



MINUTE OF MEETING OF THE MORAY INTEGRATION JOINT BOARD

CLINICAL AND CARE GOVERNANCE COMMITTEE

Thursday, 28 November 2019

Inkwell Main, Elgin Youth Café, Francis Place, Elgin, IV30 1LQ

PRESENT

Mr Ivan Augustus, Mrs Pam Dudek, Councillor Tim Eagle, Mrs Linda Harper, Dr Malcolm Metcalfe, Jeanette Netherwood, Mr Sandy Riddell, Mrs Val Thatcher

APOLOGIES

Mr Sean Coady (NHS), Mr Tony Donaghey, Dr Ann Hodges, Ms Jane Mackie, Ms Pauline Merchant, Mrs Liz Tait, Dr Graham Taylor

IN ATTENDANCE

Mr R Patterson, Senior Project Officer, Ms M Fleming, Self Directed Support and Carers Officer, Ms T Gervaise, Service Manager (Children and Families) on behalf of Sean Coady (NHS) and Mrs L Rowan, Committee Services Officer as Clerk to the Meeting.

1 Chair of Meeting

The meeting was chaired by Mr Sandy Riddell.

2 Declaration of Member's Interests

There were no declarations of Members Interests in respect of any item on the agenda.

3 Minute of Meeting dated 29 August 2019

The Minute of the meeting of the Moray Integration Joint Board Clinical and Care

Governance Committee dated 29 August 2019 was submitted and approved.

4 Action Log of Meeting dated 29 August 2019

The Moray Integration Joint Board Clinical and Care Governance Committee were provided with the Action Log dated 30 May 2019 and noted that the only item detailed on the Action Log was on the agenda for discussion today.

5 Clinical Governance Group - Update and Exception Report

Under reference to paragraph 7 of the Minute of the meeting of this Committee dated 28 February 2019, a report by the Chief Officer informed the Committee of progress and exceptions reported to Clinical Governance Group (CGG) in September, October and November 2019.

During her introduction, the Chief Officer advised that the Clinical Risk Management Group met weekly to ensure that any potential issues are addressed as soon as possible.

The Chair was reassured by this however queried whether it would be possible to provide a flow chart to demonstrate how the Clinical Governance Group and the Clinical Risk Management Group relate to each other.

In response, Ms Harper, Lead Nurse (MIJB) agreed to provide this information to the Committee.

During discussion surrounding recording of complaints, concern was raised that the way in which the figures were displayed did not accurately reflect cases that had been passed to the Scottish Public Services Ombudsman (SPSO) and it was queried whether future reporting could clearly reflect which cases had been passed to the SPSO. It was further noted that the report only included NHS complaints with no mention of Council complaints and it was queried whether consideration could be given to reporting both together.

In response, the Chief Officer accepted the comments from the Committee and agreed to review the method by which complaints are recorded so that future reports include the number of complaints passed to the SPSO and joint reporting with the Council in terms of complaints.

During further discussion surrounding the 2 issues that had been escalated to the Clinical and Care Governance Committee in relation to Health and Social Care Standards Self Evaluation and the quality of nursing care in care homes it was queried whether an update could be provided in this regard.

In response, the Chief Officer advised that work is ongoing in conjunction with the Care Inspectorate to ensure quality nursing care in care homes. It was also noted that consideration had been given to Adult Support and Protection (ASP) concerns under close scrutiny in the ASP Committee and considered regularly at the Public Protection Chief Officers Group.

The Chair noted the national meeting to discuss the national Health and Social Care Standards draft report on 4 December 2019 and asked that an update be provided to

the Committee following this meeting.

In response, the Chief Officer advised that Ms L Tait, Professional Lead for Clinical Governance would attend this meeting and provide an update to the Committee.

Thereafter, the Committee agreed:

- i. to note the progress and exceptions highlighted in the report for the period September to November 2019;
- ii. that the Chief Officer would review the method by which complaints are recorded so that future reports include the number of complaints passed to the SPSO and joint reporting with the Council in terms of complaints;
- iii. to note the update provided in relation to the 2 issues that had been escalated to the Committee in relation to Health and Social Care Standards Self Evaluation and the quality of nursing care in care homes; and
- iv. an update be provided to a future meeting of this Committee following the national meeting to discuss the national Health and Social Care Standards draft report.

6 Healthcare Improvement Scotland Moray Community Hospital Inspections

A report by the Head of Services and IJB Hosted Services informed the Committee of the report findings from Healthcare Improvement Scotland (HIS) following the announced inspection of Moray Community Hospitals in August 2019 for safety and cleanliness.

The Committee welcomed the positive feedback received for the Community Hospitals in Moray however the Chair sought assurance that any exception reporting would be brought to the Committee for consideration.

In response, the Chief Officer agreed that the Committee should have oversight of exception reports and advised that she would ensure that any such reports would be brought to the Committee for consideration.

Thereafter, the Committee agreed:

- i. to note the positive feedback received for Community Hospitals in Moray, and the general requirements and recommendations of the report for NHS Grampian; and
- ii. to note the arrangements put in place by NHS Grampian to address the requirements and recommendations;
- iii. that any exception reports would be brought before the Committee for consideration.

7 Care Inspectorate Thematic Review on Self-Directed Support

A report by the Chief Social Work Officer/Head of Service Strategy and Commissioning informed the Committee of the outcome relating to the recent Care Inspectorate Thematic Review on Self-Directed Support.

The Committee noted that this was a voluntary inspection by the Care Inspectorate, the result of which was positive with the report highlighting that the partnership had made significant progress in implementing SDS, with most people experiencing choice and control in how their personalised budgets were utilised. The Care Inspectorate made several key recommendations which had formed a local implementation action plan.

Following consideration, the Committee agreed to:

- i. note the outcome of the recent thematic review; and
- ii. approve the associated implementation action plan as set out in Appendix 3 of the report.

8 Update on Recent Adverse Event

A report by the Chief Officer informed the Committee of the review process currently being undertaken into a recent Adverse Event.

Following consideration, the Committee agreed to note the ongoing review of a recent adverse event in Moray.