UTILITY INVOICE MANAGEMENT SAVINGS

<u>2017/18</u>

Date raised	Project Descriptor Status	Summary	Energy Saving (£)	FY Year	Comments
Sep-17	complete	High Consumption Alert - The Square Cullen	10,018	17-18	High consumption alert from Anglian indicated if no action taken water consumption could result in annual increase of £40,074. Actual read would have been taken in 3 months therefore saving is a quarter of the 12 month implication
Sep-17	complete	Resolution of water meter charges - Speyside HS	8,400	17-18	New water meter installed at Speyside HS was 80/20 combination meter. Queried the 80 mm charges which were £700 per month. Anglian now charging at 20 mm saving 12 months at £700/month
Aug-17	complete	Water meter disconnections at Elgin Academy	4,900	17-18	Water meters from old Elgin Academy were discovered still to be in the chamber. Not removed as part of the demolition process. Being charged £700 per month by Scottish water for these meters. Escalated disconnections with Anglian - saving £700 per month Sept 17 - March 18
Aug-17	complete	Electricity Meter disconnection at The Firs Day Centre	210	17-18	Electricity meters disconnected at the Firs Day Centre prior to demolition. Standing charges would be £30 per month Sept 17 - March 18
Sep-17	in progress	Electricity Meter disconnection at Seafield Sports Pavilion	70	17-18	Electricity meter disconnected at Seafield Sports Pavilion which is not in use. Standing charges would be £10 per month Sept 17 - March 18
Apr-17	in progress	Water meter investigation at 9 West Road Forres		17-18	Water meter serving the property was found to be actually serving the Speyside Craft Brewery. Credit received for inaccurate charging (on-going)
Apr-17	complete	EDF Energy Invoice Queries - invoice dated 24 April 17	496	17-18	Sites identified within the invoice where meter reads were incorrect. Raised with EDF and bills credited and rebilled.
May-17	complete	EDF Energy Invoice Queries - invoice dated 30 May 17	645	17-18	Sites identified within the invoice where meter reads were incorrect. Raised with EDF and bills credited and rebilled.
Jun-17	in progress	EDF Energy Invoice Queries - invoice dated 26 June 17	2,914	17-18	Richmond Quarry in Dufftown being invoiced at out of contract rates. Rate amended from 20 p per kWh to 12 p per kWh

APPENDIX III

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Jul-17	complete	EDF Energy Invoice Queries - invoice dated 18 July 17	1,176	17-18	Sites identified within the invoice where meter reads were incorrect. Raised with EDF and bills credited and rebilled.
Apr-17	in progress	Unmetered Supplies Investigation	4,000	17-18	Remove Bus Shelters from unmetered billing. Annual charge reduction £4,000
Sep-17	in progress	EDF Energy Invoice Queries- invoice dated 15 Sep 17	1,958	17-18	Sites identified within the invoice where meter reads were incorrect. Raised with EDF and bills credited and rebilled.
Nov-17	complete	Investigation of drainage charges at Elgin Library	6,781	17-18	Double charging for drainage at Elgin Library - refund backdated to April 2016
Nov-17	complete	EDF Energy Invoice Queries - invoice dated 15 Nov 17	346	17-18	Sites identified within the invoice where meter reads were incorrect. Raised with EDF and bills credited and rebilled.
Dec-17	in progress	Anglian Water - rateable value error	4,000	17-18	ex Public Convenience in Fife Arms Close. Rateable value stated as 99999 when it would be £4,300. Drainage charges altered accordingly.
Dec-17	complete	EDF Invoice Queries - invoice dated 14 Dec 17	1,144	17-18	Sites identified within the invoice where meter reads were incorrect. Raised with EDF and bills credited and rebilled.
Jan-18	complete	Incorrect fixed charges at Kinloss School Lodge	300	17-18	Incorrect fixed charges applied to account when transferred to Total Gas. £60 per month from Nov 17 - March 18
Jan-18	complete	Excessive estimate at Keith Bandstand	1,897	17-18	Meter read taken by staff in Keith to correct the account
Feb-18	complete	Excessive estimate at Tomintoul PS	8,900	17-18	Meter read taken by School Janitor to correct the account
Feb-18	complete	Excessive estimate at Auchernack	3,000	17-18	Meter read sent by staff at Auchernack to correct the account
Feb-18	complete	EDF Invoice Queries - invoice dated 15 Feb 18	514	17-18	Sites identified within the invoice where meter were incorrect. Raised with EDF and bills credited and rebilled.
Mar-18	complete	EDF Invoice Queries - invoice dated 15 March 18	428	17-18	Sites identified within the invoice where meter reads were incorrect. Raised with EDF and bills credited and rebilled.
Mar-18	complete	Excessive estimate at Pilmuir Nursery	2,322	17-18	Meter read taken by Energy Team on school visit
		Total	64,419		