

Moray Health and Social Care Partnership: Performance at a Glance Quarter 3 (October to December 2018)  
Local Indicators

Item 5

APPENDIX 1

RAG scoring based on the following criteria (Where there is no target, previous quarter is used)	
<b>G</b>	If Moray is performing better than target
<b>A</b>	If Moray is performing worse than target but within 5% tolerance
<b>R</b>	If Moray is performing worse than target by more than 5%
▲ - ▼	Indicating direction of current trend

ID.	Indicator Description	Source	Q3 (Oct-Dec 17)	Q4 (Jan-Mar 18)	Q1 (Apr-June 18)	Q2 (Jul-Sept 18)	Q3 (Oct-Dec 18)	Target	RAG Status
L07	Rate of emergency occupied bed days for over 65s per 1000 population	NHS	2495	2444	2380	2375	<b>2344</b>	2360	<b>G▼</b>
L08	Emergency Admissions rate per 1000 population for over 65s	NHS - PMS	182	186	191	189	<b>187</b>	193	<b>G▼</b>
L09	Number of people over 65 years admitted as an emergency in the previous 12 months per 1000 population	NHS - PMS	130	129	132	130	<b>130</b>	125	<b>A -</b>
L10	Number of Bed Days Occupied by Delayed Discharges per quarter (inc code 9) per 1000 18+ population	NHS	30	38	42	45	<b>41</b>	-	<b>G▼</b>
L11	Number of delayed discharges inc code 9 (Census snapshot, monthly average for quarter)	NHS	26	32	32	39	<b>35</b>	35	<b>G▼</b>
L12	A&E Attendance rates per 1000 population (All Ages)	NHS	56.1	57.6	63.8	62.6	<b>58.0</b>	-	<b>G▼</b>

R	If Moray is performing worse than target by more than 5%
▲ - ▼	Indicating direction of current trend

ID.	Indicator Description	Source	Q3 (Oct-Dec 17)	Q4 (Jan-Mar 18)	Q1 (Apr-June 18)	Q2 (Jul-Sept 18)	Q3 (Oct-Dec 18)	Target	RAG Status
L13	A&E Percentage of people seen within 4 hours, within community hospitals	NHS	100%	100%	100%	100.0% (681)	<b>100.0% (564)</b>	98%	G -
L14	Percentage of new dementia diagnoses who receive 1 year post-diagnostic support	ISD	Reported Annually		90.7% (2015/16)	66.7% (2016/17)	<b>2017/18 data Expected in Q1</b>	70%	R ▼
L15	Smoking cessation in 40% most deprived after 12 weeks	NHS	17	14	49	29	<b>12</b>	-	R ▼
L16	Percentage of clients receiving alcohol treatment within 3 weeks of referral	NHS	100%	98.6%	98.3%	100%	<b>100.0%</b>	90%	G -
L17	Percentage of clients receiving drug treatment within 3 weeks of referral	NHS	100%	95.6%	100%	100%	<b>100.0%</b>	90%	G -
L18	Number of Alcohol Brief Interventions being delivered (includes ABIs in priority and wider settings where data can be aligned to HSCP)	NHS	106	142	208	186	<b>136</b>	259	R ▼
L19A	Number of complaints received and % responded to within 20 working days - NHS	NHS	10% (10)	68.4% (19)	50% (8)	55.0% (11)	<b>50.0% (18)</b>	-	R ▼
L19B	Number of complaints received and % responded to within 20 working days - Council	SW	-	-	-	100% (6)	<b>100% (6)</b>	-	G -
L20	NHS Sickness Absence % of Hours Lost	NHS	4.6%	5.8%	4.9%	4.6%	<b>4.7%</b>	4.0%	R ▲
L21	Council Sickness Absence (% of Calendar Days Lost)	SW	-	-	7.9%	8.1%	<b>8.3%</b>	5.9%	R ▲
L41	Percentage of patients commencing Psychological Therapy Treatment within 18 weeks of referral	NHS	100.0%	100.0%	100.0%	100.0%	<b>80.0%</b>	90%	R ▼