

Moray Health and Social Care Partnership: Performance at a Glance Quarter 4 (January to March 2019)
Local Indicators

RAG scoring based on the following criteria (Where there is no target, previous quarter is used)	
G	If Moray is performing better than target
A	If Moray is performing worse than target but within 5% tolerance
R	If Moray is performing worse than target by more than 5%
▲ – ▼	Indicating direction of current trend

ID.	Indicator Description	Source	Q4 (Jan-Mar 18)	Q1 (Apr-Jun 18)	Q2 (Jul-Sep 18)	Q3 (Oct-Dec 18)	Q4 (Jan-Mar 19)	Target	RAG Status
L07	Rate of emergency occupied bed days for over 65s per 1000 population	NHS	2444	2380	2375	2344	2274	2360	G▼
L08	Emergency Admissions rate per 1000 population for over 65s	NHS - PMS	186	191	189	187	182	193	G▼
L09	Number of people over 65 years admitted as an emergency in the previous 12 months per 1000 population	NHS - PMS	129	132	130	130	127	125	A▼
L10	Number of Bed Days Occupied by Delayed Discharges per quarter (inc code 9) per 1000 18+ population	NHS	38	42	45	41	37	-	G▼
L11	Number of delayed discharges inc code 9 (Census snapshot, monthly average for quarter)	NHS	32	32	39	35	32	35	G▼
L12	A&E Attendance rates per 1000 population (All Ages)	NHS	57.6	63.8	62.6	58.0	59.4	-	A▲

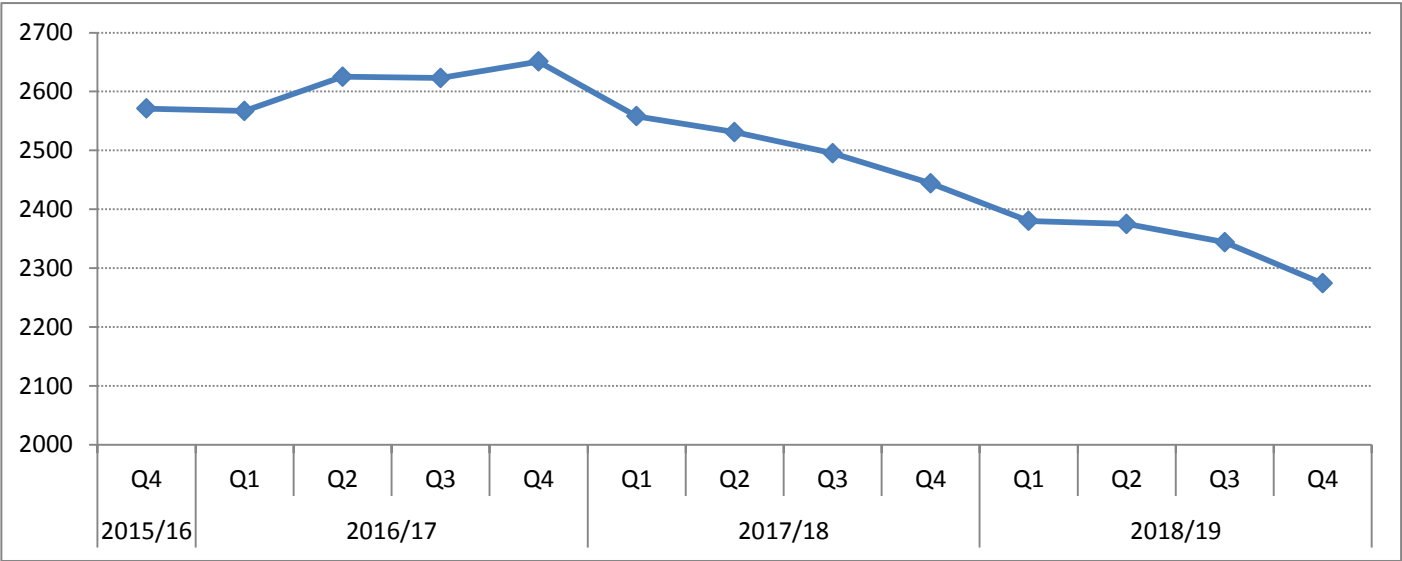
R	If Moray is performing worse than target by more than 5%
▲ – ▼	Indicating direction of current trend

ID.	Indicator Description	Source	Q4 (Jan-Mar 18)	Q1 (Apr-Jun 18)	Q2 (Jul-Sep 18)	Q3 (Oct-Dec 18)	Q4 (Jan-Mar 19)	Target	RAG Status
L13	A&E Percentage of people seen within 4 hours, within community hospitals	NHS	100% (624)	100% (825)	100.0% (681)	100.0% (564)	100% (563)	98%	G -
L14	Percentage of new dementia diagnoses who receive 1 year post-diagnostic support	ISD	Reported Annually		90.7% (2015/16)	66.7% (2016/17)	2017/18 not available yet	70%	R ▼
L15	Smoking cessation in 40% most deprived after 12 weeks	NHS	49	30	20	29	Q3 is most recent this is always a qtr behind	-	G ▲
L16	Percentage of clients receiving alcohol treatment within 3 weeks of referral	NHS	100.0%	98.0%	100%	100.0%	100.0%	90%	G -
L17	Percentage of clients receiving drug treatment within 3 weeks of referral	NHS	95.3%	100%	100%	100.0%	100.0%	90%	G -
L18	Number of Alcohol Brief Interventions being delivered (includes ABIs in priority and wider settings where data can be aligned to HSCP)	NHS	-	206	221	166	125	259	R ▼
L19A	Number of complaints received and % responded to within 20 working days - NHS	NHS	68.4% (19)	50% (8)	54.5% (11)	50.0% (18)	54.2% (24)	-	G ▲
L19B	Number of complaints received and % responded to within 20 working days - Council	SW	-	-	100% (6)	100% (6)	100 (3)%	-	G -
L20	NHS Sickness Absence % of Hours Lost	NHS	5.8%	4.9%	4.6%	4.7%	3.8%	4.0%	G ▼
L21	Council Sickness Absence (% of Calendar Days Lost)	SW	-	7.9%	8.1%	8.3%	7.4%	5.9%	R ▼
L41	Percentage of patients commencing Psychological Therapy Treatment within 18 weeks of referral	NHS	100.0%	100.0%	100.0%	80.0%	78.0%	90%	R ▼

L07 Rate of emergency occupied bed days for over 65s per 1000 population

Financial Year

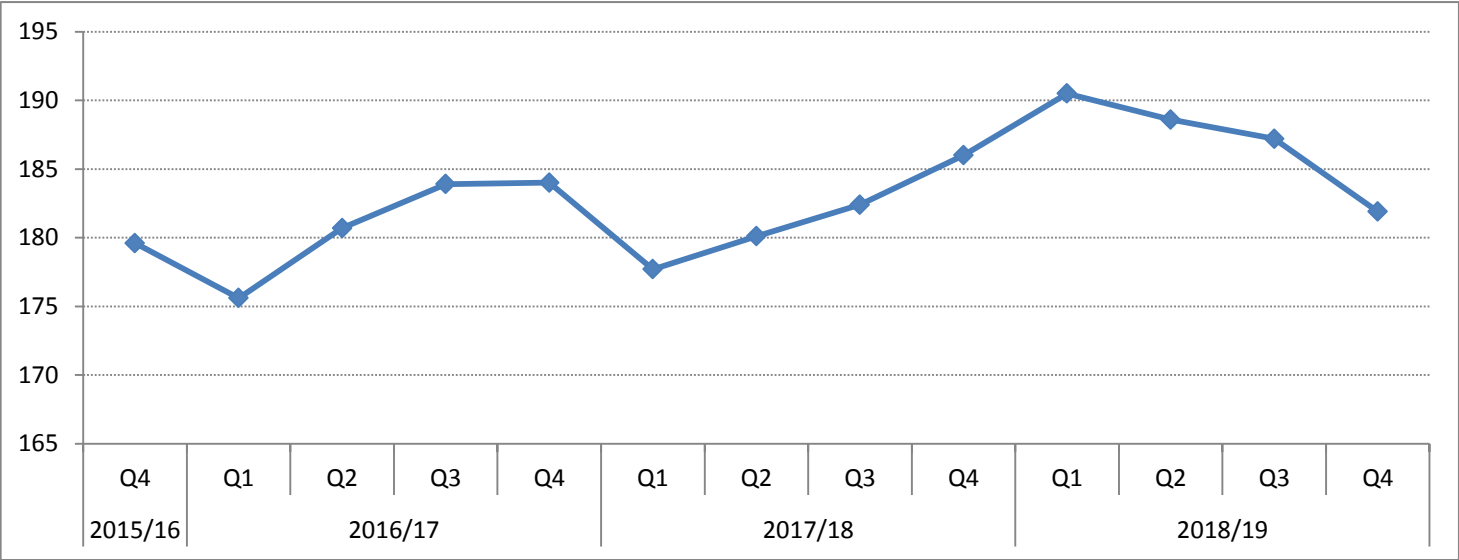
2015/16	Q4	2571
2016/17	Q1	2567
	Q2	2625
	Q3	2623
	Q4	2651
2017/18	Q1	2558
	Q2	2531
	Q3	2495
	Q4	2444
2018/19	Q1	2380
	Q2	2375
	Q3	2344
	Q4	2274



L08 Emergency Admissions rate per 1000 population for over 65s

Financial Year

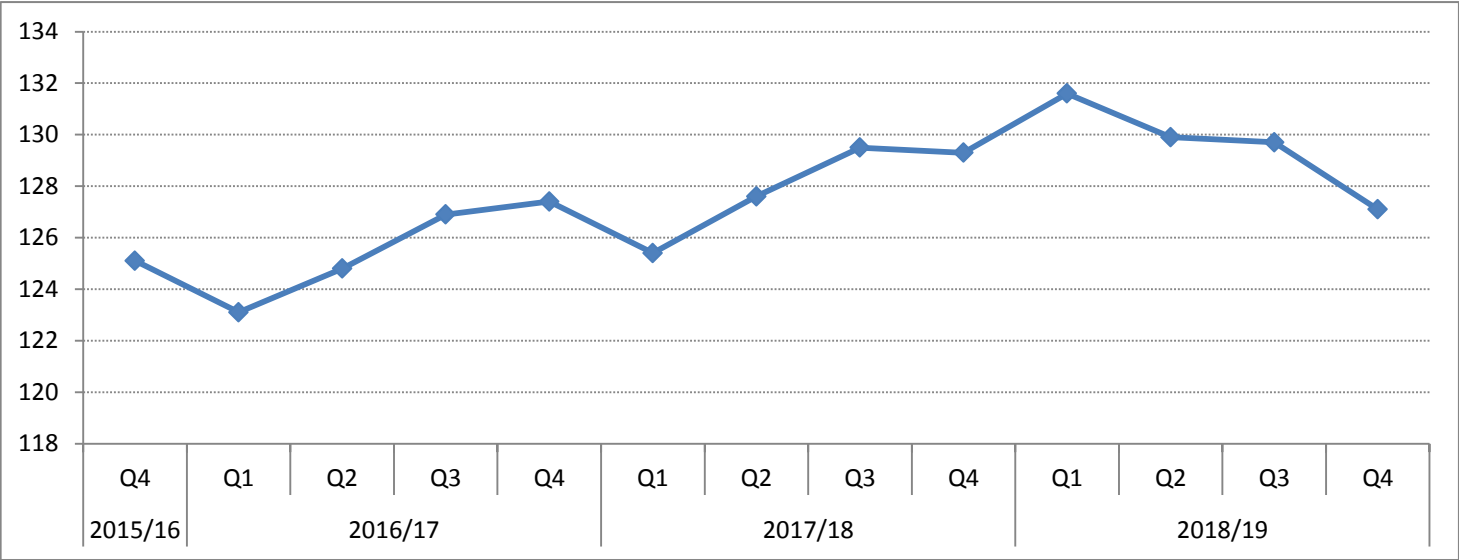
2015/16	Q4	179.6
2016/17	Q1	175.6
	Q2	180.7
	Q3	183.9
	Q4	184.0
2017/18	Q1	177.7
	Q2	180.1
	Q3	182.4
	Q4	186.0
2018/19	Q1	190.5
	Q2	188.6
	Q3	187.2
	Q4	181.9



L09 Number of people over 65 years admitted as an emergency in the previous 12 months per 1000 population

Financial Year

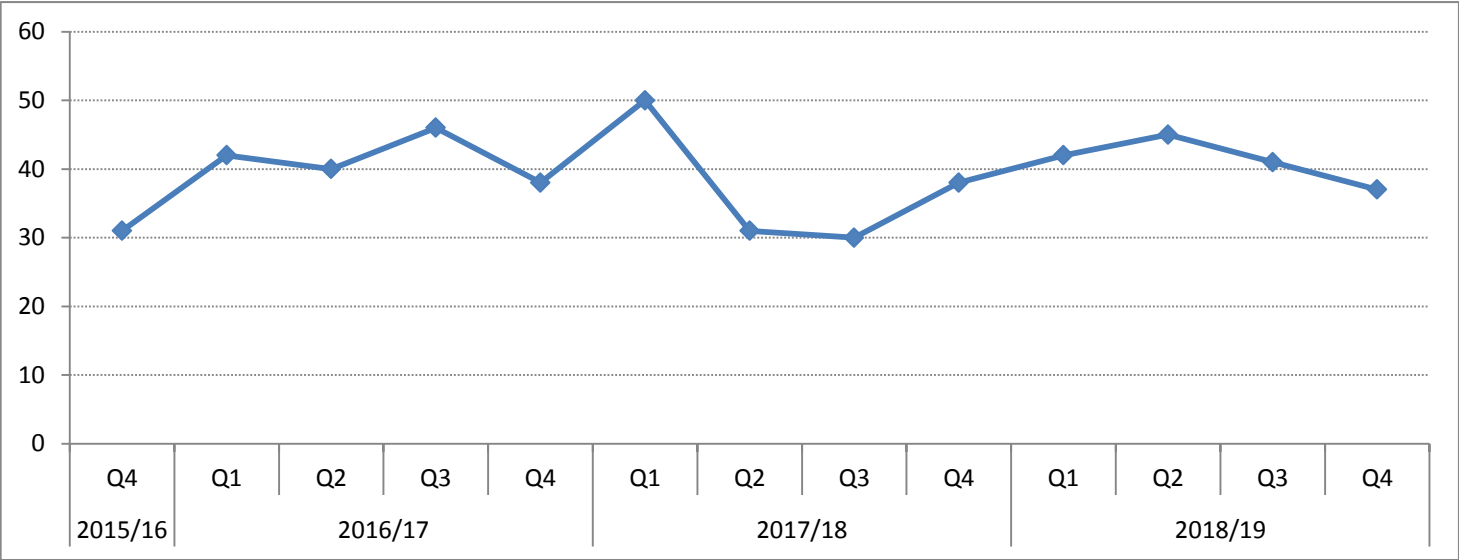
2015/16	Q4	125.1
2016/17	Q1	123.1
	Q2	124.8
	Q3	126.9
	Q4	127.4
2017/18	Q1	125.4
	Q2	127.6
	Q3	129.5
	Q4	129.3
2018/19	Q1	131.6
	Q2	129.9
	Q3	129.7
	Q4	127.1



L10 Number of Bed Days Occupied by Delayed Discharges per quarter (inc code 9) per 1000 18+ population

Financial Year

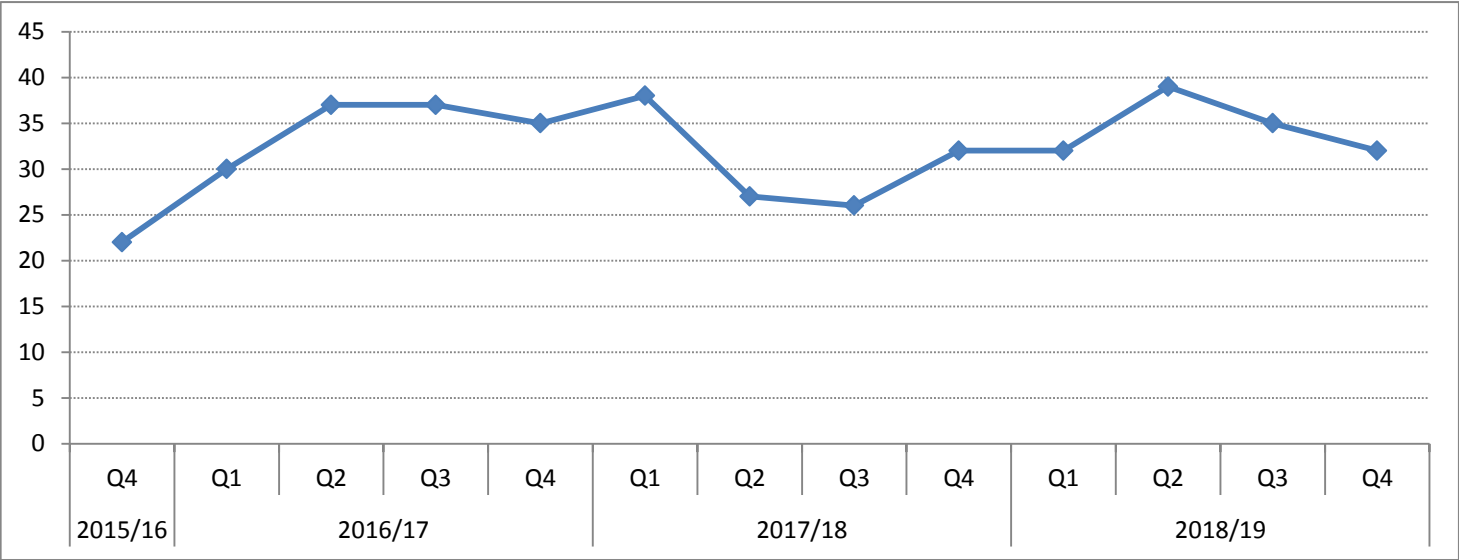
2015/16	Q4	31
2016/17	Q1	42
	Q2	40
	Q3	46
	Q4	38
2017/18	Q1	50
	Q2	31
	Q3	30
	Q4	38
2018/19	Q1	42
	Q2	45
	Q3	41
	Q4	37



L11 Number of delayed discharges inc code 9 (Census snapshot, monthly average for quarter)

Financial Year

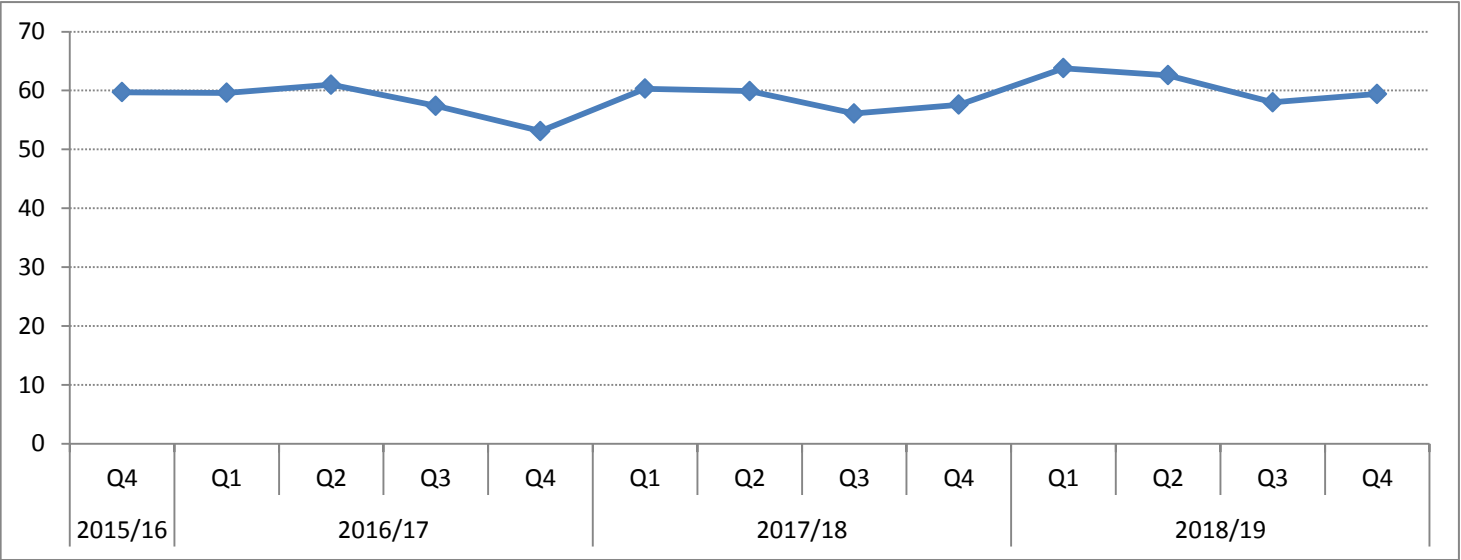
2015/16	Q4	22
2016/17	Q1	30
	Q2	37
	Q3	37
	Q4	35
2017/18	Q1	38
	Q2	27
	Q3	26
	Q4	32
2018/19	Q1	32
	Q2	39
	Q3	35
	Q4	32



L12 A&E Attendance rates per 1000 population (All Ages)

Financial Year

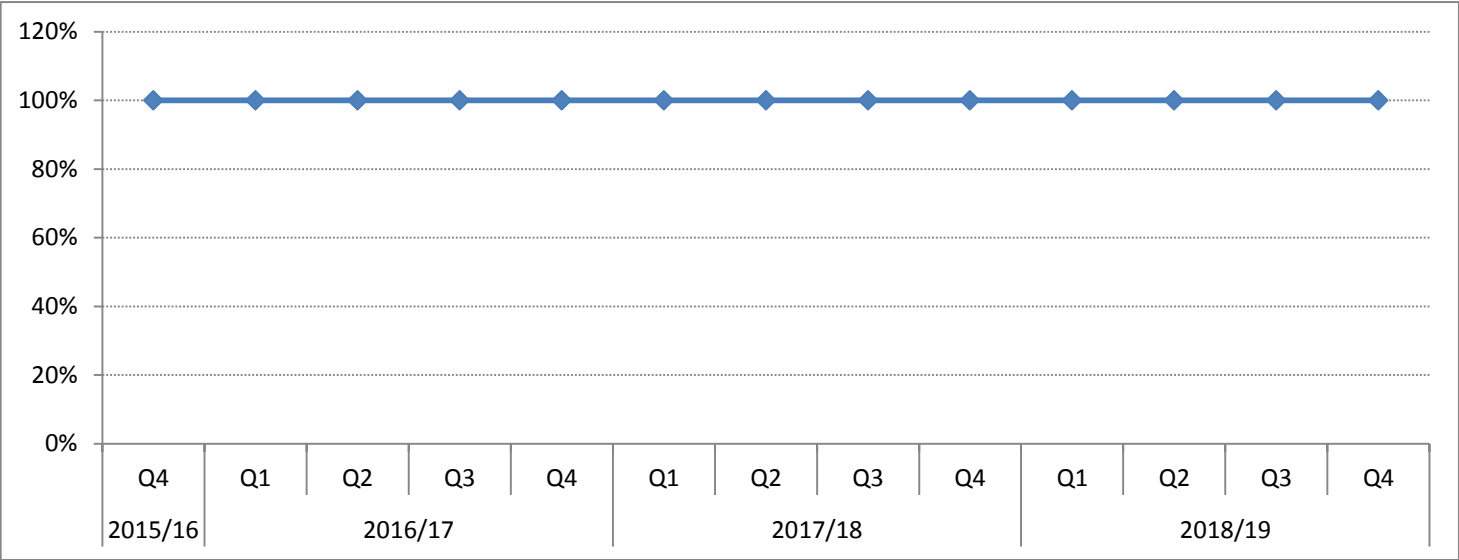
2015/16	Q4	59.7
2016/17	Q1	59.6
	Q2	61.0
	Q3	57.4
	Q4	53.1
2017/18	Q1	60.3
	Q2	59.9
	Q3	56.1
	Q4	57.6
2018/19	Q1	63.8
	Q2	62.6
	Q3	58.0
	Q4	59.4



L13 A&E Percentage of people seen within 4 hours, within community hospitals

Financial Year

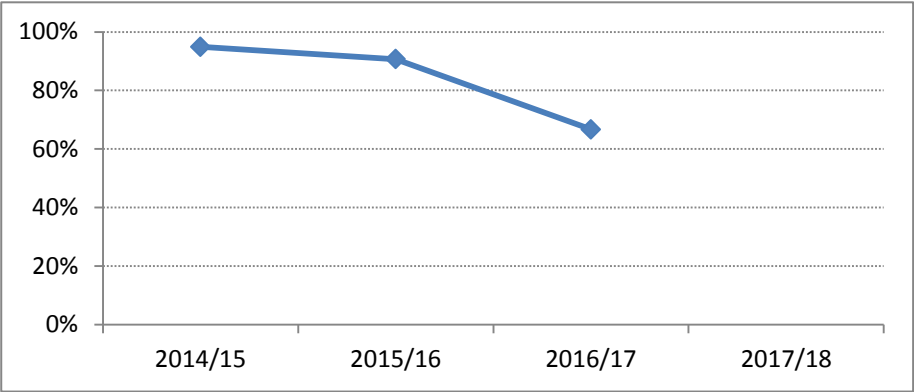
2015/16	Q4	100.0%
2016/17	Q1	100.0%
	Q2	100.0%
	Q3	100.0%
	Q4	100.0%
2017/18	Q1	100.0%
	Q2	100.0%
	Q3	100.0%
	Q4	100.0%
2018/19	Q1	100.0%
	Q2	100.0%
	Q3	100.0%
	Q4	100.0%



L14 Percentage of new dementia diagnoses who receive 1 year post-diagnostic support

Financial Year

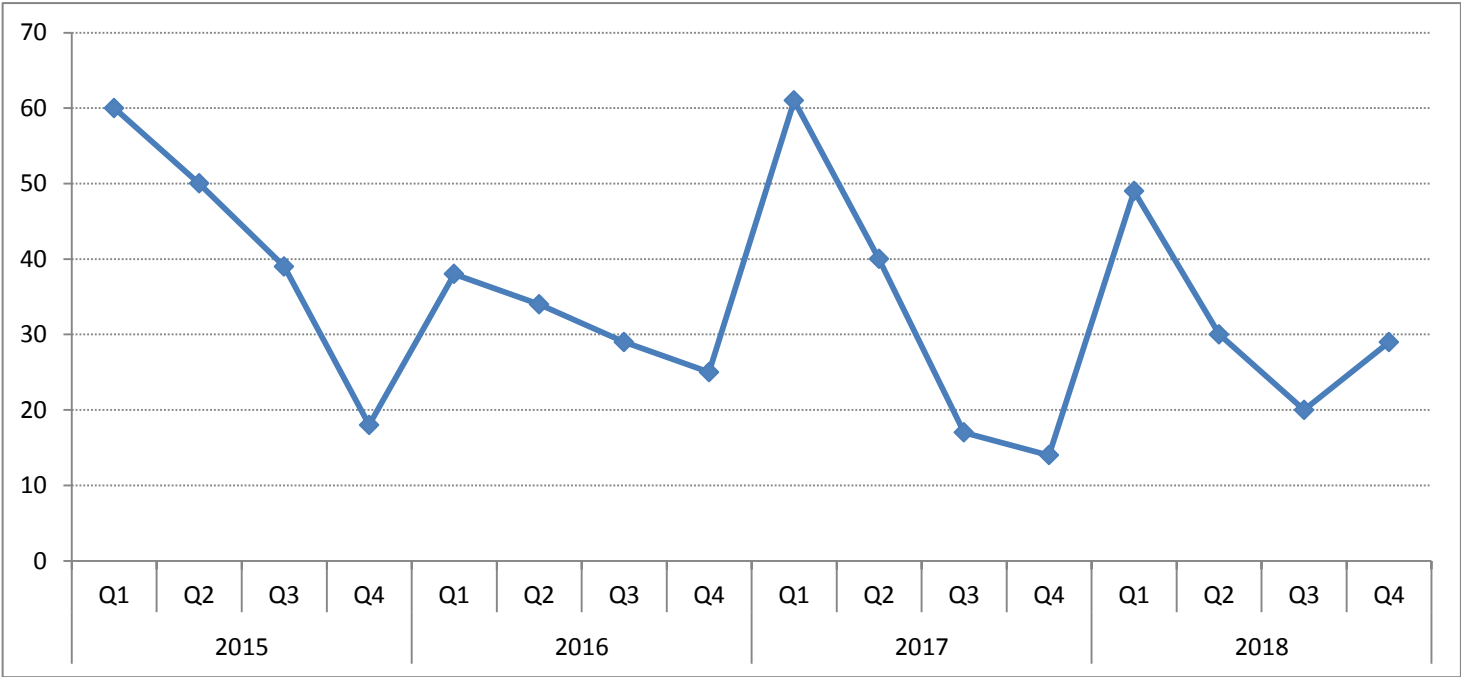
2014/15	94.9%
2015/16	90.7%
2016/17	66.7%
2017/18	



L15 Smoking cessation in 40% most deprived after 12 weeks

Calendar Year

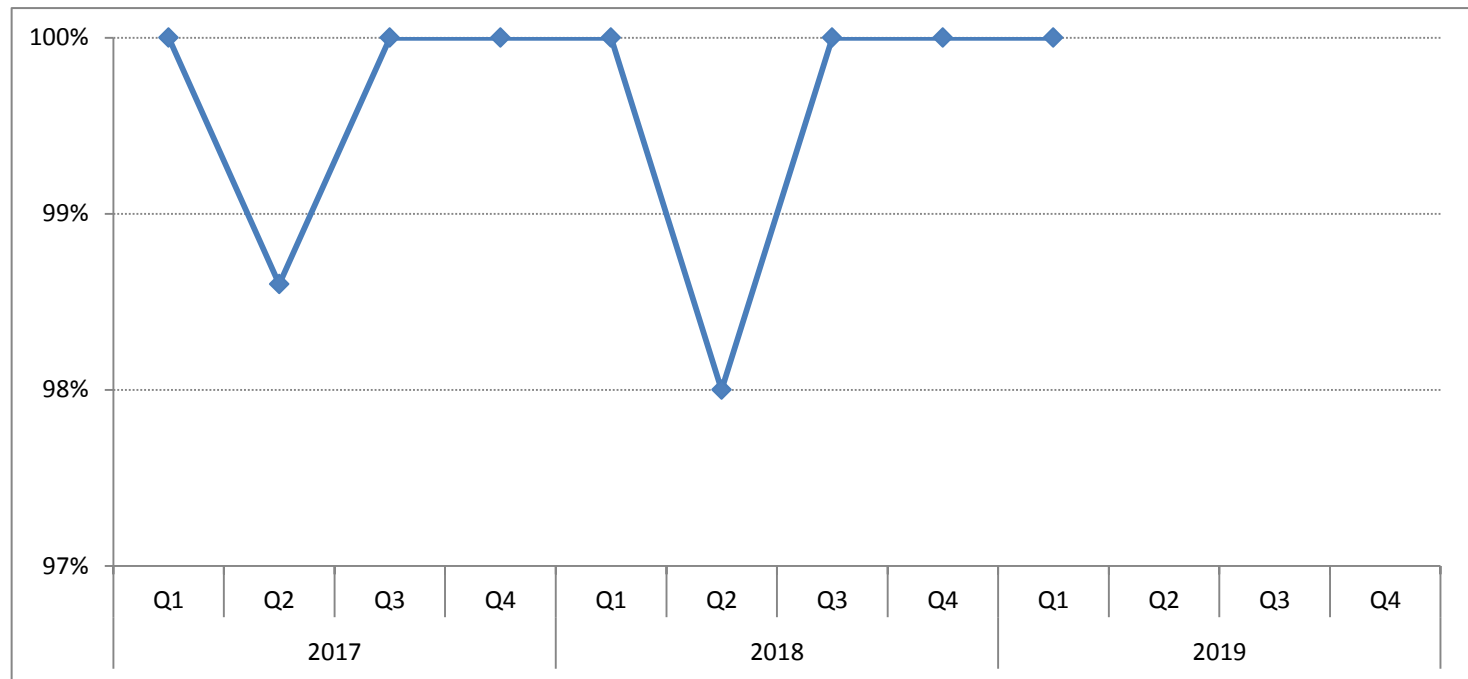
2015	Q1	60
	Q2	50
	Q3	39
	Q4	18
2016	Q1	38
	Q2	34
	Q3	29
	Q4	25
2017	Q1	61
	Q2	40
	Q3	17
	Q4	14
2018	Q1	49
	Q2	30
	Q3	20
	Q4	29
2019	Q1	
	Q2	
	Q3	
	Q4	



L16 Percentage of clients receiving alcohol treatment within 3 weeks of referral

Calendar Year

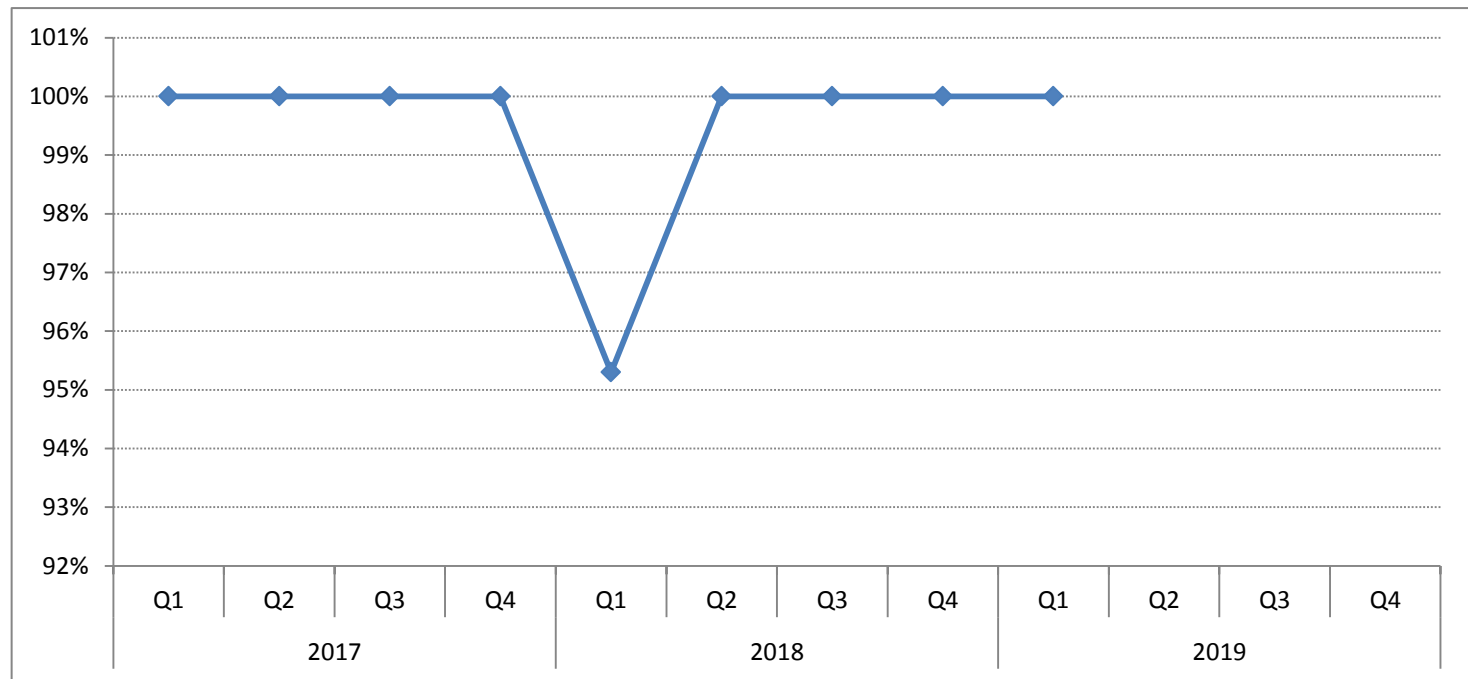
2015	Q1	
	Q2	
	Q3	
	Q4	
2016	Q1	
	Q2	
	Q3	
	Q4	
2017	Q1	100.0%
	Q2	98.6%
	Q3	100.0%
	Q4	100.0%
2018	Q1	100.0%
	Q2	98.0%
	Q3	100.0%
	Q4	100.0%
2019	Q1	100.0%
	Q2	
	Q3	
	Q4	



L17 Percentage of clients receiving drug treatment within 3 weeks of referral

Calendar Year

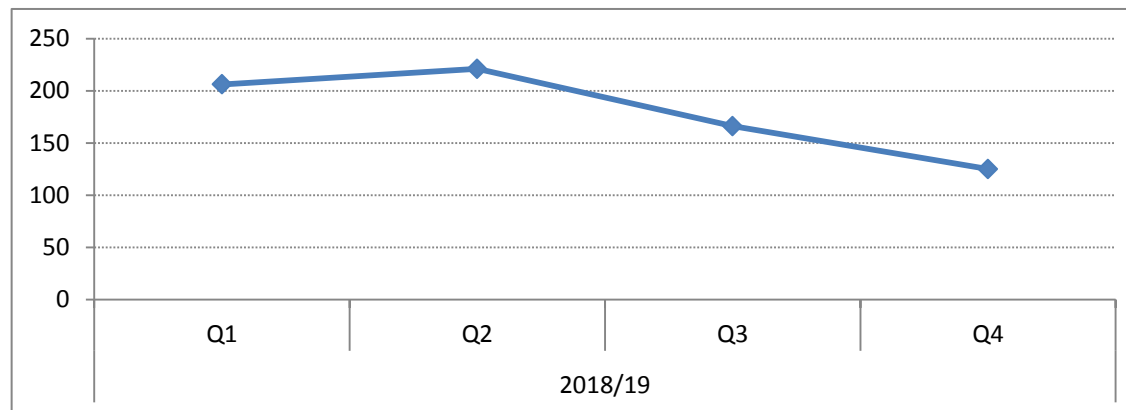
2015	Q1	
	Q2	
	Q3	
	Q4	
2016	Q1	
	Q2	
	Q3	
	Q4	
2017	Q1	100.0%
	Q2	100.0%
	Q3	100.0%
	Q4	100.0%
2018	Q1	95.3%
	Q2	100.0%
	Q3	100.0%
	Q4	100.0%
2019	Q1	100.0%
	Q2	
	Q3	
	Q4	



L18 **Number of Alcohol Brief Interventions being delivered (includes ABIs in priority and wider settings where data can be aligned to HSCP)**

Financial Year

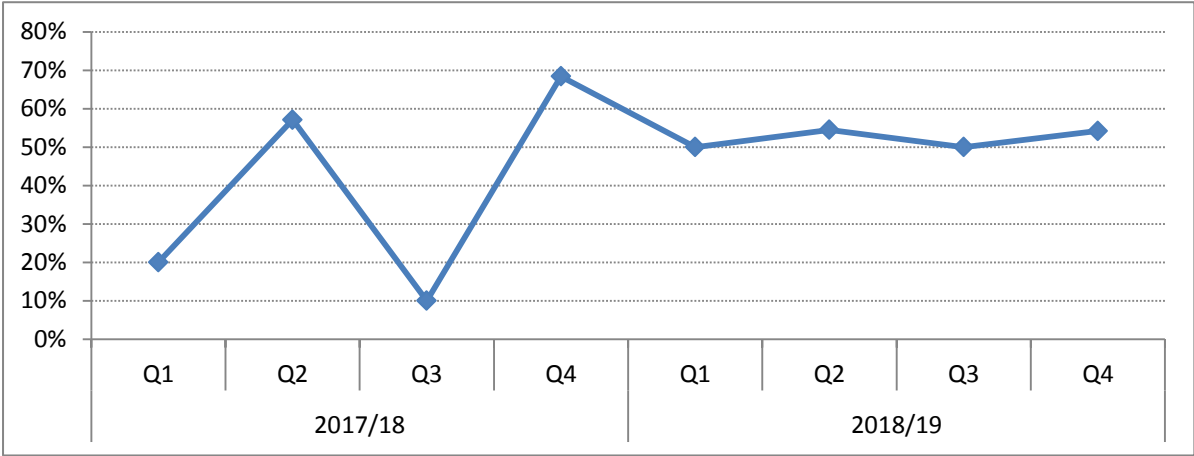
2017/18*	Q1	66
	Q2	59
	Q3	106
	Q4	142
2018/19	Q1	206
	Q2	221
	Q3	166
	Q4	125



* Prior to 2018/19 only ABIs done in GP practices were recorded at partnership level, therefore previous years are not comparable

L19a **Number of complaints received and % responded to within 20 working days - NHS**

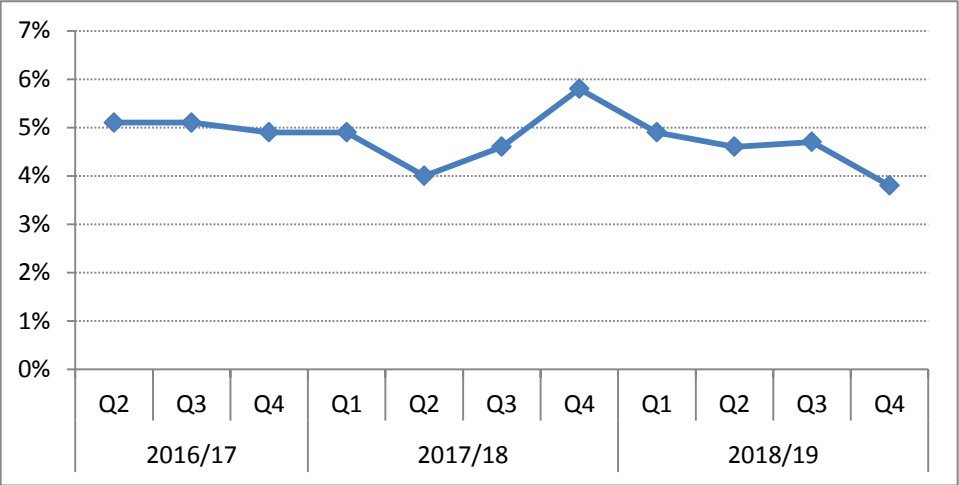
Financial Year		Total number	Done in 20 days	
2017/18	Q1	10	2	20.0%
	Q2	14	8	57.1%
	Q3	10	1	10.0%
	Q4	19	13	68.4%
2018/19	Q1	8	4	50.0%
	Q2	11	6	54.5%
	Q3	18	9	50.0%
	Q4	24	13	54.2%



L20 NHS Sickness Absence % of Hours Lost

Financial Year

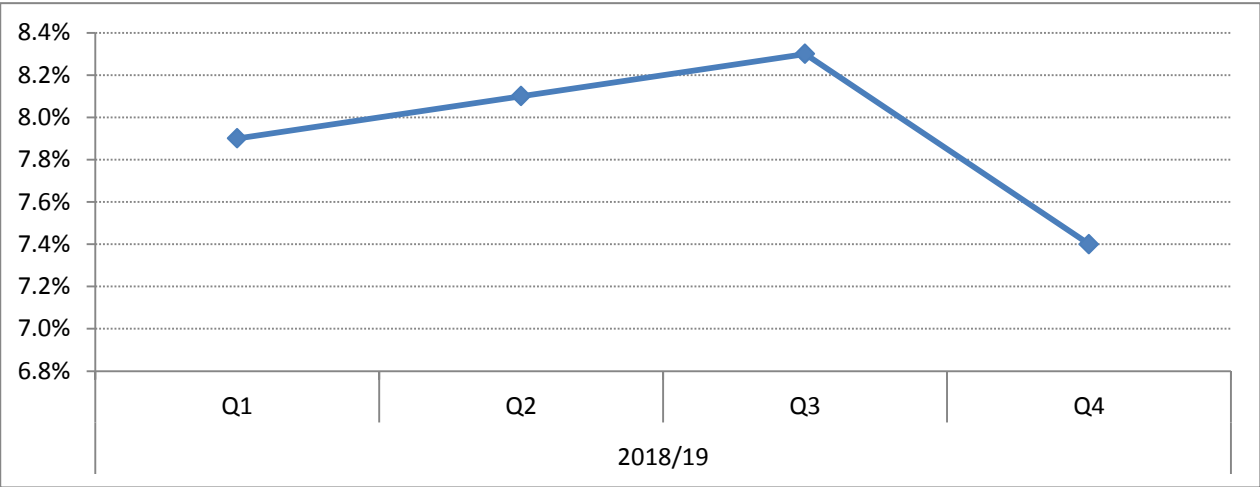
2016/17	Q2	5.1%
	Q3	5.1%
	Q4	4.9%
2017/18	Q1	4.9%
	Q2	4.0%
	Q3	4.6%
	Q4	5.8%
2018/19	Q1	4.9%
	Q2	4.6%
	Q3	4.7%
	Q4	3.8%



L21 Council Sickness Absence (% of Calendar Days Lost)

Financial Year

2018/19	Q1	7.9%
	Q2	8.1%
	Q3	8.3%
	Q4	7.4%



L41 Percentage of patients commencing Psychological Therapy Treatment within 18 weeks of referral (adults only)

Financial Year

2017/18	Q1	84.6%
	Q2	100.0%
	Q3	100.0%
	Q4	100.0%
2018/19	Q1	100.0%
	Q2	100.0%
	Q3	80.0%
	Q4	78.0%

