

## **Moray Supported Lodging Service**

The previous inspection concluded on 20 September 2017 there were no requirements or recommendations. An update report was required by the Care Inspectorate. Committee considered this on 27 June 2018 (para 16 refers). The following is a summary of the inspection that concluded on 1 October 2018.

### **What the service does well**

- The service continues to provide very good support to providers.
- Providers continue to access training and have access to the training programme offered to foster carers.
- Safe caring forms a central part of the assessment process and understanding of how to keep young people safe was discussed and reviewed at providers' supervision sessions.
- Assessments of providers were well considered.
- Providers were subject to all relevant safety checks to ensure they were fit people to work with a vulnerable client group.
- Since the last inspection there had been some challenges faced by the service due to staff sickness. However, the team were still able to provide the necessary practical and emotional support to carers and young people.
- Staff received regular support and supervision from their line manager. The staff team remained committed to providing the best service they could.

### **What the service could do better**

- The service needs to continue to monitor the annual reviews to ensure these are being carried out within the timescales.
- Providers told us that the information they receive prior to placements had improved. However, the service needs to continue to monitor this.
- Transfer meetings should continue to consider all aspects of information about placements before they start.
- Transfer meetings should consider relevant information needed to support the young person and all risks identified and how this will be managed.
- Multi agency working groups should continue to look at how employment and further education opportunities are developed.

### **Conclusion**

Inspectors found this to continue to be a very good service.

### **Requirements**

Number of requirements: - 0

### **Recommendations**

Number of recommendations: - 0

### **Complaints**

Number of complaints: 0

## **Evaluations**

### **Evaluations at October 2018**

Quality of Care and Support 5 – Very Good

Quality of Staffing 5 – Not assessed

Quality of Management and Leadership 5 – Very Good

### **Evaluations at September 2017**

Quality of Care and Support 5 – Very Good

Quality of Staffing 5 – Very Good

Quality of Management and Leadership Not assessed

### **Evaluations at October 2016**

Quality of Care and Support 5 – Very Good

Quality of Staffing 5 – Very Good

Quality of Management and Leadership 5 – Very Good

### **Evaluations at October 2015**

Quality of Care and Support 5 – Very Good

Quality of Staffing 5 – Very Good

Quality of Management and Leadership 5 – Very Good

### **Evaluations at October 2014**

Quality of Care and Support 5 – Very Good

Quality of Staffing 5 – Very Good

Quality of Management and Leadership 5 – Very Good

### **Evaluations at March 2014**

Quality of Care and Support 5 – Very Good

Quality of Staffing 5 – Very Good

Quality of Management and Leadership 5 – Very Good

**Evaluations at February 2013**

Quality of Care and Support 5 – Very Good

Quality of Staffing 5 – Very Good

Quality of Management and Leadership 5 – Very Good

**Evaluations at January 2011**

Quality of Care and Support 5 – Very Good

Quality of Staffing Not assessed

Quality of Management and Leadership Not assessed

**Evaluations at January 2010**

Quality of Care and Support 5 – Very Good

Quality of Staffing 5 – Very Good

Quality of Management and Leadership Not assessed

**Evaluations at March 2009**

Quality of Care and Support 5 – Very Good

Quality of Staffing 4 – Good

Quality of Management and Leadership 4 – Good

**Authority Commentary**

As in previous Inspections this report evidences continued very good work, reflects knowledge and commitment of all involved in the delivery of this service and it offers suggestions for service development. This continues to be a very good service.