

Action from Corporate Committee and 7 November 2023

Agenda Item No:	12
Report Title	Performance Report – HR, ICT and OD period to September 2023
Responsible Officer:	Head of HR, ICT and OD
Information Sought:	Response:
Figures to be provided on the number of incidents of violence and aggression compared to previous years	<p>There is a slight increase in the proportion of V&A incidents reported within Education. The proportion reported by Education has increased by 4.6 percentage points from 85.2% (1941 incidents) in 2022/23 to 89.8% (1675 incidents) within the overall number of recorded V&A incidents and prior to that, 1.7 percentage points from 83.5% (1403 incidents) to 85.2% in 2021/22.</p> <p>Guidance and training on intervention techniques continues to be delivered with PSA induction training and the ASN handbook currently being updated. The new electronic recording system has also allowed for more targeted support with additional training on Behavioural Support Strategies provided where needed.</p>

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