

Interim target

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| <p>1. Service Definition:</p> | <p>Economic Growth and Development Service delivers key regulatory services associated with Planning, Building Standards, Environmental Health and Trading Standards and leads on Economic Development, Regeneration, Climate Change and Moray Growth Deal: -</p> <p>Environmental Health and Trading Standards deliver regulatory services for food safety, health and safety, animal health, private water supply, public health, private water supplies, housing, landlord registration, community safety, consumer advice, trading standards, safety of goods, petrol licensing, illicit goods, consumer advice and tobacco sales.</p> |
| <p>2. Service Resources:</p> | <p>96 FTE Annual Budget 2024/25: Net Revenue £3.8 million</p> |

| <p>3. What have we identified for improvement in 2024/25</p> | <p>What evidence did we use to identify this improvement? Please add benchmark information wherever available and relevant to the improvement.</p> |
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| <p>Prepare updated community safety response plan incorporating recommendations from agreed Annual Community Safety report.</p> | <p>Community Safety Strategic Group – Anti-social Behaviour Task Force</p> |

Note: Progress against BV Actions will be monitored and reporting out with Service Plan process

| 4. Strategic Outcome or Priority | Action | Planned Outcome | Outcome measures | Completion target | Lead | Priority Rating (1 high 3 low and 4 for ongoing, 5 for on hold) |
|----------------------------------|--------|-----------------|------------------|-------------------|------|---|
| N/A | | | | | | |

| 5. Service Level Outcomes or Priorities | Action | Planned Outcome | Outcome Measures | Completion Target | Lead | Priority rating |
|---|---|--|--|-------------------|--|-----------------|
| Community Safety | Prepare community safety response plan incorporating recommendations from agreed Annual Community Safety report | Reduce the number of anti-social behaviour referrals | Outcome measures set out in community safety response plan | March 2025 | Environmental Health & Trading Standards Manager | 1 |
| Health & Wellbeing | Ensure revised operational implementation of absence management procedures are applied by managers | Absence is managed effectively and levels of absence are reduced efficiently and timeously | Reduction in number of days absence per employee | March 2025 | Head of Economic Growth & Development | 2 |