



MINUTE OF MEETING OF THE CLINICAL AND CARE GOVERNANCE COMMITTEE

Thursday, 24 February 2022

Held remotely in various locations

PRESENT

Mr Ivan Augustus, Simon Bokor-Ingram, Councillor Frank Brown, Ms Jane Mackie, Mr Derick Murray, Jeanette Netherwood, Samantha Thomas

APOLOGIES

Mr Sean Coady, Ms Karen Donaldson, Jane Ewen, Dr Ann Hodges, Ms Pauline Merchant, Dr Malcolm Metcalfe, Mr Neil Strachan, Mrs Val Thatcher

IN ATTENDANCE

Also in attendance at the above meeting were the Integration Service Manager, Mental Health and Drug and Alcohol Recovery Services and Tracey Sutherland, Committee Services Officer.

1. Welcome and Apologies

Mr Derick Murray welcomed everyone to the meeting and his first as Chair.

2. Declaration of Member's Interests

There were no declarations of Members' Interest in respect of any item on the agenda.

3. Minute of Meeting of 28 October 2021

The minute of the meeting of 28 October 2021 was submitted and approved.

4. Action Log from meeting of 28 October 2021

The Action Log of the meeting of 27 May 2021 was discussed and it was noted that all actions were complete.

5. CCG Group Escalation Quarter 3

A report by the Chief Nurse and Chief Social Work Officer informed the Committee of progress and exceptions reported to the Clinical and Care Governance Group during quarter 3 of 2021/22 (1 October up to 31 December 2021).

Following consideration the Committee agreed to note the contents of the report.

6. Complaints Report Quarter 3

A report by the Chief Nurse, Moray informed the Committee of complaints reported an closed during Quarter 3 (1 October - 31 December 2021).

Following consideration, in which Officers answered questions on how easy it is for the public to complain, complaint reasons and G-Med complaints the Committee agreed to:

- i) note the totals, lessons learned, response times and action taken for complaints submitted and completed within the last quarter;
- ii) include the following in future reports:
 - clarity on reason for complaint
 - proportion of issues which are resolved by complaints or by the organisation; and
- iii) Invite G-Med to do a presentation on how they record and respond to complaints at a future meeting of the group.

7. Operation Iris Derogations

A report by the Chief Nurse, Moray informed the Committee of the Derogations and Actions across Moray in relation to Operation Iris.

The Committee joined the Chair in congratulating all staff for their efforts over the last 2 years in what has been a very difficult time.

Following consideration the Committee agreed to note the content of the report.

8. Care Home Support and Oversight Arrangements

A report by the Chief Social Work Officer provided the Committee with an update on care home support and oversight arrangements.

Following consideration the Committee agreed to note the content of the report.

9. Moray Mental Health Service Ward 4 Ligature Status

A report by the Integration Service Manager, Mental Health and Drug and Alcohol Recovery Services, informed the Committee about the status and risk of ligatures at Ward 4, Dr Gray's Hospital, Elgin.

Following consideration the Committee agreed to note:

- i) the Optional appraisal outlined at Section 4 of this report; and
- ii) the risks and conclusions associated with the Option Appraisal.

10. Unmet Need in Health and Social Care Moray

A report by the Chief Social Work Officer informed the Committee of the current position on unmet need within Health and Social Care Moray (HSCM).

The Committee joined the Chair in thanking all the staff who continued to deliver the service during the recent storms which affected the area.

Following consideration, the Committee agreed to note:

- i) the current situation within Health and Social Care Moray and the mitigation actions that have been introduced;
- ii) the considerable additional pressures placed upon Health and Social Care Moray staff over the winter months;
- iii) the recovery being achieved, but recognises the fragility of the improvement and the long-term impact on staff; and
- iv) that future reports on progress of the adoption of the three conversations model across HSCM services will be submitted to this Committee.

It was further agreed that the report should be escalated to the next Integration Joint Board meeting.

11. Progress Update for Clinical and Care Governance Developments

A report by the Chief Officer, Health and Social Care Moray, provided an update to the Committee of the developments in relation to governance arrangements and assurance framework following the workshop in January 2020.

Following consideration, the Committee agreed to:

- i) note the governance arrangements during the continuing response to Covid-19;
- ii) note the update on progress with output from the Clinical and Care Governance Workshop held in January 2020 outlined in Appendix 1; and
- iii) the scheduling of a follow up workshop in April/May 2022.

12. Strategic Risk Register

A report by the Chief Officer, Health and Social Care Moray provided an overview of the current strategic risks, along with a summary of actions which are in place to mitigate those risks, updated February 2022.

Following consideration, the Committee agreed to note:

- i) the updated Strategic Risk Register included in Appendix 1; and

- ii) the Strategic Risk Register will be further refined to align with the transformation and redesign plans as they evolve.

13. Items for Escalation to MIJB

Unmet Need in Health and Social Care Moray

14. Thanks

The Committee joined the Chair in acknowledging that this would be Councillor Brown's final meeting of the Clinical and Care Governance Group as he will not be standing in the forthcoming Local Government Elections.

He thanked Councillor Brown for his contribution on the Committee.