



REPORT TO: MORAY INTEGRATION JOINT BOARD ON 28 MAY 2020

**SUBJECT: FORRES LOCALITY PATHFINDER PROJECT - INTERIM
PROGRESS REPORT**

BY: IAIN MACDONALD, LOCALITY MANAGER

1. REASON FOR REPORT

- 1.1. To inform the Moray Integration Joint Board (MIJB) on the progression of the redesign of Health and Social Care services in the Forres Locality.

2. RECOMMENDATION

2.1. It is recommended that the MIJB:

- i) **note progress on the journey of transforming Health & Social Care services in the Forres Locality based on the information provided within this report; and**
- ii) **agree that capacity should support the Forres Locality Manager's request to initiate a service review of the Varis Augmented Care Unit (ACU), Forres Neighbourhood Care Team (FNCT) and the Forres Community Nursing Team.**

3. BACKGROUND

- 3.1. The MIJB was provided with a report on 30 January 2020, to note progress on the journey of transforming Health and Social Care services in the Forres Locality (paragraph 15 of the minute refers).
- 3.2. The purpose of the Forres Locality Pathfinder Project is to reshape services within the Forres locality to best meet the health and social care needs of the population. More recently, further scrutiny has been applied to determine whether the current model meets the needs of the identified population and whether it is having the necessary impact on the sustainability of future services, required to deliver high quality, person centred, effective care, and demonstrating best value.
- 3.3. The developing COVID 19 situation and subsequent restrictions put in place has prevented the completion of a thorough review of the Varis Augmented Care Unit (ACU) and Forres Neighbourhood Care Team (FNCT). However

opportunities have arisen for developing closer working relationships between the ACU, FNCT, Community Care Team and the Practice Nursing Teams which has offered new potential for post COVID practice. Conversations with staff members and partner agencies have highlighted opportunities for an enhanced patient/service user experience and an improved staffing structure. Staff and partner agencies have identified a range of strengths and potential areas for improvement which would benefit from further exploration.

4. KEY MATTERS RELEVANT TO RECOMMENDATION

- 4.1 Recent engagement with staff and partner agencies has led to a potential reshaping of the service in line with the MIJB Strategic Plan 2019 – 2029; in particular Theme 2: Being supported at home or in a homely setting as far as possible. Inclusive of: multi-disciplinary teams, rehabilitation; re-ablement and recovery; housing adaptations and technology and crisis support. The reshaping of services would be initiated by a service review.
- 4.2 It is proposed that the Locality Manager would undertake a service review supported by the Operational Lead Nurse and the Clinical Governance Coordinator. The review will outline a detailed plan for the service moving forward which is in line with the priorities within the MIJB Strategic Plan 2019-2029. Following completion of the service review there may be a requirement for Organisational Change.
- 4.3 The Service Review would include:
 - Staff questionnaires
 - Patient surveys
 - A detailed onsite review of service provision/pathways
 - Focus groups including staff, locality partners (GP practices, AHPs, home care social work, third sector etc.) and secondary care/acute services.
 - A review of complaints and patient/service user feedback.
- 4.4 It is proposed the review would start in June 2020 and be completed by September 2020. At which point a full report would be provided to the Systems Leadership Group and a report will be presented to the November MIJB.

5. SUMMARY OF IMPLICATIONS

(a) Corporate Plan and 10 Year Plan (Local Outcomes Improvement Plan (LOIP)) and Moray Integration Joint Board Strategic Plan “Moray Partners in Care 2019 – 2029”

The policy and approach set out in this report is consistent with the ambitions of the MIJB Strategic Plan in providing care at home or close to home with a particular emphasis on the needs of older people. This locality approach is also consistent with the ambition of the LOIP in Moray.

(b) Policy and Legal

This approach supports national policy and the integration principles set out in the Public Bodies (Joint Working) (Scotland) Act 2014.

(c) Financial implications

There are no budget implications at this stage in relation to this interim report. It is anticipated that a service review would bring the Forres Pathfinder Project within budget.

(d) Risk Implications and Mitigation

The project has been reviewed by Strategic Planning & Commissioning Group (SPCG) through updates on progress to date. It has been noted that any risks in obtaining performance information which may impact on the ability to report robustly must be escalated to Head of Service as noted in the risk log.

(e) Staffing Implications

There are no staffing implications at this stage in relation to this interim report. Any staffing implications resulting from a service review would be processed through the Organisational Change Policy relating to the employing organisation of affected staff.

(f) Property

There are no property implications at this stage in relation to this interim report

(g) Equalities/Socio Economic Impact

An Equalities Impact Assessment is not currently required as there are no changes to policy as a direct result of this report.

(h) Consultations

Consultation has taken place with:- Sean Coady, Head of Service, Chief Financial Officer, Corporate Manager, and Lissa Rowan, Committee Services Officer, who are in agreement with the contents of this report as regards their respective responsibilities.

6. CONCLUSION

6.1 The report refers to the work undertaken over the past 23 months in relation to the Forres Locality Pathfinder Project.

6.2 There is a real commitment and desire from practitioners across all services to improve health and social care provision for adults living within the Forres Locality. Staff members and partner agencies have

highlighted key strengths and potential improvements in relation to the current model of provision. A service review would provide the foundation for a revised model of provision.

Author of Report: Iain Macdonald, Locality Manager

Background Papers: None

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