



REPORT TO: COMMUNITY PLANNING BOARD ON 23 JUNE 2021

SUBJECT: 2020-21 LOIP PERFORMANCE MONITORING REPORTS

BY: DEPUTE CHIEF EXECUTIVE (EDUCATION, COMMUNITIES AND ORGANISATIONAL DEVELOPMENT), MORAY COUNCIL

1. REASON FOR REPORT

1.1 To inform the Board of the performance against the LOIP for the period to 31 March 2021.

2. RECOMMENDATION

2.1 It is recommended that the Board scrutinises and notes the progress reported in the templates attached to this report (Appendices 1, 2, 3 and 4) taking account of the impact responding to the pandemic has had on partner organisations.

3. BACKGROUND

3.1 The Community Planning Board on 28 April 2021 (para 3 of the minute refers) agreed the Local Outcome Improvement Plan (LOIP) delivery frameworks, recognising them as an evolving area of work that will continue to develop.

3.2 The delivery plans provide a sharper focus which aims to enable the Group to give attention to a narrower range of priorities.

3.3 Templates help support the performance monitoring and reporting regime with a focus on reporting progress against milestones, outcomes and measures. Whilst the 2020-21 represents a hybrid-type period of developing delivery plans and responding to the pandemic, the templates aim to capture the progress made against previously planned work as well as recognising the significant efforts around response and recovery.

3.4 The performance monitoring templates are attached at **Appendices 1 to 4** for consideration and scrutiny in assessing whether the information contained gives reasonable assurance to the Board on progress against LOIP priorities.

3.4.1 Building a better future for our children and young people in Moray (**Appendix 1**) – The Children’s Services Plan 2020-23 provides for the strategic delivery of LOIP priorities. The Scottish Government Regional Improvement Advisor and Children and Young People’s Collaborative national team are supporting the partnership in developing an approach to delivery improvements and redesign systems accordingly. In year 1 of the plan, much has been achieved around planning to put in place a solid foundation for delivery of improved outcomes across the three LOIP priorities in the remaining years of the Plan.

- The Scottish Government awarded £740k to improve the mental wellbeing of children and young people and families in Moray. Two services providing early intervention support for children, young people and families in distress have been commissioned, a counselling service for children and young people and a family wellbeing support service. In addition, a range of shorter term creative initiatives to address mental well-being concerns have been also been funded.
- The wellbeing needs of 174 children, young people and families have been addresses through Locality Networks, Multi-Agency Support Hubs and Connect Teams. Learning from this has approach has informed the development a new streamlined locality planning model, which will be evaluated over the next 18 months.
- A baseline audit of social work cases has been completed to identify levels of child participation and highlight examples of good practice. Funding has been secured to recruit two participation posts to support children and young people shape the design and delivery of services to best meeting their needs.
- The percentage of children looked after in a community setting has increased over the last 2 years as a result early help and support to families, planning and capacity building around kinship and fostering.
- With the support of the Scottish Government Children and Young People’s Advisor, the partnership is designing intensive family support in line with The Promise.
- Fairer Moray Forum Action Group has produced and widely publicised a pathway of family supports for children, young people and families.
- 456 families received financial support for fuel/electricity costs, debt or clothing, 898 families received support with technology to enable home schooling.

Risks and issues highlight –

- Key staff lack the capacity to fully participate in the multi-agency groupings tasked with driving forward the priorities. The lack of support officer functions with a clear focus on improvement activity is also limiting the speed of progress. The GIRFEC Leadership Group have reviewed resource requirement and are currently reallocating existing partnership resource into these positions to identify gaps which need to be resourced.
- A fully developed suite of performance measures in year 2 will evidence the impact of interventions and their contribution to delivering improved outcomes.

3.4.2 Empowering and connecting communities (**Appendix 2**) –

In the two focus areas contributing to this priority, planning and initial steps are in place for improving life chances of those experiencing the greatest inequality of outcome work is underway to build stronger, more resilient, supportive, influential and inclusive communities.

- Following on from focus groups, good initial response to CLD Plan consultation surveys to increase community participation in planning.
- Seven Community Asset Transfers supported, albeit paused due to pandemic restrictions.
- Participatory budgeting progressed with £50k of funds allocated for Care Experience Young People.
- Initial scoping and meetings with key groups underway for Keith and Forres Locality Plans. Lossiemouth Community Development Trust being supported in leading on community consultation.
- Move to digital with increased participation and engagement in on-line learning by English for Speakers of Other Languages (Moray College) and 45 Essential Skills learners.

Risks and issues highlight –

- Awaiting COSLA to link CONSUL site to MyAccount. Moray second local authority to use new version. ICT working to transfer the content before in-housing testing carried out.

3.4.3 Growing diverse, inclusive and sustainable economy (**Appendix 3**) -

Work across the three focus areas is ongoing with some areas more advanced than others.

- As at February 2021, 88% of early years settings offering 1140 hours of childcare, the service is on track to deliver for all setting by August.
- Nineteen employers noted interest, of which eleven are participating in Moray Employer Recruitment Incentive (MERI) with £72k of funding allocated.

Risks and issues highlight –

- COVID-19 has impacted on employability services due to significant changes in the labour market. Actions to support and address are included in the Economic Recovery Action Plan.

3.4.4 Improving well-being of our population (**Appendix 4**) -

Progress on track to deliver against the three focus areas contributing this priority as reported in routine submissions to Moray Alcohol and Drug Partnership (MADP).

Combined services have responded to continue to deliver services to prevent and reduce alcohol related harms and improve wellbeing throughout despite the challenges of COVID restrictions.

- Drug and Alcohol Information System (DAISy) was introduced in December 2020 with Moray being an 'early adopter', agencies are working with the system which enables improved assessment of future need.
- Recovery outcomes client scores from initial assessment to review show improvement in the focus areas of physical and mental health and wellbeing albeit on average low scoring in both themes suggests multiple complex needs.
- Overall, unplanned discharges are showing a decreasing trend as services maintained engagement with clients for longer to provide support due to the impacts of COVID.

Risk and issues highlight –

- Supporting people with multiple complex needs having experienced significant levels of trauma, particularly in relation to gender comparison.
- Preparation for delivery against Medically Assisted Treatments (MAT) standards which significantly impact on the provision of treatments.
- Increased focus on whole family approaches with areas expected to set out how this is taken forward collaboratively.

4. **SUMMARY OF IMPLICATIONS**

- 4.1. As a performance report, there are no direct financial, workforce, equalities, policy or legal issues from this report.

5. **CONCLUSION**

- 5.1. **In a challenging year, the report provides reasonable assurance of progress made against LOIP activities, whilst recognising that further improvement in performance monitoring and reporting will be made with each quarterly submission in the year ahead.**

Author of Report: Louise Marshall, Strategy and Performance Manager
Background Papers: CPB 16/09/20 [LOIP 2nd edition approved](#) (item 4)

CPB 28/04/21 [LOIP Development of Delivery Framework Update](#) (item 3)

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