



# **Scottish Fire and Rescue Service Thematic Report**

## **Home Fire Safety Visits (HFSV's) In Moray**

## 1. Background

The Scottish Fire and Rescue Service (SFRS) is committed to Working Together for a Safer Scotland. This is at the core of everything we do. Incorporating our values of safety, teamwork, respect and innovation, we work alongside communities and in partnership with others in the public, private and third sectors to keep Scotland Safe.

## 2. Home Fire Safety Visits (HFSV's)

As part of our commitment to building a safer Scotland we offer everyone in Scotland a free home fire safety visit. We assist the occupier with guidance on a fire escape plan and provide information about smoke, heat and carbon monoxide alarms in line with the new legislation.

Home Fire Safety Visits (HFSV's), supply and fitting of appropriate detection (Where criteria are met), are the most effective tool available to SFRS to decrease the risk of harm in the home from fire.

The visit takes place on request by mutual agreement and the information collected is used by us to provide the requested service and to meet our obligations under the Fire (Scotland) Act 2005. These obligations include promoting fire safety, reducing the occupier and others risks from fire, providing advice on actions to take in the event of a fire, safeguarding our community by improving the occupier and others safety and providing support to improve the occupier's health and wellbeing. Therefore, the use of personal information is necessary to meet our obligations under the Act and, for the more sensitive data (health information, for example), the use is necessary for reasons of substantial public interest in meeting our core functions

The visit will be undertaken by SFRS staff and takes place as a result of a referral from another agency, a request from the occupier, a family member or as a result of an incident in the area after which all residents will be offered this service. This helps us assess risk and provide the necessary advice and support.

The Home Fire Safety Visit includes questions and observations around:

- Fire safety
- Wellbeing
- Any lifestyle issues that might impact on personal safety.

We will make a record of the responses provided and document anything we've seen that relates to the questions and the purpose of the visit. We will also keep a record of referrals made to other agencies and the reasons why.

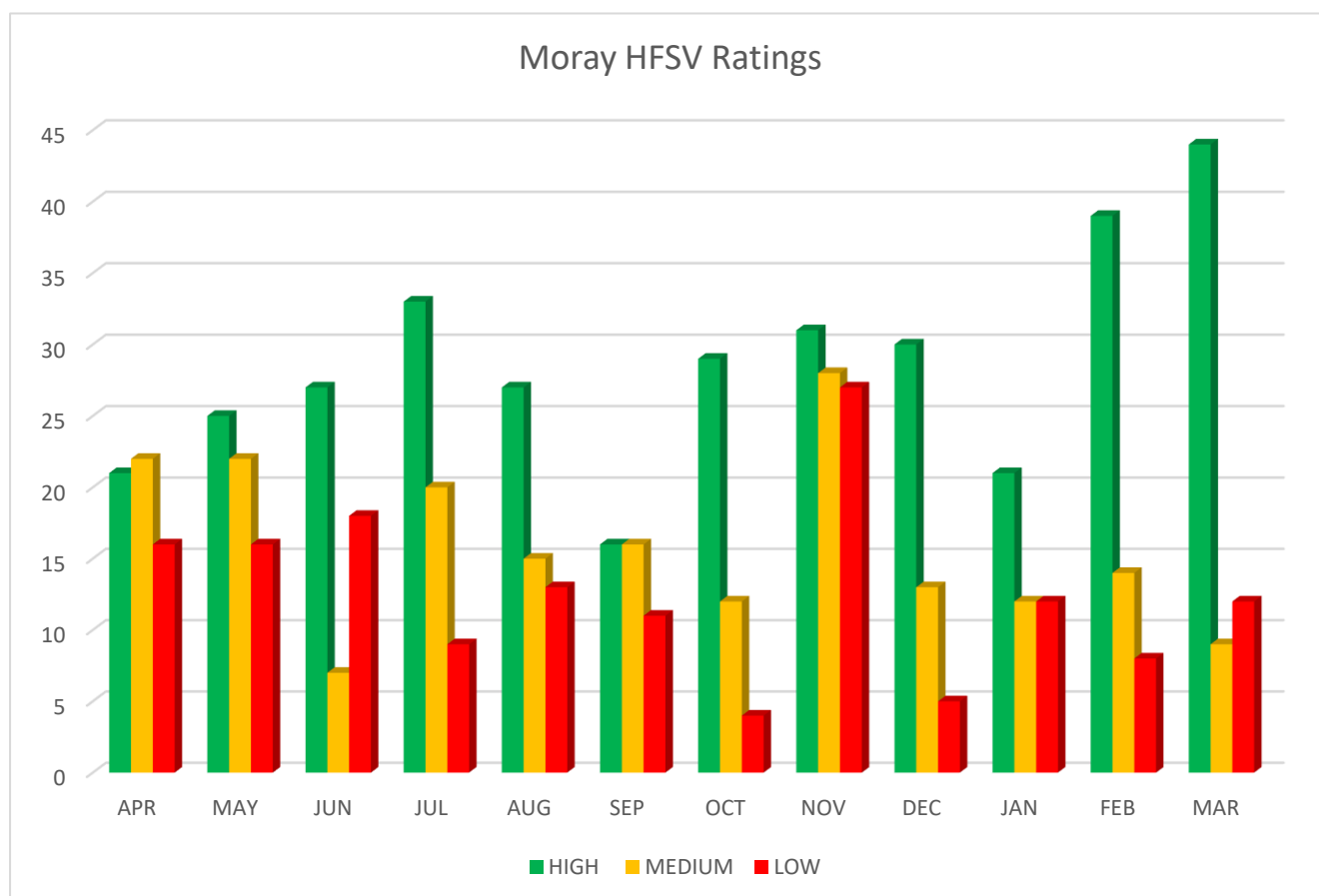
## 3. HFSV's in Moray

From 1<sup>st</sup> April 2022 to the 1<sup>st</sup> April 2023, SFRS personnel have delivered 684 HFSV's in the Moray Area and work hard to ensure "pending lists" are managed and controlled appropriately. The lifting of COVID restrictions has enabled the numbers carried out each month to increase. 404 of these were carried out by station personnel with 280 carried out by our community action team members.

Moray Area HFSV Completed	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	TOTAL
Buckie Ward	1	4	0	2	4	0	1	4	1	0	1	1	19
Elgin North & South Ward	25	12	20	14	11	14	9	31	9	11	7	15	178
Fochabers & Lhanbryde Ward	0	0	0	0	3	7	1	0	7	1	1	0	20
Forres Ward	14	13	8	21	11	8	18	14	9	13	9	9	147
Heldon and Laich Ward	1	0	1	0	0	0	0	0	0	0	5	2	9
Keith & Cullen Ward	1	0	1	0	0	1	0	4	1	1	2	2	13
Speyside and Glenlivet Ward	0	2	2	1	3	3	0	3	0	1	2	1	18
RFTP WM	0	0	0	0	0	0	0	0	0	0	0	0	0
CAT - Moray	17	32	20	24	23	10	16	30	21	18	34	35	280
Moray Monthly totals	59	63	52	62	55	43	45	86	48	45	61	65	684
Moray Risk Ratings													
HIGH	21	25	27	33	27	16	29	31	30	21	39	44	343
MEDIUM	22	22	7	20	15	16	12	28	13	12	14	9	190
LOW	16	16	18	9	13	11	4	27	5	12	8	12	151
TOTAL MORAY	59	63	52	62	55	43	45	86	48	45	61	65	684

## 4. Risk Ratings

Fire safety advice / HFSV phone calls have continued as best practice and a tool for measuring risk rating. Community Safety Engagement (CSE) teams complete a home safety questionnaire for all contacts and schedule a physical visit for any member of the public identified as at risk. All properties without detection are classed as high risk and visited as a priority.



CSE teams continue to work in partnership through various safety Hubs and with partners in areas such as Case conferences and fire setters.

## 5. Partner Agency Referrals

SFRS Managers attend many meetings and forums with relevant partner agencies contributing wherever possible and sharing relevant information internally and externally with partners.

Referrals and requests from key partners continue as business as usual ensuring the most vulnerable in our communities are protected.

Moray Partner Agency Referrals	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR
<b>Moray Council</b>												
Access Team		2			2	1	4	3	2	1		1
Action on Hearing Loss												
Health & Social Care	1	3		1		1		2	3	1		1
Home Care									1		1	
Housing	2		2	2				1			1	
Moray HUB							1					
Occupational Therapy				1	1	1		1			1	
Sheltered Housing												
Social Work	1	3		1	2	1	1	2	2		3	1
START		9	2	1	2	9	3	5	3	8	11	13
Various Departments			1	3		1					1	1
Cairn Housing								1				
Hanover Housing	10	2	2	4	13	19	6	3	4	3	3	
Langstane Housing												
NESS	1	3	1	3		2	4	3	2	1	3	
<b>NHS</b>												
NHS		1			1	1		1	1		1	1
OT, NHS		2	1				1	1	3		2	3
NHS Oxygen Team	2	2		1	5	3	3	2	4	3	3	2
Forres Neighbourhood Care Team												
Moray Integrated Drug & Alcohol Service								1		2		
NHS Site & Capacity Team												
PDIR												2
Police Scotland		2	1					2		1	4	1
Police Concern Hub	1		3	1	2	3	1		5	6	2	2
Quarriers		1				1						
Enable												
Real Life Options												

SACRO										1		
SAS					1							1
SAMH												
SFRS	1	3			1	1		4	4	2	1	1
Shared Lives									2			
<b>MORAY TOTAL</b>	<b>19</b>	<b>33</b>	<b>13</b>	<b>18</b>	<b>30</b>	<b>44</b>	<b>24</b>	<b>32</b>	<b>36</b>	<b>29</b>	<b>37</b>	<b>30</b>

## 6. Conclusion

The report provides the Committee with a briefing on the year to date Home Fire Safety Visits carried out by the Scottish Fire and Rescue Service in Moray.

The Scottish Fire and Rescue Service will continue to work towards improving how we delivery our Home Fire Safety Visits.

The Scottish Fire and Rescue Service will continue to improve on prevention, protection and response, to ensure the safety and wellbeing of people in Moray and throughout Scotland.