



REPORT TO: MORAY INTEGRATION JOINT BOARD CLINICAL AND CARE GOVERNANCE COMMITTEE ON 28 MARCH 2024

SUBJECT: ADULT SUPPORT AND PROTECTION MULTI-AGENCY IMPROVEMENT PLAN

BY: CONSULTANT PRACTITIONER, ADULT SUPPORT AND PROTECTION LEAD OFFICER

1. REASON FOR REPORT

- 1.1 To update the Committee on progress against the Adult Support and Protection Multi-agency Improvement Plan, since the last update provided in July 2023.
- 1.2 To provide further update to the Committee on the Care Inspectorate's Phase 2 of Adult Support and Protection Inspection Activity across Scotland.

2. RECOMMENDATION

2.1 It is recommended the Committee considers and notes:

- i) the Multi-agency Improvement Plan and progress to date;**
- ii) the systems in place to monitor and progress actions within the plan;**
- iii) Phase 2 of Adult Support and Protection Activity; and**
- iv) that further updates will be provided to the next Committee meeting.**

3. BACKGROUND

- 3.1 The joint inspection of the Moray partnership took place between March and May 2022. The Care Inspectorate asked the Moray partnership to develop an Improvement Plan to address the priority areas for improvement identified. The Care Inspectorate will monitor progress implementing the plan.
- 3.2 The Multi-agency Improvement Plan (**Appendix 1**) builds upon Moray's original improvement action plan formulated in 2019 following a series of engagement and consultation events and multi-agency workshops with the purpose of giving

a clear foundation and oversight to Adult Support and Protection activities in Moray.

- 3.3 This multi-agency plan is the tool used within the Moray Adult Protection Committee to provide assurance to all partners of progression and development in the work carried out.
- 3.4 The Care Inspectorate have commenced Phase 2 of the Adult Support and Protection Activity. This Activity will include follow up Inspection of the Partnerships inspected in 2018/2019 and further assurance and follow up of the Partnerships in which weaknesses outweighed strengths – this includes Moray.

4. KEY MATTERS RELEVANT TO RECOMMENDATION

4.1 Following the Joint Inspection period, work has continued to ensure that all recommendations from the Joint Inspection are reflected within the Moray Multi-agency Improvement Plan. The improvement recommendations are as follows:

- The partnership should ensure the application and delivery of key processes for all adults at risk of harm is consistent and in line with the Moray Health and Social Care Partnership (HSCP) and Grampian interagency procedures.
- The partnership should ensure that full adult support and protection investigations are carried out for all adults at risk of harm who require them.
- The partnership should seek to improve the quality of chronologies, risk assessments, and protection plans. This will impact positively on the management of risk for adults at risk of harm.
- Case conferences and review case conferences should be clearly defined, involve the adult at risk of harm and unpaid carer where appropriate and should be convened for all adults at risk of harm who require them. The partnership should prioritise the full implementation of the improvement plan. Strategic leaders should ensure that the appropriate resources are made available.
- Strategic leaders should strengthen governance of adult support and protection practice. There should be robust measures in place to identify concerns early and promptly implement remedial action.
- Strategic leaders should continue to develop multi-agency self-evaluation activities. Frontline staff should be fully involved in the design, implementation and consequent improvement work.

4.2 The Improvement Plan is attached at **Appendix 1**. It has been divided into sub-sections and priority areas for improvement have been highlighted. The 7 sub sections are as follows:

- Lived Experience (Priority 1)
- Quality Assurance and Audit (Priority 2)
- ICT and recording (Priority 3)
- Policy, process and procedures
- Training and Development
- Service Design and Review
- Professional Practice

- 4.3 The Moray partnership recognise the benefit of working together with all partners and understands the task ahead in Moray for Adult Support and Protection and working together will only strengthen the partnership and delivery and take positive steps to Inspection readiness.
- 4.4 The Improvement and Planning sub group of the Moray Adult Protection Committee meet every 10 weeks. This group is multi-agency and has been formed to discuss progression and allocation of tasks and will have full oversight of the improvement plan ensuring all stakeholders are involved and consulted on progress and actions. The plan will then be presented to the Adult Protection Committee at each meet.
- 4.5 In the coming months, the Improvement and Planning sub group will now look to fully revise and update the Multi-Agency Improvement Plan for the year 2024-2026 following consultation activities across the Partnership. The revised Multi-Agency Improvement Plan will be presented in draft to June 2024 Adult Protection Committee.
- 4.6 NHS Grampian (NHSG) will also be progressing further Adult Support and Protection (ASP) improvements via a NHSG specific ASP Improvement Plan. This plan is coordinated and led by the NHSG Public Protection team, and include some of the actions from the Moray multi-agency plan, but also encompasses wider 'Grampian wide' initiatives – where a one for Grampian approach is thought to be beneficial on grounds of resource use and consistency.
- 4.7 This NHSG ASP Improvement Plan is regularly reviewed by the NHSG Adult Protection Group and overseen by the NHSG Public Protection Committee. There are direct lines of communication and updates between the NHSG Adult Public Protection lead and the Moray ASP Consultant Practitioner – ensuring that both the local Moray Multi-Agency Improvement Plan and the NHSG wide plan remain synchronised.
- 4.8 The correspondence from the Care Inspectorate has been discussed at Moray Adult Protection Committee. It is unlikely that a full Joint Inspection will be undertaken from the information available and will most likely be an assurance activity linked to areas of weakness from the last Inspection.

5. SUMMARY OF IMPLICATIONS

(a) Corporate Plan and 10 Year Plan (Local Outcomes Improvement Plan (LOIP)) and Moray Integration Joint Board Strategic Plan “Moray Partners in Care 2022-2032”

This report supports the Moray Strategic Plan in relation to Partners in Care, making choices and taking control over decisions affecting our care and supporting the outcome that people are safe.

(b) Policy and Legal

The Adult Support and Protection (Scotland) Act 2007 is the main legal reference points for this project which the MIJB are legally responsible for.

(c) Financial implications

No financial implications as a direct result of this report.

(d) Risk Implications and Mitigation

The Improvement Plan will implement robust systems and processes in response to the Care Inspectorate's findings, with a multi-agency approach. Regular monitoring and reviewing of new processes are critical to ensure continuous improvement and to ensure inspection readiness.

(e) Staffing Implications

None as a direct result of this report.

(f) Property

None as a direct result of this report.

(g) Equalities/Socio Economic Impact

Not required as there are no changes to policy as a result of this report.

(h) Climate Change and Biodiversity Impacts

None as a direct result of this report.

(i) Directions

None as a direct result of this report.

(j) Consultations

ASP Planning and Improvement Sub Group.

6. CONCLUSION

6.1 The report aims to provide assurance to Committee that there are effective processes in place to monitor and progress actions in the plan.

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Background Papers: with author

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