

## **Appendix 5**

### **Supporting the Delivery of the National Standards for ELC**

A summary of the 8 settings receiving the intensive support from Moray ELC Central Team.

#### **Ark Childcare**

Ark Childcare have recently received scrutiny from Care Inspectorate around their Key Question 5, which links directly to CV19 and how the service is supporting Health and Wellbeing of all stakeholders. The overall outcome of this for the Service was “good” from Care Inspectorate-this service received the most in depth scrutiny including a virtual tour of the physical setting. The intensity of the scrutiny was reflective of the current CI grades for this service. Although this is not a re-grading it evidences that the service is making progress in their journey of improvement. Care Inspectorate will provide formal feedback to the Service, which will be shared with the area CIO (Continuous Improvement Officer). Regular dialogue with Care Inspectorate colleagues regarding Ark Childcare is ensuring transparency and consistency of understanding around this service. Ark Childcare are also receiving intensive support from the Early Years Education Service Abby Martin, Teaching and Learning teacher and Claire McDowall, Early Intervention teacher. This support links directly with recommendations from the most recent Care Inspectorate report. The CIO for the West oversees this input and also does 6 weekly “check in” with the service to ensure improvement progress.

#### **Keith Play Centre**

Keith Play Centre staff are dedicated and driven to improve all areas graded as a 3 (Satisfactory) in their Care Inspectorate report dated May 2019. The improvements to the indoor and outdoor environment, investment in quality resources and learning experiences and commitment to staff training is evident. The setting is receiving ongoing support from their CIO in the East every 6 weeks, or as required, and also ongoing support from the Early Years Education Service, Aisling Horgan Early Intervention teacher and Susie Scott Teaching and Learning teacher. A revised action plan has been agreed to ensure that improvements continue. The setting has also received support with the writing of their improvement plan (SIP) and revised risk assessment (COVID).

The Care Inspectorate have undertaken their COVID Health and Wellbeing scrutiny, known as key question 5, and are satisfied that there is no requirement for further scrutiny at this time.

#### **Rainbow Childcare**

It has been established, through dialogue between Care Inspectorate colleagues and the CIO for the West, that there is a high level of confidence in the current manager at Rainbow Castle, who has been in the senior management post for less than a year. She has established clear routines and roles of responsibility for her Senior Practitioners whilst also ensuring that the Strategic Improvement Plan (SIP) is reflective of the needs of their service. The whole staff team have collaborated to ensure there is a shared vision for improvement.

Rainbow Childcare have had feedback from their Key Question 5 which has indicated further staff training is required. The manager is working on this and has

accessed Child Protection training, Virtual Outdoor learning and Emotions Coaching training. The CIO for the West has supported the manager to ensure staff are regularly reflecting on training opportunities and ensuring that impact is measured and steps are taken, where required, to improve.

Rainbow Castle are also receiving intensive support from Abby Martin, Teaching & Learning team. Abby is focusing on the practicalities of quality observations and the environment. The staff team are also receiving support around developing their floorbooks. The Senior Early Years Practitioners are now taking ownership of their own areas within Self Evaluation.

### **St Sylvesters**

St Sylvesters has been managed by the current CALA Nursery Manager, since early in 2018. During this period of time the setting has focussed on development and improvement as per HMiE and Care Inspectorate requirements and recommendations.

The ELC team at St Sylvesters have had support from the CALA Quality Assurance and Training Team as well as the CIO (West) and more recently the Teaching & Learning Team, Abby Martin and Early Intervention Team, Caroline Morris. All of this support is being measured through evaluation, reflection and regular reporting. The team are able to evidence and discuss what they are doing and why.

From January 2021 a new CALA Nursery Manager was appointed and is working closely with the staff team to ensure consistency and continuity.

### **Stramash**

The whole Stramash organisation has seen transformational change in the last year since a new manager took on the role of CEO. The Elgin site of Stramash has a strong team leader that has worked collaboratively with the organisation to ensure the physical infrastructure of their Spynie site is sustainable. The environment was one of the key aspects of concern in December 2019 when they were inspected by Care Inspectorate.

The team leader, has also actioned key points on the report including ensuring all staff are child protection trained and that there are clear processes for safer recruitment. The CIO for the West has collaborated closely with the service to ensure progress is maintained.

### **Pilmuir & Kinloss**

Both Pilmuir and Kinloss are now managed by Bev Ashworth, who previously supported improvement at Millbank Nursery (2018-2020). Both services have dedicated staff teams that have a wealth of experience to support improvement. The Pilmuir team have been working closely with Thyra Storrier, Teaching & Learning Early Years Teacher to extend play experiences, particularly around creativity and exploration. The new building at Pilmuir nursery has aided changes to the environment and the team are working to resource the service to consistently provide high quality play opportunities.

Pilmuir has received positive feedback from the recent Care Inspectorate scrutiny around Key Question 5. Further follow up will be in the form of a virtual tour to allow Care Inspectorate colleagues to see the physical improvements. This virtual tour may result in a regrading of the service.

Kinloss nursery has recently appointed a new Senior Practitioner and Early Years practitioner. The team is much smaller than that of Pilmuir however they have worked hard to ensure that the environment provides quality experiences. This is still a work in progress and further work will be required to upgrade and improve.

### **Spring Kinloss**

Since appointing a new manager, earlier in 2020, Spring Kinloss has continued to receive support from the Early Years Education Service, namely Thyra Storrier. The manager has worked hard to develop stronger self-evaluation processes and also to review the current planning approach. During the COVID-19 pandemic the service has returned Key Question 5 and Care Inspectorate colleagues have provided feedback in relation to this. Further follow up is due in the form of a “virtual tour”. The Continuous Improvement Officer maintains regular contact with the service and supports with 6 weekly “check in” telephone calls.