



REPORT TO: CHIEF OFFICERS GROUP ON 30 AUGUST 2023 and then COMMUNITY PLANNING BOARD ON 20 SEPTEMBER 2023

SUBJECT: 2022-23 QUARTER 4 (JANUARY - MARCH)
LOIP PERFORMANCE MONITORING REPORTS

BY: DEPUTE CHIEF EXECUTIVE (EDUCATION, COMMUNITIES AND ORGANISATIONAL DEVELOPMENT), MORAY COUNCIL

1. REASON FOR REPORT

1.1 To inform the Group of the performance against the Local Outcome Improvement Plan (LOIP) for the period to 31 March 2023.

2. RECOMMENDATION

2.1 It is recommended that the Group –

(i) scrutinises and notes the progress reported in the templates hyperlinked to this report

3. BACKGROUND

3.1 The Community Planning Board on 28 April 2021 agreed the LOIP delivery frameworks, recognising them as an evolving area of work that will continue to develop. Delivery Plans provide a sharper focus which aims to enable the Group to give attention to a narrower range of priorities.

3.2 A mid-point review of the LOIP was agreed by the Board. Until the review is complete, updates provided are against the remaining outstanding actions from the delivery frameworks referenced above. As an interim solution, priority leads are in the process of refreshing actions under existing priorities for the 2023/24 reporting period.

3.3 The Community Planning Board on 22 September 2021 agreed the use of Pentana (performance monitoring software) for the presentation of future monitoring reports which is ongoing. This report gives narrative

summary on progress on LOIP priorities with links to Pentana styled backing tables. The tables aim to capture progress against the delivery frameworks as well as recognise efforts around response and recovery.

- 3.4 Refinement of performance indicators and actions remains variable across priorities due to delivery plans and partnership strategy action plans developing on different timelines. Some of the original delivery plan measures cannot be reported on as the data is not collected.
- 3.6 The Group and Board is invited to consider and apply scrutiny in assessing whether the information contained gives reasonable assurance on progress against LOIP priorities and actions to mitigate risks and issues.
- 3.7 **Building a better future for our children & young people in Moray** ([LOIP Actions & Indicators](#))

All actions are progressing albeit out with original timescales.

LOIP PRIORITIES	RAG
The emotional and mental wellbeing of children and young people is improved	86%
Children live in safe and supportive families	70%
The impact of poverty on children, young people and families is mitigated	73%
OVERALL PRIORITY PROGRESS Children and young people live in communities where their voice is heard and they are build up to be all they can be	80%

Progress summary -

- 3.7.1 With the majority of planned work around emotional and mental wellbeing complete, referrals to support services continue with numbers referred increasing on that reported last year. On average 84% of those completing support show improved outcomes. Work to develop an easily accessible central information point of health and wellbeing supports is now being undertaken as part of the larger scale work funded by Moray Growth Deal. The rationale for adopting this approach is that one central information point is created where wellbeing supports for both parents and children is accessible and the national expertise available via the Growth Deal can be utilised to create this platform.
- 3.7.2 Significant work has been undertaken to ensure the voices of care experienced children and young people are heard in planning and decision making. Moray Champions Board, a platform for care experienced children aged 16 years and over relaunched on National Care Day on 17 February, with an event that enabled the sharing of lived experience of care. The Board have prioritised mental health, managing money and housing as areas to better understand the systems of support available as well as influence change. Service representatives have met with the Board during this reporting period.

As a result a single point of contact within Housing Support will provide support to those transitioning into independent living. The Better Meeting Practitioners Guides incorporating clear direction from children and young people on how meetings can be more child centred were launched in January, evaluation and impact of the guides will follow later in the year.

- 3.7.3 To provide children in need of care and protection with safe, secure, stable and nurturing homes, the focus has continued on the recruitment of foster carers and development of supported lodgings through in-person events, social media advertising and analysis to inform targeted marketing activities.
- 3.7.4 Arrows Promising Futures, an intensive family support service, funded through CORRA, has supported 42 families involving 52 children impacted by substance use in this reporting period. Training in the Safe and Together Model of domestic abuse-informed practice has been delivered to around 140 staff.
- 3.7.5 Progress with actions contributing to mitigating the impact of poverty on children, young people and families continued with the roll out of the Financial Inclusion Pathway in which parents are encouraged to engage with local Money Advice Services. The Worrying about Money Toolkit has been made available to partner agencies and distributed with council tax bills. Head teachers and early learning managers have been briefed on the Cost of the School Day Guidance.

Risks and Issues -

- 3.7.7 The lack of Lead Officer support available to the multi-agency Child Poverty Group and general capacity continues to limit the pace of progress. The cost of living crisis further compounds the urgency to co-ordinate activities across the partnership. With a new Chair and Co-chair appointed, stronger links have developed resulting in an improved coordinated approach to sharing resources and aligning improvement activities.

3.8 **Empowering and connecting communities** ([LOIP Actions and Indicators](#)) –

Delivery is as expected at this stage against the two focus areas contributing to this priority.

LOIP PRIORITIES	RAG
Develop stronger, more resilient, supportive, influential and inclusive communities	86%
Improve life chances for people in Moray of all ages in communities experiencing the greatest inequality	83%
OVERALL PRIORITY PROGRESS Thriving and well connected place, where more people live well	85%

Progress summary -

- 3.8.1 The Community Hub in Buckie has facilitated significant engagement and reach with 624 visitors and 46 direct referrals for cost of living support to the end of March 2023. The venue is used for weekly sessions by Moray Wellbeing Hub, Moray Firth Credit Union, Moray Pathways Digital Inclusion and project Peoplehood to support older people live independent lives. In New Elgin, community based projects organised a family learning event themed around food and healthy eating engaging 40 participants from 12 families. Local partners are developing local health walks in response to identified need for mental health support.
- 3.8.2 Community Wealth Building was further supported by Just Transition investment of over £300k in participatory budgeting processes delivered by tsiMoray and Money for Moray. Live projects are in place around youth facilities, play parks, active travel, pupil equity funds and developer obligations. A meeting of Moray Federation of Village Halls was held in the reporting quarter with fifteen halls represented.
- 3.8.3 Capacity building progresses with outreach work engaging communities around the Local Development Plan beginning in Forres. In the reporting quarter, training around food hygiene and first aid was delivered to 26 community representatives.
- 3.8.4 Adult and Family Learning are engaging with over 100 new community based adult learners and over 200 continuing participants. Evolving improvements included delivery of Driving Test Theory class versions for English for Speakers of Other Languages (ESOL) and British Sign Language (BSL).

Risks and Issues -

- 3.8.5 The lack of community meeting spaces in New Elgin is a challenge in bringing people together to grow community groups and activities.

3.9 **Growing diverse, inclusive and sustainable economy ([LOIP Actions and Indicators](#)) –**

Three focus areas are complete, with the remaining focus area progressing, albeit out with the original due date.

LOIP PRIORITIES	RAG
Increased participation, skill and pay levels with reduced gender inequality through pathways to employment and higher skilled employment	100%
Increased participation, skill and pay levels with reduced gender inequality through targeted approaches for those furthest from the job market	100%
Increased participation, skill and pay levels with reduced gender inequality through choices for the young workforce	100%
Increased participation, skill and pay levels with reduced gender inequality through apprenticeships at all levels	72%
OVERALL PRIORITY PROGRESS By the year 2030 Moray will have a sustainable and inclusive economy which generates improved opportunities for	88%

everyone, including more skilled and higher paid jobs

Progress summary -

3.9.1 Planned work in all but one priority is complete. Progress is being made out with original target timescales with partners developing individual action plans to support delivery of the Apprenticeship Strategy. An apprenticeship campaign has been delivered to increase awareness of the types of apprenticeships available locally with partners promoting apprenticeships to employers and prospective trainees during Scottish Apprenticeship Week in early March. Modern and Graduate Apprenticeship numbers remain below pre-Covid baseline, although availability of Foundation Apprenticeship starts has grown.

Risks and issues –

3.9.2 Availability of funding for learning providers is restricted due to budgetary pressures resulting in a waiting list for apprenticeship starts. This should resolve at year end, although lack of additional funding may limit numbers for growth in future years.

3.10 **Improving well-being of our population** ([LOIP Actions and Indicators](#)) –

Two focus areas are complete, with the remaining focus area nearing completion.

LOIP PRIORITIES	RAG
A whole population approach to prevention and reducing related harms – prevent and reduce alcohol and drug related harms	90%
A whole population approach to prevention and reducing related harms – there is a reduction in alcohol and drug related harm and improvement in people’s wellbeing	100%
A whole population approach to prevention and reducing related harms – promote engagement into treatment care and support and ensure the consistency of alcohol and drug service provision across Moray: supporting community services in meeting the needs of those using services where alcohol and drug use is a factor	100%
OVERALL PRIORITY PROGRESS People are healthier and experience fewer harms as a result of making well informed decisions about their health and well-being	97%

Progress summary -

3.10.1 All services are compliant with the Drug and Alcohol Information System (DAISy) reporting requirements. A Data Analyst is now in post and in addition is working on processing the Medication Assisted Treatment (MAT) standards data. Further investigation is being undertaken following a slight increase in unplanned discharges through the reporting year.

Risk and issues -

3.10.2 Albeit improvements have been made, difficulties with reporting capabilities of DAISy remain which has been raised nationally. There are service needs in Moray which will impact on the ability to meet the MAT standards, a key area being accommodation for the MIDAS service where funds have been allocated to improve accommodation.

4. SUMMARY OF IMPLICATIONS

4.1. As a performance report, there are no direct financial, workforce, equalities, policy or legal issues from this report.

5. CONCLUSION

5.1. The report provides reasonable assurance of progress made against LOIP activities and highlights particular risks and issues associated with each priority.

Author of Report: Louise Marshall, Strategy and Performance Manager
Background Papers: CPB 16/09/20 [LOIP 2nd edition approved](#) (item 4)
CPB 28/04/21 [LOIP Development of Delivery Framework Update](#) (item 3)
CPB 02/02/22 [LOIP Review Preparation 2022](#) (item 6)
Ref: SPMAN-957343068-2305

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