MORAY COMMUNITY PLANNING PARTNERSHIP

Local Outcome Improvement Plan Performance Monitoring Report

Priority	Building a better future for our children & young people in Moray			
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Report Date	2021/22 Quarter 1 (Period April to June 2021)			
Overall Status	Delivery Plan	Progress	Children and young people live in	
	Actions	Measures		nere their voice is
		(PIs)		are built up to be
			all they can be;	
			• the emotional	
				nildren and young
	(RAG)		people is impro	
(RAG)	(NAG)	(RAG)	• the impact of p	•
(IAG)		(IAG)	children, young families is miti	
			• Children live in	
			supportive fan	
% completion of Delivery Pla	n against nlanne	d (for year)	supportive juit	20%
Commentary on progress towards milestones and	The emotional and mental wellbeing of children and young people is improved			
planned actions due in	RAG STATUS			
reporting period	The minimum	investment of £	0.5million in early	intervention and
	prevention provision for 20/21 has been achieved			
	Nature of provision which commenced, support delivered and			
	act this reporting	ig period		
		wo new services have been commissioned to provide early		
	intervention provisions for children & young people's mental wellbeing.			
	The Exchange, a new provider to Moray, has secured the			
		•	ct for 3 years. 147	
	accessed their service (107 female) over this reporting period. 122			
		ported improved wellbeing outcomes through the two		
	evaluation tools used.			
	Action for Children have successfully won the tender to provide a new community-based service utilising a whole family wellbeing service model to support the mental wellbeing needs of 5-24 year olds. The service will commence next quarter Additional investment in mental wellbeing supports and services			

£57K of funding was provided to 3rd sector organisations to deliver short term provision through preventative and early intervention work. 24 young people support directly reported improved wellbeing outcomes. The short term provision ceased at the end of June to be replaced by the family wellbeing service commissioned.

A new maternal and infant mental wellbeing service was established in April by Children 1st, funded for 2 years by the William Grant Foundation. 19 referrals received in their first quarter. It consists of a family based model with the addition of a newly developed volunteer buddy system. Outcomes will be reported in future reports.

Dedicated wellbeing support continues

The Grampian Psychological Resilience Hub (all ages) was confirmed in June to be extended until the end of 2021. This is funded and staffed through NHS Grampian.

Work established to measure the impact of services

Moray's participation in a national Children and Young People's Mental Wellbeing Improvement Project has commenced with local multi-agency governance and project delivery groups now in place. Key providers of family support in Moray have agreed to the use of the Outcome Star, meaning a shared tool for measuring impact going forward.

Use of the Multi-Agency Support Hub (MASH)

19 Children (8 females and 11 males) were referred and discussed at the four meetings occurring this reporting period Measures show:

- A wide age spread in referrals,
- The highest locality referral rates are Elgin and Buckie.
- Multiple reasons were given for referral, most frequent being mental/emotional support, social isolation and parental mental health.
- Over half of the referrals were provided with support by 3rd sector partners.

Children live in safe and supportive families

RAG STATUS

LOIP OUTCOME

The voices of children and young people in need of care & protection are central to support planning and decision making Over this reporting period 125 children were supported via an independent advocate or a trusted adult to express their views in looked after children or child protection related meetings. During this quarter, Social Work have engaged with 23 families in the child protection system to capture their views on whether they feel they had been listened to. Assessment frameworks have been redesigned to reflect views expressed.

Survey work of children and young people has been undertaken by Youth and Criminal Justice and Health and Wellbeing Pillar groups to get their views on an their experiences of justice services

Rights & Participation internship for a CEYP is also being offered to support the participation of children and young people who are Care Experienced around delivery of services

Young people as part of the Better Meetings project have produced 3 films to highlight changes that need to be made in physical environment and in their panel/review meetings. They have been shown to the Children's Panel members and other relevant practitioners with a view to implementing improvements.

Outcomes for care experienced young people are improving

Within the Pillar groups of the Corporate Parenting Strategic Group Care Experienced children and young people have contributed to improvements in the delivery of services through active participation and feedback.

A development session for the Education and Employability Pillar identified that children who are looked after at home have poorer attainment than those in other care settings. Improvement work planned to address this issue.

Children in need of care and protection have safe, secure, stable and nurturing homes.

There continues to be a trend where children in care are looked after in community settings rather than residential. This is in line with The Promise and The Plan 2021-2024.

Practitioners from across the partnership attended a learning event on contextual safeguarding with discussions ongoing in how this can be implemented in Moray.

Families facing adversity are supported to stay together

Preventative strategies and earlier intervention work means the numbers of children going into care is reducing in Moray, and, where that cannot be avoided, more children are remaining with extended families as opposed to foster care. A commitment has been made by partners to develop a wider early intervention approach that will help support this trend. Social work intend to invest in prevention of care commissioned services. A commitment has been made by partners to improve and monitor child planning processes to ensure earlier responses to need.

Perpetrators of domestic abuse are held to account and supported to change their behaviour.

Training and embedding of the Safe and Together model within Social Work is still ongoing, and all 5 local candidates put forward to become trainers have been successful. Moray Violence Against Women Partnership has received confirmation of 2yrs Scot Gov Delivering Equally Safe funding, which will enable a training co-

ordinator to be recruited and support partner wide roll-out of Safe and Together.

*Safe and Together is a strength based model focusing perpetrator behaviours rather than change sitting with the victim.

The impact of poverty on children, young people and families is mitigated

RAG STATUS

The pathway of financial supports is in place. Focus is now on monitoring impact and addressing gaps in provision

The lack of uptake of debt advice and support by those referred to the income maximisation service has been highlighted to the Children and Families Locality Network. Partnership plan in development to improve the uptake and impact. Understanding of barriers and best means to address them is being led by families.

Workforce development

Front line practitioners from across the Children's Services Partnership have highlighted, via the Locality Networks, that they lack confidence to initiative conversations with families they believe are struggling financially.

50 employees from the Local Authority and Health attended training delivered by 3rd sector – "Poverty – Having the Conversation". Further development opportunities will be provided, shaped by feedback received.

Making Every Opportunity Count training to be offered by Health during the next reporting period.

Over this reporting period, 4 workshops led by the Regional Improvement Advisor undertaken with Child Poverty Group to review data/intelligence and establish priorities. Multi agency workforce development will be one of its 3 key priorities. During the next reporting period two workshops will be delivered by Public Health Scotland to enable us to analyse our system around Child Poverty in Moray. This will include mapping and understanding the interdependencies across the system and will help to inform further training needs.

Holiday provision

£256K funding provided by Scottish Government to provide summer holiday opportunities for children, young people and families. Families impacted by poverty identified as a target group. Children and Families Locality Networks engaged with families and those organisations who currently have relationships with them to identify the type and nature of support they feel they need. At the request of families, the majority of funding is being allocated directly to them by the organisations they have a relationship with i.e. control is given to families to determine and address their own needs.

The impact of this will be measured during the next quarter.

 Progress towards objectives (provide Progress against objectives outlined in commentary section above.

indicator results to evidence where available)

Update of the Children's Services Joint Strategic Needs Assessment has commenced and Children's Services Plan Annual Report is now in draft format. Both will form the basis of review of priorities within the Children's Services Plan, which will be undertaken jointly by children and families and the organisations responsible for supporting them

Scottish Government Support

Up to 1.5 days per week of support is being delivered to the Children's Services Partnership by the Regional Quality Improvement Advisor. The focus is on utilising a Quality Improvement methodology approach to deliver the improvements and system changes required to deliver LOIP outcome 'Building a better future for children and young people in Moray'

Risks and Issues

Risk

Lack of clarity and consistent understanding of the remit of and the relationship between the strategic groupings within the Children's Services Partnership who have oversight responsibility for these priorities

Mitigating Action – Development session planned in September to address, provide clarity and reduce risk.

Risk

The pace of progress of the child poverty priority is being limited by the lack of Lead Officer support available to the multi-agency Child Poverty Group.

Mitigating Action – Resource in the form of a Lead Officer to provide support across the multi-agency tackling poverty strategic groups is currently being progressed. Ongoing discussion with the Deputy Chief Executive will ensure that the required support for child poverty will be reflected within this resource.

Risk

Pace of progress of all priorities is limited by capacity of single agency staff to progress the partnership priorities, alongside an ambitious number of improvement projects and transformational change programmes running concurrently.

Staff are prioritising single agency responsibilities and although attendance at meetings is robust, ability to undertake specific projects/ pieces of work outside of this is limited. The numbers of meetings has increased greatly due to online capacity, but this also impacts on the ability to complete actions. Agencies report staff fatigue and an increase in workload across the board.

Mitigating Action

Review of priorities to be undertaken by the Children's Services Partnership, informed by revised Joint Strategic Needs Assessment and CSP annual report 020/21

Any General Progress Commentary

All components of the pilot Children's Services Locality Planning model are now operating. Commissioning of external evaluator in progress. To be appointed next quarter.

Through this model emerging needs of children, young people and families are being identified in real time on a locality basis. Solutions/improvements are being co-produced with children and families. Clear linkages between the Locality Networks and the Children's Services Partnership groupings with oversight responsibilities for LOIP and CSP are being established.

The prioritisation of workforce development is recognised as a critical to delivering LOIP and CSP priorities. A multi-agency Short Life Working Group has been established by GIRFEC Leadership Group (GLG) to define need and recommend actions.

Change Requests	None		
Next Steps / Targets	Comments	Due Date	
Finalising the CSP Annual Report and sign off through TMC and NHS Grampian governance structures	In progress. Timeline approved.	Submission to Scottish Government by Dec 2021	
Review of priorities, improvement activities and performance measures	Purpose is focus partnership resources on a manageable set of priorities and evidence improved outcomes. This will be informed by national wellbeing dataset which is in production and formal feedback from Scottish Government on the CSP	Dec 2021	
Implementation of the National Health and Wellbeing Survey across Moray (relates to young people and will be implemented via schools)	All local authorities are required by the Scottish Government to undertake this survey. It will provide rich wellbeing data which can be compared across local authority areas and will inform priorities and associated partnership improvement activity. Repeat surveys will be used to evidence improved outcomes for children and families	Commence 3 rd quarter 2021	
COVID-19 Recovery - impact on delivery	Capacity of partners to drive forward these priorities whilst also maintaining critical single agency service provision continues to limit pace of progress. The inability for partners to meet face to face to develop relationships and both plan and deliver improvements is consistently being highlighted by staff as a barrier to progress and success. Staff fatigue is significant and an increase in need of families as they emerge from lockdown is evident. This impacts on ability to move forward on partnership priorities.		
	Recruitment has been a challenge for some	roles across the	

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partnership with no/low numbers of applications for a number of
vacancies. This creates time pressures for those administrating
these vacancies and then having to re-advertise posts, it also
creates deficits within teams and a lesser ability to progress on
priorities.