



REPORT TO: COMMUNITY PLANNING BOARD ON 9 NOVEMBER 2022

SUBJECT: 2022-23 QUARTERS 1 AND 2 (APRIL - SEPTEMBER) LOIP PERFORMANCE MONITORING REPORTS

BY: DEPUTE CHIEF EXECUTIVE (EDUCATION, COMMUNITIES AND ORGANISATIONAL DEVELOPMENT), MORAY COUNCIL

1. REASON FOR REPORT

1.1 To inform the Group of the performance against the Local Outcome Improvement Plan (LOIP) for the period to 30 September 2022.

2. RECOMMENDATION

2.1 **It is recommended that the Group scrutinises and notes the progress reported in the templates hyperlinked to this report**

3. BACKGROUND

3.1 The Community Planning Board on 28 April 2021 agreed the LOIP delivery frameworks, recognising them as an evolving area of work that will continue to develop. Delivery Plans provide a sharper focus which aims to enable the Group to give attention to a narrower range of priorities.

3.2 A mid-point review of the LOIP was agreed by the Board. Until the review is complete, updates provided are against the remaining outstanding actions from the delivery frameworks referenced above.

- 3.3 The Community Planning Board on 22 September 2021 agreed the use of Pentana (performance monitoring software) for the presentation of future monitoring reports which is ongoing. This report gives narrative summary on progress on LOIP priorities with links to Pentana styled backing tables. The tables aim to capture progress against the delivery frameworks as well as recognise efforts around response and recovery.
- 3.4 Refinement of performance indicators and actions remains variable across priorities due to delivery plans and partnership strategy action plans developing on different timelines. Some of the original delivery plan measures cannot be reported on as the data is not collected.
- 3.5 The Group and Board is invited to consider and apply scrutiny in assessing whether the information contained gives reasonable assurance on progress against LOIP priorities and actions to mitigate risks and issues.
- 3.6 **Building a better future for our children & young people in Moray**
[\(LOIP Actions & Indicators\)](#)

Work continues across the three focus areas with some slippage against the poverty priority.

LOIP PRIORITIES	RAG
The emotional and mental wellbeing of children and young people is improved	86%
Children live in safe and supportive families	60%
The impact of poverty on children, young people and families is mitigated	53%
OVERALL PRIORITY PROGRESS Children and young people live in communities where their voice is heard and they are build up to be all they can be	72%

Progress summary -

- 3.6.1 The investment targets have been met and the current focus is on delivery and of services and supports through the two additional commissioned services and the locality planning model. 84.5% of school aged children reported an improvement after receiving school counselling support. The health and wellbeing website development work has been paused to allow time to align the work already undertaken by children and adult services, in partnership with parents, with the larger scale Growth Deal project.
- 3.6.2 In line with The Promise, in this reporting period specific efforts has been placed on refreshing the Champions Board. This is the key platform for looked after and care experienced children and young people to work alongside those who make decisions about the care system. Two events took place over the summer both focused on engaging with looked after and care experienced young people. Supported by professionals, thirteen young people are designing how the Champions Board operates. The Better Meetings project

progressed with the young people involved presenting three videos they produced to Sherriff Mackie from the Scottish Hearing Scotland Project, their views and recommendations feeding into the redesign of the Children's Hearing system in Scotland. The videos are also being used for broader staff awareness to inform best practice. To ensure children and young people are supported to have their voice heard the new advocacy contract will now cover all children and young people, as well as parents, when relevant.

- 3.6.3 A number of applications for foster care and supported lodgings were made following the social media recruitment campaign, which will continue throughout 2022-23. In the first half of 2022-23, 136 of 167 (81.5%) of looked after children were cared for in a community setting, slightly below target and the result from the same period last year.
- 3.6.4 Social Work have introduced a Together or Apart assessment, which upholds legislation and guidance from The Promise. It states that siblings should be cared for together if safe to do so. 81% of siblings are currently accommodated together in Moray. Functional Family Therapy is due to be launched later this year to similarly support families stay together, where there is potential for issues to be resolved.
- 3.6.5 Public Health are leading on the implementation of a financial inclusion pathway for families. Development of the feedback loop commenced, allowing those initiating the referral to be updated on whether support has been provided, giving an early indication of any barriers to be addressed. Twelve network members have been trained on the use of the poverty toolkit. It developed through the Locality Networks in response to frontline practitioners stating they lack confidence in initiating conversations with families who may be experiencing poverty. They are in the process of testing with families to inform further improvements. This work has been supported by the national Children and Young People's Improvement Advisor.
- 3.6.6 The Cost of the School Day project concluded with two events where schools presented their good practice. A number of schools participated in the project, finding the experience beneficial in identifying ways to sustainably reduce costs. Teachers reported that they have an increased awareness of the impact of poverty on children and families and being more mindful when planning and assigning home learning. The next step is to develop Moray guidance on reducing costs of the school day.

Risks and Issues -

- 3.6.7 The lack of Lead Officer support available to the multi-agency Child Poverty Group and general capacity continues to limit the pace of progress. The cost of living crisis further compounds the urgency to co-ordinate activities across the partnership.

3.7 Empowering and connecting communities ([LOIP Actions and Indicators](#)) –

Delivery is as expected at this stage against the two focus areas contributing to this priority.

LOIP PRIORITIES	RAG
Develop stronger, more resilient, supportive, influential and inclusive communities	77%
Improve life chances for people in Moray of all ages in communities experiencing the greatest inequality	73%
OVERALL PRIORITY PROGRESS Thriving and well connected place, where more people live well	76%

Progress summary -

- 3.7.1 Work in partnership with Health and Social Care to respond to health and well-being and place and economy priorities in Keith is ongoing with over 380 residents providing a survey response. The ‘Let’s talk Health, Wellbeing and Community’ event was successfully used as a platform to showcase local groups and projects in August. Feedback from the community will contribute to the developing Action Plan. Buckie Area Forum are developing plans to use a vacant shop as a ‘warm bank’ in response to the cost of living crisis. tsiMORAY facilitated funding is delivering on locally identified mental health and wellbeing projects with working groups established to enable receipt of further funding.
- 3.7.2 All action plan implementations to support community anchor organisations to extend reach and involvement have progressed in the last six months; Lossiemouth from stage 5 to stage 7 of the 8 stage process, moving forward with the Station Park Project as a key project in their action plan. Forres at stage 4 are undertaking engagement, particularly with young people, which was highlighted during the ‘Spirit of Community’ event in April. Keith is moving into stage 5, data analysis on the information gathered from their survey and stakeholder groups.
- 3.7.3 Existing locality plans continue to progress, Buckie Monitoring Group are working with the community to prioritise survey results. A well-attended community session in July saw the launch of Findochty and Buckie Development Trust. Further sessions are planned in the period to December to refine their plan. A pop-up engagement session in New Elgin identified three people to join the now core group of eight residents. Leafleting and doorstep discussion in Meadow Crescent resulted in residents signing up to a neighbourhood group who have made a start on environmental improvements to their area.

- 3.7.4 There are currently 13 active Community Support Agreements in place, that support community wealth building initiatives, albeit not all are asset transfer linked. One supported group is looking at asset transfer and another moved to an expression of interest. The Garmouth Water Tower was approved and the transfer completed. Formal transfer of ownership to Findochty Town Hall was completed in this reporting period.
- 3.7.5 Building capacity is ongoing, to date 116 participants from 30 community-based organisations have participated in accredited learning opportunities that support their work and link to a Community Learning and Development partnership strategic priorities. Thirteen groups, supported by community support officers have drawn down funding of £207k from the SSEN Scottish Power Resilient Communities Fund.
- 3.7.6 The range of learning offers continues with sessions during the summer holidays including Abracadabra, delivered in family sessions during Maths week, linking magic, maths and STEM. Seventeen programmes of community based adult learning enabled 97 individual learners to take part in arts based, outdoor learning and digital access to older people sessions. Twenty English for Speakers of Other Languages (ESOL) learners progressed with National 5 or Higher courses and a 12 week introductory ESOL programme was facilitated for Ukrainian New Scots.

Risks and Issues -

- 3.7.7 The cost of living increase is impacting on services and third sector groups as demand builds.

3.8 **Growing diverse, inclusive and sustainable economy** ([LOIP Actions and Indicators](#)) –

Three focus areas are complete, with the remaining focus area progressing, albeit out with the original due date.

LOIP PRIORITIES	RAG
Increased participation, skill and pay levels with reduced gender inequality through pathways to employment and higher skilled employment	100%
Increased participation, skill and pay levels with reduced gender inequality through targeted approaches for those furthest from the job market	100%
Increased participation, skill and pay levels with reduced gender inequality through choices for the young workforce	100%
Increased participation, skill and pay levels with reduced gender inequality through apprenticeships at all levels	64%
OVERALL PRIORITY PROGRESS By the year 2030 Moray will have a sustainable and inclusive economy which generates improved opportunities for everyone, including more skilled and higher paid jobs	85%

Progress summary -

- 3.8.1 Planned work in all but one priority is complete. The Apprenticeship Strategy was approved by the Board on 21 September 2022, with partners developing individual action plans to support an increase in apprenticeships. Support at a regional level will be sought to drive up apprenticeship numbers in the private sector. In the first half of the reporting year Performance indicators evidence increased participation and reduced gender inequality with targets achieved

Risks and issues –

- 3.8.2 Assessment of the Kickstart scheme can only be based on available data from the Chamber of Commerce as DWP data not published.

3.9 **Improving well-being of our population** ([LOIP Actions and Indicators](#)) –

Updates relate to quarter 1 as quarter 2 results are still being finalised. The data reports the partnership is on track to deliver against the three focus areas contributing this priority. Definitions around wider wellbeing priorities still to be considered and incorporated in future reporting.

LOIP PRIORITIES	RAG
A whole population approach to prevention and reducing related harms – prevent and reduce alcohol and drug related harms	80%
A whole population approach to prevention and reducing related harms – there is a reduction in alcohol and drug related harm and improvement in people’s wellbeing	100%
A whole population approach to prevention and reducing related harms – promote engagement into treatment care and support and ensure the consistency of alcohol and drug service provision across Moray: supporting community services in meeting the needs of those using services where alcohol and drug use is a factor	100%
OVERALL PRIORITY PROGRESS People are healthier and experience fewer harms as a result of making well informed decisions about their health and well-being	93%

Progress summary -

- 3.9.1 Services are fully operational and data shows increasing demand with 712 clients in specialist services as at June 2022, an 11% increase in one quarter. Comprehensive support packages are provided through the partnership of Moray Drug and Alcohol Services (MIDAS) and Arrows to prevent or reduce related harms. The Scottish Government’s Drug and Alcohol Intervention Service for Young People (DAISY) system is slowly developing however limitations around data extraction are unlikely to be resolved until late 2022 at the earliest.

3.9.2 Recovery outcomes continue to show an average improvement from Assessment through 3, 6 and 12 month intervals, on average 60% of clients reported improvement in physical and mental health and wellbeing. The service, generally continues to meet its waiting time targets of 72 hours and 3 weeks. There has been an increasing trend in unplanned discharges which is being investigated. The Partnership has invested in the provision for a recovery development worker, hosted by Arrows, to improve and increase methods of participation for those with lived experience.

Risk and issues -

3.9.3 Scottish Government are aware of concerns raised by partnerships around reporting capabilities of DAISY. Funds have been set aside for the recruitment of a data analyst, which will alleviate some of the capacity issues around data extraction.

3.9.4 Impact of service needs in taking forward and meeting the Medically Assisted Treatments (MAT) standards, in particular accommodation for the MIDAS Service to meet the diverse and complex needs of those requiring support. Funds have been allocated for improved accommodation and an additional nurse prescriber, which will assist in reducing alcohol and drug related harms.

4. SUMMARY OF IMPLICATIONS

4.1. As a performance report, there are no direct financial, workforce, equalities, policy or legal issues from this report.

5. CONCLUSION

5.1. The report provides reasonable assurance of progress made against LOIP activities and highlights particular risks and issues associated with each priority.

Author of Report: Louise Marshall, Strategy and Performance Manager

Background Papers: CPB 16/09/20 [LOIP 2nd edition approved](#) (item 4)

CPB 28/04/21 [LOIP Development of Delivery](#)

[Framework Update](#) (item 3)

CPB 02/02/22 [LOIP Review Preparation 2022](#) (item 6)

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