



REPORT TO: MORAY COUNCIL ON 10 MARCH 2021

SUBJECT: BEST VALUE ASSURANCE REPORT STRATEGIC ACTION PLAN - PROGRESS REPORT

BY: CHIEF EXECUTIVE

1. REASON FOR REPORT

- 1.1 To inform the Council of progress on the Best Value Assurance Report Strategic Action Plan.
- 1.2 This report is submitted to Council in terms of Section 103E of the Local Government (Scotland) Act 1973, as amended by the Local Government (Scotland) Act 2003.

2. RECOMMENDATION

- 2.1 **The Council is asked to consider and note progress made on the Best Value Assurance Report (BVAR) Strategic Action Plan.**

3. BACKGROUND

- 3.1 The areas of improvement recommended in the Controller of Audit's report and endorsed by the Accounts Commission in terms of the Commission's findings were integrated into a plan of strategic actions submitted to a special meeting of Council on 7 October 2020. It was agreed at that meeting a short life member/officer working group be established to further develop the Plan and bring it back to Moray Council for approval (para 3 of Minute refers).
- 3.2 The Action Plan was approved at the meeting on 28 October 2020 (para 18 of Minute refers) and this is the second iteration of a progress report to Council.

4. SUMMARY OF IMPLICATIONS

(a) Corporate Plan and 10 Year Plan (Local Outcomes Improvement Plan (LOIP))

The Council is committed to delivering better public services year on year through Best Value and its key principle of continuous improvement.

(b) Policy and Legal

The Council has a legal duty to deliver Best Value and to address findings arising from any Best Value Assurance Reports.

(c) Financial Implications

The Council has committed £3million of earmarked reserves for transformational change which will require to be drawn upon to develop the capacity to deliver the action plan.

(d) Risk Implications

Inspections involve a considerable amount of time and effort diverting attention from the delivery of priorities and day to day services and whilst scrutiny is invaluable in driving improvement, on balance it is in the Council's interest to maintain performance levels such that the number of scrutiny activities can be minimised.

As the Council operates with small teams/specialists there is an ongoing risk associated with workforce issues. Accordingly it will be important that the actions in the Action Plan are resourced properly and/or other work reprioritised given the tight resourcing across current services. Failure to do this is likely to introduce other risks.

There is a considerable risk that delayed progress in some of the significant actions has a substantial impact on the Council's future financial position.

There is also a considerable risk that lack of progress towards making the significant changes in the Council to produce the required improvements in performance and outcomes may result in further intervention.

Returning to responding to the demands of another lockdown has created a range of concurrent risks and responsibilities. These take the form of community testing and the vaccination programme. This is in addition to managing expectations of business as usual; improvement and transformation of council services; future levels of additional investment and the implications of Brexit all whilst dealing with the pressure of such an absolute priority. References also made to the report to this meeting of Council on Covid Related Pressures and Service Prioritisation.

These concurrent risks and responsibilities give rise to a concern of things going wrong, and it is critical this risk is understood by the council. In order to manage these concurrent risks and responsibilities and to mitigate the risk will require practical measures such as changing the ranking of priorities in service plans and reviewing performance indicators amongst others.

(e) Staffing Implications

There are no implications arising directly from this report. The development of the officer capacity to deliver the required improvements related to the various actions will require to be costed as the actions are considered and initiated. Management capacity to lead and direct this is compromised at present due to the response to the Covid pandemic and this may impact on progress to planned timescales as indicated in the report. References also made to the report to this meeting of Council on Covid Related Pressures and Service Prioritisation.

(f) Property

None.

(g) Equalities/Social Economic Impact

This is covered in terms of the inspection regime itself and the Council's duty to deliver Best Value.

(h) Consultations

CMT and SMT have been consulted.

5. CONCLUSION

- 5.1 This report provides progress to date of the high level strategic objectives of the Action Plan approved at the end of October last year and covers the strategies, plans and projects which have been integrated into the Plan in order to establish and maintain clear focus on delivery of the Plan and to ensure it is sufficiently embedded, if the change and transformation envisaged, is to be delivered.**
- 5.2 The current situation regarding Covid-19 is expected to remain at the current level for the medium term. This situation is likely to continue to have a significant impact on the council's current strategic and corporate capacity and capability given the level of concurrent risks and responsibility the council is carrying. This will need to be effectively managed by reviewing and resetting a number of strategic and corporate priorities of which the Action Plan is one, with actions to mitigate in the short to medium term.**

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Background Papers:

[BVAR Action Report 001](#) (20.01.2021)

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