

LOCAL OUTCOMES IMPROVEMENT PLAN DELIVERY FRAMEWORK

Key Principles
SMART actions delivered as a partnership
Actions address inequality
Outcome indicators measure progress
Actions relate to and deliver intended outcomes

Moray Outcome People are healthier and experience less harm as a result of poor health and well-being	CPP Focus The end result we want is:	LOIP Progress Measures We will know we are making progress when:
People are healthier and experience fewer harms as a result of making well informed decisions about their health and wellbeing	A whole population approach to prevention and reducing related harms <ul style="list-style-type: none"><li>Prevent and reduce alcohol and drug related harms</li></ul>	1.1 Recovery Outcome - Physical Health and Wellbeing Number of clients reporting improvement / no change / decline Average review score Average change from assessment score  1.2 Recovery Outcome – Mental Health and Emotional Wellbeing Number of clients reporting improvement / no change / decline Average review score Average change from assessment score  2.2 The use of and compliance with DAISY forms part of the MADP quarterly reporting and agency reporting process which is used to assess future need and to ensure that services continue to meet the needs of Moray  4.1 Number of unplanned discharges from the recovery orientated system of care in Moray (reduce by 10%)  5.3 Learning from the MARS process is fed into commissioning decisions.
	<ul style="list-style-type: none"><li>There is a reduction in alcohol and drug related harm and improvement in people's wellbeing</li><li>Promote engagement into treatment care and support and ensure the consistency of alcohol and drug service provision across Moray; supporting community services in meeting the needs of those using services where alcohol or drug use is a factor.</li></ul>	6.1 Number of clients in drug and alcohol services receiving 1 <sup>st</sup> reviews within 3 months  6.2 Number of clients in drug and alcohol services receiving 2 <sup>nd</sup> reviews within 6 months  6.3 Number of clients in drug and alcohol services receiving 3 <sup>rd</sup> reviews within 12 months  6.4 Recovery Outcome – Year to date averages across all outcomes  6.5 Number of planned discharges from the recovery orientated system of care who are free from problematic alcohol or other drug use (increase by 10%)  7.1 Number of clients in specialist services in Moray  7.2 Number of people waiting more than three weeks between referral to a specialist drug and alcohol service and commencement of treatment  10.1 MADP Workforce Development prospectus and feedback from those attending shows an average of 90% with a positive rating of good or above
Related strategies	National Improvement Framework (NIF) Rights Respect and Recovery The Alcohol Framework The national Performance Framework The Quality Principals. Moray Children's Services Plan 2020-2023 Community Justice Improvement Plan Child Protection Committee Business Improvement Plan Moray Drug and Alcohol Delivery Plan Moray Adult Protection Committee Framework Moray Violence Against Women Action Plan Moray Mental Health and Wellbeing Strategy	

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PIs	Community Planning Outcome Profile Indicators (measured across 32 CPPs) Emergency hospital admissions per 100,000 population (65+) Mortality rates per 100,000 for people aged under 75 Average score on the short version of the Warwick-Edinburgh Mental Wellbeing Scale (SWEMWBS) Unplanned emergency hospital attendances Premature mortality rate					
LOIP Priority	Key Actions (CSP Improvement Aims as unlikely to change)	LOIP Outcome (CPP Focus)	LOIP Progress Measures	Completion Target	Partnership Strategy/Plans supporting priority	Lead Officer for updates / reporting
<b>People are healthier and experience fewer harms as a result of making well informed decisions about their health and wellbeing</b>	1. Identify the level of physical and mental wellbeing of those accessing Drug and Alcohol Services, and improve these through treatment and support.  1a) All services use and comply with DAISy and the Recovery Outcomes Tool as part of case and data management..  1b) The data is used to improve and develop services and inform commissioning decisions.	A whole population approach to prevention and reducing related harms <ul style="list-style-type: none"> <li>Prevent and reduce alcohol and drug related harms</li> </ul>	1.1 Recovery Outcome - Physical Health and Wellbeing Number of clients reporting improvement / no change / decline Average review score Average change from assessment score  1.2 Recovery Outcome – Mental Health and Emotional Wellbeing Number of clients reporting improvement / no change / decline Average review score Average change from assessment score	2020-21	MADP Delivery Plan 2021/24	MADP
	2. All services will comply with the DAISY reporting requirements as a condition of their funding.		2.1 The MADP and services produce quarterly reports.  2.2 The use of and compliance with DAISY forms part of the MADP quarterly reporting and agency reporting process which is used to assess future need and to ensure that services continue to meet the needs of Moray		MADP Delivery Plan 2021/24	MADP
	3. Deliver Alcohol Brief Interventions and MEOC (Making Every Opportunity Count) interventions in a range of settings, in conjunction with Health Improvement colleagues.		3.1 ABI's are delivered against the ABI national standard and in accordance with the Moray ABI Delivery Plan (under development)	2021 - 2024	ABI Delivery Plan	Public Health – Susan Thom
	4. Work with alcohol and drug services to reduce un-planned discharges; promoting re-engagement by proactive interventions  4a) The MARS process is used to assess and reduce the risks of people assessed as being high risk.  4b) Learning from the MARS process is used to reduce risk.		4.1 Number of unplanned discharges from the recovery orientated system of care in Moray (reduce by 10%)	2021/24	MADP Delivery Plan 2021/24	MADP

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	5. Undertake Non-fatal overdose reviews, drug/alcohol related deaths reviews, and risk management plans as part of the Moray MARS process and in line with Drug Death Task Force Recommendations and use these reviews to identify opportunities to intervene in or reduce future deaths.		<p>5.1 Agencies and partnerships represented on the MADP agree to engage in and contribute to the MARS process</p> <p>5.2 Provide reports as required, to COG, and to the half yearly to the MADP.</p> <p>5.3 Learning from the MARS process is fed into commissioning decisions.</p>	2021/24	MADP Delivery Plan 2021/24	MADP
	6. Reviews are completed at 3, 6, and 12 month intervals with the reviews being used to support a person's individual recovery, operational and strategic planning. Undertaking reviews and complying with DAISy is a condition of receiving funding from the MADP.	<ul style="list-style-type: none"> <li>• There is a reduction in alcohol and drug related harm and improvement in people's wellbeing</li> <li>• Promote engagement into treatment care and support and ensure the consistency of alcohol and drug service provision across Moray; supporting community services in meeting the needs of those using services where alcohol or drug use is a factor.</li> </ul>	<p>6.1 Number of clients in drug and alcohol services receiving 1<sup>st</sup> reviews within 3 months</p> <p>6.2 Number of clients in drug and alcohol services receiving 2<sup>nd</sup> reviews within 6 months</p> <p>6.3 Number of clients in drug and alcohol services receiving 3<sup>rd</sup> reviews within 12 months</p> <p>6.4 Recovery Outcome – Year to date averages across all outcomes</p> <p>6.5 Number of planned discharges from the recovery orientated system of care who are free from problematic alcohol or other drug use (increase by 10%)</p>	2021/24	MADP Delivery Plan 2021/24	MADP
	7. Services are easily accessible, service users receive support within the three weeks and 72 hour targets, and the options of appointments, and support is available in the evenings and across sites in Moray.		<p>7.1 Number of clients in specialist services in Moray</p> <p>7.2 Number of people waiting more than three weeks between referral to a specialist drug and alcohol service and commencement of treatment</p>	2021/24	MADP Delivery Plan 2021/24	MADP
	8 Deliver services in line with the Medically Assisted Treatment standards (MAT) in partnership with MIDAS, the Direct Access Services, those who use services, and other agreed partners. This work will take account of the issues such as, but not limited to: Ease of access and reducing barriers so that any system does not impede access to support, such as premises, staff location and availability, the interface between the agencies; recognising their unique qualities and their identity, as well as the strong joint working arrangements; all of which support the principles set out in the standards.		<p>8.1 NHS Grampian prescribing and clinical data.(under development)</p> <p>8.2 DAISY data sets.(under development)</p> <p>8.3 Service quarterly performance reports as per the funding requirements. (both in the Third and Public sectors)</p>	2022	MADP Delivery Plan 2021/24	MADP
	9. Support the development of a Moray recovery network and café and ensure that this fits into a wider recovery movement across Moray, which accepts people at all stages of their recovery journey, and which incorporates helping people to make positive		<p>9.1 Service quarterly performance reports as per the funding requirements. (both in the Third and Public sectors)</p>	2021/24	MADP Delivery Plan 2021/24	MADP

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	changes, reducing harms, promoting wellbeing, fostering engagement and peer involvement; reaching out to those currently not engaged in services.					
	10. Promote workforce development in order to improve the competence, confidence, and capacity of the workforce <sup>i</sup> . Deliver courses linked to the training needs analysis, emerging needs and trends; utilising both local and external service providers and running a programme of Front Line Forums; to ensure that staff are skilled and able to work in a person centred way that responds to individual and community needs. (Linked to a LOIP action)		10.1 MADP Workforce Development prospectus and feedback from those attending shows an average of 90% with a positive rating of good or above	2021/24	MADP Delivery Plan 2021/24	MADP
	11. There will be an integrated pathway for service users, providing a person led flexible range of services that are accessible to all throughout the Moray area; enhancing the links between MIDAS and Arrows through additional investment linked taking forward the MAT standards, adopting whole family approaches and rehabilitation and recovery support		11.1 In 2022, prepare and undertake the tender process for the single point of contact in accordance with procurement policies and timescales; taking account of national and local priorities and the review relating to co-morbidity.	2022	MADP Delivery Plan 2021/24	MADP

<sup>i</sup> Moray LOIP – Changing Our Relationship with Alcohol