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**REPORT TO: CLINICAL AND CARE GOVERNANCE COMMITTEE ON 27 OCTOBER 2022**

**SUBJECT: ADULT SUPPORT AND PROTECTION MULTI-AGENCY IMPROVEMENT PLAN**

**BY: CONSULTANT PRACTITIONER, MORAY ADULT SUPPORT AND PROTECTION**

**1. REASON FOR REPORT**

- 1.1. To inform the Committee of the Adult Support and Protection (ASP) Multi-agency Improvement Plan in place following the recent Joint Inspection of ASP in the Moray partnership.

**2. RECOMMENDATION**

- 2.1. **It is recommended that the Clinical and Care Governance Committee considers and notes:**

- i) **the Multi-agency Improvement Plan and progress to date; and**
- ii) **the systems in place to monitor and progress actions within the plan**

**3. BACKGROUND**

- 3.1 The joint inspection of the Moray partnership took place between March and May 2022. The Care Inspectorate asked the Moray partnership to develop an improvement plan to address the priority areas for improvement identified. The Care Inspectorate will monitor progress implementing the plan.
- 3.2. The Multi-agency Improvement Plan builds upon Moray's original improvement action plan formulated in 2019 following a series of engagement and consultation events and multi-agency workshops with the purpose of giving a clear foundation and oversight to ASP activities in Moray.
- 3.3. The structure of the plan has changed over time and has been further influenced by the most recent Joint Inspection in 2022 highlighting areas for development. This plan is a multi-agency plan and is the tool used within Adult Protection Committee(APC) to provide assurance to all partners of progression and development in the work carried out.

- 3.4. On observation members will see that agency activity is colour coded, and that areas of priority following the inspection have been highlighted pink. Following discussion with the Care Inspectorate further work is underway to better reflect specific actions in the plan back to the recommendations of the Joint Inspection. This will not impact on the working of the plan – but rather, should direct the reader directly to the priority areas. These areas are the primary focus, however other areas of the plan may be actioned and progressed to reflect increased capacity. The updated plan indicates the priority workstreams of Moray's APC – ICT and recording; Lived Experience and Quality Assurance

#### **4. KEY MATTERS RELEVANT TO RECOMMENDATION**

- 4.1. The initial self-evaluation activities identified 6 main workstreams, and this formed the foundation of the plan. Since the Joint Inspection a 7th workstream has been identified. Initially, Quality Assurance was intertwined within the plan - this was an area of improvement for the partnership - and as such required its own section. The Moray partnership recognise the benefit of working together with all partners and understands the task ahead in Moray for ASP and working together will only strengthen the partnership and delivery.
- 4.2. Health and Social Care Moray (HSCM) will engage and provide all partners with the assurance needed to monitor adult support and protection activity and it is important to continue to be honest and transparent about the improvement activities and the deadlines set.
- 4.3. The Improvement and Planning sub group of the Moray APC meets on a 4 weekly basis. This group is multi-agency and has been formed to discuss protection and allocation of tasks and will have full oversight of the improvement plan. An improvement and planning feedback group will meet 3 weeks prior to each APC. This is to ensure all stakeholders are involved and consulted on progress and actions. This larger group will be involved in agreeing progress thus far and ensuring the improvement plan is sufficiently updated. The plan will then be presented to APC at each meet. The project sponsor is the Chief Social Work Officer.
- 4.4. The Local Authority have also invested in using Pentana audit management software. The plan has been inputted onto the software system and assists in measuring outcomes and tasks completed - resulting in giving a better oversight to work undertaken and clear workstreams. This is new to Moray and an area that is hoped will provide better strategic oversight in ASP and assist in better efficiency and communication to all partners.
- 4.5. NHS Grampian (NHSG) will also be progressing further ASP improvements via a NHSG specific ASP Improvement Plan. This plan is coordinated and led by the NHSG Public Protection team, and include some of the actions from the Moray multi-agency plan, but also encompasses wider 'Grampian wide' initiatives – where a once for Grampian approach is thought to be beneficial on grounds of resource use and consistency.
- 4.6. This NHSG ASP Improvement Plan is regularly reviewed by the NHSG Adult Protection Group and overseen by the NHSG Public Protection Committee. There are direct lines of communication and updates between the NHSG Adult Public Protection lead and the Moray ASP Consultant Practitioner – ensuring

that both the local Moray Multi-Agency Improvement Plan and the NHSG wide plan remain synchronised.

## **5. SUMMARY OF IMPLICATIONS**

**(a) Corporate Plan and 10 Year Plan (Local Outcomes Improvement Plan (LOIP)) and Moray Integration Joint Board Strategic Plan “Moray Partners in Care 2019 – 2029”**

This report supports the Moray Strategic Plan in relation to Partners in Care, making choices and taking control over decisions affecting our care and supporting the outcome that people are safe.

**(b) Policy and Legal**

The Adult Support and Protection (Scotland) Act 2007 is the main legal reference points for this project which the MIJB are legally responsible for.

**(c) Financial implications**

No financial implications as a direct result of this report.

**(d) Risk Implications and Mitigation**

The improvement plan will implement robust systems and processes in response to the Care Inspectorate’s findings, with a multi-agency approach. Regular monitoring and reviewing of new processes are critical to ensure continuous improvement.

**(e) Staffing Implications**

None as a direct result of this report.

**(f) Property**

None as a direct result of this report.

**(g) Equalities/Socio Economic Impact**

Not required as there are no changes to policy.

**(h) Climate Change and Biodiversity Impacts**

None as a direct result of this report.

**(i) Directions**

None as a direct result of this report.

**(j) Consultations**

ASP Planning and Improvement Sub Group.

## **6. CONCLUSION**

**6.1. The report aims to provide assurance to this Committee that there is effective processes in place to monitor and progress actions in the plan.**

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Background Papers: with author

Ref: