Neurorehabilitation Vision Statement

There is a need to transform our service to ensure we continue to be person-centred in response to our changing patient needs, enhance staff satisfaction, and facilitate both a timely and outcomes-based transition through the pathway, with a "home first" approach to patient care.





Quality & Best Practice	**A flexible workforce**	**A pathway approach**	**Outcomes/Goal-focussed**	**Homefirst**	**Effective governance**	**Experience-focussed;**
We (strive to) deliver an (regionally-)equitable, seamless, safe and timely service where staff and patients are enabled in their decision-making, and patients are adequately supported and enabled in their transition to independent living or living as independently as possible.	We (will) take a 'one team' approach across the pathway, ensuring staff can respond most effectively and efficiently to patient needs, ensuring we can see patients at the right time and in the right place, rather than being confined to one physical place of work. [E.g., out-reach from out-patient capacity to support rehab need in the community.] This requires co-ordination to enable a fit for purpose MDT response in each element of the pathway.	Whilst our [rehabilitation] is delivered across several settings, including in-patient beds, transitional arrangements (non-hospital residential beds); out-patient and community settings and within patients own homes, our facilities will be used flexibly by the team in response to patients' needs.	A core focus of all parts of our pathway will be through goal-setting co-produced with patients, their families and our multi-disciplinary teams; and the focus on flow to progress through the elements of the pathway in a timely manner, in keeping with 'homefirst' principles.	Our approach is deeply embedded in cross-system working, with a focus on effective and efficient collaboration and coordination across the pathway and in particular with community-based rehabilitation services and 3rd sector organisations, to ensure our patients continue to be supported as they move through their rehabilitation journey, and to provide timely step-up care if required in the future. [For example, flexible use of facilities – e.g. community rehab team able to use out-patient facility at Horizons; or out-reach from OP staff to community settings.]	Our service is based on a robust model of service delivery, enabled through pragmatic and transparent governance and leadership that embeds continuous improvement to ensure our service's responsiveness to the changing needs of our patients, staff, and the wider health care system.	Our service is strong because we proactively train and evaluate the existing and required skill mix to provide the best service possible for our patients. A key feature of the redesigned pathway will be systematic measures to understand and continue to improve patient experience and outcomes; as well as staff experience.