



REPORT TO: MORAY INTEGRATION JOINT BOARD AUDIT, PERFORMANCE AND RISK COMMITTEE ON 29 FEBRUARY 2024

SUBJECT: RESIDENTIAL CHILD CARE SERVICE (CALA) INSPECTION REPORT

BY: SERVICE MANAGER, PROVIDER SERVICES

1. REASON FOR REPORT

1.1 To update the Committee on the outcome of the recent Inspection of the Care Home Service by the Care Inspectorate.

2. RECOMMENDATION

2.1 It is recommended that Committee consider and note the outcome of the inspection of the Care Home (Children and Young People) Service by the Care Inspectorate.

3. BACKGROUND

3.1 The purpose of this report is to ensure the Moray Integration Joint Board (MIJB) fulfils its ongoing responsibility to ensure effective monitoring and reporting on the delivery of services and on the programme of work as set out in its Strategic Plan.

3.2 In December 2023, the Care Inspectorate carried out an unannounced inspection of the Moray Council's Care Home at the Residential Child Care Service located at CALA. A copy of the full inspection report is included in **Appendix 1**.

4. KEY MATTERS RELEVANT TO RECOMMENDATION

4.1 A summary of the Care Inspectorate's grading for the area assessed is noted in Table 1.

There were no new areas identified for improvement for the service in this report. It should be noted that all areas for improvement from previous inspection reports have been met, demonstrating that the service is actively reviewing and improving practices through listening to those receiving a service (including their families), and those providing it.

Table 1

| Area | Rating |
|--|---------------|
| How well do we support children and young people's rights and wellbeing? | 5 – Very Good |

How well do we support children and young people's rights and wellbeing

- 4.2 The Care Inspectorate found significant strengths in the care provided and how these supported positive outcomes for young people.
- 4.3 Young people reported they experienced relational and nurturing care which promoted their emotional and physical safety. Risk assessments and care plans provided meaningful responses to risk, and had a clear foundation in the strong relationships staff have with the young people. Training and trauma informed practice resulted in very limited use of restrictive practices.
- 4.4 Young people living in the house were safe and felt confident about staffs' abilities to keep them safe.
- 4.5 Young people experienced warm, trusting, nurturing and respectful relationships with those caring for them, and staff clearly had the right value base required to provide compassionate care.
- 4.6 Significant importance was placed on ongoing relationships with young people who had moved on from the service.
- 4.7 Feedback from parents was extremely positive about staff respecting their role, views and working together for the benefit of their child or young person.
- 4.8 Young peoples' voices were present in most aspects of their care and were provided with ample opportunities to actively engage in discussions and decisions about things that were important.
- 4.9 There are no requirements or recommendations for areas for improvement noted by the Care Inspectorate.

5. SUMMARY OF IMPLICATIONS

(a) Corporate Plan and 10 Year Plan (Local Outcomes Improvement Plan (LOIP)) and Moray Integration Joint Board Strategic Plan "Partners in Care 2022 – 2032"

Performance management reporting is a legislative requirement under Section 42 of the Public Bodies (Joint Working) (Scotland) Act 2014. In addition to publishing an Annual Performance Report, the Moray Integration Scheme requires that the MIJB will "monitor the performance of the delivery of integrated services using the Strategic Plan on an ongoing basis" (para 5.2.2 of the Moray Integration Scheme refers).

(b) Policy and Legal

None directly associated with this report.

(c) Financial implications

None directly associated with this report.

- (d) **Risk Implications and Mitigation**
There are no risk issues arising directly from this report.
- (e) **Staffing Implications**
None directly associated with this report.
- (f) **Property**
None directly associated with this report.
- (g) **Equalities/Socio Economic Impact**
An Equality Impact Assessment is not required for the Care Inspectorate Inspection report because there will be no impact, as a result of the report, on people with protected characteristics.
- (h) **Climate Change and Biodiversity Impacts**
No climate change or biodiversity implications have been determined for this policy/activity.
- (i) **Directions**
There are no directions arising from this report.
- (j) **Consultations**
The following have been consulted in the development of this report:

Senior Management Team, Operational Management Team HSCM,
Finance and Human Resources.

6. **CONCLUSION**

- 6.1 This report provides the Committee with a summary of the recent inspection of the Moray Council Care Home (Children and Young People) base at CALA, which provides Residential Child Care, by the Care Inspectorate. There are no areas identified for improvement for the service in this report. Good progress has been shown and this report outlines the hard work and dedication of our teams resulting in a positive inspection.**

Author of Report: Donna McDonald, Residential Child Care Service Registered Manager

Background Papers: Available on request
Ref: