

Comments received from Taxi Trade regarding Taxi Fare Review – Only 4 received / 94 sent

Increase

All of the responses suggested increasing the current fare card to reflect the increasing fuel costs.

The Distance Fare

3 out of 4 responses requested an increase from £3.60 to £4 for first mile

2 out of 4 responses requested an additional cost on the 1/10th mile

1 x from .30p to .35p

1 x from .30p to .40p

1 out of 4 responses requested a 10% increase across all fares and surcharges as more may be unacceptable to customers

Suggested New Tariffs

Suggestion 1	Suggestion 2
£4.60 7am -7pm £5.60 7pm to 12am £6.00 12am to 7am	7am – 7pm £4.50 Mon – Sat 7pm - 7am £6.00 Mon – Sat Sunday all day rate £5.50 Holidays Christmas and New year rates should be £4.50 first mile then after first mile should be reduced to £2.50 (.25p 1/10 th)

EXTRAS

1 response requested an increase on waiting time charge to a sum calculated at the rate of £30.00 per hour

SURCHARGES

Suggestion 1	Suggestion 2	Suggestion 3
10% increase across all surcharges	<u>Surcharge 2A</u> (7pm to 12am Mon-Sat) remain at £1 <u>Surcharge 2B</u> (12am to 7am anyday) increased from £1.70 to £1.80 <u>Surcharge 2C</u> – (Public Holidays and Sundays 7am to 12am) increased from £1.50 to £1.70	<u>Surcharge 5</u> - Soiling charge to increase from £120 to £200, the reason being that if someone were to soil, the taxi is often off the road to allow the smell to be removed.

None of the responses opted for no change

Full Responses:

<p>Hello, My suggestions on Taxi fares;</p> <p>£4.60 from 7am to 7pm £5.60 from 7pm to 12pm £6.00 from 12pm to 7am £0.40(£4 per mile) £200 fouling on a Taxi</p>
<p>I think that there should only be 2 daily rates one starting 7am to 7pm and Rate 1 should start at £4.50 and rate 2 should be from 7pm to 7am and should start at £6 Sunday rate should be £5.50 and Christmas and New year rates should be fare and a half the current £3.00 for each mile after the first mile should be reduced to £2.50 and all fares should rise in-line with inflation on a annual basis.</p>
<p>I would like to see an increase in the current fares to cope with rising fuel and maintenance costs, obviously these have risen sharply over the last few years I believe an increase to £4 for a local fare and 5p on the yardage would help with this. Also would like to see a review of the charges for waiting time as I don't believe these sufficiently cover operating costs when 50% of the charge only covers the minimum wage at present.</p>
<p>I have no doubt that whatever increase is applied, public opinion will not be positive! However I do know that those fares simply have to rise in order for taxi companies to survive due to the massive - almost daily</p> <ul style="list-style-type: none">- increasing costs of fuel, repairs and insurances. (I run two vehicles, my annual insurance premium alone has just increased by 10% even though both vehicles have generated another additional years NCD!). <p>The Government grants during the covid pandemic were a godsend, aiding many smaller operators like myself to scrape through, but we now face the new challenge of fuelling our vehicles. This coupled with the ever-increasing energy costs in general - and another hard electricity rise to come in the autumn - will see many operators struggling between fuelling the vehicles to earn an income and paying household bills. Not to mention the knock-on road-safety implications for many drivers who will be forced to work extremely long hours to put food on the table!</p> <p>The taxi trade in general is also seeing very low numbers of "new blood" entering the trade - this is a direct result of low incomes, high operating costs and extremely long working hours.</p> <p>The reality of the situation is that a 10% increase of all fares and surcharges would probably still not cover the constantly increasing running costs, however I appreciate that any increase has to be set at a level that the customer will "accept". Whilst the taxi trade news outlets are reporting rises of around 12 to 17% across many other councils within the UK, I feel that any increase over 10% would possibly erode customer trust.</p> <p>I would suggest a tariff 1 first-mile charge of £4, Tariff 2 (7pm - midnight, Mon-Sat) surcharge to remain at £1, Tariff 3 (midnight-7am) surcharge increased to £1.80, and the Public Holidays and Sundays surcharge increased to £1.70. I would suggest that the per-mile rate increases from 30p per 1/10th mile to 32 or 33p.</p>