

## APPENDIX 2 PROPOSAL FORM

| Title                                      | Flexible Day Opportunities  |
|--|---|
| Service(s) involved                        | Provider Services, Social Enterprises, Social Work, SDS, Volunteering, Shared Lives |
| Impact Assessment (H/M/L) (See APPENDIX A) | Medium/High   |

| Strategic Fit: Moray Partners in Care 2019-2029 Identify which theme(s) and outcome(s) your proposal meets |   |   |   |   |   |
|--|---|---|---|---|---|
|  |   | Theme(s):                               |   |   |   |
| 1) Building Resilience:  |   | 2) Home First:                          |   | 3) Partners in Care:                              |   |
| Taking greater   | X | Being supported at home or in a         | Х | Making choices and taking                         | X |
| responsibility for our   |   | homely setting as far as possible       |   | control of decisions affecting our                |   |
| health & wellbeing   |   |   |   | care and support                                  |   |
| Expected Outcome(s):   |   |   |   |   |   |
| a) Lives are healthier   | х | b) Experiences of services are positive | Х | c) Carers are supported                           | х |
| d) People live more independently <b>X</b> e) Quality of life is improved <b>X</b> f) Pe                   |   | f) People are safe                      | х |   |   |
| g) Health inequalities are reduced   | x | h) The workforce continually improves   | х | i) Resources are used effectively and efficiently | x |

### **What needs to be done?** (bullet points – main requirements)

Develop a multi-agency Community led model of flexible support to delivering placed based, outcomes focussed flexible day opportunities. This will:

- Increase access to day opportunities;
- Prevent negative outcomes;
- Be resource efficient;
- Provide empowerment;
- Have person centred design at the centre of a flexible approach; and
- Provide strength in community.

<u>Provide a 6 month test of change for Day opportunities with permanent service structure changes for enabler posts.</u>

To employ a team of 2 permanent SDS Enablers and 5 temporary Care Assistants to assess and deliver outcome focussed support in the community as part of a new model of day opportunities.



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## Why does it need to be done? (bullet points – main drivers; current issues)

Evidence demonstrates the new approaches characterised by collaboration between organisations and partnerships with people and communities are making a real difference and can provide positive models for the future – this is a test of change to collect evidence for the successful rollout in Moray.

#### When does it need to be done? (only include known critical timescales here – e.g. legislative, contractual etc.)

- As soon as possible, to fill gap created by previous model/provision ending;
- Would want to get adverts out for recruitment **by 21 Oct 2021** in order to provide 6 month test of change for day opportunities workers with permanent posts for Grade 7 Enablers.

## What are the risks of not doing this? (compared with current situation)

- Miss the opportunity to find effective and efficient ways of working;
- Miss the opportunity to align day opportunities to SDS and 3 conversation model;
- We fail to recognise the local context; and
- We are unable to provide services to those with assessed need.

## **What are the main likely benefits of doing this?** (bullet points – including any likely financial and non-financial savings)

- Leadership [both local through valuing community partners and external from partners such as i-hub];
- Partnership with Communities [Building capacity of community organisations, sharing responsibility with local partners, collaborating to shape new approaches and design services];
- Incremental change [starting small and growing with local needs];
- Understanding local contexts [planning with multi-agencies, signposting, identifying assets];
- Promoting home first and care/support in the community; and
- Reducing cost for delivery in the long term.

# **How will we know we have been successful?** (bullet points – what are the targets / what measures will be used to demonstrate the change?)

- People will be empowered;
- Improved community wellbeing;
- Provide radical change in design of service delivery;
- Self-Directed Support is aligned with community led health and social care;
- Collaboration is achieved in the delivery of day opportunities;
- Community groups take greater responsibility using local resources;



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- Greater use of community based health services; and
- A renewed focus on a rights based approach which empowers people

**Resource requirements** (detail any financial outlay/ staffing resources required – requirements only – specific costings not required at this stage)

**Initial six month** cost for providing this test of change is to provide 5 day service care assistants at Grade 4 funded from COVID reserves to support the remobilisation of OP day services.

#### **Temporary Posts**

5 x grade 4 Care Assistant (13,557) £67,785 Total <u>£67,785</u>

#### **Permanent Posts**

2 x grade 7 DCO (38,998) **£77,996** 

To support the system change to embed a flexible framework for SDS option 2 in line with the national SDS standards and taking into consideration the national recommendations from the Independent Review of Adult Social Care

#### **Who needs to help make this happen?** (bullet points – key stakeholders)

- Re-Mobilisation group [Sponsor]
- Provider Services [Employer]
- SDS [enabler]
- Social Enterprise [Partner]
- Social Wok [Partner]
- Volunteer Co-ordinator [Partner]
- Shared Lives [Partner]

### If appropriate, detail any preliminary discussions with identified stakeholders above

Request for change has been driven by the Re-mobilisation Group within Health and Social Care Moray in order to provide a test of change in the delivery of day opportunities.

| Completed by        | John Campbell                    | Date                 | 16 June 2021     |
|---------------------|----------------------------------|----------------------|------------------|
|                     |                                  |                      | Reviewed 7 Oct21 |
| Contact for queries | john.campbell@moray.gov.uk       | Email/ Telephone No. | 07527387515      |
| Submit to           | Gram.moraycontrolcentre@nhs.scot |                      |                  |



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To be returned to originator once form reviewed at appropriate forum – ideally within fortnight of submission.

| Feedback from   |                                   | Date             |            |
|---|-----------------------------------|------------------|------------|
| General comments  |                                   |                  |            |
| Status<br>(strike out as appropriate)   | Approved to proceed to next stage | Not approved at  | this stage |
| Decision not to proceed at this point   |                                   |                  |            |
| (provide basis of decision)   |                                   |                  |            |
| Further work required to develop proposal                                       |                                   |                  |            |
| (provide specifics and date for resubmission)                                   |                                   |                  |            |
| Proceed to next stage   |                                   |                  |            |
| (detail appropriate governance route and dates of submission where appropriate) |                                   |                  |            |
| Contact for queries or further information                                      | Name:                             | Contact details: |            |



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## **APPENDIX A – PROPOSAL CATEGORISATION GUIDANCE**

Each proposal is to be given a low / medium / high assessment in accordance with the criteria for Organisational Impact and Complexity. This will provide guidance to whether the proposal is categorised as Basic, Intermediate or Strategic:

## • Organisational Impact assessment

|  | Low  | Medium  | High  |  |
|--|--|---|---|--|
| Organisational<br>Impact<br>(Business<br>Criticality<br>and Scale of<br>Project) | Activity relevant to an individual service or team within a Department | <ul> <li>Some Political interest in project</li> <li>Contributes to delivery of a Government initiative</li> <li>Maybe linked to statutory requirements / compliance with legislation</li> <li>Cross cutting activity within a Department affecting most services or teams</li> </ul> | <ul> <li>Strong Political interest in the project</li> <li>Critical to delivery of a key Government Initiative</li> <li>Essential to statutory requirements / compliance with legislation</li> <li>Critical to delivery of a 'flagship' Organisational activity AND/OR critical to the running of the Organisation</li> </ul> |  |
|  | Level of investment < £3,000   | Investment value of greater than £3,000 (over lifecycle of the project and any resulting contracts.   |   |  |

## Complexity assessment

|            | Low   | Medium   | High   |  |
|------------|---|--|--|--|
| Complexity | <ul> <li>Low degree of inter dependency with other Organisational Projects</li> <li>Impact on staff felt mainly within a business unit or team</li> </ul> | <ul> <li>Medium degree of inter dependency with other Organisational projects</li> <li>Impact on staff felt mainly within a service</li> </ul> | <ul> <li>High degree of inter dependency with other Organisational projects</li> <li>High impact on staff across the Organisation</li> <li>High degree of business process change</li> </ul> |  |



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- Minimal innovation required (tried and tested solution(s) for the project in place
- Small number of internal stakeholders affected (e.g. within a service/team only)
- Some degrees of business process change
- Some innovation required (solution(s) for project new to Organisation but established in the market)
- Internal stakeholders affected across at least one Department

- High level of innovation required (solution(s) new to the market untested by the Organisation)
- Multiple stakeholders affected across several Departments and external partners

The Impact and Complexity assessments are applied to the Category matrix.

| Complexity<br>Rating | High   | Intermediate | Intermediate            | Strategic    |
|----------------------|--------|--------------|-------------------------|--------------|
|                      | Medium | Basic        | Intermediate            | Strategic    |
|                      | Low    | Basic        | Intermediate            | Intermediate |
|                      |        | Low          | Medium                  | High         |
|                      |        |              | Corporate Impact Rating |              |

#### **Classification Outcomes**

- **BASIC** Category Change can be implemented as BAU. [SLG/SMT] provide governance and agree reporting requirements direct with nominated project/work-stream lead. Semi-regular (as agreed) progress updates to be provided to [other governance structure?]
- INTERMEDIATE Category Full Project Management provided by service. Project lead to provide regular progress updates for information (as agreed) to [who/where?]. Issues/slippages etc. identified by [governance] reported back to [SLG/SMT].
- **STRATEGIC** Category Full Project governance required. Progress reported back to [SLG/SMT] as agreed.