

REPORT TO: MORAY COUNCIL ON 6 MARCH 2023

SUBJECT: PUBLIC PERFORMANCE REPORT 2022-23

BY: DEPUTE CHIEF EXECUTIVE (EDUCATION, COMMUNITIES AND

ORGANISATIONAL DEVELOPMENT)

1. REASON FOR REPORT

1.1 The Council is asked to consider the Public Performance Report (PPR) 2022-23 which reports progress and performances of council services against Corporate Plan priorities.

1.2 This report is submitted to Council in terms of Section III (A) (4) of the Council's Scheme of Administration relating to contributing to public performance reporting.

2. RECOMMENDATION

2.1 The Council is asked to consider and approve the Public Performance Report 2022-23 in its reporting of Council performance and progress against Corporate Plan priorities and agree the PPR for publication on the council website.

3. BACKGROUND

- 3.1 The Accounts Commission has a statutory power to define the performance information that councils must publish for performance comparison and benchmarking purposes. The Commission issues a Statutory Performance Information (SPI) Direction to councils which sets out the performance information that councils require to publish. This must include progress against improving local services and outcomes and demonstrating best value and is to be presented in an accessible style for citizens and communities.
- 3.2 The Council's Performance Management Framework sets out the arrangements to report on progress against the strategic objectives, including those in the council Corporate plan and local government benchmarking information from appropriate sources (e.g. Local Government Benchmarking Framework). These elements of public performance reporting throughout the year (as noted below) are drawn into an annual public performance report presented in a more user friendly format that is published online each year.
 - Corporate plan annual progress monitoring

- Local Outcomes Improvement plan monitoring
- Reporting on partnership plans and strategies (e.g. Children's Services Plan, CLD Strategy)
- Service plan 6 monthly reporting
- LGBF annual reporting
- 3.3 The Annual Public Performance Report 2022-23 set out **Appendix 1** provides an overall appraisal of performance of council services, drawing on the above and summarises actions that have been taken to progress corporate plan priorities, with a focus on outcomes. Particular reference is made to the report to the Council on 28 February 2024 that provided an overview of progress on the Corporate Plan for 2022-23 and identified that progress had been made as planned on many of the corporate plan actions and performance indicators. The PPR report attached highlights positive performance and some areas for development as identified below.
- 3.4 The information within the Public Performance Report shows a number of areas where local services are improving, including the following:
 - Improved literacy and numeracy across a number of school years and levels
 - Progress on the learning estate programme
 - Reduced percentage of care experienced young people in the youth and criminal justice systems
 - Improved opportunities for living independently for adults and older people
 - Enhanced community participation in service delivery
 - Improved participation of young people supported in employability and training opportunities
 - Reduction in the number of people in Moray earning less than the living wage Development of active green travel
 - Becoming an accredited Living Wage Employer
- 3.5 Areas within the PPR identified for improvement include:
 - continued improvement in attainment,
 - further progress in improving outcomes for children and young people,
 - reducing the number and length of time people are delayed in hospital,
 - reduction in the gender pay gap
 - progressing with the actions to protect and enhance our environment,
- 3.6 Unfortunately, staff resourcing has continued to place pressure on the small Communications Team and planned preparation of the annual Public Performance Report has been delayed beyond the planned timeline. This is being addressed with some urgency by putting arrangements in place now to ensure more timely reporting of the 2023-24 public performance report with a view to reporting this to the council meeting in June 2024.

4. SUMMARY OF IMPLICATIONS

(a) Corporate Plan and 10 Year Plan (Local Outcomes Improvement Plan (LOIP))

The Corporate Plan sets out the council contribution towards the 10 Year Plan (Local Outcomes Improvement Plan).

(b) Policy and Legal

The council publishes an annual Public Performance Report to stakeholders.

"Public Performance Reporting should give stakeholders information that allows them to make informed judgements about public services, to contribute to decisions about what standards of service should be pursued, and to challenge performance in the interests of future service development. To be productive PPR has to involve the right information going in the right way to the right people at the right time."

Source: Statutory guidance (The Local Government in Scotland Act 2003 Best Value Guidance)

(c) Financial implications

None from this report.

(d) Risk Implications

None from this report.

(e) Staffing Implications

None from this report.

(f) Property

None.

(g) Equalities/Socio Economic Impact

None.

(h) Consultations

The Corporate Management Team and Head of Human Resources, ICT and Organisational Development have been consulted and are in agreement with the content of this report. Heads of Service have reviewed and contributed to the content of the public performance report in respect of their services.

5. CONCLUSION

5.1 The Public Performance Report 2022-23 reports on progress against Corporate Plan priorities. With the agreement of the Council, the report will be published on the council's website.

Author of Report: Kirsty Craig, Senior Communications Officer

Background Papers: Held by Communications

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