



REPORT TO: COMMUNITY PLANNING OFFICERS GROUP ON 9 MARCH 2023 and then COMMUNITY PLANNING BOARD ON 29 MARCH 2023

SUBJECT: 2022-23 QUARTER 3 (JANUARY - MARCH)
LOIP PERFORMANCE MONITORING REPORTS

BY: DEPUTE CHIEF EXECUTIVE (EDUCATION, COMMUNITIES AND ORGANISATIONAL DEVELOPMENT), MORAY COUNCIL

1. REASON FOR REPORT

- 1.1 To inform the Group of the performance against the Local Outcome Improvement Plan (LOIP) for the period to 31 December 2022.

2. RECOMMENDATION

2.1 It is recommended that the Group –

- (i) **scrutinises and notes the progress reported in the templates hyperlinked to this report and that strategic groups have been tasked to develop the next rolling set of delivery framework action plans to continue to deliver on the Loip 10 year plan.**

3. BACKGROUND

- 3.1 The Community Planning Board on 28 April 2021 agreed the LOIP delivery frameworks, recognising them as an evolving area of work that will continue to develop. Delivery plans provide a sharper focus which aim to enable the Community Planning strategic groups to give attention to a narrower range of priorities.
- 3.2 A mid-point review of the LOIP was agreed by the Board, however, there have been challenges in resourcing this work from existing partner resources which are heavily committed. A workshop is being planned to enable consideration of how to ensure clear focus and effective partnership working to help address this barrier. However, until the Loip review is complete, updates provided are against the

remaining outstanding actions from the original delivery frameworks referenced above. The Community Planning Officers Group, at the meeting on 9 March 2023 agreed in the interim to refresh the delivery framework action plans for 2023/24 reporting period to ensure that progress does not stall whilst the mid-point review of the LOIP remains outstanding.

- 3.3 The Community Planning Board on 22 September 2021 agreed the use of Pentana (performance monitoring software) for the presentation of future monitoring reports which is ongoing. This report gives narrative summary on progress on LOIP priorities with links to Pentana styled backing tables. The tables aim to capture progress against the delivery frameworks as well as recognise efforts around response and recovery.
- 3.4 Refinement of performance indicators and actions remains variable across priorities due to delivery plans and partnership strategy action plans developing on different timelines. Some of the original delivery plan measures cannot be reported on as the data is not collected.
- 3.5 The Group and Board is invited to consider and apply scrutiny in assessing whether the information contained gives reasonable assurance on progress against LOIP priorities and actions to mitigate risks and issues.
- 3.6 **Building a better future for our children & young people in Moray**
([LOIP Actions & Indicators](#))

Work continues across the three focus areas with some slippage against the poverty priority.

| LOIP PRIORITIES | RAG |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|
| The emotional and mental wellbeing of children and young people is improved | 86% |
| Children live in safe and supportive families | 70% |
| The impact of poverty on children, young people and families is mitigated | 65% |
| OVERALL PRIORITY PROGRESS Children and young people live in communities where their voice is heard and they are build up to be all they can be | 77% |

Progress summary -

- 3.6.1 With the majority of planned work around emotional and mental wellbeing complete, referrals to support services continue with numbers referred increasing on that reported last year. On average 83% of those completing support show improved outcomes. Work to develop an easily accessible central information point of health and wellbeing supports is now being undertaken as part of the larger scale work funded by Moray Growth Deal. The rationale for adopting this approach is that one central information point is created where wellbeing supports for both parents and children is accessible and the national expertise available via the Growth Deal can be utilised to create this platform.

- 3.6.2 Significant work has been undertaken to ensure the voices of care experienced children and young people are heard in planning and decision making. The Better Meetings Practitioners Guide, launched in January, gives clear direction from children and young people on how making meetings need to run. The Better Meetings project is recognised nationally and support the delivery of The Promise. The Champions Board, supported by a multi-agency team are progressing arrangements for Moray Care Day. Inclusion of care experienced young people in the Education and Employability and Youth Justice Groups ensures their views are heard and shape improvements. Three care experienced young people participated in Who Cares? Scotland Siblings event to highlight the difficulties faced in maintaining contact and improvements that could be made, their input will be used to shape national strategy.
- 3.6.3 The recruitment of foster carers is a challenge both locally and nationally. To address this issue, which will allow more care experienced young people to be cared for in community settings, three events, hosted by Moray Placement Services, were held in the reporting period to encourage enquiries and applications from potential foster carers. An event to recruit Supported Lodgings providers was also held to help with housing and caring for unaccompanied young people seeking asylum.
- 3.6.4 Child Protection Planning Meetings (replacing Case Conferences) have been redesigned and were tested in terms of their format. The are now solution orientated, with a greater focus being placed on building strengths and considering concerns and formulating a plan to keep the child safe and family together. Functional Family Therapy has now been commissioned to support families in crisis to stay together. The service will be operational by summer 2023. Training around the Safe and Together Model of domestic abuse informed practise is being rolled out, reframing family support work.
- 3.6.5 A number of events and training have been delivered this quarter, coordinated by the Violence Against Women and Girls Partnership. Focus has been on domestic abuse and coercive control, trauma-informed responses to working with victims, supporting men to challenge harmful gender stereotypes and complex links with substance misuse. Participants reported that the sessions were very helpful and that learning points were relevant and useful to their work environments.
- 3.6.6 Progress with actions contributing to mitigating the impact of poverty on children, young people and families continues with the simplification of application processes. Information to support available to families who are struggling is being promoted widely. A rolling programme of Making Every Opportunity Count training was made available for frontline practitioners to assist in initiating conversations with families in relation to poverty. Good practice developed through the Cost of the

School Day Project was presented at a national event and guidance to schools is to be rolled out next quarter.

Risks and Issues -

- 3.6.7 The lack of Lead Officer support available to the multi-agency Child Poverty Group and general capacity continues to limit the pace of progress. The cost of living crisis further compounds the urgency to co-ordinate activities across the partnership.

3.7 **Empowering and connecting communities** ([LOIP Actions and Indicators](#)) –

Delivery is as expected at this stage against the two focus areas contributing to this priority.

| LOIP PRIORITIES | RAG |
|-----------------------------------------------------------------------------------------------------------|------------|
| Develop stronger, more resilient, supportive, influential and inclusive communities | 81% |
| Improve life chances for people in Moray of all ages in communities experiencing the greatest inequality | 78% |
| OVERALL PRIORITY PROGRESS Thriving and well connected place, where more people live well | 81% |

Progress summary -

- 3.7.1 Health themed groups continue to be supported in Buckie and New Elgin localities. The Buckie Area Forum, through the conversion of a vacant local shop, is providing a Community Hub acting as an advice and signposting point and social meeting point for the community. Seventeen families, residing in New Elgin, participated in a facilitated session at Moray College using the medium of LEGO to learn through play to identify their ideas in terms of play and outdoor spaces. Ten volunteers have committed to exploring this further.
- 3.7.2 Support to Community Anchor Organisations continues; extending the online consultation process in Keith has resulted in doubling the number of responses received to 650 with the local steering group analysing the data. Work with Forres Area Community Trust has focused on engaging with over 100 young people to inform locality planning. Moray communities continue to be pro-active in meeting needs associated with the current cost of living crisis establishing numerous warm / community hub initiatives.
- 3.7.3 Delivering locality planning has progressed with Buckie Monitoring Group having produced their refreshed Plan which takes account of significant community engagement including facilitated sessions with agency and community partners. Community Lunches continue to attract on average 62 residents, encouraging social connection and signposting to services as required. The work in Buckie was featured at the Council staff conference in November 2022. In New Elgin, residents are actively participating in the core and thematic working groups. The Better Off Group are progressing a Community Soup

event, based around a Dragons Den style event where new community projects are given the opportunity to discuss their proposal and attract seed corn funding in order to trial their proposal.

- 3.7.4 Capacity building progressed with 8 community based organisations taking part in sessions relating to Child Protection, Vulnerable Adults and Introducing Makaton. 35 community groups / organisations attended a Council workshop session to inform the content of the refreshed Corporate Plan. 13 organisations including Scottish Flood Forum, Scottish Environmental Protection Agency (SEPA), Red Cross and Emergency Planning were represented in a market stall type Community Resilience event attracting 84 community representatives, as which seven additional communities expressed an interest in establishing Resilience Groups.
- 3.7.5 Ensuring access to a range of learning offers to meet needs, the Adult and Family Learning team provided 51 individuals with one to one support with literacy, numeracy and communication in the reporting period. Community Based Adult Learning sessions engaged around 150 people during Adult Learner's Week. 4 workshops providing targeted family learning opportunities and two universal STEM family learning sessions took place in the quarter to March. Community based provision for English for Speakers of Other Languages (ESOL) is being delivered by UHI through additional hours funding.

Risks and Issues -

- 3.7.6 The lack of community meeting spaces in New Elgin is a challenge in bringing people together to grow community groups and activities.

3.8 **Growing diverse, inclusive and sustainable economy** ([LOIP Actions and Indicators](#)) –

Three focus areas are complete, with the remaining focus area progressing, albeit out with the original due date.

| LOIP PRIORITIES | RAG |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|
| Increased participation, skill and pay levels with reduced gender inequality through pathways to employment and higher skilled employment | 100% |
| Increased participation, skill and pay levels with reduced gender inequality through targeted approaches for those furthest from the job market | 100% |
| Increased participation, skill and pay levels with reduced gender inequality through choices for the young workforce | 100% |
| Increased participation, skill and pay levels with reduced gender inequality through apprenticeships at all levels | 88% |
| OVERALL PRIORITY PROGRESS By the year 2030 Moray will have a sustainable and inclusive economy which generates improved opportunities for everyone, including more skilled and higher paid jobs | 88% |

Progress summary -

- 3.8.1 Planned work in all but one priority is complete. Progress is being made out with original target timescales with partners developing individual action plans to support delivery of the Apprenticeship Strategy. An apprenticeship campaign is planned to increase awareness of the types of apprenticeships available locally with partners promoting apprenticeships to employers and prospective trainees during Scottish Apprenticeship Week in early March. Modern and Graduate Apprenticeship numbers remain below pre-Covid baseline, although availability of Foundation Apprenticeship starts has grown.

Risks and issues –

- 3.8.2 Availability of funding for learning providers is restricted due to budgetary pressures resulting in a waiting list for apprenticeship starts. This should resolve at year end, although lack of additional funding may limit numbers for growth in future years.

3.9 **Improving well-being of our population** ([LOIP Actions and Indicators](#)) –

Majority of quarter 3 updates were not available at the time of reporting. With progress against planned work well advanced, percentages and updates below mainly relate to the period to September.

| LOIP PRIORITIES | RAG |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|
| A whole population approach to prevention and reducing related harms – prevent and reduce alcohol and drug related harms | 80% |
| A whole population approach to prevention and reducing related harms – there is a reduction in alcohol and drug related harm and improvement in people's wellbeing | 100% |
| A whole population approach to prevention and reducing related harms – promote engagement into treatment care and support and ensure the consistency of alcohol and drug service provision across Moray: supporting community services in meeting the needs of those using services where alcohol and drug use is a factor | 100% |
| OVERALL PRIORITY PROGRESS People are healthier and experience fewer harms as a result of making well informed decisions about their health and well-being | 93% |

Progress summary -

- 3.9.1 Services are fully operational and data shows increasing demand with 727 clients in specialist services as at December 2022. Comprehensive support packages are provided through the partnership of Moray Drug and Alcohol Services (MIDAS) and Arrows to prevent or reduce related harms. The Scottish Government's Drug and Alcohol Intervention Service for Young People (DAISY) system is slowly developing however limitations around data extraction remain.

- 3.9.2 Recovery outcomes continue to show an average improvement from Assessment through 3, 6 and 12 month intervals, on average 60% of clients reported improvement in physical and mental health and wellbeing. The service, generally continues to meet its waiting time targets of 72 hours and 3 weeks. There has been an increasing trend in unplanned discharges which is being investigated. The Partnership has invested in the provision for a recovery development worker, hosted by Arrows, to improve and increase methods of participation for those with lived experience.

Risk and issues -

- 3.9.3 Scottish Government are aware of concerns raised by partnerships around reporting capabilities of DAISY. Funds have been set aside for the recruitment of a data analyst, which will alleviate some of the capacity issues around data extraction.
- 3.9.4 Impact of service needs in taking forward and meeting the Medically Assisted Treatments (MAT) standards, in particular accommodation for the MIDAS Service to meet the diverse and complex needs of those requiring support. Funds have been allocated for improved accommodation and an additional nurse prescriber, which will assist in reducing alcohol and drug related harms.

4. SUMMARY OF IMPLICATIONS

- 4.1. As a performance report, there are no direct financial, workforce, equalities, policy or legal issues from this report.

5. CONCLUSION

- 5.1. The report provides reasonable assurance of progress made against LOIP activities and highlights particular risks and issues associated with each priority.

Author of Report: Louise Marshall, Strategy and Performance Manager

Background Papers: CPB 16/09/20 [LOIP 2nd edition approved](#) (item 4)

CPB 28/04/21 [LOIP Development of Delivery Framework Update](#) (item 3)

CPB 02/02/22 [LOIP Review Preparation 2022](#) (item 6)

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