## Action Plan for Winter 2019/20

Ref.	Action	Timescales	Lead/s	Financial Cost / Status
1.	Communication Between Partners & Escalation I. Partnerships, Acute sector and other departments along with Partners to test winter/business continuity plans	During September 2019	HSCM Civil Contingencies Group	Via existing resources
	II. Daily Cross System Huddles chaired by senior decision maker and include all partners to be held.	Ongoing – meet daily	Group in place	Via existing resources
	III. Real-time reporting of critical incidents to partners as per agreed protocols.	Ongoing	Chief Officer	Via existing resources
	IV. All partners contribute to/inform the submission of exception reports to the Scottish Government.	Ongoing	Chief Officer	Via existing resources
2.	Joint Working and Integration I. Regular meetings involving Partnerships, Acute sector and NHS Grampian to prioritise system issues.	Ongoing - weekly meeting in place	NHSG Senior Leadership Team	Via existing resources
3.	<ul> <li>Anticipatory Demand and Prevention <ol> <li>To facilitate managing patients at home.</li> <li>Promoting flu vaccination for all staff and aim to achieve 50% uptake of front line staff.</li> </ol> </li> <li>III. Anticipatory Care Plans are reviewed ahead of winter period.</li> </ul>	Ongoing From October 2019 November 2019	HSCM Senior Leadership Group NHSG Senior Leadership Team / HSCM Senior Leadership Group HSCM Senior Leadership Group	Via existing resources Via existing resources Via existing resources
4.	<ul> <li>Planned Healthcare Capacity and Activity</li> <li>I. Surge Capacity Plans (mix of beds configured) in place for additional staffed beds in acute and community hospital sites.</li> <li>II. Flu vaccinations programme arranged for Local Authority emergency road maintenance personnel e.g. gritter staff.</li> </ul>	September 2019 October 2019	A Smart / B Thatcher C Power / M Atherton	Via existing resources Via existing resources
5.	Unscheduled Care Capacity and Demand I. Robust Winter Plan, which reflects predicted demand, are agreed and tested.	Workshops – November 2019? November 2019	A Pattinson / S Coady	Via existing resources

				APPENDIX 1
١١.	Agree actions from test of Winter Plan.	Ongoing	A Pattinson / S Coady	Via existing resources
111.	Minimising delayed discharges by reducing the number prior to winter.	November 2019	A Pattinson / S Coady	Via existing resources
IV.	Increase capacity for Discharge Coordinator role (for 6 months) and alignment to Hospital Discharge Team.	November 2019	A Pattinson / S Coady	Via SG Winter Fund Allocation
V.	Surge capacity plans agreed and in place.			
VI.	Rotas, across the local health and social care system	November 2019	A Smart / B Thatcher	Via existing resources
	are in place.	November 2019	A Pattinson / S Coady	Via existing resources
VII.	Short term project for unscheduled short stay beds			
	(intermediate care bed facility) at Loxa Court (to be reviewed).	Mid December 2019	S Coady / L Attridge	Via SG Winter Fund Allocation
Infecti	on Control			
١.	Ensure standards are being met.	Ongoing	Service Managers	Via existing resources
11.	Monitor hand hygiene performance in community and Dr Gray's Hospital.	Ongoing	A Smart / B Thatcher	Via existing resources
Busine I.	ess Continuity Plans Critical functions identified and prioritisation of services/functions agreed.	November 2019	HSCM Senior Leadership Group	Via existing resources
	III. IV. VI. VII. Infecti I. II.	<ul> <li>III. Minimising delayed discharges by reducing the number prior to winter.</li> <li>IV. Increase capacity for Discharge Coordinator role (for 6 months) and alignment to Hospital Discharge Team.</li> <li>V. Surge capacity plans agreed and in place.</li> <li>VI. Rotas, across the local health and social care system are in place.</li> <li>VII. Short term project for unscheduled short stay beds (intermediate care bed facility) at Loxa Court (to be reviewed).</li> <li>Infection Control <ol> <li>Ensure standards are being met.</li> <li>Monitor hand hygiene performance in community and Dr Gray's Hospital.</li> </ol> </li> <li>Business Continuity Plans <ol> <li>Critical functions identified and prioritisation of</li> </ol> </li> </ul>	III.Minimising delayed discharges by reducing the number prior to winter.November 2019IV.Increase capacity for Discharge Coordinator role (for 6 months) and alignment to Hospital Discharge Team. V.November 2019V.Surge capacity plans agreed and in place.November 2019VI.Rotas, across the local health and social care system are in place.November 2019VII.Short term project for unscheduled short stay beds (intermediate care bed facility) at Loxa Court (to be reviewed).Mid December 2019Infection ControlIEnsure standards are being met.OngoingII.Monitor hand hygiene performance in community and Dr Gray's Hospital.OngoingBusiness Continuity Plans I.Critical functions identified and prioritisation ofNovember 2019	III.Minimising delayed discharges by reducing the number prior to winter.November 2019A Pattinson / S CoadyIV.Increase capacity for Discharge Coordinator role (for 6 months) and alignment to Hospital Discharge Team. V.November 2019A Pattinson / S CoadyVI.Rotas, across the local health and social care system are in place.November 2019A Smart / B Thatcher A Pattinson / S CoadyVII.Short term project for unscheduled short stay beds (intermediate care bed facility) at Loxa Court (to be 