

**Taxi Trade – comments from meetings**

**Email.**

Best for some.  
Ok if it gets through.  
okay but sometimes issues getting it or reading it  
To taxi companies best. Six month update. They will pass on to drivers.

**Meetings.**

Good although one in the morning and one in the evening (after 6.00 pm) would be better and more flexible.  
Ok if we listen.  
OK.  
Personal approach is better.  
Wanted meetings in the past and didn't get. You only speak to us when you want to and you don't listen.

**Facebook**

Page for taxis – would follow this.  
Use for info only and not for complaints.

**Post.**

Better.  
Ok.

**Phone**

OK  
When we phone, we get nowhere with the switchboard. We have to wait ages for someone to get back.

**Newsletters**

Good too.