



CHIEF OFFICER'S REPORT TO THE MORAY INTEGRATION JOINT BOARD 26 MARCH 2020

Overnight Responder Service – Night Owl

A meeting with individual family members took place 12 February 2020 and further to this a larger workshop was held with a wider group of interested parties in Moray on 3 March 2020. The workshop was well attended with the Moray Integration Joint Board (MIJB) Chair and Vice Chair in attendance. Robust discussions took place with a range of views expressed. Further work will be taken forward relating to the use of telecare as a legitimate intervention in line with appropriate individual care needs assessments. This intervention is however likely to increase in the context of COVID-19 as we strive to deliver care to our population in compromised conditions. A full report will come back to the MIJB in due course to agree the formal position in relation to the pilot. The position remains that use of this technology will be on an individual risk assessed basis and in collaboration with the individual and family as appropriate.

COVID-19

As everyone is aware the country has now entered the Delay phase in respect of COVID-19.

The Health & Social Care Moray COVID Response Group now meets daily and is linked directly to Local Authority and NHS arrangements to ensure a co-ordinated tactical and operational response. Regular high level briefings will be circulated to board members and elected members as appropriate to ensure sufficient key information is shared. Public briefings are also being developed and the frequency of which will be determined by the level of change at any given time. We will aim to keep all informed in a timeous way, this may however at times be challenging given the likely volume and urgent decision making that will be required as we peak.

We are also continually considering the resilience of the workforce and measures required to ensure people's health and wellbeing at the front line is appropriately supported given the level of sustained pressure staff will be under. As the employing authorities the Moray Council and NHS Grampian are working hand in glove with the Chief Officer to ensure this.

This will be a time of significant change in the way we deliver services and we will be seeking to understand new ways of working that will become the norm to ensure that any transformation that occurs is adequately captured and considered in terms of the future. We are working closely with other systems across Scotland to share learning and ideas as we go and the national regulatory bodies have been working hard to consider changes or temporary relaxation of some of the regulations to enable appropriate responses from our professionals and team.