



REPORT TO: Grampian Valuation Joint Board on 3 November 2023

SUBJECT: Public Performance Report

BY: The Assessor & ERO

1. Reason for Report

1.1 To seek approval for the publication of the 2022/23 public performance report.

2. Recommendation

2.1 **The Board note the content and agree to the publication of the Public Performance Report provided as Appendix 1 to this report.**

3. Background

3.1 The Board's Code of Corporate Governance requires publication of an annual report incorporating financial and performance information.

4. Current position

4.1 The public performance report provides financial, staffing and sickness absence data along with statistical data relative to the organisation's three service strands - Council Tax, Valuation Roll and Electoral Registration. The report does not provide the same level of detail provided in the routine performance reports to the Board. It does however seek to provide an overview of the organisation's performance.

4.2 The report focusses on the priorities identified in the management commentary to the audited accounts and provides statistical information that shows how the organisation has performed over recent years. The report also illustrates the reactive nature of services that an Assessor and ERO must be prepared to deliver against extremely tight statutory timelines and changing circumstances.

5. Conclusion

- 5.1 The organisation faced another challenging year during 2022/23. Valuation Roll and Council Tax key performance indicators were below target but this was perhaps to be expected given the need to complete the general revaluation of non-domestic properties and the level of vacancies that persisted throughout the year. The organisation did however meet all its statutory objectives and this is a credit to the dedication and hard work of the staff.

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