

Service Annual Performance Review Template Economic Growth and Development 2019 / 2020	
Key Successes (as listed in Service Plan)	
2.1	Contributing to the Corporate Plan priority 'Our Future: Create a vibrant economy for the future', In March, Moray was awaiting the signing of Heads of Terms which was delayed due to COVID-19 but this has now been completed. The programme aims to complete the outline business cases for all projects by December 2020 with a view to getting a final sign off by March 2021 - EG&D19-20.ST-1.1.
2.2	In supporting the development of the Climate change Strategy and Action Plan by progressing a Climate Change spatial framework, showing opportunities for food production, renewable energy development and woodland planting to inform future decision making; the Economic Growth and Development service have contributed to the formulation of the strategy and action plan, and some of these actions are now incorporated into key delivery plans such as the Local Development Plan Delivery programme - EG&D19-20.SL-2.
2.3	
4.5	In contributing to the growing and diversifying a sustainable economy by supporting the development of Business Improvement districts; the City of Elgin BID re-ballot has been successfully completed with the results having been announced on 28 November 2019. The Visit Moray Speyside Tourism BID ballot has also been successfully completed with the results having been announced on 16 January 2020. For both BID's Operating agreements have been drawn up to cover the 5-year operational periods. All monitoring, support & levy collection systems are in place. EG&D19-20.SL-10.1.
2.4	
4.6	Town centre activities are supported through the delivery of the Town Centre Capital fund, delivering 59 projects with an investment of £3.2m, to date 25 projects have been completed. The Scottish Government has extended deadline by one year to September 2021. . EG&D19-20.SL-10.3
4.7	
1.	In maintaining an efficient process and approach to Planning and Building Standards, the Planning Performance Framework was submitted to the Scottish Government in July 2019 and reported to this committee on 25 February 2020 (para 14 of the minute refers). Performance continues to be monitored, benchmarked and reported annually. The Building Standards Annual Performance Report was presented to this committee on 10 December 2019 (para 8 of the minute refers) where it was reported that they had been reappointed as Verifiers for the Moray area by the Scottish Government for a further 6-year period. Performance at the end of the year shows continued improvements with the percentages of building warrant and amended first reports issued within the 20-day timescale rising to 99% and those issued within 10 days rising to over 95%. The average number of days taken to respond to amended plans fell from 5.5 days in 2018/19 to 4.4 days in 2019/20 - EG&D19-20.SL-01 & 05.

<p>2. The Development Plan Scheme 2020 for the Moray Development Plan 2020 was agreed at this committee on 25 February 2020 (para 18 of the minute refers) and submitted to the Scottish Government contributing to a strong policy base for the quality and sustainability of development in Moray. EG&D19-20.SL-03</p>	
<p>3. Contributing to providing valuable services to communities; encouraging biodiversity and sustainable food growth, the Food Growing Strategy as required by the Community Empowerment Act. was completed, presented and approved at a Special Meeting of the Moray Council on 3 March 2020 (para 7 of the minute refers) and delegated to this Committee in reference to planning applications for Food Growing Areas. EG&D19-20.SL-07</p>	
<p>4 Supporting the corporate objective to protect communities and provide sustainable services a new Private Water Supply team with dedicated areas has been established. In addition outstanding actions from the Food Standards Scotland Audit have been completed. EG&D19-20.SL-08 and EG&D19-20.SL-09.</p>	
<p>Key Challenges (as listed in the Service Plan)</p>	<p>Key improvement actions to address challenges</p>
<p>1. Aiming to promote the service and drive improvements, a review of Building Standards customer engagement was not completed by March as anticipated. This will be carried forward as an action in 2020/21 and will be extended to include Development Management, who share the same customers. (10% complete). EG&D19-20.SL-04.</p>	<p>Building standards success in being the only authority to receive a 6 year verification period will be built upon through an improved engagement programme between building standards and development management as they serve the same customer base.</p>
<p>Other Challenges</p>	
<p>The impact of COVID 19 is reflected in the 2020/21 service plan</p>	

Head of Service: **Jim Grant**