# Scottish Fire and Rescue Service Thematic Report
# Non Fire Emergencies

**Introduction**

1.1    A key priority within the Local Fire and Rescue Plan for Moray is Responding to and Reducing Non-Fire Emergencies.

1.2    The purpose of this report is to provide the committee information on this priority both in relation to past performance and how we intend to deliver against this priority in the future.

1.3    A core part of SFRS's activity locally is responding to emergencies such as road traffic collisions (RTC's), water rescues, co-response to medical emergencies and flooding, as examples.
Firefighters are trained to a high standard and have at their disposal the most modern equipment for the rescue of persons in traumatic situations.

Working with our partners in Moray and across Scotland, SFRS has a significant role to play in responding to Non-Fire Emergencies and contributing towards reducing this type of incident, either directly through SFRS initiatives, or indirectly through partner intervention. Our key aim is to improve safety and reduce injury and/or harm.

1.4    All staff within the area are committed to working in partnership to reduce harm caused by Non Fire Emergencies. To help deliver against this priority we have a dedicated Community Safety Action Team who work with partners and our 137 personnel and managers  based across our 11 Stations within Moray to co-ordinate our activities to reduce the risk of Non-Fire Emergencies.

The current structure of our Community Safety Action Team is;

1 x Group Manager (Shared role between Aberdeenshire, Moray and Highland Area)

1 x Station Manager

1 x Local Authority Liaison Officer

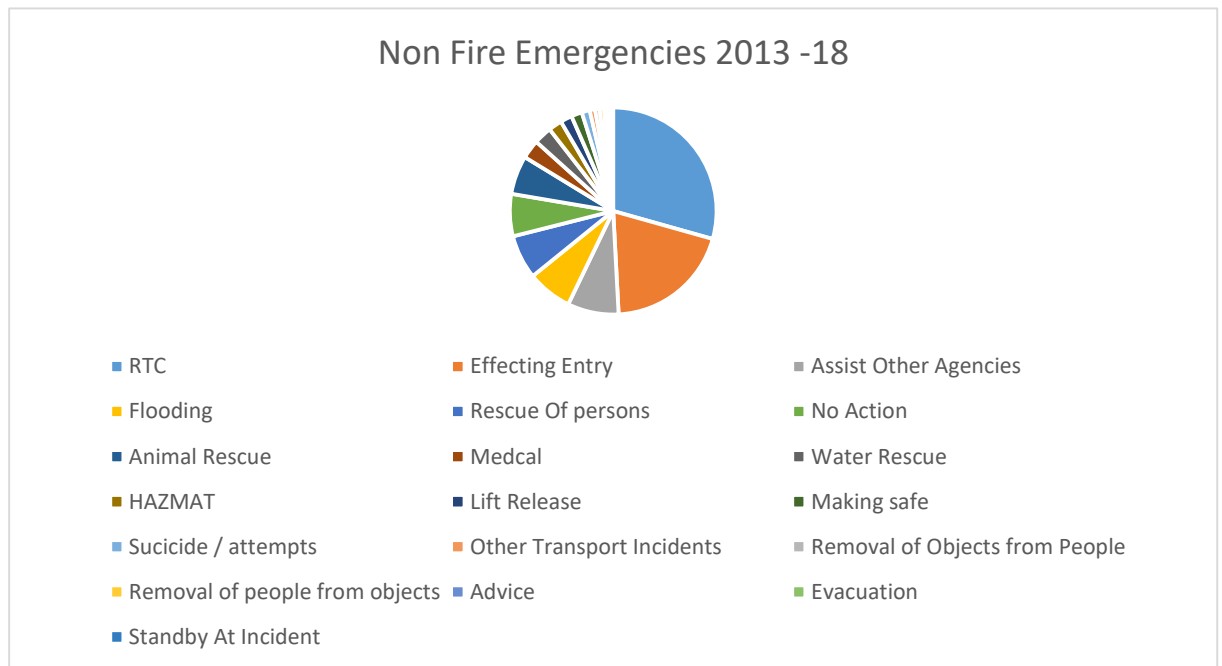1 x Assistant Local Authority Liaison Officer

4 x Community Safety Advocates

1.5    In addition to our Community Safety Action Team we have also worked with Moray Community Safety Partnership to support service delivery in terms of improving safety within the area. Partnership working is a key element of the role and the CSAT has also supported thematic areas of work including road safety, water safety, working with children and young people and engaging with older persons.

To assist station staff and to promote national campaigns a community safety Calendar is produced by the Scottish Fire and Rescue service to assist staff and provide guidance in relation to specific prevention themes
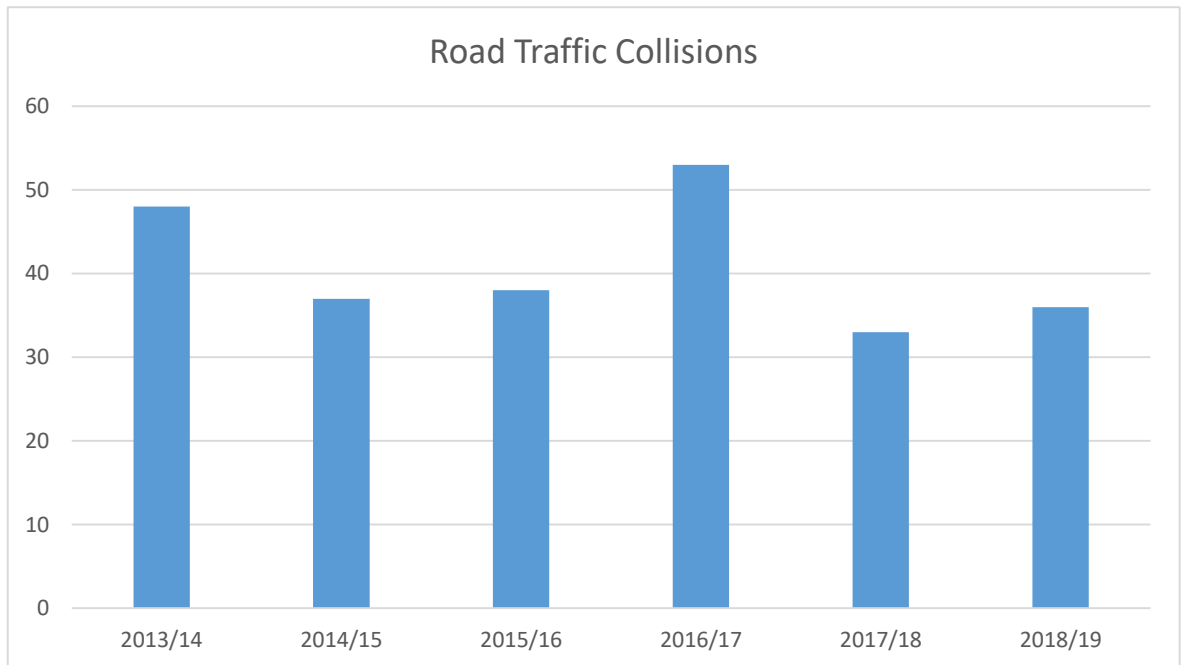


# Seasonal Community Safety Calendar 2019

1.6 The chart below shows the different types of Non-Fire Emergency that SFRS responded to between 2013 – 2018. As can be seen from the chart the highest number of calls for Non Fire Emergencies were from Road Traffic Collisions which equated to 29% of all calls in this category.
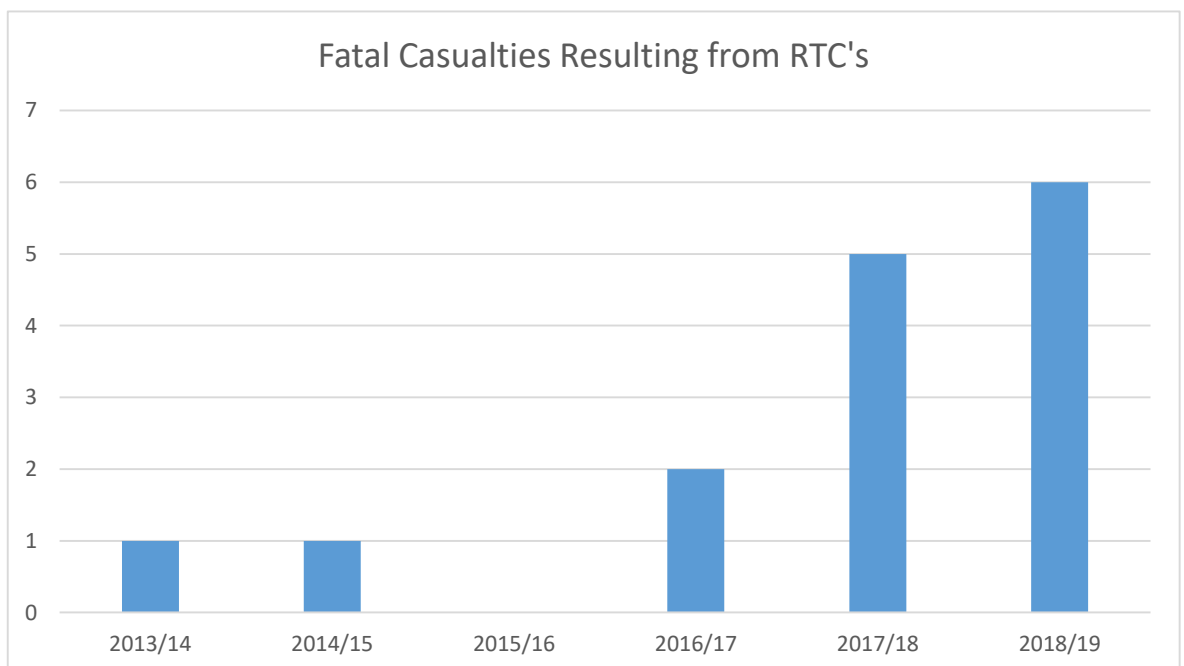


Non Fire Emergencies 2013 -18

- RTC
- Effecting Entry
- Assist Other Agencies
- Flooding
- Rescue Of persons
- No Action
- Animal Rescue
- Medcal
- Water Rescue
- HAZMAT
- Lift Release
- Making safe
- Sucicide / attempts
- Other Transport Incidents
- Removal of Objects from People
- Removal of people from objects
- Advice
- Evacuation
- Standby At Incident

## 2 Road Traffic Collisions

2.1 The reduction in the number and severity of Road Traffic Collisions is a key performance indicator for this priority and we will supply both quantitative and qualitative information on these indicators.

2.2 The chart below shows the number of Road Traffic Collisions that the SFRS have attended within Moray from 1st April 2013 – 31st December 2018; This has remained fairly static.
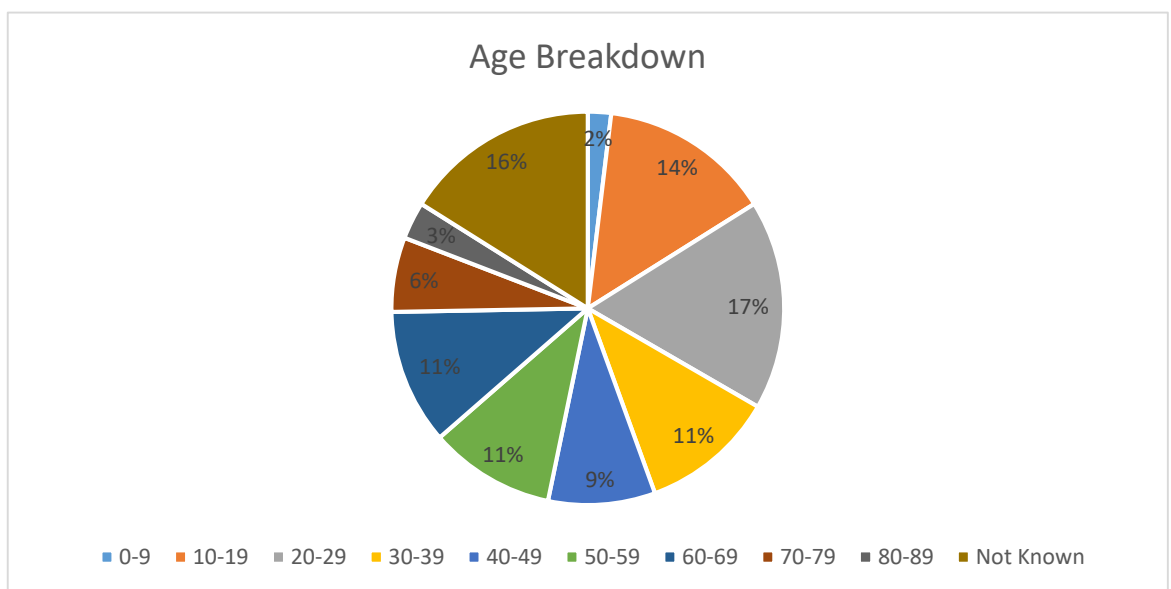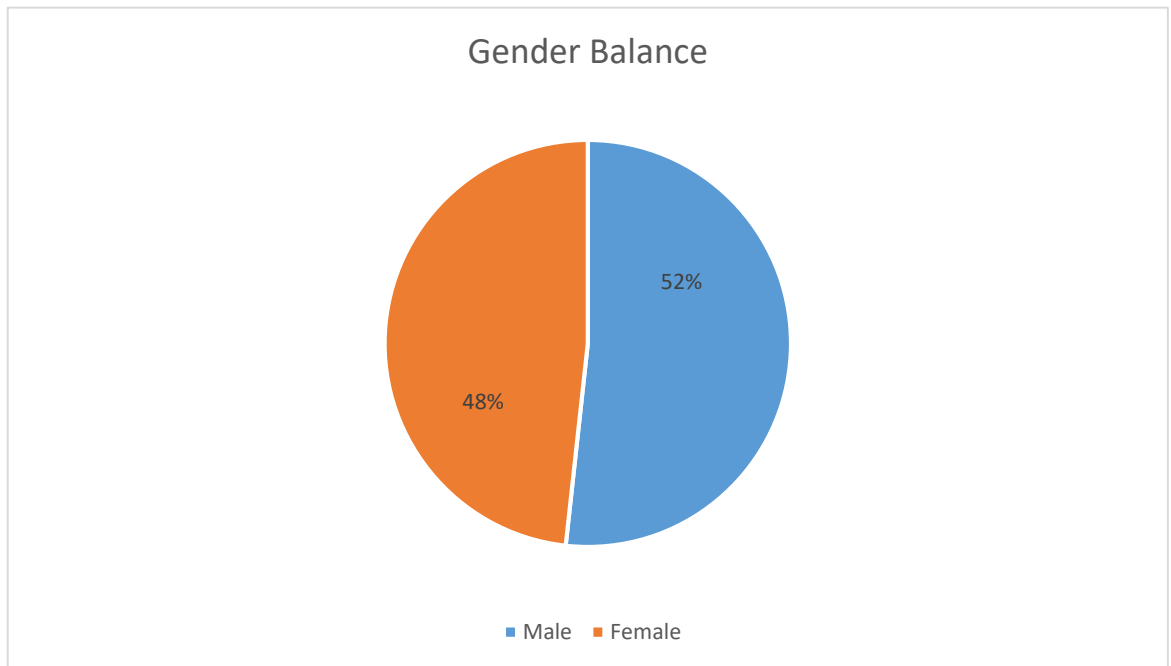
**Road Traffic Collisions**



*Note 2018-19 figures are from 1st April – 31st December*

2.3     As well as the number of Road Traffic Collisions, another important indicator for this priority is the number and severity of casualties resulting from RTC's the chart below shows the number of fatal casualties resulting from RTC's attended by the SFRS over the previous five years.

2.4     The chart reflects an increase in fatal casualties over the last 2 years even when the number of RTC events has reduced, a single event can have a tragic outcome as with the incident at Keith in Aug 2018
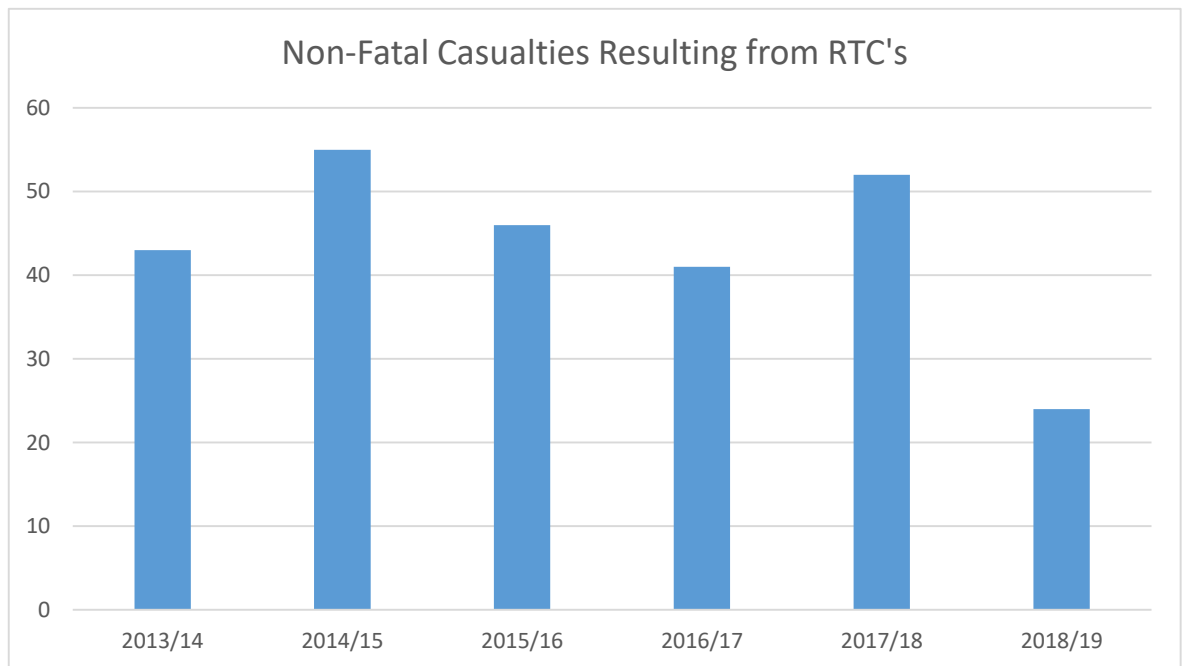
**Fatal Casualties Resulting from RTC's**



*Note 2018-19 figures are from 1st April – 31st December

2.5    The charts below show the gender balance of casualties resulting from RTC's and the age breakdown;

## Gender Balance



52%

48%

■ Male  ■ Female

## Age Breakdown



2%
14%
16%
3%
17%
6%
11%
11%
11%
9%

■ 0-9  ■ 10-19  ■ 20-29  ■ 30-39  ■ 40-49  ■ 50-59  ■ 60-69  ■ 70-79  ■ 80-89  ■ Not Known

2.6    The chart below shows the number of non-fatal casualties resulting from RTC's;



**Non-Fatal Casualties Resulting from RTC's**

*Note 2018-19 figures are from 1st April – 31st December

2.7    Our preventative work for Road Traffic Collisions centres around Safe Drive Stay Alive, Crash Live Events and our Work with North East Scotland Road Casualty Reduction Group.

Staff throughout the area are committed to working with partners to continue making progress in reducing Road Traffic Collisions and injuries associated with these.

The area has just invested in virtual reality headsets and scenarios to simulate what it's like to be involved in a RTC.

**3    Effecting Entry**

3.1    The second most common type of Non-Fire Emergency the SFRS are called to deal with in the area is effecting entry between 2013 – 2018 we have attended 141 of this type of calls.

3.2    A large proportion of these calls 57 were calls to assist other Emergency Services (Ambulance and Police) with the remainder of calls coming from members of the public.

**4    Flooding and Water Rescue**

4.1    Between 2013 – 2018 the SFRS responded to 50 calls to Flooding and 20 calls to Water Rescue Incidents.

4.2 All operational personnel are trained to level 1 water rescue which allows them to operate safely from the bankside during water rescue incidents.

4.3 Within Moray the Personnel at Elgin station are trained to undertake Swift Water Rescue (level 3 &4) and utilise a rigid inflatable boat with outboard motor, and personnel at 2 Stations Forres and Buckie have been trained to Flood First Responder. This provides them with the skills for flood response, these skills have been well tested within Moray during the serious flooding and water rescue incidents in the past years

4.4 We are supported with our Water Rescue Capability through level 3 & 4 teams based in Aberdeen and Inverness. These teams are trained to operate in swift water and can deploy a rigid inflatable boat to assist in carrying out rescues.

4.5 We promote water safety through our thematic action plans, this has involved carrying out demonstrations utilising our Level 2, 3 & 4 teams.


**5 Moving Forward**

5.1 We will continue to promote road safety through a partnership approach within Moray. Key areas of work in relation to this are Safe Drive Stay Alive, Crash Live Events, Working with Local Schools, Colleges and Community Safety Groups to deliver local interventions.

5.2 As part of Service Transformation, we will work with the Scottish Ambulance Service to improve the response to Out of Hospital Cardiac Arrest calls.

5.3 We will work with the Scottish Flood Forum to provide advice and guidance to communities that have been identified as being at an increased risk of flooding.

5.4 We will promote the 'Go Safe Scotland' online educational resource throughout schools in Moray. This interactive resource has been designed to be teacher led and has a variety of activities and lesson plans included. The topics covered are Fire, Water, Home, Outdoor, Emergency, Road, Rail, Cyber and Personal Safety.


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