

COVID REVISED SERVICE PLAN

1. Service Definition:	FINANCIAL SERVICES Financial services provide the following support services across the Council, to Grampian Valuation Joint Board and – in partnership with NHS colleagues - contribute towards the support of Moray Integration Joint Board: Accountancy, Accounts Payable and Accounts Receivable, Banking, Insurance, Procurement, Treasury Management
2. Service Resources:	Fte 45.26 Budget £1,810,000

3. What have we identified for improvement in 2020/21?	Recovery & Renewal (tick if app)	What evidence did we use to identify this improvement? Please add benchmark information wherever available and relevant to the improvement.
Strengthen the financial planning process <ul style="list-style-type: none"> • Refresh the council's short term and medium to long term financial strategies • Agree a medium term (3 years) financial plan 	<input type="checkbox"/>	Corporate Plan (Financial Sustainability) and BVAR action plan
Implement legislative / regulatory changes <ul style="list-style-type: none"> • IFRS 16 	<input type="checkbox"/>	A requirement with which the council has no choice but to comply and which will involve significant work to ensure compliance
Support Moray Growth Deal	<input checked="" type="checkbox"/>	A major project which the Council is leading with significant financial implications. Local economy recovery is a Recovery and Renewal project and the Moray Growth Deal will assist in this.
Implement the Procurement Strategic Action Plan	<input checked="" type="checkbox"/>	This will be revised to include Community Wealth Building (Recovery and Renewal) and Carbon reduction (council priority)

COVID REVISED SERVICE PLAN

4. Strategic Outcome or Priority	Action	Planned Outcome	Recovery & Renewal	Outcome measures	Completion target	Lead	Priority Rating (1 high 3 low and 4 for ongoing, 5 for on hold?)
(CP) A Sustainable Council: that provides valued services to our communities	Further develop the council's medium to long term financial strategy (BV)	Affordable and achievable medium to long term financial strategy Budget more clearly aligned to council priorities	Choose an item.	Strategy agreed to address funding gap. Shift in resources to reflect priorities	February 2022	LP	1
Choose an item.							
Choose an item.			Choose an item.				
Choose an item.			Choose an item.				
Choose an item.			Choose an item.				

COVID REVISED SERVICE PLAN

5. Service Level Outcomes or Priorities	Action	Planned Outcome	Recovery & Renewal	Outcome Measures	Completion Target	Lead	Priority rating
Implement legislative / regulatory changes	Implement requirements of IFRS 16	Fully compliant accounts	Choose an item.	Audit opinion	September 2022	DO'S	1
Scottish Government priority	Develop mainstream Participatory Budgeting (Carried forward from previous service plan)	Successful implementation of PB projects within the community	Choose an item.	1% of budget (as defined by COSLA) allocated via PB process	February 2022	PC	2
Implement the Procurement Strategic Action Plan	Implement the actions identified as priorities in the Plan (Carried forward from previous service plan)	Various improvement to project outputs included in current plan but not progressed due to staff shortages and pandemic: includes communication, market engagement, contract management	Choose an item.	Increase in performance as measured by PCIP	Will be set by Scotland XL	DB	4
Update the Procurement Strategic Action Plan	Procurement Strategy to incorporate Community Wealth Building	Increased use of locally based businesses	The economy, businesses, partners and infrastructure of Moray achieve stability and support to recover and grow	Increased spend with locally based businesses	March 2021	DB	1
	Procurement Strategy adjusted to support Climate Change Strategy	Carbon impacts included in tender weightings		Strategy in place drive carbon reduction	March 2021	DB	1
Increase Service Efficiency	LEAN review of processes	Completion of review by February 2021	Choose an item.	Efficiencies, if any identified in review	February 2021	PC	2
Sound Financial Governance	Support the Moray Growth Deal	System of financial monitoring developed	The economy, businesses, partners and infrastructure of Moray achieve stability and support to recover and grow	Timeous, accurate and informative financial information provided to Board.	Ongoing	LP	1
				Council spend reported to members on a quarterly basis	Quarterly	DO'S/PC	

COVID REVISED SERVICE PLAN

6. New – Recovery & Renewal Outcomes	Action	Planned Outcome	Recovery & Renewal	Outcome Measures	Completion Target	Lead	Priority rating
Supplier Relief	Check and pay supplier relief claims	Accurate payments of supplier relief according to guidance with audit trail to sustain suppliers	The economy, businesses, partners and infrastructure of Moray achieve stability and support to recover and grow	Suppliers still able to provide service. Supplier has revised service delivered as agreed with Lead Officer if appropriate	31 December 2020	DB	1
			Choose an item.				
			Choose an item.				
			Choose an item.				
			Choose an item.				