



REPORT TO: INTEGRATION JOINT BOARD AUDIT, PERFORMANCE AND RISK COMMITTEE ON 29 SEPTEMBER 2018

SUBJECT: QUARTER 1 (APRIL – JUNE 2018) PERFORMANCE REPORT

BY: CHIEF OFFICER

1. REASON FOR REPORT

1.1 To update the Audit, Performance and Risk Committee on the performance of the Moray Integration Joint Board (MIJB) as at Quarter 1 (April – June) 2018/19.

2. RECOMMENDATION

2.1 **It is recommended that the Audit, Performance and Risk Committee:**

- i) **consider and note the performance of local indicators, linked to strategic priorities for Q1 (April – June 2018) in APPENDIX 1 and detailed analysis contained within APPENDIX 2; and**
- ii) **approve the proposal for a future report outlining the issues pertinent to Moray around unscheduled care.**

3. BACKGROUND

3.1 The purpose of this report is to ensure the MIJB fulfils its ongoing responsibility to ensure effective monitoring and reporting on the delivery of services and on the programme of work as set out in the Strategic Plan.

3.2 **APPENDIX 1** identifies local indicators that are linked to the strategic priorities for the MIJB and the delegated responsibilities by NHS Grampian and Moray Council for the wider Community Planning Partnership, to allow wider scrutiny by this Committee across publicly accountable indicators.

3.3 The development of the performance management framework and associated reporting of indicators is in progress and it is the intention that **APPENDIX 1** will be reviewed in line with the development of the MIJB Strategic Plan for

2019-22 and proposals for monitoring reports will be reported prior to the end of March 2019.

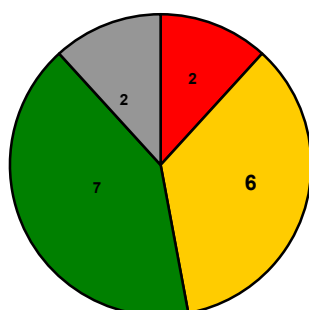
4. KEY MATTERS RELEVANT TO RECOMMENDATION

4.1 Indicators are assessed on their performance via a common performance monitoring Red, Amber, Green (RAG) traffic light rating system.

<i>RAG scoring based on the following criteria:</i>	
GREEN	If Moray is performing better than target.
AMBER	If Moray is performing worse than target but within 5% tolerance.
RED	If Moray is performing worse than target by more than 5%.
▲ - ▼	Indicating the direction of the current trend.

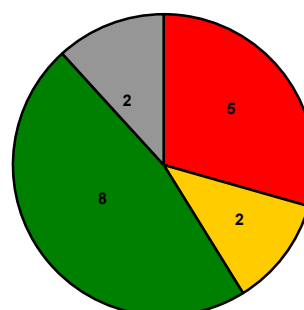
4.2 Moray currently has 17 local indicators with 5 indicators showing their status as red and 2 amber. There are 8 indicators which are green and there are 2 that have no available data at this time but which should be available for the next quarter. Refer to **APPENDIX 1** for the indicators and **APPENDIX 2** for analysis on the red indicators.

Summary of indicators
Qtr 4 2017/18



■ RED ■ AMBER ■ GREEN ■ NO DATA

Summary of indicators
Qtr 1 2018/19



■ RED ■ AMBER ■ GREEN ■ NO DATA

4.3 Indicators which are currently a RED status (not meeting local targets and outwith tolerances) are reviewed and analysed by the Adult Services Performance Management Group who then identify where closer monitoring or action is required.

4.4 Due to the trend and the red status of the indicators surrounding unscheduled care (A&E attendance, Over 65 years emergency admissions and bed days occupied by delayed discharges 18+ population) and the related complexity it is proposed that the monthly Unscheduled Care meeting held between Health and Social Care Moray and Dr Gray's staff undertake further analysis, assessment and explanation of the issues being experienced in Moray which can then be presented to a future meeting of this Committee.

5. SUMMARY OF IMPLICATIONS

(a) Corporate Plan and 10 Year Plan (Local Outcomes Improvement Plan (LOIP)) and Moray Integration Joint Board Strategic Commissioning Plan 2016 – 2019

Performance management reporting is a legislative requirement under section 42 of the Public Bodies (Joint Working) (Scotland) Act 2014.

In addition to publishing an Annual Performance Report, the Moray Integration Scheme requires that the MIJB will “monitor the performance of the delivery of integrated services using the Strategic Plan on an ongoing basis” (para 5.2.2 of the Moray Integration Scheme refers).

(b) Policy and Legal

None directly associated with this report.

(c) Financial implications

None directly associated with this report.

(d) Risk Implications and Mitigation

MIJB Strategic Risk Register Risk 1: To monitor service performance against an agreed set of performance measures and to ensure appropriate information is presented to IJB to allow it to deliver this function.

(e) Staffing Implications

None directly associated with this report.

(f) Property

None directly associated with this report.

(g) Equalities/Socio Economic Impact

An Equality Impact Assessment is not required for the Performance Framework because its purpose is to underpin the strategic direction for the service and there will be no differential impact, as a result of the report, on people with protected characteristics.

(h) Consultations

Consultation on this report has taken place with the following staff who are in agreement with the content in relation to their area of responsibility:-

- Legal Services Manager (Licencing & Litigation)
- Caroline Howie, Committee Services Officer
- Chief Financial Officer, MIJB
- Service Managers

- MIJB Corporate Manager

6. CONCLUSION

- 6.1 This report requests the Audit, Performance and Risk Committee comment on performance of local indicators and actions summarised in the highlight report and approve the recommendations for a future report.**

Author of Report: Jeanette Netherwood

Background Papers:

Ref: