 22 |  | 15 |  | 17 |  | 14 |  | 23 |  | 13 |
| Sample: |  | 168 |  | 24 |  | 22 |  | 23 |  | 21 |  | 21 |  | 19 |  | 23 |  | 15 |

## Meanscore: [£]

Q32 On average how much does your household spend on personal goods each month at mobile shops? Those that said they use 'Mobile shops' often or occasionally to purchase personal goods at Q28

| Nothing | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £6-£10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £11-£15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £16-£20 | 25.3\% | 2 | 100.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £21-£25 | 19.8\% | 1 | 0.0\% | 0 | 50.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £41-£45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £51-£60 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 19.8\% | 1 | 0.0\% | 0 | 50.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 35.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  | 100.0\% |  | 100.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| (Refused) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  |  |  | 20.00 |  |  |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Weighted base: |  | 7 |  | 2 |  | 3 |  | 0 |  | 0 |  | 1 |  | 1 |  | 0 |  | 0 |
| Sample: |  | 5 |  | 1 |  | 2 |  | 0 |  | 0 |  | 1 |  | 1 |  | 0 |  | 0 |

## Meanscore: [£]

Q33 On average how much does your household spend on personal goods each month at farmers markets or similar? Those that said they use 'Markets' often or occasionally to purchase personal goods at Q28

| Nothing | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | - 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 9.1\% | 3 | 0.0\% | 0 | 37.7\% | 3 | 0.0\% | 0 | 16.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 |
| £6-£10 | 9.8\% | 4 | 0.0\% | 0 | 20.1\% | 1 | 0.0\% | 0 | 16.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 32.8\% | 1 | 0.0\% | 0 |
| £11-£15 | 14.8\% | 6 | 8.1\% | 1 | 20.1\% | 1 | 23.1\% | 1 | 16.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 30.8\% | 1 | 0.0\% | 0 |
| £16-£20 | 22.0\% | 8 | 27.0\% | 2 | 14.1\% | 1 | 32.8\% | 2 | 23.7\% | 1 | 28.1\% | 1 | 50.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| £21-£25 | 2.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 23.1\% | 1 | 0.0\% | 0 |
| £26-£30 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 16.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 4.4\% | 2 | 18.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 |
| £41-£45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 |
| £51-£60 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 35.7\% | 13 | 46.0\% | 4 | 8.1\% | 1 | 44.1\% | 2 | 26.2\% | 1 | 55.9\% | 2 | 50.0\% | 1 | 13.2\% |  | 100.0\% | 2 |
| (Refused) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 6.51 |  | 24.49 |  | 10.58 |  | 17.93 |  | 13.21 |  | 23.64 |  | 20.00 |  | 14.71 |  | 0.00 |
| Weighted base: |  | 37 |  | 9 |  | 7 |  | 5 |  | 5 |  | 3 |  | 2 |  | 4 |  | 2 |
| Sample: |  | 34 |  | 7 |  | 6 |  | 4 |  | 6 |  | 4 |  | 2 |  | 4 | 4 | 1 |

## Meanscore: [£]

Q34 On average how much does your household spend on personal goods each month at car boot / jumble / second hand sales? Those that said they use 'Car boot / jumble / second hand sales' often or occasionally to purchase personal goods at Q28

| Nothing | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 13.8\% | 7 | 7.0\% | 1 | 33.4\% | 4 | 0.0\% | 0 | 37.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 12.7\% | 1 | 0.0\% | 0 |
| £6-£10 | 23.4\% | 12 | 0.0\% | 0 | 5.2\% | 1 | 31.5\% | 3 | 0.0\% | 0 | 67.1\% | 2 | 30.5\% | 1 | 35.8\% | 4 | 00.0\% | 2 |
| £11-£15 | 8.9\% | 5 | 19.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.5\% | 3 | 0.0\% | 0 |
| £16-£20 | 11.7\% | 6 | 23.4\% | 2 | 0.0\% | 0 | 22.5\% | 2 | 10.6\% | 0 | 16.4\% | 1 | 28.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| £21-£25 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 3.7\% | 2 | 0.0\% | 0 | 12.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 16.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 5.7\% | 3 | 16.4\% | 2 | 12.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 28.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| £41-£45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £51-£60 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 31.0\% | 16 | 33.9\% |  | 35.5\% | 4 | 46.0\% | 4 | 52.4\% | 2 | 0.0\% | 0 | 12.3\% | 0 | 26.0\% | 3 | 0.0\% | 0 |
| (Refused) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 4.95 |  | 20.66 |  | 15.87 |  | 14.16 |  | 8.33 |  | 14.07 |  | 23.05 |  | 10.34 |  | 9.10 |
| Weighted base: |  | 53 |  | 10 |  | 11 |  | 8 |  | 4 |  | 3 |  | 4 |  | 11 |  | 2 |
| Sample: |  | 49 |  | 8 |  | 10 |  | 6 |  | 5 |  | 4 |  | 4 |  | 10 |  | 2 |

## Meanscore: [£]

Q35 On average how much does your household spend on personal goods each month via (OTHER RESPONSE STATED AT Q28)? Those that said they use 'Other method' often or occasionally to purchase personal goods at Q28

| Nothing | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £6-£10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £11-£15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £16-£20 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £21-£25 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £41-£45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £51-£60 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Refused) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Weighted base: |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |
| Sample: |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |

Q36 I would like to ask you a few questions about where you purchase 'bulky' goods such as furniture, carpets, large domestic appliances (eg fridges, freezers, cookers etc) and other household hardware including DIY goods. Where do you normally shop for these 'bulky' goods?

Buckie Town Centre
Elgin City Centre
Forres Town Centre
Huntly Town Centre
Inverness City Centre
Keith Town Centre
Lossiemouth Town Centre
Nairn Town Centre
New Elgin Local Centre
Rothes Town Centre
Stirling City Centre
Eastfield Retail Park, Inverness
Elgin Retail Park, Elgin
Inverness Shopping Park, Inverness
Springfield Retail Park, Elgin
Telford Retail Park, Inverness
Telford Street, Retail Park, Inverness
Asda, Edgar Road, Elgin, IV30 6YQ
Tesco Extra, Blackfriars Road, Elgin, IV30 1TY
Internet / delivery
Aberdeen City Centre
Anderson \& England, Lossie Wynd, Elgin, IV30 1PU
Andersons of Inverurie, Highclere Business Park, Inverurie, AB51 5QW
B\&Q, Edgar Road Retail Park, Elgin, IV30 6YQ
Balmakeith Business Park, Forres Road, Nairn, IV12 5QF
Beach Boulevard Retail Park, Links Road, Aberdeen, AB11 5EJ
Berryden Retail Park, Aberdeen, AB25 3SG
Bishopmill Local Centre, IV30 4EB
Costco, Endeavour Drive, Westhill, AB32 6UF
Decora, Lossiebank Mills, Bridge Street, Elgin, IV30 4DE
DFS, Millburn Road, Inverness, IV2 3TR
Edgar Road Retail Park, Edgar Road, Elgin, IV30 6YQ
Grampian Furnishers, Waulkmill House, Linkwood Place, Elgin, IV30 8QN
Greshop Industrial Estate, Forres, IV36 2GW
IKEA, Costkea Way, Loanhead, EH20 9BY
IKEA, Kings Inch Drive, Glasgow, G51 4FB Inshes Retail Park, Sir Walter Scott Drive, Inverness, IV2 3TW
Inverurie Town Centre, AB51 3PY

| 2.3\% | 23 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 9.4\% | 15 | 10.3\% | 5 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 8.9\% | 89 | 8.5\% | 20 | 12.5\% | 17 | 10.5\% | 18 | 12.1\% | 10 | 9.1\% | 8 | 1.8\% | 1 | 5.9\% | 10 | 9.8\% | 5 |
| 0.6\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 2.0\% | 20 | 1.5\% | 4 | 3.3\% | 5 | 3.2\% | 6 | 1.3\% | 1 | 1.8\% | 2 | 1.4\% | 1 | 1.5\% | 2 | 0.0\% | 0 |
| 7.3\% | 74 | 1.6\% | 4 | 1.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 14.3\% | 12 | 41.6\% | 31 | 10.8\% | 18 | 15.5\% | 8 |
| 1.9\% | 19 | 4.2\% | 10 | 0.8\% | 1 | 0.4\% | 1 | 6.9\% | 6 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 1 |
| 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 0.8\% | 8 | 2.3\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.9\% | 1 | 0.0\% | 0 |
| 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| 0.9\% | 9 | 1.2\% | 3 | 2.7\% | 4 | 0.0\% | 0 | 2.6\% | 2 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 9.3\% | 94 | 8.8\% | 21 | 11.4\% | 16 | 12.5\% | 22 | 5.0\% | 4 | 12.2\% | 10 | 4.4\% | 3 | 8.5\% | 14 | 7.1\% | 3 |
| 0.2\% | 2 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 15.6\% | 157 | 20.6\% | 49 | 23.1\% | 32 | 11.7\% | 21 | 16.6\% | 14 | 16.9\% | 14 | 4.4\% | 3 | 9.2\% | 15 | 18.8\% | 9 |
| 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 0.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 |
| 0.5\% | 5 | 0.7\% | 2 | 1.0\% | 1 | 0.0\% | 0 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 |
| 0.7\% | 7 | 2.8\% | 7 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 23.1\% | 231 | 20.7\% | 49 | 19.0\% | 26 | 20.3\% | 35 | 22.4\% | 18 | 27.7\% | 23 | 25.5\% | 19 | 31.1\% | 50 | 18.6\% | 9 |
| 0.7\% | 7 | 0.3\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.7\% | 2 | 1.8\% | 3 | 1.3\% | 1 |
| 0.4\% | 4 | 0.3\% | 1 | 0.0\% | 0 | 1.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 0.1\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |


| $0.5 \%$ | 5 | $1.4 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.3 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $0.2 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.0 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |


| $0.1 \%$ | 1 | $0.3 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.9 \%$ | 1 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $0.1 \%$ | 1 | $0.3 \%$ | 1 | $0.4 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |



| $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.4 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| $0.1 \%$ | 1 | $0.3 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| $0.3 \%$ | 3 | $0.9 \%$ | 2 | $0.4 \%$ | 1 | $0.4 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| $2.1 \%$ | 21 | $3.0 \%$ | 7 | $4.1 \%$ | 6 | $0.0 \%$ | 0 | $7.8 \%$ | 6 | $1.3 \%$ | 1 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.4 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $0.1 \%$ | 1 | $0.0 \%$ | 0 | $1.0 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| $0.1 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.4 \%$ | 1 | $0.0 \%$ | 0 |
| $0.3 \%$ | 3 | $0.5 \%$ | 1 | $0.0 \%$ | 0 | $0.4 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.9 \%$ | 1 | $0.0 \%$ | 0 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| $0.4 \%$ | 4 | $0.6 \%$ | 1 | $1.1 \%$ | 2 | $0.7 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |


|  | Total |  | Zone 1 |  | Zone 2 |  | Zone 3 |  | Zone 4 |  | Zone 5 |  | Zone 6 |  | Zone 7 |  | Zone 8 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Pinefield Industrial Estate, Pinefield Parade, Elgin, IV30 6FG | 0.1\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Springfield Industrial Estate, Edgar Road, Elgin, IV30 6 YQ | 0.1\% | 1 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Stannifer Retail Park, Garthdee Road, Aberdeen, AB10 7AY | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Travis Perkins, Commercial Road, Buckie, AB56 1TX | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 2 | 0.0\% | 0 |
| Turriff Town Centre, AB53 4AA | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 0 | 1.0\% | 2 | 0.0\% | 0 |
| (Don't know / varies) | 4.0\% | 40 | 4.9\% | 12 | 4.0\% | 6 | 8.3\% | 15 | 5.8\% | 5 | 0.7\% | 1 | 1.4\% | 1 | 1.4\% | 2 | 0.0\% | 0 |
| (Don't buy these kind of goods) | 14.3\% | 144 | 12.8\% | 30 | 10.9\% | 15 | 21.5\% | 38 | 17.5\% | 14 | 10.0\% | 8 | 11.0\% | 8 | 13.4\% | 22 | 16.0\% | 8 |
| Weighted base: |  | 1003 |  | 237 |  | 139 |  | 175 |  | 82 |  | 84 |  | 73 |  | 162 |  | 49 |
| Sample: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |

## Meanscore: [Number of times per week]

Q37 How often do you shop at (LOCATION MENTIONED AT Q36) for bulky goods?
Not those that said '(Don't know /varies)' or '(Don't buy these kind of goods)' at Q36

| 7 times a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5-6 times a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 3-4 times a week | 0.2\% | 2 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Twice a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Once a week | 0.7\% | 6 | 1.2\% | 2 | 2.3\% | 3 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Every two weeks | 0.4\% | 3 | 0.4\% | 1 | 0.8\% | 1 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Every three weeks | 0.2\% | 2 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Monthly | 3.6\% | 29 | 1.0\% | 2 | 4.2\% | 5 | 4.9\% | 6 | 8.2\% | 5 | 0.7\% | 1 | 2.2\% | 1 | 6.3\% | 9 | 1.5\% | 1 |
| Once every two months | 2.9\% | 24 | 3.8\% | 7 | 2.2\% | 3 | 4.3\% | 5 | 0.0\% | 0 | 1.7\% | 1 | 2.7\% | 2 | 4.0\% | 5 | 0.0\% | 0 |
| Three-four times a year | 8.7\% | 71 | 6.5\% | 13 | 7.3\% | 9 | 9.0\% | 11 | 9.2\% | 6 | 7.7\% | 6 | 15.7\% | 10 | 10.7\% | 15 | 6.3\% | 3 |
| Twice a year | 13.6\% | 111 | 14.9\% | 29 | 19.8\% | 23 | 9.7\% | 12 | 16.5\% | 10 | 15.7\% | 12 | 6.0\% | 4 | 12.4\% | 17 | 9.4\% | 4 |
| Once a year | 22.9\% | 188 | 25.3\% | 49 | 27.1\% | 32 | 17.6\% | 22 | 14.5\% | 9 | 33.8\% | 25 | 22.0\% | 14 | 19.2\% | 27 | 22.8\% | 9 |
| Less often | 33.4\% | 273 | 30.6\% | 60 | 31.8\% | 38 | 36.0\% | 44 | 37.5\% | 24 | 24.4\% | 18 | 44.4\% | 29 | 31.8\% | 44 | 41.3\% | 17 |
| (Don't know) | 1.3\% | 11 | 1.2\% | 2 | 0.0\% | 0 | 1.2\% | 1 | 0.7\% | 0 | 3.7\% | 3 | 0.0\% | 0 | 2.2\% | 3 | 1.5\% | 1 |
| (Varies) | 12.0\% | 99 | 14.2\% | 28 | 4.4\% | 5 | 17.3\% | 21 | 11.9\% | 8 | 12.3\% | 9 | 3.1\% | 2 | 13.4\% | 18 | 17.2\% | 7 |
| Mean: |  | 0.05 |  | 0.05 |  | 0.05 |  | 0.04 |  | 0.05 |  | 0.01 |  | 0.09 |  | 0.04 |  | 0.01 |
| Weighted base: |  | 819 |  | 195 |  | 119 |  | 123 |  | 63 |  | 75 |  | 64 |  | 138 |  | 41 |
| Sample: |  | 815 |  | 163 |  | 121 |  | 108 |  | 79 |  | 88 |  | 90 |  | 125 |  | 41 |

Total Zone 1 Zone 2 Zone $3 \quad$ Zone 4
Zone 5
Zone 6
Zone 7
Zone 8

Q38 Where do you use second most often for shopping for bulky goods ?
Not those that said '(Don't know / varies)' or '(Don't buy these kind of goods)' at Q36

| Buckie Town Centre | 1.3\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.5\% | 10 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Elgin City Centre | 5.0\% | 41 | 5.7\% | 11 | 6.9\% | 8 | 3.6\% | 4 | 1.5\% | 1 | 7.9\% | 6 | 2.2\% | 1 | 5.8\% | 8 | 1.5\% | 1 |
| Findochty Village Centre | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 |
| Forres Town Centre | 0.7\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 4.9\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Glasgow City Centre | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Huntly Town Centre | 0.1\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inverness City Centre | 2.1\% | 17 | 0.7\% | 1 | 2.1\% | 2 | 7.7\% | 9 | 2.8\% | 2 | 2.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Keith Town Centre | 2.0\% | 16 | 1.6\% | 3 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.2\% | 2 | 5.5\% | 4 | 1.9\% | 3 | 10.7\% | 4 |
| Lossiemouth Town Centre | 1.2\% | 10 | 1.5\% | 3 | 1.9\% | 2 | 0.6\% | 1 | 6.0\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| New Elgin Local Centre | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Stirling City Centre | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 |
| Eastfield Retail Park, Inverness | 0.8\% | 6 | 1.8\% | 3 | 1.1\% | 1 | 0.6\% | 1 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Elgin Retail Park, Elgin | 5.0\% | 41 | 5.8\% | 11 | 4.4\% | 5 | 4.5\% | 6 | 3.4\% | 2 | 6.2\% | 5 | 4.8\% | 3 | 5.0\% | 7 | 4.6\% | 2 |
| Inverness Shopping Park, Inverness | 0.9\% | 8 | 1.2\% | 2 | 1.2\% | 1 | 2.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 |
| Springfield Retail Park, Elgin | 10.7\% | 88 | 12.0\% | 23 | 14.8\% | 18 | 6.0\% | 7 | 11.7\% | 7 | 8.5\% | 6 | 9.7\% | 6 | 10.0\% | 14 | 13.7\% | 6 |
| Telford Street, Retail Park, Inverness | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Asda, Edgar Road, Elgin, IV30 6YQ | 0.5\% | 4 | 1.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 |
| Tesco Extra, Blackfriars Road, Elgin, IV30 1TY | 0.9\% | 7 | 0.6\% | 1 | 0.5\% | 1 | 0.6\% | 1 | 1.5\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 1.7\% | 2 | 1.5\% | 1 |
| Internet / delivery | 11.2\% | 92 | 12.5\% | 24 | 7.9\% | 9 | 9.7\% | 12 | 13.5\% | 9 | 13.9\% | 11 | 7.5\% | 5 | 11.2\% | 15 | 17.0\% | 7 |
| Aberdeen City Centre | 1.4\% | 12 | 2.7\% | 5 | 1.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 | 2.0\% | 3 | 0.0\% | 0 |
| Anderson \& England, Lossie Wynd, Elgin, IV30 1PU | 0.5\% | 4 | 0.0\% | 0 | 1.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 |
| Andersons of Inverurie, Highclere Business Park, Inverurie, AB51 5QW | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| B\&Q, Edgar Road Retail Park, Elgin, IV30 6YQ | 0.2\% | 2 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bishopmill Local Centre, IV30 4EB | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bridge of Don Retail Park, Denmore Road, Aberdeen, AB23 8JW | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Costco, Endeavour Drive, Westhill, AB32 6UF | 0.4\% | 3 | 0.4\% | 1 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Decora, Lossiebank Mills, Bridge Street, Elgin, IV30 4DE | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| DFS, Millburn Road, Inverness, IV2 3TR | 0.2\% | 1 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Grampian Furnishers, Waulkmill House, Linkwood Place, Elgin, IV30 8QN | 0.8\% | 6 | 0.0\% | 0 | 0.9\% | 1 | 0.6\% | 1 | 2.6\% | 2 | 3.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| IKEA, Kings Inch Drive, Glasgow, G51 4FB | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| IKEA, Wellington Circle, Altens, Aberdeen, AB12 3QW | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Inshes Retail Park, Sir Walter Scott Drive, Inverness, IV2 3TW | 0.4\% | 4 | 0.4\% | 1 | 0.0\% | 0 | 2.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inverurie Town Centre, AB51 3PY | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 0.4\% | 1 | 0.0\% | 0 |
| Turriff Town Centre, AB53 4AA | 0.1\% | 1 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 1.5\% | 13 | 1.2\% | 2 | 0.8\% | 1 | 2.9\% | 4 | 3.3\% | 2 | 0.7\% | 1 | 0.0\% | 0 | 2.2\% | 3 | 0.0\% | 0 |
| (Nowhere else) | 50.6\% | 414 | 49.3\% | 96 | 50.8\% | 60 | 49.5\% | 61 | 50.8\% | 32 | 46.9\% | 35 | 65.7\% | 42 | 48.1\% | 66 | 50.8\% | 21 |
| Weighted base: |  | 819 |  | 195 |  | 119 |  | 123 |  | 63 |  | 75 |  | 64 |  | 138 |  | 41 |
| Sample: |  | 815 |  | 163 |  | 121 |  | 108 |  | 79 |  | 88 |  | 90 |  | 125 |  | 41 |

## Meanscore: [Number of times per week]

Q39 How often do you shop for bulky goods at (LOCATION MENTIONED AT Q38)?
Not those that said '(Don't know / varies)' or '(Don't buy these kind of goods)' at Q36 or '(Don't know / varies)' or '(Nowhere else)' at Q38

| 7 times a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5-6 times a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 3-4 times a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Twice a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Once a week | 0.9\% | 4 | 0.0\% | 0 | 2.4\% | 1 | 0.0\% | 0 | 2.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 1 | 0.0\% | 0 |
| Every two weeks | 1.5\% | 6 | 0.0\% | 0 | 5.7\% | 3 | 2.2\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.1\% | 1 |
| Every three weeks | 0.2\% | , | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Monthly | 5.2\% | 20 | 5.3\% | 5 | 9.2\% | 5 | 3.4\% | 2 | 9.1\% | 3 | 0.0\% | 0 | 6.5\% | 1 | 4.1\% | 3 | 5.5\% | 1 |
| Once every two months | 2.7\% | 11 | 1.5\% | 1 | 1.0\% | 1 | 7.0\% | 4 | 6.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 4.0\% | 3 | 0.0\% | 0 |
| Three-four times a year | 7.5\% | 29 | 8.4\% | 8 | 1.0\% | 1 | 12.7\% | 7 | 10.5\% | 3 | 8.5\% | 3 | 18.5\% | 4 | 4.0\% | 3 | 0.0\% | 0 |
| Twice a year | 11.9\% | 47 | 12.0\% | 12 | 16.8\% | 10 | 11.2\% | 7 | 3.2\% | 1 | 15.6\% | 6 | 19.0\% | 4 | 7.7\% | 5 | 10.5\% | 2 |
| Once a year | 22.4\% | 88 | 27.3\% | 26 | 21.7\% | 12 | 13.9\% | 8 | 11.9\% | 3 | 44.4\% | 18 | 13.1\% | 3 | 17.4\% | 12 | 24.5\% | 5 |
| Less often | 35.3\% | 138 | 29.1\% | 28 | 39.1\% | 22 | 35.7\% | 21 | 33.8\% | 10 | 25.5\% | 10 | 38.3\% | 8 | 44.4\% | 30 | 40.0\% | 8 |
| (Don't know) | 1.8\% | 7 | 3.3\% | 3 | 0.0\% | 0 | 2.2\% | 1 | 1.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 1 | 3.1\% | 1 |
| (Varies) | 10.7\% | 42 | 12.3\% | 12 | 3.2\% | 2 | 11.8\% | 7 | 20.5\% | 6 | 4.6\% | 2 | 4.5\% | 1 | 14.1\% | 10 | 13.3\% | 3 |
| Mean: |  | 0.05 |  | 0.03 |  | 0.09 |  | 0.05 |  | 0.09 |  | 0.02 |  | 0.04 |  | 0.05 |  | 0.04 |
| Weighted base: |  | 392 |  | 97 |  | 57 |  | 58 |  | 29 |  | 39 |  | 22 |  | 69 |  | 20 |
| Sample: |  | 371 |  | 81 |  | 57 |  | 50 |  | 34 |  | 43 |  | 26 |  | 61 |  | 19 |

## Q40AWhere else do you undertake shopping for bulky goods?

Not those that said '(Don't know / varies)' or '(Don't buy these kind of goods)' at Q36 or '(Don't know / varies)' or '(Nowhere else)' at Q38

| Buckie Town Centre | 0.2\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Edinburgh City Centre | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Elgin City Centre | 3.1\% | 12 | 5.8\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 1 | 3.3\% | 1 | 4.8\% | 1 | 0.0\% | 0 | 17.2\% | 3 |
| Forres Town Centre | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Glasgow City Centre | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 |
| Grantown On Spey Town Centre | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inverness City Centre | 1.4\% | 6 | 1.7\% | 2 | 1.7\% | 1 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 5.5\% | 1 |
| Keith Town Centre | 1.4\% | 6 | 1.3\% | 1 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.2\% | 1 | 0.0\% | 0 | 3.6\% | 2 | 0.0\% | 0 |
| Lossiemouth Town Centre | 0.7\% | 3 | 1.3\% | 1 | 2.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Eastfield Retail Park, Inverness | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Elgin Retail Park, Elgin | 2.3\% | 9 | 0.7\% | 1 | 0.0\% | 0 | 6.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 1 | 5.1\% | 4 | 0.0\% | 0 |
| Inverness Shopping Park, Inverness | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Springfield Retail Park, Elgin | 2.8\% | 11 | 2.0\% | 2 | 1.9\% | 1 | 2.9\% | 2 | 1.6\% | 0 | 4.9\% | 2 | 4.8\% | 1 | 4.1\% | 3 | 0.0\% | 0 |
| Telford Retail Park, Inverness | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Internet / delivery | 2.7\% | 10 | 3.9\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 10.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 1 | 10.9\% | 2 |
| Aberdeen City Centre | 0.5\% | 2 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 |
| Anderson \& England, Lossie Wynd, Elgin, IV30 1PU | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| B\&Q, Edgar Road Retail Park, Elgin, IV30 6YQ | 0.5\% | 2 | 1.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Beach Boulevard Retail Park, Links Road, Aberdeen, AB11 5EJ | 0.2\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Costco, Endeavour Drive, Westhill, AB32 6UF | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Edgar Road Retail Park, Edgar Road, Elgin, IV30 6 YQ | 0.2\% | 1 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Grampian Furnishers, Waulkmill House, Linkwood Place, Elgin, IV30 8QN | 0.9\% | 4 | 1.3\% | 1 | 4.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inshes Retail Park, Sir Walter Scott Drive, Inverness, IV2 3TW | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mackenzie \& Cruickshank, West Road, Forres, IV36 2GU | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 3.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Springfield Industrial Estate, Edgar Road, Elgin, IV30 6 YQ | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 |
| The House of Bruar, Pitagowan, Blair Atholl, Pitlochry, PH18 5TW | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Turriff Town Centre, AB53 $4 \mathrm{AA}$ | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 1 | 0.0\% | 0 |
| (Don't know / varies) | 1.0\% | 4 | 1.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 4.0\% | 1 | 1.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.1\% | 1 |
| (Nowhere else) | 78.2\% | 307 | 75.6\% | 73 | 88.9\% | 51 | 77.7\% | 45 | 77.6\% | 23 | 76.1\% | 30 | 85.7\% | 19 | 77.0\% | 53 | 63.3\% | 13 |
| Weighted base: |  | 392 |  | 97 |  | 57 |  | 58 |  | 29 |  | 39 |  | 22 |  | 69 |  | 20 |
| Sample: |  | 371 |  | 81 |  | 57 |  | 50 |  | 34 |  | 43 |  | 26 |  | 61 |  | 19 |

## Q40BWhere else do you undertake shopping for bulky goods?

Not those that said '(Don't know / varies)' or '(Don't buy these kind of goods)' at Q36 or '(Don't know / varies)' or '(Nowhere else)' at Q38 or Q40A

| Edinburgh City Centre | 0.9\% | 1 | 3.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Elgin City Centre | 1.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.3\% | 1 | 0.0\% | 0 |
| Inverness City Centre | 3.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 15.4\% | 1 | 0.0\% | 0 | 9.3\% | 1 | 0.0\% | 0 |
| Elgin Retail Park, Elgin | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.3\% | 1 |
| Inverness Shopping Park, Inverness | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 5.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Springfield Retail Park, Elgin | 1.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 23.2\% | 2 |
| Lidl, West Road, Greshop Industrial Estate, Forres, IV36 2GW | 2.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 13.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Internet / delivery | 4.6\% | 4 | 3.2\% | 1 | 0.0\% | 0 | 5.5\% | 1 | 0.0\% | 0 | 10.8\% | 1 | 0.0\% | 0 | 8.7\% | 1 | 0.0\% | 0 |
| Aberdeen City Centre | 7.1\% | 6 | 7.6\% | 2 | 15.3\% | 1 | 12.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.3\% | 1 | 0.0\% | 0 |
| DFS, Millburn Road, Inverness, IV2 3TR | 2.2\% | 2 | 8.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Grampian Furnishers, Waulkmill House, Linkwood Place, Elgin, IV30 8QN | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.3\% | 1 |
| Inshes Retail Park, Sir Walter Scott Drive, Inverness, IV2 3TW | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.3\% | 1 |
| (Don't know / varies) | 3.7\% | 3 | 8.0\% | 2 | 0.0\% | 0 | 9.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Nowhere else) | 68.9\% | 56 | 69.9\% | 15 | 84.7\% | 5 | 52.8\% | 7 | 100.0\% | 5 | 73.8\% | 7 | 100.0\% | 3 | 63.4\% | 10 | 48.8\% | 3 |
| Weighted base: Sample: |  | 81 78 |  | 22 |  | 6 7 |  | 13 11 |  | 5 |  | 9 9 |  | 3 3 |  | 16 15 |  | 7 |

## Q40CWhere else do you undertake shopping for bulky goods?

Not those that said '(Don't know / varies)' or '(Don't buy these kind of goods)' at Q36 or '(Don't know / varies)' or '(Nowhere else)' at Q38 or Q40A or Q40B

| Buckie Town Centre | 2.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 18.2\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Inverness City Centre | 6.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.4\% | 1 | 0.0\% | 0 |
| Springfield Retail Park, Elgin | 2.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 18.2\% | 1 |
| Aberdeen City Centre | 6.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.4\% | 1 | 0.0\% | 0 |
| Tyock Industrial Estate, <br> Elgin, IV30 1XY | 6.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 23.8\% | 1 | 0.0\% | 0 |
| (Nowhere else) | 75.0\% |  | 00.0\% |  | 00.0\% |  | 100.0\% | 5 | 0.0\% |  | 00.0\% | 2 | 0.0\% | 0 | 25.4\% | 1 | 63.5\% | 2 |
| Weighted base: |  | 22 |  | 5 |  | 1 |  | 5 |  | 0 |  | 2 |  | 0 |  | 6 |  | 3 |
| Sample: |  | 19 |  | 4 |  | 1 |  | 4 |  | 0 |  | 2 |  | 0 |  | 4 |  | 4 |

## Meanscore: [£]

Q41 On average how much does your household spend on bulky goods each month?
Not those that said '(Don't know / varies)' or '(Don't buy these kind of goods)' at Q36

| Nothing | 0.7\% | 6 | 2.2\% | 4 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 2.1\% | 17 | 2.5\% | 5 | 2.0\% | 2 | 2.5\% | 3 | 2.2\% | 1 | 4.0\% | 3 | 0.7\% | 0 | 0.4\% | 1 | 2.7\% | 1 |
| £6-£10 | 3.1\% | 25 | 2.2\% | 4 | 5.5\% | 7 | 0.6\% | 1 | 1.7\% | 1 | 2.2\% | 2 | 5.4\% | 3 | 4.8\% | 7 | 1.5\% | 1 |
| £11-£15 | 2.0\% | 16 | 1.4\% | 3 | 2.9\% | 3 | 0.6\% | 1 | 4.3\% | 3 | 2.7\% | 2 | 0.7\% | 0 | 1.9\% | 3 | 3.8\% | 2 |
| £16-£20 | 8.5\% | 70 | 8.5\% | 17 | 10.4\% | 12 | 9.2\% | 11 | 9.2\% | 6 | 7.8\% | 6 | 6.3\% | 4 | 7.7\% | 11 | 7.7\% | 3 |
| £21-£25 | 6.0\% | 49 | 4.0\% | 8 | 8.9\% | 11 | 5.1\% | 6 | 4.3\% | 3 | 11.4\% | 9 | 9.2\% | 6 | 3.3\% | 5 | 6.7\% | 3 |
| £26-£30 | 2.3\% | 19 | 2.8\% | 5 | 1.1\% | 1 | 3.9\% | 5 | 1.5\% | 1 | 3.5\% | 3 | 6.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 2.3\% | 19 | 3.6\% | 7 | 1.2\% | 1 | 1.6\% | 2 | 0.0\% | 0 | 3.8\% | 3 | 4.5\% | 3 | 1.7\% | 2 | 0.0\% | 0 |
| £36-£40 | 1.1\% | 9 | 1.8\% | 3 | 0.9\% | 1 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 1.1\% | 1 | 3.8\% | 2 |
| £41-£45 | 4.9\% | 40 | 3.7\% | 7 | 6.8\% | 8 | 4.5\% | 6 | 0.0\% | 0 | 7.9\% | 6 | 6.0\% | 4 | 6.4\% | 9 | 1.5\% | 1 |
| £46-£50 | 3.3\% | 27 | 3.8\% | 7 | 3.3\% | 4 | 2.5\% | 3 | 2.6\% | 2 | 4.4\% | 3 | 2.7\% | 2 | 2.1\% | 3 | 8.1\% | 3 |
| £51-£60 | 1.3\% | 10 | 0.9\% | 2 | 0.0\% | 0 | 2.4\% | 3 | 1.3\% | 1 | 0.7\% | 1 | 1.6\% | 1 | 2.5\% | 3 | 0.0\% | 0 |
| £61-£70 | 0.7\% | 6 | 0.4\% | 1 | 0.0\% | 0 | 1.6\% | 2 | 1.8\% | 1 | 0.0\% | 0 | 0.7\% | 0 | 1.0\% | 1 | 0.0\% | 0 |
| £71-£80 | 0.6\% | 5 | 0.0\% | 0 | 1.2\% | 1 | 1.0\% | 1 | 1.3\% | 1 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 2.9\% | 24 | 3.9\% | 8 | 3.1\% | 4 | 4.5\% | 6 | 1.3\% | 1 | 1.3\% | 1 | 1.7\% | 1 | 2.5\% | 3 | 1.5\% | 1 |
| £91-£100 | 2.4\% | 19 | 1.2\% | 2 | 2.0\% | 2 | 2.0\% | 2 | 3.0\% | 2 | 1.5\% | 1 | 4.7\% | 3 | 4.5\% | 6 | 0.0\% | 0 |
| £101-£110 | 0.3\% | 2 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 1 | 0.0\% | 0 | 0.7\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.2\% | 2 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.3\% | 2 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.3\% | 3 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 1.6\% | 13 | 1.9\% | 4 | 1.3\% | 2 | 1.5\% | 2 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.2\% | 3 | 5.4\% | 2 |
| £176-£200 | 0.6\% | 5 | 0.6\% | 1 | 1.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.4\% | 3 | 0.0\% | 0 | 1.6\% | 2 | 0.6\% | 1 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.5\% | 4 | 0.9\% | 2 | 0.0\% | 0 | 1.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 0.4\% | 1 | 0.0\% | 0 |
| £301+ | 1.0\% | 9 | 1.8\% | 3 | 1.2\% | 1 | 0.0\% | 0 | 1.3\% | 1 | 2.5\% | 2 | 0.0\% | 0 | 0.7\% | 1 | 0.0\% | 0 |
| (Don't know / varies) | 48.8\% | 399 | 49.4\% | 97 | 40.1\% | 48 | 50.6\% | 62 | 59.4\% | 38 | 43.2\% | 33 | 41.2\% | 26 | 52.9\% | 73 | 57.2\% | 24 |
| (Refused) | 1.8\% | 15 | 1.2\% | 2 | 3.1\% | 4 | 3.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 0 | 3.2\% | 4 | 0.0\% | 0 |
| Mean: |  | 59.60 |  | 74.52 |  | 54.97 |  | 54.76 |  | 66.97 |  | 49.78 |  | 50.54 |  | 58.66 |  | 46.94 |
| Weighted base: |  | 819 |  | 195 |  | 119 |  | 123 |  | 63 |  | 75 |  | 64 |  | 138 |  | 41 |
| Sample: |  | 815 |  | 163 |  | 121 |  | 108 |  | 79 |  | 88 |  | 90 |  | 125 |  | 41 |

Meanscore: [Often = 3, Occasionally = 2, Never = 1]
Q42 How often do you use any of the following to purchase bulky goods? [PR]
Not those that said '(Don't buy these kind of goods)' at Q36

## Internet

| Often | 11.4\% | 98 | 10.5\% | 22 | 9.4\% | 12 | 13.3\% | 18 | 9.6\% | 7 | 6.3\% | 5 | 13.1\% | 9 | 17.7\% | 25 | 3.1\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Occasionally | 43.8\% | 376 | 39.3\% | 81 | 43.8\% | 54 | 45.3\% | 62 | 43.0\% | 29 | 55.0\% | 42 | 34.9\% | 23 | 46.3\% | 65 | 46.6\% | 19 |
| Never | 44.5\% | 382 | 49.3\% | 102 | 46.0\% | 57 | 41.4\% | 57 | 47.4\% | 32 | 38.7\% | 29 | 52.0\% | 34 | 35.6\% | 50 | 50.3\% | 21 |
| (Don't know) | 0.4\% | 3 | 0.8\% | 2 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 |
| Mean: |  | 1.67 |  | 1.61 |  | 1.63 |  | 1.72 |  | 1.62 |  | 1.68 |  | 1.61 |  | 1.82 |  | 1.53 |
| Weighted base: |  | 859 |  | 207 |  | 124 |  | 137 |  | 68 |  | 76 |  | 65 |  | 140 |  | 41 |
| Sample: |  | 850 |  | 172 |  | 127 |  | 118 |  | 84 |  | 89 |  | 91 |  | 128 |  | 41 |

## By telephone (e.g. from supermarkets)

| Often | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Occasionally | 2.0\% | 17 | 1.6\% | 3 | 2.5\% | 3 | 2.7\% | 4 | 0.7\% | 0 | 2.5\% | 2 | 1.2\% | 1 | 2.4\% | 3 | 1.5\% | 1 |
| Never | 97.7\% | 839 | 97.6\% | 202 | 97.5\% | 121 | 97.3\% | 133 | 99.3\% | 68 | 97.5\% | 74 | 97.3\% | 63 | 97.6\% | 137 | 98.5\% | 41 |
| (Don't know) | 0.2\% | 2 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 1.02 |  | 1.02 |  | 1.03 |  | 1.03 |  | 1.01 |  | 1.03 |  | 1.04 |  | 1.02 |  | 1.02 |
| Weighted base: |  | 859 |  | 207 |  | 124 |  | 137 |  | 68 |  | 76 |  | 65 |  | 140 |  | 41 |
| Sample: |  | 850 |  | 172 |  | 127 |  | 118 |  | 84 |  | 89 |  | 91 |  | 128 |  | 41 |

## Catalogue / mail order

| Often | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Occasionally | 6.8\% | 58 | 7.2\% | 15 | 4.9\% | 6 | 3.8\% | 5 | 8.5\% | 6 | 7.9\% | 6 | 7.6\% | 5 | 7.4\% | 10 | 12.5\% | 5 |
| Never | 92.8\% | 797 | 92.0\% | 190 | 95.1\% | 118 | 96.2\% | 132 | 88.3\% | 60 | 92.1\% | 70 | 92.4\% | 60 | 92.6\% | 130 | 87.6\% | 36 |
| (Don't know) | 0.2\% | 2 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 1.07 |  | 1.07 |  | 1.05 |  | 1.04 |  | 1.15 |  | 1.08 |  | 1.08 |  | 1.07 |  | 1.13 |
| Weighted base: |  | 859 |  | 207 |  | 124 |  | 137 |  | 68 |  | 76 |  | 65 |  | 140 |  | 41 |
| Sample: |  | 850 |  | 172 |  | 127 |  | 118 |  | 84 |  | 89 |  | 91 |  | 128 |  | 41 |

## Mobile shops

| Often | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Occasionally | 0.7\% | 6 | 0.9\% | 2 | 1.0\% | 1 | 2.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never | 99.1\% | 851 | 98.3\% | 203 | 99.0\% | 123 | 97.6\% | 134 | 100.0\% | 68 | 100.0\% | 76 | 00.0\% | 65 | 100.0\% | 140 | 100.0\% | 41 |
| (Don't know) | 0.2\% | 2 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 1.01 |  | 1.01 |  | 1.01 |  | 1.02 |  | 1.00 |  | 1.00 |  | 1.00 |  | 1.00 |  | 1.00 |
| Weighted base: |  | 859 |  | 207 |  | 124 |  | 137 |  | 68 |  | 76 |  | 65 |  | 140 |  | 41 |
| Sample: |  | 850 |  | 172 |  | 127 |  | 118 |  | 84 |  | 89 |  | 91 |  | 128 |  | 41 |

## Farmers Markets or similar

|  | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Often | $1.3 \%$ | 11 | $1.7 \%$ | 3 | $0.0 \%$ | 0 | $2.1 \%$ | 3 | $1.2 \%$ | 1 | $0.7 \%$ | 1 | $2.3 \%$ | 2 | $0.4 \%$ | 1 | $3.8 \%$ | 2 |
| Occasionally | $98.5 \%$ | 846 | $97.5 \%$ | 202 | $100.0 \%$ | 124 | $97.9 \%$ | 134 | $98.8 \%$ | 67 | $99.3 \%$ | 75 | $97.7 \%$ | 64 | $99.6 \%$ | 140 | $96.2 \%$ | 40 |
| Never | $0.2 \%$ | 2 | $0.8 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| (Don't know) |  | 1.01 |  | 1.02 |  | 1.00 |  | 1.02 |  | 1.01 |  | 1.01 |  | 1.02 | 1.00 | 1.04 |  |  |
| Mean: |  | 859 |  | 207 |  | 124 |  | 137 |  | 68 |  | 76 |  | 65 | 140 | 41 |  |  |
| Weighted base: |  | 850 |  | 172 |  | 127 |  | 118 |  | 84 |  | 89 |  | 91 | 128 | 41 |  |  |

## Car boot / jumble / second hand sales

| Often | 0.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Occasionally | 2.6\% | 22 | 5.4\% | 11 | 0.0\% | 0 | 4.2\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 2.2\% | 1 | 1.7\% | 2 | 3.6\% | 1 |
| Never | 97.0\% | 834 | 93.8\% | 194 | 100.0\% | 124 | 94.6\% | 130 | 100.0\% | 68 | 100.0\% | 76 | 97.8\% | 64 | 98.3\% | 138 | 96.4\% | 40 |
| (Don't know) | 0.2\% | 2 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 1.03 |  | 1.05 |  | 1.00 |  | 1.07 |  | 1.00 |  | 1.00 |  | 1.02 |  | 1.02 |  | 1.04 |
| Weighted base: |  | 859 |  | 207 |  | 124 |  | 137 |  | 68 |  | 76 |  | 65 |  | 140 |  | 41 |
| Sample: |  | 850 |  | 172 |  | 127 |  | 118 |  | 84 |  | 89 |  | 91 |  | 128 |  | 41 |

## Other method

| Often | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Occasionally | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never | 99.7\% | 857 | 99.2\% | 205 | 100.0\% | 124 | 100.0\% | 137 | 100.0\% | 68 | 100.0\% | 76 | 98.5\% | 64 | 100.0\% | 140 | 100.0\% | 41 |
| (Don't know) | 0.3\% | 3 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 1.00 |  | 1.00 |  | 1.00 |  | 1.00 |  | 1.00 |  | 1.00 |  | 1.00 |  | 1.00 |  | 1.00 |
| Weighted base: |  | 859 |  | 207 |  | 124 |  | 137 |  | 68 |  | 76 |  | 65 |  | 140 |  | 41 |
| Sample: |  | 850 |  | 172 |  | 127 |  | 118 |  | 84 |  | 89 |  | 91 |  | 128 |  | 41 |

## Meanscore: [£]

Q43 On average how much does your household spend on bulky goods each month via the internet? Those that said they use 'Internet' often or occasionally to purchase bulky goods at Q42

| Nothing | 1.4\% | 7 | 4.0\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 1 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 0.1\% | 1 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £6-£10 | 2.6\% | 12 | 1.7\% | 2 | 2.9\% | 2 | 4.0\% | 3 | 0.0\% | 0 | 7.2\% | 3 | 0.0\% | 0 | 1.3\% | 1 | 3.1\% | 1 |
| £11-£15 | 0.8\% | 4 | 2.3\% | 2 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £16-£20 | 5.2\% | 25 | 3.3\% | 3 | 7.5\% | 5 | 3.8\% | 3 | 3.0\% | 1 | 12.5\% | 6 | 0.0\% | 0 | 7.0\% | 6 | 0.0\% | 0 |
| £21-£25 | 1.2\% | 6 | 0.7\% | 1 | 2.3\% | 2 | 1.6\% | 1 | 2.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.2\% | 1 |
| £26-£30 | 3.3\% | 16 | 4.9\% | 5 | 2.1\% | 1 | 3.6\% | 3 | 6.6\% | 2 | 1.2\% | 1 | 3.2\% | 1 | 2.7\% | 2 | 0.0\% | 0 |
| £31-£35 | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.1\% | 1 | 3.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 1.7\% | 8 | 1.4\% | 1 | 3.8\% | 2 | 1.6\% | 1 | 0.0\% | 0 | 5.7\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £41-£45 | 0.2\% | 1 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 9.8\% | 47 | 5.6\% | 6 | 15.9\% | 11 | 12.6\% | 10 | 3.2\% | 1 | 6.9\% | 3 | 8.0\% | 3 | 9.2\% | 8 | 24.2\% | 5 |
| £51-£60 | 2.3\% | 11 | 3.3\% | 3 | 1.5\% | 1 | 2.5\% | 2 | 2.3\% | 1 | 2.8\% | 1 | 0.0\% | 0 | 2.7\% | 2 | 0.0\% | 0 |
| £61-£70 | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 1.3\% | 6 | 1.6\% | 2 | 2.1\% | 1 | 0.0\% | 0 | 2.3\% | 1 | 0.0\% | 0 | 3.4\% | 1 | 1.5\% | 1 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 5.6\% | 26 | 6.3\% | 7 | 2.1\% | 1 | 8.2\% | 7 | 6.1\% | 2 | 6.0\% | 3 | 6.4\% | 2 | 3.8\% | 3 | 7.7\% | 2 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.9\% | 4 | 1.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.2\% | 1 | 0.0\% | 0 | 7.7\% | 2 |
| £151-£175 | 0.3\% | 1 | 0.0\% | 0 | 2.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 1.6\% | 8 | 0.7\% | 1 | 6.1\% | 4 | 0.0\% | 0 | 3.2\% | 1 | 1.2\% | 1 | 1.4\% | 0 | 0.0\% | 0 | 3.1\% | 1 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 1.5\% | 1 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.7\% | 3 | 0.7\% | 1 | 2.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.1\% | 1 |
| £301+ | 2.4\% | 11 | 6.1\% | 6 | 3.8\% | 2 | 1.6\% | 1 | 0.0\% | 0 | 2.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 56.3\% | 267 | 55.0\% | 57 | 37.9\% | 25 | 58.5\% | 47 | 71.0\% | 25 | 46.6\% | 22 | 68.4\% | 21 | 67.1\% | 60 | 43.8\% | 9 |
| (Refused) | 1.4\% | 7 | 0.7\% | 1 | 3.6\% | 2 | 2.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 0 | 1.6\% | 1 | 0.0\% | 0 |
| Mean: |  | 97.75 |  | 17.26 |  | 15.23 |  | 28.06 |  | 70.23 |  | 67.56 |  | 78.61 |  | 55.39 |  | 87.15 |
| Weighted base: |  | 474 |  | 103 |  | 66 |  | 80 |  | 36 |  | 47 |  | 31 |  | 90 |  | 21 |
| Sample: |  | 419 |  | 80 |  | 62 |  | 63 |  | 36 |  | 48 |  | 37 |  | 75 |  | 18 |

## Meanscore: [£]

Q44 On average how much does your household spend on bulky goods each month via the telephone? Those that said they use 'By telephone' often or occasionally to purchase bulky goods at Q42

| Nothing | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 3.0\% | 1 | 0.0\% | 0 | 18.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £6-£10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £11-£15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £16-£20 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £21-£25 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £41-£45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 5.3\% | 1 | 0.0\% | 0 | 31.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £51-£60 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 3.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 19.7\% | 1 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 5.3\% | 1 | 0.0\% | 0 | 31.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 82.4\% | 15 | 100.0\% | 3 | 18.2\% | 1 | 80.3\% | 3 | 99.9\% |  | 100.0\% |  | 100.0\% |  | 100.0\% |  | 100.0\% | 1 |
| (Refused) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 83.61 |  | 0.00 |  | 78.90 |  | 100.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Weighted base: |  | 18 |  | 3 |  | 3 |  | 4 |  | 0 | ) | 2 |  | 2 |  | 3 |  | 1 |
| Sample: |  | 20 |  | 4 |  | 4 |  | 3 |  | 1 | , | 2 |  | 2 |  | 3 |  | 1 |

## Meanscore: [£]

Q45 On average how much does your household spend on bulky goods each month via catalogue / mail order? Those that said they use 'Catalogue / mail order' often or occasionally to purchase bulky goods at Q42

| Nothing | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £6-£10 | 3.0\% | 2 | 0.0\% | 0 | 9.2\% | 1 | 24.2\% | 1 | 0.0\% | \% | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £11-£15 | 2.5\% | 2 | 4.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 10.2\% | \% | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £16-£20 | 12.1\% | 7 | 8.4\% | 1 | 0.0\% | 0 | 34.3\% | 2 | 10.2\% | \% | 16.1\% | 1 | 0.0\% | 0 | 24.2\% | 2 | 0.0\% | 0 |
| £21-£25 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 5.9\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.2\% | \% | 22.8\% | 1 | 0.0\% | 0 | 13.3\% | 1 | 0.0\% | 0 |
| £31-£35 | 1.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 13.6\% | \% | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 3.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 39.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £41-£45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 2.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% | 0.0\% | 0 | 0.0\% | 0 | 14.2\% | 1 | 0.0\% | 0 |
| £51-£60 | 0.8\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.8\% | \% | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 1.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 21.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 13.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | \% 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 4.9\% | 3 | 11.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 21.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 58.6\% | 35 | 75.7\% | 11 | 90.8\% | 6 | 13.8\% | 1 | 49.9\% | \% 4 | 0.0\% | 0 | 78.5\% | 4 | 48.3\% |  | 100.0\% | 5 |
| (Refused) | 1.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 13.8\% | 1 | 0.0\% | \% 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 70.45 |  | 70.27 |  | 8.00 |  | 31.94 |  | 29.64 |  | 100.92 |  | 80.00 |  | 30.81 |  | 0.00 |
| Weighted base: |  | 61 |  | 15 |  | 6 |  | 5 |  | 8 |  | 6 |  | 5 |  | 10 |  | 5 |
| Sample: |  | 58 |  | 12 |  | 6 |  | 5 |  | 10 |  | 6 |  | 5 |  | 8 |  | 6 |

## Meanscore: [£]

Q46 On average how much does your household spend on bulky goods each month at mobile shops? Those that said they use 'Mobile shops' often or occasionally to purchase bulky goods at Q42

| Nothing | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £6-£10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £11-£15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £16-£20 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £21-£25 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 20.2\% | 1 | 0.0\% | 0 | 100.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £41-£45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £51-£60 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 79.8\% | 5 | 100.0\% | 2 | 0.0\% | 0 | 100.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Refused) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  |  |  | 0.00 |  | 30.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Weighted base: |  | 6 |  | 2 |  | 1 |  | 3 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |
| Sample: |  | 4 |  | 1 |  | 1 |  | 2 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |

## Meanscore: [£]

Q47 On average how much does your household spend on bulky goods each month at farmers markets or similar? Those that said they use 'Markets' often or occasionally to purchase bulky goods at Q42

| Nothing | 11.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 42.9\% | 1 | 1 $0.0 \%$ | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £6-£10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £11-£15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £16-£20 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £21-£25 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 4.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% |  | 100.0\% | 1 | 1 $0.0 \%$ | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £41-£45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £51-£60 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0 0.0\% | 0 | 0 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 84.1\% |  | 100.0\% | 3 | 0.0\% | 0 | 57.1\% |  | 2 100.0\% | 1 | $10.0 \%$ |  | 100.0\% | 2 | 99.9\% |  | 100.0\% | 2 |
| (Refused) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | ) 0.0\% | 0 | 0 0.0\% | 0 | ) 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 9.14 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 30.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Weighted base: |  | 11 |  | 3 |  | 0 |  | 3 | 3 | 1 | 1 | 1 | , | 2 |  | 1 |  | 2 |
| Sample: |  | 10 |  | 2 |  | 0 |  | 2 | 2 | 1 | , | 1 | 1 | 2 |  | 1 |  | 1 |

## Meanscore: [£]

Q48 On average how much does your household spend on bulky goods each month at car boot / jumble / second hand sales? Those that said they use 'Car boot/jumble / second hand sales' often or occasionally to purchase bulky goods at Q42

| Nothing | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £6-£10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £11-£15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £16-£20 | 14.8\% | 4 | 15.9\% | 2 | 0.0\% | 0 | 9.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 42.9\% | 1 | 0.0\% | 0 |
| £21-£25 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 4.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 70.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 7.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 22.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £41-£45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £51-£60 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 7.0\% | 2 | 14.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 67.1\% | 16 | 69.2\% | 8 | 0.0\% | 0 | 67.8\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 30.1\% | 0 | 57.1\% |  | 100.0\% | 1 |
| (Refused) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 63.54 |  | 107.11 |  | 0.00 |  | 33.99 |  | 0.00 |  | 0.00 |  | 30.00 |  | 20.00 |  | 0.00 |
| Weighted base: |  | 24 |  | 11 |  | 0 |  | 7 |  | 0 |  | 0 |  | 1 |  | 2 |  | 1 |
| Sample: |  | 17 |  | 7 |  | 0 |  | 5 |  | 0 |  | 0 |  | 2 |  | 2 |  | 1 |

Total Zone 1 Zone $2 \quad$ Zone $3 \quad$ Zone 4
Zone $5 \quad$ Zone 6
Zone 7
Zone 8

## Meanscore: [£]

Q49 On average how much does your household spend on bulky goods each month via (OTHER RESPONSE STATED AT Q42)? Those that said they use 'Other method' often or occasionally to purchase bulky goods at Q42

| Nothing | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| £1-£5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £6-£10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £11-£15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £16-£20 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £21-£25 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £26-£30 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £31-£35 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £36-£40 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £41-£45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £46-£50 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £51-£60 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £61-£70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £71-£80 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £81-£90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £91-£100 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £101-£110 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £111-£120 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £121-£130 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £131-£140 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £141-£150 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £151-£175 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £176-£200 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £201-£225 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £226-£250 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £251-£275 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £276-£300 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| £301+ | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Refused) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Weighted base: |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |
| Sample: |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |

## Meanscore: [Very good = 5, Quite good = 4, Neither good nor poor = 3, Quite poor = 2, Very poor = 1]

Q50 Now thinking about Elgin City Centre as a place to shop. How would you rate Elgin City Centre on the following areas? [PR]
Choice of shops for clothing and footwear

| Very good | 2.2\% | 22 | 1.7\% | 4 | 2.4\% | 3 | 0.4\% | 1 | 1.0\% | 1 | 1.3\% | 1 | 4.0\% | 3 | 5.0\% | 8 | 1.3\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 9.0\% | 91 | 2.0\% | 5 | 8.0\% | 11 | 15.9\% | 28 | 11.9\% | 10 | 8.6\% | 7 | 14.5\% | 11 | 9.4\% | 15 | 8.4\% | 4 |
| Adequate | 21.4\% | 214 | 14.8\% | 35 | 19.7\% | 27 | 25.3\% | 44 | 21.3\% | 18 | 18.4\% | 16 | 27.9\% | 20 | 26.6\% | 43 | 22.6\% | 11 |
| Poor | 33.2\% | 333 | 42.4\% | 101 | 20.0\% | 28 | 33.9\% | 59 | 35.8\% | 30 | 38.4\% | 32 | 24.0\% | 18 | 33.1\% | 54 | 24.2\% | 12 |
| Very poor | 26.1\% | 261 | 35.6\% | 85 | 40.5\% | 56 | 13.6\% | 24 | 26.1\% | 21 | 26.3\% | 22 | 11.2\% | 8 | 18.4\% | 30 | 29.9\% | 15 |
| (Don't know) | 3.4\% | 34 | 2.3\% | 5 | 4.9\% | 7 | 4.4\% | 8 | 1.4\% | 1 | 0.0\% | 0 | 5.3\% | 4 | 4.7\% | 8 | 2.6\% | 1 |
| Never visit | 4.8\% | 48 | 1.2\% | 3 | 4.4\% | 6 | 6.4\% | 11 | 2.5\% | 2 | 6.9\% | 6 | 13.1\% | 10 | 2.8\% | 5 | 11.1\% | 5 |
| Mean: |  | 2.22 |  | 1.88 |  | 2.03 |  | 2.50 |  | 2.23 |  | 2.14 |  | 2.71 |  | 2.45 |  | 2.16 |
| Weighted base: Sample: |  | 1003 1003 |  | 237 201 |  | 139 150 |  | 175 150 |  | 82 100 |  | 84 100 |  | 73 101 |  | 162 151 |  | 49 50 |

Choice of shops for other personal goods (e.g., CDs, china, glass, jewellery etc)

| Very good | 1.8\% | 18 | 1.5\% | 4 | 2.2\% | 3 | 1.1\% | 2 | 1.0\% | 1 | 1.3\% | 1 | 2.5\% | 2 | 2.1\% | 3 | 3.9\% | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 10.9\% | 109 | 4.7\% | 11 | 7.7\% | 11 | 16.1\% | 28 | 12.1\% | 10 | 10.7\% | 9 | 19.7\% | 14 | 14.9\% | 24 | 3.9\% | 2 |
| Adequate | 27.3\% | 274 | 22.9\% | 54 | 22.2\% | 31 | 32.7\% | 57 | 33.5\% | 28 | 21.4\% | 18 | 27.5\% | 20 | 31.1\% | 50 | 30.8\% | 15 |
| Poor | 29.5\% | 296 | 39.1\% | 93 | 24.7\% | 34 | 24.8\% | 43 | 32.4\% | 27 | 33.2\% | 28 | 20.3\% | 15 | 25.6\% | 41 | 29.7\% | 15 |
| Very poor | 18.2\% | 182 | 26.1\% | 62 | 28.5\% | 40 | 9.6\% | 17 | 17.1\% | 14 | 20.4\% | 17 | 8.4\% | 6 | 10.9\% | 18 | 18.2\% | 9 |
| (Don't know) | 7.1\% | 72 | 4.2\% | 10 | 10.3\% | 14 | 9.3\% | 16 | 1.4\% | 1 | 6.1\% | 5 | 8.5\% | 6 | 10.9\% | 18 | 1.3\% | 1 |
| Never visit | 5.2\% | 52 | 1.5\% | 4 | 4.4\% | 6 | 6.4\% | 11 | 2.5\% | 2 | 6.9\% | 6 | 13.1\% | 10 | 4.6\% | 7 | 12.4\% | 6 |
| Mean: |  | 2.41 |  | 2.11 |  | 2.19 |  | 2.70 |  | 2.45 |  | 2.30 |  | 2.84 |  | 2.67 |  | 2.37 |
| Weighted base: |  | 1003 |  | 237 |  | 139 |  | 175 |  | 82 |  | 84 |  | 73 |  | 162 |  | 49 |
| Sample: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |

## Choice of shops for furniture, floor coverings and large household electrical items

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Very good | $2.2 \%$ | 22 | $1.3 \%$ | 3 | $3.5 \%$ | 5 | $0.4 \%$ | 1 | $1.1 \%$ | 1 | $4.2 \%$ | 4 | $6.5 \%$ | 5 | $2.1 \%$ | 3 | $1.3 \%$ | 1 |
| Good | $12.1 \%$ | 121 | $9.4 \%$ | 22 | $9.6 \%$ | 13 | $14.4 \%$ | 25 | $14.0 \%$ | 12 | $14.2 \%$ | 12 | $14.4 \%$ | 11 | $14.2 \%$ | 23 | $7.1 \%$ | 4 |
| Adequate | $22.1 \%$ | 222 | $21.6 \%$ | 51 | $16.9 \%$ | 24 | $28.7 \%$ | 50 | $18.0 \%$ | 15 | $21.1 \%$ | 18 | $18.6 \%$ | 14 | $22.7 \%$ | 37 | $28.2 \%$ | 14 |
| Poor | $27.9 \%$ | 280 | $34.5 \%$ | 82 | $19.5 \%$ | 27 | $25.2 \%$ | 44 | $37.1 \%$ | 31 | $23.7 \%$ | 20 | $24.5 \%$ | 18 | $29.5 \%$ | 48 | $20.6 \%$ | 10 |
| Very poor | $22.3 \%$ | 224 | $26.4 \%$ | 63 | $37.2 \%$ | 52 | $12.7 \%$ | 22 | $22.6 \%$ | 19 | $24.8 \%$ | 21 | $12.0 \%$ | 9 | $16.7 \%$ | 27 | $23.4 \%$ | 12 |
| (Don't know) | $8.1 \%$ | 81 | $5.6 \%$ | 13 | $8.1 \%$ | 11 | $11.7 \%$ | 20 | $4.6 \%$ | 4 | $4.4 \%$ | 4 | $10.9 \%$ | 8 | $10.6 \%$ | 17 | $7.1 \%$ | 3 |
| Never visit | $5.3 \%$ | 53 | $1.2 \%$ | 3 | $5.1 \%$ | 7 | $6.8 \%$ | 12 | $2.5 \%$ | 2 | $7.6 \%$ | 6 | $13.1 \%$ | 10 | $4.2 \%$ | 7 | $12.4 \%$ | 6 |
| Mean: |  | 2.35 |  | 2.19 |  | 2.11 |  | 2.57 |  | 2.29 |  | 2.43 | 2.72 | 2.48 | 2.28 |  |  |  |
| Weighted base: |  | 1003 |  | 237 |  | 139 |  | 175 |  | 82 |  | 84 |  | 73 | 162 | 49 |  |  |
| Sample: |  | 1003 | 201 | 150 |  | 150 |  | 100 |  | 100 |  | 101 | 151 |  | 50 |  |  |  |

## Easy to travel to by car

| Very good | 27.5\% | 276 | 28.8\% | 68 | 40.5\% | 56 | 28.3\% | 49 | 31.0\% | 26 | 32.1\% | 27 | 22.3\% | 16 | 14.4\% | 23 | 18.5\% | 9 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 41.4\% | 415 | 42.2\% | 100 | 25.7\% | 36 | 42.5\% | 74 | 46.3\% | 38 | 34.4\% | 29 | 46.3\% | 34 | 54.1\% | 88 | 33.0\% | 16 |
| Adequate | 14.0\% | 140 | 12.9\% | 31 | 14.4\% | 20 | 11.4\% | 20 | 8.1\% | 7 | 17.8\% | 15 | 15.9\% | 12 | 14.5\% | 23 | 25.7\% | 13 |
| Poor | 3.5\% | 35 | 5.1\% | 12 | 3.9\% | 6 | 1.4\% | 2 | 1.3\% | 1 | 5.5\% | 5 | 0.0\% | 0 | 4.7\% | 8 | 3.6\% | 2 |
| Very poor | 2.5\% | 25 | 3.3\% | 8 | 5.7\% | 8 | 0.4\% | 1 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 3.0\% | 5 | 5.6\% | 3 |
| (Don't know) | 6.1\% | 61 | 6.2\% | 15 | 4.6\% | 6 | 10.6\% | 19 | 10.7\% | 9 | 2.0\% | 2 | 2.3\% | 2 | 5.5\% | 9 | 1.3\% | 1 |
| Never visit | 5.0\% | 50 | 1.5\% | 4 | 5.1\% | 7 | 5.4\% | 9 | 2.5\% | 2 | 6.9\% | 6 | 13.1\% | 10 | 3.8\% | 6 | 12.4\% | 6 |
| Mean: |  | 3.99 |  | 3.96 |  | 4.01 |  | 4.15 |  | 4.23 |  | 3.99 |  | 4.08 |  | 3.80 |  | 3.64 |
| Weighted base: |  | 1003 |  | 237 |  | 139 |  | 175 |  | 82 |  | 84 |  | 73 |  | 162 |  | 49 |
| Sample: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |


| Very good | 14.3\% | 144 | 10.8\% | 26 | 19.5\% | 27 | 13.6\% | 24 | 12.5\% | 10 | 20.1\% | 17 | 17.8\% | 13 | 12.0\% | 19 | 15.0\% | 7 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 30.7\% | 308 | 24.4\% | 58 | 26.5\% | 37 | 39.6\% | 69 | 30.8\% | 25 | 33.0\% | 28 | 27.9\% | 20 | 36.6\% | 59 | 22.6\% | 11 |
| Adequate | 21.3\% | 214 | 25.5\% | 61 | 22.1\% | 31 | 15.5\% | 27 | 28.0\% | 23 | 18.5\% | 16 | 21.7\% | 16 | 16.7\% | 27 | 28.2\% | 14 |
| Poor | 13.8\% | 139 | 21.3\% | 51 | 11.4\% | 16 | 12.0\% | 21 | 8.7\% | 7 | 11.9\% | 10 | 9.4\% | 7 | 14.7\% | 24 | 6.9\% | 3 |
| Very poor | 6.4\% | 64 | 8.5\% | 20 | 8.9\% | 12 | 2.8\% | 5 | 2.4\% | 2 | 4.1\% | 3 | 4.8\% | 4 | 6.9\% | 11 | 13.7\% | 7 |
| (Don't know) | 7.9\% | 79 | 7.1\% | 17 | 6.5\% | 9 | 11.0\% | 19 | 13.8\% | 11 | 5.5\% | 5 | 5.3\% | 4 | 8.5\% | 14 | 1.3\% | 1 |
| Never visit | 5.5\% | 55 | 2.5\% | 6 | 5.1\% | 7 | 5.4\% | 9 | 3.8\% | 3 | 6.9\% | 6 | 13.1\% | 10 | 4.7\% | 8 | 12.4\% | 6 |
| Mean: |  | 3.38 |  | 3.09 |  | 3.41 |  | 3.59 |  | 3.51 |  | 3.61 |  | 3.55 |  | 3.37 |  | 3.21 |
| Weighted base: |  | 1003 |  | 237 |  | 139 |  | 175 |  | 82 |  | 84 |  | 73 |  | 162 |  | 49 |
| Sample: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |

## Easy to travel to by public transport

| Very good | 17.5\% | 176 | 20.2\% | 48 | 15.5\% | 22 | 20.1\% | 35 | 22.0\% | 18 | 11.1\% | 9 | 17.9\% | 13 | 16.3\% | 26 | 8.8\% | 4 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 26.8\% | 269 | 29.9\% | 71 | 12.2\% | 17 | 28.0\% | 49 | 36.7\% | 30 | 15.4\% | 13 | 37.7\% | 28 | 31.3\% | 51 | 20.2\% | 10 |
| Adequate | 9.2\% | 92 | 3.2\% | 8 | 10.2\% | 14 | 8.9\% | 15 | 9.9\% | 8 | 8.4\% | 7 | 11.7\% | 9 | 10.0\% | 16 | 30.4\% | 15 |
| Poor | 7.4\% | 75 | 5.8\% | 14 | 13.1\% | 18 | 5.2\% | 9 | 6.1\% | 5 | 14.1\% | 12 | 2.0\% | 2 | 5.2\% | 8 | 13.0\% | 6 |
| Very poor | 7.0\% | 70 | 6.1\% | 15 | 10.3\% | 14 | 3.0\% | 5 | 5.2\% | 4 | 24.9\% | 21 | 3.7\% | 3 | 4.3\% | 7 | 2.6\% | 1 |
| (Don't know) | 24.0\% | 240 | 29.2\% | 69 | 31.4\% | 44 | 22.3\% | 39 | 17.5\% | 14 | 19.2\% | 16 | 10.0\% | 7 | 28.6\% | 46 | 7.8\% | 4 |
| Never visit | 8.0\% | 81 | 5.4\% | 13 | 7.3\% | 10 | 12.5\% | 22 | 2.5\% | 2 | 6.9\% | 6 | 17.1\% | 13 | 4.2\% | 7 | 17.2\% | 8 |
| Mean: |  | 3.59 |  | 3.80 |  | 3.15 |  | 3.87 |  | 3.81 |  | 2.64 |  | 3.88 |  | 3.75 |  | 3.26 |
| Weighted base: |  | 1003 |  | 237 |  | 139 |  | 175 |  | 82 |  | 84 |  | 73 |  | 162 |  | 49 |
| Sample: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |

As a pleasant and attractive place to visit

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Very good | $9.0 \%$ | 91 | $12.5 \%$ | 30 | $12.9 \%$ | 18 | $3.9 \%$ | 7 | $5.6 \%$ | 5 | $3.9 \%$ | 3 | $6.1 \%$ | 4 | $13.0 \%$ | 21 | $5.8 \%$ | 3 |
| Good | $29.6 \%$ | 297 | $30.2 \%$ | 72 | $21.9 \%$ | 31 | $36.3 \%$ | 63 | $35.9 \%$ | 30 | $19.9 \%$ | 17 | $37.5 \%$ | 28 | $26.8 \%$ | 43 | $27.5 \%$ | 14 |
| Adequate | $27.4 \%$ | 274 | $23.5 \%$ | 56 | $25.3 \%$ | 35 | $27.4 \%$ | 48 | $26.0 \%$ | 21 | $30.6 \%$ | 26 | $32.4 \%$ | 24 | $31.3 \%$ | 51 | $27.3 \%$ | 13 |
| Poor | $17.9 \%$ | 179 | $22.9 \%$ | 54 | $21.1 \%$ | 29 | $13.2 \%$ | 23 | $23.8 \%$ | 20 | $25.4 \%$ | 21 | $6.9 \%$ | 5 | $12.4 \%$ | 20 | $12.6 \%$ | 6 |
| Very poor | $8.7 \%$ | 87 | $7.5 \%$ | 18 | $10.1 \%$ | 14 | $10.0 \%$ | 18 | $4.8 \%$ | 4 | $12.6 \%$ | 11 | $4.0 \%$ | 3 | $8.7 \%$ | 14 | $11.8 \%$ | 6 |
| (Don't know) | $2.7 \%$ | 27 | $2.2 \%$ | 5 | $3.1 \%$ | 4 | $3.8 \%$ | 7 | $1.4 \%$ | 1 | $0.7 \%$ | 1 | $0.0 \%$ | 0 | $4.4 \%$ | 7 | $3.9 \%$ | 2 |
| Never visit | $4.8 \%$ | 49 | $1.2 \%$ | 3 | $5.5 \%$ | 8 | $5.4 \%$ | 9 | $2.5 \%$ | 2 | $6.9 \%$ | 6 | $13.1 \%$ | 10 | $3.5 \%$ | 6 | $11.1 \%$ | 5 |
| Mean: |  | 3.14 |  | 3.18 |  | 3.07 |  | 3.12 |  | 3.14 |  | 2.75 | 3.40 | 3.25 | 3.04 |  |  |  |
| Weighted base: |  | 1003 |  | 237 |  | 139 |  | 175 |  | 82 |  | 84 |  | 73 | 162 | 49 |  |  |
| Sample: |  | 1003 |  | 201 | 150 |  | 150 | 100 |  | 100 | 101 | 151 |  |  |  |  |  |  |

Total Zone 1 Zone 2 Zone $3 \quad$ Zone 4
Zone $5 \quad$ Zone 6
Zone 7
Zone 8

## As a good place to combine shopping with other leisure activities (e.g. visit friends, the cinema etc)

| Very good | 5.2\% | 53 | 4.2\% | 10 | 6.1\% | 8 | 3.6\% | 6 | 2.4\% | 2 | 3.9\% | 3 | 8.7\% | 6 | 9.2\% | 15 | 2.3\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 23.7\% | 238 | 23.5\% | 56 | 12.6\% | 18 | 25.8\% | 45 | 27.8\% | 23 | 17.4\% | 15 | 27.2\% | 20 | 30.5\% | 49 | 24.9\% | 12 |
| Adequate | 26.2\% | 263 | 34.3\% | 82 | 28.7\% | 40 | 22.4\% | 39 | 27.5\% | 23 | 21.0\% | 18 | 25.5\% | 19 | 21.0\% | 34 | 18.8\% | 9 |
| Poor | 19.0\% | 191 | 18.0\% | 43 | 25.9\% | 36 | 21.1\% | 37 | 19.1\% | 16 | 29.8\% | 25 | 8.0\% | 6 | 12.0\% | 20 | 17.6\% | 9 |
| Very poor | 10.0\% | 100 | 12.6\% | 30 | 12.7\% | 18 | 5.1\% | 9 | 10.1\% | 8 | 15.3\% | 13 | 3.4\% | 3 | 8.0\% | 13 | 13.7\% | 7 |
| (Don't know) | 9.6\% | 96 | 4.5\% | 11 | 8.9\% | 12 | 14.5\% | 25 | 10.5\% | 9 | 4.4\% | 4 | 11.9\% | 9 | 14.0\% | 23 | 7.8\% | 4 |
| Never visit | 6.3\% | 63 | 2.8\% | 7 | 5.1\% | 7 | 7.7\% | 13 | 2.5\% | 2 | 8.2\% | 7 | 15.3\% | 11 | 5.3\% | 9 | 14.9\% | 7 |
| Mean: |  | 2.94 |  | 2.88 |  | 2.69 |  | 3.02 |  | 2.92 |  | 2.60 |  | 3.41 |  | 3.26 |  | 2.80 |
| Weighted base: |  | 1003 |  | 237 |  | 139 |  | 175 |  | 82 |  | 84 |  | 73 |  | 162 |  | 49 |
| Sample: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |

## As a good place to combine shopping with other personal business (e.g. visit the bank/building society)

| Very good | 7.4\% | 75 | 5.5\% | 13 | 12.7\% | 18 | 5.0\% | 9 | 6.1\% | 5 | 7.7\% | 7 | 14.5\% | 11 | 6.8\% | 11 | 3.6\% | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 33.0\% | 331 | 37.4\% | 89 | 26.0\% | 36 | 30.7\% | 54 | 41.8\% | 34 | 24.7\% | 21 | 29.7\% | 22 | 38.0\% | 61 | 26.9\% | 13 |
| Adequate | 29.0\% | 291 | 32.8\% | 78 | 27.0\% | 38 | 31.2\% | 55 | 30.7\% | 25 | 32.2\% | 27 | 24.6\% | 18 | 21.9\% | 35 | 30.2\% | 15 |
| Poor | 11.6\% | 117 | 12.3\% | 29 | 14.3\% | 20 | 9.3\% | 16 | 7.0\% | 6 | 19.4\% | 16 | 1.2\% | 1 | 12.1\% | 20 | 18.0\% | 9 |
| Very poor | 4.7\% | 47 | 3.9\% | 9 | 7.8\% | 11 | 3.5\% | 6 | 4.8\% | 4 | 7.1\% | 6 | 4.0\% | 3 | 4.2\% | 7 | 3.2\% | 2 |
| (Don't know) | 8.1\% | 81 | 5.6\% | 13 | 7.1\% | 10 | 10.9\% | 19 | 7.1\% | 6 | 2.0\% | 2 | 12.9\% | 9 | 11.3\% | 18 | 7.1\% | 3 |
| Never visit | 6.1\% | 61 | 2.5\% | 6 | 5.1\% | 7 | 9.3\% | 16 | 2.5\% | 2 | 6.9\% | 6 | 13.1\% | 10 | 5.6\% | 9 | 11.1\% | 5 |
| Mean: |  | 3.31 |  | 3.31 |  | 3.25 |  | 3.31 |  | 3.42 |  | 3.07 |  | 3.67 |  | 3.37 |  | 3.12 |
| Weighted base: Sample: |  | 1003 |  | 237 201 |  | 139 150 |  | 175 150 |  | 82 100 |  | 84 100 |  | 73 101 |  | 162 151 |  | 49 50 |

Meanscore: [Very good $=5$, Quite good $=4$, Neither good nor poor $=3$, Quite poor $=2$, Very poor $=1$ ]
Q51 Now thinking about Buckie Town Centre as a place to shop. How would you rate Buckie Town Centre on the following areas? [PR] Those living in postcode sectors AB56 1, AB56 4, AB56 5 \& IV32 7

Choice of shops for clothing and footwear

| Very good | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 1.3\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 7.1\% | 15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.5\% | 11 | 8.7\% | 4 |
| Adequate | 15.5\% | 33 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 14.9\% | 24 | 17.7\% | 9 |
| Poor | 34.3\% | 72 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 37.8\% | 61 | 22.7\% | 11 |
| Very poor | 26.2\% | 55 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 31.2\% | 50 | 10.1\% | 5 |
| (Don't know) | 6.1\% | 13 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.4\% | 9 | 8.4\% | 4 |
| Never visit | 9.8\% | 21 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 5 | 31.2\% | 15 |
| Mean: |  | 2.07 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 1.99 |  | 2.48 |
| Weighted base: |  | 211 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 162 |  | 49 |
| Sample: |  | 201 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 151 |  | 50 |

## Choice of shops for other personal goods (e.g., CDs, china, glass, jewellery etc)

| Very good | 2.0\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | , | 2.3\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 11.1\% | 24 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.5\% | 19 | 10.0\% | 5 |
| Adequate | 28.4\% | 60 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 32.8\% | 53 | 13.9\% | 7 |
| Poor | 21.1\% | 45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 22.8\% | 37 | 15.7\% | 8 |
| Very poor | 17.9\% | 38 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 21.1\% | 34 | 7.5\% | 4 |
| (Don't know) | 9.3\% | 20 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.2\% | 10 | 19.5\% | 10 |
| Never visit | 10.1\% | 21 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 6 | 31.2\% | 15 |
| Mean: |  | 2.48 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 2.45 |  | 2.67 |
| Weighted base: |  | 211 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 162 |  | 49 |
| Sample: |  | 201 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 151 |  | 50 |

Choice of shops for furniture, floor coverings and large household electrical items

| Very good | 3.0\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.2\% | 2 | 8.7\% | 4 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 10.8\% | 23 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.5\% | 20 | 5.2\% | 3 |
| Adequate | 24.9\% | 53 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.9\% | 42 | 21.9\% | 11 |
| Poor | 20.3\% | 43 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 23.5\% | 38 | 9.7\% | 5 |
| Very poor | 21.6\% | 46 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 26.2\% | 42 | 6.6\% | 3 |
| (Don't know) | 9.3\% | 20 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.0\% | 11 | 16.8\% | 8 |
| Never visit | 10.1\% | 21 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 6 | 31.2\% | 15 |
| Mean: |  | 2.42 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 2.32 |  | 3.00 |
| Weighted base: |  | 211 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 162 |  | 49 |
| Sample: |  | 201 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 151 |  | 50 |

## Easy to travel to by car

| Very good | 27.7\% | 59 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 32.0\% | 52 | 13.9\% | 7 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 36.9\% | 78 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 36.0\% | 58 | 39.9\% | 20 |
| Adequate | 11.2\% | 24 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.5\% | 20 | 6.9\% | 3 |
| Poor | 4.5\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.5\% | 7 | 4.3\% | 2 |
| Very poor | 1.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 2 | 1.3\% | 1 |
| (Don't know) | 8.4\% | 18 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.1\% | 16 | 2.6\% | 1 |
| Never visit | 9.8\% | 21 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 5 | 31.2\% | 15 |
| Mean: |  | 4.04 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 4.07 |  | 3.92 |
| Weighted base: |  | 211 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 162 |  | 49 |
| Sample: |  | 201 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 151 |  | 50 |

## Easy and cheap to park

| Very good | 36.1\% | 76 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 41.7\% | 67 | 18.1\% | 9 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 30.9\% | 65 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 29.7\% | 48 | 35.1\% | 17 |
| Adequate | 9.5\% | 20 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.7\% | 16 | 8.8\% | 4 |
| Poor | 3.8\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.1\% | 7 | 3.0\% | 1 |
| Very poor | 2.2\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 4 | 1.3\% | 1 |
| (Don't know) | 7.7\% | 16 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.2\% | 15 | 2.6\% | 1 |
| Never visit | 9.8\% | 21 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 5 | 31.2\% | 15 |
| Mean: |  | 4.15 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 4.19 |  | 3.99 |
| Weighted base: |  | 211 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 162 |  | 49 |
| Sample: |  | 201 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 151 |  | 50 |

## Easy to travel to by public transport

| Very good | 22.8\% | 48 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 26.7\% | 43 | 10.0\% | 5 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 24.4\% | 52 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 26.0\% | 42 | 19.3\% | 10 |
| Adequate | 9.3\% | 20 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.6\% | 16 | 8.5\% | 4 |
| Poor | 5.3\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.2\% | 7 | 8.8\% | 4 |
| Very poor | 2.8\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 5 | 2.6\% | 1 |
| (Don't know) | 25.6\% | 54 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 27.4\% | 44 | 19.7\% | 10 |
| Never visit | 9.8\% | 21 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 5 | 31.2\% | 15 |
| Mean: |  | 3.92 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 4.00 |  | 3.51 |
| Weighted base: |  | 211 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 162 |  | 49 |
| Sample: |  | 201 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 151 |  | 50 |

## As a pleasant and attractive place to visit

| Very good | 14.6\% | 31 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 16.0\% | 26 | 10.3\% | 5 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 29.0\% | 61 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 32.6\% | 53 | 17.0\% | 8 |
| Adequate | 23.2\% | 49 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 24.9\% | 40 | 17.6\% | 9 |
| Poor | 13.3\% | 28 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.7\% | 21 | 15.2\% | 8 |
| Very poor | 4.8\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.1\% | 8 | 3.9\% | 2 |
| (Don't know) | 5.3\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.4\% | 9 | 4.8\% | 2 |
| Never visit | 9.8\% | 21 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 5 | 31.2\% | 15 |
| Mean: |  | 3.42 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 3.46 |  | 3.23 |
| Weighted base: |  | 211 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 162 |  | 49 |
| Sample: |  | 201 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 151 |  | 50 |

As a good place to combine shopping with other leisure activities (e.g. visit friends, the cinema etc)

| Very good | 7.2\% | 15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.7\% | 12 | 5.8\% | 3 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 22.6\% | 48 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.1\% | 41 | 14.6\% | 7 |
| Adequate | 19.6\% | 41 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 22.8\% | 37 | 9.2\% | 5 |
| Poor | 15.8\% | 33 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 15.5\% | 25 | 16.5\% | 8 |
| Very poor | 14.3\% | 30 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 17.5\% | 28 | 3.9\% | 2 |
| (Don't know) | 10.4\% | 22 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.8\% | 13 | 18.9\% | 9 |
| Never visit | 10.1\% | 21 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 6 | 31.2\% | 15 |
| Mean: |  | 2.91 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 2.89 |  | 3.04 |
| Weighted base: |  | 211 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 162 |  | 49 |
| Sample: |  | 201 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 151 |  | 50 |

Total Zone 1 Zone $2 \quad$ Zone $3 \quad$ Zone 4
Zone 5
Zone 6
Zone 7
Zone 8

## As a good place to combine shopping with other personal business (e.g. visit the bank/building society)

| Very good | 6.3\% | 13 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.5\% | 12 | 2.3\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 26.0\% | 55 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 30.0\% | 48 | 13.0\% | 6 |
| Adequate | 14.8\% | 31 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 17.2\% | 28 | 6.9\% | 3 |
| Poor | 21.5\% | 45 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 21.4\% | 35 | 21.8\% | 11 |
| Very poor | 12.3\% | 26 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 13.9\% | 22 | 7.1\% | 3 |
| (Don't know) | 9.3\% | 20 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.7\% | 11 | 17.8\% | 9 |
| Never visit | 9.8\% | 21 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 5 | 31.2\% | 15 |
| Mean: |  | 2.91 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 2.95 |  | 2.64 |
| Weighted base: |  | 211 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 162 |  | 49 |
| Sample: |  | 201 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |  | 151 |  | 50 |

Meanscore: [Very good $=5$, Quite good $=4$, Neither good nor poor $=3$, Quite poor $=2$, Very poor $=1$ ]
Q52 Now thinking about Forres Town Centre as a place to shop. How would you rate Forres Town Centre on the following areas? [PR] Those living in postcode sectors IV36 1, IV36 2 \& IV36 3

Choice of shops for clothing and footwear

| Very good | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 1.8\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Adequate | 7.1\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 7.1\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor | 37.9\% | 66 | 0.0\% | 0 | 0.0\% | 0 | 37.9\% | 66 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 46.2\% | 81 | 0.0\% | 0 | 0.0\% | 0 | 46.2\% | 81 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 2.5\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never visit | 4.6\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 1.62 |  | 0.00 |  | 0.00 |  | 1.62 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Weighted base: |  | 175 |  | 0 |  | 0 |  | 175 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |
| Sample: |  | 150 |  | 0 |  | 0 |  | 150 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |

Choice of shops for other personal goods (e.g., CDs, china, glass, jewellery etc)

| Very good | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 5.9\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 5.9\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Adequate | 26.4\% | 46 | 0.0\% | 0 | 0.0\% | 0 | 26.4\% | 46 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor | 34.6\% | 60 | 0.0\% | 0 | 0.0\% | 0 | 34.6\% | 60 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 24.3\% | 43 | 0.0\% | 0 | 0.0\% | 0 | 24.3\% | 43 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 3.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never visit | 4.6\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 2.17 |  | 0.00 |  | 0.00 |  | 2.17 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Weighted base: |  | 175 |  | 0 |  | 0 |  | 175 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |
| Sample: |  | 150 |  | 0 |  | 0 |  | 150 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |

## Choice of shops for furniture, floor coverings and large household electrical items

| Very good | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 3.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Adequate | 19.5\% | 34 | 0.0\% | 0 | 0.0\% | 0 | 19.5\% | 34 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor | 36.2\% | 63 | 0.0\% | 0 | 0.0\% | 0 | 36.2\% | 63 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 30.8\% | 54 | 0.0\% | 0 | 0.0\% | 0 | 30.8\% | 54 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 4.7\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 4.7\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never visit | 4.6\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 1.97 |  | 0.00 |  | 0.00 |  | 1.97 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Weighted base: |  | 175 |  | 0 |  | 0 |  | 175 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |
| Sample: |  | 150 |  | 0 |  | 0 |  | 150 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |

## Easy to travel to by car

| Very good | 36.3\% | 63 | 0.0\% | 0 | 0.0\% | 0 | 36.3\% | 63 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 40.1\% | 70 | 0.0\% | 0 | 0.0\% | 0 | 40.1\% | 70 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Adequate | 5.1\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 5.1\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 13.1\% | 23 | 0.0\% | 0 | 0.0\% | 0 | 13.1\% | 23 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never visit | 4.6\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 4.35 |  | 0.00 |  | 0.00 |  | 4.35 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Weighted base: |  | 175 |  | 0 |  | 0 |  | 175 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |
| Sample: |  | 150 |  | 0 |  | 0 |  | 150 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |

## Total Zone 1 Zone 2 Zone $3 \quad$ Zone 4

## Easy and cheap to park

| Very good | 40.9\% | 71 | 0.0\% | 0 | 0.0\% | 0 | 40.9\% | 71 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 35.2\% | 62 | 0.0\% | 0 | 0.0\% | 0 | 35.2\% | 62 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Adequate | 5.3\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 5.3\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 12.8\% | 22 | 0.0\% | 0 | 0.0\% | 0 | 12.8\% | 22 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never visit | 4.6\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 4.39 |  | 0.00 |  | 0.00 |  | 4.39 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Weighted base: |  | 175 |  | 0 |  | 0 |  | 175 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |
| Sample: |  | 150 |  | 0 |  | 0 |  | 150 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |

## Easy to travel to by public transport

| Very good | 23.3\% | 41 | 0.0\% | 0 | 0.0\% | 0 | 23.3\% | 41 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 26.2\% | 46 | 0.0\% | 0 | 0.0\% | 0 | 26.2\% | 46 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Adequate | 5.8\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 5.8\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor | 4.8\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 4.8\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 6.2\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 6.2\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 29.1\% | 51 | 0.0\% | 0 | 0.0\% | 0 | 29.1\% | 51 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never visit | 4.6\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 3.84 |  | 0.00 |  | 0.00 |  | 3.84 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Weighted base: |  | 175 |  | 0 |  | 0 |  | 175 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |
| Sample: |  | 150 |  | 0 |  | 0 |  | 150 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |

## As a pleasant and attractive place to visit

| Very good | 44.1\% | 77 | 0.0\% | 0 | 0.0\% | 0 | 44.1\% | 77 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 40.5\% | 71 | 0.0\% | 0 | 0.0\% | 0 | 40.5\% | 71 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Adequate | 4.9\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 4.9\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 1.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 3.5\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 3.5\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never visit | 4.6\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 4.36 |  | 0.00 |  | 0.00 |  | 4.36 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Weighted base: |  | 175 |  | 0 |  | 0 |  | 175 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |
| Sample: |  | 150 |  | 0 |  | 0 |  | 150 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |

As a good place to combine shopping with other leisure activities (e.g. visit friends, the cinema etc)

| Very good | 8.7\% | 15 | 0.0\% | 0 | 0.0\% | 0 | 8.7\% | 15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 31.2\% | 55 | 0.0\% | 0 | 0.0\% | 0 | 31.2\% | 55 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Adequate | 21.8\% | 38 | 0.0\% | 0 | 0.0\% | 0 | 21.8\% | 38 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor | 17.5\% | 31 | 0.0\% | 0 | 0.0\% | 0 | 17.5\% | 31 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 10.2\% | 18 | 0.0\% | 0 | 0.0\% | 0 | 10.2\% | 18 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 6.0\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 6.0\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never visit | 4.6\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 3.12 |  | 0.00 |  | 0.00 |  | 3.12 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Weighted base: |  | 175 |  | 0 |  | 0 |  | 175 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |
| Sample: |  | 150 |  | 0 |  | 0 |  | 150 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |

As a good place to combine shopping with other personal business (e.g. visit the bank/building society)

| Very good | 5.8\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 5.8\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 26.5\% | 46 | 0.0\% | 0 | 0.0\% | 0 | 26.5\% | 46 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Adequate | 21.5\% | 38 | 0.0\% | 0 | 0.0\% | 0 | 21.5\% | 38 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor | 21.7\% | 38 | 0.0\% | 0 | 0.0\% | 0 | 21.7\% | 38 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 14.6\% | 26 | 0.0\% | 0 | 0.0\% | 0 | 14.6\% | 26 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 5.2\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 5.2\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never visit | 4.6\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 2.86 |  | 0.00 |  | 0.00 |  | 2.86 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Weighted base: |  | 175 |  | 0 |  | 0 |  | 175 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |
| Sample: |  | 150 |  | 0 |  | 0 |  | 150 |  | 0 |  | 0 |  | 0 |  | 0 |  | 0 |

## Meanscore: [Very good $=5$, Quite good $=4$, Neither good nor poor $=3$, Quite poor $=2$, Very poor $=1$ ]

Q53 Now thinking about Keith Town Centre as a place to shop. How would you rate Keith Town Centre on the following areas? [PR]
Those living in postcode sectors AB37 9, AB38 7, AB38 9, AB55 5, AB55 6 \& IV32 7
Choice of shops for clothing and footwear

| Very good | 2.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.8\% | 3 | 1.8\% | 1 | 0.0\% | 0 | 1.3\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 4.3\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.1\% | 3 | 4.5\% | 3 | 0.0\% | 0 | 6.2\% | 3 |
| Adequate | 11.2\% | 23 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.0\% | 8 | 16.5\% | 12 | 0.0\% | 0 | 5.2\% | 3 |
| Poor | 20.2\% | 42 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.8\% | 8 | 38.0\% | 28 | 0.0\% | 0 | 11.4\% | 6 |
| Very poor | 20.1\% | 42 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.0\% | 10 | 33.7\% | 25 | 0.0\% | 0 | 13.9\% | 7 |
| (Don't know) | 6.8\% | 14 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.8\% | 9 | 3.0\% | 2 | 0.0\% | 0 | 5.6\% | 3 |
| Never visit | 35.0\% | 72 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 50.6\% | 43 | 2.5\% | 2 | 0.0\% | 0 | 56.4\% | 28 |
| Mean: |  | 2.12 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 2.40 |  | 1.97 |  | 0.00 |  | 2.20 |
| Weighted base: |  | 207 |  | 0 |  | 0 |  | 0 |  | 0 |  | 84 |  | 73 |  | 0 |  | 49 |
| Sample: |  | 251 |  | 0 |  | 0 |  | 0 |  | 0 |  | 100 |  | 101 |  | 0 |  | 50 |

## Choice of shops for other personal goods (e.g., CDs, china, glass, jewellery etc)

| Very good | 2.8\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 4.0\% | 3 | 0.0\% | 0 | 4.5\% | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 7.9\% | 16 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.6\% | 4 | 9.7\% | 7 | 0.0\% | 0 | 11.1\% | 5 |
| Adequate | 14.2\% | 29 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.8\% | 9 | 21.2\% | 16 | 0.0\% | 0 | 9.7\% | 5 |
| Poor | 16.7\% | 35 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.0\% | 8 | 32.1\% | 24 | 0.0\% | 0 | 6.9\% | 3 |
| Very poor | 14.7\% | 30 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.9\% | 8 | 26.2\% | 19 | 0.0\% | 0 | 5.8\% | 3 |
| (Don't know) | 8.7\% | 18 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 14.4\% | 12 | 4.3\% | 3 | 0.0\% | 0 | 5.6\% | 3 |
| Never visit | 35.0\% | 72 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 50.6\% | 43 | 2.5\% | 2 | 0.0\% | 0 | 56.4\% | 28 |
| Mean: |  | 2.42 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 2.34 |  | 2.28 |  | 0.00 |  | 3.04 |
| Weighted base: |  | 207 |  | 0 |  | 0 |  | 0 |  | 0 |  | 84 |  | 73 |  | 0 |  | 49 |
| Sample: |  | 251 |  | 0 |  | 0 |  | 0 |  | 0 |  | 100 |  | 101 |  | 0 |  | 50 |

## Choice of shops for furniture, floor coverings and large household electrical items

| Very good | 5.6\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 12.7\% | 9 | 0.0\% | 0 | 2.6\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 18.5\% | 38 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 13.6\% | 12 | 26.9\% | 20 | 0.0\% | 0 | 14.2\% | 7 |
| Adequate | 19.2\% | 40 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.5\% | 11 | 26.8\% | 20 | 0.0\% | 0 | 19.4\% | 10 |
| Poor | 6.9\% | 14 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.8\% | 3 | 12.8\% | 9 | 0.0\% | 0 | 3.6\% | 2 |
| Very poor | 7.4\% | 15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.2\% | 5 | 13.8\% | 10 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 7.4\% | 15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.9\% | 10 | 4.4\% | 3 | 0.0\% | 0 | 3.9\% | 2 |
| Never visit | 35.0\% | 72 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 50.6\% | 43 | 2.5\% | 2 | 0.0\% | 0 | 56.4\% | 28 |
| Mean: |  | 3.14 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 3.00 |  | 3.13 |  | 0.00 |  | 3.40 |
| Weighted base: |  | 207 |  | 0 |  | 0 |  | 0 |  | 0 |  | 84 |  | 73 |  | 0 |  | 49 |
| Sample: |  | 251 |  | 0 |  | 0 |  | 0 |  | 0 |  | 100 |  | 101 |  | 0 |  | 50 |

## Easy to travel to by car

| Very good | 29.5\% | 61 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 12.1\% | 10 | 57.9\% | 42 | 0.0\% | 0 | 16.9\% | 8 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 22.0\% | 46 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 22.8\% | 19 | 24.7\% | 18 | 0.0\% | 0 | 16.6\% | 8 |
| Adequate | 6.2\% | 13 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.9\% | 6 | 6.5\% | 5 | 0.0\% | 0 | 4.5\% | 2 |
| Poor | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 1.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.2\% | 2 | 1.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 6.0\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.4\% | 5 | 6.9\% | 5 | 0.0\% | 0 | 5.6\% | 3 |
| Never visit | 35.0\% | 72 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 50.6\% | 43 | 2.5\% | 2 | 0.0\% | 0 | 56.4\% | 28 |
| Mean: |  | 4.32 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 3.97 |  | 4.52 |  | 0.00 |  | 4.33 |
| Weighted base: |  | 207 |  | 0 |  | 0 |  | 0 |  | 0 |  | 84 |  | 73 |  | 0 |  | 49 |
| Sample: |  | 251 |  | 0 |  | 0 |  | 0 |  | 0 |  | 100 |  | 101 |  | 0 |  | 50 |

## Easy and cheap to park

| Very good | 27.0\% | 56 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 17.4\% | 15 | 43.8\% | 32 | 0.0\% | 0 | 18.3\% | 9 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 20.1\% | 42 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 16.7\% | 14 | 27.8\% | 20 | 0.0\% | 0 | 14.5\% | 7 |
| Adequate | 7.8\% | 16 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.8\% | 5 | 13.5\% | 10 | 0.0\% | 0 | 2.6\% | 1 |
| Poor | 3.1\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 5.4\% | 4 | 0.0\% | 0 | 2.6\% | 1 |
| Very poor | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.5\% | 1 | 0.6\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 6.3\% | 13 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.7\% | 6 | 6.3\% | 5 | 0.0\% | 0 | 5.6\% | 3 |
| Never visit | 35.0\% | 72 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 50.6\% | 43 | 2.5\% | 2 | 0.0\% | 0 | 56.4\% | 28 |
| Mean: |  | 4.18 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 4.10 |  | 4.20 |  | 0.00 |  | 4.28 |
| Weighted base: |  | 207 |  | 0 |  | 0 |  | 0 |  | 0 |  | 84 |  | 73 |  | 0 |  | 49 |
| Sample: |  | 251 |  | 0 |  | 0 |  | 0 |  | 0 |  | 100 |  | 101 |  | 0 |  | 50 |

## Easy to travel to by public transport

| Very good | 13.4\% | 28 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 1 | 30.3\% | 22 | 0.0\% | 0 | 10.1\% | 5 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 11.5\% | 24 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 3 | 27.0\% | 20 | 0.0\% | 0 | 2.6\% | 1 |
| Adequate | 3.3\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 6.6\% | 5 | 0.0\% | 0 | 1.3\% | 1 |
| Poor | 8.0\% | 17 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.9\% | 10 | 3.0\% | 2 | 0.0\% | 0 | 9.0\% | 4 |
| Very poor | 13.3\% | 28 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 18.4\% | 16 | 12.7\% | 9 | 0.0\% | 0 | 5.6\% | 3 |
| (Don't know) | 15.4\% | 32 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 13.6\% | 12 | 17.9\% | 13 | 0.0\% | 0 | 15.0\% | 7 |
| Never visit | 35.0\% | 72 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 50.6\% | 43 | 2.5\% | 2 | 0.0\% | 0 | 56.4\% | 28 |
| Mean: |  | 3.07 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 1.77 |  | 3.75 |  | 0.00 |  | 3.09 |
| Weighted base: |  | 207 |  | 0 |  | 0 |  | 0 |  | 0 |  | 84 |  | 73 |  | 0 |  | 49 |
| Sample: |  | 251 |  | 0 |  | 0 |  | 0 |  | 0 |  | 100 |  | 101 |  | 0 |  | 50 |

## As a pleasant and attractive place to visit

| Very good | 10.0\% | 21 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.6\% | 7 | 14.5\% | 11 | 0.0\% | 0 | 5.6\% | 3 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 18.4\% | 38 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.8\% | 8 | 33.6\% | 25 | 0.0\% | 0 | 10.6\% | 5 |
| Adequate | 20.1\% | 42 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 13.9\% | 12 | 29.4\% | 22 | 0.0\% | 0 | 17.0\% | 8 |
| Poor | 9.2\% | 19 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.8\% | 7 | 14.1\% | 10 | 0.0\% | 0 | 4.5\% | 2 |
| Very poor | 3.6\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 3 | 3.4\% | 3 | 0.0\% | 0 | 4.5\% | 2 |
| (Don't know) | 3.6\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 6.1\% | 5 | 2.4\% | 2 | 0.0\% | 0 | 1.3\% | 1 |
| Never visit | 35.0\% | 72 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 50.6\% | 43 | 2.5\% | 2 | 0.0\% | 0 | 56.4\% | 28 |
| Mean: |  | 3.36 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 3.29 |  | 3.44 |  | 0.00 |  | 3.20 |
| Weighted base: |  | 207 |  | 0 |  | 0 |  | 0 |  | 0 |  | 84 |  | 73 |  | 0 |  | 49 |
| Sample: |  | 251 |  | 0 |  | 0 |  | 0 |  | 0 |  | 100 |  | 101 |  | 0 |  | 50 |

## As a good place to combine shopping with other leisure activities (e.g. visit friends, the cinema etc)

| Very good | 4.4\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 2 | 8.4\% | 6 | 0.0\% | 0 | 2.6\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 13.6\% | 28 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.4\% | 8 | 22.6\% | 17 | 0.0\% | 0 | 7.5\% | 4 |
| Adequate | 15.4\% | 32 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.7\% | 8 | 27.5\% | 20 | 0.0\% | 0 | 7.1\% | 3 |
| Poor | 12.8\% | 27 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.0\% | 8 | 18.2\% | 13 | 0.0\% | 0 | 9.7\% | 5 |
| Very poor | 9.7\% | 20 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.0\% | 8 | 11.4\% | 8 | 0.0\% | 0 | 8.5\% | 4 |
| (Don't know) | 9.1\% | 19 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.3\% | 8 | 9.4\% | 7 | 0.0\% | 0 | 8.2\% | 4 |
| Never visit | 35.0\% | 72 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 50.6\% | 43 | 2.5\% | 2 | 0.0\% | 0 | 56.4\% | 28 |
| Mean: |  | 2.82 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 2.64 |  | 2.98 |  | 0.00 |  | 2.61 |
| Weighted base: |  | 207 |  | 0 |  | 0 |  | 0 |  | 0 |  | 84 |  | 73 |  | 0 |  | 49 |
| Sample: |  | 251 |  | 0 |  | 0 |  | 0 |  | 0 |  | 100 |  | 101 |  | 0 |  | 50 |

As a good place to combine shopping with other personal business (e.g. visit the bank/building society)

| Very good | 5.6\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.0\% | 2 | 9.8\% | 7 | 0.0\% | 0 | 5.6\% | 3 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 14.4\% | 30 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.5\% | 10 | 17.6\% | 13 | 0.0\% | 0 | 14.6\% | 7 |
| Adequate | 13.3\% | 28 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.7\% | 9 | 22.7\% | 17 | 0.0\% | 0 | 3.9\% | 2 |
| Poor | 13.1\% | 27 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.7\% | 7 | 19.9\% | 15 | 0.0\% | 0 | 10.6\% | 5 |
| Very poor | 9.6\% | 20 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.8\% | 5 | 20.6\% | 15 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 9.0\% | 19 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 10.9\% | 9 | 6.9\% | 5 | 0.0\% | 0 | 8.8\% | 4 |
| Never visit | 35.0\% | 72 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 50.6\% | 43 | 2.5\% | 2 | 0.0\% | 0 | 56.4\% | 28 |
| Mean: |  | 2.88 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |  | 2.88 |  | 2.74 |  | 0.00 |  | 3.44 |
| Weighted base: |  | 207 |  | 0 |  | 0 |  | 0 |  | 0 |  | 84 |  | 73 |  | 0 |  | 49 |
| Sample: |  | 251 |  | 0 |  | 0 |  | 0 |  | 0 |  | 100 |  | 101 |  | 0 |  | 50 |

## Meanscore: [Very good $=5$, Quite good $=4$, Neither good nor poor $=3$, Quite poor $=2$, Very poor $=1$ ]

Q54 Now thinking about Lossiemouth Town Centre as a place to shop. How would you rate Lossiemouth Town Centre on the following areas? [PR]
Those living in postcode sectors IV30 4, IV30 5, IV30 8 \& IV31 6
Choice of shops for clothing and footwear

| Very good | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 2.4\% | 8 | 0.0\% | 0 | 3.1\% | 4 | 0.0\% | 0 | 3.9\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Adequate | 7.1\% | 22 | 2.8\% | 2 | 6.4\% | 9 | 0.0\% | 0 | 13.0\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor | 18.1\% | 56 | 15.5\% | 14 | 13.7\% | 19 | 0.0\% | 0 | 28.5\% | 23 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 31.6\% | 98 | 21.3\% | 19 | 28.2\% | 39 | 0.0\% | 0 | 48.5\% | 40 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 6.5\% | 20 | 8.1\% | 7 | 7.7\% | 11 | 0.0\% | 0 | 2.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never visit | 34.0\% | 106 | 52.4\% | 47 | 41.0\% | 57 | 0.0\% | 0 | 2.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 1.69 |  | 1.53 |  | 1.69 |  | 0.00 |  | 1.75 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Weighted base: |  | 312 |  | 90 |  | 139 |  | 0 |  | 82 |  | 0 |  | 0 |  | 0 |  | 0 |
| Sample: |  | 318 |  | 68 |  | 150 |  | 0 |  | 100 |  | 0 |  | 0 |  | 0 |  | 0 |

## Choice of shops for other personal goods (e.g., CDs, china, glass, jewellery etc)

| Very good | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 2.0\% | 6 | 0.0\% | 0 | 2.0\% | 3 | 0.0\% | 0 | 3.9\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Adequate | 5.9\% | 18 | 3.4\% | 3 | 6.8\% | 9 | 0.0\% | 0 | 7.2\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor | 20.0\% | 62 | 14.1\% | 13 | 13.0\% | 18 | 0.0\% | 0 | 38.3\% | 32 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 30.7\% | 96 | 22.3\% | 20 | 27.9\% | 39 | 0.0\% | 0 | 44.4\% | 37 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 7.1\% | 22 | 7.8\% | 7 | 9.2\% | 13 | 0.0\% | 0 | 2.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never visit | 34.0\% | 106 | 52.4\% | 47 | 41.0\% | 57 | 0.0\% | 0 | 2.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 1.66 |  | 1.52 |  | 1.66 |  | 0.00 |  | 1.73 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Weighted base: |  | 312 |  | 90 |  | 139 |  | 0 |  | 82 |  | 0 |  | 0 |  | 0 |  | 0 |
| Sample: |  | 318 |  | 68 |  | 150 |  | 0 |  | 100 |  | 0 |  | 0 |  | 0 |  | 0 |

Choice of shops for furniture, floor coverings and large household electrical items

| Very good | $0.3 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.3 \%$ | 1 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Good | $1.8 \%$ | 6 | $0.8 \%$ | 1 | $1.3 \%$ | 2 | $0.0 \%$ | 0 | $3.8 \%$ | 3 |
| Adequate | $6.4 \%$ | 20 | $0.0 \%$ | 0 | $7.6 \%$ | 11 | $0.0 \%$ | 0 | $11.2 \%$ | 9 |
| Poor | $18.6 \%$ | 58 | $13.1 \%$ | 12 | $15.7 \%$ | 22 | $0.0 \%$ | 0 | $29.4 \%$ | 24 |
| Very poor | $32.0 \%$ | 100 | $24.9 \%$ | 22 | $27.0 \%$ | 38 | $0.0 \%$ | 0 | $48.1 \%$ | 40 |
| (Don't know) | $6.9 \%$ | 21 | $8.8 \%$ | 8 | $7.3 \%$ | 10 | $0.0 \%$ | 0 | $4.0 \%$ | 3 |
| Never visit | $34.0 \%$ | 106 | $52.4 \%$ | 47 | $41.0 \%$ | 57 | $0.0 \%$ | 0 | $2.1 \%$ | 2 |
| Mean: |  | 1.65 |  | 1.40 |  | 1.68 |  | 0.00 | 1.73 |  |
| Weighted base: |  | 312 |  | 90 | 139 |  | 0 | 82 |  |  |
| Sample: | 318 | 68 | 150 |  | 0 | 100 |  |  |  |  |

## Easy to travel to by car

| Very good | 24.8\% | 77 | 16.0\% | 14 | 24.4\% | 34 | 0.0\% | 0 | 34.9\% | 29 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 26.6\% | 83 | 22.6\% | 20 | 20.8\% | 29 | 0.0\% | 0 | 40.6\% | 34 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Adequate | 7.2\% | 23 | 6.6\% | 6 | 7.0\% | 10 | 0.0\% | 0 | 8.4\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor | 1.2\% | 4 | 0.0\% | 0 | 2.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 2.3\% | 7 | 2.6\% | 2 | 1.7\% | 2 | 0.0\% | 0 | 2.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 4.5\% | 14 | 1.6\% | 1 | 2.4\% | 3 | 0.0\% | 0 | 11.1\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never visit | 33.5\% | 104 | 50.6\% | 45 | 41.0\% | 57 | 0.0\% | 0 | 2.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 4.13 |  | 4.03 |  | 4.12 |  | 0.00 |  | 4.21 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Weighted base: |  | 312 |  | 90 |  | 139 |  | 0 |  | 82 |  | 0 |  | 0 |  | 0 |  | 0 |
| Sample: |  | 318 |  | 68 |  | 150 |  | 0 |  | 100 |  | 0 |  | 0 |  | 0 |  | 0 |

## Easy and cheap to park

| Very good | 26.3\% | 82 | 20.9\% | 19 | 23.9\% | 33 | 0.0\% | 0 | 36.2\% | 30 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 20.9\% | 65 | 15.4\% | 14 | 17.9\% | 25 | 0.0\% | 0 | 31.9\% | 26 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Adequate | 7.6\% | 24 | 6.9\% | 6 | 6.8\% | 9 | 0.0\% | 0 | 9.8\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor | 3.8\% | 12 | 2.0\% | 2 | 4.3\% | 6 | 0.0\% | 0 | 4.9\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 1.9\% | 6 | 2.6\% | 2 | 0.7\% | 1 | 0.0\% | 0 | 3.3\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 6.0\% | 19 | 1.6\% | 1 | 5.4\% | 8 | 0.0\% | 0 | 11.8\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never visit | 33.5\% | 104 | 50.6\% | 45 | 41.0\% | 57 | 0.0\% | 0 | 2.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 4.09 |  | 4.04 |  | 4.12 |  | 0.00 |  | 4.08 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Weighted base: |  | 312 |  | 90 |  | 139 |  | 0 |  | 82 |  | 0 |  | 0 |  | 0 |  | 0 |
| Sample: |  | 318 |  | 68 |  | 150 |  | 0 |  | 100 |  | 0 |  | 0 |  | 0 |  | 0 |

## Easy to travel to by public transport

| Very good | 11.2\% | 35 | 8.4\% | 8 | 5.5\% | 8 | 0.0\% | 0 | 24.0\% | 20 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 11.6\% | 36 | 13.9\% | 12 | 1.6\% | 2 | 0.0\% | 0 | 26.1\% | 22 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Adequate | 7.3\% | 23 | 5.2\% | 5 | 5.1\% | 7 | 0.0\% | 0 | 13.4\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor | 7.5\% | 23 | 5.7\% | 5 | 11.0\% | 15 | 0.0\% | 0 | 3.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 11.1\% | 34 | 0.8\% | 1 | 20.6\% | 29 | 0.0\% | 0 | 6.1\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 17.8\% | 55 | 15.4\% | 14 | 15.2\% | 21 | 0.0\% | 0 | 24.6\% | 20 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never visit | 33.5\% | 104 | 50.6\% | 45 | 41.0\% | 57 | 0.0\% | 0 | 2.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 3.09 |  | 3.69 |  | 2.10 |  | 0.00 |  | 3.80 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Weighted base: |  | 312 |  | 90 |  | 139 |  | 0 |  | 82 |  | 0 |  | 0 |  | 0 |  | 0 |
| Sample: |  | 318 |  | 68 |  | 150 |  | 0 |  | 100 |  | 0 |  | 0 |  | 0 |  | 0 |

## As a pleasant and attractive place to visit

| Very good | $27.3 \%$ | 85 | $22.8 \%$ | 20 | $20.8 \%$ | 29 | $0.0 \%$ | 0 | $43.3 \%$ | 36 | $0.0 \%$ | 0 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Good | $25.9 \%$ | 81 | $19.1 \%$ | 17 | $22.9 \%$ | 32 | $0.0 \%$ | 0 | $38.3 \%$ | 32 | $0.0 \%$ | 0 |
| Adequate | $8.3 \%$ | 26 | $5.2 \%$ | 5 | $10.0 \%$ | 14 | $0.0 \%$ | 0 | $8.9 \%$ | 7 | $0.0 \%$ | 0 |
| Poor | $1.5 \%$ | 5 | $0.0 \%$ | 0 | $1.8 \%$ | 2 | $0.0 \%$ | 0 | $2.7 \%$ | 2 | $0.0 \%$ | 0 |
| Very poor | $1.4 \%$ | 4 | $0.8 \%$ | 1 | $0.7 \%$ | 1 | $0.0 \%$ | 0 | $3.3 \%$ | 3 | $0.0 \%$ | 0 |
| (Don't know) | $2.1 \%$ | 7 | $1.6 \%$ | 1 | $2.8 \%$ | 4 | $0.0 \%$ | 0 | $1.4 \%$ | 1 | $0.0 \%$ | 0 |
| Never visit | $33.5 \%$ | 104 | $50.6 \%$ | 45 | $41.0 \%$ | 57 | $0.0 \%$ | 0 | $2.1 \%$ | 2 | $0.0 \%$ | 0 |
| Mean: |  | 4.18 |  | 4.32 |  | 4.09 |  | 0.00 | 4.20 | 0.00 |  |  |
| Weighted base: |  | 312 |  | 90 | 139 |  | 0 | 82 | 0 |  |  |  |
| Sample: |  |  |  |  |  |  |  |  |  |  |  |  |
| As a good place to combine shopping with other leisure activities (e.g. visit friends, the cinema etc) |  |  |  |  |  |  |  |  |  |  |  |  |


| Very good | 4.8\% | 15 | 5.2\% | 5 | 3.5\% | 5 | 0.0\% | 0 | 6.4\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 15.6\% | 48 | 8.4\% | 8 | 12.8\% | 18 | 0.0\% | 0 | 27.9\% | 23 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Adequate | 17.5\% | 55 | 8.3\% | 7 | 20.7\% | 29 | 0.0\% | 0 | 22.1\% | 18 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor | 13.9\% | 43 | 14.1\% | 13 | 9.9\% | 14 | 0.0\% | 0 | 20.6\% | 17 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 10.0\% | 31 | 6.3\% | 6 | 8.5\% | 12 | 0.0\% | 0 | 16.4\% | 14 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 4.8\% | 15 | 7.0\% | 6 | 3.6\% | 5 | 0.0\% | 0 | 4.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never visit | 33.5\% | 104 | 50.6\% | 45 | 41.0\% | 57 | 0.0\% | 0 | 2.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 2.86 |  | 2.81 |  | 2.87 |  | 0.00 |  | 2.87 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Weighted base: |  | 312 |  | 90 |  | 139 |  | 0 |  | 82 |  | 0 |  | 0 |  | 0 |  | 0 |
| Sample: |  | 318 |  | 68 |  | 150 |  | 0 |  | 100 |  | 0 |  | 0 |  | 0 |  | 0 |

As a good place to combine shopping with other personal business (e.g. visit the bank/building society)

| Very good | 1.0\% | 3 | 1.8\% | 2 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Good | 6.1\% | 19 | 3.8\% | 3 | 4.4\% | 6 | 0.0\% | 0 | 11.6\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Adequate | 10.2\% | 32 | 6.6\% | 6 | 10.3\% | 14 | 0.0\% | 0 | 13.9\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor | 18.1\% | 56 | 17.8\% | 16 | 14.6\% | 20 | 0.0\% | 0 | 24.3\% | 20 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Very poor | 24.2\% | 75 | 10.2\% | 9 | 21.6\% | 30 | 0.0\% | 0 | 44.0\% | 36 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 6.7\% | 21 | 8.4\% | 8 | 7.2\% | 10 | 0.0\% | 0 | 4.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Never visit | 33.7\% | 105 | 51.4\% | 46 | 41.0\% | 57 | 0.0\% | 0 | 2.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 2.02 |  | 2.24 |  | 2.01 |  | 0.00 |  | 1.93 |  | 0.00 |  | 0.00 |  | 0.00 |  | 0.00 |
| Weighted base: |  | 312 |  | 90 |  | 139 |  | 0 |  | 82 |  | 0 |  | 0 |  | 0 |  | 0 |
| Sample: |  | 318 |  | 68 |  | 150 |  | 0 |  | 100 |  | 0 |  | 0 |  | 0 |  | 0 |

Zone 7
Zone 8

Q55 Do you visit on a regular basis, e.g. once or more per year, OTHER cities for shopping trips?

| Yes | $61.6 \%$ | 618 | $71.0 \%$ | 169 | $63.6 \%$ | 89 | $53.4 \%$ | 93 | $60.2 \%$ | 50 | $60.6 \%$ | 51 | $55.8 \%$ | 41 | $61.0 \%$ | 99 | $54.6 \%$ | 27 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| No | $38.4 \%$ | 385 | $29.0 \%$ | 69 | $36.4 \%$ | 51 | $46.6 \%$ | 81 | $39.8 \%$ | 33 | $39.4 \%$ | 33 | $44.2 \%$ | 32 | $39.0 \%$ | 63 | $45.4 \%$ | 22 |
| Weighted base: |  | 1003 |  | 237 |  | 139 |  | 175 |  | 82 |  | 84 |  | 73 |  | 162 |  | 49 |
| Sample: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |

Q56 So of the other cities you visit - which city do you visit the most for shopping?
Those that visit other cities for shopping trips at Q55

| Aberdeen | 34.3\% | 212 | 26.2\% | 44 | 15.9\% | 14 | 27.4\% | 26 | 33.4\% | 17 | 35.3\% | 18 | 69.0\% | 28 | 55.0\% | 54 | 41.4\% | 11 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Dundee | 0.5\% | 3 | 1.8\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Edinburgh | 4.6\% | 29 | 4.1\% | 7 | 7.8\% | 7 | 3.9\% | 4 | 8.7\% | 4 | 2.7\% | 1 | 2.5\% | 1 | 2.4\% | 2 | 8.2\% | 2 |
| Glasgow | 5.2\% | 32 | 3.2\% | 5 | 8.1\% | 7 | 6.5\% | 6 | 9.8\% | 5 | 4.6\% | 2 | 0.0\% | 0 | 4.1\% | 4 | 8.2\% | 2 |
| Inverness | 51.6\% | 319 | 61.4\% | 103 | 65.6\% | 58 | 56.6\% | 53 | 45.8\% | 23 | 54.5\% | 28 | 25.7\% | 11 | 33.7\% | 33 | 37.4\% | 10 |
| Perth | 0.8\% | 5 | 0.4\% | 1 | 0.0\% | 0 | 1.8\% | 2 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 |
| Stirling | 0.8\% | 5 | 1.0\% | 2 | 0.0\% | 0 | 1.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 1.4\% | 1 | 0.0\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Aviemore | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Buckie | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Chester | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Dunstable | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Forres | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Grantown-on-Spey | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inverurie | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Keith | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.7\% | 1 |
| Leeds | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Livingston | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 |
| London | 0.9\% | 6 | 1.0\% | 2 | 2.7\% | 2 | 1.3\% | 1 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Manchester | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Middlesbrough | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Newcastle | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sheffield | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Southend | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 0.7\% | 4 | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 2.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 |
| (Nowhere else) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Weighted base: |  | 618 |  | 169 |  | 89 |  | 93 |  | 50 |  | 51 |  | 41 |  | 99 |  | 27 |
| Sample: |  | 560 |  | 131 |  | 90 |  | 74 |  | 55 |  | 53 |  | 49 |  | 83 |  | 25 |

Q57 Which city do you visit second most often for shopping?
Those that visit other cities for shopping trips at Q55 excluding those said '(Don't know)' at Q56

| Aberdeen | 26.0\% | 160 | 34.4\% | 57 | 30.5\% | 27 | 18.9\% | 18 | 26.8\% | 13 | 22.7\% | 12 | 15.6\% | 6 | 21.3\% | 21 | 22.7\% | 6 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Dundee | 1.1\% | 6 | 0.0\% | 0 | 2.7\% | 2 | 0.0\% | 0 | 2.2\% | 1 | 0.0\% | 0 | 7.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| Edinburgh | 5.4\% | 33 | 7.4\% | 12 | 8.0\% | 7 | 6.4\% | 6 | 7.8\% | 4 | 2.5\% | 1 | 2.1\% | 1 | 2.0\% | 2 | 0.0\% | 0 |
| Glasgow | 7.0\% | 43 | 5.4\% | 9 | 5.7\% | 5 | 8.8\% | 8 | 11.6\% | 6 | 7.9\% | 4 | 10.0\% | 4 | 5.0\% | 5 | 8.2\% | 2 |
| Inverness | 20.8\% | 128 | 17.1\% | 29 | 13.0\% | 12 | 18.7\% | 17 | 11.2\% | 5 | 30.3\% | 15 | 19.3\% | 8 | 32.8\% | 32 | 35.4\% | 10 |
| Perth | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Stirling | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Aviemore | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Buckie | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Chester | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Dunstable | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Forres | 0.3\% | 2 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 1.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Grantown-on-Spey | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inverurie | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Keith | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Leeds | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 |
| Livingston | 0.3\% | 2 | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| London | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Manchester | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Middlesbrough | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Newcastle | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sheffield | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Southend | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 1.1\% | 7 | 0.0\% | 0 | 1.1\% | 1 | 1.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 1 | 1.4\% | 1 | 5.9\% | 2 |
| (Nowhere else) | 36.9\% | 226 | 34.3\% | 57 | 37.4\% | 33 | 43.4\% | 41 | 37.7\% | 18 | 34.2\% | 17 | 40.7\% | 17 | 36.4\% | 35 | 27.8\% | 7 |
| Weighted base: |  | 614 |  | 167 |  | 89 |  | 93 |  | 49 |  | 51 |  | 41 |  | 97 |  | 27 |
| Sample: |  | 557 |  | 130 |  | 90 |  | 74 |  | 54 |  | 53 |  | 49 |  | 82 |  | 25 |

## Q58 Which city do you visit third most often for shopping?

Those that visit other cities for shopping trips at Q55 excluding those said '(Don't know)' at Q56 or '(Don't know / varies)' or '(Nowhere else)' at Q57

| Aberdeen | 5.2\% | 20 | 5.3\% | 6 | 4.9\% | 3 | 9.0\% | 5 | 8.1\% | 2 | 3.8\% | 1 | 0.0\% | 0 | 4.9\% | 3 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Dundee | 2.3\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 3.3\% | 2 | 3.6\% | 1 | 0.0\% | 0 | 12.9\% | 3 | 4.7\% | 3 | 0.0\% | 0 |
| Edinburgh | 4.9\% | 19 | 5.9\% | 7 | 1.8\% | 1 | 4.7\% | 2 | 10.5\% | 3 | 11.0\% | 4 | 8.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Glasgow | 10.6\% | 40 | 18.4\% | 20 | 2.5\% | 1 | 13.9\% | 7 | 3.6\% | 1 | 0.0\% | 0 | 14.8\% | 3 | 11.8\% | 7 | 0.0\% | 0 |
| Inverness | 6.0\% | 23 | 3.8\% | 4 | 6.5\% | 4 | 5.7\% | 3 | 14.4\% | 4 | 11.0\% | 4 | 13.2\% | 3 | 1.7\% | 1 | 0.0\% | 0 |
| Perth | 1.8\% | 7 | 3.8\% | 4 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.2\% | 2 | 0.0\% | 0 |
| Stirling | 0.5\% | 2 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 1 | 0.0\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Aviemore | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 1 | 0.0\% | 0 |
| Buckie | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Chester | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Dunstable | 0.3\% | 1 | 0.0\% | 0 | 1.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Forres | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Grantown-on-Spey | 0.3\% | 1 | 0.0\% | 0 | 1.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inverurie | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.3\% | 1 |
| Keith | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Leeds | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Livingston | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| London | 1.1\% | 4 | 1.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.7\% | 1 | 8.3\% | 1 |
| Manchester | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Middlesbrough | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Newcastle | 0.8\% | 3 | 1.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 1 | 0.0\% | 0 |
| Sheffield | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Southend | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| (Nowhere else) | 65.1\% | 248 | 59.1\% | 65 | 79.6\% | 43 | 63.5\% | 33 | 59.9\% | 18 | 74.2\% | 25 | 43.2\% | 10 | 65.2\% | 39 | 83.3\% | 15 |
| Weighted base: |  | 381 |  | 110 |  | 55 |  | 51 |  | 30 |  | 34 |  | 23 |  | 61 |  | 18 |
| Sample: |  | 331 |  | 81 |  | 52 |  | 39 |  | 33 |  | 32 |  | 27 |  | 51 |  | 16 |

## Q58X Which cities do you visit? (Any mention)

Those that visit other cities for shopping trips at Q55

| Aberdeen | 63.7\% | 393 | 63.6\% | 107 | 49.4\% | 44 | 53.0\% | 49 | 64.6\% | 32 | 60.5\% | 31 | 84.6\% | 35 | 79.1\% | 78 | 64.0\% | 17 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Dundee | 2.9\% | 18 | 1.8\% | 3 | 2.7\% | 2 | 1.8\% | 2 | 4.4\% | 2 | 0.0\% | 0 | 14.7\% | 6 | 2.9\% | 3 | 0.0\% | 0 |
| Edinburgh | 13.1\% | 81 | 15.2\% | 26 | 16.9\% | 15 | 12.8\% | 12 | 22.8\% | 11 | 12.4\% | 6 | 9.6\% | 4 | 4.4\% | 4 | 8.2\% | 2 |
| Glasgow | 18.7\% | 116 | 20.5\% | 34 | 15.4\% | 14 | 22.9\% | 21 | 23.4\% | 12 | 12.4\% | 6 | 18.4\% | 8 | 16.3\% | 16 | 16.5\% | 4 |
| Inverness | 75.9\% | 469 | 80.8\% | 136 | 82.6\% | 73 | 78.4\% | 73 | 65.5\% | 32 | 90.9\% | 47 | 52.4\% | 21 | 67.1\% | 66 | 72.8\% | 20 |
| Perth | 2.0\% | 12 | 3.3\% | 6 | 0.6\% | 1 | 1.8\% | 2 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 3.4\% | 3 | 0.0\% | 0 |
| Stirling | 1.1\% | 7 | 1.4\% | 2 | 0.0\% | 0 | 1.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 1.4\% | 1 | 0.0\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Aviemore | 0.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 1 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 |
| Buckie | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Chester | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Dunstable | 0.2\% | 1 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Forres | 0.3\% | 2 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.9\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Grantown-on-Spey | 0.2\% | 1 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inverurie | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.5\% | 1 |
| Keith | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.7\% | 1 |
| Leeds | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 1 | 0.0\% | 0 |
| Livingston | 0.4\% | 2 | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 |
| London | 1.6\% | 10 | 2.0\% | 3 | 2.7\% | 2 | 1.3\% | 1 | 0.0\% | 0 | 1.1\% | 1 | 0.0\% | 0 | 1.0\% | 1 | 5.5\% | 1 |
| Manchester | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Middlesbrough | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Newcastle | 0.5\% | 3 | 1.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.4\% | 1 | 0.0\% | 0 |
| Sheffield | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Southend | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Weighted base: |  | 618 |  | 169 |  | 89 |  | 93 |  | 50 |  | 51 |  | 41 |  | 99 |  | 27 |
| Sample: |  | 560 |  | 131 |  | 90 |  | 74 |  | 55 |  | 53 |  | 49 |  | 83 |  | 25 |

Total Zone 1 Zone 2 Zone 3
Zone 4
Zone 5
Zone 6
Zone 7
Zone 8

## Meanscore: [Number of times per week]

Q59 How regularly do you undertake shopping trips to (FIRST CITY MENTIONED AT Q56)?
Those that visit other cities for shopping trips at Q55 excluding those said '(Don't know)' at Q56

| 7 times a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5-6 times a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 3-4 times a week | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Twice a week | 0.1\% | 1 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Once a week | 0.5\% | 3 | 0.7\% | 1 | 0.0\% | 0 | 0.8\% | , | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Every two weeks | 1.9\% | 12 | 1.1\% | 2 | 1.5\% | 1 | 3.1\% | 3 | 4.9\% | 2 | 1.9\% | 1 | 6.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Every three weeks | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Monthly | 12.2\% | 75 | 12.8\% | 21 | 8.3\% | 7 | 25.3\% | 24 | 16.8\% | 8 | 5.0\% | 3 | 6.4\% | 3 | 8.3\% | 8 | 5.5\% | 1 |
| Once every two months | 18.9\% | 116 | 20.3\% | 34 | 16.1\% | 14 | 22.4\% | 21 | 25.5\% | 12 | 7.5\% | 4 | 24.7\% | 10 | 21.2\% | 21 | 0.0\% | 0 |
| Three-four times a year | 26.2\% | 161 | 23.6\% | 39 | 24.9\% | 22 | 16.4\% | 15 | 31.3\% | 15 | 26.9\% | 14 | 31.3\% | 13 | 34.7\% | 34 | 30.9\% | 8 |
| Twice a year | 21.8\% | 134 | 24.2\% | 40 | 25.1\% | 22 | 16.7\% | 16 | 14.8\% | 7 | 30.3\% | 15 | 13.3\% | 5 | 16.1\% | 16 | 43.5\% | 12 |
| Once a year | 14.8\% | 91 | 13.0\% | 22 | 17.6\% | 16 | 10.0\% | 9 | 5.1\% | 2 | 28.4\% | 15 | 15.8\% | 6 | 18.0\% | 18 | 11.8\% | 3 |
| Less often | 2.2\% | 14 | 3.5\% | 6 | 6.5\% | 6 | 1.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.4\% | 1 |
| (Don't know) | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.9\% | 2 |
| (Varies) | 0.8\% | 5 | 0.4\% | 1 | 0.0\% | 0 | 1.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 1 | 1.7\% | 2 | 0.0\% | 0 |
| Mean: |  | 0.10 |  | 0.10 |  | 0.07 |  | 0.17 |  | 0.15 |  | 0.06 |  | 0.11 |  | 0.08 |  | 0.05 |
| Weighted base: |  | 614 |  | 167 |  | 89 |  | 93 |  | 49 |  | 51 |  | 41 |  | 97 |  | 27 |
| Sample: |  | 557 |  | 130 |  | 90 |  | 74 |  | 54 |  | 53 |  | 49 |  | 82 |  | 25 |

Q60 What types of goods do you buy when you visit (FIRST CITY MENTIONED AT Q56)? [MR]
Those that visit other cities for shopping trips at Q55 excluding those said '(Don't know)' at Q56

| Books | 4.4\% | 27 | 3.4\% | 6 | 0.0\% | 0 | 1.8\% | 2 | 12.8\% | 6 | 2.5\% | 1 | 7.4\% | 3 | 9.1\% | 9 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Clothing / shoes | 81.5\% | 500 | 84.1\% | 140 | 75.4\% | 67 | 78.2\% | 73 | 88.7\% | 43 | 77.7\% | 40 | 84.1\% | 34 | 83.6\% | 81 | 78.8\% |  |
| Console / PC games | 5.2\% | 32 | 7.0\% | 12 | 4.2\% | 4 | 1.3\% | 1 | 11.2\% | 5 | 3.6\% | 2 | 2.5\% | 1 | 5.7\% | 6 | 5.9\% | 2 |
| Craft / hobby items (including stationary and cards) | 3.6\% | 22 | 3.0\% | 5 | 1.6\% | 1 | 2.6\% | 2 | 3.9\% | 2 | 1.1\% | 1 | 12.6\% | 5 | 4.2\% | 4 | 5.9\% | 2 |
| DIY / garden products (includes hardware goods \& tools) | 4.1\% | 25 | 4.8\% | 8 | 3.4\% | 3 | 7.7\% | 7 | 1.7\% | 1 | 1.1\% | 1 | 7.4\% | 3 | 2.8\% | 3 | 0.0\% | 0 |
| Food (including alcohol \& groceries) | 7.3\% | 45 | 5.5\% | 9 | 5.4\% | 5 | 8.4\% | 8 | 2.2\% | 1 | 5.0\% | 3 | 13.0\% | 5 | 11.1\% | 11 | 13.0\% | 4 |
| Furniture / soft furnishings / floor coverings | 9.9\% | 61 | 10.2\% | 17 | 10.0\% | 9 | 8.5\% | 8 | 10.8\% | 5 | 8.6\% | 4 | 10.0\% | 4 | 9.1\% | 9 | 16.1\% | 4 |
| Gifts | 18.6\% | 114 | 18.6\% | 31 | 14.0\% | 12 | 17.9\% | 17 | 21.5\% | 10 | 21.8\% | 11 | 26.8\% | 11 | 19.0\% | 19 | 10.7\% | 3 |
| Health / beauty / cosmetic / chemist goods | 11.5\% | 70 | 11.4\% | 19 | 4.5\% | 4 | 16.0\% | 15 | 13.6\% | 7 | 3.6\% | 2 | 14.7\% | 6 | 16.8\% | 16 | 5.5\% | 1 |
| Household electrical goods (e.g. washing machines, hoovers, lamps) | 6.7\% | 41 | 7.4\% | 12 | 8.0\% | 7 | 3.6\% | 3 | 6.4\% | 3 | 1.9\% | 1 | 10.0\% | 4 | 6.9\% | 7 | 13.0\% | 3 |
| Other electrical goods (e.g. TV's, PC's, game consoles, cameras) | 4.8\% | 30 | 4.7\% | 8 | 1.5\% | 1 | 5.4\% | 5 | 4.5\% | 2 | 0.0\% | 0 | 12.4\% | 5 | 7.7\% | 8 | 2.4\% | 1 |
| Jewellery | 5.7\% | 35 | 4.7\% | 8 | 2.6\% | 2 | 5.4\% | 5 | 4.5\% | 2 | 7.9\% | 4 | 3.5\% | 1 | 9.9\% | 10 | 9.7\% | 3 |
| Media (e.g. DVD's, CD's, Vinyl) | 2.5\% | 15 | 2.0\% | 3 | 2.9\% | 3 | 3.6\% | 3 | 2.2\% | 1 | 0.0\% | 0 | 2.5\% | 1 | 4.2\% | 4 | 0.0\% | 0 |
| Mobile phones / tablets / pads | 2.3\% | 14 | 2.0\% | 3 | 1.5\% | 1 | 3.6\% | 3 | 2.2\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 4.2\% | 4 | 0.0\% | 0 |
| Musical instruments / accessories | 2.5\% | 15 | 1.0\% | 2 | 0.0\% | 0 | 3.6\% | 3 | 4.5\% | 2 | 0.0\% | 0 | 2.5\% | 1 | 7.0\% | 7 | 0.0\% | 0 |
| Pet food / products | 0.8\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 4.9\% | 2 | 1.4\% | 1 | 0.0\% | 0 |
| Sporting / leisure products | 4.5\% | 28 | 3.3\% | 6 | 1.5\% | 1 | 2.6\% | 2 | 10.6\% | 5 | 5.0\% | 3 | 9.8\% | 4 | 7.1\% | 7 | 0.0\% | 0 |
| Sports goods (includes fishing \& cycling items) | 2.3\% | 14 | 2.0\% | 3 | 0.0\% | 0 | 4.0\% | 4 | 8.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 2.8\% | 3 | 0.0\% | 0 |
| Toys | 4.0\% | 25 | 5.7\% | 10 | 2.6\% | 2 | 1.8\% | 2 | 0.0\% | 0 | 3.6\% | 2 | 2.5\% | 1 | 7.9\% | 8 | 2.4\% | 1 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Crockery / cutlery / tableware | 0.3\% | 2 | 0.0\% | 0 | 1.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 |
| Vehicles / vehicle parts | 0.8\% | 5 | 1.0\% | 2 | 1.7\% | 2 | 0.8\% | 1 | 1.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 4.1\% | 25 | 3.1\% | 5 | 8.7\% | 8 | 6.2\% | 6 | 0.0\% | 0 | 2.7\% | 1 | 0.0\% | 0 | 2.7\% | 3 | 8.2\% | 2 |
| Weighted base: |  | 614 |  | 167 |  | 89 |  | 93 |  | 49 |  | 51 |  | 41 |  | 97 |  | 27 |
| Sample: |  | 557 |  | 130 |  | 90 |  | 74 |  | 54 |  | 53 |  | 49 |  | 82 |  | 25 |

## GEN Gender of respondent.

| Male | $31.8 \%$ | 319 | $31.8 \%$ | 75 | $39.0 \%$ | 54 | $35.4 \%$ | 62 | $27.9 \%$ | 23 | $33.1 \%$ | 28 | $24.7 \%$ | 18 | $25.5 \%$ | 41 | $34.7 \%$ | 17 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Female | $68.2 \%$ | 684 | $68.2 \%$ | 162 | $61.0 \%$ | 85 | $64.6 \%$ | 113 | $72.1 \%$ | 59 | $66.9 \%$ | 56 | $75.3 \%$ | 55 | $74.5 \%$ | 121 | $65.3 \%$ | 32 |
| Weighted base: |  | 1003 |  | 237 |  | 139 |  | 175 |  | 82 |  | 84 |  | 73 |  | 162 |  | 49 |
| Sample: |  | 1003 | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |  |

## AGE Could I ask, how old are you?

| $18-24$ years | $6.4 \%$ | 64 | $10.5 \%$ | 25 | $2.8 \%$ | 4 | $6.7 \%$ | 12 | $10.5 \%$ | 9 | $1.5 \%$ | 1 | $4.1 \%$ | 3 | $5.9 \%$ | 10 | $3.0 \%$ | 1 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $25-34$ years | $12.8 \%$ | 128 | $9.8 \%$ | 23 | $8.4 \%$ | 12 | $12.4 \%$ | 22 | $13.1 \%$ | 11 | $13.7 \%$ | 12 | $26.0 \%$ | 19 | $17.8 \%$ | 29 | $3.0 \%$ | 1 |
| $35-44$ years | $17.1 \%$ | 172 | $19.6 \%$ | 47 | $14.9 \%$ | 21 | $15.3 \%$ | 27 | $22.4 \%$ | 18 | $10.7 \%$ | 9 | $15.1 \%$ | 11 | $20.4 \%$ | 33 | $12.1 \%$ | 6 |
| $45-54$ years | $19.0 \%$ | 190 | $17.1 \%$ | 41 | $25.8 \%$ | 36 | $17.3 \%$ | 30 | $14.0 \%$ | 12 | $17.8 \%$ | 15 | $16.0 \%$ | 12 | $19.0 \%$ | 31 | $28.9 \%$ | 14 |
| $55-64$ years | $18.8 \%$ | 189 | $15.8 \%$ | 37 | $23.1 \%$ | 32 | $19.4 \%$ | 34 | $20.8 \%$ | 17 | $21.7 \%$ | 18 | $12.3 \%$ | 9 | $19.8 \%$ | 32 | $18.1 \%$ | 9 |
| $65+$ years | $25.9 \%$ | 259 | $27.3 \%$ | 65 | $25.1 \%$ | 35 | $28.8 \%$ | 50 | $19.2 \%$ | 16 | $34.6 \%$ | 29 | $26.4 \%$ | 19 | $17.1 \%$ | 28 | $34.9 \%$ | 17 |
| (Refused) | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Weighted base: |  | 1003 |  | 237 |  | 139 |  | 175 |  | 82 |  | 84 | 73 | 162 | 49 |  |  |  |
| Sample: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 | 101 | 151 | 50 |  |  |  |

## QUOTA Zone

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Zone 1 | $23.7 \%$ | 237 | $100.0 \%$ | 237 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Zone 2 | $13.9 \%$ | 139 | $0.0 \%$ | 0 | $100.0 \%$ | 139 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Zone 3 | $17.4 \%$ | 175 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $100.0 \%$ | 175 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Zone 4 | $8.2 \%$ | 82 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $100.0 \%$ | 82 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Zone 5 | $8.4 \%$ | 84 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $100.0 \%$ | 84 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Zone 6 | $7.3 \%$ | 73 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $100.0 \%$ | 73 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Zone 7 | $16.1 \%$ | 162 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $100.0 \%$ | 162 | $0.0 \%$ | 0 |
| Zone 8 | $4.9 \%$ | 49 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $100.0 \%$ | 49 |
| Weighted base: |  | 1003 |  | 237 |  | 139 |  | 175 |  | 82 |  | 84 |  | 73 |  | 162 |  |  |
| Sample |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 | 101 | 151 |  | 50 |  |  |

## PC Postcode Sector

| AB37 9 | 1.4\% | 14 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 16.7\% | 14 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| AB38 7 | 4.4\% | 44 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 52.1\% | 44 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| AB38 9 | 2.6\% | 26 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 31.2\% | 26 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| AB55 5 | 5.9\% | 59 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 80.1\% | 59 | 0.0\% | 0 | 0.0\% | 0 |
| AB55 6 | 1.5\% | 15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 19.9\% | 15 | 0.0\% | 0 | 0.0\% | 0 |
| AB56 1 | 9.4\% | 94 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 58.0\% | 94 | 0.0\% | 0 |
| AB56 4 | 4.9\% | 49 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 30.5\% | 49 | 0.0\% | 0 |
| AB56 5 | 1.9\% | 19 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.5\% | 19 | 0.0\% | 0 |
| IV30 1 | 3.6\% | 36 | 15.3\% | 36 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| IV30 4 | 8.9\% | 90 | 37.8\% | 90 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| IV30 5 | 7.1\% | 72 | 0.0\% | 0 | 51.3\% | 72 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| IV30 6 | 11.1\% | 111 | 47.0\% | 111 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| IV30 8 | 6.8\% | 68 | 0.0\% | 0 | 48.7\% | 68 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| IV31 6 | 8.2\% | 82 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 100.0\% | 82 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| IV32 7 | 4.9\% | 49 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 100.0\% | 49 |
| IV36 1 | 9.2\% | 92 | 0.0\% | 0 | 0.0\% | 0 | 52.8\% | 92 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| IV36 2 | 6.0\% | 60 | 0.0\% | 0 | 0.0\% | 0 | 34.3\% | 60 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| IV36 3 | 2.2\% | 23 | 0.0\% | 0 | 0.0\% | 0 | 12.9\% | 23 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Weighted base: |  | 1003 |  | 237 |  | 139 |  | 175 |  | 82 |  | 84 |  | 73 |  | 162 |  | 49 |
| Sample: |  | 1003 |  | 201 |  | 150 |  | 150 |  | 100 |  | 100 |  | 101 |  | 151 |  | 50 |

# Appendix 3: <br> Data Tabulations <br> By Q56 

|  | Total |  | Aberdeen |  | Dundee |  | Edinburgh |  | Glasgow |  | Inverness |  | Perth |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Q56 So of the other cities you visit - which city do you visit the most for shopping? <br> Those that visit other cities for shopping trips at Q55 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Aberdeen | 33.2\% | 186 | 100.0\% | 186 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Dundee | 0.4\% | 2 | 0.0\% | 0 | 100.0\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Edinburgh | 4.3\% | 24 | 0.0\% | 0 | 0.0\% | 0 | 100.0\% | 24 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Glasgow | 5.0\% | 28 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 100.0\% | 28 | 0.0\% | 0 | 0.0\% | 0 |
| Inverness | 53.4\% | 299 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 100.0\% | 299 | 0.0\% | 0 |
| Perth | 0.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 00.0\% | 4 |
| Stirling | 0.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Aviemore | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Buckie | 0.2\% |  | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Chester | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Dunstable | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Forres | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Grantown-on-Spey | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inverurie | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Keith | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Leeds | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Livingston | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| London | 0.9\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Manchester | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Middlesbrough | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Newcastle | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sheffield | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Southend | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 0.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Nowhere else) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Base: |  | 560 |  | 186 |  | 2 |  | 24 |  | 28 |  | 299 |  | 4 |

## Q57 Which city do you visit second most often for shopping?

Those that visit other cities for shopping trips at Q55 excluding those said '(Don't know)' at Q56

| Aberdeen | 25.0\% | 139 | 0.0\% | 0 | 0.0\% | 0 | 8.3\% | 2 | 25.0\% | 7 | 43.1\% | 129 | 0.0\% | 0 | 25.0\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Dundee | 1.1\% | 6 | 2.2\% | 4 | 0.0\% | 0 | 4.2\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Edinburgh | 5.2\% | 29 | 5.4\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 25.0\% | 7 | 2.7\% | 8 | 0.0\% | 0 | 50.0\% | 2 |
| Glasgow | 7.0\% | 39 | 9.1\% | 17 | 50.0\% | 1 | 29.2\% | 7 | 0.0\% | 0 | 4.0\% | 12 | 0.0\% | 0 | 25.0\% | 1 |
| Inverness | 19.4\% | 108 | 52.2\% | 97 | 0.0\% | 0 | 16.7\% | 4 | 17.9\% | 5 | 0.3\% | 1 | 25.0\% | 1 | 0.0\% | 0 |
| Perth | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Stirling | 0.2\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Aviemore | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Buckie | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Chester | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Dunstable | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Forres | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Grantown-on-Spey | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inverurie | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Keith | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Leeds | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 4.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Livingston | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| London | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Manchester | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Middlesbrough | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Newcastle | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sheffield | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Southend | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 0.9\% | 5 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 7.1\% | 2 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| (Nowhere else) | 39.7\% | 221 | 30.1\% | 56 | 50.0\% | 1 | 37.5\% | 9 | 21.4\% | 6 | 46.8\% | 140 | 75.0\% | 3 | 0.0\% | 0 |
| Base: |  | 557 |  | 186 |  | 2 |  | 24 |  | 28 |  | 299 |  | 4 |  | 4 |



## Q58X Which cities do you visit? (Any mention)

Those that visit other cities for shopping trips at Q55

| Aberdeen | 61.1\% | 342 | 100.0\% | 186 | 50.0\% | 1 | 25.0\% | 6 | 42.9\% | 12 | 45.2\% | 135 | 0.0\% | 0 | 50.0\% | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Dundee | 2.7\% | 15 | 3.8\% | 7 | 100.0\% | 2 | 4.2\% | 1 | 3.6\% | 1 | 1.0\% | 3 | 25.0\% | 1 | 0.0\% | 0 |
| Edinburgh | 12.5\% | 70 | 9.7\% | 18 | 0.0\% | 0 | 100.0\% | 24 | 28.6\% | 8 | 5.0\% | 15 | 0.0\% | 0 | 50.0\% | 2 |
| Glasgow | 17.1\% | 96 | 16.1\% | 30 | 50.0\% | 1 | 33.3\% | 8 | 100.0\% | 28 | 9.0\% | 27 | 0.0\% | 0 | 25.0\% | 1 |
| Inverness | 75.9\% | 425 | 57.5\% | 107 | 0.0\% | 0 | 37.5\% | 9 | 28.6\% | 8 | 100.0\% | 299 | 25.0\% | 1 | 0.0\% |  |
| Perth | 2.0\% | 11 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 7.1\% | 2 | 1.0\% | 3 | 100.0\% | 4 | 25.0\% | 1 |
| Stirling | 1.1\% | 6 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 100.0\% | 4 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Aviemore | 0.4\% | 2 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Buckie | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Chester | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Dunstable | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Forres | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Grantown-on-Spey | 0.2\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inverurie | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Keith | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Leeds | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 4.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Livingston | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| London | 1.4\% | 8 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Manchester | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Middlesbrough | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 25.0\% | 1 |
| Newcastle | 0.4\% | 2 | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sheffield | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Southend | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Base: |  | 560 |  | 186 |  | 2 |  | 24 |  | 28 |  | 299 |  | 4 |  | 4 |


| Total | Aberdeen | Dundee | Edinburgh | Glasgow | Inverness | Perth | Stirling |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

## Meanscore: [Number of times per week]

Q59 How regularly do you undertake shopping trips to (FIRST CITY MENTIONED AT Q56)?
Those that visit other cities for shopping trips at Q55 excluding those said '(Don't know)' at Q56

| 7 times a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5-6 times a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 3-4 times a week | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Twice a week | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Once a week | 0.5\% | 3 | 0.5\% | , | 0.0\% | 0 | 0.0\% | 0 | 3.6\% | 1 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Every two weeks | 2.0\% | 11 | 3.2\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 3.6\% | 1 | 1.0\% | 3 | 25.0\% | 1 | 0.0\% | 0 |
| Every three weeks | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Monthly | 10.4\% | 58 | 9.1\% | 17 | 0.0\% | 0 | 12.5\% | 3 | 7.1\% | 2 | 12.0\% | 36 | 0.0\% | 0 | 0.0\% | 0 |
| Once every two months | 17.8\% | 99 | 14.5\% | 27 | 50.0\% | 1 | 12.5\% | 3 | 25.0\% | 7 | 19.7\% | 59 | 0.0\% | 0 | 25.0\% | 1 |
| Three-four times a year | 26.8\% | 149 | 28.0\% | 52 | 50.0\% | 1 | 33.3\% | 8 | 14.3\% | 4 | 26.4\% | 79 | 50.0\% | 2 | 50.0\% | 2 |
| Twice a year | 22.6\% | 126 | 23.7\% | 44 | 0.0\% | 0 | 20.8\% | 5 | 32.1\% | 9 | 21.4\% | 64 | 0.0\% | 0 | 25.0\% | 1 |
| Once a year | 16.2\% | 90 | 16.7\% | 31 | 0.0\% | 0 | 20.8\% | 5 | 10.7\% | 3 | 15.4\% | 46 | 25.0\% | 1 | 0.0\% | 0 |
| Less often | 2.2\% | 12 | 2.2\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.3\% | 7 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Varies) | 0.9\% | 5 | 2.2\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 0.10 |  | 0.09 |  | 0.10 |  | 0.08 |  | 0.12 |  | 0.11 |  | 0.18 |  | 0.08 |
| Base: |  | 557 |  | 186 |  | 2 |  | 24 |  | 28 |  | 299 |  | 4 |  | 4 |

Q60 What types of goods do you buy when you visit (FIRST CITY MENTIONED AT Q56)? [MR]
Those that visit other cities for shopping trips at Q55 excluding those said '(Don't know)' at Q56

| Books | 4.0\% | 22 | 3.2\% | 6 | 0.0\% | 0 | 8.3\% | 2 | 3.6\% | 1 | 4.3\% | 13 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Clothing / shoes | 80.1\% | 446 | 79.0\% | 147 | 50.0\% | 1 | 87.5\% | 21 | 75.0\% | 21 | 80.9\% | 242 | 75.0\% | 3 | 100.0\% | 4 |
| Console / PC games | 4.5\% | 25 | 5.9\% | 11 | 0.0\% | 0 | 4.2\% | 1 | 7.1\% | 2 | 3.3\% | 10 | 25.0\% | 1 | 0.0\% | 0 |
| Craft / hobby items (including stationary and cards) | 3.2\% | 18 | 4.3\% | 8 | 0.0\% | 0 | 8.3\% | 2 | 0.0\% | 0 | 2.7\% | 8 | 0.0\% | 0 | 0.0\% | 0 |
| DIY / garden products (includes hardware goods \& tools) | 3.8\% | 21 | 3.2\% | 6 | 0.0\% | 0 | 4.2\% | 1 | 0.0\% | 0 | 4.3\% | 13 | 0.0\% | 0 | 25.0\% | 1 |
| Food (including alcohol \& groceries) | 7.9\% | 44 | 9.7\% | 18 | 0.0\% | 0 | 0.0\% | 0 | 3.6\% | 1 | 8.0\% | 24 | 25.0\% | 1 | 0.0\% | 0 |
| Furniture / soft furnishings / floor coverings | 9.9\% | 55 | 8.1\% | 15 | 0.0\% | 0 | 25.0\% | 6 | 0.0\% | 0 | 10.7\% | 32 | 0.0\% | 0 | 0.0\% | 0 |
| Gifts | 18.1\% | 101 | 16.1\% | 30 | 50.0\% | 1 | 16.7\% | 4 | 14.3\% | 4 | 20.1\% | 60 | 25.0\% | 1 | 0.0\% | 0 |
| Health / beauty / cosmetic / chemist goods | 9.5\% | 53 | 12.9\% | 24 | 0.0\% | 0 | 16.7\% | 4 | 3.6\% | 1 | 7.0\% | 21 | 50.0\% | 2 | 0.0\% | 0 |
| Household electrical goods (e.g. washing machines, hoovers, lamps) | 6.3\% | 35 | 6.5\% | 12 | 0.0\% | 0 | 12.5\% | 3 | 0.0\% | 0 | 6.4\% | 19 | 0.0\% | 0 | 0.0\% | 0 |
| Other electrical goods (e.g. TV's, PC's, game consoles, cameras) | 4.3\% | 24 | 6.5\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 11 | 0.0\% | 0 | 0.0\% | 0 |
| Jewellery | 4.7\% | 26 | 7.0\% | 13 | 0.0\% | 0 | 8.3\% | 2 | 0.0\% | 0 | 3.0\% | 9 | 0.0\% | 0 | 25.0\% | 1 |
| Media (e.g. DVD's, CD's, Vinyl) | 2.0\% | 11 | 2.2\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 3.6\% | 1 | 1.7\% | 5 | 25.0\% | 1 | 0.0\% | 0 |
| Mobile phones / tablets / pads | 1.8\% | 10 | 2.7\% | 5 | 0.0\% | 0 | 8.3\% | 2 | 0.0\% | 0 | 1.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| Musical instruments / accessories | 2.0\% | 11 | 2.7\% | 5 | 0.0\% | 0 | 4.2\% | 1 | 0.0\% | 0 | 1.7\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Pet food / products | 0.7\% | 4 | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 25.0\% | 1 |
| Sporting / leisure products | 4.3\% | 24 | 3.8\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 10.7\% | , | 4.3\% | 13 | 25.0\% | 1 | 0.0\% | 0 |
| Sports goods (includes fishing \& cycling items) | 2.0\% | 11 | 1.6\% | 3 | 0.0\% | 0 | 4.2\% | 1 | 3.6\% | 1 | 1.7\% | 5 | 25.0\% | 1 | 0.0\% | 0 |
| Toys | 3.4\% | 19 | 4.3\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 3.6\% | 1 | 3.3\% | 10 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Crockery / cutlery / tableware | 0.4\% | 2 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Vehicles / vehicle parts | 0.9\% | 5 | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 4.3\% | 24 | 6.5\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 10.7\% | 3 | 3.0\% | 9 | 0.0\% | 0 | 0.0\% | 0 |
| Base: |  | 557 |  | 186 |  | 2 |  | 24 |  | 28 |  | 299 |  | 4 |  | 4 |

Appendix 4:
Data Tabulations
By Q56 (Weighted)

Q56 So of the other cities you visit - which city do you visit the most for shopping? Those that visit other cities for shopping trips at Q55

| Aberdeen | 34.3\% | 212 | 00.0\% | 212 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Dundee | 0.5\% | 3 | 0.0\% | 0 | 100.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Edinburgh | 4.6\% | 29 | 0.0\% | 0 | 0.0\% | 0 | 100.0\% | 29 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Glasgow | 5.2\% | 32 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 100.0\% | 32 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inverness | 51.6\% | 319 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 100.0\% | 319 | 0.0\% | 0 | 0.0\% | 0 |
| Perth | 0.8\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 100.0\% | 5 | 0.0\% | 0 |
| Stirling | 0.8\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 00.0\% | 5 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Aviemore | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Buckie | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Chester | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Dunstable | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Forres | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Grantown-on-Spey | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inverurie | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Keith | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Leeds | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Livingston | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| London | 0.9\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Manchester | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Middlesbrough | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Newcastle | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sheffield | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Southend | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 0.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Nowhere else) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Weighted base: |  | 618 |  | 212 |  | 3 |  | 29 |  | 32 |  | 319 |  | 5 |  | 5 |
| Sample: |  | 560 |  | 186 |  | 2 |  | 24 |  | 28 |  | 299 |  | 4 |  | 4 |

## Q57 Which city do you visit second most often for shopping?

Those that visit other cities for shopping trips at Q55 excluding those said '(Don't know)' at Q56

| Aberdeen | 26.0\% | 160 | 0.0\% | 0 | 0.0\% | 0 | 10.5\% | 3 | 25.5\% | 8 | 46.1\% | 147 | 0.0\% | 0 | 32.3\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Dundee | 1.1\% | 6 | 2.1\% | 4 | 0.0\% | 0 | 3.5\% | 1 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% |
| Edinburgh | 5.4\% | 33 | 6.0\% | 13 | 0.0\% | 0 | 0.0\% | 0 | 23.9\% | 8 | 2.6\% | 8 | 0.0\% | 0 | 41.0\% |
| Glasgow | 7.0\% | 43 | 9.3\% | 20 | 58.6\% | 2 | 26.7\% | 8 | 0.0\% | 0 | 3.7\% | 12 | 0.0\% | 0 | 26.7\% |
| Inverness | 20.8\% | 128 | 54.0\% | 115 | 0.0\% | 0 | 19.4\% | 6 | 17.0\% | 5 | 0.2\% | 1 | 35.4\% | 2 | 0.0\% |
| Perth | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% |
| Stirling | 0.2\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| Aviemore | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% |
| Buckie | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| Chester | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| Dunstable | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| Forres | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 2 | 0.0\% | 0 | 0.0\% |
| Grantown-on-Spey | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| Inverurie | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| Keith | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| Leeds | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| Livingston | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 2 | 0.0\% | 0 | 0.0\% |
| London | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| Manchester | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| Middlesbrough | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| Newcastle | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| Sheffield | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% |
| Southend | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |
| (Don't know) | 1.1\% | 7 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 10.1\% | 3 | 0.6\% | 2 | 0.0\% | 0 | 0.0\% |
| (Nowhere else) | 36.9\% | 226 | 27.4\% | 58 | 41.4\% | 1 | 36.3\% | 10 | 21.0\% | 7 | 44.6\% | 142 | 64.6\% | 3 | 0.0\% |
| Weighted base: |  | 614 |  | 212 |  | 3 |  | 29 |  | 32 |  | 319 |  | 5 |  |
| Sample: |  | 557 |  | 186 |  | 2 |  | 24 |  | 28 |  | 299 |  | 4 |  |

Q58 Which city do you visit third most often for shopping?
Those that visit other cities for shopping trips at Q55 excluding those said '(Don't know)' at Q56 or '(Don't know / varies)' or '(Nowhere else)' at Q57

| Aberdeen | 5.2\% | 20 | 0.0\% |  | 00.0\% | 2 | 26.5\% | 5 | 20.1\% | 4 | 4.0\% | 7 | 0.0\% | 0 | 32.6\% | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Dundee | 2.3\% | 9 | 2.2\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 4.9\% | 1 | 1.4\% | 2 | 00.0\% | 2 | 0.0\% | 0 |
| Edinburgh | 4.9\% | 19 | 5.9\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 7.5\% | 2 | 4.3\% | 7 | 0.0\% | 0 | 0.0\% | 0 |
| Glasgow | 10.6\% | 40 | 13.3\% | 20 | 0.0\% | 0 | 9.1\% | 2 | 0.0\% | 0 | 10.4\% | 18 | 0.0\% | 0 | 0.0\% | 0 |
| Inverness | 6.0\% | 23 | 7.7\% | 12 | 0.0\% | 0 | 35.5\% | 6 | 16.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Perth | 1.8\% | 7 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 11.3\% | 2 | 1.1\% | 2 | 0.0\% | 0 | 32.3\% | 2 |
| Stirling | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 26.7\% | 1 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Aviemore | 0.4\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Buckie | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Chester | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Dunstable | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Forres | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Grantown-on-Spey | 0.3\% | 1 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inverurie | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Keith | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Leeds | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Livingston | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| London | 1.1\% | 4 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| Manchester | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Middlesbrough | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.4\% | 0 |
| Newcastle | 0.8\% | 3 | 2.0\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sheffield | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Southend | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| (Nowhere else) | 65.1\% | 248 | 66.0\% | 101 | 0.0\% | 0 | 28.9\% | 5 | 39.8\% | 9 | 74.7\% | 130 | 0.0\% | 0 | 0.0\% | 0 |
| Weighted base: |  | 381 |  | 153 |  | 2 |  | 18 |  | 22 |  | 175 |  | 2 |  | 5 |
| Sample: |  | 331 |  | 129 |  | 1 |  | 15 |  | 20 |  | 157 |  | 1 |  | 4 |

Q58X Which cities do you visit? (Any mention)
Those that visit other cities for shopping trips at Q55

| Aberdeen | 63.7\% | 393 | 100.0\% | 212 | 58.6\% | 2 | 27.4\% | 8 | 44.5\% | 14 | 48.3\% | 154 | 0.0\% | 0 | 64.9\% | 3 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Dundee | 2.9\% | 18 | 3.7\% | 8 | 100.0\% | 3 | 3.5\% | 1 | 3.4\% | 1 | 1.1\% | 3 | 35.4\% | 2 | 0.0\% | 0 |
| Edinburgh | 13.1\% | 81 | 10.3\% | 22 | 0.0\% | 0 | 100.0\% | 29 | 29.1\% | 9 | 4.9\% | 16 | 0.0\% | 0 | 41.0\% | 2 |
| Glasgow | 18.7\% | 116 | 18.9\% | 40 | 58.6\% | 2 | 32.5\% | 9 | 100.0\% | 32 | 9.4\% | 30 | 0.0\% | 0 | 26.7\% | 1 |
| Inverness | 75.9\% | 469 | 59.6\% | 126 | 0.0\% | 0 | 42.0\% | 12 | 28.3\% | 9 | 100.0\% | 319 | 35.4\% | 2 | 0.0\% | 0 |
| Perth | 2.0\% | 12 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 7.8\% | 2 | 0.8\% | 3 | 100.0\% | 5 | 32.3\% | 2 |
| Stirling | 1.1\% | 7 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 100.0\% | 5 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Aviemore | 0.4\% | 3 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Buckie | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Chester | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Dunstable | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Forres | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.6\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Grantown-on-Spey | 0.2\% | 1 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Inverurie | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Keith | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Leeds | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Livingston | 0.4\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| London | 1.6\% | 10 | 0.7\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| Manchester | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Middlesbrough | 0.1\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.4\% | 0 |
| Newcastle | 0.5\% | 3 | 1.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sheffield | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Southend | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Weighted base: |  | 618 |  | 212 |  | 3 |  | 29 |  | 32 |  | 319 |  | 5 |  | 5 |
| Sample: |  | 560 |  | 186 |  | 2 |  | 24 |  | 28 |  | 299 |  | 4 |  | 4 |

## Meanscore: [Number of times per week]

Q59 How regularly do you undertake shopping trips to (FIRST CITY MENTIONED AT Q56)?
Those that visit other cities for shopping trips at Q55 excluding those said '(Don't know)' at Q56

| 7 times a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5-6 times a week | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| 3-4 times a week | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Twice a week | 0.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Once a week | 0.5\% | 3 | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 1 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Every two weeks | 1.9\% | 12 | 3.0\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 3.9\% | 1 | 0.8\% | 3 | 35.4\% | 2 | 0.0\% | 0 |
| Every three weeks | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Monthly | 12.2\% | 75 | 10.3\% | 22 | 0.0\% | 0 | 15.3\% | 4 | 7.4\% | 2 | 14.6\% | 47 | 0.0\% | 0 | 0.0\% | 0 |
| Once every two months | 18.9\% | 116 | 15.8\% | 34 | 41.4\% | 1 | 11.0\% | 3 | 29.0\% | 9 | 20.8\% | 66 | 0.0\% | 0 | 26.7\% | 1 |
| Three-four times a year | 26.2\% | 161 | 27.1\% | 57 | 58.6\% | 2 | 31.0\% | 9 | 11.8\% | 4 | 26.4\% | 84 | 35.5\% | 2 | 41.0\% | 2 |
| Twice a year | 21.8\% | 134 | 23.2\% | 49 | 0.0\% | 0 | 18.0\% | 5 | 32.1\% | 10 | 20.4\% | 65 | 0.0\% | 0 | 32.3\% | 2 |
| Once a year | 14.8\% | 91 | 15.5\% | 33 | 0.0\% | 0 | 24.6\% | 7 | 8.3\% | 3 | 13.3\% | 42 | 29.1\% | 1 | 0.0\% | 0 |
| Less often | 2.2\% | 14 | 2.4\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 8 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 0.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Varies) | 0.8\% | 5 | 2.1\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Mean: |  | 0.10 |  | 0.10 |  | 0.10 |  | 0.09 |  | 0.11 |  | 0.11 |  | 0.21 |  | 0.07 |
| Weighted base: |  | 614 |  | 212 |  | 3 |  | 29 |  | 32 |  | 319 |  | 5 |  | 5 |
| Sample: |  | 557 |  | 186 |  | 2 |  | 24 |  | 28 |  | 299 |  | 4 |  | 4 |

Q60 What types of goods do you buy when you visit (FIRST CITY MENTIONED AT Q56)? [MR]
Those that visit other cities for shopping trips at Q55 excluding those said '(Don't know)' at Q56

| Books | 4.4\% | 27 | 3.1\% | 7 | 0.0\% | 0 | 10.5\% | 3 | 3.4\% | 1 | 5.0\% | 16 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Clothing / shoes | 81.5\% | 500 | 80.1\% | 170 | 41.4\% | 1 | 85.3\% | 25 | 76.6\% | 25 | 82.8\% | 264 | 70.9\% | 3 | 00.0\% | 5 |
| Console / PC games | 5.2\% | 32 | 6.6\% | 14 | 0.0\% | 0 | 5.8\% | 2 | 7.4\% | 2 | 4.0\% | 13 | 29.1\% | 1 | 0.0\% | 0 |
| Craft / hobby items (including stationary and cards) | 3.6\% | 22 | 4.6\% | 10 | 0.0\% | 0 | 11.3\% | 3 | 0.0\% | 0 | 2.8\% | 9 | 0.0\% | 0 | 0.0\% | 0 |
| DIY / garden products (includes hardware goods \& tools) | 4.1\% | 25 | 3.2\% | 7 | 0.0\% | 0 | 4.8\% | 1 | 0.0\% | 0 | 4.9\% | 15 | 0.0\% | 0 | 32.3\% | 2 |
| Food (including alcohol \& groceries) | 7.3\% | 45 | 9.5\% | 20 | 0.0\% | 0 | 0.0\% | 0 | 1.8\% | 1 | 7.1\% | 22 | 35.4\% | 2 | 0.0\% | 0 |
| Furniture / soft furnishings / floor coverings | 9.9\% | 61 | 8.0\% | 17 | 0.0\% | 0 | 26.4\% | 8 | 0.0\% | 0 | 11.0\% | 35 | 0.0\% | 0 | 0.0\% | 0 |
| Gifts | 18.6\% | 114 | 15.9\% | 34 | 58.6\% | 2 | 14.4\% | 4 | 13.9\% | 4 | 21.3\% | 68 | 29.1\% | 1 | 0.0\% | 0 |
| Health / beauty / cosmetic / chemist goods | 11.5\% | 70 | 15.1\% | 32 | 0.0\% | 0 | 18.1\% | 5 | 3.2\% | 1 | 8.7\% | 28 | 64.6\% | 3 | 0.0\% | 0 |
| Household electrical goods (e.g. washing machines, hoovers, lamps) | 6.7\% | 41 | 6.7\% | 14 | 0.0\% | 0 | 10.3\% | 3 | 0.0\% | 0 | 7.3\% | 23 | 0.0\% | 0 | 0.0\% | 0 |
| Other electrical goods (e.g. TV's, PC's, game consoles, cameras) | 4.8\% | 30 | 7.1\% | 15 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.3\% | 14 | 0.0\% | 0 | 0.0\% | 0 |
| Jewellery | 5.7\% | 35 | 8.0\% | 17 | 0.0\% | 0 | 10.6\% | 3 | 0.0\% | 0 | 3.6\% | 12 | 0.0\% | 0 | 32.3\% | 2 |
| $\begin{aligned} & \text { Media (e.g. DVD's, CD's, } \\ & \text { Vinyl) } \end{aligned}$ | 2.5\% | 15 | 2.2\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 4.0\% | 1 | 2.4\% | 8 | 35.4\% | 2 | 0.0\% | 0 |
| Mobile phones / tablets / pads | 2.3\% | 14 | 2.9\% | 6 | 0.0\% | 0 | 11.6\% | 3 | 0.0\% | 0 | 1.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Musical instruments / accessories | 2.5\% | 15 | 3.2\% | 7 | 0.0\% | 0 | 4.8\% | 1 | 0.0\% | 0 | 2.2\% | 7 | 0.0\% | 0 | 0.0\% | 0 |
| Pet food / products | 0.8\% | 5 | 0.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.5\% | 2 | 0.0\% | 0 | 26.7\% | 1 |
| Sporting / leisure products | 4.5\% | 28 | 3.7\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 11.3\% | 4 | 4.7\% | 15 | 29.1\% | 1 | 0.0\% | 0 |
| Sports goods (includes fishing \& cycling items) | 2.3\% | 14 | 1.9\% | 4 | 0.0\% | 0 | 5.8\% | 2 | 3.4\% | 1 | 1.8\% | 6 | 29.1\% | 1 | 0.0\% | 0 |
| Toys | 4.0\% | 25 | 4.8\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 5.2\% | 2 | 4.0\% | 13 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Crockery / cutlery / tableware | 0.3\% | 2 | 0.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Vehicles / vehicle parts | 0.8\% | 5 | 0.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.9\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 4.1\% | 25 | 5.7\% | 12 | 0.0\% | 0 | 0.0\% | 0 | 12.9\% | 4 | 2.7\% | 9 | 0.0\% | 0 | 0.0\% | 0 |
| Weighted base: |  | 614 |  | 212 |  | 3 |  | 29 |  | 32 |  | 319 |  | 5 |  | 5 |
| Sample: |  | 557 |  | 186 |  | 2 |  | 24 |  | 28 |  | 299 |  | 4 |  | 4 |

## Appendix 5:

Sample Questionnaire

Job No: 010821
Moray Retail Study Household Survey
Good morning / afternoon / evening, I am ...... from NEMS market research, an independent market research company, and we are conducting a short survey on behalf of Moray Council about shopping. Do you have time to answer some questions please? It will take about 6-7 minutes

Are you the person responsible for the main food shopping in your household?

Yes
No

IF 'YES' - CONTINUE INTERVIEW
IF 'NO' - ASK, COULD I SPEAK TO THE PERSON WHO IS RESPONSIBLE FOR MOST OF THE FOOD SHOPPING, IF NOT AVAILABLE THANK AND CLOSE INTERVIEW

READ OUT: We now have a few questions about where you go Food shopping. In answering these questions the location may be a store, a centre, a specific road or area or the internet.

Where do you undertake most of your household's main food and grocery shopping?
DO NOT PROMPT. ONE ANSWER ONLY. IF THEY SAY VARIES ASK IF THERE'S ONE PLACE THEY USE MORE OFTEN FOR MAIN FOOD SHOPPING EVEN IF SLIGHTLY. IF THEY STILL SAY VARIES THEN ASK THEM TO NAME ONE OF THE PLACES THEY USE OFTEN FOR MAIN FOOD SHOPPING
PLEASE PROBE FOR STORE NAME AND ADDRESS (E.G LOCAL SHOPPING PARADES/CENTRES/HIGH STREETS)

| \#Conv | Convenience List | GO TO Q03 |
| :--- | :--- | ---: |
| 502 | Internet / delivery |  |
| 505 | (Don't know / can't remember) |  |
| 506 | (Don't do this type of shopping) | CLOSE |
|  |  |  |
|  | THOSE WHO SAID "INTERNET / DELIVERY" AT Q01 |  |
| Q02 | Which retailer do you purchase your main food internet / home delivery shopping from? |  |
|  | DO NOT READ OUT. ONE ANSWER ONLY. |  |
|  |  |  |
| 1 | Amazon |  |
| 2 | Asda |  |
| 3 | Iceland |  |
| 4 | Morrisons |  |
| 5 | Ocado |  |
| 6 | Sainsbury's |  |
| 7 | Tesco |  |
| 8 | Waitrose |  |
| 9 | Other (PLEASE WRITE IN) |  |
| A | (Don't know / varies) |  |
| Q03 | What would you say are your THREE most important reasons for shopping at (STORE MENTIONED AT Q01) |  |
| for your main food and grocery shopping? |  |  |


| 001 | Clean store |
| :--- | :--- |
| 002 | Close to family / friends |
| 003 | Convenient to home |
| 004 | Convenient to work |
| 005 | Delivery service |
| 006 | Easy to get to by car |
| 007 | Easy to get to by foot |
| 008 | Easy to get to by public transport |
| 009 | Ethical policy |
| 010 | Friendly / helpful staff |
| 011 | Good layout / easy to get around |
| 012 | Good offers |
| 013 | Habit / always used it |
| 014 | Has a cafe |
| 015 | Has a petrol station |
| 016 | Large store |
| 017 | Like to support local business |
| 018 | Long opening hours |
| 019 | Low prices / value for money |
| 020 | Loyalty scheme / reward points |
| 021 | Online shopping is convenient |
| 022 | Only one in the area |
| 023 | Parking is free |
| 024 | Parking prices are low |
| 025 | Parking provision is good |
| 026 | Pleasant shopping environment |
| 027 | Preference for retailer |
| 028 | Quality of food goods available |
| 029 | Quality of non-food goods available |
| 030 | Range of food goods available |
| 031 | Range of non-food goods available |
| 032 | Safe shopping environment |
| 033 | Self-service checkouts |
| 034 | Small / quiet store |
| 035 | Staff discount / work there |
| 500 | Other (PLEASE WRITE IN) |
| 505 | (Don't know) |
| 509 | (No particular reason) |
|  |  |


| Q04 | How often do you normally do your main food shopping at (STORE MENTIONED AT Q01)? DO NOT READ OUT. ONE ANSWER ONLY. |  |
| :---: | :---: | :---: |
| 1 | 7 times a week |  |
| 2 | 5-6 times a week |  |
| 3 | 3-4 times a week |  |
| 4 | Twice a week |  |
| 5 | Once a week |  |
| 6 | Every two weeks |  |
| 7 | Every three weeks |  |
| 8 | Monthly |  |
| 9 | Once every two months |  |
| A | Three-four times a year |  |
| B | Twice a year |  |
| C | Once a year |  |
| D | Less often |  |
| E | (Don't know) |  |
| F | (Varies) |  |
|  | NOT THOSE WHO SAID "INTERNET / DELIVERY" AT Q01 |  |
| Q05 | How do you normally travel to (STORE MENTIONED AT Q01)? DO NOT READ OUT. ONE ANSWER ONLY. |  |
| 1 | Car / van (as driver) |  |
| 2 | Car / van (as passenger) |  |
| 3 | Bus, minibus or coach |  |
| 4 | Motorcycle, scooter or moped |  |
| 5 | Walk |  |
| 6 | Taxi |  |
| 7 | Train |  |
| 8 | Bicycle |  |
| 9 | Mobility scooter / disability vehicle |  |
| A | Other (PLEASE WRITE IN) |  |
| B | (Don't know / varies) |  |
|  | NOT THOSE WHO SAID "INTERNET / DELIVERY" AT Q01 |  |
| Q06 | How long did your last journey to (STORE MENTIONED AT Q01) take? DO NOT PROMPT. ONE ANSWER ONLY. |  |
| $X$ | Amount of time taken to nearest whole minute (PLEASE WRITE IN) |  |
| Y | (Don't know / can't remember) |  |
| Z | (Refused) |  |
| Q07 | Approximately how much did you spend on your last main food shopping trip to (STORE MENTIONED AT Q01)? <br> DO NOT PROMPT. ONE ANSWER ONLY. |  |
| X | (PLEASE WRITE IN TO THE NEAREST £) |  |
| Y | (Don't know / varies) |  |
| Z | (Refused) |  |
| Q08 | Where do you use second most often for your household's main food and grocery shopping? DO NOT PROMPT. ONE ANSWER ONLY. IF THEY SAY VARIES ASK THEM TO NAME ONE OF THE PLACES THEY USE OFTEN FOR MAIN FOOD SHOPPING. |  |
| \#Conv | Convenience List |  |
| Q09 | In addition to your main food shop, do you do top-up shopping for food and grocery items? DO NOT READ OUT. ONE ANSWER ONLY. |  |
| 1 | Yes | GO TO Q10 |
| 2 | No | GO TO Q13 |
|  | THOSE WHO DO TOP UP SHOPPING AT Q09 |  |
| Q10 | Where do you do most of your household's small scale 'top-up' food shopping? <br> DO NOT PROMPT. ONE ANSWER ONLY. IF THEY SAY VARIES ASK IF THERE'S ONE PLACE THEY USE MORE OFTEN FOR TOP-UP SHOPPING EVEN IF SLIGHTLY. IF THEY STILL SAY VARIES THEN ASK THEM TO NAME ONE OF THE PLACES THEY USE OFTEN FOR TOP-UP FOOD SHOPPING. <br> PLEASE PROBE FOR STORE NAME AND ADDRESS (E.G LOCAL SHOPPING PARADES/CENTRES/HIGH STREETS) |  |
| \#Conv | Convenience List | GO TO Q11 |
| 505 | (Don't know / varies) | GO TO Q13 |

THOSE WHO DO TOP UP SHOPPING AT Q09 EXCLUDING THOSE THAT SAID (DON'T KNOW / VARIES) AT Q10

| Q11 | How often do you normally do your top-up food shopping at (STORE MENTIONED AT Q10)? DO NOT READ OUT. ONE ANSWER ONLY. |
| :---: | :---: |
| 1 | 7 times a week |
| 2 | 5-6 times a week |
| 3 | 3-4 times a week |
| 4 | Twice a week |
| 5 | Once a week |
| 6 | Every two weeks |
| 7 | Every three weeks |
| 8 | Monthly |
| 9 | Once every two months |
| A | Three-four times a year |
| B | Twice a year |
| C | Once a year |
| D | Less often |
| E | (Don't know) |
| F | (Varies) |
|  | THOSE WHO DO TOP UP SHOPPING AT Q09 EXCLUDING THOSE THAT SAID (DON'T KNOW / VARIES) AT Q10 |
| Q12 | Approximately how much did you spend on your last top-up trip to (STORE MENTIONED AT Q10)? DO NOT READ OUT. ONE ANSWER ONLY. |
| $X$ | (PLEASE WRITE IN TO THE NEAREST £) |
| Y | (Don't know / varies) |
| Z | (Refused) |
| Q13 | How often do you use any of the following methods to purchase food and grocery items? Note you can say you use them: Often, Occasionally or Never. <br> READ OUT. ONE ANSWER FOR EACH. |
|  | Often \| Occasionally | Never | (Don't know) |
| 1 | Internet GO TO Q14 |
| 2 | By telephone (e.g. from supermarkets) GO TO Q15 |
| 3 | Catalogue / mail order GO TO Q16 |
| 4 | Mobile shops GO TO Q17 |
| 5 | Farmers Markets or similar GO TO Q18 |
| 6 | Car boot / jumble / second hand sales GO TO Q19 |
| 7 | Other (PLEASE WRITE IN) GO TO Q20 |
| Q14 | On average how much does your household spend on groceries each week via the internet? DO NOT PROMPT. ONE ANSWER ONLY. |
| X | (PLEASE WRITE IN TO THE NEAREST £) |
| Y | (Don't know / varies) |
| Z | (Refused) |
| Q15 | On average how much does your household spend on groceries each week via the telephone? DO NOT PROMPT. ONE ANSWER ONLY. |
| X | (PLEASE WRITE IN TO THE NEAREST £) |
| Y | (Don't know / varies) |
| Z | (Refused) |
| Q16 | On average how much does your household spend on groceries each week via catalogue / mail order? |
|  | DO NOT PROMPT. ONE ANSWER ONLY. |
| X | (PLEASE WRITE IN TO THE NEAREST £) |
| Y | (Don't know / varies) |
| Z | (Refused) |
| Q17 | On average how much does your household spend on groceries each week at mobile shops? DO NOT PROMPT. ONE ANSWER ONLY. |
| X | (PLEASE WRITE IN TO THE NEAREST £) |
| Y | (Don't know / varies) |
| Z | (Refused) |
| Q18 | On average how much does your household spend on groceries each week at markets? DO NOT PROMPT. ONE ANSWER ONLY. |
| X | (PLEASE WRITE IN TO THE NEAREST £) |
| Y | (Don't know / varies) |
| Z | (Refused) |


| Q19 | On average how much does your household spend on groceries each week at car boot / jumble / second hand sales? <br> DO NOT PROMPT. ONE ANSWER ONLY. |
| :---: | :---: |
| X | (PLEASE WRITE IN TO THE NEAREST £) |
| Y | (Don't know / varies) |
| Z | (Refused) |
| Q20 | On average how much does your household spend on groceries each week via (OTHER METHOD STATED AT Q13)? <br> DO NOT PROMPT. ONE ANSWER ONLY. |
| X | (PLEASE WRITE IN TO THE NEAREST £) |
| Y | (Don't know / varies) |
| Z | (Refused) |
|  | READ OUT: We now have a few questions about where you go for Non-Food shopping. In answering these questions the location may be a town centre, a specific road or area, a shopping centre, a retail park, a stand alone store, or it could be facilities such as the internet, TV shopping or catalogue. |
| Q21 | I would like to ask you a few questions about where you purchase "personal" goods such as clothing, footwear, radio, china, glass, sports goods, jewellery etc. Where do you normally shop for these "personal" goods? <br> DO NOT PROMPT. ONE ANSWER ONLY. IF THEY SAY VARIES ASK IF THERE'S ONE PLACE THEY USE MORE OFTEN EVEN IF SLIGHTLY. IF THEY STILL SAY VARIES THEN ASK THEM TO NAME ONE OF THE PLACES THEY VISIT OFTEN. |
| \#Comp | Comparison List |
|  | Internet / delivery |
|  | Other (PLEASE WRITE IN) (Don't know / varies) GO TO Q28 |
|  | (Don't know / varies) GO TO Q28 |
| Q22 | What would you say are your THREE most important reasons for shopping at (LOCATION MENTIONED AT Q21)? <br> DO NOT READ OUT. MAX THREE RESPONSES ALLOWED. |
| 001 | Attractive environment / nice place |
| 002 | Can get everything I want there |
| 003 | Character / old buildings |
| 004 | Clean environment |
| 005 | Close to family / friends |
| 006 | Close to home |
| 007 | Close to work |
| 008 | Compact / easy to get around / good layout |
| 009 | Delivery service |
| 010 | Easy to get to by bus |
| 011 | Easy to get to by car |
| 012 | Easy to get to by train |
| 013 | Familiar / know where everything is |
| 014 | Feel safe there |
| 015 | Good disabled / elderly access |
| 016 | Good for financial services (e.g. banks / building societies) |
| 017 | Good leisure facilities (e.g. leisure centres, cinema, health and fitness clubs, etc) |
| 018 | Good range of other services (e.g. library, hairdresser, vets etc.) |
| 019 | Good market |
| 020 | Good places to eat / drink |
| 021 | Good shopping centre |
| 022 | Like to support local business |
| 023 | Low prices / value for money |
| 024 | Nice atmosphere / friendly |
| 025 | Not too busy |
| 026 | Online shopping is convenient |
| 027 | Parking - is close to the shops |
| 028 | Parking - is free |
| 029 | Parking - it's cheap |
| 030 | Parking - it's easy to find a space |
| 031 | Pedestrianised shopping area |
| 032 | Shops - good opening hours / open on Sundays |
| 033 | Shops - good range of affordable shops |
| 034 | Shops - good range of bakers / butchers / greengrocers |
| 035 | Shops - good range of clothes shops |
| 036 | Shops - good range of 'high street' retailers |
| 037 | Shops - good range of independent shops |
| 038 | Shops - good range of non-food shops generally |
| 039 | Shops - good range of quality shops |
| 040 | Shops - good range of supermarkets |
| 041 | Undercover shopping area |
| 500 | Other (PLEASE WRITE IN) |
| 505 | (Don't know / varies) |
| 509 | (No reason in particular) |
| Q23 | How often do you shop for personal goods at (LOCATION MENTIONED AT Q21)? |

Q23 How often do you shop for personal goods at (LOCATION MENTIONED AT Q21)?

DO NOT PROMPT. ONE ANSWER ONLY.

| 1 | 7 times a week |
| :--- | :--- |
| 2 | $5-6$ times a week |
| 3 | $3-4$ times a week |
| 4 | Twice a week |
| 5 | Once a week |
| 6 | Every two weeks |
| 7 | Every three weeks |
| 8 | Monthly |
| 9 | Once every two months |
| A | Three-four times a year |
| B | Twice a year |
| C | Once a year |
| D | Less often |
| E | (Don't know) |
| F | (Varies) |

Q24 Where do you use second most often when shopping for personal goods?
DO NOT PROMPT. ONE ANSWER ONLY. IF THEY SAY VARIES THEN ASK THEM TO NAME ONE OF THE PLACES THEY VISIT OFTEN.
\#Comp Comparison List
(Don't know)
(Nowhere else)
Q25 How often do you shop at (LOCATION MENTIONED AT Q24) for personal goods ? DO NOT PROMPT. ONE ANSWER ONLY.

| 1 | 7 times a week |
| :--- | :--- |
| 2 | $5-6$ times a week |
| 3 | $3-4$ times a week |
| 4 | Twice a week |
| 5 | Once a week |
| 6 | Every two weeks |
| 7 | Every three weeks |
| 8 | Monthly |
| 9 | Once every two months |
| A | Three-four times a year |
| B | Twice a year |
| C | Once a year |
| D | Less often |
| E | (Don't know) |
| F | (Varies) |

Q26A Where else do you undertake shopping for personal goods?
DO NOT PROMPT. ONE ANSWER ONLY. IF THEY SAY VARIES THEN ASK THEM TO NAME ONE OF THE PLACES THEY VISIT OFTEN.


| 505 | (Don't know) | GO TO Q27 |
| :--- | :--- | :--- |
| 507 | (Nowhere else) | GO TO Q27 |

Q26B Where else do you undertake shopping for personal goods?
DO NOT PROMPT. ONE ANSWER ONLY. IF THEY SAY VARIES THEN ASK THEM TO NAME ONE OF THE PLACES THEY VISIT OFTEN.

## \#Comp Comparison List <br> 505 (Don't know)

507 (Nowhere else)
Q26C Where else do you undertake shopping for personal goods?
DO NOT PROMPT. ONE ANSWER ONLY. IF THEY SAY VARIES THEN ASK THEM TO NAME ONE OF THE PLACES THEY VISIT OFTEN

| \#Comp | Comparison List |
| :--- | :--- |
| 505 | (Don't know) |
| 507 | (Nowhere else) |

Q27 On average how much does your household spend on personal goods each month? DO NOT PROMPT. ONE ANSWER ONLY.

| X | (PLEASE WRITE IN TO THE NEAREST $£)$ |
| :--- | :--- |
| Y | (Don't know / varies) |

Y $\quad$ (Don't know / varies)
(Refused)
Q28 How often do you use any of the following to purchase personal goods? Note you can say you use them:
Often, Occasionally or Never.
READ OUT. ONE ANSWER FOR EACH.

| 1 | Internet | GO TO Q29 |
| :--- | :--- | :--- |
| 2 | By telephone (e.g. from supermarkets) | GO TO Q30 |
| 3 | Catalogue / mail order | GO TO Q31 |
| 4 | Mobile shops | GO TO Q32 |
| 5 | Farmers Markets or similar | GO TO Q33 |
| 6 | Car boot / jumble / second hand sales | GO TO Q34 |
| 7 | Other (PLEASE WRITE IN) | GO TO Q35 |

Q29 On average how much does your household spend on personal goods each month via the internet? DO NOT PROMPT. ONE ANSWER ONLY.
X (PLEASE WRITE IN TO THE NEAREST £)
Y (Don't know / varies)
Z (Refused)
Q30 On average how much does your household spend on personal goods each month via the telephone? DO NOT PROMPT. ONE ANSWER ONLY.
X (PLEASE WRITE IN TO THE NEAREST £)
Y (Don't know / varies)
Z (Refused)
Q31 On average how much does your household spend on personal goods each month via catalogue / mail order?
DO NOT PROMPT. ONE ANSWER ONLY.
X (PLEASE WRITE IN TO THE NEAREST £)
Y (Don't know / varies)
Z (Refused)
Q32 On average how much does your household spend on personal goods each month at mobile shops? DO NOT PROMPT. ONE ANSWER ONLY.
X (PLEASE WRITE IN TO THE NEAREST £)
Y (Don't know / varies)
Z (Refused)
Q33 On average how much does your household spend on personal goods each month at markets? DO NOT PROMPT. ONE ANSWER ONLY.
X (PLEASE WRITE IN TO THE NEAREST £)
Y (Don't know / varies)
Z (Refused)
Q34 On average how much does your household spend on personal goods each month at car boot / jumble / second hand sales?
DO NOT PROMPT. ONE ANSWER ONLY
X (PLEASE WRITE IN TO THE NEAREST £)
$\begin{array}{ll}\mathrm{Y} & \text { (Don't know / varies) } \\ Z & \text { (Refused) }\end{array}$
Z (Refused)
Q35 On average how much does your household spend on personal goods each month via (OTHER METHOD STATED AT Q28)? DO NOT PROMPT. ONE ANSWER ONLY.
X (PLEASE WRITE IN TO THE NEAREST £)
Y (Don't know / varies)
Z (Refused)
Q36 I would like to ask you a few questions about where you purchase "bulky" goods such as furniture, carpets large domestic appliances (eg fridges, freezers, cookers etc) and other household hardware including DIY goods. Where do you normally shop for these "bulky" goods? DO NOT PROMPT. ONE ANSWER ONLY. IF THEY SAY VARIES ASK IF THERE'S ONE PLACE THEY USE MORE OFTEN EVEN IF SLIGHTLY. IF THEY STILL SAY VARIES THEN ASK THEM TO NAME ONE OF THE PLACES THEY VISIT OFTEN.
\#Comp Comparison List
Internet / delivery
Other (PLEASE WRITE IN)
Don't know / varies)
(Don't regularly buy these kind of goods)

| 1 | 7 times a week |
| :--- | :--- |
| 2 | $5-6$ times a week |
| 3 | $3-4$ times a week |
| 4 | Twice a week |
| 5 | Once a week |
| 6 | Every two weeks |
| 7 | Every three weeks |
| 8 | Monthly |
| 9 | Once every two months |
| A | Three-four times a year |
| B | Twice a year |
| C | Once a year |
| D | Less often |
| E | (Don't know) |
| F | (Varies) |

Q38 Where do you use second most often for shopping for bulky goods ? DO NOT PROMPT. ONE ANSWER ONLY. IF THEY SAY VARIES THEN ASK THEM TO NAME ONE OF THE PLACES THEY VISIT OFTEN
\#Comp Comparison List
$\begin{array}{ll}\text { (Don't know) } & \text { GO TO Q41 } \\ \text { (Nowhere else) } & \text { GO TO Q41 }\end{array}$

Q39 How often do you shop for bulky goods at (LOCATION MENTIONED AT Q38)? DO NOT PROMPT. ONE ANSWER ONLY

7 times a week
5-6 times a week
3-4 times a week
Twice a week
Once a week
Every two weeks
Every three weeks
Monthly
Once every two months
Three-four times a year
Twice a year
Once a year
Less often
(Don't know)
(Varies)
Q40A Where else do you undertake shopping for bulky goods?
DO NOT PROMPT. ONE ANSWER ONLY. IF THEY SAY VARIES THEN ASK THEM TO NAME ONE OF THE PLACES THEY VISIT OFTEN.

| \#Comp | Comparison List | GO TO Q41 |
| :--- | :--- | :--- |
| 505 | (Don't know) | GO TO Q41 |

507 (Nowhere else)

## Q40B Where else do you undertake shopping for bulky goods?

DO NOT PROMPT. ONE ANSWER ONLY. IF THEY SAY VARIES THEN ASK THEM TO NAME ONE OF THE PLACES THEY VISIT OFTEN.

| \#Comp | Comparison List |  |
| :--- | :--- | :--- |
| 505 | (Don't know) | GO TO Q41 |
| 507 | (Nowhere else) | GO TO Q41 |

Q40C Where else do you undertake shopping for bulky goods?
DO NOT PROMPT. ONE ANSWER ONLY. IF THEY SAY VARIES THEN ASK THEM TO NAME ONE OF THE PLACES THEY VISIT OFTEN.
\#Comp Comparison List
505 (Don't know)
507 (Nowhere else)
Q41 On average how much does your household spend on bulky goods each month? DO NOT PROMPT. ONE ANSWER ONLY

X (PLEASE WRITE IN TO THE NEAREST £)
Y (Don't know / varies)
Z (Refused)
Q42 How often do you use any of the following to purchase bulky goods? Note you can say you use them: Often, Occasionally or Never READ OUT. ONE ANSWER FOR EACH

By telephone (e.g. from supermarkets)
Catalogue / mail order
Mobile shops
GO TO Q46
Farmers Markets or similar
GO TO Q47
Car boot / jumble / second hand sales GO TO Q48
Other (PLEASE WRITE IN)
Q43 On average how much does your household spend on bulky goods each month via the internet? DO NOT PROMPT. ONE ANSWER ONLY.

| X | (PLEASE WRITE IN TO THE NEAREST $£)$ |
| :--- | :--- |
| Y | (Don't know / varies) |

Q44 On average how much does your household spend on bulky goods each month via the telephone? DO NOT PROMPT. ONE ANSWER ONLY

X (PLEASE WRITE IN TO THE NEAREST £)
Y $\quad$ (Don't know / varies)
(Refused)
On average how much does your household spend on bulky goods each month via catalogue / mail order? DO NOT PROMPT. ONE ANSWER ONLY

Q46 On average how much does your household spend on bulky goods each month at mobile shops? DO NOT PROMPT. ONE ANSWER ONLY.

X (PLEASE WRITE IN TO THE NEAREST £)
Y (Don't know / varies)
Z (Refused)
Q47 On average how much does your household spend on bulky goods each month at markets? DO NOT PROMPT. ONE ANSWER ONLY
$\mathrm{X} \quad$ (PLEASE WRITE IN TO THE NEAREST £)
Y $\quad$ (Don't know / varies)
Z (Refused)
Q48 On average how much does your household spend on bulky goods each month at car boot / jumble / second hand sales?
DO NOT PROMPT. ONE ANSWER ONLY
X (PLEASE WRITE IN TO THE NEAREST £)
Y (Don't know / varies)
(Refused)
Q49 On average how much does your household spend on bulky goods each month via (OTHER METHOD STATED AT Q42)?
DO NOT PROMPT. ONE ANSWER ONLY
X (PLEASE WRITE IN TO THE NEAREST £)
Y (Don't know / varies)
Z (Refused)
ASK ALL. IF THEY NEVER VISIT THE CENTRE AT ALL THEN CHOOSE NEVER VISIT FOR EACH AREA OTHERWISE GIVE AN ANSWER FOR EACH AREA EVEN IF DON'T KNOW
Q50 Now thinking about Elgin City Centre as a place to shop. How would you rate Elgin City Centre on the following areas?
READ OUT. ONE ANSWER FOR EACH. IF THEY SAY THEY NEVER VISIT ELGIN - CHOOSE NEVER VISIT FOR EACH RESPONSE. OTHERWISE CHOOSE A RATING OR DON'T KNOW FOR EACH RESPONSE.

Very good | Good | Adequate | Poor | Very poor |(Don't know)|Never visit
Choice of shops for clothing and footwear
Choice of shops for other personal goods (e.g., CDs, china, glass, jewellery etc)
Choice of shops for furniture, floor coverings and large household electrical items
Easy to travel to by car
Easy and cheap to park
Easy to travel to by public transport
As a pleasant and attractive place to visit
As a good place to combine shopping with other leisure activities (e.g. visit friends, the cinema etc) As a good place to combine shopping with other personal business (e.g. visit the bank/building society)

Those in sectors AB56 1, AB56 4, AB56 5 \& IV32 7. IF THEY NEVER VISIT THE CENTRE AT ALL THEN CHOOSE NEVER VISIT FOR EACH AREA - OTHERWISE GIVE AN ANSWER FOR EACH AREA EVEN IF DON'T KNOW
Q51 Now thinking about Buckie Town Centre as a place to shop. How would you rate Buckie Town Centre on the following areas?
READ OUT. ONE ANSWER FOR EACH. IF THEY SAY THEY NEVER VISIT - CHOOSE NEVER VISIT FOR EACH RESPONSE.

| 1 | Choice of shops for clothing and footwear |
| :--- | :--- |
| 2 | Choice of shops for other personal goods (e.g., CDs, china, glass, jewellery etc) |
| 3 | Choice of shops for furniture, floor coverings and large household electrical items |
| 4 | Easy to travel to by car |
| 5 | Easy and cheap to park |
| 6 | Easy to travel to by public transport |
| 7 | As a pleasant and attractive place to visit |
| 8 | As a good place to combine shopping with other leisure activities (e.g. visit friends, the cinema etc) |
| 9 | As a good place to combine shopping with other personal business (e.g. visit the bank/building society |
|  | Those in sectors IV36 1, IV36 2 \& IV36 3. IF THEY NEVER VISIT THE CENTRE AT ALL THEN CHOOSE NEVER |
|  | VISIT FOR EACH AREA - OTHERWISE GIVE AN ANSWER FOR EACH AREA EVEN IF DON'T KNOW |

## Very good | Good | Adequate | Poor | Very poor |(Don't know)|Never visit

Choice of shops for clothing and footwear
Choice of shops for other personal goods (e.g., CDs, china, glass, jewellery etc)
Choice of shops for furniture, floor coverings and large household electrical items
Easy to travel to by car
Easy and cheap to park
Easy to travel to by public transport
As a pleasant and attractive place to visit
As a good place to combine shopping with other leisure activities (e.g. visit friends, the cinema etc)
As a good place to combine shopping with other personal business (e.g. visit the bank/building society
Those in sectors AB37 9, AB38 7, AB38 9, AB55 5 \& AB55 6 \& IV32 7. IF THEY NEVER VISIT THE CENTRE AT ALL THEN CHOOSE NEVER VISIT FOR EACH AREA - OTHERWISE GIVE AN ANSWER FOR EACH AREA EVEN IF DON'T KNOW
Q53 Now thinking about Keith Town Centre as a place to shop. How would you rate Keith Town Centre on the following areas?
READ OUT. ONE ANSWER FOR EACH. IF THEY SAY THEY NEVER VISIT - CHOOSE NEVER VISIT FOR EACH RESPONSE.

Very good | Good | Adequate | Poor | Very poor |(Don't know)|Never visit
Choice of shops for clothing and footwear
Choice of shops for other personal goods (e.g., CDs, china, glass, jewellery etc)
Choice of shops for furniture, floor coverings and large household electrical items
Easy to travel to by car
Easy and cheap to park
Easy to travel to by public transport
As a pleasant and attractive place to visit
As a good place to combine shopping with other leisure activities (e.g. visit friends, the cinema etc)
As a good place to combine shopping with other personal business (e.g. visit the bank/building society
Those in sectors IV30 4, IV30 5, IV30 8 \& IV31 6. IF THEY NEVER VISIT THE CENTRE AT ALL THEN CHOOSE NEVER VISIT FOR EACH AREA - OTHERWISE GIVE AN ANSWER FOR EACH AREA EVEN IF DON'T KNOW

Centre on the following areas?
READ OUT. ONE ANSWER FOR EACH. IF THEY SAY THEY NEVER VISIT - CHOOSE NEVER VISIT FOR EACH RESPONSE.

Very good | Good | Adequate | Poor | Very poor |(Don't know)|Never visit
Choice of shops for clothing and footwear
Choice of shops for other personal goods (e.g., CDs, china, glass, jewellery etc)
Choice of shops for furniture, floor coverings and large household electrical items
Easy to travel to by car
Easy and cheap to park
Easy to travel to by public transport
As a pleasant and attractive place to visit
As a good place to combine shopping with other leisure activities (e.g. visit friends, the cinema etc)
As a good place to combine shopping with other personal business (e.g. visit the bank/building society

## ASK ALL

Do you visit on a regular basis, e.g. once or more per year, OTHER cities for shopping trips? DO NOT PROMPT. ONE ANSWER ONLY.

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2 Dundee
    Edinburgh
    Glasgow
    Inverness
    Perth
    Stirling
    Other (PLEASE WRITE IN)
    (Don't know)
    (Nowhere else)
Q57 Which city do you visit second most often for shopping?
DO NOT PROMPT. ONE ANSWER ONLY. IF THEY STILL SAY VARIES THEN ASK THEM TO NAME ONE OF THE
CITIES THEY VISIT OFTEN FOR SHOPPING,
NOTE IF THEY SAY ELGIN - ASK THEM WHICH CITY EXCLUDING ELGIN - AS THEY HAVE ALREADY
ANSWERED QUESTIONS ON ELGIN AND WE WANT TO KNOW ABOUT OTHER CITIES.
Aberdeen
Dundee
Edinburgh
Glasgow
Inverness
Perth
Stirling
Other (PLEASE WRITE IN)
(Don't know)
(Nowhere else)
Q58 Which city do you visit third most often for shopping?
DO NOT PROMPT. ONE ANSWER ONLY. IF THEY SAY VARIES THEN ASK THEM TO NAME ONE OF THE CITIES THEY ALSO VISIT OFTEN FOR SHOPPING.
NOTE IF THEY SAY ELGIN - ASK THEM WHICH CITY EXCLUDING ELGIN - AS THEY HAVE ALREADY ANSWERED QUESTIONS ON ELGIN AND WE WANT TO KNOW ABOUT OTHER CITIES.
Aberdeen
Dundee
Edinburgh
Glasgow
Inverness
Perth
Stirling
Other (PLEASE WRITE IN)
(Don't know)
(Nowhere else)
Q59 How regularly do you undertake shopping trips to (CITY MENTIONED AT Q56)? DO NOT PROMPT. ONE ANSWER ONLY.
times a week
5-6 times a week
3-4 times a week
Twice a week
Once a week
Every two weeks
Every three weeks
Monthly
Once every two months
Three-four times a year
Twice a year
Once a year
Less often
(Don't know)
(Varies)
Q60 What types of goods do you buy when you visit (CITY MENTIONED AT Q56)? DO NOT PROMPT. CAN BE MULTICODED
1 Books
2 Clothing / shoes
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| 3 | Console / PC games |
| :--- | :--- |
| 4 | Craft / hobby items (including stationary and cards) |
| 5 | DIY / garden products (includes hardware goods \& tools) |
| 6 | Food (including alcohol \& groceries e.g. household cleaning products) |
| 7 | Furniture / soft furnishings / floor coverings |
| 8 | Gifts |
| 9 | Health / beauty / cosmetic / chemist goods |
| A | Household electrical goods (e.g. washing machines, hoovers, lamps) |
| B | Jewellery |
| C | Media (e.g. DVD's, CD's, Vinyl) |
| D | Mobile phones / tablets / pads |
| E | Musical instruments / accessories |
| F | Other electrical goods (e.g. TV's, PC's, game consoles, cameras) |
| G | Pet food / products |
| H | Sporting / leisure products |
| I | Sports goods (includes fishing \& cycling items) |
| J | Toys |
| K | Other (PLEASE WRITE IN) |
| L | (Don't know) |
| GEN | Gender of respondent. |
|  | DO NOT READ OUT. CODE FROM OBSERVATION |
| 1 | Male |
| 2 | Female |
| AGE | Could I ask, how old are you? |
|  | DO NOT READ OUT. ONE ANSWER ONLY. |
| 1 | $18-24$ years |
| 2 | $25-34$ years |
| 3 | $35-44$ years |
| 4 | $45-54$ years |
| 6 | $55-64$ years |
| 7 | $65+$ years |
|  | (Refused) |
|  |  |


[^0]:    * Source: Client supplied

