



Police and Fire and Rescue Services Committee

Thursday, 22 August 2019

NOTICE IS HEREBY GIVEN that a Meeting of the **Police and Fire and Rescue Services Committee** is to be held at **Council Chambers, Council Office, High Street, Elgin, IV30 1BX** on **Thursday, 22 August 2019** at **09:30**.

BUSINESS

1 Sederunt

2 Declaration of Group Decisions and Members Interests *

3 Resolution

Consider, and if so decide, adopt the following resolution:
"That under Section 50A (4) and (5) of the Local Government (Scotland) Act 1973, as amended, the public and media representatives be excluded from the meeting for Item 10 of business on the grounds that it involves the likely disclosure of exempt information of the class described in the relevant Paragraphs of Part 1 of Schedule 7A of the Act."

4 Written Questions **

5 Minute of Meeting dated 21 February 2019 **7 - 10**

6 Police Performance **11 - 42**

Report by Chief Superintendent Campbell Thomson, Divisional Police Commander, North East Division, Police Scotland

7 Digitally Enabled Policing Programme **43 - 44**

Verbal report by Chief Superintendent Campbell Thomson

Report 1 April 2018 - 31 March 2019

Report by Local Senior Officer Martin Tait, Aberdeenshire & Moray,
Scottish Fire and Rescue Service

9 Question Time ***

Consider any oral question on matters delegated to the Committee in terms of the Council's Scheme of Administration.

**Item which the Committee may wish to consider with the
Press and Public excluded**

10 Police Operational Update [Para 14]

- Information relating to action taken, or to be taken, in connection with the prevention, investigation or prosecution of crime.

Summary of Police and Fire and Rescue Services

Committee functions:

The following functions of the Council shall stand referred or delegated to this Committee:

- (1) To deal with all matters relating to Police and Fire and Rescue Services in Moray.
- (2) To participate in consultations relative to national strategic plans and priorities for the Police and Fire and Rescue Services.
- (3) To work with the Local Police Commander and the Local Senior Officer for the Fire and Rescue Service to set priorities and objectives for Local Police Plans and Local Fire and Rescue Plans for Moray.
- (4) To monitor delivery of the Police and Fire and Rescue Services in Moray, providing feedback and making recommendations for improvements as required.
- (5) To call for reports from the Local Police Commander or the Local Senior Officer for the Fire and Rescue Service on issues relevant to the delivery of the Police or Fire and Rescue Service in Moray as appropriate.
- (6) To facilitate Community Planning relative to the Police and Fire and Rescue Services in accordance with statutory guidance.

Any person attending the meeting who requires access assistance should contact customer services on 01343 563217 in advance of the meeting.

* **Declaration of Group Decisions and Members Interests** - The Chair of the meeting shall seek declarations from any individual or political group at the beginning of a meeting whether any prior decision has been reached on how the individual or members of the group will vote on any item(s) of business on the Agenda, and if so on which item(s). A prior decision shall be one that the individual or the group deems to be mandatory on the individual or the group members such that the individual or the group members will be subject to sanctions should they not vote in accordance with the prior decision. Any such prior decisions will be recorded in the Minute of the meeting.

** **Written Questions** - Any Member can put one written question about any relevant and competent business within the specified remits not already on the agenda, to the Chair provided it is received by the Proper Officer or Committee Services by 12 noon two working days prior to the day of the meeting. A copy of any written answer provided by the Chair will be tabled at the start of the relevant section of the meeting. The Member who has put the question may, after the answer has been given, ask one supplementary question directly related to the subject matter, but no discussion will be allowed.

No supplementary question can be put or answered more than 10 minutes after the Council has started on the relevant item of business, except with the consent of the Chair. If a Member does not have the opportunity to put a supplementary question because no time remains, then he or she can submit it in writing to the Proper Officer who will arrange for a written answer to be provided within 7 working days.

*** **Question Time** - At each ordinary meeting of the Committee ten minutes will be allowed for Members questions when any Member of the Committee can put a question to the Chair on any business within the remit of that Section of the Committee. The Member who has put the question may, after the answer has been given, ask one supplementary question directly related to the subject matter, but no discussion will be allowed.

No supplementary question can be put or answered more than ten minutes after the Committee has started on the relevant item of business, except with the consent of the Chair. If a Member does not have the opportunity to put a supplementary question because no time remains, then he/she can submit it in writing to the proper officer who will arrange for a written answer to be provided within seven working days.

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THE MORAY COUNCIL

Police and Fire and Rescue Services Committee

SEDERUNT

Councillor Paula Coy (Chair)
Councillor Louise Laing (Depute Chair)
Councillor James Allan (Member)
Councillor Theresa Coull (Member)
Councillor John Divers (Member)
Councillor Tim Eagle (Member)
Councillor Donald Gatt (Member)
Councillor Graham Leadbitter (Member)
Councillor Ron Shepherd (Member)

Clerk Name: Caroline Howie
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Minute of Meeting of the Police and Fire and Rescue Services Committee

Thursday, 21 February 2019

Council Chambers, Council Office, High Street, Elgin, IV30 1BX

PRESENT

Councillor Theresa Coull, Councillor Paula Coy, Councillor John Divers, Councillor Tim Eagle, Councillor Donald Gatt, Councillor Louise Laing, Councillor Graham Leadbitter

APOLOGIES

Councillor James Allan, Councillor Ron Shepherd

IN ATTENDANCE

Mr John Morgan, Group Manager, Moray Area, Scottish Fire and Rescue Service; Mr Ian Findlay, Area Manager, Aberdeenshire and Moray, Scottish Fire and Rescue Service; Chief Superintendent Campbell Thomson, Police Scotland; Chief Inspector Maggie Miller, Police Scotland; Mr Jim Grant, Head of Development Services and Mrs Caroline Howie, Committee Services Officer as Clerk to the Meeting.

ALSO PRESENT

Councillor Morrison (ex-officio)

1 Chair of Meeting

The meeting was chaired by Councillor Coy.

2 Declaration of Group Decisions and Members Interests *

In terms of Standing Order 20 and the Councillors' Code of Conduct, there were no declarations from Group Leaders or Spokespersons in regard to any prior decisions taken on how Members will vote on any item on the agenda or any declarations of Member's interests in respect of any item on the agenda.

3 Exempt Information

The meeting resolved that in terms of Section 50A (4) and (5) of the Local Government (Scotland) Act 1973, as amended, the public and media representatives be excluded from the meeting during consideration of the items of business appearing at the relevant paragraphs of this minute as specified below, so as to avoid disclosure of exempt information of the class described in the appropriate paragraphs of Part 1 of Schedule 7A of the Act.

4 Minute of Meeting of 22 November 2018

The minute of the meeting of the Police and Fire and Rescue Services Committee dated 22 November 2018 was submitted and approved.

5 Written Questions **

The Committee noted that no written questions had been submitted.

6 Police Performance Report (April - September 2018)

A report by Chief Superintendent Campbell Thomson informed the committee of the performance of Police in respect of the Local Policing Plan 2017-20 and other key indicators. He advised that the figure for the rape detection rate had increased from the 20.0% shown in the report to currently being at 55%, which was higher than the national average.

Committee joined the Chair in congratulating the Police on the good performance figures.

Thereafter the Committee agreed to note the report and that the Local Commander will continue to report to the Committee quarterly on performance measures against service objectives as articulated in the 2017-20 Local Policing Plan.

7 Scottish Fire and Rescue Service Operational Update

Local Senior Officer (LSO) Ian Findlay provided a verbal update on the work of the Scottish Fire and Rescue Service advising there are 11 stations across Moray.

He advised the Service had attended more than 260 incidents from October to December 2018. Types of incidents attended included deliberate fires, accidental fires, special services and false alarms. Special services include Swift Water rescue assets, High Volume Pumps, Wild Fire units, Water Carriers and specialist teams operating across the Moray area. This is also backed up by teams and specialist assets from other areas that can be called on to provide assistance when required.

Recruitment is ongoing with interviews taking place and recent recruits having started on 18 February.

Thereafter the Committee agreed to note the informative verbal update provided by LSO Findlay.

**8 Scottish Fire and Rescue Service Moray Thematic Report - Non fire
Emergencies 1 April 2018 - 31 December 2018**

A report by Local Senior Officer Ian Findlay informed the Committee of response to Non Fire Emergencies undertaken by Scottish Fire and Rescue Service (SFRS) locally and in respect of the Moray Local Fire and Rescue Plan 2017-20.

Following consideration the Committee agreed to note the report on Non Fire Emergencies from 1 April 2018 – 31 December 2018.

9 Question Time ***

Councillor Leadbitter advised a Blue Light festival was being held on 23 March and encouraged all to attend if available.

10 Police Operational Update [Para 14]

Following consideration the Committee agreed to note the confidential informative verbal operational update from Police Scotland.



REPORT TO: POLICE AND FIRE AND RESCUE SERVICES COMMITTEE ON 22 AUGUST 2019

SUBJECT: POLICE PERFORMANCE

BY: CHIEF SUPERINTENDENT CAMPBELL THOMSON, DIVISIONAL POLICE COMMANDER, NORTH EAST DIVISION, POLICE SCOTLAND

1. REASON FOR REPORT

- 1.1 To inform the Committee of the performance of Police in respect of the Local Policing Plan 2017-20 and other key indicators.
- 1.2 This report is submitted to Committee in terms of Section III (J) (4) of the Council's Scheme of Administration relating to the monitoring of delivery of the Police and Fire and Rescue Services in Moray.

2. RECOMMENDATION

2.1 It is recommended that the Police and Fire & Rescue Services Committee:-

- (i) scrutinise performance outlined in the reports; and
- (ii) note that the Local Commander will continue to report to the Committee quarterly on performance measures against service objectives as articulated in the 2017-20 Local Policing Plan.

3. BACKGROUND

- 3.1 An initial draft of The Moray Local Policing Plan 2017-20 was circulated by email to Committee on 7 February 2017 for information and presented for consultation / feedback at Committee on 16 February 2017 (paragraph 7 of the minute refers. Following local elections a revised copy of the plan was presented to Committee on 1 June 2017 (paragraph 13 of the minute refers).
- 3.2 Section 47(2) of the Police and Fire Reform Act 2012 states "a local police plan is a plan which:-
 - a. sets out the main priorities and objectives for the policing of the local authority's area.

- b. where reasonably practicable, identifies outcomes by reference to which the achievement of those priorities and objectives may be measured."
- 3.3 The performance report (**Appendix 1**) provides those outcomes, as per Section 47(2)(d) of the Act, for the year 2018-19 for the Moray Council Area. In addition, it is supported with further key indicators to assist context of the outcomes of the Local Policing Plan.

4. SUMMARY OF IMPLICATIONS

(a) Corporate Plan and 10 Year Plan (Local Outcomes Improvement Plan (LOIP))

The Moray Council's responsibilities with regards to the Police and Fire Reform (Scotland) Act 2012 are directly relevant to Community Planning and the Single Outcome Agreement.

(b) Policy and Legal

This report is presented to the Moray Police and Fire and Rescue Services Committee within its remit for local scrutiny of the Police.

(c) Financial implications

There are no identified financial implications.

(d) Risk Implications

There are no identified risk implications.

(e) Staffing Implications

There are no identified staffing implications.

(f) Property

Not applicable.

(g) Equalities/Socio Economic Impact

Not applicable.

(h) Consultations

The Local Policing Plan, upon which the performance is reporting, was subject to consultation with elected representatives, and was heavily influenced by ongoing feedback from local communities within the Moray Council area.

5. CONCLUSION

5.1 This report informs the Committee of the performance of Police in respect of the Local Policing Plan 2017-20 and other key indicators.

Author of Report: Chief Superintendent Campbell Thomson,
Divisional Commander
North East Division
Police Scotland

Background Papers:

- Police Performance Report (April 2018- March 2019)



Police and Fire and Rescue Services Committee

**North East Division
Moray**

April 2018 - March 2019

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Introduction

I present the latest Police and Fire and Rescue Scrutiny Report on behalf of Police Scotland, North East Division. This report provides a detailed account of Police Performance in Moray in support of agreed priorities, both local and national, for the period April 2018 to March 2019.

I am pleased to report that overall recorded crime continues on the downward trend we have seen over the past years, with detection rates improving.

In particular, Acquisitive Crime has seen improvements in all areas which has evolved from a very robust approach to dealing with offenders who have committed crime coupled with improved preventative strategies.

Crimes of Violence have seen a continued and unprecedented reduction in reporting with strong detection rates.

Strong proactive policing particularly in relation to Serious Organised Crime has also ensured we continue to target those causing most harm in our communities, while working in partnership to protect the most vulnerable.

We continue to face challenges in relation to Group 2 crimes with increases in reporting across all areas. A number of these relate to non-recent crimes to which we see a confidence in reporting. Partnership working is critical both with statutory partners and the third sector as we work collaboratively to support victims and detect offenders.

This Performance Report overall reflects the very positive ongoing work within the Division and I commend the work of all Police Officers, Police Staff and Special Constables in the Moray area for their excellent work. There is no doubt however that the strong partnership working and indeed support from communities themselves absolutely contributes to our aim which is to continue to "Keep People Safe" in and around Moray.

Regards



Campbell Thomson
Chief Superintendent
North East Division
Police Scotland

Staffing

	Authorised Establishment	March 2019	Difference
Police Officers ¹	1114.0 FTE	1087.43 FTE	-26.57
	March 2018	March 2019	Difference
Police Staff ¹	118.15 FTE	117.17 FTE	-0.98

¹ North East Division (Moray, Aberdeenshire, and Aberdeen City) Full Time Equivalent (FTE)

The authorised establishment of North East Division has remained consistent, with only a relatively small dip in numbers throughout the past year. These figures fluctuate with retirements and quarterly recruitment. The projected figure for Police Officers as of 9 September 2019 is 1114.0 FTE.

We currently have **26** Probationer Constables working in Moray, with **9** having arrived during 2017-18.

The value that Special Constables bring to the Police Service is not underestimated and with 8 Special Constables in Moray, we continue to develop their skills in the community and deploy them to a variety of Policing duties.

Celebrating the success and good work of our staff is exceptionally important and in February this year, PC Stuart Sim won the Police Scotland Unsung Hero award at the Excellence Awards held in the Police College, Tulliallan. PC Sim has 29 years Police Service and has dedicated much of this to policing Moray, latterly working in the Probationer Governance Unit motivating and educating Probationers and their Tutors. PC Sim also won the Chief Constable's award in recognition of his tremendous work.

Complaints About The Police

Indicator	5 Year Average	Apr 2018 - Mar 2019	Apr 2017 - Mar 2018	Difference	% Change 2019 v 2018
Overall Satisfaction of How Police Dealt With Your incident ²	N/A	87.1%	82.4%		+4.7%
Complaints Received About The Police	N/A	73	73	0	0.0%
Number of Complaints Per 10,000 Police Incidents	N/A	35.0	33.5	+1.5	+4.5%
On Duty Allegations Raised	N/A	134	101	+33	+32.7%
Off Duty Allegations Raised	N/A	1	0	+1	
Quality of Service Allegations	N/A	16	18	-2	-11.1%
Total Allegations	N/A	151	119	+32	+26.9%

² North East Division (Moray, Aberdeenshire and Aberdeen City)

Public satisfaction levels across the North East remain high and this is an area which is closely monitored and managed. The weekly and monthly survey of those who use our service allows us to capture learning, identify areas for improvement and share this across the organisation to further enhance our performance and meet the expectations of the public. We regularly receive letters of thanks from members of the public who have been pleased with the level of service delivered and the care, professionalism and dedication displayed by our teams.

Overall satisfaction with the way incidents have been dealt with has increased by almost **5%** in comparison with the previous reporting period, with **87.1 %** of those surveyed satisfied with the service provided. This is well above the national average recorded by Police Scotland.

The number of complaints received between April 2018 and March 2019 has remained static. Each complaint can have a number of allegations and over the reporting period, there were **32** more allegations made in comparison with the previous year. ^{NB} There have been 40 on duty allegations raised between 1 April and 31 July 2019 from 20 complaints.

Our dedicated Service Delivery team ensure that every Complaint or Allegation is fully investigated, making use of the support and assistance of the National Professional Standards Department where appropriate. This model ensures that not only are complaints investigated consistently but also timeously which is an important part of any customer service model and ensures overall satisfaction.

The majority of complaints received across the North East are resolved through Front Line Resolution where experience tells us that a significant percentage of complaints are attributed to an individual's perceptions and a lack of understanding of police powers and procedures. A simple explanation of the circumstances can very often resolve the matter to a complainer's satisfaction.

Antisocial Behaviour, Violence and Disorder

Indicator	5 Year Average	Apr 2018 - Mar 2019	Apr 2017 - Mar 2018	Difference	% Change 2019 v 5 Year Av
Common Assault - Recorded	989.0	895	915	-94.0	-9.5%
Common Assault - Detection Rate	74.4%	73.5%	75.3%		-0.9%
Robbery - Recorded	11.0	20	11	+9.0	+81.8%
Robbery - Detection Rate	83.6%	80.0%	100.0%		-3.6%
Vandalism - Recorded	636.8	508	501	-128.8	-20.2%
Vandalism - Detection Rate	29.1%	36.4%	30.5%		+7.3%
Public Reports of Street Drinking	10.8	3	0	-7.8	-72.2%
Licensed Premises Visits	2,785	3,306	3,594	+521.0	+18.7%
Indicator	5 Year Average	Apr 2018 - Mar 2019	Apr 2017 - Mar 2018	Difference	% Change 2019 v 2018
Group 1 Crimes - Recorded ⁴	N/A	96	92	+4	+4.3%
Group 1 Crimes - Detection Rate	N/A	85.4%	97.8%		-12.4%
Serious Assault - Recorded ³	N/A	51	56	-5	-8.9%
Serious Assault - Detection Rate	N/A	92.2%	101.8%		-9.6%
Number of Complaints of Disorder ⁵	N/A	2,783	2,785	-2	-0.1%

³ April 2016 - implementation of broader definition of Serious Assault, 5 year comparison is therefore not possible at this point

⁴ Group 1 Crimes of Violence include Murder, Attempted Murder, Culpable Homicide, Cruelty, Neglect and Un-natural Treatment of Children and Adults, Abduction, Robbery, Assault with intent to Rob, Serious Assault, and Threats and extortion.

⁵ Disorder includes Public Nuisance, Disturbance, Noise, Neighbour Dispute and Nuisance Phone Call incidents.

The number of recorded Common Assaults in Moray has **decreased by 9.5%**, with detection rates for these crime types remaining high. Recorded Serious Assaults has seen a similar **decrease of 8.9%, with a 92.2% detection rate.**

As part of **Operation Pine** and the continued drive to prevent violence, the Divisional Alcohol and Violence Reduction Unit work closely with local Officers and staff to proactively police recidivist offenders, ensuring Warrants, Curfew Checks, as well as Court Orders and Bail conditions are monitored and dealt with efficiently, protecting the public from further crime. This also offers the opportunity for support within the Criminal Justice system at an early opportunity.

The recorded figure for Robbery has **increased by 9** crimes on the same period during the preceding year, whilst the detection rate of **80%** remains very strong. Causation factors are monitored closely and through crime pattern analysis we know in many cases, perpetrators and

victims often know each other and may be engaged in criminality around controlled drugs or other criminal enterprises.

Vandalism has seen a sharp **drop of 20%**, this being **128 less** recorded crimes against the 5 year average. This is in no small part due to the consistent high visibility Policing in the year patrolling education establishments during holidays as part of 'School Watch' and through antisocial behaviour patrols at targeted times, addressing issues of drinking alcohol in public, underage drinking and antisocial behaviour. Through this, high numbers of young people were engaged with, albeit on a positive note low levels of alcohol were found in their possession.

Over the year we had strong patrol plans at events and shows around the area, led by the Moray based Divisional Alcohol and Violence Reduction Unit (DAVRU) working with Health, Street Pastors, RAF Police and event planners to maximise the safety of all attending and in the surrounding community, whilst allowing people to enjoy these occasions sensibly.

The strength of partnership continues to improve through regular governance meetings with Street Pastors who have become integral to the collaborative approach ensuring early intervention and safety of people making their way home.

Excessive consumption of alcohol remains a primary contributory factor to being either a victim or perpetrator of violence and our Community Policing Teams work very closely with a range of partners from the public, private and voluntary sectors, including those in the licensed trade, to ensure we maintain a strong preventative focus in our towns and villages. We have structured Weekend Policing Plans, focusing on the provision of a high visibility policing presence and regular interaction at licensed premises which has resulted in an **increase of 18.7%** in recorded licensed premises visits compared to the 5 year average.

This has all contributed to a **reduction in Serious and Common Assaults and Vandalism.**

Elgin BID have supported our Policing of the area with a contribution of mountain bikes that has been used to great effect when patrolling areas inaccessible to vehicles. One such operation in the Linkwood area of Elgin over a period of several days, prevented anti-social behaviour and disruption to the surrounding community, with the principles of the operation also deployed in other areas of Moray.

Acquisitive Crime

Indicator	5 Year Average	Apr 2018 - Mar 2019	Apr 2017 - Mar 2018	Difference	% Change 2019 v 5 Year Av
Crimes of Dishonesty - Recorded	1154.6	881	834	-273.6	-23.7%
Crimes of Dishonesty - Detection Rate	38.6%	53.1%	44.6%		+14.5%
Housebreakings - Recorded	183.6	103	104	-80.6	-43.9%
Housebreakings - Detection Rate	29.6%	47.6%	38.5%		+17.9%
Motor Vehicle Crime - Recorded ⁶	154.2	76	112	-78.2	-50.7%
Motor Vehicle Crime - Detection Rate	29.6%	46.1%	38.4%		+16.5%
Theft of Motor Vehicle - Recorded	43.0	28	35	-15.0	-34.9%
Common Theft - Recorded	386.2	288	288	-98.2	-25.4%
Common Theft - Detection Rate	25.1%	30.6%	26.4%		+5.4%

⁶ Theft from secure motor vehicle; Theft from insecure motor vehicle; Theft of a motor vehicle; Attempted Theft of a Motor Vehicle.

During this financial year, when measured against the 5 year average, Acquisitive Crime has fallen by **23%** in Moray, which is a new low. Tackling this crime type continues to be a priority across the partnership with the proactive and investigative work by staff paying dividends in this area.

Of particular note is the 43% decrease in housebreakings, with an equally improved detection rate of 47%. Furthermore, bringing motor vehicle crime down by over 50% and the associated detection rate up to 46% is unprecedented in recent times.

This demonstrates not only the investment by Community Policing Teams and Specialist colleagues in the area, but also that from partners and businesses who work hard to reduce opportunities for Acquisitive Crime to be committed.

Across the North East, resources from the Criminal Investigation Department and Proactive Units are regularly working together to support CPT's. This was demonstrated recently when five travelling criminals were apprehended and charged with numerous high value Theft by Shopliftings across the Division, with Forres being the town affected locally.

Between August and October 2019, several Housebreakings occurred to business premises in the centre of Elgin. Through careful forensic examination of the scenes and a coordinated approach to the capture and reviewing of CCTV, a male was identified and charged. This resulted in a custodial sentence and reinforces the message to those intent on perpetrating these crimes and indeed to the communities affected that through robust investigations offenders will be traced and prosecuted.

On another occasion during December 2018, a series of Housebreakings to domestic properties in the Buckie area was reported to Police, with 2 persons quickly being arrested.

Again through resources working together, carrying out meticulous house to house enquiries and utilising information provided by the community sufficient evidence was gathered to libel a total of 12 charges. As a result property was returned to owners, those involved appeared in Court and further crimes were prevented.

Road Safety and Road Crime

Indicator	5 Year Average	Apr 2018 - Mar 2019	Apr 2017 - Mar 2018	Difference	% Change 2019 v 2018
People Killed/Seriously Injured	N/A	35	40	-5	-12.5%
Children Killed/Seriously Injured	N/A	2	3	-1	-33.3%
People Killed	N/A	8	6	+2	+33.3%
Children Killed ⁷	N/A	1	1	0	0.0%
Advice/Education Given to Motorists ⁸	N/A	23,344	20,483	+2,861	+14.0%
Indicator	5 Year Average	Apr 2018 - Mar 2019	Apr 2017 - Mar 2018	Difference	% Change 2019 v 5 Year Av
Mobile Phone Offences	205.4	86	131	-119.4	-58.1%
Speeding Offences	1090.2	777	766	-313.2	-28.7%
Drink/ Drug Driving Offences	116.2	112	124	-4.2	-3.6%
Dangerous Driving	40.6	40	40	-0.6	-1.5%
Disqualified Driving	13.2	18	16	+4.8	+36.4%
Detected Offences Related to Motor Vehicles	3147.0	2,564	2,737	-583.0	-18.5%
Parking Fixed Penalties Issued ⁹	1,833	1,456	1,477	-377	-20.6%

⁷ Child is under 16 years of age.

⁸ North East Division (figures area for Moray, Aberdeenshire and Aberdeen City) figures by Road Policing Officers.

⁹ North East Division (figures area for Moray, Aberdeenshire and Aberdeen City).

Each and every death on our roads is a tragedy and is investigated robustly to establish the causation factors and deliver learning and prevention in this regard. Sadly, in Moray during this review period there were **2** more fatalities this year compared to the last reporting period. This increase can be partially attributed to the tragic events in July 2018, where five people lost their lives in a collision on the A96 near Keith.

A multi-agency response dealt with the tragic circumstances that night in the most professional manner in very challenging circumstances. A full Gold structure and debrief took place afterwards which was verbally briefed to Committee by both Fire and Police.

There has been a decrease in serious injury as a result of collisions and a marked increase of **2,800** educational interactions with the motoring public. This is very encouraging as this correlates to the increased joint patrolling by the Divisional Roads Policing Unit and CPT Officers across the area.

Operation CEDaR (Challenge, Educate, Detect and Reduce) continues to be the pillar in our roads policing strategy to maintain the high visibility presence on the roads, supported by

strong media messaging regularly communicated to and directed towards our most vulnerable road users. Through this we both enforce and educate drivers to ensure their behaviour is appropriate to the conditions at all times in an effort to increase road safety.

Regular Local Road Safety initiatives took place throughout the year targeting speeding, drink driving, mobile phone usage and vulnerable road users, which are the issues raised frequently by communities through our engagement. During these initiatives fixed penalty notices were issued and drivers charged where appropriate, with many more drivers educated to drive more appropriately and safely.

In addition, inputs have been delivered to schools by our Community Policing teams and School Liaison Officers, providing support and guidance to Junior Road Safety Officers (JRSOs) in these schools who strive to make roads in their communities safer for all concerned.

During June, January and March, initiatives were carried out in and around school areas, jointly with JRSOs, Road Policing Units and Community Officers to tackle issues of speeding, road safety, illegal parking and to support Crossing Patrollers. This resulted in numerous persons being charged in connection with not obeying Crossing Patrollers executing their duties and was complimented by a high profile media campaign to prevent such incidents happening.

Motorcycle safety continues to be a priority for Roads Policing in the Moray area, with the introduction of marked Police motorcycles to the Department to enhance the profile on the roads. This strategy compliments the delivery of the Rider Refinement program to the area, which has seen an excellent subscription for spaces on the courses.

All of this has contributed to a reduction of 20% in respect of the number of motorcyclists killed on the roads of the North of Scotland.

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Protecting People at Risk of Harm

Indicator	5 Year Average	Apr 2018 - Mar 2019	Apr 2017 - Mar 2018	Difference	% Change 2019 v 5 Year Av
Group 2 Crimes - Recorded¹⁰	191.4	245	213	+53.6	+28.0%
Group 2 Crimes - Detection Rate	67.4%	58.0%	55.9%		-9.4%
Rape - Recorded	31.8	37	35	+5.2	+16.4%
Rape - Detection Rate	69.7%	48.6%	64.7%		-21.1%
Indicator	5 Year Average	Apr 2018 - Mar 2019	Apr 2017 - Mar 2018	Difference	% Change 2019 v 2018
Domestic Abuse Incidents Reported	N/A	793	712	+81	+11.4%
Domestic Abuse Incidents Detection Rate	N/A	67.4%	73.3%		-5.9%
Hate Crime - Recorded	N/A	60	51	+9	+17.6%
Hate Crime - Detection Rate	N/A	88.3%	74.5%		+13.8%

¹⁰ Group 2 Crimes of Indecency include Rape, Assault with intent to Rape, Indecent Assault, Sexual Assault, Prostitution related crime and others with an indecent element.

The number of reported Group 2 crimes (crimes involving a sexual element) has increased when compared to the 5 year average and the previous year. Detection rates have also increased to **58%**.

The increased reporting of crimes of this nature is consistent throughout Scotland with this crime group including instances of non-recent sexual abuse as well as cyber enabled and cyber assisted crimes such as the sending and receiving of images.

North East Division continues to work closely with partners in Social Work, Education and the Third Sector to educate the public, in particular young persons with regards to online safety.

Reported Rape remains consistent with the 5 year average. Divisional detection rates remain aligned with the national detection rate for crimes of this nature. The investigation of Rape is sensitively managed and supervised within the local Public Protection Unit. Specialist Officers support the victims through their traumatic experience and provide details of Partner Agencies and Third Sector support which is available. These Officers ensure victims are fully aware of the processes and why they are being carried out. Each investigation is led by a Senior Investigating Officer to maximise all lines of enquiry and forensic opportunities. Excellent feedback is received on a monthly basis from Third Sector organisations who engage with victims of this crime type.

The Public Protection Unit fully supports all national campaigns to encourage victims to come forward to report crimes and in conjunction with partners delivers both conventional media initiatives and online events. Officers from the Public Protection Unit are committed to working with Third Sector organisations to ensure a victim focused approach.

Through these efforts, victims feel confident to report non-recent crimes which, at times can lead to complex and protracted investigations. These are compounded when on occasions there are no forensic opportunities or when evidential opportunities such as CCTV are no longer available.

The focus on Domestic Abuse continues in Moray with information being issued on Social Media platforms as well as preventative messaging. North East Division have been working with Partner Agencies as well as Third Sector organisations to hold joint Facebook chats, allowing people to access professionals and obtain information on how to obtain help and support. Victims have reported incidents directly through these chats and have received help immediately.

North East Division has been a key partner in re-forming the Violence Against Women Partnership in Moray (VAWP) which is providing a focus for multi-agency work in this area.

Multi-agency processes are in place to consider all options to tackle high risk offenders as well as safety and support plans for high risk victims.

Hate Crimes in Moray are treated seriously which is reflected in the high detection rate of **88.3%**. Analysis of the recorded Hate Crimes in Moray has shown no trend in incidents or underlying issues.

Each crime is scrutinised with an appropriate response and strong social media messaging has been issued emphasising these crimes will not be tolerated.

Serious Organised Crime

Indicator	5 Year Average	Apr 2018 - Mar 2019	Apr 2017 - Mar 2018	Difference	% Change 2019 v 5 Year Av
Proceeds of Crime Act Seizures ¹¹	£195,669.64	£189,501.12	£398,245.03	-£6,168.52	-3.15%
Drug Possession Offences	268.4	351	353	+82.6	+30.8%
Drug Supply Offences	38.2	52	45	+13.8	+36.1%
Indicator	5 Year Average	Apr 2018 - Mar 2019	Apr 2017 - Mar 2018	Difference	% Change 2019 v 2018
Drug Deaths	N/A	10	11	-1	-9.0%

¹¹ A Division (Moray, Aberdeenshire and Aberdeen City) reported seizures only.

We are absolutely committed to proactively target Serious Organised Crime Groups who operate within the North East of Scotland and in particular Moray. Although, these groups impact on the local communities in a multitude of different ways one of the main threats they pose to the public in Moray is through the supply of controlled drugs.

This year has seen an increase in drug supply charges being libelled, bringing the total to **52** for the year, which is **7** more than the previous and **36%** above the five year average.

This is only achieved through the hard work of all involved in the intelligence gathering and enforcement, however the heart of the matter is the positive community engagement that is very evident in order to cultivate the intelligence. Information from the community is essential and is gathered through proactive and high visibility Policing and in turn, information back into the community of successful results is fostered through regular use of media.

Under the auspices of Operation Aspen, intelligence gathering in Moray over the reporting period has led to the recovery of controlled drugs with a conservative estimated value of over £667,000, with one significant seizure in Lossiemouth accounting for over £550,000 of that figure. It is clear that these recoveries are the result of excellent communication between communities and Police Officers as we work together to prevent organised criminality through drug dealing in Moray.

With the increase in supply charges, there has been a continued delivery in dealing with possession charges as the 351 offences during this period is well above the 5 year average and demonstrates the day to day interaction and appropriate use of stop and search powers.

These levels allow the Moray Drug and Alcohol Partnership to engage with those who are dependent on drugs and reduce their need and/or usage. It is this very approach in conjunction with other aspects which may well have contributed to one less drug related death in the Moray area.

We continue to build on partnership approaches to events, with one example being on 30 March 2019, where a multi-agency operation involving Health, RAF Police, Security Staff, Community Officers and Police Dog resources led to over **60 stop/searches** being carried out

on one evening resulting in **12 drugs possession cases**. Of equal importance to these drugs being removed from circulation was the model of delivery by the partners, which will be developed going forward and deployed across the area as required.

Counter Terrorism and Domestic Extremism

The North East CONTEST Multi-Agency Board and the associated Prevent Delivery Group, of which Moray is an active partner, continue to deliver the national CONTEST strategy in the North East of Scotland. The Prevent, Pursue, Protect and Prepare principles are the continued focus of the strategy which aims to reduce the risk from terrorism to the UK.

Prevent involves safeguarding and supporting those vulnerable to radicalisation, to stop them from becoming terrorists or supporting terrorism. At a local level this involves close working relationships between partner agencies to identify persons at risk. Thereafter, the collaborative approach continues as plans are developed and implemented to divert those at risk. Positive multi-agency engagement with the community is crucial in this approach and the excellent working relationships between partner agencies and the combined vision for empowered, resilient and sustainable communities assists in the delivery of this objective.

Protect has the aim of strengthening our protection against a terrorist attack. Traditionally the local multi-agency work has been aimed at providing advice and guidance in relation to the protecting and safeguarding of physical locations, sharing best practice for cost effective, proportionate physical security for community and commercial buildings utilising the principles of a national program known as Action Counters Terrorism (ACT). Whilst this work continues with tailored inputs, advice and guidance, there is an emerging threat in relation to cyber-attacks and multi-agency work will also be focused towards this area in the future. The Police Scotland Cyber Crime Prevention Unit is embryonic and has been formed to counter this threat utilising a preventative agenda. This Unit has been engaging with local businesses to highlight the 'Cyber Essentials' principles which provides guidance for maintaining cyber security against the ever-changing threat of cyber-attacks.

National Security is always at the forefront of our minds and as we see a continued threat around the United Kingdom and across Europe, we remain vigilant. The threat to the UK from International Terrorism has remained at **SEVERE** (an attack is highly likely). The threat to Great Britain from Northern Ireland related terrorism is **MODERATE**.

With this in mind, we continue to make much of the preventative messaging, reassurance patrols and education part of our day business as we protect crowded places, faith groups and iconic locations.

To assist in the delivery of the multi-agency agenda and priorities, North-East Division has a team of Local CONTEST Liaison Officers (LCLOs) who carry out activities within their local policing area or department, where necessary assisted by experts or specialists from national departments. This approach assists to blend national and local requirements whilst ensuring the interests and needs of local communities are at the forefront of everything we do.

Miscellaneous

Stop and Search

Indicator	Apr 2018 - Mar 2019	Apr 2018 - Mar 2019 (positive)
Consensual	0	-
Legislative	556	147
Number of Consensual Stop and Searches Refused	0	-

Response Time Stages

Police response times are based on incident handling and measure the time taken from the initial input to the incident (first keystroke in a new incident) to the time of arrival of the resource at scene (officer updating the ACR via their airwave). The police response time is thereafter broken down into its component parts, giving an indication of efficiency at each stage.

Incident Handling – Service Centre

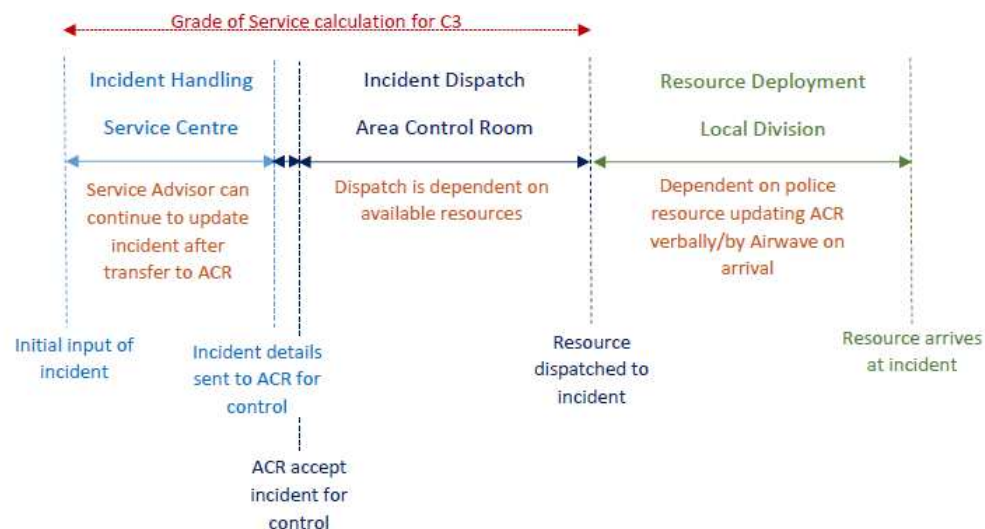
This is the measure of time from creation of a command and control incident by a service adviser until the time the incident is sent to the relevant ACR for control. For East and West regions this calculation is the difference between two timestamps: time the incident is created (first keystroke on a new incident, known as initial input) and the time the incident is sent to the ACR for control. This measure is not presently available for the North region.

This measure is specifically for police response to incidents reported by the public, but is not a measure of the amount of time a member of the public spends speaking to a service adviser. Instead this measures the length of time a service adviser retains an incident on STORM Unity until notifying the ACR. The incident may continue to be updated by the service adviser with real time information even after it has been accepted at the ACR for control and a resource has been dispatched.

Incident Dispatch – Area Control Room

This is the measure of time from the incident being accepted for control at the ACR until a resource has been dispatched to the incident location. For East and West regions this calculation is the difference between the two relevant timestamps. This measure is not presently available for the North region.

This measure is specifically for police response to incidents reported by the public, and measures the time taken by a controller to read the information contained on the incident, make a risk assessment using all information available, then find and dispatch a suitable resource. If



there is only very limited information available due to the incident being transferred by a service adviser quickly with minimal information, this time may be delayed whilst the incident is updated with more information for a robust risk assessment, it may also be delayed due to there being no resources available to dispatch.

Resource Deployment – (North East) Division

This is the measure of time from the first resource being dispatched to the incident location until the time first resource arrives at scene (not necessarily the first resource that was dispatched, but the resource which arrived fastest). The arrival time relies on the resource which arrives at scene to update the ACR, either verbally via their airwave or preferably by automatic means via their airwave by pressing the appropriate soft key.

This measure is specifically for police response to incidents reported by the public and may be considered as the “travel time”.

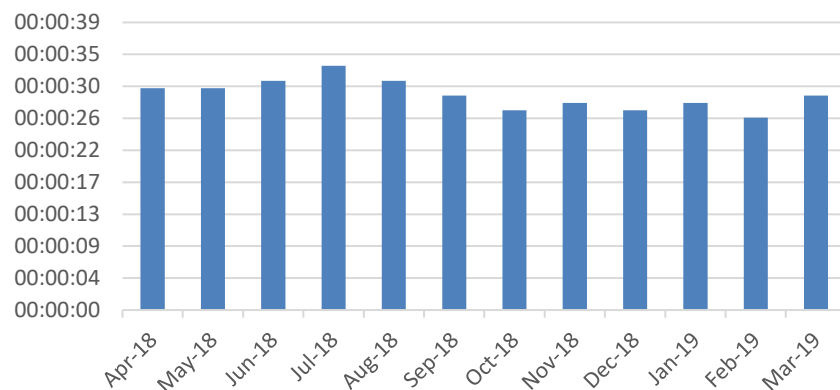
Overall Response Time

This is the overall measure from the first point of contact with the Police to the resource arriving at scene.

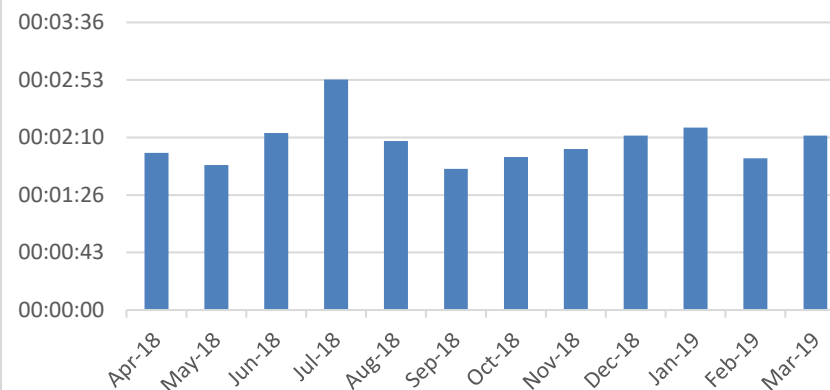
A calculation is made between the times of initial input on STORM until the time the first resource arrives at scene.

Incident Handling (Service Centre) Time: One of the time stamp fields which is used to calculate this time is overwritten each time the incident is transferred to the ACR. For instance if a call was disposed but subsequently reopened for updates and transferred to the ACR, this time would be corrupted. This can cause the AVERAGE incident handling time to be skewed in such a way that it appears to take longer to handle a call than it does to take the call and attend the incident.. As a result any incidents which have a transfer to ACR time which is later than the first resource allocated to incident time is discounted. This only affects this one timestamp, all others are unaffected. The incident is only excluded from this part of the process but is nevertheless included in the volume of incidents excluded from the data.

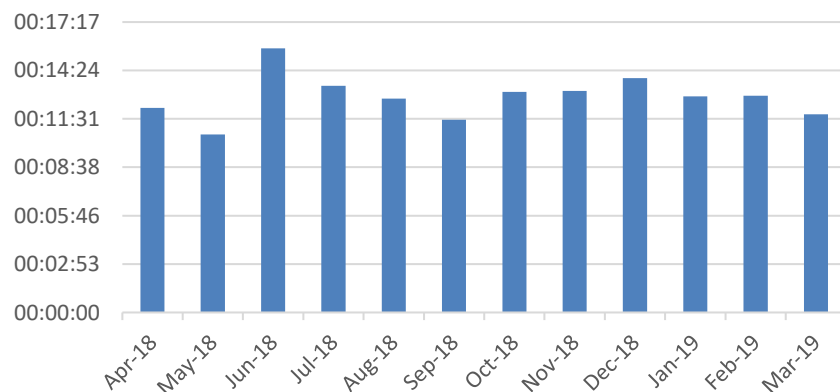
Grade 1 - Incident Handling - Service Centre
(monthly avg. time)



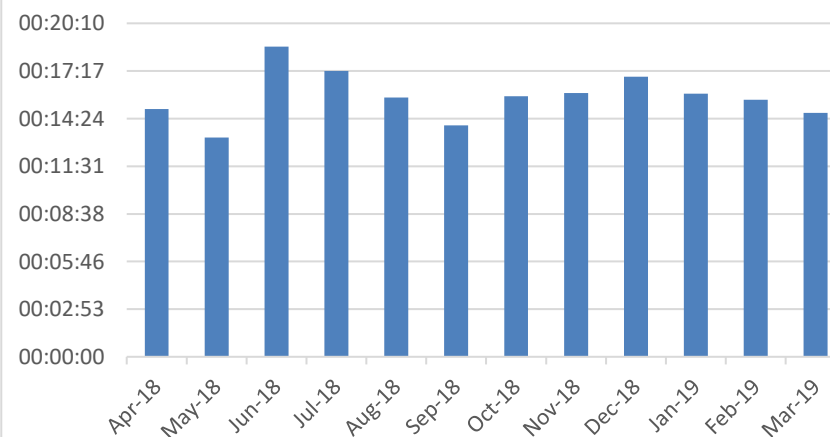
Incident Dispatch - Area Control Room
(monthly avg. time)



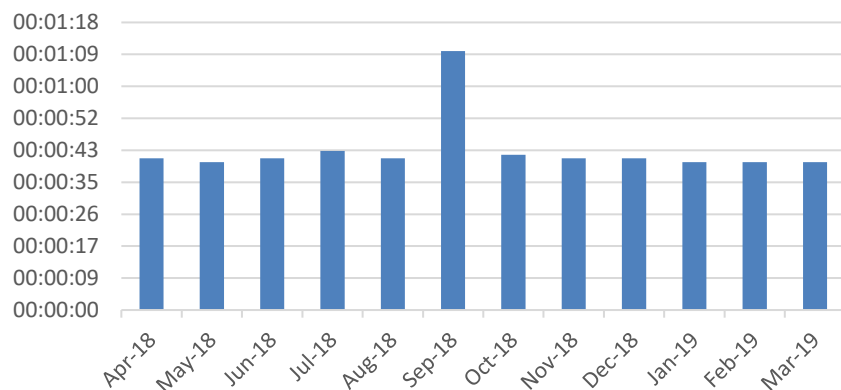
Resource Deployment - North East Division
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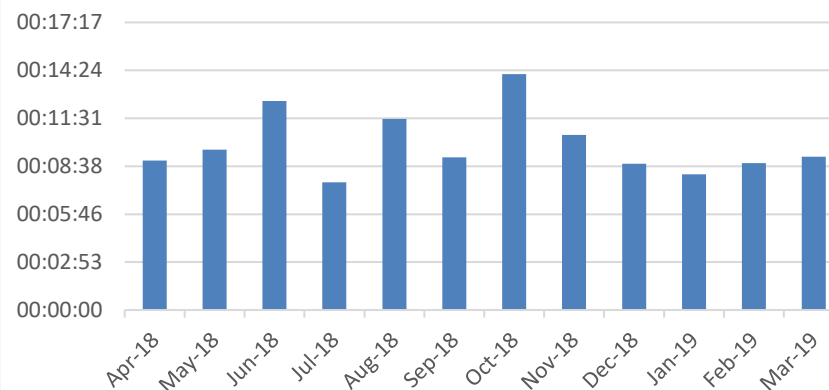
Overall Response Time (monthly avg. time)



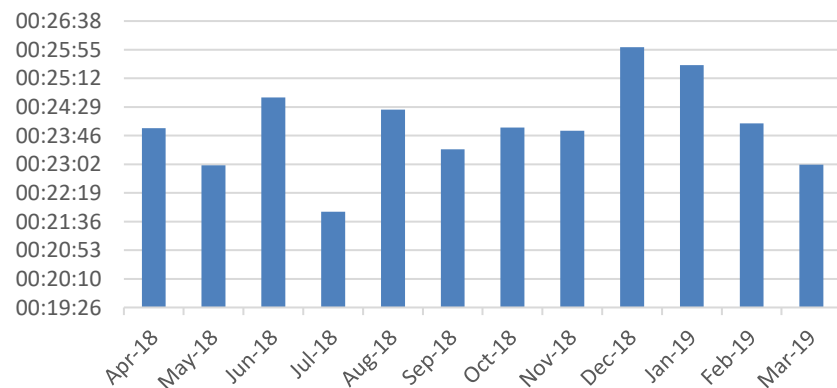
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(monthly avg. time)



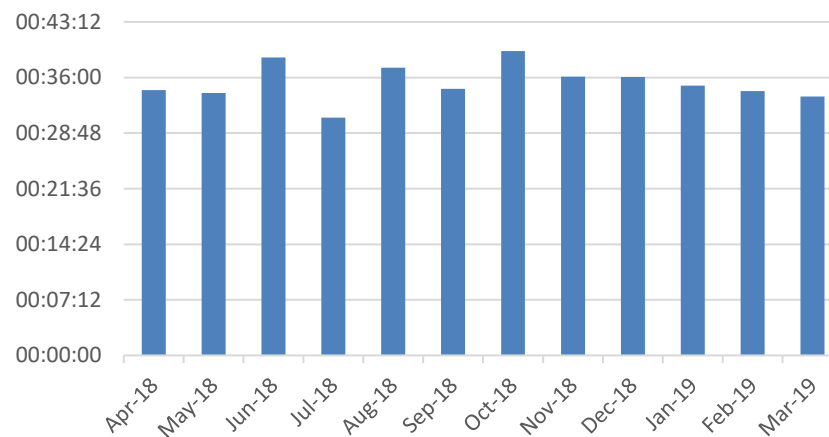
Incident Dispatch - Area Control Room
(monthly avg. time)



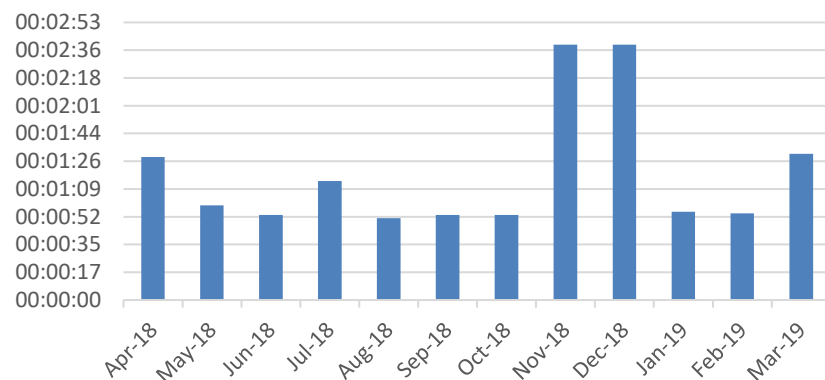
Resource Deployment - North East Division
(monthly avg. time)



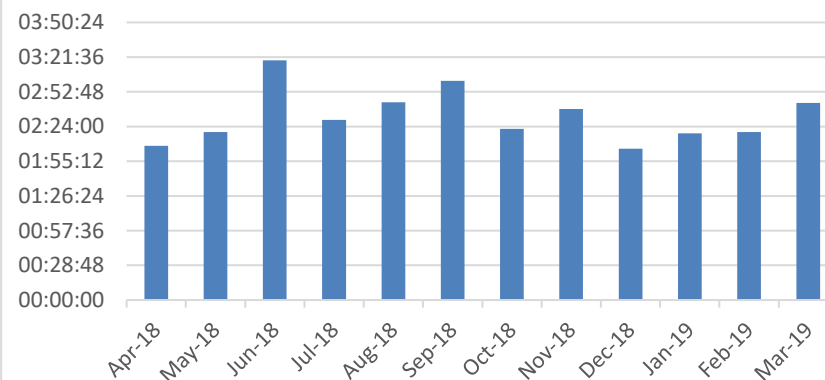
Overall Response Time (monthly avg. time)



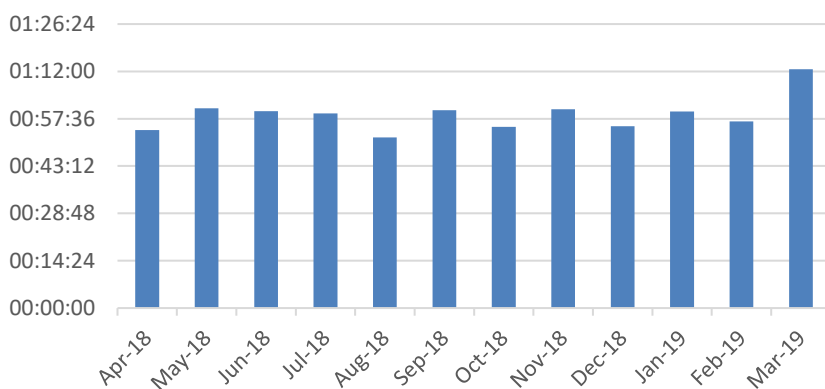
Grade 3 - Incident Handling - Service Centre
(monthly avg. time)



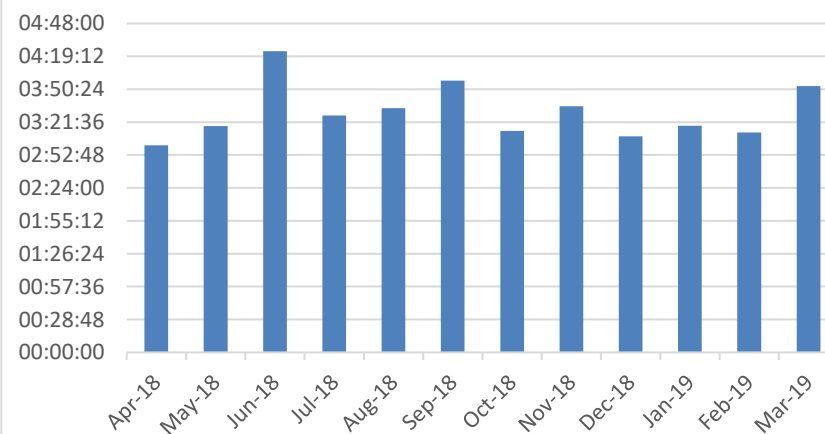
Incident Dispatch - Area Control Room
(monthly avg. time)

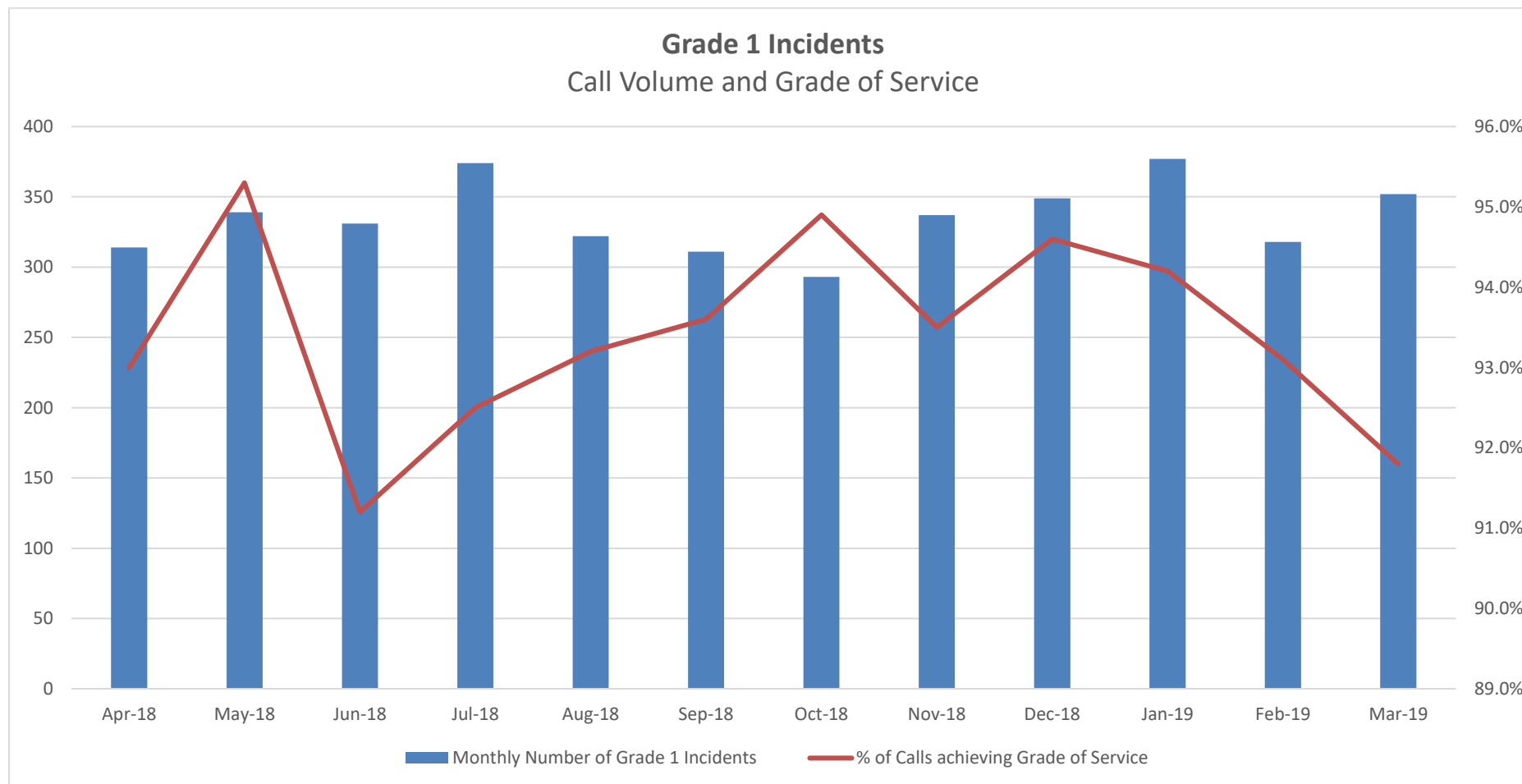


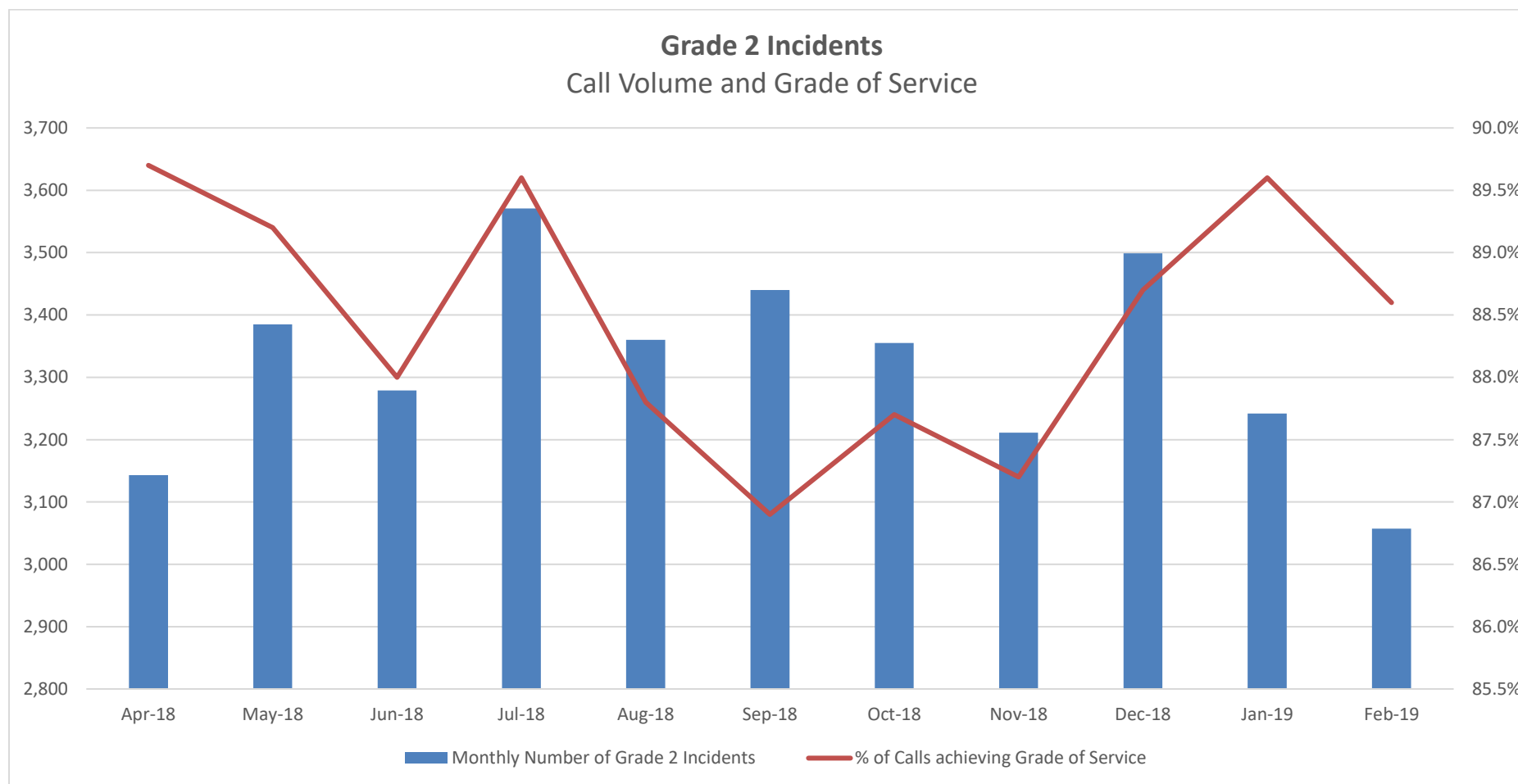
Resource Deployment - North East Division
(monthly avg. time)

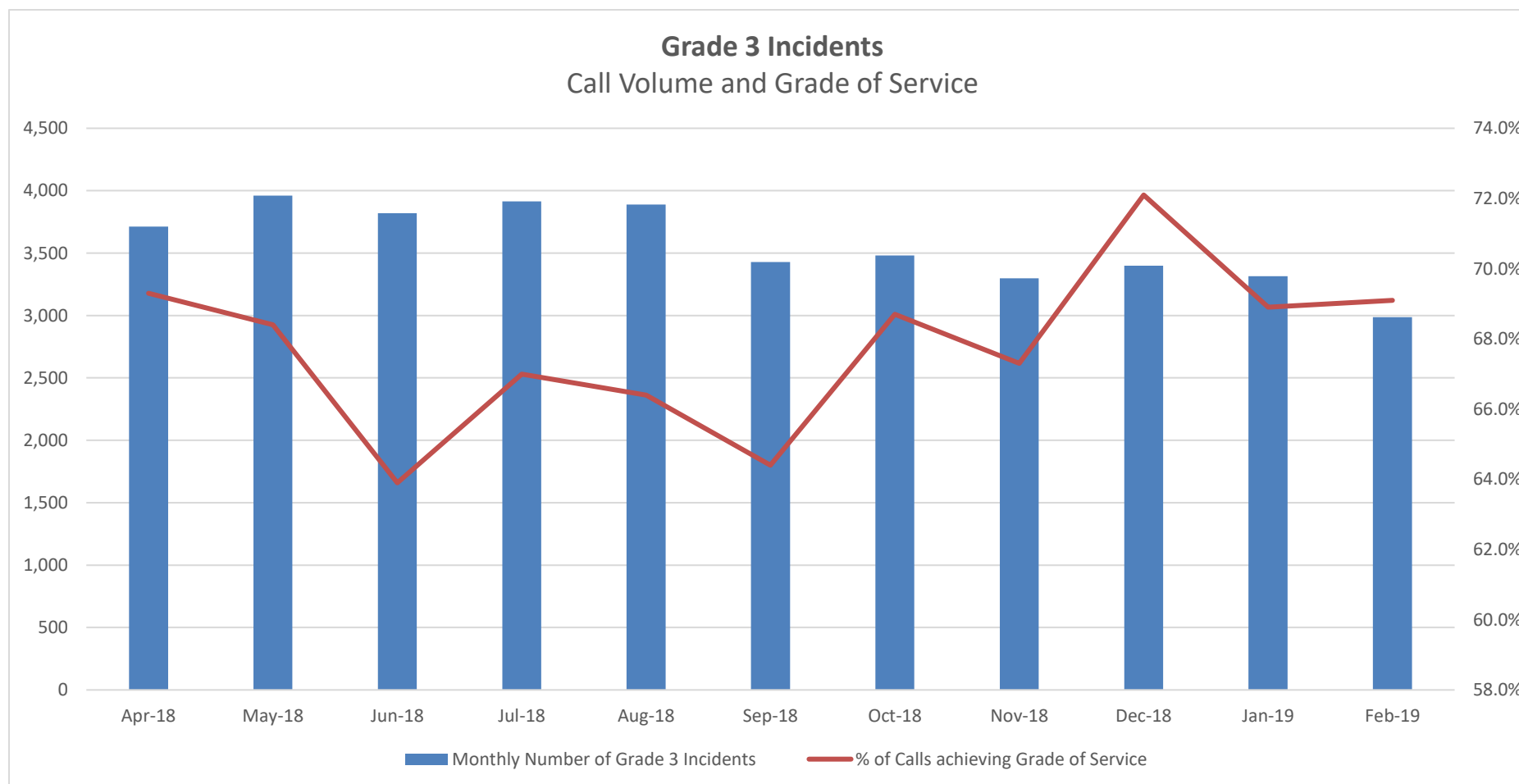


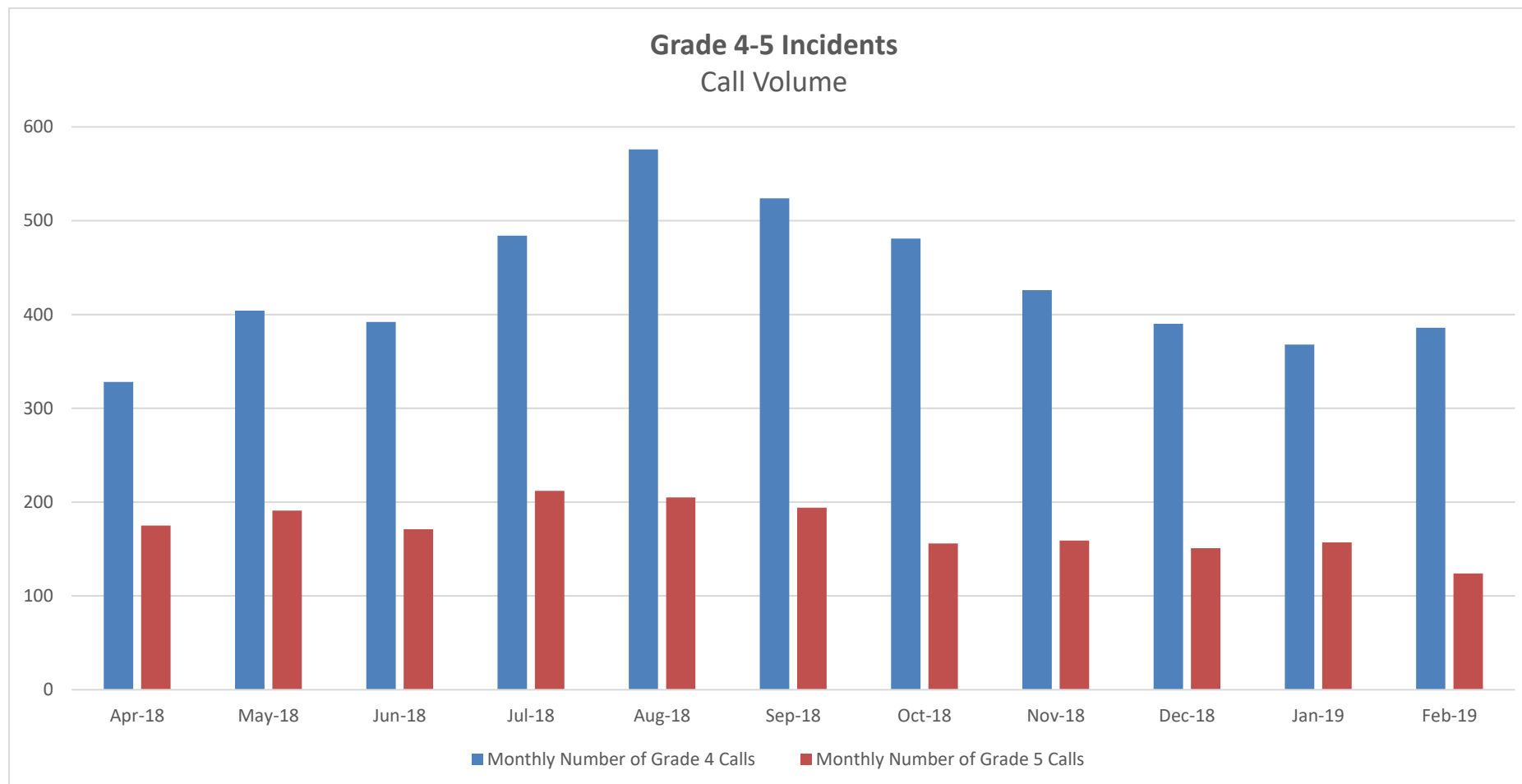
Overall Response Time (monthly avg. time)

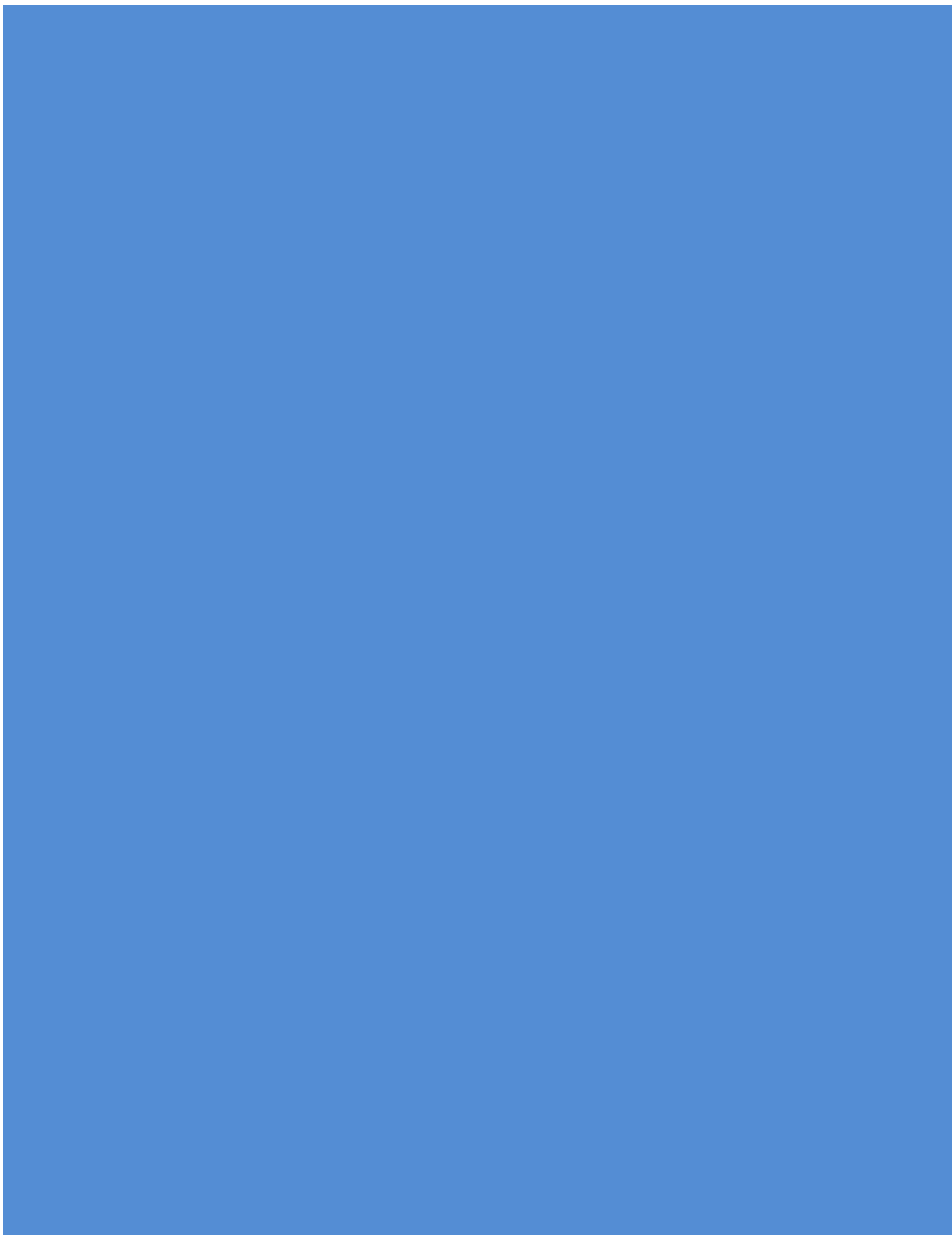












Digitally Enabled Policing Programme

Verbal report by Chief Superintendent Campbell Thomson



REPORT TO: POLICE AND FIRE AND RESCUE SERVICES COMMITTEE ON 22 AUGUST 2019

**SUBJECT: SCOTTISH FIRE AND RESCUE SERVICE MORAY
PERFORMANCE REPORT 1 APRIL 2018 – 31 MARCH 2019**

**BY: LSO MARTIN TAIT, LOCAL SENIOR OFFICER,
ABERDEENSHIRE & MORAY**

1. REASON FOR REPORT

- 1.1 To inform the Committee of the performance undertaken by Scottish Fire and Rescue Service (SFRS) locally and in respect of the Moray Local Fire and Rescue Plan 2017-20.
- 1.2 This report is submitted to Committee in terms of Section III (J) (1) of the Council's Scheme of Administration relating to Police and Fire and Rescue Services in Moray.

2. RECOMMENDATION

- 2.1 **It is recommended that the Committee consider and note performance outlined in the report applicable to annual performance for 1 April 2018 to 31 March 2019.**

3. BACKGROUND

- 3.1 The Moray Local Fire and Rescue Plan 2017-2020 was approved by this Committee on 23 November 2017 (para 5 of the Minute refers) for and on behalf of the Local Authority.
- 3.2 Section 41H Provision of information to local authority of The Police and Fire (Scotland) Reform Act 2012, states:
 - SFRS must give to a local authority such information or reports relating to the carrying out of SFRS's functions in the authority's area (including reports given by reference to any local fire and rescue plan in force for the area) as the authority may reasonably request.
- 3.3 The performance report provides those outcomes, as per Section 41H and 41K of the Act, applicable to the annual Moray Ward Performance Report for the Moray Council Area in the context of the Moray Local Fire and Rescue Plan 2017-20.

- 3.4 The information contained within the report on **Appendix 1** details local area performance for period 1 April 2018 to 31 March 2019.

4. SUMMARY OF IMPLICATIONS

(a) Corporate Plan and 10 Year Plan (Local Outcomes Improvement Plan (LOIP))

The discharging of the Council's responsibilities in relation to the Police and Fire Reform (Scotland) Act 2012 is of direct relevance to the delivery of the Council's responsibilities in relation to Community Planning and the Local Outcome Improvement Plan

(b) Policy and Legal

This report is brought before the Moray Police and Fire and Rescue Services Committee within its remit for local scrutiny and governance arrangements.

(c) Financial implications

There are no financial implications arising from this report.

(d) Risk Implications

There are no risk implications arising from this report

(e) Staffing Implications

There are no staffing implications arising from this report

(f) Property

There are no staffing implications arising from this report

(g) Equalities/Socio Economic Impact

Not Applicable

(h) Consultations

Not Applicable

5. CONCLUSION

- 5.1 The report provides the Committee with the local performance outcomes relative to the priorities agreed in the Moray Local Fire and Rescue Plan 2017-20, for annual performance 1 April 2018 to 31 March 2019.**

Author of Report: Martin Tait, Local Senior Officer, Aberdeenshire & Moray

**Scottish Fire and Rescue Service
Moray Performance Report
1st April 2018- 31st March 2019**



DISCLAIMER

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.

Please ensure any external partners in receipt of these reports are aware of this.

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Introduction

Welcome to the Scottish Fire and Rescue Service Moray Area performance report for the reporting period 1st April 2018 to 30th March 2019. The report is aligned to and reports on progress against the priorities set out in the Local Fire and Rescue Plan for Moray 2017 – 2020.

The information presented in this report provides a comparison against key performance indicators, the selected performance indicators are selected to best inform and support the priorities within the Local Fire and Rescue Plan for Moray 2017-2020. Each indicator displays the activity reflecting performance for year to date vs. a specific target and previous 4 years rolling average. The performance indicators within the report support the local priorities:

- Emergency Response and Community Resilience
- Unintentional Harm Home safety
- Anti-social Behaviour
- Non Domestic Fire safety
- Non Fire emergencies
- Unwanted Fire Alarm Signals

Home Fire Safety Visits remain a key focus in our community safety activity to reduce accidental dwelling fires and casualties resulting from these. We continue to explore and develop partnerships throughout the area to identify those most vulnerable and/or at risk from fire and/or harm in the home. Through our contribution to Moray Community Safety Hub and the Community Planning Partnership collectively we have raised awareness of our referral process and promote a better understanding of fire risk in the home. Year to date staff have delivered 1658 HFSV to the most vulnerable within our communities. The focus of staff and partners is to identify those at highest risk from fire through a dedicated referral process.

We are currently supporting the SFRS White Goods Safety Campaign toolkit, this is a national media campaign that looks at the risks and potential fire hazards of leaving on tumble dryers, washing machines and dishwashers when asleep or out of the premises. In addition we have undertaken the Buckie and Hopeman Gorse and Wildfire strategy, working with partners to reduce and prevent the effects of wildfires in the area.

During this reporting period local SFRS prevention staff have been working with community safety partners to produce a new hard hitting movie for the successful road safety Safe Drive Stay Alive initiative. This initiative was delivered on the 21st November and contributes to educating and reducing road risk within the Moray area.

SFRS local staff remain fully committed to making Moray a safer place to work, live and visit and during this period engagement sessions have taken place with all staff on Service Transformation and Redesign. This was followed up by further engagement sessions with staff from both members of the Strategic Leadership Team and the LSO Management Team.

Performance Summary

We measure how well we are meeting our priorities using 6 key indicators, depicted below

Key performance indicator	Apr to (& incl.) Mar					RAG rating
	2014/15	2015/16	2016/17	2017/18	2018/19	YTD
All accidental dwelling fires	53	47	51	35	52	Red Diamond
All accidental dwelling fire casualties (fatal & non-fatal)	8	11	15	12	11	Green Circle
All deliberate fires	72	68	78	69	122	Red Diamond
Non domestic fires & secondary fires	147	131	156	119	270	Red Diamond
Special Service - All	156	129	165	150	154	Yellow Triangle
False Alarm - UFAs	377	348	365	353	339	Green Circle

RAG rating - KEY

Red Diamond	RED DIAMOND	10% higher than the previous YTD period, or local target not achieved.
Yellow Triangle	YELLOW TRIANGLE	Up to 9% higher than the previous YTD period, or local target not achieved.
Green Circle	GREEN CIRCLE	Equal to or improved upon the previous equivalent quarter (or YTD period), or local target achieved.

Note

The key performance indicators reflect progress is being made in relation to the reduction of Accidental dwelling Fire casualties, however we have seen a slight increase in Special Service Incidents and UFAS. We have seen a rise in Accidental Dwelling Fires and a significant rise in Deliberate Fires and Non Domestic and Secondary fires. This is mainly aligned to the rise in Deliberate Secondary Fires which is captured in both KPI's. The Local Senior Officer and staff within the area are committed to delivering a high level of service and support to Moray communities and we will continue to work with Community Planning Partners and Local Communities to reduce risk.

Incident Overview

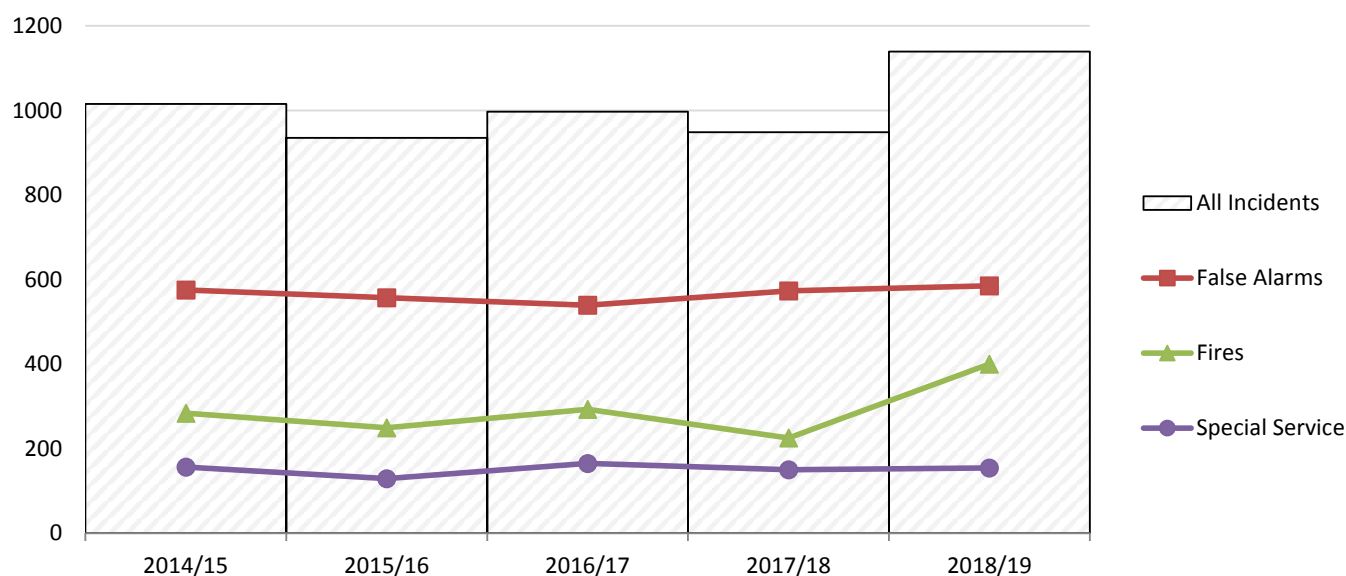
During this reporting period SFRS responded to 1193 incidents in the Moray area, this can be further broken down into the following categories;

False Alarms 585 (50%)

Fires 442(37%)

Special Services 154 (13%)

The chart below illustrates incidents YTD attended within Moray council over the last 5 fiscal years



Progress on local fire & rescue plan priorities
Local Risk Management and Preparedness
<p>The SFRS has a statutory duty to reduce risks to our communities to make certain that they receive the best possible service. The management of risk within our communities means:</p> <ul style="list-style-type: none"> • Identifying the risks to the community which fall within the scope of responsibility of the SFRS. • Undertaking a process to prioritise these risks. • Ensuring that appropriate Local and National resource capability and trained Fire Service personnel are in place to address them.
<u>Train our staff to deal with our local risks</u>
<p>All LSO based staff follow a comprehensive development and maintenance of skills program to ensure staff competence in a wide range of skills. This allows for us through a risk-based approach, to have the right people in the right place at the right time to deliver both emergency response and prevention activities across Moray.</p> <p>Development of staff is supported both locally and nationally through our Training and Employee Development Department who deliver development inputs and also conduct quality assurance in relation to our local training and development plan.</p> <p>Staff also maintain their knowledge, skills and understanding of local risks through interpretation of robust Standard and Local Operating Procedures, Control Operating Procedures, General Information Notes and Technical Information Notes. During this reporting period staff have completed development modules including, Safe Working at Height, Ladders, Pumps and have also undertaken live Hot Fire training at Invergordon and Water rescue training with colleges from Inverness .</p>
<u>Gather and analyse risk information</u>
<p>Risk information is provided for staff through our Mobile Data Terminals which are mounted on all front line appliances. These terminals provide crews with hazard and risk data pertaining to individual premises throughout Moray and assist crews in dealing with incidents, safely, effectively and efficiently.</p> <p>Both Wholetime and Retained staff within the area are currently carrying out new inspections of risks within the Moray area and re-inspections of premises to ensure that the information is still up to date and this information is gathered and held on the appliance via a rugged computer allowing access during the early stages of an operational incident .</p>
<u>Work with partners to mitigate risks</u>
<p>The area is committed to partnership working both in respect of emergency response and prevention and protection activities. In relation to emergency response, local station managers contribute to event planning and organising multi-agency exercises to test site specific plans. During this reporting period and as part of Grampian Local Resilience Partnership SFRS staff participated in a multi-agency exercise held within the grounds of RAF Lossimouth and have also undertaken a multipump exercise within a premises in Keith</p>
<u>Deal with major events</u>
<p>We prepare for dealing with major events through our contribution to the Local Resilience Partnership. The Local Senior Officer represents the Service on the Local Resilience Partnership, with our Local Station Managers contributing to Local Working Groups alongside our Civil Contingencies Support Officer.</p>

*

Reduction of 'All accidental dwelling fires'

Accidental dwelling fires can have a significant negative impact upon both individuals, the wider community and are financially costly to house holders and housing providers in terms of repair and the reinstatement of homes.

Key contributory risk factors include, lifestyle, independent living strategies, smoking, consumption of alcohol and prescribed and non-prescribed drugs. Individual capability and vulnerability, and aging demographics.

Results

Results for this indicator reflects the Moray Area is below the average of accidental dwelling fires when compared against both Scotland and the North Service Delivery Area.

During this reporting period there were 52 Accidental Dwelling Fires compared to 35 for the same reporting period from the previous year (49%) increase. However at this over the longer term, the average number of incidents over 5 years is 49, so this represents a 6% increase over the expected average

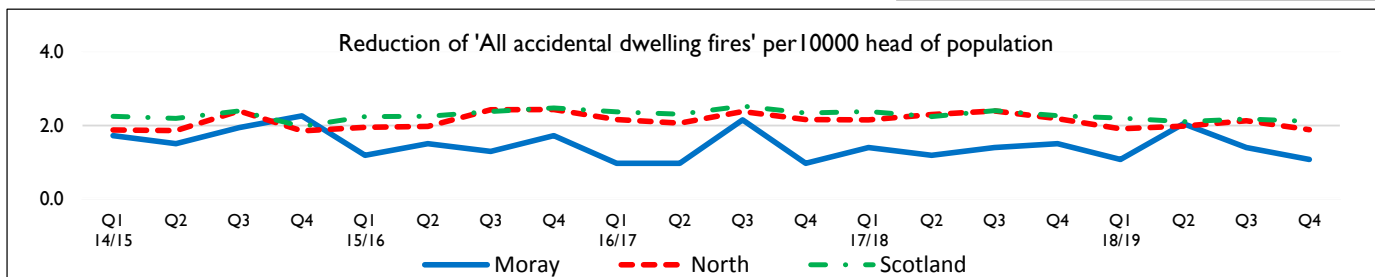
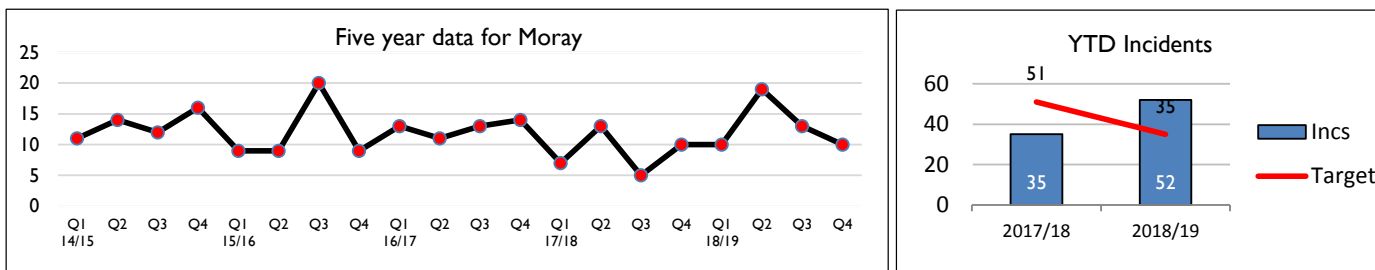
Reasons

Of the 52 fires that occurred 36 of these (70%) started in the kitchen. Of the 52 incidents 21 were in homes occupied by persons over 65 and 21 incidents were the result of cooking

From the 52 incidents 38 (73%) of them required limited operational intervention from attending fire crews other than removing the item from the heat source or switching off the power supply and providing the occupiers with reassurance and Home Fire Safety Advice.

Actions

Throughout Moray we continue to provide advice and guidance and promote Home Fire Safety Visits ensuring that these are targeted at the people most in need. Through Moray Community Safety Hub we ensure information is shared among partners and that vulnerable people are identified and a partnership approach is adopted to meet their needs. During this period we have delivered 1658 Home Fire Safety Visits including those undertaken during Post Domestic Incident Response Visits.



YTD ward ave. for Moray - 7	2014/15	2015/16	2016/17	2017/18	2018/19	Sparklines
Moray	53	47	51	35	52	
Speyside Glenlivet	4	5	8	2	3	
Keith & Cullen	6	2	1	4	11	
Buckie	12	4	8	2	6	
Fochabers Lhanbryde	7	5	3	2	4	
Heldon & Laich	4	6	7	8	7	
Elgin City North	9	7	3	6	5	
Elgin City South	7	8	6	5	3	
Forres	4	10	15	6	13	

Reduction of 'All accidental dwelling fire casualties (fatal & non-fatal (incl. p/c's))'

The reduction of fire casualties is clearly linked to our priority “Unintentional Harm and Home Safety”. The reduction of fire fatalities and casualties is at the core of our preventative and early intervention activities carried out by SFRS in the Moray area. Significant contributory factors associated with the number of fire casualties and fatalities include, lifestyle, independent living strategies, smoking, consumption of alcohol and prescribed and non-prescribed drugs, Individual capacity and vulnerability, and ageing demographics.

Results

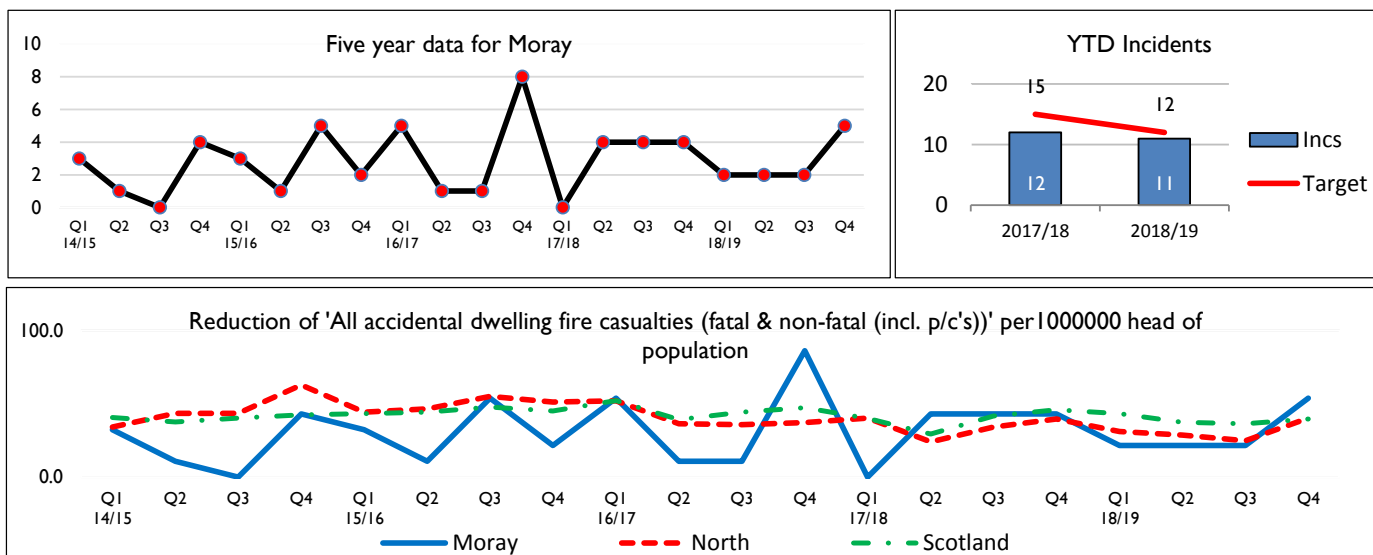
In relation to dwelling fire casualties we have seen a reduction from 12 to 11 for the same reporting period last year, a fall of 8 % . This is consistent with the longer term trend where comparison against the three year rolling average also shows a reduction in the number of dwelling fire casualties. This may also be a reflection on the evidence that the fires are being detected early and extinguished prior to any significant damage. In addition the HFSV initiative provides advice on the development of Fire Action plans for occupiers involved in fire

Reasons

Out of the 11 dwelling fire casualties, unfortunately 2 were fatalities , 4 required hospital treatment and 5 were provided with oxygen at the scene by the Fire Service . Of the 11 casualties 5 were outside the property when the Fire Service arrived .

Actions

Partnership working and the delivery of Home Fire Safety Visits are the key focus for us in reducing fire casualties and fatalities. In Moray we continue to develop partnerships through the Community Safety Hub and the Community Planning Partnership. Delivery of Home Fire Safety Visits to the high risk member of the local community sees continuous improvement.



YTD ward ave. for Moray - 1	2014/15	2015/16	2016/17	2017/18	2018/19	Sparklines
Moray	8	11	15	12	11	
Speyside Glenlivet	1	4	1	1	0	
Keith & Cullen	1	1	0	1	2	
Buckie	1	0	1	0	0	
Fochabers Lhanbryde	1	0	0	1	0	
Heldon & Laich	1	1	2	2	4	
Elgin City North	1	2	3	2	0	
Elgin City South	2	1	4	2	2	
Forres	0	2	4	3	3	

Reduction of 'All deliberate fires'

In Moray, evidence reflects that deliberate fires are a problem in specific areas that can be linked to anti-social behaviour. Partnership working is key to reducing this type of incident and with the assistance of partners and communities we have reduced deliberate fires in areas where historically we have seen the highest level of activity.

Results

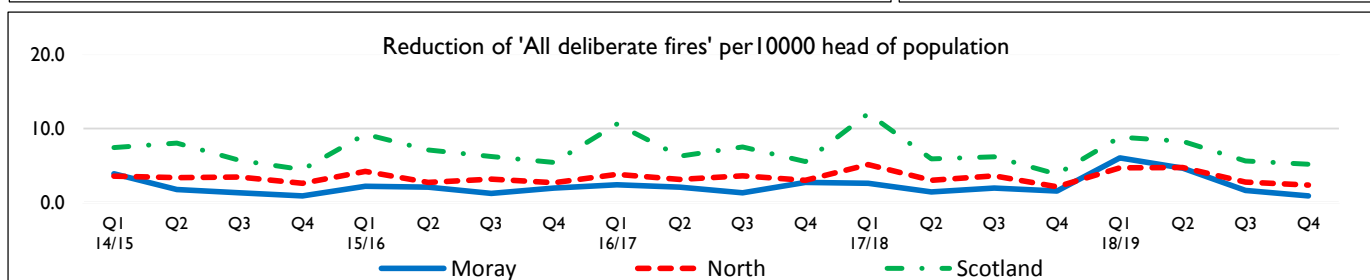
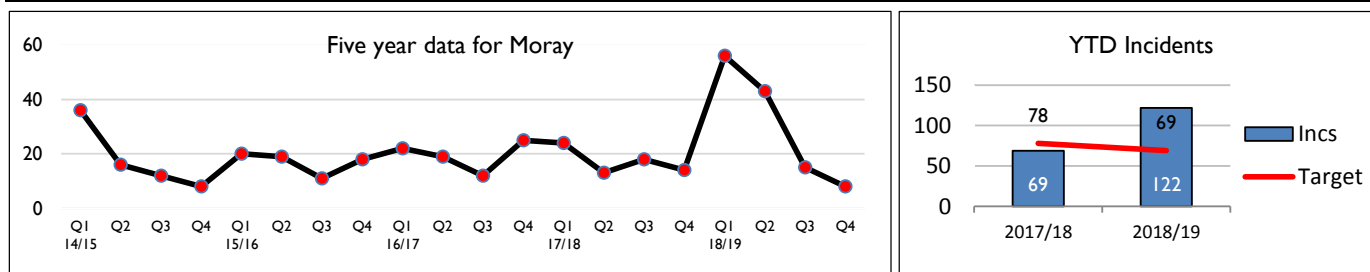
Results for this indicator show that whilst we are below the average number of deliberate fires in the area when compared against both Scotland and the North Service Delivery Area we have seen a significant increase in deliberate fires from 69 to 122 (76% increase) when compared to the same period for the previous year. This also represents a 5 year high for the area. The unusual dry spell of weather from May - September (school holidays) has been a contributing factor to the increase in deliberate fires.

Reasons

Deliberate fires can be split into two different categories these are Deliberate Primary and Deliberate Secondary Fires. During this period 95 of the 122 Deliberate Fires that occurred were Secondary fires these are fires involving grassland and refuse. The remaining 27 fires that occurred were Primary fires and these included 11 Road Traffic Vehicles, 10 Commercial Woodland areas, 3 Dwellings/ Residential properties, 1 Private Garages, 1 Garden Sheds and 1 Hospital building

Actions

Partnership working is key to reducing deliberate fires and we achieve this through the Moray Community Safety Hub. As part of our Thematic Action Plans we focus on deliberate fires and carry out interventions in identified problem areas. We use both traditional and social media to highlight the hazards and consequences of deliberate fires and use our Firesetters intervention program to carry out engagement activity with youths that have been identified as being involved in Deliberate Fires.



YTD ward ave. for Moray - 15	2014/15	2015/16	2016/17	2017/18	2018/19	Sparklines
Moray	72	68	78	69	122	
Speyside Glenlivet	3	1	5	1	6	
Keith & Cullen	7	7	12	10	10	
Buckie	14	14	12	7	6	
Fochabers Lhanbryde	10	10	9	10	16	
Heldon & Laich	10	8	10	12	51	
Elgin City North	11	6	12	13	15	
Elgin City South	11	12	8	9	8	
Forres	6	10	10	7	10	

Reduction of 'Non domestic fires & secondary fires'

This priority concentrates on buildings that are not domestic premises and incidents that involve Grass and Refuse. Again partnership working is key to reducing this type of incident and we work with building occupiers and owners through our Legislative Fire Safety Enforcement Officers to reduce fires in non-domestic properties.

The other aspect to this priority is reducing Secondary Fires and we work with partners and communities to achieve this.

Results

In relation to this priority we have seen an increase from 117 to 270 incidents when compared to the previous year (130% increase). This represents a 5 year high for the area and is a reflection of the significant increase in both Accidental and Deliberate Secondary fires (grass & bushes, etc) and the unusual dry spell of weather from May - September was a contributing factor to the significant increase in incidents. The Non domestic Fires showed an increase from 36 to 39 incidents reflecting a 8% increase. Of the 39 Non Domestic Fires 25 of these incidents required limited fire fighting action by the fire service.

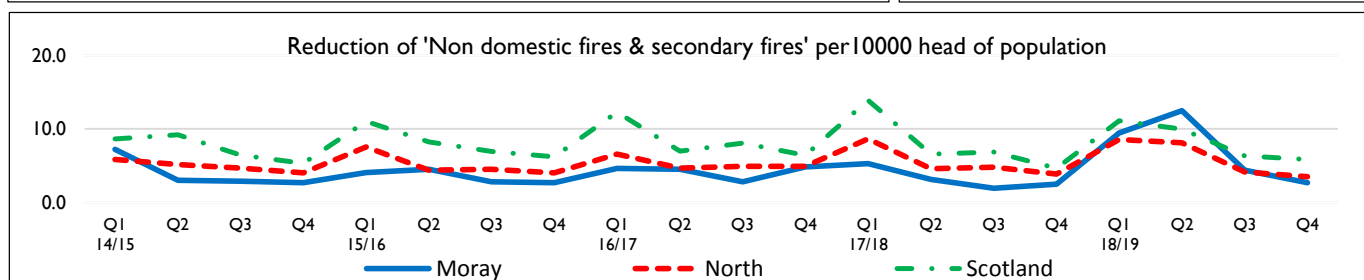
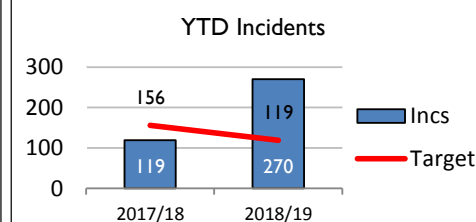
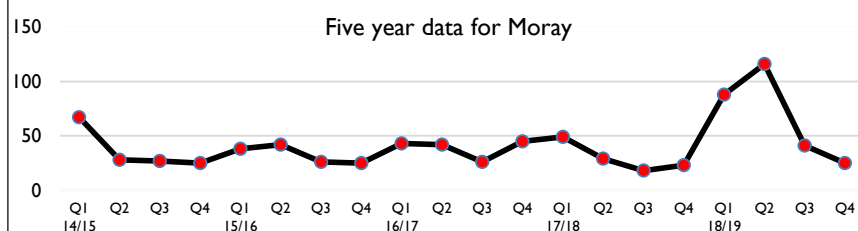
Reasons

Of the 270 incidents that occurred 136 of them (51%) were as a result of Accidental Secondary Fires, 95 (35%) were as a result of Deliberate secondary fires and 39 (14%) were as a result of fires in non domestic buildings.

In relation to Non domestic fires 29 were determined to be accidental, 4 were determined to be deliberate and 6 were an unknown cause.

Actions

The SFRS continues to engage with business owners through our fire safety enforcement program and a programme of Fire safety Audits, where we provide advice and guidance on how to prevent both accidental and deliberate fires in Non-Domestic Buildings. In relation to accidental secondary fires we promote the proper disposal of smoking materials through both traditional and social media. For deliberate secondary fires we work with our partners in the Moray Community Safety Hub to highlight the dangers and consequences of deliberate fire-raising.



YTD ward ave. for Moray - 34	2014/15	2015/16	2016/17	2017/18	2018/19	Sparklines
Moray	147	131	156	119	270	
Speyside Glenlivet	15	11	13	6	11	
Keith & Cullen	14	20	21	15	24	
Buckie	19	15	19	10	27	
Fochabers Lhanbryde	12	17	27	9	33	
Heldon & Laich	21	19	22	26	105	
Elgin City North	15	11	15	17	16	
Elgin City South	27	16	14	15	19	
Forres	24	22	25	21	35	

Reduction of 'Special Service - All'

A core part of SFRS activity locally is responding to Non Fire Emergencies such as road traffic collisions (RTCs), other rescue situations and flooding. Firefighters are trained to a high standard and have at their disposal the most modern equipment for extracting people in rescue situations and administering first aid to casualties.

As well as our operational response we are actively involved in preventing accidents from occurring through our work with the Moray Community Safety Hub and Public Protection Partnership.

Results

Special Service Incidents have remained fairly static over the last 3 years for the same reporting period with 154 incidents attended. The most common form of Non Fire Emergencies are Road Traffic Collisions with 44 incidents occurring, 56 incidents were recorded within dwellings and 40 of these were affecting entry to assist other agencies. Incidents also included 7 rescues of trapped persons, 8 rescues from water and 2 Hazardous Material related incidents.

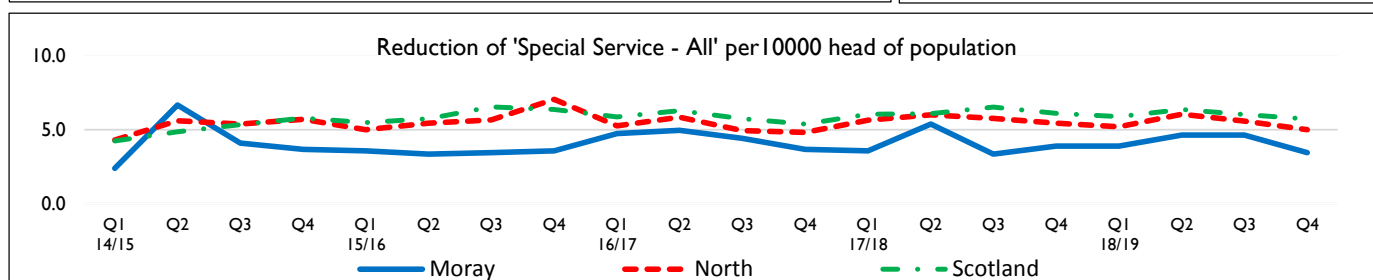
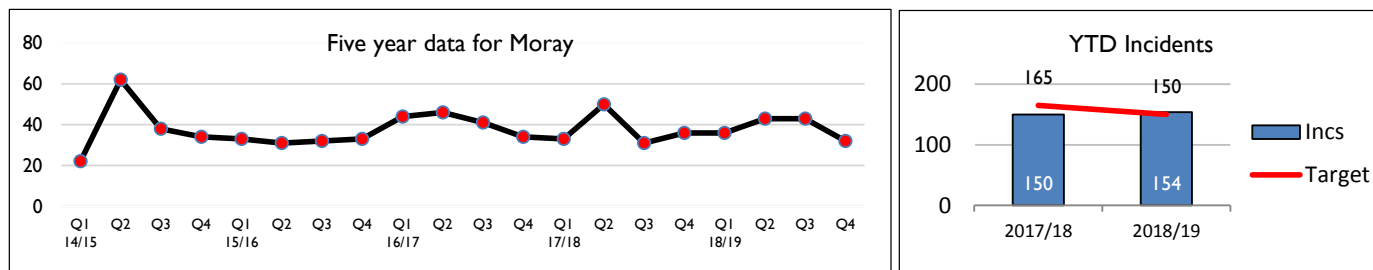
Reasons

We continue working with partners through the Community Planning Partnership to reduce the number of casualties on our roads as this is the area where most of our special service activity is. In addition we are working with partner agencies to share knowledge and experience when dealing with Non Fire Emergencies.

Actions

Prevention is a key role of the SFRS locally and this extends to our expansion in the role of reducing unintentional harm and identification of a wide range of risks. We continue to promote Road Safety through our involvement with Road Safety Groups at both a Strategic and Operational level.

The SFRS locally is widely engaged in training members of the public in CPR. We continue to promote water safety awareness through both traditional and social media and both Buckie and Forres stations have an enhanced Flood Response capability.



YTD ward ave. for Moray - 19	2014/15	2015/16	2016/17	2017/18	2018/19	Sparklines
Moray	156	129	165	150	154	
Speyside Glenlivet	20	24	21	18	12	
Keith & Cullen	28	15	18	18	13	
Buckie	16	9	14	13	13	
Fochabers Lhanbryde	23	15	18	9	25	
Heldon & Laich	17	23	24	25	19	
Elgin City North	15	13	24	21	23	
Elgin City South	23	18	25	22	20	
Forres	14	12	21	24	29	

Reduction of 'False Alarm - UFAs'

The SFRS's aim is to reduce the impact of Unwanted Fire Alarm Signals (UFAS) generated by automatic detection systems on service delivery, business and commerce. By doing this we aim to improve the safety of the Moray communities by ensuring that our service is more readily available for genuine emergencies. UFAS is defined as a signal transmitted by an Automatic Fire Detection (AFD) system reporting a fire where, upon arrival of the fire service it is found that a fire has not occurred. UFAS are entirely avoidable through good system design, management practice, procedure, maintenance and the appropriate use of space within buildings.

Results

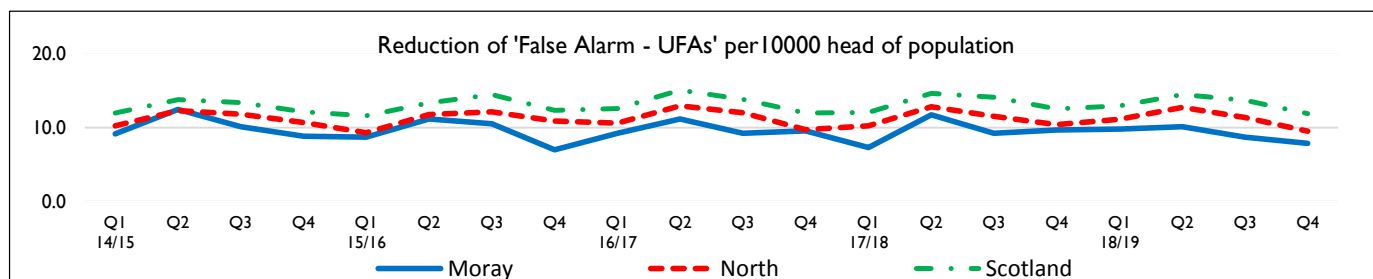
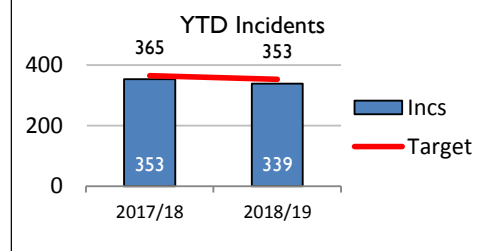
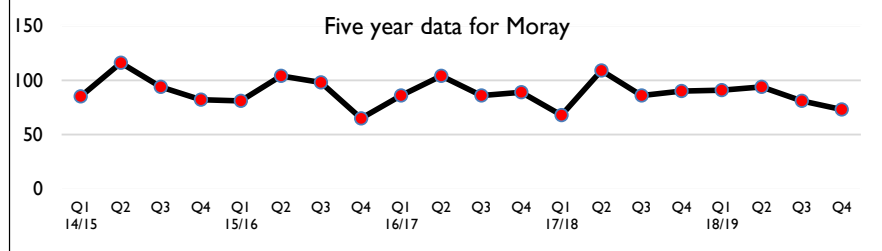
In relation to UFAS we have seen a decrease from 353 to 339 (4%) decrease for this type of incident compared to the previous year. This represents a 5 year low for the Moray area and is significantly lower than the both the rest of Scotland and the North Service Area. Looking over the longer term, when compared to the 5 year rolling average we have seen a decrease from 377 to 339 (10% reduction).

Reasons

The reasons for unwanted fire alarm signals are wide reaching and include, poor system design, poor maintenance and poor management practices. Both our operational crews and fire safety enforcement officers are working with occupiers and providing advice and guidance to reduce this type of incident.

Actions

All operational crews have received training and provide advice to occupiers each and every time that they attend a UFAS incident. Fire safety enforcement officers are monitoring premises which are approaching the prescribed intervention stages within our UFAS reduction policy with the aim of reducing UFAS calls before they reach these stages. In addition, an appliance reduction matrix has been developed which will reduce the number of appliances mobilised on "blue light journeys" to low risk non-sleeping risk premises.



YTD ward ave. for Moray - 42	2014/15	2015/16	2016/17	2017/18	2018/19	Sparklines
Moray	377	348	365	353	339	
Speyside Glenlivet	118	102	119	116	109	
Keith & Cullen	47	46	30	31	31	
Buckie	25	14	19	20	19	
Fochabers Lhanbryde	16	22	21	21	15	
Heldon & Laich	32	24	35	46	30	
Elgin City North	49	48	47	42	47	
Elgin City South	53	56	52	40	43	
Forres	37	36	42	37	45	

