

## Creating a vision for multidisciplinary working in Forres

A model of multidisciplinary working will:

### Provide clear roles and support professional identity by:

Breaking down professional boundaries of the workforce and removing silos.

Supporting a shared understanding of roles and responsibility so that everyone knows 'who does what' and 'where everyone is and what they do'.

Allowing for different perspectives of care to be integrated across health and social care in terms of understanding what is most appropriate for the person.

Giving reassurance to people in their roles.

### Identify clear structures and processes to ensure person-centred care by:

Organising teams around the skills of individuals.

Making visible who is involved in care and giving clarity around who else needs to be involved.

Streamlining and simplifying referrals and relevant processes to reduce waiting times.

Creating specialist teams to respond to crisis situations, provide advice and assessment and a 'single point of referral'.

### Be enabled by seamless systems and communication by:

Ensuring that all necessary agreements and governance are in place for processes and information sharing across systems.

Formalising and putting in place a structure for meetings to allow all members of the team to meet together.

Providing the necessary equipment and tools for staff to enable them in their role.

Ensuring systems (NHS and Moray Council) can communicate with each other to allow sharing of information.

Connecting people digitally through staff emails and newsletters.

### Set realistic expectations with appropriate resourcing by:

Ensuring that services are not stretched and care is not compromised.

Recognising the organisational need to invest in early intervention to enable long term efficiency.

Addressing safety and risk to encourage staff to be innovative.

Communicating with the public through an awareness campaign to support appropriate service access and signposting.