

Moray Health and Social Care Partnership: Performance at a Glance Quarter 4 (January to March 2019)

Local Indicators

| RAG scoring based on the following criteria (Where there is no target, previous quarter is used) | |
|--|--|
| G | If Moray is performing better than target |
| A | If Moray is performing worse than target but within 5% tolerance |
| R | If Moray is performing worse than target by more than 5% |
| ▲ - ▼ | Indicating direction of current trend |

| ID. | Indicator Description | Source | Q4 (Jan-Mar 18) | Q1 (Apr-Jun 18) | Q2 (Jul-Sep 18) | Q3 (Oct-Dec 18) | Q4 (Jan-Mar 19) | Target | RAG Status |
|-----|---|-----------|--------------------|--------------------|--------------------|--------------------|--------------------|--------|------------|
| L07 | Rate of emergency occupied bed days for over 65s per 1000 population | NHS | 2444 | 2380 | 2375 | 2344 | 2274 | 2360 | G▼ |
| L08 | Emergency Admissions rate per 1000 population for over 65s | NHS - PMS | 186 | 191 | 189 | 187 | 182 | 193 | G▼ |
| L09 | Number of people over 65 years admitted as an emergency in the previous 12 months per 1000 population | NHS - PMS | 129 | 132 | 130 | 130 | 127 | 125 | A▼ |
| L10 | Number of Bed Days Occupied by Delayed Discharges per quarter (inc code 9) per 1000 18+ population | NHS | 38 | 42 | 45 | 41 | 37 | - | G▼ |
| L11 | Number of delayed discharges inc code 9 (Census snapshot, monthly average for quarter) | NHS | 32 | 32 | 39 | 35 | 32 | 35 | G▼ |
| L12 | A&E Attendance rates per 1000 population (All Ages) | NHS | 57.6 | 63.8 | 62.6 | 58.0 | 59.4 | - | A▲ |

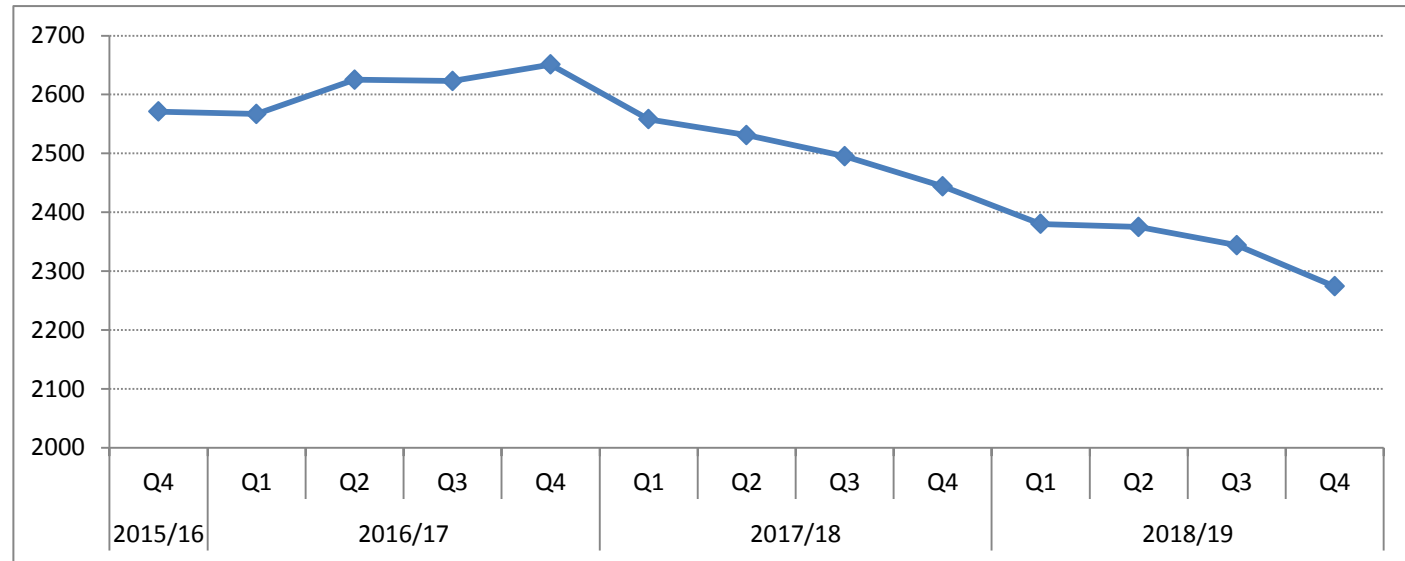
| | |
|----------|--|
| R | If Moray is performing worse than target by more than 5% |
| ▲ - ▼ | Indicating direction of current trend |

| ID. | Indicator Description | Source | Q4 (Jan-Mar 18) | Q1 (Apr-Jun 18) | Q2 (Jul-Sep 18) | Q3 (Oct-Dec 18) | Q4 (Jan-Mar 19) | Target | RAG Status |
|------|--|--------|--------------------|--------------------|--------------------|--------------------|---|--------|------------|
| L13 | A&E Percentage of people seen within 4 hours, within community hospitals | NHS | 100% (624) | 100% (825) | 100.0% (681) | 100.0% (564) | 100% (563) | 98% | G - |
| L14 | Percentage of new dementia diagnoses who receive 1 year post-diagnostic support | ISD | Reported Annually | | 90.7% (2015/16) | 66.7% (2016/17) | 2017/18 not available yet | 70% | R ▼ |
| L15 | Smoking cessation in 40% most deprived after 12 weeks | NHS | 49 | 30 | 20 | 29 | Q3 is most recent this is always a qtr behind | - | G ▲ |
| L16 | Percentage of clients receiving alcohol treatment within 3 weeks of referral | NHS | 100.0% | 98.0% | 100% | 100.0% | 100.0% | 90% | G - |
| L17 | Percentage of clients receiving drug treatment within 3 weeks of referral | NHS | 95.3% | 100% | 100% | 100.0% | 100.0% | 90% | G - |
| L18 | Number of Alcohol Brief Interventions being delivered (includes ABIs in priority and wider settings where data can be aligned to HSCP) | NHS | - | 206 | 221 | 166 | 125 | 259 | R ▼ |
| L19A | Number of complaints received and % responded to within 20 working days - NHS | NHS | 68.4% (19) | 50% (8) | 54.5% (11) | 50.0% (18) | 54.2% (24) | - | G ▲ |
| L19B | Number of complaints received and % responded to within 20 working days - Council | SW | - | - | 100% (6) | 100% (6) | 100 (3)% | - | G - |
| L20 | NHS Sickness Absence % of Hours Lost | NHS | 5.8% | 4.9% | 4.6% | 4.7% | 3.8% | 4.0% | G ▼ |
| L21 | Council Sickness Absence (% of Calendar Days Lost) | SW | - | 7.9% | 8.1% | 8.3% | 7.4% | 5.9% | R ▼ |
| L41 | Percentage of patients commencing Psychological Therapy Treatment within 18 weeks of referral | NHS | 100.0% | 100.0% | 100.0% | 80.0% | 78.0% | 90% | R ▼ |

L07 Rate of emergency occupied bed days for over 65s per 1000 population

Financial Year

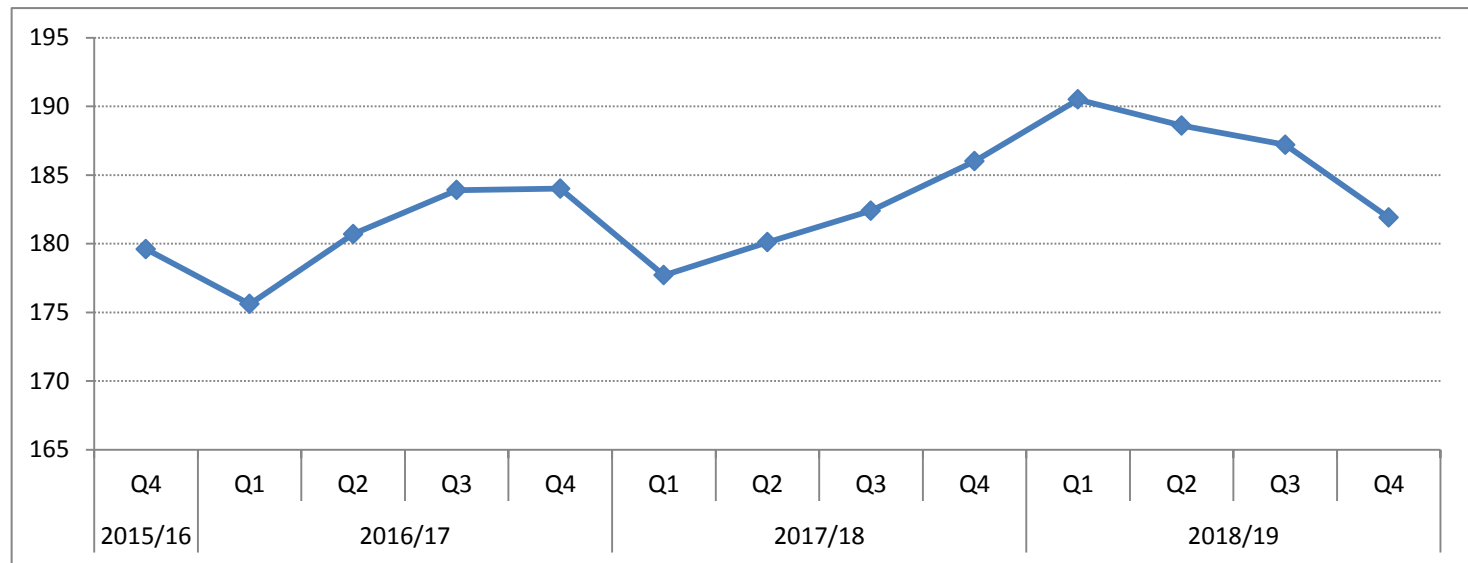
| | | |
|---------|----|------|
| 2015/16 | Q4 | 2571 |
| 2016/17 | Q1 | 2567 |
| | Q2 | 2625 |
| | Q3 | 2623 |
| | Q4 | 2651 |
| 2017/18 | Q1 | 2558 |
| | Q2 | 2531 |
| | Q3 | 2495 |
| | Q4 | 2444 |
| 2018/19 | Q1 | 2380 |
| | Q2 | 2375 |
| | Q3 | 2344 |
| | Q4 | 2274 |



L08 Emergency Admissions rate per 1000 population for over 65s

Financial Year

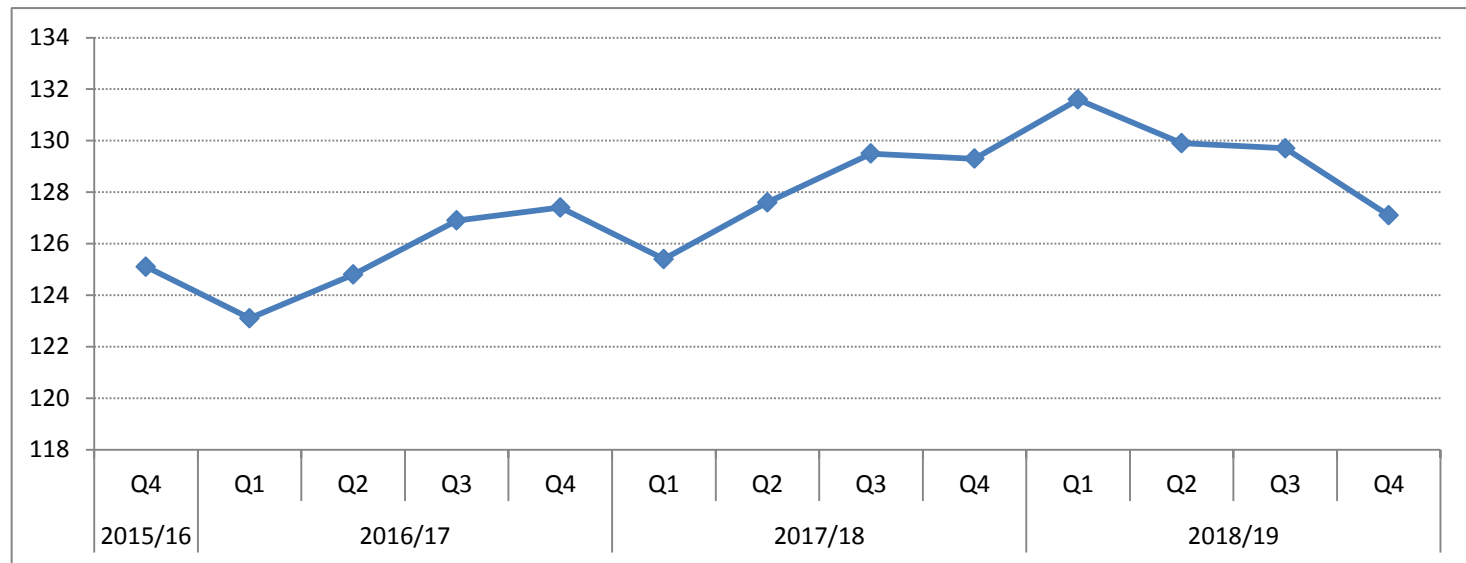
| | | |
|---------|----|-------|
| 2015/16 | Q4 | 179.6 |
| 2016/17 | Q1 | 175.6 |
| | Q2 | 180.7 |
| | Q3 | 183.9 |
| | Q4 | 184.0 |
| 2017/18 | Q1 | 177.7 |
| | Q2 | 180.1 |
| | Q3 | 182.4 |
| | Q4 | 186.0 |
| 2018/19 | Q1 | 190.5 |
| | Q2 | 188.6 |
| | Q3 | 187.2 |
| | Q4 | 181.9 |



L09 Number of people over 65 years admitted as an emergency in the previous 12 months per 1000 population

Financial Year

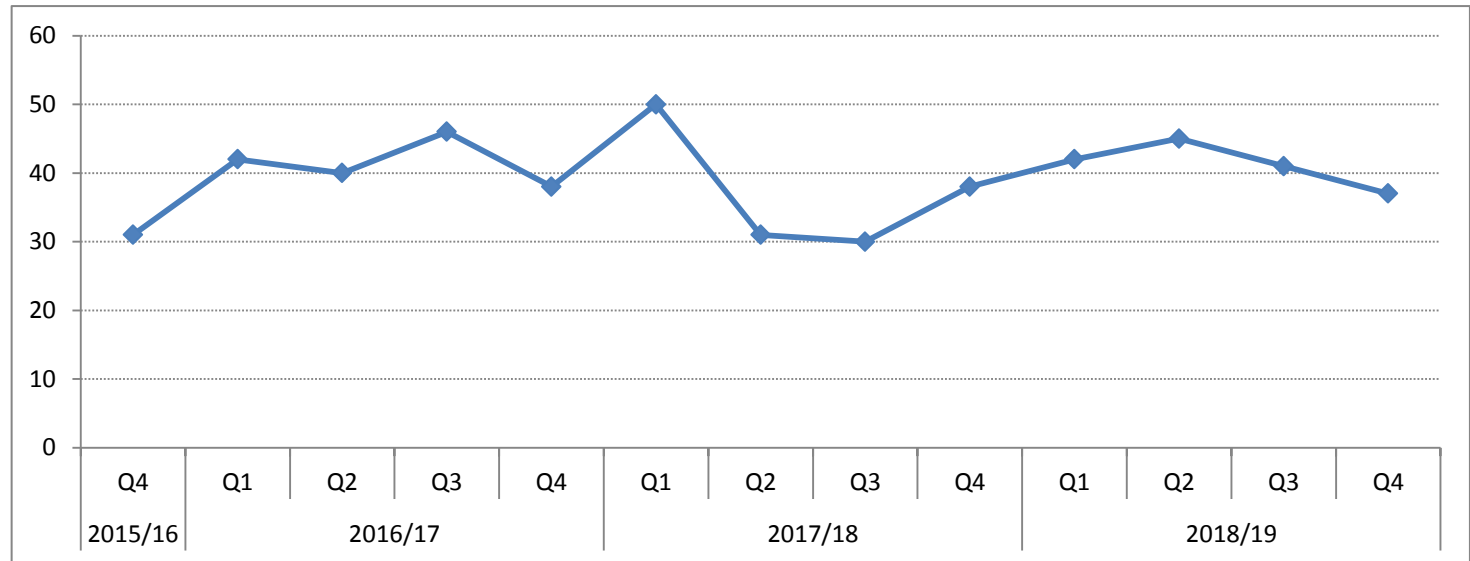
| | | |
|---------|----|-------|
| 2015/16 | Q4 | 125.1 |
| 2016/17 | Q1 | 123.1 |
| | Q2 | 124.8 |
| | Q3 | 126.9 |
| | Q4 | 127.4 |
| 2017/18 | Q1 | 125.4 |
| | Q2 | 127.6 |
| | Q3 | 129.5 |
| | Q4 | 129.3 |
| 2018/19 | Q1 | 131.6 |
| | Q2 | 129.9 |
| | Q3 | 129.7 |
| | Q4 | 127.1 |



L10 Number of Bed Days Occupied by Delayed Discharges per quarter (inc code 9) per 1000 18+ population

Financial Year

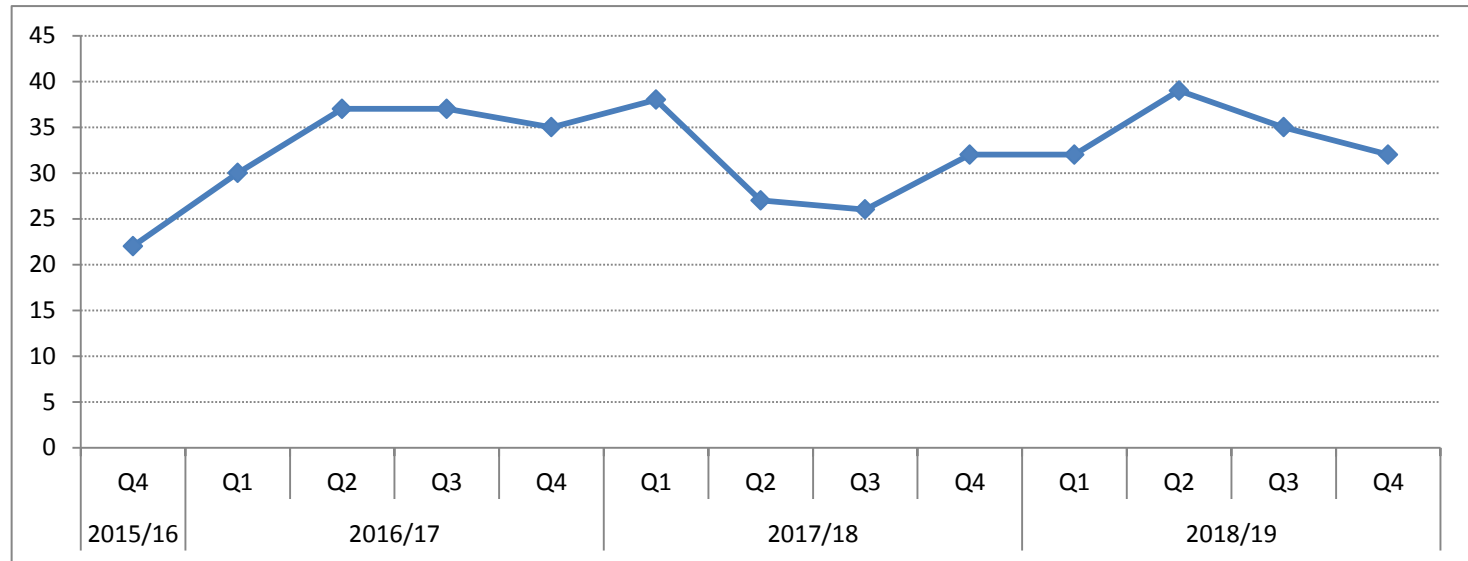
| | | |
|---------|----|----|
| 2015/16 | Q4 | 31 |
| 2016/17 | Q1 | 42 |
| | Q2 | 40 |
| | Q3 | 46 |
| | Q4 | 38 |
| 2017/18 | Q1 | 50 |
| | Q2 | 31 |
| | Q3 | 30 |
| | Q4 | 38 |
| 2018/19 | Q1 | 42 |
| | Q2 | 45 |
| | Q3 | 41 |
| | Q4 | 37 |



L11 Number of delayed discharges inc code 9 (Census snapshot, monthly average for quarter)

Financial Year

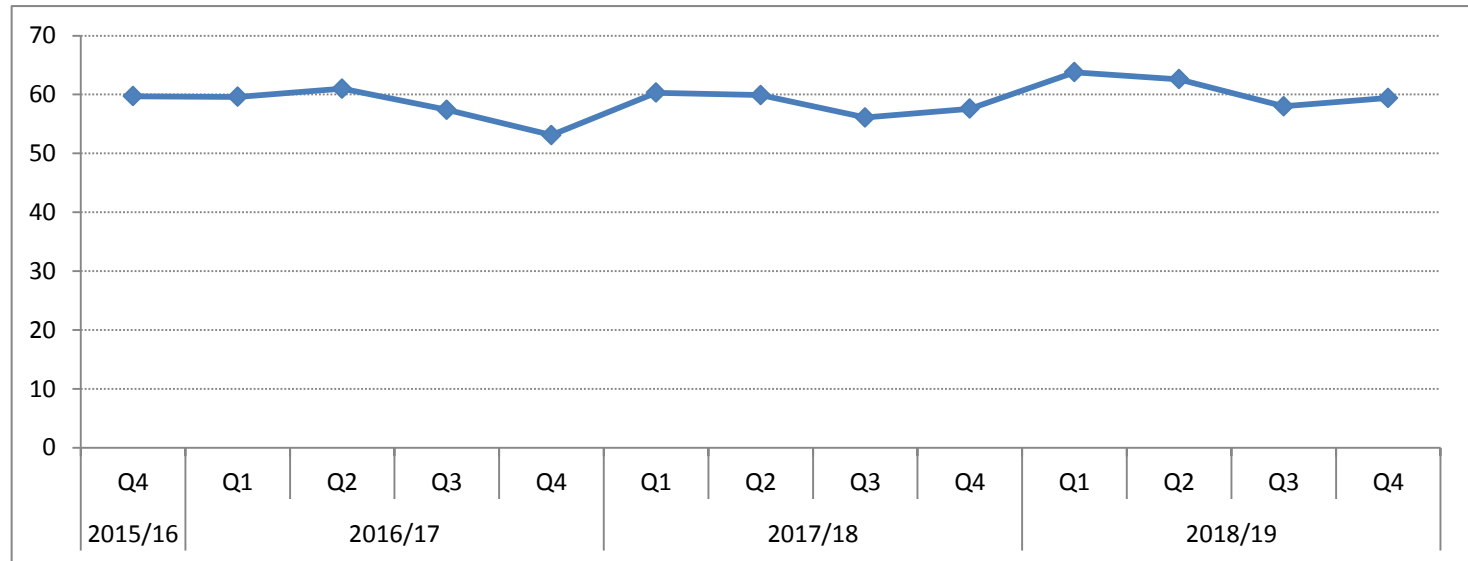
| | | |
|---------|----|----|
| 2015/16 | Q4 | 22 |
| 2016/17 | Q1 | 30 |
| | Q2 | 37 |
| | Q3 | 37 |
| | Q4 | 35 |
| 2017/18 | Q1 | 38 |
| | Q2 | 27 |
| | Q3 | 26 |
| | Q4 | 32 |
| 2018/19 | Q1 | 32 |
| | Q2 | 39 |
| | Q3 | 35 |
| | Q4 | 32 |



L12 A&E Attendance rates per 1000 population (All Ages)

Financial Year

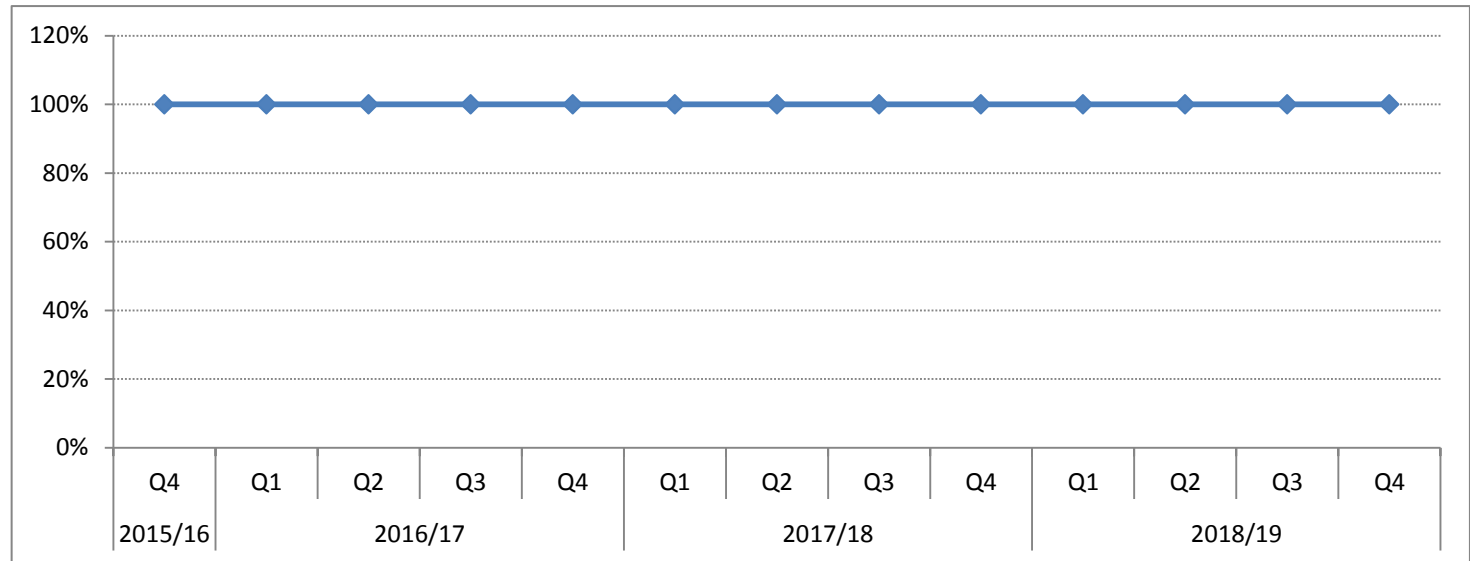
| | | |
|---------|----|------|
| 2015/16 | Q4 | 59.7 |
| 2016/17 | Q1 | 59.6 |
| | Q2 | 61.0 |
| | Q3 | 57.4 |
| | Q4 | 53.1 |
| 2017/18 | Q1 | 60.3 |
| | Q2 | 59.9 |
| | Q3 | 56.1 |
| | Q4 | 57.6 |
| 2018/19 | Q1 | 63.8 |
| | Q2 | 62.6 |
| | Q3 | 58.0 |
| | Q4 | 59.4 |



L13 A&E Percentage of people seen within 4 hours, within community hospitals

Financial Year

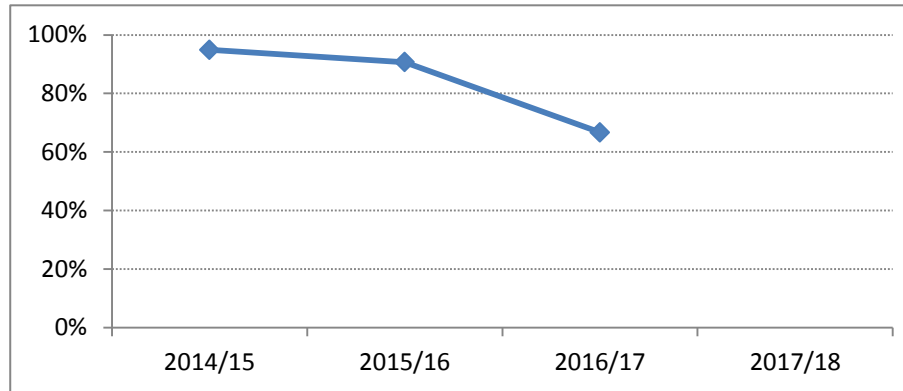
| | | |
|---------|----|--------|
| 2015/16 | Q4 | 100.0% |
| 2016/17 | Q1 | 100.0% |
| | Q2 | 100.0% |
| | Q3 | 100.0% |
| | Q4 | 100.0% |
| 2017/18 | Q1 | 100.0% |
| | Q2 | 100.0% |
| | Q3 | 100.0% |
| | Q4 | 100.0% |
| 2018/19 | Q1 | 100.0% |
| | Q2 | 100.0% |
| | Q3 | 100.0% |
| | Q4 | 100.0% |



L14 Percentage of new dementia diagnoses who receive 1 year post-diagnostic support

Financial Year

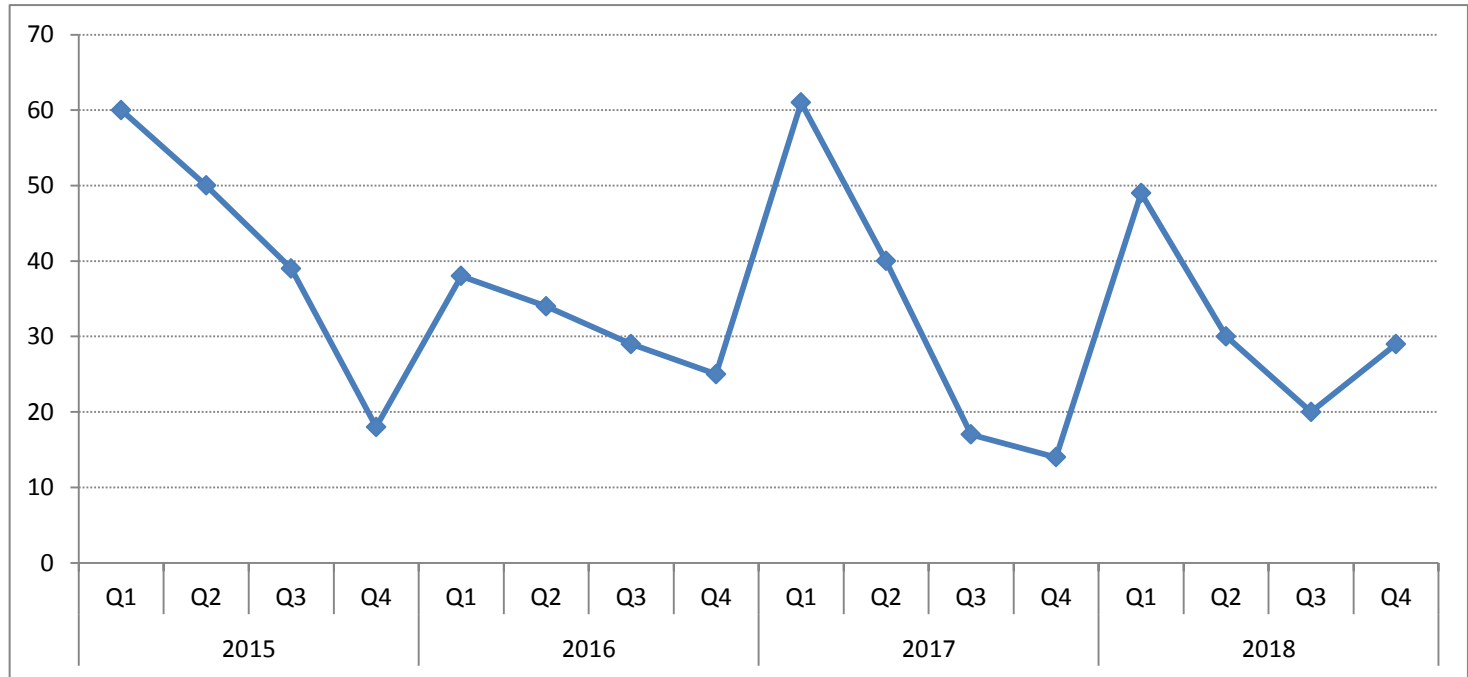
| | |
|---------|-------|
| 2014/15 | 94.9% |
| 2015/16 | 90.7% |
| 2016/17 | 66.7% |
| 2017/18 | |



L15 Smoking cessation in 40% most deprived after 12 weeks

Calendar Year

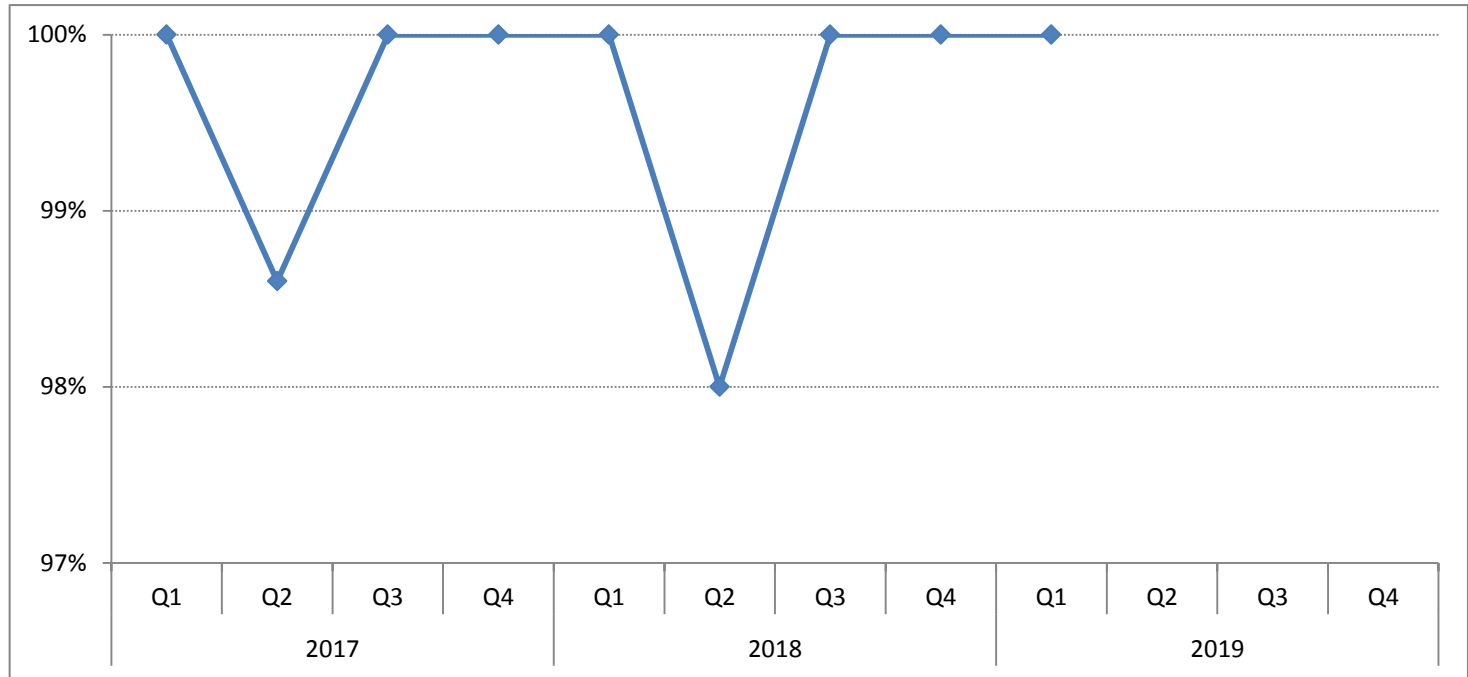
| | | |
|------|----|----|
| 2015 | Q1 | 60 |
| | Q2 | 50 |
| | Q3 | 39 |
| | Q4 | 18 |
| 2016 | Q1 | 38 |
| | Q2 | 34 |
| | Q3 | 29 |
| | Q4 | 25 |
| 2017 | Q1 | 61 |
| | Q2 | 40 |
| | Q3 | 17 |
| | Q4 | 14 |
| 2018 | Q1 | 49 |
| | Q2 | 30 |
| | Q3 | 20 |
| | Q4 | 29 |
| 2019 | Q1 | |
| | Q2 | |
| | Q3 | |
| | Q4 | |



L16 Percentage of clients receiving alcohol treatment within 3 weeks of referral

Calendar Year

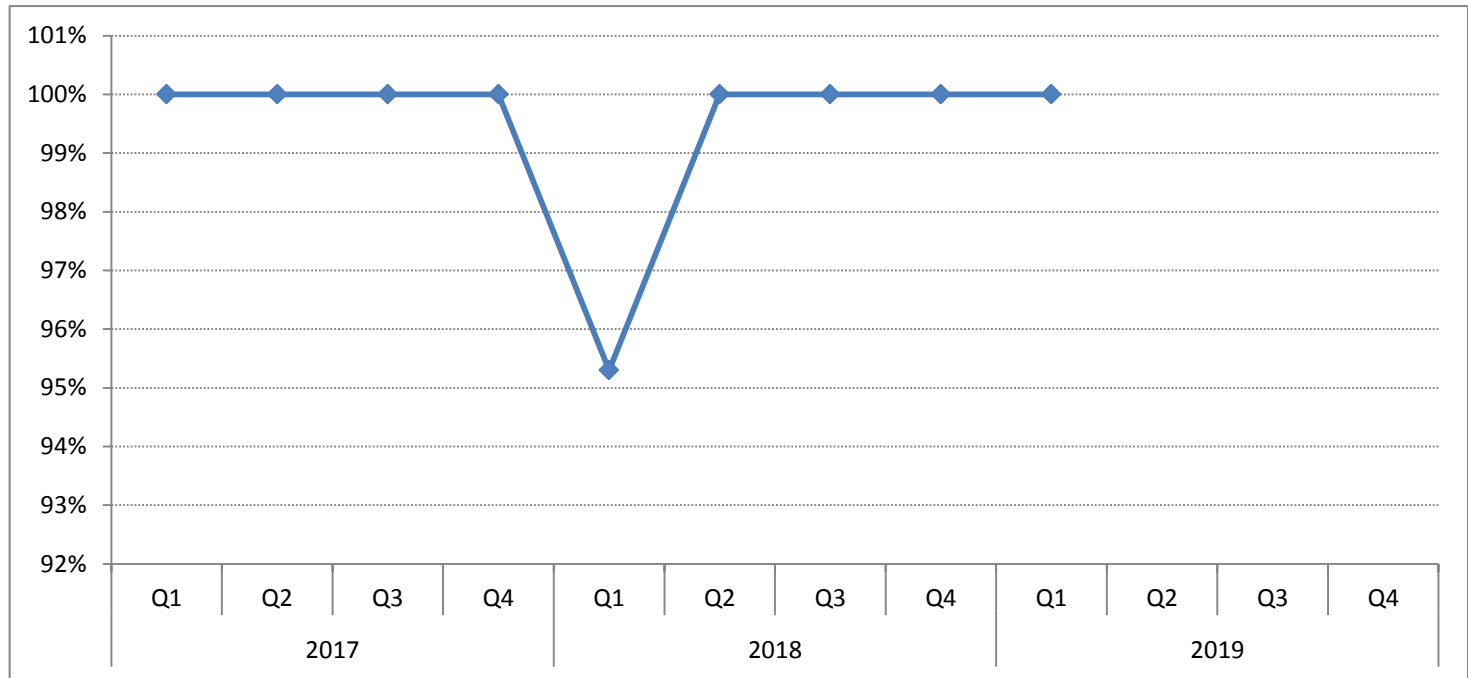
| | | |
|------|----|--------|
| 2015 | Q1 | |
| | Q2 | |
| | Q3 | |
| | Q4 | |
| 2016 | Q1 | |
| | Q2 | |
| | Q3 | |
| | Q4 | |
| 2017 | Q1 | 100.0% |
| | Q2 | 98.6% |
| | Q3 | 100.0% |
| | Q4 | 100.0% |
| 2018 | Q1 | 100.0% |
| | Q2 | 98.0% |
| | Q3 | 100.0% |
| | Q4 | 100.0% |
| 2019 | Q1 | 100.0% |
| | Q2 | |
| | Q3 | |
| | Q4 | |



L17 Percentage of clients receiving drug treatment within 3 weeks of referral

Calendar Year

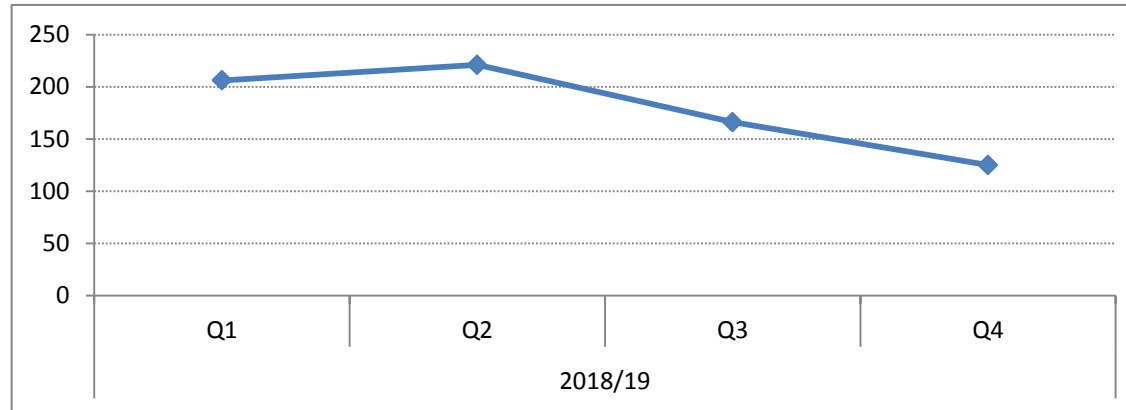
| | | |
|------|----|--------|
| 2015 | Q1 | |
| | Q2 | |
| | Q3 | |
| | Q4 | |
| 2016 | Q1 | |
| | Q2 | |
| | Q3 | |
| | Q4 | |
| 2017 | Q1 | 100.0% |
| | Q2 | 100.0% |
| | Q3 | 100.0% |
| | Q4 | 100.0% |
| 2018 | Q1 | 95.3% |
| | Q2 | 100.0% |
| | Q3 | 100.0% |
| | Q4 | 100.0% |
| 2019 | Q1 | 100.0% |
| | Q2 | |
| | Q3 | |
| | Q4 | |



L18 Number of Alcohol Brief Interventions being delivered (includes ABIs in priority and wider settings where data can be aligned to HSCP)

Financial Year

| | | |
|----------|----|-----|
| 2017/18* | Q1 | 66 |
| | Q2 | 59 |
| | Q3 | 106 |
| | Q4 | 142 |
| 2018/19 | Q1 | 206 |
| | Q2 | 221 |
| | Q3 | 166 |
| | Q4 | 125 |

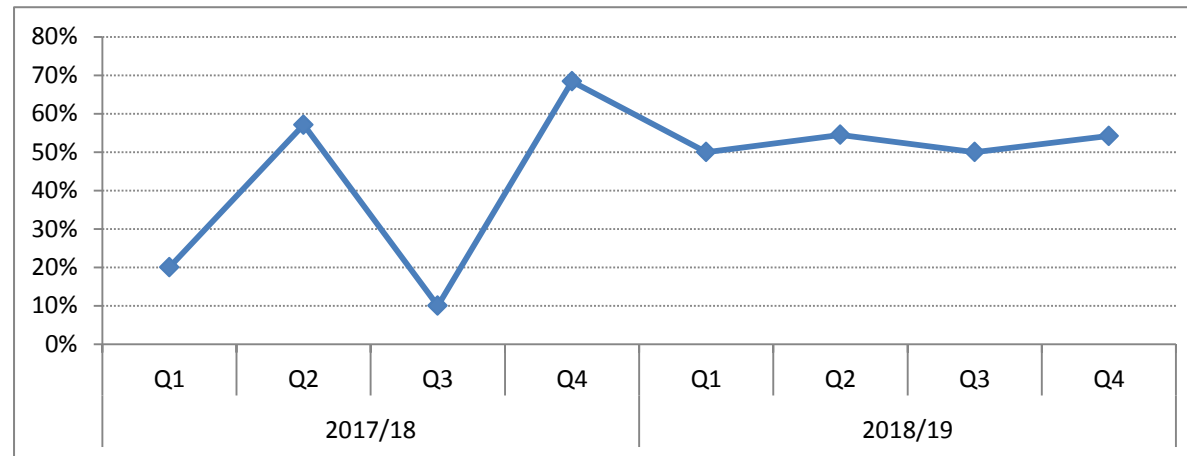


* Prior to 2018/19 only ABIs done in GP practices were recorded at partnership level, therefore previous years are not comparable

L19a

Number of complaints received and % responded to within 20 working days - NHS

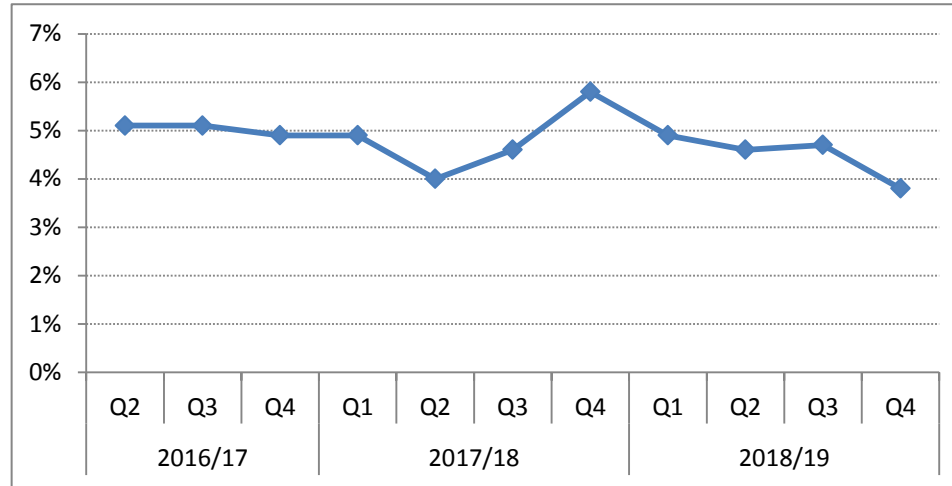
| Financial Year | | Total number | Done in 20 days | |
|----------------|----|--------------|-----------------|-------|
| 2017/18 | Q1 | 10 | 2 | 20.0% |
| | Q2 | 14 | 8 | 57.1% |
| | Q3 | 10 | 1 | 10.0% |
| | Q4 | 19 | 13 | 68.4% |
| 2018/19 | Q1 | 8 | 4 | 50.0% |
| | Q2 | 11 | 6 | 54.5% |
| | Q3 | 18 | 9 | 50.0% |
| | Q4 | 24 | 13 | 54.2% |



L20 NHS Sickness Absence % of Hours Lost

Financial Year

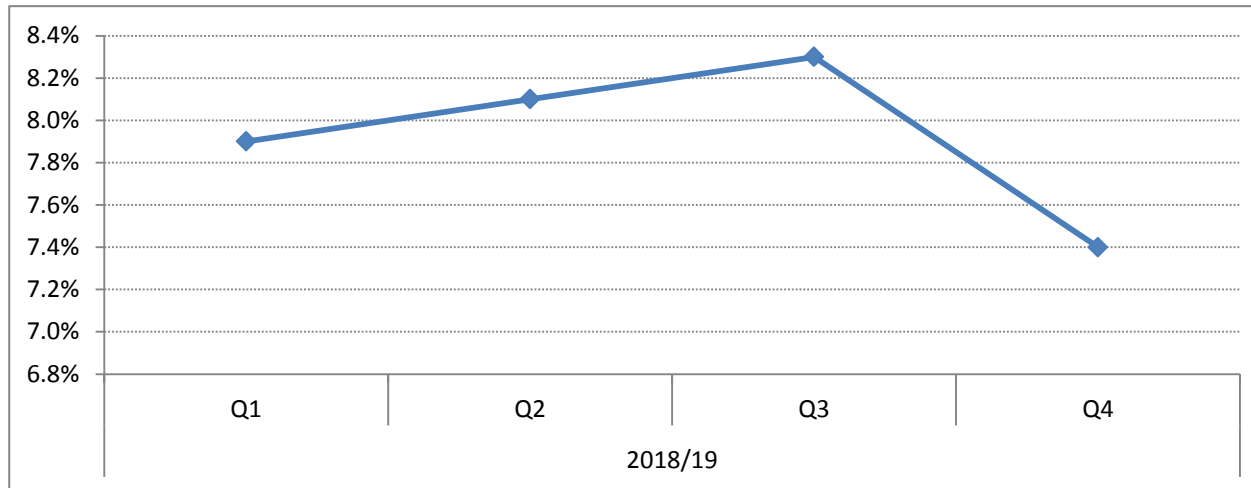
| | | |
|---------|----|------|
| 2016/17 | Q2 | 5.1% |
| | Q3 | 5.1% |
| | Q4 | 4.9% |
| 2017/18 | Q1 | 4.9% |
| | Q2 | 4.0% |
| | Q3 | 4.6% |
| | Q4 | 5.8% |
| 2018/19 | Q1 | 4.9% |
| | Q2 | 4.6% |
| | Q3 | 4.7% |
| | Q4 | 3.8% |



L21 Council Sickness Absence (% of Calendar Days Lost)

Financial Year

| | | |
|---------|----|------|
| 2018/19 | Q1 | 7.9% |
| | Q2 | 8.1% |
| | Q3 | 8.3% |
| | Q4 | 7.4% |



L41 Percentage of patients commencing Psychological Therapy Treatment within 18 weeks of referral (adults only)

Financial Year

| | | |
|---------|----|--------|
| 2017/18 | Q1 | 84.6% |
| | Q2 | 100.0% |
| | Q3 | 100.0% |
| | Q4 | 100.0% |
| 2018/19 | Q1 | 100.0% |
| | Q2 | 100.0% |
| | Q3 | 80.0% |
| | Q4 | 78.0% |

