

## Appendix 1

### List of roads cut from Priority one service in 2019/20, with number of complaints and customer enquiries received regarding winter maintenance (excl. footways and grit bins/piles)

Roads shown red were reinstated in Priority one routes in February 2020

Road	Burgh	No. of winter related :-	
		Complaints	Customer Enquiries
C1E - Garmouth - Lhanbryde - Fogwatt Road		0	0
C2E - Elgin - Birnie Road		0	0
C3E - Elgin - Pluscarden - Rafford Road		1	3
C10E - Bogs of Dalvey - Earlsmill - Feddan Road		0	0
C11E - Darnaway - Tilliglens - Relugas Road		0	0
C11L - Drybridge - Deskford Road		0	0
C13E - Dallas - Knockando Road		6	4
C33L - Findochty - Rathven Road		0	0
C34H - Knock Station Road		0	0
C43L - Rathven Road		0	0
C72H - Newmill - Tarmore - Keith Road		0	0
C73H - Rothiemay - Garronhaugh Road		0	0
C74H - Forgieside - Killiesmont - Guilyknowes Road		0	0
C75H - Marypark - Edintore Road		0	0
U43E - Laverockloch Road		0	0
U66aL - Loanhead - Buckie Road		0	0
U76E - Barleymill - Tearie Road		0	1
U94E - Brodieshill - Califer Road		0	1
U95E - Blervie Castle - Lawrenceton Road		0	0
U139E - Ballintomb Road		0	0
U140H - Haughs Road		0	0
Glenlossie Road (C2E)	Birnie	0	0
Craigbo Brae	Buckie	0	0
Craigbo Terrace	Buckie	0	0
Cunningholes	Buckie	0	0
Muirycrook Road (U66aL)	Buckie	0	0
Rathven Road (C43L)	Buckie	0	0
Samson Avenue	Buckie	0	0
Stripeside	Buckie	0	0
Well Road	Buckie	0	0
Church Street	Burghead	0	0
Main Road (C11E)	Conicavel	0	0

Fife Street	Craigellachie	0	0
John Street	Craigellachie	0	0
Spey Road	Craigellachie	0	0
Knockando Road (C13E)	Dallas	0	0
Batchen Street	Elgin	0	0
Bezack Street	Elgin	0	0
Blantyre Place	Elgin	0	1
Brodie Drive	Elgin	0	0
Brumley Brae (U43E)	Elgin	0	0
Commerce Street	Elgin	0	0
Covesea Road (C24E)	Elgin	0	0
Culbard Street	Elgin	0	0
Deanshaugh Terrace	Elgin	0	1
Duff Place	Elgin	0	0
Fraser Avenue	Elgin	0	0
High Street (C39E)	Elgin	0	0
Munro Place	Elgin	0	0
Murray Street	Elgin	0	0
School Brae	Elgin	0	0
Spynie Street	Elgin	0	1
Burdsyard Road	Forres	0	0
Castle Street	Forres	0	0
Castlehill Road	Forres	0	0
Alexandra Road (C72H)	Keith	0	1
Balloch Road	Keith	0	0
Bridge Street (U44H)	Keith	0	0
Cameron Drive	Keith	0	0
Chapel Street	Keith	0	0
Den Road	Keith	0	0
Drum Road (U35H)	Keith	0	0
Dunnyduff Road	Keith	0	0
Edindiach Road (U44H)	Keith	0	0
School Road	Keith	0	0
Turner Street	Keith	0	0
Union Street	Keith	0	0
Main Road (C34H)	Knock	0	0
Dallas Road (C13E)	Knockando	0	0
Macdonald Drive	Lossiemouth	0	0
Rinnes Drive	Lossiemouth	0	0
Tullochs Brae	Lossiemouth	0	0
Mill Brae	Newmill	0	0
The Square (B9017)	Newmill	0	0
Bede Road (C33L)	Rathven	0	0
Main Road (C43L)	Rathven	0	0

Main Street (C73H)	Rothiema	0	1
Beach Road (B9104)	Spey Bay	0	1
Birnies Lane	Tomintoul	0	0
Cults Drive	Tomintoul	0	0
Tomnabat Lane	Tomintoul	0	0

+ 1 complaint was received regarding gritting cut backs in general

FINAL