

**Action from Education, Children's and Leisure Services on 7 June 2023**

Agenda Item No: 18

Report Title Question Time – Fit Life Membership Queries

Responsible Officer: Kim Slater

**Information Sought:**

Further information on Fit Life Membership prices, numbers and the online joining function

**Response:**

Our Fit Life charges increased on 1 April 2023 as per the charging for services report at Corporate Committee on 31 January 2023.

In regards to the Corporate Fit Life Membership offer this will continue to be offered at 12mths for the price of 11mths at these increased prices.

In regards to the most recent Fit Life Membership figures collated for Moray Council facilities please note the following;

	Individual	Family
Buckie	301	667
Elgin High	13	30
Elgin CC	7	40
Forres House CC	20	32
Forres	371	715
Keith	329	624
Lossie	158	486
Milnes	53	60
Speyside	99	257
<b>Total</b>	<b>1,351</b>	<b>2,911</b>

*The above figures reflect primary members not overall total of membership cards.*

To deliver this work a detailed project plan has been developed to enable the Council to offer online joining and direct debit options for Fit Life Memberships. As can be appreciated this will involve significant input from an ICT/financial/bank perspective as we require bank approval to enable this functionality etc.

	<p>This work has currently been suspended due to the fact that Gladstone have advised the Council that we need to move from a Remote Desktop Protocol (RDP) to an Azure Virtual Desktop (AVD) environment by October 2023. This requires the build of new PC's etc at every leisure site as the current PC's/equipment will not be compatible in this new environment, therefore would result in the Council being unable to access the leisure management system to operate our leisure facilities. This work is therefore taking priority at this current time due to limitations on resources. The deadline for this work is 1 October which is the timeline we are working towards – this work is largely linked to the ICT dept, therefore in the interim Sport and Leisure and Financial Services are working on progressing areas connected to the online and Direct Debit (DD) project. At this stage we are unable to provide an implementation date for the online and DD project as external factors and internal resource pressures are outwith our control.</p>
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