

Action from ECLS Committee on 14 May 2024	
Agenda Item No:	9
Report Title	Performance Report – ERC – Period to 31 March 2024
Responsible Officer:	Kim Slater
Information Sought:	Response:
<p><u>Fit Life Digital Payments</u> – Councillor Warren asked if any work was being done to permit digital card payments for those not wanting to set up a direct debit.</p>	<p>The Fit Life online direct debit process is progressing well with Gladstone set to undertake their elements of the project at the end of May. The finance team have completed their actions and ICT will work alongside Gladstone to complete the necessary work. The Sport & Leisure team will undertake training with Gladstone once the system is in place and ready to go live. We are working to have the new process available by August.</p> <p>Once this new process has been implemented and has been monitored to be working effectively then we can consider expanding our digital payment options and the resources required to implement these.</p>

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