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**REPORT TO: Grampian Valuation Joint Board on 5 November 2021**

**SUBJECT: Public Performance Report**

**BY: The Assessor & ERO**

**1. Reason for Report**

1.1 To seek approval for the publication of the 2020/21 public performance report.

**2. Recommendation**

2.1 **The Board note the content and agree to the publication of the Public Performance Report provided as an appendix to this report.**

**3. Background**

3.1 The Board's Code of Corporate Governance requires publication of an annual report incorporating financial and performance information.

**4. Current position**

4.1 The public performance report provides financial, staffing and sickness absence data along with statistical data relative to the organisation's three service strands - Council Tax, Valuation Roll and Electoral Registration. The report does not provide the same level of detail provided in the routine performance reports to the Board. It does however seek to provide an overview of the organisation's performance.

4.2 The report focusses on the priorities identified in the management commentary to the audited accounts and provides statistical information that shows how the organisation has performed over recent years. The report also illustrates the reactive nature of services that an Assessor and ERO must be prepared to deliver against extremely tight statutory timelines and changing circumstances.

4.3 The net budget out-turn of £4.177M against a budget of £4.833M reflects a number of factors, particularly a high level of unfilled posts at year-end following a number of retirements and resignations that in the normal course of events would have been filled immediately. However, the prioritisation of adapting our mode of operation in response to the pandemic and the move to home based working meant that recruitment was delayed.

## **5. Conclusion**

- 5.1 The organisation has been tested in terms of capacity and agility to deliver across its service strands. In adapting to and meeting the challenges of the year, my colleagues in the organisation have again demonstrated an extremely high and admirable degree of versatility, professionalism and dedication and I am very grateful for their hard work and support over the period.

Author of Report: Mark J Adam, Assessor & ERO