

REPORT TO: MORAY INTEGRATION JOINT BOARD CLINICAL AND CARE

GOVERNANCE COMMITTEE ON 27 FEBRUARY 2020

SUBJECT: ADULT SUPPORT AND PROTECTION

BY: CHIEF SOCIAL WORK OFFICER (CSWO)

1. REASON FOR REPORT

1.1. To inform the Committee of progress in relation to the Moray Improvement Action Plan for Adult Support and Protection (ASP) and actions taken to date.

2. **RECOMMENDATION**

2.1. It is recommended that Committee considers and notes the progress in relation to ASP.

3. BACKGROUND

- 3.1. The Improvement Action Plan for Adult Support and Protection in Moray together with the Risk Register for the project were presented to the Adult Protection Committee on Friday 17 January 2020.
- 3.2. The Moray Improvement Action Plan is a project which is intended to improve the policy, systems and processes relating to ASP in Moray. It brings together the improvement actions which were identified by Moray Adult Support Partners in self-evaluation workshops in April and May 2019. The work streams of the project cover the following:
 - Policy, Process and Procedure
 - Training and Development
 - Audit and Lived Experience
 - Performance Management
 - Service Redesign and Review
 - ICT and Recording
 - Professional Practice (provision of ongoing support for Social Work Council Officers)





- 3.3. The completion of all of the tasks identified under each work stream is necessary in order to meet the objectives of the project. While many tasks have been completed so far, there is an increasing number of delays to the completion of the tasks, requiring timescales to be revised.
- 3.4. The timescales of the project are intended to enable the new core processes to have been fully developed by the time Moray is inspected. However, the 2 year period within which inspections will take place has now commenced. This means that Moray could, at any time, be given 12 weeks advance notice of the inspection date for Moray.
- 3.5. The Risk Register for the project has identified risks and issues that could impact the project. A risk matrix has been used to establish the impact and probability of each risk. Where there are counter measures to manage the risk, these have been stated.
- 3.6. The Operational Working Group meet every two weeks to update the plan and the most recent version is attached at **APPENDIX 1.**

4. KEY MATTERS RELEVANT TO RECOMMENDATION

4.1. The Moray Adult Protection Committee next meets on 6 March 2020 and will be considering further actions to progress the Improvement Plan, this is likely to relate to capacity and resource..

5. **SUMMARY OF IMPLICATIONS**

(a) Corporate Plan and 10 Year Plan (Local Outcomes Improvement Plan (LOIP)) and Moray Integration Joint Board Strategic Commissioning Plan "partners in care" 2019-2029

This links to Outcome 7 of the Strategic Commissioning Plan "Partners in Care" – People using health and social care services are safe from harm.

(b) Policy and Legal

This procedure applies to all adults at risk of harm, as defined by the Adult Support and Protection (Scotland) Act 2007.

(c) Financial implications

Consideration of the prospect of further investment in posts to address the risks associated with the content of this report is being undertaken by the Chief Officer (CO) and Senior Management Team (SMT), Health and Social Care Moray.

(d) Risk Implications and Mitigation

The risk of ASP service delivery not meeting an acceptable standard are being managed and mitigated by the ASP group with any high or very high risks being escalated to System Leadership Group for assistance and support.

(e) Staffing Implications

Additional staffing resource has been agreed by the CO and SMT of HSCM. This resource will allow capacity to expedite the key risks noted within the ASP committee and the Public Protection Chief Officer Group(PPCOG).

The PPCOG partners are also looking at supporting resources to expedite the improvement plan.

(f) Property

There are no property implications.

(g) Equalities/Socio Economic Impact

An Equality Impact Assessment is not needed because there are no changes to policy as a result of this report.

(h) Consultations

Consultations have taken place with the members of the ASP Operational Working Group who are in agreement with the content of this report.

6. CONCLUSION

- 6.1. The Adult Protection Committee is concerned that, whilst measures have been put in place and improvements have been noted in implementing elements of the action plan, the tasks in the Moray Improvement Action Plan are not going to be fully completed in line with the timescales identified.
- 6.2. The Adult Protection Committee and Chief Officers Group both agreed that additional resources be deployed to assess the risks if this is required and that this will be managed by Health and Social Care Moray.

Author of Report: Jane Mackie, CSWO

Background Papers: with author

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