## LIST OF OVERDUE SERVICE PLAN ACTIONS

## WORKFORCE PLAN

Code	Title	Progress (at 31 Mar 2019)	Original Due Date
CPS18HR01.03b	Work in partnership to support the IJB on the integration of health and social care - Health & Safety Actions	50%	29 Mar 2019
CPS18HR02.01	Deliver Employee Engagement Programme	75%	29 Mar 2019
CPS18HR02.02	Implement actions to improve and promote a positive workforce culture and improve employee involvement and influence in the workplace	50%	29 Mar 2019
CPS18HR03.02	Provide management and supervisory training to address management standards and a more positive workforce culture	85%	29 Mar 2019
CPS18HR04.04	Organisational Development support to services as required	75%	29 Mar 2019
CPS18HR05.02	Act together with employees and their representatives to improve workforce consultation and improvement	65%	28 Feb 2019
CPS18HR05.03	Manage risks well by implementing our health and safety system effectively	65%	29 Mar 2019
CPS18HR05.05	Developing the Health and Safety Culture of the Council	77%	29 Mar 2019
CPS18HR05.06	Contractor Control	50%	29 Feb 2019
CPS18HR06.01	Develop and implement the corporate approach to apprenticeships and other schemes aimed at young workers – <b>NOW ON HOLD</b>	35%	29 Mar 2019
CPS18HR07.03	Work with Educational Services to develop recruitment strategies (both long and short term) for the improvement of Teacher recruitment	40%	30 Apr 2019

## ICT SERVICE PLAN

Code	Title	Progress (at 31 Mar 2019)	Original Due Date
CPS18ICT01.01	Flexible and mobile working	5%	29 Mar 2019
CPS18ICT01.04	Intranet Improvement	95%	31 Oct 2018
CPS18ICT01.05	Establish a digital culture within the council	40%	28 Feb 2019
CPS18ICT03.01	Information security	90%	29 Mar 2019
CPS18ICT03.03	Business Continuity	50%	29 Mar 2019

Code	Title	Progress (at 31 Mar 2019)	Original Due Date
CPS18ICT03.05	Support methodology	95%	29 Mar 2019
CPS18ICT04.01	Assess Cloud Strategy	5%	29 Mar 2019
CPS18ICT04.02	Application development	25%	31 Oct 2018
CPS18ICT04.04	Unified communications	55%	31 Jan 2019
CPS18ICT04.05	Rationalise Applications	60%	31 Jan 2019

## FINANCIAL SERVICES

Code	Title	Progress (at 31 Mar 2019)	Original Due Date
CPS18FS01.03	Implement the Procurement Strategy and Action Plan and update and implement Departmental Procurement Action Plans	40%	29 Mar 2019
CPS18FS03	Progress Phase 1 of the new HR / Payroll system	15%	29 Mar 2019
CPS18FS04	VAT leisure review	60%	29 Mar 2019

# LEGAL AND DEMOCRATIC SERVICES

Code	Title	Progress (at 31 Mar 2019)	Original Due Date
CPS17LD01.06	Look at IDOX module for licensing	90%	30 Sep 2018
CPS18LD01.02	Prioritise resources on corporate projects and strategic infrastructure projects identified in the 4 year plan	50%	29 Mar 2019
CPS18LD01.03	Monitor and react to areas of significant increased activity and potential decreased activity	50%	29 Mar 2019
CPS18LD01.04	Ongoing training for Councillors	98%	29 Mar 2019
CPS17LD02.05	Registrars: Finalise digitisation of burial ground records.	90%	31 Dec 2018
CPS18LD02.01	Undertake a feasibility study for re-locating the Registrars	0%	29 Mar 2019
CPS18LD03.03	Preparation for the Barclay Commission review of Non Domestic Rates	10%	29 Mar 2019