



REPORT TO: MORAY INTEGRATION JOINT BOARD ON 28 SEPTEMBER 2023

SUBJECT: LOSSIEMOUTH LOCALITY HEALTH AND SOCIAL CARE SERVICES PROGRESS UPDATE

BY: IAIN MACDONALD, LOCALITY MANAGER

1. REASON FOR REPORT

1.1. To update the Board on matters relating to the provision of health and social care within the Lossiemouth Locality.

2. RECOMMENDATION

2.1. It is recommended that the Moray Integration Joint Board (MIJB) consider and note:

- i) that the Moray Coast Medical Practice have formally notified the landlord of the Burghead Branch Surgery premises that they are terminating the lease as of 31 December 2023;**
- ii) that the Moray Coast Medical Practice have formally notified Health and Social Moray that they do not intend to reopen the Hopeman Branch Surgery premises. Moray Coast Medical Practice own the premises; and**
- iii) the mitigating actions that are in place as a result of the closure of the Burghead and Hopeman branch surgery premises are now incorporated into the wider Forres and Lossiemouth Locality Planning procedures.**

3. BACKGROUND

3.1 On the 14 July 2023 the Moray Coast Medical Practice formally notified the landlord of the Burghead branch surgery building that they will terminate the lease for the premises on 31 December 2023. The current lease was due for renewal on this date.

3.2 On the 29 August 2023 the Moray Coast Medical Practice notified the Chief Officer of Health and Social Care Moray that they do not intend to reopen the Hopeman premises. The Moray Coast Medical Practice own this premises.

3.3 The mitigating actions included within the MIJB Report dated 26 June 2023 were:

- I. Extensive public information campaign on the closure of the branch surgeries and current transport options to appointments at Lossiemouth
- II. Completion of the review and updating of the phone/appointment system
- III. Promote, through publicity and community sessions, how best to access the appropriate health and social care professional
- IV. Monitor effectiveness of systems to access a local health and social care professional
- V. Increased promotion of the Dial a Bus Service (now referred to as m-connect) within communities
- VI. Provide reassurance to communities that patients will be transported home, by bus or taxi, if their appointment runs over time
- VII. Update briefing information on m-connect service for all administration staff at Moray Coast Medical practice
- VIII. Further discussion with Moray Council to extend m-connect service if need can be identified
- IX. Support provided to the Community Mini Bus Project to develop services
- X. IT/Digital platforms further developed to enable remote communication with GP/health and social care professionals and support provided to community members to develop their digital skills
- XI. Locations sought for shared IT/Digital equipment and digital device loan scheme within local communities and subsequent support provided to access these platforms
- XII. Housebound patients to continue to receive GP/Health and Social Care professional home visits. It is a contractual requirement to receive the full range of General Medical Services
- XIII. Locality Manager to attend the Moray Transport Forum
- XIV. Social prescribing model to be introduced to Moray Coast Medical Practice. Social prescribing is when health and social care professionals refer patients to support in the community, in order to improve their health and wellbeing; either instead of/or to compliment clinical interventions
- XV. Promote the Multi-Disciplinary Team serving the Lossiemouth Locality through publicity and community sessions
- XVI. Nurse/Health Professional led community provision is reviewed
- XVII. Mobile Clinic Unit to facilitate Community Treatment and Care clinics within coastal village area

An update on each mitigating action is included in **Appendix 1**.

3.4 The Forres and Lossiemouth Locality Plan, submitted to the MIJB on 30 March 2023, (paragraph 10 of the minute refers) is the overarching plan for the development of services within the Lossiemouth and Forres geographic area. The Locality Plan contains an action plan that has been developed with community and practitioner engagement, utilising local data, a recognition of national drivers, and an overview of good practice both locally and nationally.

- 3.5 The Lossiemouth element of the action plan is monitored and reviewed on a regular basis by a steering group 'Locality Oversight Group' of local community members and practitioners. The mitigations actions listed in section 3.3 above will now be incorporated into this plan.

4 KEY MATTERS RELEVANT TO RECOMMENDATION

- 4.1. Maryhill Medical Practice, whose patient boundary also crosses over into the coastal area where the branch surgeries are located, have indicated they do not wish to take on the responsibility of the branch surgery premises at this time.
- 4.2. The neighbouring Forres GP practices, Culbin and Varis, believe that extending their Practice boundary to include the Hopeman and Burghead catchment area would not be possible, and therefore they are not able to consider this at the current time.
- 4.3. The mitigating actions noted in paragraph 3.3 will be reviewed through the Lossiemouth Locality Oversight Group via the Forres and Lossiemouth Locality Planning process. This work will continue to be undertaken in partnership with the local community and practitioners. Progress will be reported back to the MIJB through the Moray wide locality planning process reporting cycle.
- 4.4. Health and Social Care Moray and Moray Coast Medical Practice will continue to engage fully with the locality planning process with the aim of developing service provision across Lossiemouth town and the coastal village communities. The locality planning process is overseen by a Local Oversight Group which contains both community and practitioner representation. Plans are in place for further community engagement on the priorities contained within the locality plan. These align with the mitigating actions outlined in paragraph 3.3.
- 4.5. The Lossiemouth Locality continues to have the opportunity to lead the way in terms of developing a model of provision that builds on the resources available within the locality and maximises the use of digital technology. Supporting people to remain independently at home, having access to a broad multi-disciplinary team, and being assisted to return home from specialist residential treatment and care at the earliest opportunity.
- 4.6. Health and Social Care Moray are currently in discussion with the Glasgow School of Art Highland Campus to engage/support in an exciting and creative collaborative piece of work with local practitioners and communities to progress the primary care vision for Moray. This work will help inform the development of service provision within Lossiemouth and the coastal villages, as well as the wider Moray area.

5 SUMMARY OF IMPLICATIONS

(a) Corporate Plan and 10 Year Plan (Local Outcomes Improvement Plan (LOIP)) and Moray Integration Joint Board Strategic Plan "Partners in Care 2022 – 2032"

The policy and approach set out in this report is consistent with the ambitions of the MIJB Strategic Plan in providing care at home or close

to home with a particular emphasis on the needs of older people. This locality approach is also consistent with the ambitions of the Moray Council Corporate Plan and the Moray Community Planning Partnership LOIP.

(b) Policy and Legal

A number of policy and legal implications require to be considered.

(c) Financial implications

Financial implications relating to building leases, potential construction/refurbishment, resourcing and staffing costs.

(d) Risk Implications and Mitigation

Risks and mitigating factors are outlined within the report.

(e) Staffing Implications

There are implications on staffing provision and on staff health and wellbeing.

(f) Property

Implications relating to the Moray Coast Medical Practice surgery premises in Lossiemouth, Hopeman and Burghead.

(g) Equalities/Socio Economic Impact

Equality Impact Assessment (EQIA) was completed and attached as Appendix 2 to the previous IJB Report 26 January 2023.

(h) Climate Change and Biodiversity Impacts

Potential increase in carbon emissions due to patients travelling further to access facilities. This is offset to a degree by availability of the m-connect bus service, increased use of digital technology to facilitate remote consultations, and the decrease in energy usage following the reduction from 3 buildings to 1 building.

(i) Directions

None arising directly from this report.

(j) Consultations

Head of Service, Health and Social Care Moray
Chief Officer, Health and Social Care Moray
Interim Strategy & Planning Lead, Health and Social Care Moray
Robert Lockhart, Primary Care Clinical Lead, Health and Social Care Moray
Dr Malcolm Simmons, Primary Care Clinical Lead, Health and Social Care Moray
Finance Manager, NHS Grampian
Practice Manager, Moray Coast Medical Centre
Practice Manager, Maryhill Medical Practice
Practice Manager, Culbin and Varis Medical Practices
Property Planning Manager, NHS Grampian
Service Manager for Primary Care Contracts, NHS Grampian
Lead Pharmacist Primary Care, Health and Social Care Moray
Primary Care Development Manager, NHS Grampian

Democratic Services Manager, Moray Council

Who are in agreement with the contents of this report as regards their respective responsibilities.

6 CONCLUSION

6.1 The MIJB are asked to note the content of the report.

Author of Report: Iain Macdonald, Locality Manager

Background Papers:

Ref: