

REPORT TO: MORAY INTEGRATION JOINT BOARD CLINICAL AND CARE

**GOVERNANCE COMMITTEE ON THURSDAY 27 AUGUST 2020** 

SUBJECT: LESSONS LEARNED FROM REDUCING DELAYED

DISCHARGES AND HOSPITAL ADMISSIONS, HEALTH AND

**SOCIAL CARE SCOTLAND** 

BY: SEAN COADY, HEAD OF SERVICE

### 1. REASON FOR REPORT

1.1 To inform the Committee of the report findings from Health and Social Care Scotland in relation to lessons learned from reducing delayed discharges and hospital admissions during the initial period of the COVID-19 outbreak in March and April 2020.

## 2. RECOMMENDATION

- 2.1 It is recommended that the Committee consider and note the:
  - i) findings of the report and the lessons identified; and
  - ii) the intention to incorporate this learning into the development of the Home First strategic theme.

## 3. BACKGROUND

- 3.1 The Cabinet Secretary and COSLA instructed Health and Social Care Scotland to undertake a short piece of work with Health and Social Care Partnerships with a focus on how delayed discharges, Accident & Emergency (A&E) attendances and hospital admissions all reduced significantly during March and April 2020, when the COVID-19 outbreak occurred.
- 3.2 Officials form Scottish Government Integration Division and Health and Social Care Scotland held conversations with representatives from 31 Health and Social Care Partnerships across Scotland. They sought to establish what had worked well, what didn't work well and what could be done differently in future.





3.3 The conversation for Moray took place on 16 June 2020 with wide representation from services across Health and Social Care Moray (HSCM) including the Interim Chief Officer, Chief Social Worker Officers, Heads of Service, Service Managers, Clinical Leads and Locality Managers.

### 4 KEY MATTERS RELEVANT TO RECOMMENDATION

- 4.1 The findings of the report support the Home First approach which is being progressed in Moray. All three Health and Social Care Partnerships across Grampian are working together with the acute services sector of NHS Grampian to follow through on the Home First principles.
- 4.2 A Home first delivery group in Moray are working on several workstreams with an aim to maintain people safely at home; avoid unnecessary hospital attendance or admission; and to support early discharge back home after essential specialist care.

## 5 SUMMARY OF IMPLICATIONS

(a) Corporate Plan and 10 Year Plan (Local Outcomes Improvement Plan (LOIP)) and Moray Integration Joint Board Strategic Plan "Moray Partners in Care 2019 – 2029"

The report supports the Moray Strategic Plan in relation to the Home First theme.

### (b) Policy and Legal

There are no contractual or legal issues to report.

### (c) Financial implications

There are no financial implications associated with this report.

## (d) Risk Implications and Mitigation

There are no risk implications to report.

### (e) Staffing Implications

There are no staffing implications directly associated with this report.

### (f) Property

There are no property issues as a result of this report.

### (g) Equalities/Socio Economic Impact

An equalities impact assessment is not required as there are no impacts for people with protected characteristics arising as a direct result of this report.

## (h) Consultations

Consultations have taken place with the following staff who are in agreement with the content of this report in relation to their area of responsibility:

- Interim Chief Officer
- Jane Mackie, Head of Service
- Corporate Manager
- Locality Manager Elgin

# 6 **CONCLUSION**

6.1 This report highlights key learning opportunities from across Scotland which are being incorporated into the Moray Home First workstreams.

Author of Report: Sean Coady, Head of Service

Background Papers: with author

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