

UTILITY INVOICE MANAGEMENT SAVINGS - 2018/19

Date raised	Summary	Financial Saving (£)	Comments
May-18	EDF Invoice Discrepancies - invoice dated 2 May 18	1,415	Sites identified within the invoice where meter reads did not follow. Raised with EDF and bills credited and rebilled.
Jun-18	EDF Invoice Discrepancies - invoice dated 15 June 18	792	Sites identified within the invoice where meter reads did not follow. Raised with EDF and bills credited and rebilled.
ul-18	Water - Coularbank Business Centre Incorrect Water Charges	3,617	Units at Coularbank were being incorrectly charged. Visted site with Scottish Water to ascertain that one meter served the whole property and accounts were rebilled back to 2016.
Jul-18	Buckie Harbour Pier 1 - water meter reads misappropriated	7,626	Meter reads appropriated to the wrong meters resulting in invocie for £7626. Raised with Anglian and rebilled.
Aug-18	EDF Invoice Discrepancies - invoice dated 15 Aug 18	319	Sites identified within the invoice where meter reads did not follow. Raised with EDF and bills credited and rebilled.
Sep-18	EDF Invoice Discepancies - invoice dated 17 Sep 18	597	Sites identified within the invoice where meter reads did not follow. Raised with EDF and bills credited and rebilled.
Oct-18	EDF Invoice Discrepancies - invoice dated 15 Oct 18	684	Sites identified within the invoice where meter reads did not follow. Raised with EDF and bills credited and rebilled.
Nov-18	Removal of bronze charges from Gas AMR	350	5 months at £70 per month
Jan-19	9 West Road Water Meter	1,890	Water meter associated with 9 West Road actually served Brewery nearby. Investigated by Scottish Water and charges for incorrect meter refunded by Anglian Water dating back to 1.3.16
Mar-19	9 West Road Water Meter	686	See above. This is the amount paid back by Business Stream for charges dating back to 2014
Dec-18	EDF Energy zero consumption for Elgin Academy August and part Sept 2018	9,200	Issue with telephone line and HH meter at Elgin Academy resulted in zero consumption for Aug and part Sept 18
Dec-18	Water - 11 March Road East - Anglian double charge what we have already paid Business Stream for	800	Paid Business Stream for this vacant unit 2017 - 18 then Anglian charge from 2015 - 2018
Dec-18	EDF Invoice discrepancies - invoice dated 15 Dec 18	773	Sites identified within the invoice where meter reads did not follow. Raised with EDF and bills credited and rebilled.
Jan-19	EDF Invoice discrepancies - invoice dated Jan 19	907	Sites identified within the invoice where meter reads did not follow. Raised with EDF and bills credited and rebilled.
Jan-19	Faulty / Broken meter at Westerton Road South Keith not reading correctly	48,000	EDF Energy changed meter but invoiced to an erroneous reading. Challenged this with EDF providing the limited readings we had along with usage information from the site. EDF rebilled.
Jan-19	Balloch Road Keith unmetered water charges	1,235	Unmetered water charges at Balloch Road Keith refunded by Anglian Water dating back to 1.3.16. Unmetered account was found to refer to a Scottish Assessors VR Reference not at the property
Mar-19	EDF Invoice descrepancies - invoice dated 15 March 19	1,760	Sites identified within the invoice where meter reads did not follow. Raised with EDF and bills credited and rebilled.
Mar-19	Elgin High School Drainage Charges	7,369	Delays in disconnecting water meter resulted in overpayment of drainage charges for old Elgin High School
	Combined	£88,021	